



InfoScale™ 9.0 for Windows Software Compatibility List

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General notes

All the software configurations listed in this document have been qualified with the following products: Arctera InfoScale™ Enterprise 9.0 for Windows®, Arctera InfoScale™ Storage 9.0 for Windows®, Arctera InfoScale™ Availability 9.0 for Windows®, Arctera InfoScale™ Foundation 9.0 for Windows®. The following features are also supported: Volume Replicator, Dynamic Multi-Pathing, FlashSnap, and Cluster for Microsoft® Failover Clustering.

Since the number of combinations is quite large, it is not possible to test them all for compatibility. If a particular service pack or version of an application is not listed as specifically tested by Arctera, it may work fine, but has not been explicitly tested with the InfoScale for Windows products. Software applications that are not on the InfoScale for Windows Software Compatibility List (SCL) are provided “commercially reasonable effort” support only. Commercially reasonable effort support allows for escalations based on unqualified software, but if a problem is determined to be software-specific, the problem is not guaranteed to be resolved.

The information in this document will be updated as necessary, so subscribe to it to get automatic notifications of any changes.

For a listing of the supported third-party multi-path software, refer to the InfoScale for Windows Hardware Compatibility List (HCL).

Support legend

The following support legends are used in this document.

Tested and supported	S
Supported with limitations	L
Compatible and supported, but not tested by Arctera	C
Not supported	X
Not applicable	N/A



Operating systems—server components

The following Microsoft operating systems are supported.

Vendor	Product	Version	InfoScale			
			Enterprise	Storage	Availability	Foundation
Microsoft	Windows Server 2019 Datacenter, Standard ^[1]	GA	S	S	S	S
Microsoft	Windows Server 2022 Datacenter, Standard ^[1]	GA	S	S	S	S
Microsoft	Windows Server 2025 Datacenter, Standard ^[1]	GA	S	S	S	S

1. InfoScale client components cannot be installed on Server Core systems.

Operating systems—client components

The following Microsoft operating systems are supported for InfoScale client components.

Vendor	Product	Version	InfoScale
Microsoft	Windows 11	GA	S
Microsoft	Windows 10	GA	S

Note: InfoScale client components refer to Graphical User Interfaces (GUI) that include, Arctera Enterprise Administrator (EA), and Solutions Configuration Center (SCC). You can install the InfoScale client components, and not the server components, on Windows client operating systems.



Virtualization platforms

The following virtualization platforms are supported.

Vendor	Product	Version	InfoScale			
			Enterprise	Storage	Availability	Foundation
Microsoft	Windows Server 2019 and 2022 Hyper-V	GA	S	S	S	S
Microsoft	Microsoft System Center Virtual Machine Manager 2019 ^[1]	GA	C	C	C	C
VMware	VMware ESXi ^{[2][3]}	8.0, 8.0 U2	S	S	S	S
VMware	VMware vCenter Server	6.7 U1, 6.7 U3, 7.0, 7.0 U1, 7.0 U2a, 8.0, 8.0 Update 2, 8.0 Update 3	S	C	S	C
Nutanix	Acropolis Hypervisor	6.5 or later	S	S	S	S

1. A virtual machine created using Failover Cluster Manager cannot be monitored and managed using System Center Virtual Machine Manager 2019 on Windows Server 2019 or later.
2. VMware vMotion is supported only if the guest storage configuration involves non-shared SCSI bus disks.
3. VMware vMotion is supported only for a cluster of virtual machines across physical hosts with pass-through RDMs.



Cloud platforms

The following cloud platforms are supported.

Vendor	Product	Windows Server 2019	Windows Server 2022	Windows Server 2025
Microsoft	Azure	S	S	S
Microsoft	Microsoft with VMware Cloud in Azure	S	S	S
Amazon	Amazon Web Services (AWS)	S	S	S
Amazon	Amazon With VMware cloud in AWS	S	S	S
Google	Google With VMware cloud in GCP (GCVE)	S	S	S
Google	Google Cloud Platform (GCP)	S	S	S
Oracle [1]	Oracle Cloud Infrastructure	L	L	L

1. Only OCIIP is supported. An agent is not developed to monitor non-shared disk in Oracle Cloud Infrastructure. Also, shared disk is not supported due to Oracle's limitations.



Upgrades

The following products upgrade matrices are supported.

Vendor	Product	Version	InfoScale			
			Enterprise	Storage	Availability	Foundation
Arctera	Arctera InfoScale™ Enterprise ^[1]	9.0	N/A	N/A	N/A	N/A
Arctera	Arctera InfoScale™ Storage	9.0	S	N/A	N/A	N/A
Arctera	Arctera InfoScale™ Availability ^[1]	9.0	S	N/A	N/A	N/A
Arctera	Arctera InfoScale™ Foundation	9.0	S	S	N/A	N/A
Arctera	Veritas InfoScale™ Enterprise ^[1]	7.4.2, 8.0, 8.0.1, 8.0.2	N/A	N/A	N/A	N/A
Arctera	Veritas InfoScale™ Storage	7.4.2, 8.0, 8.0.1, 8.0.2	S	N/A	N/A	N/A
Arctera	Veritas InfoScale™ Availability ^[1]	7.4.2, 8.0, 8.0.1, 8.0.2	S	N/A	N/A	N/A
Arctera	Veritas InfoScale™ Foundation	7.4.2, 8.0, 8.0.1, 8.0.2	S	S	N/A	N/A

1. InfoScale Availability for Windows, which is a part of InfoScale Enterprise for Windows, requires that the cluster nodes are part of a Microsoft Active Directory (AD) domain. However, some scenarios are supported without AD, and the information about such scenarios is available in the technote at: <http://www.veritas.com/docs/000086691>.



General solutions

The following solutions and applications are supported.

Vendor	Product	Version	InfoScale			
			Enterprise	Storage	Availability	Foundation
Microsoft	Microsoft SQL Server 2019	GA	S	S	S	S
Microsoft	Microsoft SQL Server 2022	GA	S	S	S	S
Arctera	Veritas Enterprise Vault ^{[1][2][3][4]}	14.1, 14.2, 14.5, 15, 15.1	S	L	L	X
Oracle	Oracle Database ^{[5][6]}	19c	S	C	L	C
NetApp	Data ONTAP Operating System ^[7]	8.3, 9.1, 9.2	S	N/A	S	N/A

1. The Veritas Enterprise Vault Configuration Wizard crashes when selecting a VCS service group to configure Enterprise Vault. For details, visit <http://www.veritas.com/docs/000108395>.
2. The Veritas Enterprise Vault for File System Archiving (FSA) Cluster Configuration Wizard fails when attempting to authenticate to a VCS cluster. For details, visit <http://www.veritas.com/docs/000018864>.
3. IPv6 is not supported when clustering Enterprise Vault 14.x and higher with InfoScale Enterprise for Windows.
4. A clustered MSMQ instance may fail to come online after initial configuration or a node reboot. For details, visit <http://www.veritas.com/docs/000022629>.
5. Oracle Enterprise Manager (OEM) 19c can be used to manage an Oracle database under VCS control through the Grid Control Management interface. However, the clustering of an Oracle Enterprise Manager Grid Control database is not supported.
6. All the minor releases of Oracle 19c are supported. None of the 32-bit versions of Oracle are supported.
7. For Cluster Mode (C-mode) support, visit <https://sort.veritas.com/agents>.



Manageability and monitoring

The following applications can monitor physical servers or virtual servers.

Vendor	Product	Version	InfoScale			
			Enterprise	Storage	Availability	Foundation
Arctera	Arctera InfoScale Operations Manager ^[1]	9.0	S	S	S	S
Microsoft	Microsoft System Center Operations Manager 2019	GA	S	S	S	S

1. VCS application failover can be used to make a InfoScale Operations Manager CMS highly available.

Backup management

The following backup applications are supported.

Vendor	Product	Version	InfoScale			
			Enterprise	Storage	Availability	Foundation
Arctera	Veritas OpsCenter Analytics	7.x	C	C	C	C
Arctera	Veritas System Recovery 2016	GA	C	C	C	C



Security and miscellaneous software

The following security software and other applications are supported.

Vendor	Product	Version	Arctera InfoScale™			
			Enterprise	Storage	Availability	Foundation
Broadcom	Symantec Endpoint Protection ^[1]	14.0	S	S	S	S
McAfee	McAfee VirusScan Enterprise ^[2]	8.7, 8.8	C	C	C	C

1. For additional configuration steps required for co-existence with Symantec EndPoint Protection (SEP) 14.0 and higher, refer to the product release notes on SORT: <https://sort.veritas.com/documents>. Select the product, release version, and the platform from the available filters.
2. McAfee VirusScan Enterprise can co-exist with the InfoScale products, but it cannot be made highly available.