

Arctera Insight™ Platform

RELEASE NOTES for January 2025 (Juniper) Release



The latest release of Arctera Insight Platform is scheduled¹ to begin roll out in late January 2025.

This release introduces new features for the Arctera Insight Platform.²

WHAT'S NEW

Arctera Insight Information Governance

Data activity history across the monitored data estate

- Illuminate: timeline view of life of a user within an organization – what data is being created, consumed, and touched.
- Investigate: aid data forensics with audit trail of what occurred, when and users/ entities involved
- Manage: Provide filters, drill downs, and reports to analyze anomalous user behavior
- Currently available for M365 (SharePoint Online and OneDrive)

Visibility into Data residing in SharePoint Recycle bin

- Monitor and report storage consumption by data residing in stage 1 and stage 2 recycle bin within SharePoint
- Gain visibility and empty recycle bin to recover space and save on overages

Roll up data audits at share level

- Get an aggregated view of user activity audits at share level (Site Collection and OneDrive accounts)

User Experience Refresh

- See Arctera Insight Platform below for more information

Arctera Insight eDiscovery

InsightAI for eDiscovery Teams

- Leveraging generative AI across eDiscovery search results for fast & efficient summaries
- Ability to generate summaries of search results, outlining of key concepts, users, and event timelines
- More efficient document review for relevancy by user-provided natural language querying

ZIP File Handling

- Ability to preview content of attached zip files in review within eDiscovery

¹ All future release dates are tentative and are subject to change at the sole discretion of Arctera. While the features and enhancements listed above are scheduled for the dates mentioned, Arctera makes no assurances that any or all these features and enhancements will be available at any time. Customers looking to purchase or renew their services with Arctera should do so solely based on the features of the service available at that time.

²Additional fees apply. Requires a concurrent number of qualifying Arctera Insight Platform products.

Indexing Exclusion Functionality

- Ability to exclude a portion of text from indexing to remove false positives in search

User Experience Refresh

- See Arctera Insight Platform below for more information

Arctera Insight Surveillance

Translate Button in Review

- New button in the preview window, when clicked, allows for items translated into a base language
- Currently supported for email only

New Reports with Enhanced Reporting

- New Item Label metrics report allows for reporting on labels, including reporting on predictive labels
- Search Master report gives insight on immediate, scheduled, and guaranteed sample searches
- Both new report types include a Power BI Template

Enhanced Reporting – Evidence of Review Report Improvements

- Display counts 'by department'
- Display counts for both reviewed and unreviewed, relevant and irrelevant
- Filter report by search name
- Option to omit records with 0 count, which improves report performance
- Renamed 'Users' to 'Monitored Employees'

Enhanced Reporting – Additional Improvements

- Includes primary email address in the Monitored Employee API
- Provide message direction filtering in the Archive Count API
- Include reviewed and unreviewed relevant and irrelevant in the item Classification Metric Report

Preview and Item Statistics for Zip files

- Items statistics for hotwords and classification tags are now supported for Zip Files attachments
- Zip files can now be previewed in review

Item Statistics for Collaboration Messages

- Items statistics for hotwords and classification tags are now supported for Collaboration messages

Item Statistics for image files

- Items statistics for hotwords and classification tags are now supported for images if OCR is enabled

Hit Highlight Improvements

- Classification hit highlight support for classification policies with Message Body conditions
- Hit Highlighting of images if OCR'ed text matches search or classification criteria

Go To Page in Review List Grid

- In review, users can navigate to specific page in the Review List Grid

New Content Sources Default to the Random Sampling Percentage set in Department Properties

- New content source does not default to 2% when all policies percentage set but rather default to the random sampling percentage configured in the department properties

User Experience Refresh

- See Arctera Insight Platform below for more information

Arctera Insight Platform

User Experience Refresh

- Complete user experience refresh for all Arctera Insight Platform user interfaces:
 - Arctera Insight Information Governance
 - Arctera Insight eDiscovery
 - Arctera Insight Surveillance
 - Arctera Insight Classification
 - Arctera Insight Capture
 - Arctera Insight Management Console
 - Arctera Insight Personal Archive
- Arctera branding
- Light & Dark mode options

Token Wallet

- Provides visibility of InsightAI token consumption

SCIM Provisioning – Personal Archive

- Personal Archive can be turned on or off for all SCIM provisioned users
- Option to provide customized welcome message for these users is provided

Platform Status Page

- Data center scope
- Discrete service status
- Maintenance calendar
- Subscription for notifications & updates
- Historical view

Personal Archive Web Folders support removed

- For more information, please, see the “Web folder access” section of the [Compatibility List](#).

Capture

- **iMessage**
 - New Collector captures text messages (iMsg, SMS) and supports the following: Edits, Replies, Undo, Deletes, Documents (Word Doc, PDF, PPT, Excel, etc), Images (Single/Multiple), Videos (Single/Multiple), Audio Messages (Recording/Voice Note, Emojis, Reactions, Stickers, GIFs)
- **Zoom Chat**
 - GIF URLs are now captured
 - Message body formatting improvements

- Performance enhancements
- **Viva Engage (Yammer)**
 - Poll options captured
 - Logging enhancements
- **Microsoft Teams via Export API**
 - Optimized attachment downloading & processing
 - Enhanced the data processing performance of data processing
 - Improved HTTP 401 status code handling
- **LSEG (Refinitiv)**
 - Schema FIX support
- **Symphony**
 - Schema 1.5.15 support
 - File processing encrypted with subkeys
- **EWS**
 - New ability to construct the From field for the Appointments
- **FX Connect**
 - New ability to specify a subject prefix
- **Notifications**
 - New feature displays all predefined notifications (Quarantine file, failed to quarantine file, Monitored users skipped, Import job finished)
- **Quarantined Files Support**
 - Quarantined files deliver to SFTP, Azure Blob & Amazon S3 storage locations

Classification Updates

- Classification Policy Manager UI Modernization and Rebranding.
- Tenant-Level Customization - Added tenant-specific preferences to allow configurations based on specific tenant needs
- Enhanced Group Level Policy Condition - Increased support for nested group condition levels in policies from 3 to 10.
- New preset tags for classification responses to identify the following failure types: SENTIMENT-NOT-DETECTED, PARTIALLY-CLASSIFIED, and PROTECTED-DOCUMENT.
- Added support for 8-digit format for Australia Queensland Driver's License.
- Added support for detecting UK, France, and Italy phone numbers.
- Improved detection of Credit/Debit card numbers, IBAN, South Korean, and US bank account numbers.
- Improved detection for IP address policy by reducing false negatives
- Improved mechanisms for handling regex evaluation failures for patterns/policies and sentiment analysis.
- Introduced the following new classification policies:
 - Software Keys and Tokens Policy
 - New Zealand Personal Data Policy
 - New Zealand Sensitive Data Policy
 - United States Delaware Personal Data Privacy Act (DPDPA) Policy
 - United States Tennessee Information Protection Act (TIPA) Policy
 - United States Iowa Consumer Data Protection Act (ICDPA) Policy
 - United States Oregon Consumer Privacy Act (CPA) Policy
 - United States Texas Data Privacy and Security Act (TDPSA) Policy
 - United States Indiana Consumer Data Protection Act (ICDPA) Policy
 - United States Montana Consumer Data Protection Act (MCDPA) Policy

Migration

- Enhanced Auto-retry capability

- More efficient and streamlined troubleshooting, especially at the end of migrations
- Bloomberg and Telemesssage data migration support from EV to Arctera Insight
 - Bloomberg and Telemesssage data archived in EV will be migrated to the cloud as separate types, and customers will be able to isolate that data during their searches in the cloud like they did in EV by having separate archives/Vault Stores for these types
- New datacenter support
 - QAC01 (Qatar) datacenter is now supported in Direct Migrator