



# NetBackup Flex Appliances

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## Appliance Deployment Planner

**VERITAS**<sup>™</sup>


The truth in information.

# 1 Order summary

The fields in this section have been prepopulated; if you detect an error, please bring it to the attention of your Veritas Appliance Services project manager.

Account name	
<input type="text"/>	
Purchase order	Appliance serial number
<input type="text"/>	<input type="text"/>
Deployment service level	Number of shelves
<input type="text"/>	<input type="text"/>
SKU description	
<input type="text"/>	
Case number	
<input type="text"/>	

Click **Save as draft** to save your progress and **Continue** to proceed to the next section.



# 2

## Contact information

Use these fields to provide Veritas with the contact information of 1) the onsite personnel who will assist with the physical installation and/or remote configuration of the appliance and 2) if different, your team’s manager (“PM”) for the project.

Site contact	
Contact name *	Contact email *
Office phone number *	Mobile phone number
Secondary contact	
Contact name	Contact email
Office phone number	Mobile phone number
PM contact	
Contact name	Contact email
Office phone number	Mobile phone number
<div style="border: 2px solid red; padding: 5px; display: inline-block;"><a href="#">Back</a> <a href="#">Save as draft</a> <a href="#">Continue</a></div>	

### 3 Scheduling information

Indicate your preferred and alternate dates/times for the physical installation. (Veritas Appliance Services requires a lead time of approximately 10 business days for scheduling purposes.)

Preferred date/time for installation

Date \*   Start time \*   Stop time \*  

Alternate date/time for installation

Date \*   Start time \*   Stop time \*  

[Back](#) [Save as draft](#) [Continue](#)

# 4

## Installation location

Indicate where the appliance is to be installed.

Street 1 *	Street 2
<input type="text"/>	<input type="text"/>
City *	State/Region *
<input type="text"/>	<input type="text"/>
Postal code *	Country *
<input type="text"/>	<input type="text"/>
Floor, room, rack	Time zone region *
<input type="text"/>	<input type="text"/>
	The country must be selected for the time zone list to be populated.
	<div style="border: 2px solid red; padding: 5px; display: inline-block;"><input type="button" value="Back"/> <input type="button" value="Save as draft"/> <input type="button" value="Continue"/></div>

# 5 Site information

Use this section to provide Veritas with detailed information about the site and its access requirements.

Site manned or crew available on site? \*  ▼

Is there a rack lift in the data center? \*  ▼

KVM or laptop available? \*  ▼

Do you allow cardboard in your data center? \*  ▼

Do you have proper equipment for parts transport? \*  ▼

Are there special access requirements for VTAS Field Services? \*  ▼

Type of clearance \*

<input type="checkbox"/> Field Engineer Name	<input type="checkbox"/> Vehicle Plate Number
<input type="checkbox"/> Cell Phone Number	<input type="checkbox"/> Vehicle Make and Model
<input type="checkbox"/> Field Engineer Email	<input type="checkbox"/> Field Engineer Pre-Arrival Notification
<input type="checkbox"/> Field Engineer National ID Document	<input type="checkbox"/> Security Clearance _____
<input type="checkbox"/> Proof of Insurance	<input type="checkbox"/> Others _____

Additional comments



# 7 Network environment

Use this section to specify the settings for the wider network environment.

NTP server

NTP server hostname or IP address   Disable WAN optimization?

Name resolution options

If "DNS only" is selected, please ensure before time of installation that hostname and IP address of Appliance are DNS-resolvable  
If "Hosts files and DNS" or "Hosts files only" is selected, hosts entries for the Appliance (and the Primary if applicable) will be added to the Appliance itself (and the Primary and workstation if applicable).

Name resolution \*

DNS server IP address #1  DNS server IP address #2  DNS server IP address #3

Domain for FQDN \*  Additional search domain(s)

Comma separate for multiple values

/etc/hosts + Add host

	Host IP	Host FQDN	Host short name
1	<input type="text"/>	<input type="text"/>	<input type="text"/>

Back Save as draft Continue

# 8 Monitoring

Use this section to specify the settings for monitoring features such as CallHome and SMTP.

CallHome monitors the health of your appliance and automatically creates cases with Veritas Technical Support for you; check this box to have it disabled.

Disable CallHome

CallHome proxy server

IP address / host name  Port   Credentials required?  SSL-tunneling?

SNMP server

IP address / host name  Community  Port

SMTP notifications

IP address / host name  Software to  Hardware to   
software.alerts@example.com hardware.alerts@example.com  
Comma separate for multiple values

Sender   
sender@example.com

Credentials required?

## 9 FLEX details

**Flex 53xo Appliances only:** Use this section to specify the virtual IP address and hostname that you will use to connect to the Flex Appliance Console, a web UI that will be your primary interface for administering and monitoring the appliance.

FLEX console IP *	FLEX console hostname *
<input type="text"/>	<input type="text"/>
<input type="button" value="Back"/> <input type="button" value="Save as draft"/> <input type="button" value="Continue"/>	

## 10

# Review

Click **Save as draft** to save your progress. When you have completed all of the required fields and are ready to move forward with the scheduling process, click **Submit**.

Congratulations you have completed the questionnaire. You can save this document as a draft to continue working on it in the future or you can submit it and we can start scheduling your installation.

[Back](#)[Save as draft](#)[Submit](#)

# Thank you!

## Veritas Appliance Services

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