

Arctera InfoScale™ Operations Manager 9.0

Hardware and Software Compatibility List

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1. Overview and acronyms

This document includes the hardware and the software compatibility information for Arctera InfoScale™ Operations Manager. For more information, go to <https://www.veritas.com/product/software-defined-storage/infoscale-operations-manager>.

Acronyms used in this document:

ASM	Automatic Storage Management
DMP	Dynamic Multipathing
DR	Disaster Recovery
FS	File System
HA	High Availability
HA-DR	High Availability – Disaster Recovery
MS	Management Server
MH	Managed Host
NAS	Network Attached Storage
N/A	Not Applicable
RAC	Real Application Cluster
SF	Storage Foundation
SFHA	Storage Foundation High Availability
SFW	Storage Foundation for Windows
SFWHA	Storage Foundation for Windows High Availability
VBS	Virtual Business Services
VCS	InfoScale Cluster Server
VM	Volume Manager
IOM	Arctera InfoScale Operations Manager

2. InfoScale Operations Manager Management Server (on-premises and cloud)

Operating system supported	HA supported	Management Server upgrade support	Cloud supported	Comments
Red Hat Enterprise Linux 8.10 Red Hat Enterprise Linux 9.0 Red Hat Enterprise Linux 9.2 Red Hat Enterprise Linux 9.3 Red Hat Enterprise Linux 9.4 Red Hat Enterprise Linux 9.6	Yes	8.0.0.200 to 9.0 8.0.2 to 9.0	AWS, Azure, GCP	x86_64 is the supported architecture. HA (High availability) is supported using Cluster Server (VCS).
SUSE Linux Enterprise Server 15 SP5 SUSE Linux Enterprise Server 15 SP6	Yes	8.0.0.200 to 9.0 8.0.2 to 9.0	AWS, Azure, GCP	x86_64 is the supported architecture. HA (High availability) is supported using Cluster Server (VCS).
Windows Server 2019 Windows Server 2022 Windows Server 2025	Yes	8.0.0.200 to 9.0 8.0.2 to 9.0	AWS, Azure, GCP	x86_64 is the supported architecture. HA (High availability) is supported using Cluster Server (VCS).

3. InfoScale Operations Manager Managed Hosts

Operating systems supported	Agent	Agentless	Comments
AIX 7.2 TL5 AIX 7.3 TL1, TL2	Yes	Yes	The xIC runtime environment must be version 7 or later. Use the <code>lspp -lc grep xIC.rte</code> command to verify the version of the xIC runtime environment. Supported on x6.
Red Hat Enterprise Linux 8.10 Red Hat Enterprise Linux 9.4 Red Hat Enterprise Linux 9.6	Yes	Yes	Supported on x64
SUSE Linux Enterprise Server 15 SP5	Yes	Yes	Supported on x64
Solaris SPARC 11 U4	Yes	Yes	Supported on x64
OEL 8.10 (RHEL Compatible mode) OEL 9.4 (RHEL Compatible mode)	Yes	Yes	Supported on x64
Solaris 11 x86 U4	Yes	Yes	
Windows 2019 Windows 2022 Windows 2025	Yes	Yes	Supported on x64 Supported on Datacenter and Standard Edition

For the latest platform support documentation for the Arctera InfoScale products, visit the Arctera website: https://www.veritas.com/content/support/en_US.html or Services and Operations Readiness Tools (SORT) website at <https://sort.veritas.com/arctera>.

4. InfoScale version support for InfoScale Operations Manager

InfoScale version	VRTSsfmh package version	Recommended IOM CMS version
SFHA/InfoScale 6.x through 7.4.3	<ul style="list-style-type: none"> VRTSsfmh package 8.0 and later versions do not support SFHA 6.x through InfoScale 7.4.3. Max recommended VRTSsfmh package is 7.4.2 with latest patch. If VRTSvbs package is 7.2 or lower, then upgrade VRTSvbs package to the same version as VRTSsfmh package version. 	<p>InfoScale Operations Manager MS 9.0</p> <p>When you upgrade a IOM CMS instance to this recommended version, it continues to seamlessly manage these earlier versions of InfoScale.</p> <p>If IOM CMS is freshly installed, then IOM Agents having VRTSsfmh package 7.1 and lower cannot be added to CMS. Recommendation is to upgrade VRTSsfmh package to higher supported version.</p>
InfoScale 8.0 through 8.0.2	VRTSsfmh package 8.0.2 with latest patch supports InfoScale 8.0 and InfoScale 8.0.2	InfoScale Operations Manager MS 9.0
InfoScale 9.0	VRTSsfmh package 9.0 with latest patch supports InfoScale 9.0	InfoScale Operations Manager MS 9.0

5. Browser support

Management Server browser support

Browser	Version	Comments
Microsoft Edge	Edge 134 or later	<p>JavaScript: Enabled</p> <p>Cookies: Enabled</p>
Firefox	FF 136 and later	<p>JavaScript: Enabled</p> <p>Cookies: Enabled</p>
Chrome	Chrome 134 and later	<p>JavaScript: Enabled</p> <p>Cookies: Enabled</p>

Additional considerations for supported Web browsers:

- Your browser must support JavaScript 1.2, or later.
- If you use pop-up blockers (including Yahoo Toolbar or Google Toolbar), either disable them or configure them to accept pop-ups from the InfoScale Operations Manager Web server to which you connect.
- If you cannot add the site to the list of trusted sites, enable the Binary and script Behaviors option in security settings.

6. Software support

5.1 Native File Systems

Vendor	Type	Version	OS Support	Agent	Agentless	Comments
IBM	AIX JFS/ JFS2		AIX 7.1 TL5 AIX 7.2 TL3, TL4, TL5 AIX 7.3 TL0, TL1	Yes	Yes	
RedHat	EXT3/ EXT4/ XFS		RHEL 7.9 RHEL 8.4, 8.5, 8.6, 8.7, 9.0	Yes	Yes	
SUSE	ReiserFS		SLES 11 SP4	Yes	Yes	
SUSE	EXT3/ EXT4		SLES 12 SP5 SLES 15, SP2, SP3, SP4	Yes	Yes	
Sun	ZFS		Solaris 11 U3, U4 (SPARC and X86)	Yes	Yes	
OEL	EXT 4 / XFS		OEL 7.9 OEL 8.4, 8.5, 8.6, 8.7, 9.0	Yes	Yes	
Microsoft	NTFS		Windows 2016 Windows 2019 Windows 2022	Yes	Yes	

5.2 Native Volume Managers

Vendor	Type	version	OS Support	Agent	Agentless	Comments
AIX	AIX LVM		AIX 7.1 TL5 AIX 7.2 TL3, TL4, TL5 AIX 7.3 TL0, TL1	Yes	Yes	
Red Hat	Linux LVM		RHEL 7.9 RHEL 8.4, 8.5, 8.6, 8.7, 9.0	Yes	Yes	
OEL	Linux LVM		OEL 7.9 OEL 8.4, 8.5, 8.6, 8.7, 9.0	Yes	Yes	
SUSE	Linux LVM		SLES 12 SP5 SLES 15 SP2, SP3, SP4	Yes	Yes	
Microsoft	LDM		Windows 2016, 2019, 2022	Yes	Yes	
Sun	Sun VM		Solaris 11 U3, U4	Yes	N/A	

5.3 High Availability Solutions

531 InfoScale Versions

Version	OS Support	Agent	Agentless	Comments
7.4.2, 8.0	Windows 2016	Yes	N/A	
7.4.2, 8.0, 8.0.2, 9.0	Windows 2019	Yes	N/A	
8.0.2, 9.0	Windows 2022	Yes	N/A	
9.0	Windows 2025	Yes	N/A	
9.0	RHEL 8.10, RHEL 9.4	Yes	N/A	
7.4.2, 8.0, 8.0.2	RHEL 7.9 RHEL 8.4, 8.5, 8.6, 8.7, 9.0	Yes	N/A	
9.0	SLES 15 SP5	Yes	N/A	
7.4.2, 8.0, 8.0.2	SLES 12 SP5 SLES 15, SP2, SP2, SP3	Yes	N/A	
9.0	AIX 7.3 TL1, TL2 AIX 7.2 TL5	Yes	N/A	
7.4.2, 8.0, 8.0.2	AIX 7.1 TL5 AIX 7.2 TL3, TL4, TL5, AIX 7.3 TL0, TL1	Yes	N/A	
7.4.2, 8.0, 8.0.2, 9.0	Solaris 11 U3, U4 (SPARC and X86)	Yes	N/A	
9.0	OEL 8.10 OEL 9.4	Yes	N/A	
7.4.2, 8.0, 8.0.2	OEL 7.9 OEL 8.4, 8.5, 8.6, 8.7, 9.0	Yes	N/A	

532 Microsoft High Availability

Vendor	Type /Product	OS	Agent	Agentless	Comments
Microsoft	High Availability	Windows 2016	Yes	N/A	Microsoft Failover Cluster server
Microsoft	High Availability	Windows 2019	Yes	N/A	Microsoft Failover Cluster server
Microsoft	High Availability	Windows 2022	Yes	N/A	Microsoft Failover Cluster server

5.4 Databases

Vendor	Application	Version	OS Support	Agent	Agentless	Comments
Sybase	Single Instance	16.x	RHEL 8.6, 9.0 SLES 15 SP3, SP4 AIX 7.2 TL5 AIX 7.3 TL0, TL1 Solaris 11 U4	Yes	N/A	64-bit instances
Microsoft	SQL Server	2019	Windows 2019	Yes	N/A	Agent supports. SQL Server on LDM. SQL Server on Microsoft Failover Cluster is also supported. Supports 32 and 64-bit instances and OS.
Microsoft	SQL Server	2022	Windows 2022	Yes	N/A	Agent supports. SQL Server on LDM. SQL Server on Microsoft Failover Cluster is also supported. Supports 32 and 64-bit instances and OS.

Vendor	Application	Version	OS Support	Agent	Agentless	Comments
Oracle	Single Instance	19c	Solaris SPARC 11 U4	Yes	N/A	64-bit instances
Oracle	Single Instance	19c	AIX 7.2 TL5 AIX 7.3 TL0, TL1	Yes	N/A	64-bit instances
Oracle	Single Instance	19c, 21c	RHEL 8.6, 9.0	Yes	N/A	64-bit instances
Oracle	Single Instance	19c, 21c	SLES 15 SP3, SP4	Yes	N/A	64-bit instances
Oracle	RAC	19c	Solaris SPARC 11 U4	Yes	N/A	64-bit instances
Oracle	RAC	19c	AIX 7.2 TL5 AIX 7.3 TL0, TL1	Yes	N/A	64-bit instances
Oracle	RAC	19c	RHEL 8.6, 9.0	Yes	N/A	64-bit instances
Oracle	RAC	19c	SLES 15 SP3, SP4	Yes	N/A	64-bit instances
Oracle	ASM	19c	Solaris SPARC 11 U4	Yes	N/A	
Oracle	ASM	19c	AIX 7.2 TL5 AIX 7.3 TL0, TL1	Yes	N/A	
Oracle	ASM	19c, 21c	RHEL 8.6, 9.0	Yes	N/A	
Oracle	ASM	19c, 21c	SLES 15 SP3, SP4	Yes	N/A	

5.5 Virtualization

Virtualization Type	Virtualization Manager	Virtualization server/versions	Guest OS Support	Agent	Agentless	Comments
LDOM	Control Domain	Solaris 11 SPARC	Solaris	Yes	N/A	LDM version 1.3 or later.
LPAR	HMC V7R7.1.0.2 V7R7.2.0 V7R7.4.0.2 V7R7.4.0.3 V7R7.7.0.1	AIX 7.1, AIX 7.2 and AIX 7.3	AIX, Linux	N/A	N/A	
VMware	ESX vSphere 2016 vCenter 6.7, 7.0	ESX vSphere 2016 ESXi 7.0	Windows, Solaris x86, Linux	N/A	N/A	Discovers VMware cluster information. Performance metering is supported.
Zones	Global Zones	Solaris 11 SPARC and x86_64	Solaris	Yes	N/A	
NUTANIX	Prism Central	5.10.5	Linux and Windows	N/A	N/A	

Note: Virtualization Manager is used for discovering virtualization objects in InfoScale Operations Manager. And if virtualization server is configured via agentless configuration, then InfoScale Operations Manager will not discover virtual machines configured on that virtualization server.

7. Add-on Compatibility Matrix

InfoScale Operations Manager add-ons compatibility matrix

Name	Version	Add-on ID	Supported InfoScale Operations Manager Versions	Deployment Type	OS	Comments
Application Migration	9.0	VRTSsfmappmig-8.0.2.0.sfa	8.0.2	MS only	Linux Windows	
Application Migration	9.0	VRTSsfmappmig - 9.0.0.0.sfa	9.0	MS only	Linux Windows	
Control Host	8.0.2.0	VRTSsfmch-8.0.2.0.sfa	8.0.2	MH only	Linux	Supported only on 64-bit OS.
Control Host	9.0	VRTSsfmch - 9.0.0.0.sfa	9.0	MH only	Linux	Supported only on 64-bit OS.
Storage Provisioning and Enclosure Migration	8.0.2.0	VRTSsfmvtp-8.0.2.0.sfa	8.0.2	MS only	Linux Windows	
Storage Provisioning and Enclosure Migration	9.0	VRTSsfmvtp - 9.0.0.0.sfa	9.0	MS only	Linux Windows	

VBS Supported Cluster Matrix for Fault management.

Linux	Solaris	AIX	Windows
InfoScale Enterprise 7.4.2, 8.0, 8.0.2, 9.0	InfoScale Enterprise 7.4.2, 8.0, 8.0.2, 9.0	InfoScale Enterprise 7.4.2, 8.0, 8.0.2, 9.0	InfoScale Enterprise 7.4.2, 8.0, 8.0.2, 9.0