

Release Notes (Software Change Notice)

Veritas System Recovery 23.3 (23.0.3.0)

This document describes new features and known defects fixed for Veritas System Recovery 23.3 (23.0.3.0)

What's New

Features/Functionality removed from this version

None

Features/Functionality modified

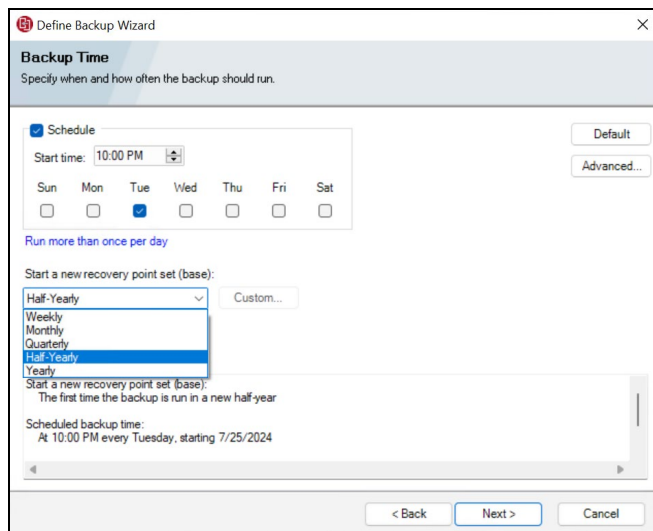
Veritas System Recovery 23.3 has the below general updates:

- Improved Veritas System Recovery Disk creation
- Security Updates
- General Bug Fixation

Features/Functionality added to this version

Veritas System Recovery 23.3 backup job can now be scheduled with new recovery point set base every half-yearly. Earlier this option was available for weekly, monthly, quarterly, and yearly.

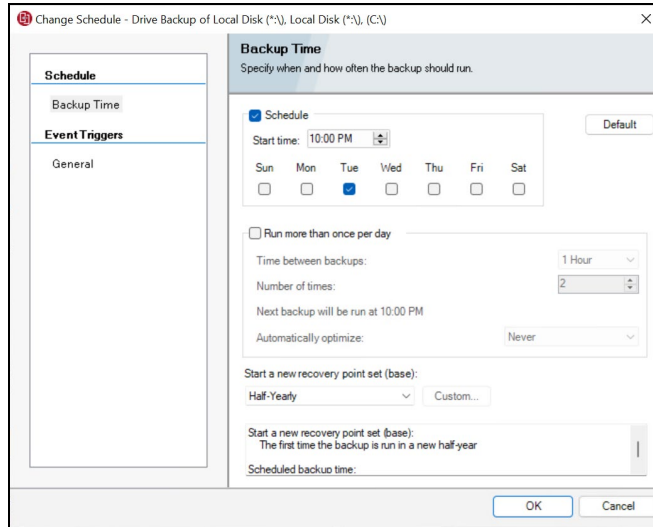
When defining a drive-based backup for recovery point set on the Backup Time panel -> 'Start a new recovery point set (base)' dropdown, user now can select the options to specify the time of the backup as Half-yearly.



Note: This option can also be selected when changing the schedule using 'Change Schedule' tab.

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Defect fixed in this release

4107629	Unable to define a new backup with 'half-yearly' schedule or change the schedule for an existing backup job definition.
4135206	Backup failure due to hard disk error.
4038712	When running pure UEFI system with high 4K Resolution, the display is unusable.
4103340	SRD never detects all disks after booting from the VSR 23 SRD created with Win 11 21H2 ADK.
3982256	During the registration of vproobj.dll, the fresh-installation or upgrade of VSR 18 SP3 hangs.
4149603	When viewing backup jobs from the Advanced -> Backup Jobs, the Last Run date does not sort properly.
4157136	When restoring Hyper-V VM using SRD, the 'DVD Drive', 'Network Adapter', and 'Hard Drive' disappears from Boot order in Firmware section on Hyper-V Manager.
4145895	Veritas System Recovery APIs are vulnerable to broken access control vulnerability.

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Troubleshooting Information

The *Troubleshooting Information* section discusses information that should be submitted to Veritas when reporting problems with Veritas System Recovery.

Troubleshooting Information

Gather all log files:

When reporting an issue, please run the Veritas Quick Assist (VQA) diagnostic tool and send all logs to Veritas.

From Windows:

The latest VQA can be downloaded from:

https://www.veritas.com/support/en_US/article.000076764

- Run VeritasQuickAssist.exe and select the first option, "I accept the EULA".
- Select "Collect Data for Support".
- Check "Installed products" and "System Recovery".
- Select "Next"
- Select "All data".
- Specify an output location in File Information, and then click "Save".
- Send all of the resulting files from the output location to Veritas.

Or

The support utilities are found in:

<drive>:\Program Files\Veritas\Veritas System Recovery\Utility

- From this folder run SEAST.EXE and select the first option, "Gather Technical Support Information"
- Specify an output location and a case number, and then click "Gather."
- Send all of the resulting files from the output location to Symantec.

From the System Recovery Disk (SRD):

- Select the Utilities tab on the main SRD screen.
- Select Run Support Tool and select the first option, "Gather Technical Support Information."

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- Specify a case number and an output path. The default output path is X:\Windows\Temp. You will need to specify a different location as the X:\Windows\Temp location will not be available after reboot.
- Select a local drive or network destination.
- Click Ok.
- Send all of the resulting files from the output location to Veritas.

Performance

This section will detail performance and compatibility issues. This may be done in the form of charts, tables, etc.

None.