

System Recovery 24 and System Recovery 24 Manager Software Compatibility List

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Introduction

Listed below are the available operating systems, platforms and applications specifically supported by Arctera to be compatible with System Recovery 24. This list includes the SR family of products namely, System Recovery 24, System Recovery Granular Restore Option and System Recovery 24 Manager.

1. Compatibility with other Arctera products

Compatibility with other Arctera products is important to the SR team. Out of practical necessity, any efforts to ensure compatibility are limited to Arctera products that are current or, in other words, have not had an End of Life (EOL) announcement. Any exceptions or limitations for any Arctera product to this policy are noted here.

SR cannot create a backup at the same time Continuous Protection Server (CPS) is running.

2. General compatibility notes

- SR is Volume Shadow Copy Service (VSS) compliant. For VSS-aware database environments; example Exchange, SQL Server, and so on; SR ensures that system state information is accurately captured.

- In case, if Windows Server 2012 is not supported by the hypervisor, SRD version 24 may not boot successfully on virtual machines running on such hypervisors

3. Arctera support of 3rd party manufacturer products

Arctera will cooperate with 3rd party vendors, and attempt to assist in the diagnosis of problems found between the 3rd party and Arctera products. Arctera Technical Support on the combination of Arctera and 3rd party products listed in this document is conditional on the 3rd party product being supported by the original manufacturer or vendor. If the original vendor has ceased providing support for a version of their product, Arctera also will no longer be able to provide support on that product in combination with our products.

4. Minor "dot" version support

The contents of this document including 3rd party applications, databases, operating systems, in combination with Arctera products represent what has been tested in Arctera labs, or in Arctera-supervised partner labs, but is not intended to be a complete list of supported products and versions. Manufacturers of these products may frequently release minor version updates to their products as maintenance during their product's normal life cycle. (example version 1.x.x.x) that may not be explicitly listed in this document. In these situations where the base or major version of the product is listed as supported in this document but the minor maintenance update is not, Arctera will provide "reasonable effort" support on these versions until specific testing of them has completed.

5. Not every combination of software and hardware is tested.

Arctera provides best efforts to qualify System Recovery 24 with as many different operating systems, service packs, hardware platforms, database application service packs, and other applications as possible. However, due to the number of combinations, it is not possible to test all combinations for compatibility. If a particular service pack or version is not listed as specifically tested by Arctera, it may work fine, but has not been explicitly tested by Arctera with System Recovery 24.

Supported Software

The newly added software are included into this list for each release. For more details, see the features in the respective sections, via bookmarks.

SR Section

- Windows 11 – Version 25H2 (2025 Update)
- Windows 11 – Version 24H2 (2024 Update)
- Windows Server 2025

SR-M Section

- Windows 11 – Version 25H2 (2025 Update)
- Windows 11 – Version 24H2 (2024 Update)
- Windows Server 2025

Product Legend

Acronym	Product/Option
SR	System Recovery
SR GRO	System Recovery Granular Restore Option
SR-M	System Recovery Manager

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System Recovery 24

Supported languages for the System Recovery 24 are as below:

Chinese (Simplified), English, French, German, Japanese, and Spanish

System Recovery 24 no longer supports 32-bit clients.

System Recovery is supported on Windows Server and Desktop machines for x86-64 architecture (Intel 64 and AMD64).

Also requires:

Notes:

- By default, Windows 11, Windows 10, Windows Server 2016, Windows Server 2019, Windows Server 2022, and Windows Server 2025 operating systems are installed with .NET Framework 4.6 or later.
- If the required .NET Framework versions are not already installed, the System Recovery installation program automatically installs them on your computer.
- Restoring Dynamic Disks in the System Recovery (SR) Recovery Environment (RE). See the following article for additional support limitations. <http://www.veritas.com/docs/000037965>
- While System Recovery can be installed on Windows Server Core, it is an Agent only install. Windows Server Core does not support .NET and thus the UI cannot be installed. Windows Server Core is supported via a headless agent only. No push install is supported. Agents running on Windows Server Core cannot be managed by SR-M. Windows firewall changes must take place before System Recovery can be managed remotely. See <http://www.veritas.com/docs/000100457> for more details about what must change in the Windows firewall to remotely manage System Recovery.

Operating System Compatibility

Microsoft

Name	Edition	Service Pack	CPU Architecture
Windows 10	Home	1709	x86-64
Windows 10	Pro	1709	x86-64
Windows 10	Enterprise	1709	x86-64
Windows 10	Home	1803	x86-64
Windows 10	Pro	1803	x86-64
Windows 10	Enterprise	1803	x86-64
Windows 10	Home	1809	x86-64
Windows 10	Pro	1809	x86-64
Windows 10	Enterprise	1809	x86-64
Windows 10	Home	1903	x86-64
Windows 10	Pro	1903	x86-64
Windows 10	Pro for Workstations	1903	x86-64
Windows 10	Enterprise	1903	x86-64

Microsoft

Name	Edition	Service Pack	CPU Architecture
Windows 10	Home	1909	x86-64
Windows 10	Pro	1909	x86-64
Windows 10	Pro for Workstations	1909	x86-64
Windows 10	Enterprise	1909	x86-64
Windows 10	Home	2004	x86-64
Windows 10	Pro	2004	x86-64
Windows 10	Pro Education	2004	x86-64
Windows 10	Education	2004	x86-64
Windows 10	Pro for Workstations	2004	x86-64
Windows 10	Enterprise	2004	x86-64
Windows 10	Home	2009	x86-64
Windows 10	Pro	2009	x86-64
Windows 10	Pro Education	2009	x86-64
Windows 10	Education	2009	x86-64
Windows 10	Pro for Workstations	2009	x86-64
Windows 10	Enterprise	2009	x86-64
Windows 10	IOT Core and IOT Enterprise	2009	x86-64
Windows 10	Home	21H1	x86-64
Windows 10	Pro	21H1	x86-64
Windows 10	Pro Education	21H1	x86-64
Windows 10	Education	21H1	x86-64
Windows 10	Pro for Workstations	21H1	x86-64
Windows 10	Enterprise	21H1	x86-64
Windows 10	IOT Core and IOT Enterprise	21H1	x86-64
Windows 10	Home	21H2	x86-64
Windows 10	Pro	21H2	x86-64
Windows 10	Pro Education	21H2	x86-64
Windows 10	Education	21H2	x86-64
Windows 10	Pro for Workstations	21H2	x86-64
Windows 10	Enterprise	21H2	x86-64
Windows 10	IOT Core and IOT Enterprise	21H2	x86-64
Windows 10	Home	22H2	x86-64

Microsoft

Name	Edition	Service Pack	CPU Architecture
Windows 10	Pro	22H2	x86-64
Windows 10	Pro Education	22H2	x86-64
Windows 10	Education	22H2	x86-64
Windows 10	Pro for Workstations	22H2	x86-64
Windows 10	Enterprise	22H2	x86-64
Windows 10	IOT Core and IOT Enterprise	22H2	x86-64
Windows 11	Home	21H2	x86-64
Windows 11	Pro	21H2	x86-64
Windows 11	Pro Education	21H2	x86-64
Windows 11	Education	21H2	x86-64
Windows 11	Pro for Workstations	21H2	x86-64
Windows 11	Enterprise	21H2	x86-64
Windows 11	IOT Enterprise	21H2	x86-64
Windows 11	Home	22H2	x86-64
Windows 11	Pro	22H2	x86-64
Windows 11	Pro Education	22H2	x86-64
Windows 11	Education	22H2	x86-64
Windows 11	Pro for Workstations	22H2	x86-64
Windows 11	Enterprise	22H2	x86-64
Windows 11	IOT Enterprise	22H2	x86-64
Windows 11	Home	23H2	x86-64
Windows 11	Pro	23H2	x86-64
Windows 11	Pro Education	23H2	x86-64
Windows 11	Education	23H2	x86-64
Windows 11	Pro for Workstations	23H2	x86-64
Windows 11	Enterprise	23H2	x86-64
Windows 11	IOT Enterprise	23H2	x86-64
Windows 11	Home	24H2	x86-64
Windows 11	Pro	24H2	x86-64
Windows 11	Pro Education	24H2	x86-64
Windows 11	Education	24H2	x86-64
Windows 11	Pro for Workstations	24H2	x86-64

Microsoft

Name	Edition	Service Pack	CPU Architecture
Windows 11	Enterprise	24H2	x86-64
Windows 11	IOT Enterprise	24H2	x86-64
Windows 11	Home	25H2	x86-64
Windows 11	Pro	25H2	x86-64
Windows 11	Pro Education	25H2	x86-64
Windows 11	Education	25H2	x86-64
Windows 11	Pro for Workstations	25H2	x86-64
Windows 11	Enterprise	25H2	x86-64
Windows 11	IOT Enterprise	25H2	x86-64
Windows Server 2012	Datacenter		x86-64
Windows Server 2012	Essentials		x86-64
Windows Server 2012	Foundation		x86-64
Windows Server 2012	Standard		x86-64
Windows Server 2012	Storage Server		x86-64
Windows Server 2012 R2 [1]	Datacenter		x86-64
Windows Server 2012 R2 [1]	Essentials		x86-64
Windows Server 2012 R2 [1]	Foundation		x86-64
Windows Server 2012 R2 [1]	Standard		x86-64
Windows Server 2012 R2 [1]	Storage Server		x86-64
Windows Server 2016 [2]	Datacenter		x86-64
Windows Server 2016 [2]	Essentials		x86-64
Windows Server 2016 [2]	Standard		x86-64
Windows Server 2016 [2]	Storage Server		x86-64
Windows Server 2019	Datacenter		x86-64
Windows Server 2019	Essentials		x86-64
Windows Server 2019	Standard		x86-64
Windows Server 2022	Datacenter		x86-64
Windows Server 2022	Standard		x86-64
Windows Server 2025	Datacenter		x86-64
Windows Server 2025	Standard		x86-64

1. Update rollups for Windows 2012 R2 [KB 2919355, KB 2975719] are supported.

2. Windows Server 2016 versions 1709 and 1803 only come with core media. System Recovery only supports agent installation on server core platforms.

Windows 10 and 11 support from Long-Term Servicing Channel

Name	Version	Edition	Microsoft Servicing Channel	CPU Architecture
Windows 10	1507	Enterprise, IOT Enterprise and IOT Core	Long-Term Servicing Branch (LTSB)	x86-64
Windows 10	1607	Enterprise, IOT Enterprise and IOT Core	Long-Term Servicing Branch (LTSB)	x86-64
Windows 10	1809	Enterprise, IOT Enterprise and IOT Core	Long-Term Servicing Channel (LTSC)	x86-64
Windows 10	21H2	Enterprise, IOT Enterprise and IOT Core	Long-Term Servicing Channel (LTSC)	x86-64
Windows 11	24H2	IOT Enterprise	Long-Term Servicing Channel (LTSC)	x86-64
Windows 11	25H2	IOT Enterprise	Long-Term Servicing Channel (LTSC)	x86-64

Hypervisor Support

Microsoft Hyper-V

Name	Edition	Service Pack	CPU Architecture
Windows Server 2012 [1]	Standard, Datacenter		x86-64
Windows Server 2012 R2 [1]	Standard, Datacenter		x86-64
Windows Server 2016 [1]	Standard, Datacenter		x86-64
Windows Server 2019 [1]	Standard, Datacenter		x86-64
Windows Server 2022 [1]	Standard, Datacenter		x86-64
Windows Server 2025 [1]	Standard, Datacenter		x86-64

1. System Recovery cannot back up cluster shared volumes.

VMware

Name	Version	Service Pack	CPU Architecture
ESXi [1]	6.0		x86-64
ESXi [1]	6.0	Update 1a	x86-64
ESXi [1]	6.0	Update 1b	x86-64
ESXi [1]	6.0	Update 2	x86-64
ESXi [1]	6.0	Update 3	x86-64
ESXi [1]	6.0	Update 3a	x86-64
ESXi [1]	6.5		x86-64
ESXi [1]	6.5	Update 1	x86-64
ESXi [1]	6.5	Update 2	x86-64
ESXi [1]	6.7		x86-64
ESXi [1]	6.7	Update 1	x86-64
ESXi [1]	7.0		x86-64
ESXi [1]	7.0	Update 3	x86-64
ESXi [1]	8.0		x86-64
ESXi [1]	8.0	Update 1	x86-64
ESXi [1]	8.0	Update 2	x86-64

VMware

Name	Version	Service Pack	CPU Architecture
ESXi [1]	8.0	Update 3	x86-64
ESXi [1]	9.0		x86-64
ESXi [1]	9.0	Update 1	x86-64
ESXi [1]	9.0	Update 2	x86-64
ESXi [1]	9.0	Update 3	x86-64

1. Physical to virtual conversion for ESXi on a 32-bit operating system is not supported.

Enterprise Application Compatibility

Microsoft

Name	Version	Service Pack	O/S	CPU Architecture
Exchange	2013		Microsoft Windows Server 2012 Standard	x86-64
Exchange	2013	SP1	Microsoft Windows Server 2012 Datacenter	x86-64
Exchange	2013	SP1	Microsoft Windows Server 2012 Standard	x86-64
Exchange	2013	SP1	Microsoft Windows Server 2012 R2 Datacenter	x86-64
Exchange	2013	SP1	Microsoft Windows Server 2012 R2 Standard	x86-64
Exchange	2016		Microsoft Windows Server 2012 Datacenter	x86-64
Exchange	2016		Microsoft Windows Server 2012 Standard	x86-64
Exchange	2016		Microsoft Windows Server 2012 R2 Datacenter	x86-64
Exchange	2016		Microsoft Windows Server 2012 R2 Standard	x86-64
Exchange	2016		Microsoft Windows Server 2016 Datacenter	x86-64
Exchange	2016		Microsoft Windows Server 2016 Standard	x86-64
Exchange	2016		Microsoft Windows Server 2016 Essentials	x86-64
Exchange	2016		Microsoft Windows Server 2016 Storage Server	x86-64
Exchange	2019		Microsoft Windows Server 2019 Standard	x86-64
Exchange	2019		Microsoft Windows Server 2019 Essentials	x86-64
Office SharePoint Server	2007		Microsoft Windows Server 2003 Standard Edition	x86-64
SharePoint Server	2013		Windows Server 2012	x86-64
SharePoint Server	2013	SP1	Windows Server 2012	x86-64

Microsoft

Name	Version	Service Pack	O/S	CPU Architecture
SharePoint Server	2013	SP1	Windows Server 2012 R2	x86-64
SharePoint Server	2016		Windows Server 2012 R2	x86-64
SharePoint Server	2016		Windows Server 2016 Standard	x86-64
SharePoint Server	2016		Windows Server 2016 Datacenter	x86-64
SharePoint Server	2016		Windows Server 2016 Essentials	x86-64
SharePoint Server	2016		Windows Server 2016 Storage Server	x86-64
SQL Server	2012		Microsoft Windows Server 2012 Datacenter	x86-64
SQL Server	2012	SP1	Microsoft Windows Server 2012 Datacenter	x86-64
SQL Server	2012	SP1	Microsoft Windows Server 2012 Standard	x86-64
SQL Server	2014		Microsoft Windows Server 2012 Datacenter	x86-64
SQL Server	2014		Microsoft Windows Server 2012 Standard	x86-64
SQL Server	2014		Microsoft Windows Server 2012 R2 Datacenter	x86-64
SQL Server	2014		Microsoft Windows Server 2012 R2 Standard	x86-64
SQL Server	2014	SP1	Microsoft Windows Server 2012 Datacenter	x86-64
SQL Server	2014	SP1	Microsoft Windows Server 2012 Standard	x86-64
SQL Server	2014	SP1	Microsoft Windows Server 2012 R2 Datacenter	x86-64
SQL Server	2014	SP1	Microsoft Windows Server 2012 R2 Standard	x86-64
SQL Server	2016		Microsoft Windows Server 2012 R2 Datacenter	x86-64
SQL Server	2016		Microsoft Windows Server 2012 R2 Standard	x86-64
SQL Server	2016		Microsoft Windows Server 2012 R2 Essentials	x86-64
SQL Server	2016		Microsoft Windows Server 2012 R2 Foundation	x86-64
SQL Server	2016		Microsoft Windows Server 2012 Datacenter	x86-64
SQL Server	2016		Microsoft Windows Server 2012 Standard	x86-64
SQL Server	2016		Microsoft Windows Server 2012 Essentials	x86-64
SQL Server	2016		Microsoft Windows Server 2012 Foundation	x86-64
SQL Server	2016		Microsoft Windows Server 2016 Datacenter	x86-64
SQL Server	2016		Microsoft Windows Server 2016 Standard	x86-64
SQL Server	2016		Windows 10 Home	x86-64
SQL Server	2016		Windows 10 Professional	x86-64
SQL Server	2016		Windows 10 Enterprise	x86-64
SQL Server	2019		Windows 2016	x86-64
SQL Server	2019		Windows 2019	x86-64

Microsoft

Name	Version	Service Pack	O/S	CPU Architecture
SQL Server	2019		Windows 2022	x86-64
SQL Server	2019		Windows 10 21H2	x86-64
SQL Server	2019		Windows 11	x86-64
SQL Server	2022		Windows 2016	x86-64
SQL Server	2022		Windows 2019	x86-64
SQL Server	2022		Windows 2022	x86-64
SQL Server	2022		Windows 10 21H2	x86-64
SQL Server	2022		Windows 11	x86-64
Windows Active Directory	2012		Microsoft Windows Server 2012 Datacenter	x86-64
Windows Active Directory	2012		Microsoft Windows Server 2012 Standard	x86-64
Windows Active Directory	2012 R2		Microsoft Windows Server 2012 R2 Datacenter	x86-64
Windows Active Directory	2012 R2		Microsoft Windows Server 2012 R2 Standard	x86-64
Windows Active Directory	2016		Microsoft Windows Server 2016 Datacenter	x86-64
Windows Active Directory	2016		Microsoft Windows Server 2016 Standard	x86-64
Windows Active Directory	2019		Microsoft Windows Server 2019 Datacenter	x86-64
Windows Active Directory	2019		Microsoft Windows Server 2019 Standard	x86-64
Windows Active Directory	2022		Microsoft Windows Server 2022 Datacenter	x86-64
Windows Active Directory	2022		Microsoft Windows Server 2022 Standard	x86-64
Windows Active Directory	2025		Microsoft Windows Server 2025 Datacenter	x86-64
Windows Active Directory	2025		Microsoft Windows Server 2025 Standard	x86-64

Veritas

Name	Version	Service Pack	O/S	CPU Architecture
Storage Foundation for Windows	6.1		Microsoft Windows Server 2012 Datacenter	x86-64
Storage Foundation for Windows	6.1		Microsoft Windows Server 2012 Essentials	x86-64
Storage Foundation for Windows	6.1		Microsoft Windows Server 2012 Standard	x86-64
Storage Foundation for Windows	6.1		Microsoft Windows Server 2012 R2 Datacenter	x86-64
Storage Foundation for Windows	6.1		Microsoft Windows Server 2012 R2 Essentials	x86-64
Storage Foundation for Windows	6.1		Microsoft Windows Server 2012 R2 Standard	x86-64

Veritas

Name	Version	Service Pack	O/S	CPU Architecture
Storage Foundation HA for Windows	6.1		Microsoft Windows Server 2012 Datacenter	x86-64
Storage Foundation HA for Windows	6.1		Microsoft Windows Server 2012 Essentials	x86-64
Storage Foundation HA for Windows	6.1		Microsoft Windows Server 2012 Standard	x86-64
Storage Foundation HA for Windows	6.1		Microsoft Windows Server 2012 R2 Datacenter	x86-64
Storage Foundation HA for Windows	6.1		Microsoft Windows Server 2012 R2 Essentials	x86-64
Storage Foundation HA for Windows	6.1		Microsoft Windows Server 2012 R2 Standard	x86-64
InfoScale [1] [2]	7.3.1		Microsoft Windows Server 2012 R2 Datacenter	x86-64
InfoScale [1] [2]	7.3.1		Microsoft Windows Server 2012 R2 Essentials	x86-64
InfoScale [1] [2]	7.3.1		Microsoft Windows Server 2012 R2 Standard	x86-64
InfoScale [1] [2]	7.3.1		Microsoft Windows Server 2016 Datacenter	x86-64
InfoScale [1] [2]	7.3.1		Microsoft Windows Server 2016 Essentials	x86-64
InfoScale [1] [2]	7.3.1		Microsoft Windows Server 2016 Standard	x86-64
InfoScale [1] [2]	7.4		Microsoft Windows Server 2012 R2 Datacenter	x86-64
InfoScale [1] [2]	7.4		Microsoft Windows Server 2012 R2 Essentials	x86-64
InfoScale [1] [2]	7.4		Microsoft Windows Server 2012 R2 Standard	x86-64
InfoScale [1] [2]	7.4		Microsoft Windows Server 2016 Datacenter	x86-64
InfoScale [1] [2]	7.4		Microsoft Windows Server 2016 Essentials	x86-64
InfoScale [1] [2]	7.4		Microsoft Windows Server 2016 Standard	x86-64

1. System Recovery cannot discover Striped and RAID5 InfoScale created volumes or any other volumes that are part of the same disk group where the Striped or RAID5 volumes are available.
2. System Recovery supports all InfoScale products.

File System Compatibility

File System Compatibility

File System	Version	O/S
NTFS	3.0	All SR supported Windows platforms
NTFS	3.1	All SR supported Windows platforms
ReFS [1]		All SR supported Windows platforms
FAT32		All SR supported Windows platforms
FAT16		All SR supported Windows platforms

1. Support is for data volumes only.

System Recovery 24 Granular Restore, included with SR.

Also requires:

- Microsoft Outlook 2007, Outlook 2010 64-bit for Exchange restore.
- Limited support for Outlook 2013 in System Recovery 24. For more details please refer to <http://www.veritas.com/docs/000023565>
- SR 24 recovery points are produced from an Exchange server for Exchange restore. Cluster and Cluster Continuous Replication environments are not supported.
- While System Recovery can be used to protect individual servers in Exchange DAG Configuration and individual Mailboxes can be restored in GRO, DAG failover conditions are not supported.

Notes:

- GRO does not support Exchange 2016 and Exchange 2019.
- By default, Windows 11, Windows 10, Windows Server 2016, Windows Server 2019, Windows Server 2022, and Windows Server 2025 operating systems are installed with .NET Framework 4.6 or later.

GRO Product Compatibility

Microsoft

Name	Version	Service Pack	O/S	CPU Architecture
Exchange	2013	SP1	Microsoft Windows Server 2012 Datacenter	x86-64
Exchange	2013	SP1	Microsoft Windows Server 2012 Standard	x86-64
Exchange	2013	SP1	Microsoft Windows Server 2012 R2 Datacenter	x86-64
Exchange	2013	SP1	Microsoft Windows Server 2012 R2 Standard	x86-64

GRO Operating System Compatibility

Microsoft

Name	Edition	Service Pack	CPU Architecture
Windows 10	Home	1709	x86-64
Windows 10	Pro	1709	x86-64
Windows 10	Enterprise	1709	x86-64
Windows 10	Home	1803	x86-64
Windows 10	Pro	1803	x86-64

Microsoft

Name	Edition	Service Pack	CPU Architecture
Windows 10	Enterprise	1803	x86-64
Windows 10	Home	1809	x86-64
Windows 10	Pro	1809	x86-64
Windows 10	Enterprise	1809	x86-64
Windows 10	Home	1903	x86-64
Windows 10	Pro	1903	x86-64
Windows 10	Enterprise	1903	x86-64
Windows 10	Pro for Workstations	1903	x86-64
Windows 10	Home	1909	x86-64
Windows 10	Pro	1909	x86-64
Windows 10	Enterprise	1909	x86-64
Windows 10	Pro for Workstations	1909	x86-64
Windows 10	Home	2004	x86-64
Windows 10	Pro	2004	x86-64
Windows 10	Pro Education	2004	x86-64
Windows 10	Education	2004	x86-64
Windows 10	Pro for Workstations	2004	x86-64
Windows 10	Enterprise	2004	x86-64
Windows 10	Home	2009	x86-64
Windows 10	Pro	2009	x86-64
Windows 10	Pro Education	2009	x86-64
Windows 10	Education	2009	x86-64
Windows 10	Pro for Workstations	2009	x86-64
Windows 10	Enterprise	2009	x86-64
Windows 10	IOT Core and IOT Enterprise	2009	x86-64
Windows 10	Home	21H1	x86-64
Windows 10	Pro	21H1	x86-64
Windows 10	Pro Education	21H1	x86-64
Windows 10	Education	21H1	x86-64
Windows 10	Pro for Workstations	21H1	x86-64
Windows 10	Enterprise	21H1	x86-64
Windows 10	IOT Core and IOT Enterprise	21H1	x86-64

Microsoft

Name	Edition	Service Pack	CPU Architecture
Windows 10	Home	21H2	x86-64
Windows 10	Pro	21H2	x86-64
Windows 10	Pro Education	21H2	x86-64
Windows 10	Education	21H2	x86-64
Windows 10	Pro for Workstations	21H2	x86-64
Windows 10	Enterprise	21H2	x86-64
Windows 10	IOT Core and IOT Enterprise	21H2	x86-64
Windows 10	Home	22H2	x86-64
Windows 10	Pro	22H2	x86-64
Windows 10	Pro Education	22H2	x86-64
Windows 10	Education	22H2	x86-64
Windows 10	Pro for Workstations	22H2	x86-64
Windows 10	Enterprise	22H2	x86-64
Windows 10	IOT Core and IOT Enterprise	22H2	x86-64
Windows 11	Home	21H2	x86-64
Windows 11	Pro	21H2	x86-64
Windows 11	Pro Education	21H2	x86-64
Windows 11	Education	21H2	x86-64
Windows 11	Pro for Workstations	21H2	x86-64
Windows 11	Enterprise	21H2	x86-64
Windows 11	IOT Enterprise	21H2	x86-64
Windows 11	Home	22H2	x86-64
Windows 11	Pro	22H2	x86-64
Windows 11	Pro Education	22H2	x86-64
Windows 11	Education	22H2	x86-64
Windows 11	Pro for Workstations	22H2	x86-64
Windows 11	Enterprise	22H2	x86-64
Windows 11	IOT Enterprise	22H2	x86-64
Windows 11	Home	23H2	x86-64
Windows 11	Pro	23H2	x86-64
Windows 11	Pro Education	23H2	x86-64
Windows 11	Education	23H2	x86-64

Microsoft

Name	Edition	Service Pack	CPU Architecture
Windows 11	Pro for Workstations	23H2	x86-64
Windows 11	Enterprise	23H2	x86-64
Windows 11	IOT Enterprise	23H2	x86-64
Windows 11	Home	24H2	x86-64
Windows 11	Pro	24H2	x86-64
Windows 11	Pro Education	24H2	x86-64
Windows 11	Education	24H2	x86-64
Windows 11	Pro for Workstations	24H2	x86-64
Windows 11	Enterprise	24H2	x86-64
Windows 11	IOT Enterprise	24H2	x86-64
Windows 11	Home	25H2	x86-64
Windows 11	Pro	25H2	x86-64
Windows 11	Pro Education	25H2	x86-64
Windows 11	Education	25H2	x86-64
Windows 11	Pro for Workstations	25H2	x86-64
Windows 11	Enterprise	25H2	x86-64
Windows 11	IOT Enterprise	25H2	x86-64
Windows Server 2012	Datacenter		x86-64
Windows Server 2012	Essentials		x86-64
Windows Server 2012	Foundation		x86-64
Windows Server 2012	Standard		x86-64
Windows Server 2012	Storage Server		x86-64
Windows Server 2012 R2	Datacenter		x86-64
Windows Server 2012 R2	Essentials		x86-64
Windows Server 2012 R2	Foundation		x86-64
Windows Server 2012 R2	Standard		x86-64
Windows Server 2012 R2	Storage Server		x86-64
Windows Server 2016 [1]	Datacenter		x86-64
Windows Server 2016 [1]	Essentials		x86-64
Windows Server 2016 [1]	Standard		x86-64
Windows Server 2016 [1]	Storage Server		x86-64
Windows Server 2019	Datacenter		x86-64

Microsoft

Name	Edition	Service Pack	CPU Architecture
Windows Server 2019	Essentials		x86-64
Windows Server 2019	Standard		x86-64
Windows Server 2022	Datacenter		x86-64
Windows Server 2022	Standard		x86-64
Windows Server 2025	Datacenter		x86-64
Windows Server 2025	Standard		x86-64

1. Windows Server 2016 versions 1709 and 1803 only come with core media. System Recovery only supports agent installation on server core platforms.

Windows 10 and 11 support from Long-Term Servicing Channel

Name	Version	Edition	Microsoft Servicing Channel	CPU Architecture
Windows 10	1507	Enterprise, IOT Enterprise and IOT Core	Long-Term Servicing Branch (LTSB)	x86-64
Windows 10	1607	Enterprise, IOT Enterprise and IOT Core	Long-Term Servicing Branch (LTSB)	x86-64
Windows 10	1809	Enterprise, IOT Enterprise and IOT Core	Long-Term Servicing Channel (LTSC)	x86-64
Windows 10	21H2	Enterprise, IOT Enterprise and IOT Core	Long-Term Servicing Channel (LTSC)	x86-64
Windows 11	24H2	IOT Enterprise	Long-Term Servicing Channel (LTSC)	x86-64
Windows 11	25H2	IOT Enterprise	Long-Term Servicing Channel (LTSC)	x86-64

Hypervisor Support

Microsoft Hyper-V

Name	Edition	Service Pack	CPU Architecture
Windows Server 2012 [1]	Standard, Datacenter		x86-64
Windows Server 2012 R2 [1]	Standard, Datacenter		x86-64
Windows Server 2016 [1]	Standard, Datacenter		x86-64
Windows Server 2019 [1]	Standard, Datacenter		x86-64
Windows Server 2022 [1]	Standard, Datacenter		x86-64

Microsoft Hyper-V

Name	Edition	Service Pack	CPU Architecture
Windows Server 2025 [1]	Standard, Datacenter		x86-64

1. System Recovery cannot back up cluster shared volumes.

VMware

Name	Version	Service Pack	CPU Architecture
ESXi	6.0		x86-64
ESXi	6.0	Update 1a	x86-64
ESXi	6.0	Update 1b	x86-64
ESXi	6.0	Update 2	x86-64
ESXi	6.0	Update 3	x86-64
ESXi	6.0	Update 3a	x86-64
ESXi	6.5		x86-64
ESXi	6.5	Update 1	x86-64
ESXi	6.5	Update 2	x86-64
ESXi	6.7		x86-64
ESXi	6.7	Update 1	x86-64
ESXi	7.0		x86-64
ESXi	7.0	Update 3	x86-64
ESXi	8.0		x86-64
ESXi	8.0	Update 1	x86-64
ESXi	8.0	Update 2	x86-64
ESXi	8.0	Update 3	x86-64
ESXi	9.0		x86-64
ESXi	9.0	Update 1	x86-64
ESXi	9.0	Update 2	x86-64
ESXi	9.0	Update 3	x86-64

System Recovery 24 Manager

System Recovery 24 Manager (SR-M): System Recovery managed clients

- System Recovery 24 Manager can manage all System Recovery 24, System Recovery 23 and System Recovery 22 clients. Refer System Recovery 'Operating System Compatibility' section for client supported OS.
- System Recovery 24 Manager will continue to monitor and manage the earlier supported versions of System Recovery 32-bit clients.
- System Recovery 24 Manager by default, installs its own instance of Microsoft SQL 2019 Express.
- System Recovery 24 Manager requires .NET framework 4.7.2 or later for installation.

System Recovery 24 Manager (SR-M) / Operating System Compatibility

Microsoft

Name	Edition	Service Pack	CPU Architecture
Windows 10	Home	1709	x86-64
Windows 10	Pro	1709	x86-64
Windows 10	Enterprise	1709	x86-64
Windows 10	Home	1803	x86-64
Windows 10	Pro	1803	x86-64
Windows 10	Enterprise	1803	x86-64
Windows 10	Home	1809	x86-64
Windows 10	Pro	1809	x86-64
Windows 10	Enterprise	1809	x86-64
Windows 10	Home	1903	x86-64
Windows 10	Pro	1903	x86-64
Windows 10	Enterprise	1903	x86-64
Windows 10	Home	1909	x86-64
Windows 10	Pro	1909	x86-64
Windows 10	Enterprise	1909	x86-64
Windows 10	Home	2004	x86-64
Windows 10	Pro	2004	x86-64
Windows 10	Pro Education	2004	x86-64
Windows 10	Education	2004	x86-64

Microsoft

Name	Edition	Service Pack	CPU Architecture
Windows 10	Pro for Workstations	2004	x86-64
Windows 10	Enterprise	2004	x86-64
Windows 10	Home	2009	x86-64
Windows 10	Pro	2009	x86-64
Windows 10	Pro Education	2009	x86-64
Windows 10	Education	2009	x86-64
Windows 10	Pro for Workstations	2009	x86-64
Windows 10	Enterprise	2009	x86-64
Windows 10	IOT Core and IOT Enterprise	2009	x86-64
Windows 10	Home	21H1	x86-64
Windows 10	Pro	21H1	x86-64
Windows 10	Pro Education	21H1	x86-64
Windows 10	Education	21H1	x86-64
Windows 10	Pro for Workstations	21H1	x86-64
Windows 10	Enterprise	21H1	x86-64
Windows 10	IOT Core and IOT Enterprise	21H1	x86-64
Windows 10	Home	21H2	x86-64
Windows 10	Pro	21H2	x86-64
Windows 10	Pro Education	21H2	x86-64
Windows 10	Education	21H2	x86-64
Windows 10	Pro for Workstations	21H2	x86-64
Windows 10	Enterprise	21H2	x86-64
Windows 10	IOT Core and IOT Enterprise	21H2	x86-64
Windows 10	Home	22H2	x86-64
Windows 10	Pro	22H2	x86-64
Windows 10	Pro Education	22H2	x86-64
Windows 10	Education	22H2	x86-64
Windows 10	Pro for Workstations	22H2	x86-64
Windows 10	Enterprise	22H2	x86-64
Windows 10	IOT Core and IOT Enterprise	22H2	x86-64
Windows 11	Home	21H2	x86-64
Windows 11	Pro	21H2	x86-64

Microsoft

Name	Edition	Service Pack	CPU Architecture
Windows 11	Pro Education	21H2	x86-64
Windows 11	Education	21H2	x86-64
Windows 11	Pro for Workstations	21H2	x86-64
Windows 11	Enterprise	21H2	x86-64
Windows 11	IOT Enterprise	21H2	x86-64
Windows 11	Home	22H2	x86-64
Windows 11	Pro	22H2	x86-64
Windows 11	Pro Education	22H2	x86-64
Windows 11	Education	22H2	x86-64
Windows 11	Pro for Workstations	22H2	x86-64
Windows 11	Enterprise	22H2	x86-64
Windows 11	IOT Enterprise	22H2	x86-64
Windows 11	Home	23H2	x86-64
Windows 11	Pro	23H2	x86-64
Windows 11	Pro Education	23H2	x86-64
Windows 11	Education	23H2	x86-64
Windows 11	Pro for Workstations	23H2	x86-64
Windows 11	Enterprise	23H2	x86-64
Windows 11	IOT Enterprise	23H2	x86-64
Windows 11	Home	24H2	x86-64
Windows 11	Pro	24H2	x86-64
Windows 11	Pro Education	24H2	x86-64
Windows 11	Education	24H2	x86-64
Windows 11	Pro for Workstations	24H2	x86-64
Windows 11	Enterprise	24H2	x86-64
Windows 11	IOT Enterprise	24H2	x86-64
Windows 11	Home	25H2	x86-64
Windows 11	Pro	25H2	x86-64
Windows 11	Pro Education	25H2	x86-64
Windows 11	Education	25H2	x86-64
Windows 11	Pro for Workstations	25H2	x86-64
Windows 11	Enterprise	25H2	x86-64

Microsoft

Name	Edition	Service Pack	CPU Architecture
Windows 11	IOT Enterprise	25H2	x86-64
Windows Server 2016	Datacenter		x86-64
Windows Server 2016	Essentials		x86-64
Windows Server 2016	Standard		x86-64
Windows Server 2016	Storage Server		x86-64
Windows Server 2019	Datacenter		x86-64
Windows Server 2019	Essentials		x86-64
Windows Server 2019	Standard		x86-64
Windows Server 2022	Datacenter		x86-64
Windows Server 2022	Standard		x86-64
Windows Server 2025	Datacenter		x86-64
Windows Server 2025	Standard		x86-64

By default, Windows Server 2019, Windows Server 2022 and Windows Server 2025 operating systems are installed with .NET Framework 4.8 or later, for Windows Server 2016, if required .NET version is not installed, user has to install .NET 4.7.2 through Windows update before installing SR-M.

Windows 10 and 11 support from Long-Term Servicing Channel

Name	Version	Edition	Microsoft Servicing Channel	CPU Architecture
Windows 10	1507	Enterprise, IOT Enterprise and IOT Core	Long-Term Servicing Branch (LTSB)	x86-64
Windows 10	1607	Enterprise, IOT Enterprise and IOT Core	Long-Term Servicing Branch (LTSB)	x86-64
Windows 10	1809	Enterprise, IOT Enterprise and IOT Core	Long-Term Servicing Branch (LTSB)	x86-64
Windows 10	21H2	Enterprise, IOT Enterprise and IOT Core	Long-Term Servicing Channel (LTSC)	x86-64
Windows 11	24H2	IOT Enterprise	Long-Term Servicing Channel (LTSC)	x86-64
Windows 11	25H2	IOT Enterprise	Long-Term Servicing Channel (LTSC)	x86-64

VMware

Name	Version	Service Pack	CPU Architecture
ESXi	6.0		x86-64
ESXi	6.0	Update 1a	x86-64
ESXi	6.0	Update 1b	x86-64
ESXi	6.0	Update 2	x86-64
ESXi	6.0	Update 3	x86-64
ESXi	6.0	Update 3a	x86-64
ESXi	6.5		x86-64
ESXi	6.5	Update 1	x86-64
ESXi	6.5	Update 2	x86-64
ESXi	7.0		x86-64
ESXi	7.0	Update 3	x86-64
ESXi	8.0		x86-64
ESXi	8.0	Update 1	x86-64
ESXi	8.0	Update 2	x86-64
ESXi	8.0	Update 3	x86-64
ESXi	9.0		x86-64
ESXi	9.0	Update 1	x86-64
ESXi	9.0	Update 2	x86-64
ESXi	9.0	Update 3	x86-64

End-of-Life Information

EOL Notice: These operating systems, backward compatibility for restores, rolling upgrades, third-party software applications, and Arctera products are no longer supported for use with this version of System Recovery.

The Version EOL Started column identifies the version of System Recovery that no longer provides the support and includes all subsequent releases. To provide with direct feedback, please use the System Recovery forum located here: <https://vox.veritas.com/t5/System-Recovery/bd-p/system-recovery>

System Recovery Products

Name	Version	Service Pack	CPU Architecture	Version EOL Started
System Recovery	21	All Service Packs	x86-32 and x86-64	System Recovery 24

System Recovery for Windows Operating System

Name	Edition	Service Pack	CPU Architecture	Version EOL Started
Windows 8.1	Standard		x86-64	System Recovery 24
Windows 8.1	Enterprise		x86-64	System Recovery 24
Windows 8.1	Pro		x86-64	System Recovery 24

Citrix

Name	Version	Service Pack	CPU Architecture	Version EOL Started
XenServer	5.0		x86-64	System Recovery 24
XenServer	5.5		x86-64	System Recovery 24
XenServer	5.6	FP1	x86-64	System Recovery 24
XenServer	6.0		x86-64	System Recovery 24
XenServer	6.1		x86-64	System Recovery 24
XenServer	6.2	SP1	x86-64	System Recovery 24

Microsoft Surface Pro

Name	Version	Service Pack	CPU Architecture	Operating System	Version EOL Started
Microsoft Surface Pro	4		x64	Windows 10 Enterprise	System Recovery 24
Microsoft Surface Pro	4		x64	Windows 10 Professional	System Recovery 24
Microsoft Surface Pro	4		x64	Windows 10 Home	System Recovery 24

VMware

Name	Version	Service Pack	CPU Architecture	Version EOL Started
ESXi	5.5		x86-64	System Recovery 24
ESXi	5.5	Update 1a	x86-64	System Recovery 24

Retiring Soon: Items planned for end-of-life

Note: The following items are supported by System Recovery 24 and will be phased out in the upcoming major release of System Recovery .

System Recovery for Windows Operating System

Name	Edition	Service Pack	CPU Architecture
Windows Server 2012	Datacenter		x86-64
Windows Server 2012	Essentials		x86-64
Windows Server 2012	Foundation		x86-64
Windows Server 2012	Standard		x86-64
Windows Server 2012	Storage Server		x86-64
Windows Server 2012 R2	Datacenter		x86-64
Windows Server 2012 R2	Essentials		x86-64
Windows Server 2012 R2	Foundation		x86-64
Windows Server 2012 R2	Standard		x86-64
Windows Server 2012 R2	Storage Server		x86-64