

Veritas Alta™ SaaS Protection 2.x.x Release Notes

Veritas Alta SaaS Protection Release Notes

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Veritas Services and Operations Readiness Tools (SORT)

Veritas Services and Operations Readiness Tools (SORT) is a website that provides information and tools to automate and simplify certain time-consuming administrative tasks. Depending on the product, SORT helps you prepare for installations and upgrades, identify risks in your datacenters, and improve operational efficiency. To see what services and tools SORT provides for your product, see the data sheet:

https://sort.veritas.com/data/support/SORT_Data_Sheet.pdf

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Introduction

This chapter includes the following topics:

- [About the Veritas Alta SaaS Protection release notes](#)

About the Veritas Alta SaaS Protection release notes

The Veritas Alta SaaS Protection Release Notes document is a cumulative document that covers new features, fixed issues, and known issues in the Veritas Alta SaaS Protection releases from 2.11.21 to 2.36.1.

Release 2.36.1

This chapter includes the following topics:

- [Enhancements](#)
- [Bug fixes](#)
- [End-of-Life \(EOL\) features](#)

Enhancements

The new enhancements that are completed in Veritas Alta SaaS Protection 2.36.1 release:

Table 2-1 Enhancements

Sr. No.	Enhancements
1.	Optimized loading performance to ensure policy content loads quickly and displays correctly for the client.
2.	Improved the information message to clearly communicate the restriction on changing the action mode from preview to production in the End-User portal.

Bug fixes

The issues that are fixed in the Veritas Alta SaaS Protection 2.36.1 release:

Table 2-2 Bug fixes

Sr. No.	Bug fixes
1.	Fixed an intermittent failure in Salesforce object backup to ensure successful and consistent backups.
2.	Fixed the issue by handling data length constraints to ensure successful backups.
3.	Fixed the issue to ensure that the file is consistently detected and backed up in subsequent backups after DST-related updates.
4.	Fixed the issue to ensure the Add/Remove option is properly displayed on the UI.
5.	Fixed the issue to restore the EDB backup process to the on-premises S3 bucket.
6.	Fixed the issue by ensuring that the required keyset exists, allowing shards to start successfully.
7.	Fixed the issue to ensure proper loading and visibility of connector events for all customers at scale.
8.	Fixed the issue to ensure all shards start the backup successfully and properly detect available storage.
9.	Fixed the space allocation issue, ensuring the license threshold modal functions correctly within the userSettings API.
10.	Fixed the issue to ensure consistent functionality of ad hoc search without internal server errors.
11.	Fixed the issue related to subscription from a disabled tenant to the replacement tenant.
12.	Fixed the issue related to two Stors replicating themselves significantly more times than expected.
13.	Fixed the issue, ensuring successful manual provisioning of shard Stors.
14.	Fixed the issue by correctly handling the default value for the config key, ensuring the successful backup of the shard connector.
15.	Fixed the issue related to the SPO connector, which was not showing any details of previous runs.
16.	Fixed the issue, ensuring that the Team Sites connector correctly honors incremental changes and avoids unnecessary backups of certain locations as new versions.
17.	Fixed the issue, ensuring successful restoration of Private, Public, and Group chats using an impersonation user, even if they were not part of the chats.

Table 2-2 Bug fixes (*continued*)

Sr. No.	Bug fixes
18.	Fixed the issue, enabling the system to successfully load file names with [] in the file name list during an EDB restore using the Recycle bin.
19.	Fixed the issue, ensuring the Export Utility functions correctly for user mailboxes on sharded Stors.
20.	Fixed the issue, ensuring that duplicate folders no longer appear in the Export Utility for sharded Stors.
21.	Fixed the issue, ensuring successful provisioning of new connector shards.
22.	Fixed the issue where End Users were previously unable to access SharePoint/Teams content using the End User Portal when the 'Limit End-User Portal 'My Content' to Mailbox/OneDrive Owner' setting was enabled for the Stor.

End-of-Life (EOL) features

As part of our continuous product improvement efforts, certain features have reached their end-of-life with the Veritas Alta SaaS Protection 2.36.1 release. The following table provides details on the deprecated features and their recommended alternatives.

- OCR/ Media
- Continuous data protection
- Connector service ingestors
- Backup Service
- ExtendedFileAttributesUtility
- File Copy Utility
- File Storage Analyzer
- Customer Billing Utility
- PST Splitter
- AzureBlobLeaseBreaker
- SISBasedRecovery
- HubSTorInfoFileDeleter
- FileDeleter

- ForceHCSRecapture
- TVRetentionFixer
- RedBoxInvalidCallIDsParser

Release 2.35.1

This chapter includes the following topics:

- [Enhancements](#)
- [Bug fixes](#)

Enhancements

The new enhancements that are completed in Veritas Alta SaaS Protection 2.35.1 release:

Table 3-1 Enhancements

Sr. No.	Enhancements
1.	Enhanced performance for operations, such as Create, Read, Update, and Delete on large objects.
2.	Enhanced COPS Billing to accurately display Microsoft Customer Agreement invoices..
3.	Improved handling of MIME content conversion for backing up emails.
4.	Enhanced EDB to upload metrics to Azure Log Analytics.
5.	Extended the Nginx timeout from 60 seconds to 220 seconds.
6.	Improved autoscaling for M365 workloads to enhance backup performance.

Bug fixes

The issues that are fixed in the Veritas Alta SaaS Protection 2.35.1 release:

Table 3-2 Bug fixes

Sr. No.	Bug fixes
1.	Fixed an issue in the Administration portal where errors occurred when viewing all original content item versions and attempting to access content that had been deleted but remained listed.
2.	Fixed an issue that prevented the successful backup of the Quote Document object in the Salesforce workload.
3.	Fixed an issue with duplicate folder creation in the Salesforce connector, where a folder with the same staging path for Reports and Dashboard metadata was created along with a duplicate file.
4.	Fixed an issue in the Administration portal, where operations on Cold Tier storage did not appear in the consumption report.
5.	Fixed an issue where users with a UPN configured as an alias in Azure AD could not download or restore data via Stubs in SharePoint.
6.	Fixed an issue causing errors with site collection enumeration when backing up all Groups/Teams sites using a sharded connector.
7.	Fixed a timeout issue that occurred when customers attempted to view connector records in the Administration portal.
8.	Fixed an issue with the Export Utility that occurred when exporting content from a case.
9.	Fixed an issue that occurred when an Elasticsearch node was restarted just before index provisioning.
10.	Fixed an issue with the Entra ID connector where restoring users failed.
11.	Fixed an issue where users were unable to change the Group filter on a sharded connector.
12.	Fixed an issue with SharePoint apps requiring a certificate.
13.	Fixed an issue where the After Dedup & Compression chart line was missing for fixed-price subscription clients.
14.	Fixed an issue with dynamic provisioning of additional storage shards during connector runs.
15.	Fixed an issue where the Exchange connector backup was failing due to a non-base64 character.
16.	Fixed an issue where backing up long paths on Azure File Share was not supported.

Table 3-2 Bug fixes (*continued*)

Sr. No.	Bug fixes
17.	Fixed an issue where the ExternalID property was being cleared immediately after it was set in SharePoint Online.
18.	Fixed an issue where backup completion notifications were displayed after the connector was deleted.
19.	Fixed an issue where, after a UPN change, several users had their new SMTP address appear as external in their identifiers and as a shadow with a single identifier.
20.	Fixed an issue where the Export Utility did not mask the Storage Shards as it does in the Administration portal.
21.	Fixed an issue where the End-User portal did not load anything when a searched item was clicked.
22.	Fixed an issue where the Administration portal and End-User portal allowed only one file to be restored when multiple files were selected.
23.	Fixed an issue where the End-User portal would not load any content when a searched item was clicked.
24.	Added encoding for location details and the item details table to support non-Latin characters in Latin collation databases.

Release 2.34.1

This chapter includes the following topics:

- [Enhancements](#)
- [Bug fixes](#)

Enhancements

The new enhancements that are completed in Veritas Alta SaaS Protection 2.34.1 release:

Table 4-1 Enhancements

Sr. No.	Enhancements
1.	Updated the UI to reflect the new Cohesity branding changes. This includes refreshed visual elements, color schemes, logos, and other design updates to ensure consistency with the new branding.
2.	Improved exception handling for the 'Attachment' and 'ContentVersion' objects to ensure that tasks are correctly faulted. Additionally, backup operations now complete successfully without errors when tasks are not faulted.
3.	Improved the performance of query, delete, and update operations at Salesforce by creating an index on all backup-able entity tables based on the field.
4.	Enhanced the custom utility to apply proxy settings for S3 on-premises and resolved a logging issue during the test related to EDB.
5.	Added frequent errors to the list of suppressed events and implemented handling for them. After performing a backup, verified that these errors no longer occur as they are now properly suppressed.

Table 4-1 Enhancements (*continued*)

Sr. No.	Enhancements
6.	Improved the testing mechanism for AWS credentials in the Custom App, ensuring more accurate validation of credentials when working with EDB instances.
7.	Added functionality to capture and log the EDB status during storage maintenance tasks, providing better visibility, and troubleshooting capabilities.
8.	Upgraded the Export Service to verify the status of on-premises EDB instances before initiating export operations, ensuring smoother workflows and preventing issues related to EDB connectivity.

Bug fixes

The issues that are fixed in the Veritas Alta SaaS Protection 2.34.1 release:

Table 4-2 Bug fixes

Sr. No.	Bug fixes
1.	Fixed time-out issues with the Export Utility when selecting specific items or folders.
2.	Fixed an issue where records in the Preview step were not correctly filtered based on the applied Date/Time filter.
3.	Fixed an issue with Exchange connectors across multiple tenants with varying item types.
4.	Fixed an issue with SharePoint backup where the error occurred when attempting to update an item or item version that was not present in the Stor.
5.	Fixed an issue with the search indexing action that was causing storage problems and tripping breakers.
6.	Fixed an issue where a stubbed file failed to rename to a .URL after the original file was replaced.
7.	Fixed an issue with search notes causing a null reference error, which prevented the Elasticsearch service from starting and led to nodes being out of sync.
8.	Fixed an issue causing time-outs when customers attempted to view connector records.
9.	Fixed an issue with an invalid URL when retrieving SharePoint stubs, which was causing error messages.

Table 4-2 Bug fixes (*continued*)

Sr. No.	Bug fixes
10.	Fixed an issue with incorrect summaries in the analytics job, where the sizes displayed on the Analytics, Storage and System, and Ingress Flow pages were incorrect.
11.	Fixed an issue where the item type cannot be selected when running the deletion policy due to an API time-out failure.
12.	Fixed an issue where a policy queued for evaluation was still being evaluated even after being disabled.
13.	Fixed an issue where errors occurred while deleting a search node and search cluster from HCT. Although Azure resources were successfully deleted from the backend, the process previously failed with errors.
14.	Fixed an issue with Exchange restore throwing an error due to an unsupported item class.
15.	Fixed an issue where the admin portal and connector service statistics were mismatched and incorrect.
16.	Fixed an issue with inaccurate connector status displayed in both HCS and the Admin UI.
17.	Fixed an error that occurred when stopping a sharded connector backup task due to an abrupt shutdown of a remote connector shard VM.
18.	Fixed the issue related to skipping of backup of files that have stubbed content but not renamed to <i>.stub.url</i> .

Release 2.33.1

This chapter includes the following topics:

- [Enhancements](#)
- [Bug fixes](#)

Enhancements

The new enhancements that are completed in Veritas Alta SaaS Protection 2.33.1 release:

Table 5-1 Enhancements

Sr. No.	Enhancements
1.	Enhanced the Custom Metadata SharePoint Online (SPO) restore process as the restored items will no longer be archived again unless explicitly re-enabled by a customer in their SPO site settings.
2.	[Added an option to prevent re-stubbing of files restored by the Export service, ensuring that they are not reprocessed unnecessarily.
3.	Updated the check box, tool-tip, and alert text for the 'Reset 'Last Modified Time' option to clarify its purpose and delay re-stubbing of restored files.
4.	Implemented schema synchronization using a separate transaction to ensure that it completes before index creation, preventing 'concurrent access to the table may be limited' warnings.
5.	Enhanced the Export API by adding new filter parameters to optimize the messages returned for a chat thread, improving the overall experience and preventing duplicate message capture.

Bug fixes

The issues that are fixed in the Veritas Alta SaaS Protection 2.33.1 release:

Table 5-2 Bug fixes

Sr. No.	Bug fixes
1.	Fixed an issue with the Export Utility when selecting a specific item or folder from a path.
2.	Fixed an issue in Salesforce Content Restore where applying a Date/Time filter during an object restore caused incorrect behavior with the 'Equals' filter.
3.	Fixed Elasticsearch issues related to search indexing failures, prevented breaker trips, and resolved storage maintenance errors.
4.	Fixed an issue where the backup 'CompletionStatus' was incorrectly marked as 'Completed', despite the task remaining stuck in the Connector Service UI.
5.	Fixed an issue causing performance issues related to Extra Data Backup (EDB) without triggering a time-out error.
6.	Fixed an issue with upgrade failure caused SharePoint connector.
7.	Fixed an issue causing slow loading of the WebUI Admin Portal Restore Dashboard.
8.	Fixed inconsistency between the Content Page and Analytics Page regarding the size of the latest item versions.
9.	Fixed high memory usage in the Connector service after enabling the 'Capture Permission' option.
10.	Fixed concerns around connector distribution, ensuring that connectors are split evenly into manageable sizes for easier scaling.
11.	Fixed slow rendering on the Administration portal Connector page (grid) when using non-English languages.
12.	Fixed the issue where record IDs failing during the add/update process in StructuredDB were not logged correctly.
13.	Fixed the issue where files were visible in ad hoc search results and can be previewed in the content portal, even when they shouldn't be accessible.
14.	Fixed the error occurring during Exchange restore due to unsupported ItemClass.
15.	Fixed ongoing backup failures with Exchange connectors.

Table 5-2 Bug fixes (*continued*)

Sr. No.	Bug fixes
16.	Fixed issues with SharePoint backups for all groups and team site collections, ensuring successful completion.
17.	Fixed the issue with browsing content in locations on a different shard than the primary storage.
18.	Fixed the issue where the sharded connector would not run due to full shards and failure to create new shards.
19.	Fixed OneDrive backup, confirming accessibility for both the root location and connector.
20.	Fixed the mapping of encoding charsets by removing extra characters from the backend.
21.	Fixed an issue where the Content page would fail to load and time out when a tenant had a large number of principals.
22.	Fixed an issue where, when checking permissions for General Settings and the Administration portal, selecting 'Destination' in the restore pop-up triggered a red Internal Server Error message at the top, along with a yellow warning box.

Release 2.32.1

This chapter includes the following topics:

- [Enhancements](#)
- [Bug fixes](#)

Enhancements

The new enhancements that are completed in Veritas Alta SaaS Protection 2.32.1 release:

Table 6-1 Enhancements

Sr. No.	Enhancements
1.	Updated the user warning for SharePoint Online connectors to clarify that 'Last modified time' is used instead of 'Last accessed' when you add clauses (write, stub, and delete).
2.	Implemented system upgrade changes in the Hub audit log for improved visibility for customers.
3.	Upgraded the handling of root locations so that if the total marked for backup is less than the combined threshold of all shards, they are distributed in a round-robin manner.
4.	Updated the Administration UI to prevent changes to the reference timezone after the Teams chat connector is created. Restricted user chat mode changes to disallow the selection of specific mailboxes without affecting existing connectors for those mailboxes.
5.	Added events to the Audit the logs to track when new Global administrators are added or existing Global administrators are modified, and when a directory synchronization operation is initiated from the Veritas Alta SaaS Protection UI.
6.	Added an error message in the UI when a user tries to delete the Tag that is linked to a Tagging policy.

Bug fixes

The issues that are fixed in the Veritas Alta SaaS Protection 2.32.1 release:

Table 6-2 Bug fixes

Sr. No.	Bug fixes
1.	Fixed the issue where the app registration status remained 'Unassigned' even after deletion of the associated connector.
2.	Fixed the issue with items rehydrating from the Archive tier.
3.	Fixed issues with OneDrive backup failures caused by multiple legacy OneDrive connectors.
4.	Fixed issues with automated deployment where sizing was incorrect for smaller workloads.
5.	Fixed issues with unstubbing the large libraries that encountered errors, while smaller libraries functioned correctly.
6.	Fixed issues with duplicate key errors during the backup and restoration of the Entra ID workload.
7.	Fixed issues with the Monitoring UI affecting multiple tenants.
8.	Fixed the issue with the Monitoring UI where the backup status was incorrectly displayed.
9.	Fixed issues with the audit log connector due to an incorrect input string format.
10.	Fixed indexing issues with EDB, enabling search reprovisioning to proceed normally without manual SQL intervention.
11.	Fixed issues with SharePoint stubbing errors caused by excessively long file or folder names.
12.	Fixed issues causing sharded setup failures for the Exchange workload.
13.	Fixed the issue where mail items were not backed-up due to invalid characters in the subject line.
14.	Fixed an issue where the backups were failed if the Salesforce organization contained a file exactly 2GB in size.

Release 2.31.1

This chapter includes the following topics:

- [Enhancements](#)
- [Bug fixes](#)

Enhancements

The new enhancements that are completed in Veritas Alta SaaS Protection 2.31.1 release:

Table 7-1 Enhancements

Sr. No.	Enhancements
1.	Added the ability to export files, such as voice recordings, to a SharePoint folder instead of a collection.
2.	Added an option in the Administration portal to exclude SharePoint folders or locations from backup or stubbing policies.
3.	Added a warning for soft-deleted mailboxes not marked as inactive to avoid skipping problematic mailboxes, which may result in empty root locations. Clarified that only mailboxes with the flag set to True, indicating an applied hold/retention policy before soft deletion, are supported for backup.
4.	Added logging capabilities for Recycle bin operations to track the restoration of files deleted from backup.
5.	Enhanced the stability and performance of EDB backups to Amazon S3.

Bug fixes

The issues that are fixed in the Veritas Alta SaaS Protection 2.31.1 release:

Table 7-2 Bug fixes

Sr. No.	Bug fixes
1.	Fixed an issue where unintended additional locations were incorrectly included in the deletion policy, resulting in more locations being deleted than expected.
2.	Fixed an issue where the lifecycle management rule was missing for certain customers.
3.	Fixed an issue where the Deletion policy did not select any items when applied to an AD or EntraID group for users who had left the organization ensuring that the policy now correctly identifies items when a group is selected, as it does when a username is entered directly.
4.	Fixed an issue where SharePoint self-service restore was failing because of throttling errors.
5.	Fixed an issue with the Stub utility that prevented renaming of stubbed files due to a checkout error during restoration.
6.	Fixed an issue with Content pages not displaying correctly in the right pane for sharded stores, confirming that navigation functions properly and that the correct items are rendered in the right pane.
7.	Fixed an issue where users in Entra ID were not synchronizing and were still appearing as external users resulting in both user and guest users can access folders within the SharePoint site.
8.	Fixed an issue where two Active Directory (AD) groups with the same name were displayed, despite only one group existing in the source Microsoft 365.
9.	Fixed an issue where the SharePoint Capture Scope page was incorrectly displayed instead of the OneDrive Capture Scope page when the 'Force Admin Portal Compatibility' option was enabled through HCS in admin mode.
10.	Fixed an issue with the Tagging policy that caused errors when applying any edition of disabled policies.
11.	Fixed a UI issue where the bottom slider bar for large lists would only appear after scrolling to the bottom of the list.
12.	Fixed an issue where items were being automatically selected when clicking 'More' during location selection.

Table 7-2 Bug fixes (*continued*)

Sr. No.	Bug fixes
13.	Fixed an issue where shadow users were not being merged with Directory Provider users and groups.
14.	Fixed an issue with case sensitivity that caused backup failures when the staging root path for Entra ID was provided with a different case on the VM.
15.	Fixed an issue where customers encountered errors while unstubbing data from large libraries, although unstubbing smaller libraries proceeded without issue.
16.	Fixed issues to ensure that the connector service can perform auto-upgrades without errors.
17.	Fixed an issue where the EDB status was incorrectly displayed for created storage entries in the Administration portal's Storage page.
18.	Fixed an issue where the Deletion policy completed as expected, but the actual deletion action was not applied.
19.	Fixed an availability issue, ensuring that the legacy Stor remain accessible for use in the connector.
20.	Fixed an issue with emails in mailboxes containing invalid characters in the subject line, ensuring successful backup of those mailboxes by the PST connector.

Release 2.30.2

This chapter includes the following topics:

- [Enhancements](#)
- [Bug fixes](#)

Enhancements

The new enhancements that are completed in Veritas Alta SaaS Protection 2.30.2 release:

Table 8-1 Enhancements

Sr. No.	Enhancements
1.	Enhanced Salesforce backup and restore processes by enabling parallel handling of multiple blobs/files, resulting in significantly faster operations.
2.	Improved the Restore Wizard by enhancing the filter functionality. Previously, the 'equals' filter required an exact string match, which can be restrictive for users recalling records based on partial or imprecise information. The enhancement allows for more flexible searching, accommodating users who may not remember the exact string for a selected field.

Bug fixes

The issues that are fixed in the Veritas Alta SaaS Protection 2.30.2 release:

Table 8-2 Bug fixes

Sr. No.	Bug fixes
1.	Fixed SharePoint Online connector backup process to improve error handling and reliability when dealing with deleted sites in specified site collections.
2.	Fixed an exception thrown for an existing object during the restart of an EDB backup.
3.	Fixed an issue where an incorrect message was displayed during the restoration of all stubs in a site with restore permissions enabled.
4.	Fixed performance issues with HCS servers that become unresponsive when a large number of connectors are started.
5.	Fixed an issue in backup operations where empty AAD groups caused all user mailboxes to be backed up. The Include filter now consistently applies, even when AAD groups are temporarily empty, ensuring accurate backups.
6.	Fixed the deletion of item versions in SharePoint that were previously restricted due to retention policies. If the retention policy has been removed, users can now delete the relevant item versions.
7.	Fixed an issue with email notifications during OneDrive restores, where the default email address displayed the user's alias instead of the primary SMTP address. The update ensures that notifications are sent to the correct primary SMTP address, and users can now manually change the email address if needed to ensure proper notification delivery.
8.	Fixed performance issues with EDB backups to Amazon S3, improving both speed, and consistency.
9.	Fixed the Team connector, which now recovers from the retrievable errors using an exponential backoff strategy for successive retry attempts.
10.	Fixed an issue where users with Full Admin and Access All Items permissions cannot access the legacy Stor during connector creation.
11.	Updated the Administration portal to display 'No data available' message instead of showing an error when there is no data available.
12.	Enabled advanced logging to assist in identifying issues where customers cannot create a connector using a legacy SharePoint Stor.

Release 2.29.1

This chapter includes the following topics:

- [Enhancements](#)
- [Bug fixes](#)

Enhancements

The new enhancements that are completed in Veritas Alta SaaS Protection 2.29.1 release:

Table 9-1 Enhancements

Sr. No.	Enhancements
1.	Implemented validation to prevent policy updates until at least one filter is present for a successful policy run.
2.	Added the ability to restore Share objects using the Structured Data Restore framework in Salesforce.
3.	Added a 'Policy Run Progress' side tab for 'Tagging Policies' to assist with tracking the status of individual tagging policies being applied.

Bug fixes

The issues that are fixed in the Veritas Alta SaaS Protection 2.29.1 release:

Table 9-2 Bug fixes

Sr. No.	Bug fixes
1.	Fixed the issue where the connector should expand the file types in the aggregation bucket and back up the image file.
2.	Fixed the slow backup performance issue for the Entra ID connector, ensuring successful full and incremental backups.
3.	Fixed access issues when retrieving stub items from SharePoint for restoration.
4.	Fixed EDB on-premises backup block issues, ensuring that EDB backups from Azure to S3 and Azure to on-premises S3 are working as expected .
5.	Fixed the issue where Teams owners were unable to download or restore data by stubs in SharePoint unless they were added as site members.
6.	Fixed the issue where the connector task error log grid failed to display all rows.
7.	Fixed issues with Elastic Search index migration to ensure that entries are deleted from the source index during the migration process.
8.	Fixed an issue with the connector to correctly ingest data within the time span defined by pagination and capture duration limits.
9.	Fixed issue with Analytics and System pages loading gracefully in scenarios where the previously selected storage is no longer available.
10.	Fixed the issue where the connector task error log grid failed to display all rows.
11.	Fixed an issue where reverting back to a stub failed when encountering items within a checkout-required list, preventing successful restoration.
12.	Fixed the indexing issue where regular expressions were not being evaluated or tagged correctly.

Release 2.28.1

This chapter includes the following topics:

- [Enhancements](#)
- [Bug fixes](#)

Enhancements

The new enhancements that are completed in 2.28.1 release:

Table 10-1 Enhancements

Sr. No.	Enhancements
1.	Added a tool tip for the Scope marked as Full when a policy is modified.
2.	Enhanced all Stors to be visible to users with the Full Admin permission.
3.	Enhanced the data restoration process from the Content page by setting the SMTP address in Restore window to default.
4.	Enabled users to export the Contents visible in the Storage grid within the Administration page.
5.	Removed the "Add Remove Content Permission" option from the End-User portal to improve user experience.
6.	Enable users to add shared locations in Hidden End-User Portal locations.
7.	Enhanced the data transformation process for the SharePoint file path. After gathering data for the SharePoint Compliance Copy, you should now be able to use the ECBCompliance Data Retrieval utility to retrieve this data, directing it to a specified target location.

Bug fixes

The issues that are fixed in the 2.28.1 release:

Table 10-2 Bug fixes

Sr. No.	Bug fixes
1.	Fixed the issue where AWS CLI commands were not functioning properly for EDB compliance copy retrieval.
2.	Fixed the issues where the Audit log connector would persist for days without updating any backup details, giving the appearance of the connector being stuck in a hang state.
3.	Fixed the issue where Custodian search fails when the resulting (ACL) exceeds 65,000 entries.
4.	Fixed the issue of deletion propagation not functioning correctly for EDB Compliance Storage.
5.	Fixed the slow-running EDB to Amazon S3 backup issue.
6.	Fixed the issue where Exchange EWS connectors were backing up incorrect mailboxes when the 'Specific Mailboxes' option was enabled.
7.	Fixed the issue where incremental backup was not functioning for the compliance Stor, while it was operational for the EDB storage in the AWS S3 bucket.
8.	Fixed the issue where, in the event of un-stubbing failure, the items are successfully reverted back to the stub state.
9.	Fixed the issue preventing the addition of an excluded group from the Administration portal.
10.	Fixed the issue preventing the generation of backup task reports for SharePoint connectors.
11.	Fixed the issue preventing the use of Microsoft's personal account for authentication.
12.	Fixed the issue where errors occurring during the restore process are not displayed when the job status is Completed.
13.	Fixed the issue with OneDrive crawls for users who have folders under the 'Forms' folder in the 'Document' library.
14.	Fixed the issue where SharePoint was unable to open files from stubs when custodian groups were configured.

Table 10-2 Bug fixes (*continued*)

Sr. No.	Bug fixes
15.	Fixed the issue of displaying incorrect data in the 'stor-compliancestor' folder on the AWS S3 bucket when only the 'Enable EDB Compliance Transformation' option is selected.
16.	Fixed the issue where .PDF, .JPG, .JPGE, PNG, .XLSX, and .PPTX files were inaccessible after retrieval from the EDB ComplianceStor folder.
17.	Fixed the issue of the Content page not loading data and timing out due to API issue.

Release 2.27.1

This chapter includes the following topics:

- [Enhancements](#)
- [Bug fixes](#)

Enhancements

The new enhancements that are completed in Veritas Alta SaaS Protection 2.27.1 release:

Table 11-1 Enhancements

Sr. No.	Enhancements
1.	New improvements are made to the License page to show statistics for usage of workloads and also for expiration date information for product SKUs.
2.	Enhanced the Connector service to validate active licenses and their expiration before launching it.
3.	Enhanced admin capabilities to locate the path of the SharePoint item using the error message received from the End User.
4.	Enhanced the Folder filter feature to archive files based on the provided input precisely.
5.	Enhanced the scoped admin level restrictions to restrict admins from other scopes to view and access the Stor.
6.	Enhanced the Salesforce restore workflow by implementing text-based filtering for items. This improvement leverages the newly introduced 'contain' option in the filter configuration.

Table 11-1 Enhancements (*continued*)

Sr. No.	Enhancements
7.	Compliance EDB provides self-service recoverability for Disaster Recovery (DR) and testing purposes for customers maintaining the EDB in an on-premises instance.

Bug fixes

The issues that are fixed in the Veritas Alta SaaS Protection 2.27.1 release:

Table 11-2 Bug fixes

Sr. No.	Bug fixes
1.	Fixed the issue related to restoring files containing backslashes and double quotes in their names.
2.	Fixed the issue of unstubbing all SharePoint files when the customer has over 35KB SharePoint sites containing a large volume of files.
3.	: Fixed the issue where all the SharePoint files were unstubbed when the customer has SharePoint sites exceeding 35KB with a large volume of files.
4.	Fixed issues related to index maintenance to ensure smooth completion of maintenance tasks.
5.	Fixed the issue of passing the sharded Stor ID in the locations filter instead of the Stor Shard ID in the update policy case.
6.	Fixed the issue of an infinite retry loop if the item loading data was not succeeding.
7.	Fixed the issue by skipping the backup of the SubstrateHolds folder (which stores copies of edited or deleted Teams chat messages under a retention policy). Microsoft restricted access to this folder after March 31st, 2024
8.	Fixed the issue of items getting suppressed with the following warning: 'Due to unsupported item class IPM.Note.EnterpriseVault.Shortcut while restore.'
9.	Fixed the casting error that occurs when items with ItemClass like IPM.TaskRequest.Accept, IPM.TaskRequest.Decline, IPM.TaskRequest, or IPM.TaskRequest.Update are of the object type EmailMessage, resulting in a failed casting to the Task type.
10.	Fixed the issue of an infinite retry loop occurring when item loading data was unsuccessful.

Table 11-2 Bug fixes (*continued*)

Sr. No.	Bug fixes
11.	Fixed the issue by excluding the backup of the SubstrateHolds folder, which stores copies of edited or deleted Teams chat messages under a retention policy.

Release 2.26.1

This chapter includes the following topics:

- [Enhancements](#)
- [Bug fixes](#)

Enhancements

The new enhancements that are completed in Veritas Alta SaaS Protection 2.26.1 release:

Table 12-1 Enhancements

Sr. No.	Enhancements
1.	Enhanced the File connector to include XML metadata template functionality, enabling extended metadata to be set for multiple items during the backup processes.
2.	Enhanced licensing details are now accessible by the Administration portal.
3.	Improved the management of files or documents within libraries enabled with Information Rights Management (IRM) to prevent them from being stubbed.
4.	Implemented Extended Attribute for Targeted File Archival in SharePoint Online.

Bug fixes

The issues that are fixed in the Veritas Alta SaaS Protection 2.26.1 release:

Table 12-2 Bug fixes

Sr. No.	Bug fixes
1.	Fixed the issue related to unsuccessful stub restoration, ensuring that items revert to their stub state under any circumstance.
2.	Fixed the Stub issue causing incorrect information to be displayed in the backup report after ingestion.
3.	Fixed the issue encountered when attempting to recover items from Microsoft 365 during backup operations.
4.	Fixed backup failures caused by not initialized content types in SharePoint lists.
5.	Fixed a UI issue to facilitate seamless toggling of the new flag in HSSharePointConnectorDetails when creating a new SharePoint connector or updating an existing one.
6.	Fixed the issue with SharePoint Online connectors by implementing the hash of the site collection URL as the relative unique ID for the location. Consequently, any changes to the site URL will result in a corresponding change in the hash, creating a new location in Veritas Alta SaaS Protection.
7.	Fixed the PowerShell issue causing errors due to multifactor authentication.
8.	Fixed the issue where the ad hoc search was limiting the results to 10,000.
9.	Fixed the issue by restoring files containing backslash and double quotes characters in the file name.
10.	Fixed the issue related to backing up files with special characters in the file name.
11.	Fixed the ACL permissions for users with invalid email addresses.
12.	Fixed the issue of skipping column type validation during restore when the source and destination list column types differ and the column is hidden and read-only.
13.	Fixed the issue in SharePoint, where item versions now consistently inherit the location ACL, even when 'Get Item ACL' is enabled.

Release 2.25.1

This chapter includes the following topics:

- [Enhancement](#)
- [Bug fixes](#)

Enhancement

The new enhancements that are completed in the Veritas Alta SaaS Protection 2.25.1 release:

Table 13-1 Enhancement

Sr. No.	Enhancement
1.	Improved incremental policy evaluation to manage policy evaluator restarts and seamlessly resume from the interruption point upon restart.

Bug fixes

The bugs that are fixed in the Veritas Alta SaaS Protection 2.25.1 release test:

Table 13-2 Bug fixes

Sr. No.	Bug fixes
1.	Fixed the discrepancy regarding customer license information displayed on the Administration portal.
2.	Fixed the directory synchronization issue logging for both new and existing customers.

Table 13-2 Bug fixes (*continued*)

Sr. No.	Bug fixes
3.	Fixed the inaccuracies on the Analytics page for displaying Cold Tier and Archive Tier data.
4.	Fixed the issue of the end-user receiving duplicate notification emails for every unstubbing process.
5.	Fixed the issue with stub-initiated restore by restoring the item with the backup's modified datetime, deleting existing older versions, and updating the modified datetime to the current timestamp.
6.	Fixed the issue where dates in the filter accepted incorrect values when creating or updating policies.
7.	Fixed the time-out error that occurred when users clicked the View all users and groups option within the Administration portal.
8.	Fixed the Case content view to display only the specified searches and files initially, aligning with the default behavior of the Content tab.
9.	Fixed content ingestion being disabled after automatic index maintenance.

Release 2.24.1

This chapter includes the following topics:

- [Enhancements](#)
- [Bug fixes](#)

Enhancements

The new enhancements that are completed in the Veritas Alta SaaS Protection 2.24.1 release:

Table 14-1 Enhancements

Sr. No.	Enhancements
1.	Enhanced Salesforce capabilities by extending backup and restore functionality to include files, attachments, and metadata.
2.	Enhanced backup resiliency by stabilizing large item downloads.
3.	Enhanced error messaging for improved clarity when the imported CSV file does not match the expected input during the import functionality.
4.	Added attribute-based filter support for groups within the Administration portal.
5.	Improved Administration portal's Connector page loading for enhanced performance without delays.

Bug fixes

The bugs that are fixed in the Veritas Alta SaaS Protection 2.24.1 release:

Table 14-2 Bug fixes

Sr. No.	Bug fixes
1.	Fixed the issue where incorrect values were accepted for dates in the filters during the creation or updating of policies.
2.	Fixed the backup and restore issue of SharePoint/OneDrive lists with a high volume.
3.	Fixed the issue where exporting files with the 'Restore ACLs' option enabled fails if there is an unrecognized SID.
4.	Fixed the backup process to continue with lower resource usage until completion.
5.	Fixed the SharePoint connectors setting for Capture Scope, which was incorrectly set to unknown .
6.	Fixed the time-out issue in the Content app within the Administration portal by implementing asynchronous calls.
7.	Fixed the ingestion issues associated with connectors created using the Administration portal to ensure successful backups.
8.	Fixed the mapping of Qatar Central region, which was inaccurately displayed.
9.	Fixed the issue to include the 'Top of Information Store' folder in the location hierarchy when 'Capture system folders' is enabled, even if it is hidden.

Release 2.23.1

This chapter includes the following topics:

- [Enhancements](#)
- [Bug fixes](#)

Enhancements

The new enhancements that are completed in the Veritas Alta SaaS Protection 2.23.1 release:

Table 15-1 Enhancements

Sr. No.	Enhancements
1.	Added attribute-based filter support for Groups within the Administration portal.
2.	Updated the existing Extra Data Backup (EDB) status labels within the Administration portal.

Bug fixes

The bugs that are fixed in the Veritas Alta SaaS Protection 2.23.1 release:

Table 15-2 Bug fixes

Sr. No.	Bug fixes
1.	Fixed the issue where user was getting an intermittent error for a SharePoint connector when app registration is used as the authentication mode.

Table 15-2 Bug fixes (*continued*)

Sr. No.	Bug fixes
2.	Fixed the issue with backing up an SPO site set to Read-only mode using PowerShell.
3.	Fixed the issue where hovering over the Storage Analytics History graph failed to display the item size data/number within the Administration portal.
4.	Fixed the SharePoint backup issue for list items without an attachment column.
5.	Fixed the WORM retention policies failure issue by renaming the temporary table and ensuring its uniqueness through the appended policy ID. Additionally, implemented a step to delete the temporary table before creating it.
6.	Fixed the discrepancy in storage analytics between the total and sum of sizes when viewed by accessed time and modified time.
7.	Fixed the issue where items tagged using a tagging policy cannot have tags removed.
8.	Fixed the issue with Ad hoc search parameters, ensuring that sorting by date works in both directions.
9.	Fixed the customer deletion policy issues to align with the email retention policy, ensuring that there are no changes when deleted items are removed.
10.	Fixed the issue of connection time-out that occurred during long-running backups.

Release 2.22.1

This chapter includes the following topics:

- [New features](#)
- [Enhancements](#)
- [Bug fixes](#)

New features

The new features completed in the Veritas Alta SaaS Protection 2.22.1 release:

- **Entra ID (Azure AD) workload support**
Veritas Alta SaaS Protection introduces backup and restore capabilities for the Entra ID SaaS workload. This feature includes comprehensive protection for Entra ID objects such as Users, Groups, Application Registrations, Enterprise Applications, and their associated child items within Entra ID.
[Adding Entra ID \(Azure AD\) connectors](#)
- **Self-service restores of SharePoint stubs for end-users**
Veritas Alta SaaS Protection now supports self-service restoration of SharePoint stubs for end-users. End-users can perform the restore operations through the **Export utility** and **End-User portal**.
[Restore SharePoint stubs](#)

Enhancements

The new enhancements that are completed in the Veritas Alta SaaS Protection 2.22.1 release:

Table 16-1 Enhancements

Sr. No.	Enhancements
1.	Enhanced the customer name requirement to exceed 17 characters, including spaces.
2.	Enhanced content browsing performance by implementing a policy filter within the Administration portal.
3.	Enhanced the User filter within the Administration portal with MultiGeo support for Groups and Teams mailboxes.
4.	Added attribute-based filter support for Groups within the Administration portal.
5.	Updated the exported file name by appending the date when exporting the list of users and groups from the Administration portal.
6.	Enhanced the Salesforce Analyze phase to display a progress bar while scanning objects for restoration.

Bug fixes

The bugs that are fixed in the Veritas Alta SaaS Protection 2.22.1 release:

Table 16-2 Bug fixes

Sr. No.	Bug fixes
1.	Fixed the time-out issue in the Content app within the Administration portal by implementing asynchronous calls.
2.	Fixed the issue where backups did not complete for SharePoint files larger than 100 MB for a corrupt file version. The fix ensures the termination of the backup, followed by displaying an error for the corrupt file.
3.	Fixed time-out issues that occurred during the initiation of the Sharded Connector.
4.	Fixed the Storage overview to display the correct History chart in the Analytics app within the Administration portal.
5.	Fixed the SharePoint Connector to display all site URLs with templates in logs when Diagnostic mode is enabled.
6.	Fixed the error that occurred when backing up a Group mailbox with more than one impersonated user.
7.	Fixed the Elastic Search issue that was returning duplicate results.

Table 16-2 Bug fixes (*continued*)

Sr. No.	Bug fixes
8.	Fixed the issue of orphaned stubbed files not being deleted from the source.
9.	Fixed the issue related to retrieving the size of an archive mailbox containing large items.

Release 2.21.1

This chapter includes the following topics:

- [Enhancements](#)
- [Bug fixes](#)

Enhancements

The new enhancements that are completed in the Veritas Alta SaaS Protection 2.21.1 release:

Table 17-1 Enhancements

Sr. No.	Enhancements
1.	Enhanced Cloud 9 alerts for metadata files without file extensions in their names, ensuring automatic backup with a blank audio file.
2.	Enhanced the Cloud 9 Connector to provide seamless management and recovery from Cloud 9 API rate limiting constraints.

Bug fixes

The bugs that are fixed in the Veritas Alta SaaS Protection 2.21.1 release:

Table 17-2 Bug fixes

Sr. No.	Bug fixes
1.	Fixed the inconsistent data of the Stor usage on the Storage page within the Administration portal.

Table 17-2 Bug fixes (*continued*)

Sr. No.	Bug fixes
2.	Fixed the issue with content visibility in the End-user portal for the Team Chat connector.
3.	Fixed the issue with SharePoint stub access.
4.	https://hubstor.atlassian.net/browse/HM-17746 Fixed the issue of specific sites being backed up multiple times from the specific Site Collection.
5.	Fixed the issue that used to cause an error during Exchange backup, 'No encoding name found for alias 'UNKNOWN'.
6.	Fixed the time-out issue in the policy evaluation.
7.	Fixed the issue while attempting to back up a new SharePoint site having a OneNote in the Preservation Hold Library.
8.	Fixed Ad hoc search to return all Audit log records based on the search criteria.

Release 2.20.1

This chapter includes the following topics:

- [Enhancement](#)
- [Bug fixes](#)

Enhancement

The new enhancement that is completed in the Veritas Alta SaaS Protection 2.20.1 release:

Table 18-1 Enhancement

Sr. No.	Enhancement
1.	Added a feature that applies policy criteria to all multiple-option dropdown selectors.

Bug fixes

The bugs that are fixed in the Veritas Alta SaaS Protection 2.20.1 release:

Table 18-2 Bug fixes

Sr. No.	Bug fixes
1.	Added pagination support to the legacy Admin portal to prevent time-outs when loading the list of Scopes.
2.	Fixed the time-out issues that occurred during policy evaluation.

Table 18-2 Bug fixes (*continued*)

Sr. No.	Bug fixes
3.	Fixed the issue of blocks not getting marked as clear after incremental policy evaluation to ensure that the policy is applied to the item version.
4.	The exception message now includes the connector shard and remote machine name if the Connector service or VM is unavailable when moving connector shards during the parent connector backup.
5.	Fixed the issue where the Enterprise SKU license did not permit the creation of Audit log connectors from the Admin portal.
6.	Fixed time-out issues of backing up SharePoint sites.

Release 2.19.1

This chapter includes the following topics:

- [Bug fixes](#)

Bug fixes

The bugs that are fixed in the Veritas Alta SaaS Protection 2.19.1 release:

Table 19-1 Bug fixes

Sr. No.	Bug fixes
1.	Fixed the email notifications issue to include the correct path for failed restore jobs.
2.	Fixed the issue where the Orphan stub deletion backup option was not deleting orphaned SharePoint stubs from the source.
3.	Fixed the issue of restoring SharePoint files with file names starting with a dot.
4.	Fixed the issue of items being re-ingested as additional versions in the next incremental backup when a backup is stopped mid-location.
5.	Fixed the Slack Connectors backup, which was failed due to the Canvas feature.
6.	Fixed the issue where the same mailbox was being backed up in two different Exchange rolling connectors when its primary email address was changed.

Release 2.18.1

This chapter includes the following topics:

- [Enhancements](#)
- [Bug fixes](#)

Enhancements

The new enhancement that is completed in the Veritas Alta SaaS Protection 2.18.1 release:

Table 20-1 Enhancements

Sr. No.	Enhancements
1.	Enhanced throttling performance when backing up mailboxes in multiple threads.
2.	Optimized list load times during the restoration when using the restore stub option.
3.	Enhanced ASC Neo Call records to skip the missing call records in the DataStart field from being backed up.
4.	Added ability to support multiple groups GUID in the directory provider so nested groups can use more than one group GUID.

Bug fixes

The bugs that are fixed in the Veritas Alta SaaS Protection 2.18.1 release:

Table 20-2 Bug fixes

Sr. No.	Bug fixes
1.	Fixed Storage data discrepancy in Admin UI Storage overview and system graphs.
2.	Fixed Connector status display to be accurate with completion and running.
3.	Fixed Connectors being unavailable in the Connector List of Admin Portal while obtaining a template.
4.	Fixed incorrect dates displayed when emails downloaded from export utility.
5.	Fixed issue with SharePoint Connector backing up incorrect site if the Connector Service is restarted.
6.	Fixed Policy Evaluator to process all the blocks regardless of the size when policy optimization is enabled.
7.	Fixed issue with non renderable items during indexing.
8.	Fixed End user portal having visibility with Admin Shares.
9.	Fixed SharePoint Shared Connector to capture permission in HCS for successful data back up.
10.	The 'Item of type' clause was removed from policy configuration step for Google drive connectors.

Release 2.17.1

This chapter includes the following topics:

- [Enhancements](#)
- [Bug fixes](#)

Enhancements

The new enhancements that are completed in the Veritas Alta SaaS Protection 2.17.1 release:

Table 21-1 Enhancements

Sr. No.	Enhancements
1.	Enhanced Directory Providers to have multiple GUID's and Sync with AD Successfully.
2.	Enhanced SharePoint and EWS Connector with user selection of manual credential mode to turn off the incremental backup and user selection of app registration to turn on incremental backup.
3.	The Cloud9 Connector is added for helping backup Cloud9 Voice Recordings and associated Metadata.
4.	Added CSV Attachment with Alerts information to new Cloud9 Connector type email notifications.

Bug fixes

The bugs that are fixed in the Veritas Alta SaaS Protection 2.17.1 release:

Table 21-2 Bug fixes

Sr. No.	Bug fixes
1.	Fixed Issue with Legacy users who were unable to create/update policies on the new Admin Portal with current permissions.
2.	Fixed Issue with legacy users who were unable to search for content on the End-User portal with their existing permissions.
3.	Export Utility messages regarding the number of hours and size have been improved when restoring data in the archive tier.
4.	The upgraded Slack Connector has been fixed to run the backup successfully.
5.	Fixed Issue related to SharePoint Restore service when destination directory contains a path with special characters by configuration settings.
6.	Fixed error of evaluating the All Items policy runs for SharePoint Online.
7.	Fixed Tiering Policy Issues with date and time filters for tiering the data successfully.
8.	Fixed the error related to deletion of Orphan Stub in both Incremental and full backup run.
9.	Fixed Directory Sync issue when Group doesn't contain a display name with creating new groups and new users.
10.	Fixed EWS Contacts and tasks issue to restore successfully at source and other locations.
11.	Issue with EWS Backing up folder without names has been fixed.

Release 2.16.1

This chapter includes the following topics:

- [New feature](#)
- [Bug fixes](#)

New feature

The new features introduced in the Veritas Alta SaaS Protection 2.16.1 release:

- A new feature has been added to the Connector creation process that allows policies to be configured through the Admin Portal.
To know more about policy configurations, see, https://www.veritas.com/content/support/en_US/doc/152118228-152118231-0/161863243-152118231
- Introduced Stubbing and Delete Policies to be performed through Admin Portal which empowers you to efficiently manage and archive your SharePoint storage to optimize your overall data storage strategy.
To know more about Stubbing and Delete Policies configurations, see, https://www.veritas.com/content/support/en_US/doc/152118228-152118231-0/161863357-152118231

Bug fixes

The bugs that are fixed in the Veritas Alta SaaS Protection 2.16.1 release:

Table 22-1 Bug fixes

Sr. No.	Bug fixes
1.	Fixed OneDrive Incremental backup failure due to the persistent errors.
2.	Fixed the backup issue with SharePoint and OneDrive connectors caused due to high threshold.

Table 22-1 Bug fixes (*continued*)

Sr. No.	Bug fixes
3.	Fixed the persistent issue of mailbox restore failing for calendar and contacts.
4.	Fixed the issue of not being able to unstub SharePoint stubs using the Export Utility.
5.	Fixed the issue of Exchange incremental backup failing to start.
6.	Fixed the issue of the Audit Log connector not being able to back up items when using certificate-based authentication.
7.	Fixed Location path URLs present in the email notification and anchor text to be the same.
8.	Fixed the issue with optimized policy evaluation.
9.	Fixed an error when customer attempting to restore older backups (before 2.10) from the Admin portal.
10.	Improved the log message for SharePoint restore when the restore path exceeds 400 characters.

Release 2.15.1

This chapter includes the following topics:

- [New feature](#)
- [Enhancements](#)
- [Bug fixes](#)

New feature

Developed high-fidelity restores and comprehensive coverage for SharePoint Online to build a deeper depth of Microsoft 365 capabilities, including backup and restore of sites, site collections, sub-sites, lists, folders, files, and its versions. The restores can now recreate a site collection or a hierarchy within a site collection from the start. Additionally, Veritas Alta SaaS Protection can also back up and restore SharePoint groups, role definitions, and role assignments.

Enhancements

The new enhancements that are completed in the Veritas Alta SaaS Protection 2.15.1 release:

Table 23-1 Enhancements

Sr. No.	Enhancements
1.	Enhanced Connector Spilt Services to automatically rollback in case of failures ensuring backup operates seamlessly.

Table 23-1 Enhancements (*continued*)

Sr. No.	Enhancements
2.	Enhanced Metadata back request to be aligned with regular backup schedule, occurring every 15 mins.
3.	Enhanced Recovery system to recovery when failed, retry failed items and skip the items that are recovered already. Additionally upgraded recovery to output a CSV file with limited columns.
4.	A new option added to the recycle bin to allow WORM retention to be applied to restored items.

Bug fixes

The bugs that are fixed in the Veritas Alta SaaS Protection 2.15.1 release:

Table 23-2 Bug fixes

Sr. No.	Bug fixes
1.	Fixed the disk space issue caused during the Eml/Msg backup due to TEMP files.
2.	Fixed the issues where the mirroring of the Min Call Start Date option was being configured incorrectly.
3.	Fixed the issue related to the deployment of the search cluster.
4.	Fixed inaccurate data displayed on the License page.
5.	Fixed the Export Utility issue of getting files name appended when using the Discovery case mode.
6.	Fixed persistent errors in the Exchange backup logs.
7.	Fixed issues with the Archived at filter for policies.
8.	Fixed the performance issue related to AWS S3 on-premises backup.
9.	Fixed the issue for the folder filter option with regular expression.

Release 2.14.1

This chapter includes the following topics:

- [New feature](#)
- [Enhancements](#)
- [Bug fixes](#)

New feature

None.

Enhancements

The new enhancements that are completed in the Veritas Alta SaaS Protection 2.14.1 release:

Table 24-1 Enhancements

Sr. No.	Enhancements
1.	The 'Write policy' section is renamed as 'Selective backup policy'. It supports additional metadata fields for the item's size, type, and last accessed or modified duration to filter items to be backed up.
2.	Improved the folder hierarchy to be consistent across the Content page of the Administration portal, Mirrored Cloud Storage Locations, and Staging File System folders.
3.	The Connector service UI and Administration portal support adding and managing the ASC Neo Connector type with basic support.

Table 24-1 Enhancements (*continued*)

Sr. No.	Enhancements
4.	Enhanced Connector service to block specific metadata updates.
5.	Improved Customer warning message of the Tiering policy in UI for early deletion period and Microsoft charges.

Bug fixes

The bugs that are fixed in the Veritas Alta SaaS Protection 2.14.1 release:

Table 24-2 Bug fixes

Sr. No.	Bug fixes
1.	Fixed the error that occurs while running the PowerShell script on the Apps Consent Grant Utility.
2.	Fixed Webapp job issues in the tenant with multifactor authentication enabled.
3.	Fixed Connector Crawl report to display the correct data.
4.	Fixed the persistent errors related to the Exchange connector incremental backups.
5.	Fixed the issue of the Exchange connector backing up whole data at the source in the incremental backup.
6.	Added a fix for an error occurring when the Microsoft 365 Audit log connector runs for a longer period of time than expected.

Release 2.13.1

This chapter includes the following topics:

- [New feature](#)
- [Enhancements](#)
- [Bug fixes](#)

New feature

The new feature that is completed in the Veritas Alta SaaS Protection 2.13.1 release:

Table 25-1 New feature

Sr. No.	New feature
1.	The Veritas Alta SaaS Protection End-User Self-service portal now includes a localization option allowing it to be presented to users in French.

Enhancements

The new enhancements that are completed in the Veritas Alta SaaS Protection 2.13.1 release:

Table 25-2 Enhancements

Sr. No.	Enhancements
1.	Enhanced the Dubber Speik Connector to ingest only Call type data.
2.	Enhanced the Dubber Speik Connector to ingest up to 7 years of historical data.

Table 25-2 Enhancements (*continued*)

Sr. No.	Enhancements
3.	Added a Scroll bar to the Advanced page of the Connector Service UI to view the entire page.
4.	All new Teams Chat Connectors will now use Export API by default.
5.	New User Pattern Attributes are added to the Legal Hold Tagging policy.

Bug fixes

The bugs that are fixed in the Veritas Alta SaaS Protection 2.13.1 release:

Table 25-3 Bug fixes

Sr. No.	Bug fixes
1.	Fixed the throttling issue that occurs during Incremental backup of the Exchange Connector.
2.	Fixed the issue of incorrect data being displayed on the history chart of the storage Analytics page.
3.	Fixed the issue of the Exchange Connector not being able to backup the groups that are created using the Role assigned and Dynamic users options.
4.	Fixed the issue of Tika docker containers filling up all disk space.
5.	Fixed the issues with the Connector Service UI unresponsiveness when multiple changes were performed simultaneously.
6.	Fixed the issues of validating the Slack connector if the Auto Export mode is selected.
7.	Fixed the issue with custom columns restore in SharePoint Online List.
8.	Fixed StartTime and EndTime columns with the correct format for ad hoc searches on the Discovery and Content pages.

Release 2.12.1

This chapter includes the following topics:

- [New feature](#)
- [Enhancements](#)
- [Bug fixes](#)

New feature

A new feature that is completed in the Veritas Alta SaaS Protection 2.12.1 release:

- Introduction of **Apps consents grant** utility helps you grant consent to many Microsoft 365 applications at once.

Enhancements

The new enhancements that are completed in the Veritas Alta SaaS Protection 2.12.1 release:

Table 26-1 Enhancements

Sr. No.	Enhancements
1.	Added the ability to export users, roles, permissions, and metadata in the Administration portal.
2.	Teams chat connector now supports use of the Teams Export API for backup of messages.
3.	Enhanced the Item details pane to show seconds in the timestamp in the content app and ad hoc search results.

Bug fixes

The bugs that are fixed in the Veritas Alta SaaS Protection 2.12.1 release:

Table 26-2 Bug fixes

Sr. No.	Bug fixes
1.	Upgraded the End-User portal to restrict users to viewing only their own mailbox and data that is shared from the Administration portal.
2.	Fixed Teams Site's persistent errors for successful backup and restore having document libraries, lists, and content types.
3.	Fixed Export jobs to log erroneous items and continue to restore the remaining items instead of failing the whole job when an error occurs.
4.	Fixed the ingesting and the performance issues of OneNote if it has a large number of files.
5.	Enhanced policy evaluation to evaluate policies parallelly.
6.	Fixed Crawl errors in SharePoint on-premises backups.

Release 2.11.21

This chapter includes the following topics:

- [New feature](#)
- [Enhancements](#)
- [Bug fixes](#)

New feature

A new feature that is completed in Veritas Alta SaaS Protection EWS connector 2.11.21 release:

- Introduced backup and restore support for Salesforce. It supports structured data in Standard and Custom objects for Salesforce Sales Cloud and Service Cloud.

Enhancements

The new enhancements that are completed in EWS connector 2.11.21 release:

Table 27-1 Enhancements

Sr. No.	Enhancements
1.	Added Created date to SharePoint template and defaulted template for provisioning SharePoint Stors.
2.	Enhanced Team Chat Connector to have option of filter by User and Group when User Chats capture mode is set to all users.
3.	Enhanced Export Utility on Single blob and Multi blob restore in Discovery Case mode.

Table 27-1 Enhancements (*continued*)

Sr. No.	Enhancements
4.	Added Mac accessible link in notification email for file destinations.
5.	Enhanced Content App now has the option for filtering called "Hide" removed from source and It toggles to show removed from source.
6.	Incremental crawl option is enabled to Exchange and SharePoint connectors by default.
7.	Enhanced Connector Spilt ability to Retry StorDB LocationExpansion repopulate if needed.
8.	Enhanced Ingest Voice data from Cognia Dubber Platform into EWS connector.

Bug fixes

The issues that are fixed in the Veritas Alta SaaS Protection 2.11.21 release:

Table 27-2 Bug fixes

Sr. No.	Bug fixes
1.	Fixed MsgRead's actual value from Exchange as Yes or No for Journal Messages of Content Page.
2.	Fixed issues with Import feature of .CSS file in Deletion Policy.
3.	Fixed the performance issues related to location expansion query on End-User Portal.
4.	Fixed Graphs display on the Storage page of the Analytics page.
5.	Fixed the issue related to the History chart on the Analytics page.
6.	Fixed data issues with System Analytics Historical Chart Data of the Administration portal.
7.	Fixed error that is generated when metadata is being instantiated due to downloadrecordingurl metadata field missing unexpectedly.
8.	Fixed display for incorrect path of the processing files on the Custom Utility.
9.	Fixed Media files to be processed in the Custom Utility.
10.	Fixed Connector Dubber Speik Crawl which fails before the data is ingested.

Table 27-2 Bug fixes (*continued*)

Sr. No.	Bug fixes
11.	Fixed End-User portal users who could not filter the Data Owner field if they do not have Manage permissions .
12.	Fixed Intermittent deployment failures while provisioning an HCS VM
13.	Updated Manually Set EWS URL option to be selected by Default for EWS Connector.
14.	Fixed Selection of Tag filters while creating a Deletion policy through the Administration portal.
15.	Fixed incorrect percentage displayed on the Analytics Page Graphs
16.	Fixed the issue related to EWS connector to successfully backup all the items from the mailbox with Discovery Holds.
17.	Fixed issue with backing up of mails in multiple languages.
18.	Fixed the duplicate email addresses that be restricted on the Specific Mailboxes tab, when you use the Connector Service Utility to add an EWS connector.
19.	Fixed the issues related to Default role when user tries to delete it.
20.	Fixed Restoring messages that are meeting requests and responses of the Mailbox export service.
21.	Fixed inaccurate licensing usage reports in the Administration portal and Hub Config tool.
22.	Fixed the issues of stubbing the items which are not checked out.
23.	Fixed Visibility of Tags on the Administration portal when Access All Item permission is assigned.
24.	Fixed the Change in the last modified date after applying the Tagging policy.
25.	Fixed issues related to Output tags and the Last access fields getting cleared after saving during the Tagging Policy Creation.
26.	Fixed issues with OneDrive connectors while obtaining the template.
27.	Fixed Teams Chat backup issues during Crawl related to chat messages and list of members.
28.	Fixed Connector to display right status when Connecting being completed or shutdown.

Table 27-2 Bug fixes (*continued*)

Sr. No.	Bug fixes
29.	Fixed incorrectly displaying an extension of a Calendar item after its download from Veritas Alta SaaS Protection.

Related documents

This chapter includes the following topics:

- [About related documents](#)

About related documents

Veritas has released Administrator's guide for Veritas Alta SaaS Protection. The document can be downloaded in PDF format or viewed in HTML format from the following link.

https://www.veritas.com/content/support/en_US/doc/152118228-152118231-0/index