

# Arctera License Management Service 9.0 Software Compatibility List

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## Overview and acronyms

This document includes the hardware and the software compatibility information for Arctera License Management Service. For more information, click [here](#).

The following acronyms may be referenced in this document:

ASM	Automatic Storage Management
DMP	Dynamic Multipathing
DR	Disaster Recovery
FS	File System
HA	High Availability
HA-DR	High Availability - Disaster Recovery
MS	Management Server
MH	Managed Host
NAS	Network Attached Storage
RAC	Real Application Cluster
SF	Storage Foundation
SFHA	Storage Foundation High Availability
SFW	Storage Foundation for Windows
SFWHA	Storage Foundation and High Availability for Windows
VBS	Virtual Business Services
VCS	Veritas Cluster Server
VM	Volume Manager
AIOM	Arctera InfoScale Operations Manager
LMS	License Management Service
NA	Not Applicable
OEL / OL	Oracle Enterprise Linux / Oracle Linux

## Operating systems

Supported operating system	Supported Cloud environment	Notes
Red Hat Enterprise Linux 8.6 Red Hat Enterprise Linux 8.8 Red Hat Enterprise Linux 9.0 Red Hat Enterprise Linux 9.2 Red Hat Enterprise Linux 9.4 Red Hat Enterprise Linux 9.6	Amazon Web Services (AWS) Microsoft Azure	x86_64 is the supported architecture.
SUSE Linux Enterprise Server 15 SP5 SUSE Linux Enterprise Server 15 SP6	Amazon Web Services (AWS) Microsoft Azure	x86_64 is the supported architecture.
Windows Server 2019 Windows Server 2022 Windows Server 2025	Amazon Web Services (AWS) Microsoft Azure	x86_64 is the supported architecture.
Oracle Enterprise Linux (OEL) 8.6 Oracle Enterprise Linux (OEL) 9.0 Oracle Enterprise Linux (OEL) 9.4 Oracle Enterprise Linux (OEL) 9.6		

## Web browsers

Supported web browser	Version
Mozilla Firefox	Firefox 113 and later
Google Chrome	Chrome 113 and later

### Additional considerations for supported web browsers:

- Browser must support JavaScript 1.2 or later.
- If you use pop-up blockers (including Yahoo Toolbar or Google Toolbar), either disable them or configure them to accept pop-ups from the Arctera License Management Service web server to which you connect.
- If you cannot add the site to the list of trusted sites, enable the Binary and script Behaviors option in the security settings.
- The recommended screen resolution for viewing the License Management Service console is 1360x768 or 1920x1080 pixels.

## Arctera InfoScale support

Supported InfoScale version	Required VRTSsfmh package version
InfoScale for Kubernetes Cloud 8.0, 8.0.2, 9.0.x	NA
InfoScale 7.2 and later	VRTSsfmh (managed host) package can be 7.4.2.500, 8.0, 8.0.2, 9.0 or 9.1.

Supported InfoScale version	Required VRTSsfmh package version
InfoScale 7.1 and older	VRTSsfmh (managed host) package can be 7.4.2.810. Do not upgrade the version to 8.0.
InfoScale 6.2 onwards	VRTSsfmh (managed host) package version should be 7.4.2 and later.

**Note:** If you want to install LMS 9.0 alongside Arctera InfoScale Operations Manager (AIOM), the supported version of Arctera InfoScale Operations Manager Management Server (AIOM MS) is 9.0.0.210 or later.

## Arctera InfoScale Operations Manager Managed Hosts support

Supported operating system	Notes
AIX 7.2 TL5 AIX 7.3 TL1, TL2	The xIC runtime environment must be version 7 or later. Use the <code>lspp -lc   grep xIC.rte</code> command to verify the version of the xIC runtime environment. Supported on x64.
Red Hat Enterprise Linux 8.10 Red Hat Enterprise Linux 9.4 Red Hat Enterprise Linux 9.6	Supported on x64.
SUSE Linux Enterprise Server 15 SP5	Supported on x64.
Solaris SPARC 11 U4	Supported on x64.

Supported operating system	Notes
OEL 8.10 (RHEL Compatible mode) OEL 9.4 (RHEL Compatible mode)	Supported on x64.
Solaris 11 x86 U4	
Windows 2019 Windows 2022 Windows 2025	Supported on x64. Supported on Datacenter and Standard Edition.