Enterprise Vault™ Compatibility Charts

14, 15

arctera™

Enterprise Vault™: Compatibility Charts

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Legal Notice

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- Original releases and service packs

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Introduction

The *Compatibility Charts* provide information about the compatibility of Enterprise Vault, Surveillance (Compliance Accelerator), and eDiscovery (Discovery Accelerator) 14, 15.

Note: Products that are not listed in the *Enterprise Vault Compatibility Charts* are considered as not supported.

Alternatively, click the following link:

https://www.veritas.com/content/support/en_US/doc/128058600-128769308-1

End of life versions

For reference purposes only, to obtain the *Compatibility Charts* for the end of life versions of Enterprise Vault, click the following links:

- Enterprise Vault 12.0

- Enterprise Vault 11.0

End of support policy for Arctera (Veritas) software

Note that Enterprise Vault 12.x reached its End of Support Life on January 1, 2024. For details, see the following article on the Arctera (Veritas) Support website:

https://www.veritas.com/content/support/en_US/eosl

For information about the end of life policy for Arctera (Veritas) software, see:

■ Arctera (Veritas) End of Life Policy

■ Arctera (Veritas) Product End of Life

Enterprise Vault and Microsoft products

Arctera (Veritas) is committed to ensuring that Enterprise Vault works effectively with the various products found in a typical Microsoft collaboration environment. We are committed to ensuring that Enterprise Vault adds value to the latest releases from Microsoft in the following product families:

■ Exchange

■ Office and Outlook

■ Windows

■ SQL Server

■ SharePoint

■ Skype for Business

■ Teams

To this end, we try to provide support for new releases from Microsoft in those areas within 90 days after the general availability of the releases from Microsoft. In some cases, support may take longer than this, but we try to meet this objective to provide our customers the best interoperability with Microsoft products.

Microsoft update rollups and hotfixes are supported unless otherwise stated.

Original releases and service packs

Where a table shows a specific version of Enterprise Vault, for example 14, support is on Enterprise Vault 14 OR and all its service packs unless stated otherwise. For example, in the table in the "Windows email clients" section, Outlook 2016 OR is supported by all versions of Enterprise Vault 14.

See "Windows email clients" on page 43.

We implicitly support all minor releases and cumulative updates (CUs) unless stated otherwise. For example, if we support version X.Y we implicitly also support version X.Y.*n*. This support assumes that only minor changes such as defect fixes are included in these releases. When there are more significant changes in functionality, we reserve the right to explicitly remove our support if these changes affect the product's integration with Enterprise Vault.

Key

The values in the tables in this guide have the following meanings.

EV	Enterprise Vault
CA	Surveillance (Compliance Accelerator)
DA	Discovery Accelerator (eDiscovery)
OR	Original Release.
SP	Service Pack.
CU	Cumulative Update.
Y	Use of the combination of products is supported.
N	Use of the combination of products is not supported.
P	Pending. Use of the combination of products is not currently supported. Following testing, this value will change to Y or N.
C	Compatible but not tested.

Product and branding changes since Enterprise Vault 15.2

Beginning with Enterprise Vault 15.2, several product and component names have been rebranded to align with Arctera's new corporate identity. These changes include both organizational branding and product renaming. Customers upgrading from earlier versions should be aware that product names referenced in older documentation, interfaces, or scripts may now appear under their new Arctera branding.

Key changes include:

Corporate branding

■ Veritas → Arctera

Core products

■ Veritas Enterprise Vault → Arctera Enterprise Vault

■ Discovery Accelerator → eDiscovery

■ Compliance Accelerator → Surveillance

■ Veritas Information Classifier → Arctera Insight Classification

Supporting Components

■ Custodian Manager → Insight eDiscovery Custodian Manager

■ Veritas Enterprise Vault Accelerator Manager → Arctera Insight eDiscovery Manager

■ Accelerator Manager → eDiscovery Manager

Impact on Documentation and Compatibility Charts

Because of these rebranding changes, certain updates will also occur in URL links, URL names, and cross-references across Enterprise Vault product documentation. These updates will be reflected in subsequent versions of the *Enterprise Vault Compatibility Charts*, ensuring alignment with the new Arctera naming convention. Customers should expect older URLs or cross-references using the Veritas naming to be replaced with Arctera in the future.

Enterprise Vault core dependencies

This chapter includes the following topics:

- Introduction
- Operating system
- Standalone Enterprise Vault Administration Console
- Enterprise Vault API Runtime
- Microsoft SQL Server
- Clustering
- Elasticsearch index location
- .NET Framework
- Enterprise Vault Server support for Add-Ins
- Microsoft Outlook on the Enterprise Vault server
- Backup agents for Enterprise Vault
- Microsoft Management Console (MMC)
- System Center Operations Manager (SCOM)
- Server virtualization
- Citrix
- Cloud deployment

■ Domain and forest functional levels

■ FIPS 140-2 compliance

■ IPv6 support

■ Hybrid Modern Authentication (HMA)

■ Privilege Account Management (PAM)

Introduction

The core dependencies comprise the following:

■ Enterprise Vault Server support for Enterprise Vault Add-Ins for email clients

■ Features and services that Enterprise Vault needs to function

The dependencies listed are not the same as prerequisites, as not all features are needed in every installation of Enterprise Vault.

Operating system

The following table shows the supported combinations of server operating system and the Enterprise Vault Server.

Table 2-1   Operating system

Item	Version	Enterprise Vault	
		14	15
Windows Core Server	2016, 2019, 2022	N	N
Windows Small Business Server	2016, 2019, 2022	N	N
Windows Storage Server	2016, 2019, 2022	N	N
Windows Server 2012 R2	All versions	N	N
Windows Server 2016 [1]	OR	Y	Y
Windows Server 2019 [1]	OR	Y	Y
Windows Server 2022 [1]	OR	Y	Y
Windows Server 2025 [1, 2]	OR	Y [3]	Y

1   Enterprise Vault classification with the Microsoft File Classification
    Infrastructure is not supported.

2   See https://www.veritas.com/content/support/en_US/article.100073797.

3   Requires Enterprise Vault 14.5 or later.

Standalone Enterprise Vault Administration Console

The following table shows the supported client operating systems for the
standalone Enterprise Vault Administration Console, which runs on a separate
computer from the Enterprise Vault server.

The standalone Enterprise Vault Administration Console version must be the
same as the Enterprise Vault server.

Table 2-2   Standalone Enterprise Vault Administration Console

Item	Version	Enterprise Vault	
		14	15
Windows 10	20H2	N	N
Windows 10	21H1, 21H2, 22H2	Y	Y
Windows 11	21H2, 22H2, 23H2, 24H2, 25H2	Y	Y

Enterprise Vault API Runtime

The following table shows the supported combinations of operating system and
the Enterprise Vault API Runtime.

Table 2-3   Enterprise Vault API Runtime

Item	Version	Enterprise Vault	
		14	15
Windows 10	20H2	N	N
Windows 10	21H1, 21H2, 22H2	Y	Y
Windows 11	21H2, 22H2, 23H2, 24H2, 25H2	Y	Y
Windows Server 2012 R2	All versions	N	N

Table 2-3   Enterprise Vault API Runtime *(continued)*

Item	Version	Enterprise Vault	
		14	15
Windows Server 2016	OR	Y	Y
Windows Server 2019	OR	Y	Y
Windows Server 2022	OR	Y	Y
Windows Server 2025 [1]	OR	Y [2]	Y

1   See https://www.veritas.com/content/support/en_US/article.100073797.

2   Requires Enterprise Vault 14.5 or later.

Microsoft SQL Server

Note: Enterprise Vault supports SQL databases only at their default compatibility levels. For more information about SQL database compatibility levels, see http://msdn.microsoft.com/en-us/library/bb510680.aspx.

Enterprise Vault supports the TLS 1.2 protocol for communication between the Enterprise Vault components and the SQL server. For details, refer to https://www.veritas.com/content/support/en_US/article.100044977.

It is recommended to enable Transparent Data Encryption (TDE) to encrypt all the data that is stored within a database's physical files and also any backup files. For details, refer to https://www.veritas.com/content/support/en_US/article.100044812.

Enterprise Vault 14.x and 15.0 support Microsoft OLE DB Driver 18.x for SQL Server. Enterprise Vault 15.1 support Microsoft OLE DB Driver 19.x for SQL Server.

Table 2-4   Microsoft SQL Server

Item	Version	Enterprise Vault	
		14	15
SQL Server 2014	All versions	N	N

Table 2-4   Microsoft SQL Server *(continued)*

Item	Version	Enterprise Vault	
		14	15
SQL Server 2016 x64 edition, Enterprise and Standard [1]	OR, SP1, SP2, CU17	N	N
	SP3	Y	Y
SQL Server 2017 x64 edition, Enterprise and Standard [1]	OR, CU1 to CU31	Y	Y
SQL Server 2019 x64 edition, Enterprise and Standard [1]	OR, CU1 to CU32	Y	Y
SQL Server 2022 x64 edition, Enterprise and Standard [1]	OR, CU1 to CU10	Y	Y
	CU11 to CU22	Y [2]	Y
SQL Server on Linux	All versions	N	N

1   Enterprise Vault does not support certain double-byte supplementary characters in the U+10000 to U+10FFFF unicode range and does not support SQL collations that include the supplementary character (SC) flag.

2   Requires Enterprise Vault 14.3 or later.

Clustering

Table 2-5   Clustering

Item	Version	Enterprise Vault	
		14	15
Microsoft Server clustering [1,2]	Windows Server 2012 R2	N	N
	Windows Server 2016	Y	Y
	Windows Server 2019	Y	Y
	Windows Server 2022 [9]	Y	Y
	Windows Server 2025 [9, 11]	Y [12]	Y
Cluster Server (VCS)	6.x	N	N

Table 2-5   Clustering *(continued)*

Item	Version	Enterprise Vault	
		14	15
InfoScale Cluster Server (VCS) [1,3,4,5,6,7]	7.0, 7.1, 7.2, 7.3	Y	N
	7.4 [8]	Y	Y
	8.0 [10]	Y	Y
	9.0 [13]	P	Y

1   Active/passive clusters, in which one or more active nodes can failover to a passive node, are supported. Active/active clusters are not supported.

2   Enterprise Vault classification with the Microsoft File Classification Infrastructure is not supported.

3   Enterprise Vault supports only non-secure clusters.

4   Excludes support for Enterprise Vault SCOM pack for clustering.

5   If a clustered MSMQ instance fails to come online, see https://www.veritas.com/docs/100013300.

6   See https://www.veritas.com/docs/100040696.

7   Select "Enterprise Vault Cluster Setup Wizard" from the Veritas InfoScale Solutions Configuration Center to configure the EV service group.

8   Veritas InfoScale 7.4.1 or 7.4.2 on Windows 2019 requires Enterprise Vault 14.x or later.

9   See https://www.veritas.com/support/en_US/article.100051993.

10   For supported combinations, see Veritas InfoScale™ 8.0 for Windows Software Compatibility List.

11   See https://www.veritas.com/content/support/en_US/article.100073797.

12   Requires Enterprise Vault 14.5 or later.

13   For supported combinations, see https://www.veritas.com/support/en_US/doc/infoscale_scl_90_win.

Elasticsearch index location

Elasticsearch indexing has been implemented in Enterprise Vault 14.2, which supports a single index location.

To efficiently manage an ever-expanding single storage location, use one of the following storage management software listed on the table below. It is recommended that you use a GPT-based partition for the volume that hosts the Elasticsearch index data.

Table 2-6   Elasticsearch index location

Item	Version	Enterprise Vault server 14	Enterprise Vault server 15
Windows Server	2016, 2019, 2022, 2025	Y	Y
Windows Storage, Datacenter Server	2016, 2019, 2022, 2025	Y	Y
InfoScale	8.0	Y	Y

.NET Framework

Note: The System Status display requires .NET Framework 3.5 SP1 to be installed on the computer that is running the Administration Console.

Table 2-7   .NET Framework

Item	Version	Enterprise Vault	
		14	15
.NET Framework	2.0 SP2, 3.0, 3.0 SP1, 3.5	N	N
	3.5 SP1 [2]	Y [1]	Y
	4.0	N	N
	4.5, 4.6, 4.7, 4.8 [2]	Y [1]	Y

1   Enterprise Vault requires .NET Framework 3.5 SP1 as well as NET Framework 4.5.2 or later.

2   Enterprise Vault 14.3 or later requires .NET Framework 3.5 SP1 as well as NET Framework 4.7.2 or later.

Enterprise Vault Server support for Add-Ins

The following table shows the supported combinations of Enterprise Vault Server and Enterprise Vault Add-Ins for email clients.

Table 2-8   Enterprise Vault Server support for Add-Ins

Item	Version	Enterprise Vault Server	
		14	15
Enterprise Vault Add-Ins	14	Y	Y
	15	Y	Y

Microsoft Outlook on the Enterprise Vault server

Table 2-9   Microsoft Outlook on the Enterprise Vault server

Item	Version	Enterprise Vault	
		14	15
Outlook 2013	All versions	N	N
Outlook 2016 [1,2,3,4,6]	OR	Y	Y
	Standard [5]	Y	Y
Outlook 2019 [1,4,6]	OR	Y	Y
Outlook 2021 [1,4,6]	OR	Y	Y
Outlook 2024 [1,4]	OR	Y [8]	Y

Table 2-9   Microsoft Outlook on the Enterprise Vault server *(continued)*

| Item | Version | Enterprise Vault | |
		14	15
Outlook for Microsoft 365 [1,4,6,7]	Semi Annual Enterprise Channel (Build 2402)	Y	Y
	Semi Annual Enterprise Channel (Build 2408)	N	Y
	Semi Annual Enterprise Channel (Build 2502)	N	Y

1   Supports only 32-bit version of Outlook.

2   Requires Microsoft hotfix KB3191883.

3   Requires Microsoft Office Professional Plus 2016 Volume License edition.

4   Recommended to configure the Outlook profile in the non-cached (online) mode on the Enterprise Vault server.

5   Requires Microsoft Outlook Standard 2016 version 16.0.5278.1000 or later.

6   Running Outlook 2016 or later on the Enterprise Vault server may require additional tuning to increase the reliability of the Exchange Archiving module and achieve optimal archiving performance. For details, see https://www.veritas.com/support/en_US/article.100054996.

7   Requires only on-premises Vault Service account or System mailbox for Enterprise Vault.

8   Requires Enterprise Vault 14.4 or later.

Backup agents for Enterprise Vault

The backup agents for Enterprise Vault referenced in this section are provided by third-party backup products. Compatibility and support are the responsibility of the respective vendors and partners. It is essential to consult the backup vendor's compatibility matrix to confirm supported configurations. If a

configuration is unsupported or pending support, contact the respective backup vendor directly.

Table 2-10   Backup agents for Enterprise Vault

Item	Version	Enterprise Vault	
		14	15
Veritas Backup Exec [1,2,4]	20	N	N
	21	Y [6]	N
	22	Y [9]	N
	24	Y [9]	Y
	25	Y [9]	Y
Veritas NetBackup [2,3,5]	8.2	N	N
	8.3	Y [7,8]	N
	9.0	N	N
	9.1	Y [8]	N

1 Veritas Backup Exec does not support Enterprise Vault in an environment clustered using VCS.

2 Always On Availability Groups are not supported.

3 Veritas NetBackup Agent for Enterprise Vault does not support Enterprise Vault in an environment clustered using VCS. See *NetBackup Compatibility List* for more details.

4 For specific Operating System and MS SQL combination supported by Veritas Backup Exec Agent for Enterprise Vault, see Backup Exec Agent for Applications and Databases Compatibility.

5 For specific Operating System and MS SQL combination supported by Veritas NetBackup Agent for Enterprise Vault, see Veritas NetBackup Application/Database Agent Compatibility List.

6 Requires Veritas Backup Exec 21.1 and later.

7 Require NetBackup 8.3.0.1 with Emergency Engineering Binary (EEB).

8 Enterprise Vault 14.3 and later not supported.

9 Enterprise Vault 14.3 or later requires Backup Exec 22.1 and later, see https://www.veritas.com/content/support/en_US/article.100056006.

Microsoft Management Console (MMC)

Table 2-11   Microsoft Management Console (MMC)

Item	Version	Enterprise Vault	
		14	15
MMC	2.0	N	N
	3.0	Y	Y

System Center Operations Manager (SCOM)

You can use Microsoft System Center Management Pack for Enterprise Vault to automatically monitor Enterprise Vault operations, events, and performance and take appropriate actions as required.

The Management Pack is not backward or forward-compatible with other major versions of the Enterprise Vault server. Therefore, the major version of the Management Pack must match the major version of the Enterprise Vault server being monitored. For example, the Management Pack for Enterprise Vault 14 is required for monitoring the Enterprise Vault 14 environment.

Table 2-12   System Center Operations Manager (SCOM)

Item	Version	Enterprise Vault	
		14	15
SCOM	2012 OR, R2	N	N
	2016	Y	Y
	2019	Y [♦]	Y
	2022	P	P

♦ Requires Enterprise Vault 14.3 or later.

Server virtualization

Enterprise Vault supports the use of all virtualization technologies that run supported versions of the Windows operating system.

When you deploy Enterprise Vault on virtual servers, you should consider the performance limitations of each virtualization platform relative to the information in the Enterprise Vault *Performance Guide*. See https://www.veritas.com/docs/100000918.

Enterprise Vault supports VMware High Availability, and the VMware vCenter Converter Standalone tool.

Enterprise Vault supports Nutanix Acropolis Hypervisor (AHV). See AVH Best Practices Guide.

Citrix

Arctera (Veritas) provides client support for Citrix-based thin client provisioning. This support is limited to the installation and use of the Enterprise Vault client for Outlook. Support for Vault Cache and Virtual Vault is included if the following criteria are satisfied:

- Vault Cache and Virtual Vault must be configured in header-only mode (no content caching).

- The network connecting the Citrix server and file server hosting the Vault Cache and Virtual Vault files must offer high speed and low latency.

- The Windows operating system and Outlook must be a supported version. Refer to the appropriate sections in this document.

- Enterprise Vault Outlook Add-In 14 or later is required.

Arctera (Veritas) does not currently support any aspect of its Enterprise Vault server infrastructure provisioned via Citrix.

Cloud deployment

Enterprise Vault supports the deployment on Amazon Elastic Compute Cloud (EC2) instance and Azure Virtual machine that run supported versions of the Windows operating system.

When you deploy Enterprise Vault in the AWS or Azure Cloud, you should consider the performance limitations of each cloud platform relative to the information in the *Enterprise Vault Performance Guide*, available at http://www.veritas.com/docs/100000918.

For best practices on implementing Enterprise Vault in AWS and Azure Cloud, see the *Best Practice for Implementing Enterprise Vault on AWS and Microsoft Azure Cloud Guide*, available at

https://www.veritas.com/support/en_US/article.100049765 and
https://www.veritas.com/content/support/en_US/article.100038526.

Domain and forest functional levels

Enterprise Vault supports all Active Directory (AD) and Active Directory Domain
Services (AD DS) functional levels for the following:

- Windows Server 2016

- Windows Server 2025

Note: For more information, see Forest and Domain Functional Levels.

FIPS 140-2 compliance

Federal Information Processing Standards (FIPS) 140-2 is a standard for
cryptographic modules in computer systems.

The table in this section shows the versions of Enterprise Vault, Surveillance
(Compliance Accelerator), and eDiscovery (Discovery Accelerator) that are FIPS
140-2-compliant.

Where the Enterprise Vault documentation states that a version of Enterprise
Vault is FIPS 140-2-compliant, it means that:

- Enterprise Vault uses FIPS 140-2-validated instances of algorithms and hashing
  functions in all instances where data is encrypted or hashed.

- Enterprise Vault manages cryptographic keys and message authentication in
  a secure manner, as required of FIPS 140-2-validated cryptographic modules.

Information about Enterprise Vault compliance with the FIPS 140-2 standard is
available for Enterprise Vault.

Table 2-13   FIPS 140-2 compliance

Item	Enterprise Vault	
	14	15
Enterprise Vault	Y	Y
Surveillance (Compliance Accelerator)	Y	Y
eDiscovery (Discovery Accelerator)	Y	Y

IPv6 support

We recommend that you specify the hostname or the fully qualified domain name (FQDN) of the server as input.

Enterprise Vault provides general support for IPv6 environments.

For details about the Enterprise Vault IPv6 Support Matrix, see https://www.veritas.com/docs/100043679.

Hybrid Modern Authentication (HMA)

Hybrid Modern Authentication is a method of identity management that offers more secure user authentication and authorization. It is available for Office 365 hybrid deployments of Skype for Business server on-premises and Exchange server on-premises, SharePoint Online, and split-domain Skype for Business hybrids. This method provides users the ability to access the on-premises application using authorization tokens obtained from the cloud. For Exchange, on-premises mailbox users can use these tokens for authentication to on-premises Exchange. For more information, see the Microsoft article.

Arctera (Veritas) has validated the Hybrid Modern Authentication method for Enterprise Vault and supports it with Enterprise Vault 14.3 and later. For more information, refer to https://www.veritas.com/support/en_US/article.100050874.

Note: Support for OAuth (Modern Authentication) is pending for the Arctera (Veritas) Enterprise Vault Mac client.

Privilege Account Management (PAM)

PAM is used to mitigate the risk of privileged access. In other words, accounts, credentials and operations that offer an elevated (or "privileged") level of access. PAM tools are used by machines (software) and by people who administer or configure IT Infrastructure. A PAM solution can be deployed as on-premises software, SaaS or a hardware appliance.The core capabilities of PAM include:

- Discovery of privileged accounts across multiple systems, infrastructure and applications

- Credential management for privileged accounts

- Credential vaulting and control of access to privileged accounts

- Session establishment, management, monitoring and recording for interactive privileged access

PAM tools are typically used by organizations to rotate passwords of privileged accounts and maintain a record of all interactions in privileged sessions.

BeyondTrust Password Safe

BeyondTrust Password Safe (PS) is your Just-in-Time (JIT) privileged access management solution that ensures your resources are protected from insider threats.

For more details, refer to
https://www.veritas.com/support/en_US/article.100062424.

CyberArc PAM

In an enterprise environment, privileged access is a term used to designate special access or abilities above and beyond those of a standard user. Privileged access allows organizations to secure their infrastructure and applications, run business efficiently and maintain the confidentiality of sensitive data, and critical infrastructure.

For more details, refer to
https://www.veritas.com/support/en_US/article.100073462.

Storage devices, appliances, and software

This chapter includes the following topics:

Introduction

This chapter contains information about compatibility between Enterprise Vault and the storage products to which it can archive data.

Where appropriate, the tables in this chapter indicate the specific third-party product version that was tested with Enterprise Vault.

The third-party storage solutions mentioned in this chapter operate under a self-certification model, where the storage partners are responsible for ensuring validation. It is crucial to consult the third-party storage vendor's compatibility chart to verify supported configurations.

If there is a subsequent minor release that provides fixes without changing existing functionality, Arctera (Veritas) supports use of Enterprise Vault with that minor release unless stated otherwise.

Arctera (Veritas) supports archiving from Enterprise Vault to any high-performing disk storage that is:

■ A directly attached or Storage Area Network (SAN) attached volume formatted as NTFS.

■ Network Attached Storage (NAS) that is accessible over the CIFS/SMB protocol. For more information, see https://www.veritas.com/docs/100038067.

■ Supported by an Enterprise Vault Storage Streamer API implementation.

■ A Network File System (NFS) share. For more information, see https://www.veritas.com/docs/100038223.

When the partition is configured on a storage device with Enterprise Vault, the retention, expiry, deletion of items on storage is managed by Enterprise Vault and not by the storage device.

Forever (Infinite) retention policy is not supported by all storages; you must use specific date to define retention. Refer to the storage documentation for the maximum retention date supported, or contact the storage vendor for more details.

Storage devices: CIFS/SMB

The following table shows Enterprise Vault support for primary storage devices using access over the CIFS/SMB protocol.

How to enable supported storage solutions in Enterprise Vault 15.0 that are not visible in the Enterprise Vault Admin Console. For more information, see https://www.veritas.com/support/en_US/article.100039174

Requires specific device configuration. Contact the storage vendor for more information.

Table 3-1   Storage devices: CIFS/SMB

Item	Version	Enterprise Vault	
		14	15
Dell EMC VNX Series [2]	OE for File 8.1	Y [1,3]	N
Dell EMC Unity OE [12]	5.3	Y [4]	P
Dell EMC Data Domain (DDOS) [5]	7.x	Y [1]	Y [1]
	8.x	Y [1]	Y [1]

Table 3-1   Storage devices: CIFS/SMB *(continued)*

Item	Version	Enterprise Vault	
		14	15
Dell PowerScale/Isilon OneFS Scale Out Storage [6]	9.7	Y [1]	Y [1]
Fujitsu ETERNUS	CS8000	Y [1,7]	Y [1,7]
iTernity Compliant Archive Solution	3.6, 3.7	Y [8]	Y [8]
NetApp ONTAP [14]	9.9, 9.10, 9.11, 9.12, 9.13, 9.14, 9.15, 9.16	Y [1]	Y [1]
Qumulo Core File Data Platform	4.2	Y [4]	P
Veritas Access 3340 and 3350 Appliances [10, 11, 13]	8.1	Y [1]	N
	8.2, 8.3, 8.4, 8.5	Y [1]	Y [1]
InfoScale Storage (Cluster File System) [9]	8.x	P	P

1   Both WORM and non-WORM features are supported.

2   Select "Dell EMC Celerra Unified Storage Platforms" in the Enterprise Vault Administration Console while creating a partition.

3   The Enterprise Vault PST Locator task does not find PST files on a Dell EMC Celerra or VNX Series device.

4   Non-WORM only.

5   Partition rollover is not supported from this version onward.

6   See Dell EMC Isilon share configuration for Enterprise Vault.

7   Requires specific device configuration. Contact the storage vendor at expert.dataprotection@fujitsu.com for more information.

8   WORM only.

9   For more information, see https://www.veritas.com/product/software-defined-storage/infoscale-enterprise.

10   See https://www.veritas.com/docs/100040037.

11   See https://www.veritas.com/docs/100039174.

12   Select **Network Share** in the Enterprise Vault Administration Console while creating a partition.

13   Forever (Infinite) retention policy is not supported by storage; you must use specific date to define retention. Refer to the storage documentation for the maximum retention date supported, or contact the storage vendor for more details.

14   Tested with Local Tier.

Storage devices: streamer API

The following table shows Enterprise Vault support for primary storage devices that use the Enterprise Vault Storage streamer API.

Contact the storage vendor to obtain the appropriate streamer software and any additional configuration documentation for your storage device, which you must install before you create the partition.

How to enable supported storage solutions in Enterprise Vault 15.0 that are not visible in the Enterprise Vault Admin Console. For more information, see https://www.veritas.com/support/en_US/article.100039174

Table 3-2   Storage devices: streamer API

Item	Version	Enterprise Vault	
		14	15
Cloudian HyperStore	7.0.6	P	P
Dell EMC ECS (Elastic Cloud Storage) [1,2,3]	3.8	Y	Y
Dell ObjectScale [1, 10]	4.x	N	Y
Hitachi Content Platform (HCP) [1,4,5,9]	9.2, 9.3, 9.4	Y	P
	9.6, 9.7	Y	C
IBM Cloud Object Storage [6,7]	3.17	Y [1]	P

1   Both WORM and non-WORM features supported.

2   See How to use Dell ECS object storage as a primary partition for Enterprise Vault.

3   See https://www.veritas.com/docs/100038811.

4   See Hitachi Content Platform Streamer Adapter for Enterprise Vault User Guide.

5   Requires streamer version 1.4.4.3 of the HCP Adapter for Veritas Enterprise Vault.

6   IBM Cloud Object Storage was formerly known as Cleversafe dsNet. Supported for on-premises private cloud storage use only.

7   See IBM Cloud Object Storage System with Enterprise Vault Storage Streamer Installation and Configuration Guide, available at https://ibm.box.com/s/rph94jtnfl77h7ba4kka0tpo6zncnu7i.

8   Non-WORM supported.

9   See https://www.veritas.com/content/support/en_US/article.100048398.

10   See How to use Dell ObjectScale storage as a primary partition for Enterprise Vault.

Storage devices: Cloud and S3

The following table displays Enterprise Vault support for primary storage for Cloud and S3 complaints devices.

Enterprise Vault 14.3 or later has built-in support for these storage devices and no additional software is required.

For storage devices not specifically listed in the Enterprise Vault Administration Console, select Generic Simple Storage Service (S3) while creating a partition in Enterprise Vault.

How to enable supported storage solutions in Enterprise Vault 15.0 that are not visible in the Enterprise Vault Admin Console. For more information, see https://www.veritas.com/support/en_US/article.100039174

Table 3-3   Storage devices: Cloud and S3

Item	Version	Enterprise Vault	
		14	15
Amazon Commercial Cloud Services (C2S) [1]	-	Y [5]	P
Amazon Simple Storage Service (S3) [2]	-	Y [4, 15]	Y [4]
Cloudian HyperStore (S3) [16]	-	Y [4,10,12,15]	P [19]
Generic Simple Storage Service (S3) [7, 9]	-	Y [10, 12,15]	Y
Google Cloud Storage (S3)	-	Y [5,15]	P
Hitachi Content Platform Cloud Scale (S3) [13]	-	Y [4, 10, 12,15]	P [19]
Hitachi Content Platform (S3) [14, 18]	-	Y [4,15]	P [19]

Table 3-3   Storage devices: Cloud and S3 *(continued)*

Item	Version	Enterprise Vault	
		14	15
IBM Cloud Object Storage (S3) [17]	-	Y [4,15]	P [19]
Microsoft Azure Blob Storage [3]	-	Y	Y [4, 20, 21]
Microsoft Azure Government Cloud [3]	-	Y	Y [21]
NetApp StorageGRID (S3) [11]	-	Y [4, 10, 12, 15]	Y [4, 22]
Nutanix Objects (S3) [8]	-	Y [5, 10, 15]	P [19]
Wasabi Hot Cloud Storage (S3) [6]	-	Y [5, 10, 15]	P [19]
Scality RING (S3)	-	Y [4, 10, 12, 15]	P [19]

1   See Using Amazon Commercial Cloud Services (C2S) as a primary storage for Enterprise Vault.

2   See Using Amazon Simple Storage Service (S3) as a primary storage for Enterprise Vault.

3   See Using Microsoft Azure Blob Storage and Microsoft Azure Government Cloud as a primary storage for Enterprise Vault.

4   Both Object Lock (WORM) and non-WORM features supported.

5   Non-WORM supported.

6   See How do I use Wasabi as Primary Storage with Veritas Enterprise Vault?.

7   See How to import Self-Signed Certificate for Generic Simple Storage Service (S3) partition.

8   See How to configure Nutanix Objects with Enterprise Vault for Primary Storage System.

9   See Using Generic Simple Storage Service (S3) as a primary storage for Enterprise Vault.

10   For storage devices not specifically listed in the Enterprise Vault Administration Console, select **Generic Simple Storage Service (S3)** while creating a partition in Enterprise Vault 14.1.

11   See How to configure NetApp StorageGRID (S3) with Enterprise Vault for Primary Storage System.

12 Object Lock (WORM) requires Enterprise Vault 14.3 or later. For more information on enabling recently supported cloud storage, see https://www.veritas.com/docs/100039174.

13 See Configuration of Hitachi Content Platform for Cloud Scale (HCP-CS) with Enterprise Vault as S3 Primary Storage.

14 See Configuration of Hitachi Content Platform (HCP) with Enterprise Vault as Primary S3 Storage.

15 Requires Enterprise Vault 14.3 or later.

16 See How to configure Cloudian HyperStore (S3) as a primary storage for Enterprise Vault.

17 See IBM COS as Primary S3 Storage for Veritas Enterprise Vault Guide.

18 Use 'Hitachi Content Platform Cloud Scale (S3)' listed in the Enterprise Vault Administration Console while creating a partition.

19 Enterprise Vault 15.0 is not supported, Enterprise Vault 15.1 support is pending.

20 For Azure WORM - requires Enterprise Vault 15.1 or later.

21 For Azure Non-WORM replication - requires Enterprise Vault 15.1 or later.

22 Requires Enterprise Vault 15.1 or later.

Storage software: NTFS

The storage software listed below shows Enterprise Vault support for primary and secondary partitions storing data on Windows file systems that are accessible over NTFS or CIFS/SMB.

Table 3-4   Storage software: NTFS

Item	Version	Enterprise Vault	
		14	15
Windows NTFS [♦]	Windows Server 2012	N	N
	Windows Server 2016	Y	Y
	Windows Server 2019	Y	Y
	Windows Server 2022	Y	Y
	Windows Server 2025	Y	Y

Table 3-4		Storage software: NTFS *(continued)*	

Item	Version	Enterprise Vault	
		14	15
Windows Storage, Datacenter Server	—	Y	Y

♦ A standard NTFS file system mounted on fast access media (such as SAN, NAS, or DAS) is an acceptable platform for Enterprise Vault, offering speed, scalability, and security. Some vendors offer an NTFS front-end to other media (such as offline or WORM). Enterprise Vault should work with such systems, but care should be taken of their specific characteristics, such as slower access speeds. It is recommended that the index data is not placed on such alternate media, even though it is NTFS-based.

Secondary storage devices

The secondary storage devices in the table below require migration of data contained in Enterprise Vault collection files. For more information about migrating Enterprise Vault data to these secondary storage devices, see the technical notes referred to in the table footnotes.

How to enable supported storage solutions in Enterprise Vault 15.0 that are not visible in the Enterprise Vault Admin Console. For more information, see
https://www.veritas.com/support/en_US/article.100039174

Table 3-5		Secondary storage devices	

Item	Version	Enterprise Vault	
		14	15
Amazon Commercial Cloud Services (C2S) [1]	—	Y	P
Amazon Simple Storage Service (S3) [2]	—	Y	Y
Dell EMC ECS (S3) API [7]	3.6, 3.7, 3.8	Y	P
Google Cloud Storage [4]	—	Y	Y
IBM Cloud Object Storage (S3) API [5]	—	Y	P
Microsoft Azure Blob storage [11]	—	Y	Y
Microsoft StorSimple [3]	—	P	P

| Table 3-5 | Secondary storage devices *(continued)* |

Item	Version	Enterprise Vault	
		14	15
NetApp AltaVault [3,10,9]	4.3	P	P
NetApp StorageGRID Webscale (S3) API [6,7]	10.3	P	P
Nutanix Objects (S3) API [7,16]	3.1, 3.2	Y	P
Scality RING (S3) API [6]	5.1.6 or later	P	P
Simple Storage Service (S3) API [14,15]	—	Y	Y
Wasabi Hot Cloud Storage (S3) API [7,13]	—	Y	P

1 See Migrating Enterprise Vault Data Using the AWS C2S Storage Migrator.

2 See Migrating Data Using the Amazon S3 Storage Migrator.

3 Uses the Enterprise Vault migrator software. Contact the storage vendor for more information.

4 See Migrating Data Using the Google Cloud Storage Migrator.

5 See IBM COS as Secondary S3 Storage for Veritas Enterprise Vault Guide.

6 Requires specific configuration. Contact the storage vendor for more information.

7 See https://www.veritas.com/docs/100039174.

8 See Migrating Data Using the Microsoft Azure Blob Storage Migrator.

9 See https://www.veritas.com/docs/100033118.

10 See http://www.netapp.com/us/media/tr-4564.pdf.

11 Support pending for immutable storage for Azure Blob storage.

12 Requires Cloudian streamer version 1.0.1.5

13 See How to configure Veritas Enterprise Vault with Wasabi as Secondary S3 migrator.

14 See How to import Self-Signed Certificate for Simple Storage Service (S3) Migrator.

15   See Enterprise Vault™ Migrating Data Using the Simple Storage Service (S3) API.

16   See How to configure Nutanix Objects with Enterprise Vault for Secondary Storage System.

Secondary storage software

The secondary storage software listed below enables migration of data contained in Enterprise Vault collection files.

How to enable supported storage solutions in Enterprise Vault 15.0 that are not visible in the Enterprise Vault Admin Console. For more information, see https://www.veritas.com/support/en_US/article.100039174

Table 3-6   Secondary storage software

Item	Version	Enterprise Vault	
		14	15
Veritas NetBackup [1]	8.0, 8.1	N	N
	8.2, 8.3	Y	P
	9.0, 9.1	Y	P
Veritas Backup Exec	16, 20, 21	Y	P
Veritas Access [2]	7.4.3	N	P
	8.0, 8.1	P	P

1   See https://www.veritas.com/docs/100038215.

2   Uses the Enterprise Vault migrator software. Contact the storage vendor for more information.

Exchange archiving

This chapter includes the following topics:

- Introduction
- Exchange Server
- Exchange Online
- Coremail
- Enterprise Vault Data Classification Services
- Enterprise Vault Office Mail App for OWA compatibility with Enterprise Vault Server

Introduction

This chapter contains information about compatibility with Enterprise Vault Exchange archiving server components.

For information about compatibility with Enterprise Vault Exchange archiving client components, see About Exchange archiving client compatibility.

Exchange Server

Table 4-1   Exchange Server

Item	Version	Enterprise Vault	
		14	15
Exchange Server 2013	All versions	N	N

| Table 4-1 | Exchange Server (continued) | | |

Item	Version	Enterprise Vault	
		14	15
Exchange Server 2016 [1]	OR	Y	Y
	CU1	Y [2]	Y [2]
	CU2 to CU23	Y	Y
Exchange Server 2019 [1]	OR	Y	Y
	CU1 to CU13	Y	Y
	CU14, CU15	Y [3]	Y
Exchange Server SE	OR	N	Y

1 Outlook 2016 on Enterprise Vault supports MAPI over HTTP on Exchange Server 2016 and Exchange Server 2019.

2 When you run the script to enable the Enterprise Vault Office Mail App, if you get an error "GetExchangeActAsUserTokenHandler needs to be set to support X-RF cases", run the Get-App command and then run the script again. Microsoft has fixed this issue in CU2.

3 Requires Enterprise Vault 14.3 or later.

Exchange Online

| Table 4-2 | Exchange Online |

Item	Enterprise Vault	
	14	15
Business Productivity Online Standard Suite (BPOS)	P	P
Office 365 [1,2]	Y	P

1 See https://www.veritas.com/docs/100006328.

2 To archive journal emails from Office 365 using SMTP, see the Enterprise Vault white paper Best Practices for Deploying SMTP Archiving.

Coremail

| Table 4-3 | Coremail compatibility with Enterprise Vault Server |

Item	Version	Enterprise Vault	
		14	15
Coremail XT [1,2]	5.0	Y	P

1   See https://www.veritas.com/support/en_US/article.100050956.

2   To archive journal emails from Coremail, see the Enterprise Vault white paper Best Practices for Deploying SMTP Archiving.

Enterprise Vault Data Classification Services

Enterprise Vault Data Classification Services uses various components of Enterprise Vault and Symantec Data Loss Prevention to automate the classification of Microsoft Exchange messages that are managed in Enterprise Vault.

| Table 4-4 | Enterprise Vault Data Classification Services |

Enterprise Vault version	Symantec Data Loss Prevention		
	12.$n.n$	14.0.n	14.5.n
14, 15	N	P	P

Enterprise Vault Office Mail App for OWA compatibility with Enterprise Vault Server

The following table shows the compatibility of Enterprise Vault Office Mail App for OWA with Enterprise Vault Server versions.

| Table 4-5 | Enterprise Vault Office Mail App for OWA compatibility with Enterprise Vault Server |

Item	Enterprise Vault	
	14	15
Enterprise Vault Office Mail App for OWA 2013	N	N
Enterprise Vault Office Mail App for OWA 2016 [♦]	Y	Y

Table 4-5   Enterprise Vault Office Mail App for OWA compatibility with Enterprise Vault Server *(continued)*

Item	Enterprise Vault	
	14	15
Enterprise Vault Office Mail App for OWA 2019	Y	Y

♦ When you run the script to enable the Enterprise Vault Office Mail App, if you get an error "GetExchangeActAsUserTokenHandler needs to be set to support X-RF cases", run the Get-App command and then run the script again. Microsoft has fixed this issue in CU2.

Exchange archiving client compatibility

This chapter includes the following topics:

- About Exchange archiving client compatibility

- Windows operating systems for Outlook Add-In

- Windows email clients

- Browser support for Enterprise Vault Office Mail App for Exchange 2016 and Exchange 2019

- Mac client operating systems

- Mac email clients

- Mac client browsers

- Desktop search utilities

About Exchange archiving client compatibility

This chapter contains information about compatibility with Enterprise Vault Exchange archiving client components.

The "File System Archiving (FSA)" chapter provides information on the operating systems that FSA supports for placeholder and file internet shortcut access.

See the "Surveillance (Compliance Accelerator) and eDiscovery (Discovery Accelerator)" chapter for information on their compatibility with other client components.

Windows operating systems for Outlook Add-In

The following table shows the supported combinations of Windows operating systems and the Enterprise Vault Outlook Add-In.

Table 5-1   Windows operating systems for Outlook Add-In

Item	Version	Enterprise Vault Outlook Add-In	
		14	15
Windows 10 x86 and x64 editions	20H2	N	N
Windows 10 x86 and x64 editions	21H1, 21H2, 22H2	Y	Y
Windows 11 x64 edition [2]	21H2, 22H2, 23H2	Y	Y
	24H2, 25H2	Y [3]	Y [6]
Windows Server 2012 R2	All versions	N	N
Windows Server 2016	OR	Y	Y
Windows Server 2019	OR	Y	Y
Windows Server 2022	OR	Y	Y
Windows Server 2025 [4]	OR	Y [5]	Y

1   Requires Microsoft hotfix KB2878182.

2   See, https://www.veritas.com/support/en_US/article.100054927.

3   Outlook x64 is supported; Outlook x86 is not supported.

4   See https://www.veritas.com/content/support/en_US/article.100073797.

5   Requires Enterprise Vault 14.5 or later.

6   Support for Enterprise Vault Outlook Add-in(x86) requires Enterprise Vault 15.1.2 or later.

Note: The language variants of the Enterprise Vault Outlook Add-Ins are tested against new releases from Microsoft for each major Enterprise Vault release (for example, Enterprise Vault 14). The language variants are fully supported for Service Packs but are only tested if there is a known language dependency.

Windows email clients

The following table shows the supported combinations of email clients and the Enterprise Vault Outlook Add-In.

Table 5-2   Windows email clients

Item	Version	Enterprise Vault Outlook Add-In	
		14	15
Outlook 2013	All versions	N	N
Outlook 2016	OR	Y	Y
Outlook 2019	OR	Y	Y
Outlook 2021	OR	Y	Y
Outlook 2024	OR	Y	Y
Outlook for Microsoft 365 [1,2,3,4]	Ver. 2402 32-bit and 64-bit	Y	Y
	Ver. 2502 32-bit and 64-bit	N	Y

1   Enterprise Vault Outlook Add-In works with both on-premises Exchange and Exchange Online accounts; however, functionalities are different in both scenarios. For details on differences in functionality and preventive measures for pre and post-migration of Exchange on-premises mailboxes to Office 365, refer to the white paper:
    https://www.veritas.com/content/support/en_US/article.100044993

    Note that Enterprise Vault Add-In is not supported for newly created Exchange Online Accounts.

2   Latest build number that has been tested with Enterprise Vault.

3   Issues might occur while copying or moving email items between mailbox folders and virtual vault folders. Veritas is currently working on to fix this issue.

4   Supports Semi-Annual Enterprise Channel builds only.

Browser support for Enterprise Vault Office Mail App for Exchange 2016 and Exchange 2019

Table 5-3   Browser support for Enterprise Vault Office Mail App

Item	Version	Enterprise Vault Office Mail App	
		14	15
Internet Explorer	All versions [2]	N	N
Edge	122	Y	P
Chrome	122	P	P
Firefox	123	P	P
Safari [1]	9.n	N	N
Safari for iPad	16.n	P	P
Safari for iPhone	16.n	P	P

1   Apple no longer offers Safari updates for Windows. Safari 5.1.7 for Windows was the last version made for Windows, and it is now outdated. For more information, see https://support.apple.com/en-in/HT204416.

2   See https://www.veritas.com/support/en_US/article.100053551.

Mac client operating systems

The following table shows the supported combinations of Mac client operating system and Enterprise Vault Client for Mac.

Table 5-4   Mac client operating systems

Item	Version	Enterprise Vault Client for Mac	
		14	15
Mac OS X [1]	13.0	Y [2,3]	Y [2]
	13.4	Y [3,4]	Y [4]
	14.0, 14.1	Y [5,6]	Y [6]
	15.0	P	Y [7,8]
	15.5	P	Y [9]
	26.1 [10, 12]	Y [5]	Y [11]

1   Does not support Enterprise Vault Office Mail App.

2   Tested with Microsoft Outlook for Mac versions 16.17 and 16.67.

3   Requires Enterprise Vault 14.3.1 or later.

4   Tested with Microsoft Outlook for Mac version 16.73.

5   Requires Enterprise Vault 14.5.

6   Tested with Microsoft Outlook for Mac version 16.78.

7   Requires Enterprise Vault 15.1.

8   Tested with Microsoft Outlook for Mac version 16.89.

9   Tested with Microsoft Outlook for Mac version 16.99.

10 Tested with Microsoft Outlook for Mac version 16.104.

11 Requires Enterprise Vault 15.2.

12 Use the Enterprise Vault menu for operations. The floating toolbar has limited support and may disappear intermittently.

Mac email clients

The following table shows the supported combinations of email clients and the Enterprise Vault Client for Mac.

Table 5-5   Mac email clients

Item	Version	Enterprise Vault Client for Mac	
		14	15
Entourage, Web Services edition	All versions	N	N
Microsoft Outlook 2016 for Mac	All versions	N	N
Microsoft Outlook 2019 for Mac	OR	Y	Y
Microsoft Outlook 2021 for Mac	16.67 [4]	Y	Y
	16.73 [5]	Y	Y
	16.81	P	P
Microsoft Outlook for Mac (M365 Subscription)	16.78 [6]	Y	Y
	16.89 [7]	P	Y
	16.99 [8]	P	Y
	16.104 [9]	Y	Y
IBM Notes	10.0	N	N
	10.0.1 [1]	Y	Y
HCL Notes	11.x, 12.x	P	P

1 Use IBM iNotes web client for archiving items on Mac OS X 10.13 onwards. Use IBM Notes Client version 9.0.1 or 10.0.1 for all other operations such as search, restore, delete, and so on.

2 Tested with Apple Mac OS Monterey (12.2).

3 Tested with Apple Mac OS Monterey (12.6).

4 Tested with Apple Mac OS Ventura (13.0).

5 Tested with Apple Mac OS Ventura (13.4).

6 Tested with Apple Mac OS Sonoma (14.0,14.1).

7 Tested with Apple Mac OS Sequoia (15.0).

8 Tested with Apple Mac OS Sequoia (15.5).

9 Tested with Apple Mac OS Tahoe (26.1).

Mac client browsers

In addition to the requirements shown in the table, you need a version of Safari that is compatible with your version of Mac OS X.

For compatibility with Enterprise Vault Search, see About Enterprise Vault Search.

Table 5-6   Mac client browsers

Item	Version	Enterprise Vault	
		14	15
Safari [1,2]	16.x	Y [3]	Y
	17x	Y [4]	Y
	18.0	P	Y [5]
	18.5	P	Y [6]
	26.1	Y [4]	Y [6]
Mozilla Firefox	—	P	P

1   The Enterprise Vault OWA Extensions are not supported for OWA client access from Safari or Firefox.

2   Supports Enterprise Vault's Browser Search only. (Archive Explorer, Advanced Search, and Integrated Search features are not supported in Safari.)

3   Requires Enterprise Vault 14.3.1 or later.

4   Requires Enterprise Vault 14.5.

5   Requires Enterprise Vault 15.1.

6   Requires Enterprise Vault 15.2.

Desktop search utilities

For information about making the Enterprise Vault Add-Ins available, see the Enterprise Vault *Setting up Exchange Server Archiving* guide.

Windows Search (WS)

Enterprise Vault supports WS with the following combinations of Windows and Microsoft Office:

■   64-bit Windows with 64-bit Microsoft Office

- 32-bit Windows with 32-bit Microsoft Office

- 64-bit Windows (except Vista) with 32-bit Microsoft Office

Table 5-7   Windows Search (WS)

Item	Version	WS 4.0	Cortana
Enterprise Vault Outlook Add-In	14, 15	P	P

File System Archiving (FSA)

This chapter includes the following topics:

- Content platforms

- Client access

- Content protocols

- Supported Windows components

- Cluster support for FSA services

- Supported applications

- Enterprise Vault server and FSA Agent/Placeholder service component

Content platforms

Support for FSA Agent

Note: File System Archiving does not support FAT32 file systems.

Enterprise Vault File System Archiving requires an FSA Agent to be installed on the target file server to allow Windows placeholders to be created and accessed. The FSA Agent is supported for use with the following operating systems.

Table 6-1   Support for FSA Agent

Item	Version	Enterprise Vault	
		14	15
CIFS platforms	—	Y [1]	Y [1]
Windows Server 2012 R2	All versions	N	N
Windows Server 2016	OR	Y	Y
Windows Core Server 2016	OR	Y	P
Windows Storage Server 2016	OR	Y	Y
Windows Server 2019	OR	Y	Y
Windows Server 2022	OR	Y	Y
Windows Server 2025 [2]	OR	Y [3]	Y

1   For more information on archiving and Internet shortcuts on CIFS compliant platforms, see https://www.veritas.com/docs/100022216.

2   See https://www.veritas.com/content/support/en_US/article.100073797.

3   Requires Enterprise Vault 14.5 or later.

Unix, Linux, and NFS

Enterprise Vault File System Archiving supports archiving of Linux, Unix, and NetApp NFS volumes using Vault Solutions Archive Accelerator for NFS. See https://www.vault-solutions.com/products/archive-accelerator-nfs.

Note: For archiving of Linux, Unix, and NetApp NFS volumes, additional tools and specific configurations are required. For more details, contact Vault-Solution.

Table 6-2   Unix, Linux, and NFS

Item	Version	Enterprise Vault	
		14	15
Linux	All varieties	Y	Y
Unix	All varieties	Y	Y
NetApp NFS volumes	All versions	Y	Y

Support for Dell EMC Celerra, VNX, and Unity Series

Enterprise Vault supports the creation and access of placeholders and file internet shortcuts on Dell EMC Celerra, VNX, and Unity Series devices running the following operating system.

Table 6-3   Support for Dell EMC Celerra, VNX, and Unity Series

Item	Version	Enterprise Vault	
		14	15
OE for File (VNX)	8.1	Y [1]	N
Unity OE [2,3,4]	4.5	Y	N
	5.0, 5.1, 5.2	Y	N
	5.3	Y	Y

1   For more information, see https://www.veritas.com/docs/100012979.

2   For more information, see https://www.veritas.com/docs/100043949.

3   Delete on Delete and Pass-Through features are not supported.

4   Supported only when Enterprise Vault and Unity use the HTTP protocol.

Support for NetApp Data ONTAP

Enterprise Vault File System Archiving is supported to archive from NetApp Data ONTAP using CIFS, as shown in the following table.

The major and minor releases of Data ONTAP are supported, in accordance with NetApp's recommendations. In the following table, *n* represents any minor version number.

| Table 6-4 | Support for NetApp Data ONTAP |

Item	Version	Enterprise Vault	
		14	15
Data ONTAP [1,2,3]	9.8	N	N
	9.9, 9.10, 9.11	Y [4]	P
	9.12, 9.13, 9.14	Y [4]	Y
	9.15, 9.16	Y [4,5]	Y

1 Pass-through is not supported for Data ONTAP C-Mode Vservers.

2 For details on NetApp ONTAP C-Mode to use HTTPS with SSL, see https://www.veritas.com/support/en_US/article.100045633.

3 Tested with Local Tier.

4 Enterprise Vault detects a single digit after the dot in the NetApp release versions. For example, Vault Administration Console (VAC) displays ONTAP 9.10 or ONTAP 9.11 as ONTAP 9.1. Veritas will fix this issue in an upcoming Enterprise Vault version. This issue does not have any functional impact.

5 Requires Enterprise Vault 14.5 or later.

Unsupported content platforms

For reference, Enterprise Vault File System Archiving does not support the following content platforms.

| Table 6-5 | Unsupported content platforms |

Item	Version	Enterprise Vault	
		14	15
Apple Macintosh	All versions	N	N
Azure File Sync	All versions	N	N
Dell EMC (CIFS)	All versions	N	N
NetApp volumes	All versions	N	N
Novell	All versions	N	N
SAM-FS	All versions	N	N

Table 6-5	Unsupported content platforms *(continued)*		
Item	Version	Enterprise Vault	
		14	15
SAMBA	All versions	N	N
VxFS	All versions	N	N
Windows NT	4.0	N	N

Client access

Supported client access

Enterprise Vault File System Archiving supports the following operating systems for placeholder and file internet shortcut access.

Note: For certain file types, such as .doc, .xls and so on, Enterprise Vault does not support offline synchronization of placeholders using Sync Center on file servers running Windows Server.

Table 6-6	Supported client access		
Item	Version	Enterprise Vault	
		14	15
Apple Macintosh	10.x	N	N
Windows 10	20H2	N	N
Windows 10 x86 and x64 editions	21H1, 21H2, 22H2	Y	Y
Windows 11	21H2, 22H2, 23H2, 24H2, 25H2	Y	Y

Unsupported client access

Enterprise Vault File System Archiving does not support the following operating systems for placeholder and file internet shortcut access.

Table 6-7   Unsupported client access

Item	Version	Enterprise Vault	
		14	15
Apple Macintosh	All varieties	N	N
Linux	All varieties	N	N
Unix	All varieties	N	N
Windows	Mobile, Media, PocketPC	N	N
IBM OS/2	All versions	N	N

Content protocols

Supported content protocols

Enterprise Vault File System Archiving currently supports the following protocols. For more information on archiving and Internet shortcuts on CIFS compliant platforms, see https://www.veritas.com/docs/100022216.

Table 6-8   Supported content protocols

Item	Version	Enterprise Vault	
		14	15
Windows CIFS	2012 R2	N	N
	2016, 2019, 2022, 2025	Y	Y
NetApp Data ONTAP CIFS	9.x	Y [3]	Y
Dell EMC VNX Series CIFS	OE for File 8.1	Y [2]	N
Dell EMC VNX Series Multi protocol [1]	OE for File 8.1	Y [2]	N

Table 6-8		Supported content protocols *(continued)*	

Item	Version	Enterprise Vault	
		14	15
Dell EMC Unity OE CIFS	5.x	Y	Y

1   Supports access to placeholders and internet shortcuts from CIFS clients and access to placeholders from NFS clients.

2   For more information, see https://www.veritas.com/docs/100012979.

3   HTTPS support is pending. Meanwhile, use the default option "Do not verify Certificate" under Site Properties > Advanced > File System Archiving.

Unsupported content protocols

For reference, Enterprise Vault File System Archiving currently does not support the following protocols.

Table 6-9		Unsupported content protocols	

Item	Version	Enterprise Vault	
		14	15
AppleTalk Control Protocol (ATCP)	All versions	N	N
AppleTalk Remote Access Protocol (ARAP)	All versions	N	N
Dell EMC Celerra NFS only	All versions	N	N
Linux CIFS	All varieties	N	N
Linux NFS	All varieties	N	N
NetApp Data ONTAP Multi-Protocol	All versions	N	N
NetApp Data ONTAP NFS	All versions	N	N
SAMBA SMB	All versions	N	N
Unix CIFS	All varieties	N	N
Unix NFS	All varieties	N	N
Windows AFP	All versions	N	N
Windows NFS	All versions	N	N

Table 6-9   Unsupported content protocols *(continued)*

Item	Version	Enterprise Vault	
		14	15
Windows Services for Mac	All versions	N	N
Windows Services for Novell	All versions	N	N

Supported Windows components

Enterprise Vault File System Archiving placeholder and file internet shortcuts have been tested with the following Windows components. If a Windows component does not appear on this list, it is advisable to perform a proof of concept validation of a production system prior to installation.

Note: Where applicable, the support shown is based on the Enterprise Vault FSA Agent/Placeholder service and application hosted on the same file server.

Table 6-10   Supported Windows components

Item	Version	Enterprise Vault	
		14	15
FAT16, FAT32	All versions	N	N
NTFS	All versions	Y	Y
EFS (Encrypting File System)	2016	Y	P
	2019, 2022	P	P
Volume Mount Points [1,2]	2016, 2019, 2022	P	P
Directory Junction Points [3]	2016, 2019, 2022	P	P
Hard Links	All versions	N	N
Symbolic Links	All versions	N	N
Quotas	2016, 2019, 2022	P	P
File Compression [4]	2016, 2019, 2022	P	P
Single Instance Storage	All versions	N	N

| Table 6-10 | Supported Windows components *(continued)* |

Item	Version	Enterprise Vault	
		14	15
Microsoft DFS Namespace [5]	2016, 2019, 2022	Y	P
Microsoft DFS-R (RDC) [6]	2016, 2019, 2022	Y	P
ReFS	2016, 2019, 2022	N	N
CSVFS	2016, 2019, 2022	N	N
Storage Replica [7]	2016	Y	P
	2019, 2022	P	P

1 A single mount point created as an Enterprise Vault volume and all its subfolders are supported. The subfolders can also be archiving targets. Neither nested mount points nor volume targets added above the mount point are supported.

2 Enterprise Vault does not write files to the root of the mount point if you have logged in using the Vault Service account. You must create a folder within the mount point to hold the files.

3 A single junction point created as an Enterprise Vault volume and all its subfolders are supported. The subfolders can also be archiving targets. Nested junction points are not supported.

4 An archived file that was originally compressed with Windows compression will be recalled uncompressed when accessed through FSA. The recalled file cannot be re-compressed with Windows compression due to a Microsoft limitation.

5 Supports only the addition of physical file server paths hosting DFS shares as archiving targets. Does not support the addition of DFS Namespace as an archiving target. Supports access to placeholders from client computer using DFS virtual namespace. Enterprise Vault search displays the full physical file server path and not the DFS "virtual" path. For more information, see https://www.veritas.com/docs/100017525.

6 Only internet shortcuts are supported. Placeholders are not supported.

7 For best practices, refer https://www.veritas.com/support/en_US/article.100048427.

Cluster support for FSA services

The following table shows the cluster server software that can be used to provide high availability of the Enterprise Vault FSA services.

Support for the cluster server software shown in the table is built in to Enterprise Vault.

Table 6-11   Cluster support for FSA services

Item	Version	Enterprise Vault	
		14	15
Microsoft Cluster Server included with Windows Server 2012 R2	All versions	N	N
Microsoft Cluster Server included with Windows Server 2016 [1,3]	OR	Y	P
Microsoft Cluster Server included with Windows Server 2019 [1,3]	OR	Y	Y
Microsoft Cluster Server included with Windows Server 2022 [1,3]	OR	Y	Y
Microsoft Cluster Server included with Windows Server 2025 [1,3,5]	OR	Y [6]	Y
Veritas Cluster Server (VCS) x64 edition	6.x	N	N
InfoScale Cluster Server (VCS) [1,2]	7.0, 7.1, 7.2, 7.3, 7.4	Y	P
	8.0 [4]	Y	Y
	9.0	P	P

1   Active/passive clusters, in which one or more active nodes can failover to a passive node, are supported. Active/active clusters are not supported.

2   Enterprise Vault supports only non-secure clusters.

3   File Server for General use is supported. Scale-Out File Server is not supported in Microsoft Failover Cluster.

4   For supported combinations, see Veritas InfoScale™ 8.0 for Windows Software Compatibility List.

5   See https://www.veritas.com/content/support/en_US/article.100073797.

6   Requires Enterprise Vault 14.5 or later.

Supported applications

Enterprise Vault File System Archiving placeholder and file internet shortcuts have been tested with the following applications. If a third-party application does not appear on this list, it is advisable to perform a proof of concept validation of a production system prior to installation.

Notes:

- Where applicable, the support shown is based on the Enterprise Vault FSA Agent/Placeholder service and application hosted on the same file server.

- Use of some unsupported third-party file managers can result in corruption of placeholders and potential data loss.

Table 6-12   Supported applications

Item	Version	Enterprise Vault	
		14	15
Dell EMC Replistore	All versions	N	N
Vision Solutions Double-Take Availability for Windows	6.0	P	P
Veritas Backup Exec, FSA Agent only	16, 20, 21	Y	P
Veritas Backup Exec, System Recovery	All versions	N	N
Veritas NetBackup	8.0, 8.1, 8.2, 8.3	Y [1]	P
	9.0, 9.1	Y [1]	P
Veritas Replication Exec	3.1	N	N
Veritas Volume Replicator	6.1	P	P

1   For more information, see https://www.veritas.com/docs/100031858.

2   Veritas and NetApp are aware of the limitation of single item restore and are jointly working towards a solution.

Enterprise Vault server and FSA Agent/Placeholder service component

It is possible to combine the optional Enterprise Vault FSA Agent/Placeholder service component with a different version of the Enterprise Vault server, as shown in the following table.

Note: Support is provided for backwards compatibility, but new features may not be available until the FSA Agent/Placeholder service version is aligned with the Enterprise Vault server version.

Table 6-13   Enterprise Vault server and FSA Agent/Placeholder service component

Item	Server version	Enterprise Vault FSA Agent/Placeholder service component version	
		14	15
Enterprise Vault	14	Y	Y
	15	Y	Y

Domino mailbox archiving and journal archiving

This chapter includes the following topics:

- Notes client on the Enterprise Vault Server

- Enterprise Vault Domino Gateway

- Enterprise Vault extensions for Notes clients

- Enterprise Vault extensions for iNotes/DWA clients

Notes client on the Enterprise Vault Server

Notes must be installed on the Enterprise Vault server to support Domino mailbox and journal archiving. The following table shows the versions of Notes that are supported on the Enterprise Vault server.

Note that the version of Notes installed on the Enterprise Vault server must be equal to or later than the version of Domino on the server from which you want to archive. For example, to archive from Domino on Enterprise Vault you must install Notes 10.0.1 or later.

Table 7-1   Notes client on the Enterprise Vault Server

Item	Version	Enterprise Vault	
		14	15
IBM Notes [1]	9.0, 9.0.1	Y	N
	10.0	N	N
	10.0.1	Y	Y
HCL Notes [1]	11.0, 11.0.1	Y [2]	Y
	12.0, 12.0.1	Y [2]	Y
	12.0.2	Y [3]	Y
	14.0	N	P

1   Supports only 32-bit version of Notes.

2   Requires Enterprise Vault 14.3 or later.

3   Requires Enterprise Vault 14.4 or later.

Enterprise Vault Domino Gateway

The following table shows support for Enterprise Vault with versions of Notes and Domino Server on an Enterprise Vault Domino Gateway.

■   You must install both Notes and Domino on the Enterprise Vault Domino Gateway, and you must install the same version of each.

■   You must have at least a Domino Messaging server license for each Enterprise Vault Domino Gateway.

■   You must install the gateway on a supported Windows Server. Domino installations on Linux are not supported.

Note: In a production environment, the Enterprise Vault Domino Gateway should not be used as a general mail server.

If you run EVInstall.nsf on any computer other than the Enterprise Vault Domino Gateway, ensure that you use a version of Notes that is shown as supported in the following table.

Table 7-2   Enterprise Vault Domino Gateway

Item	Version	Enterprise Vault	
		14	15
IBM Notes [3]	9.0, 9.0.1	Y	N
	10.0	N	N
	10.0.1	Y	Y
HCL Notes [3]	11.0, 11.0.1	Y [1]	Y
	12.0, 12.0.1	Y [1]	Y
	12.0.2	Y [2]	Y
	14.0	N	P
IBM Domino Server	9.0, 9.0.1	Y	N
	10.0	N	N
	10.0.1	Y	Y
HCL Domino Server	11.0, 11.0.1	Y [1]	Y
	12.0, 12.0.1	Y [1]	Y
	12.0.2	Y [2]	Y
	14.0	N	P

1   Requires Enterprise Vault 14.3 or later.

2   Requires Enterprise Vault 14.4 or later.

3   Supports only 32-bit version of Notes.

Enterprise Vault extensions for Notes clients

The following table shows the Domino mail templates that can be customized by
EVinstall.nsf.

Table 7-3   Enterprise Vault extensions for Notes client

Item	Domino version	Enterprise vault 14	Enterprise vault 15
IBM Notes [5]	9.0.1	Y	N
	10.0	N	N
	10.0.1	Y	Y
HCL Notes [5]	11	Y [1]	Y
	11.0.1	Y [1,2]	Y
	12, 12.0.1	Y [1,2,3]	Y
	12.0.2 [2]	Y [4]	Y [3]
	14.0	N	P

1   Requires Enterprise Vault 14.3 or later.

2   See https://www.veritas.com/support/en_US/article.100051146.

3   Support for Time-based one-time password authentication (TOTP) authentication added in Enterprise Vault 15.0.

4   Requires Enterprise Vault 14.4 or later.

5   Supports only 32-bit version of Notes.

Enterprise Vault extensions for iNotes/DWA clients

The following table shows the iNotes/DWA Forms that can be customized by EVinstall.nsf.

Table 7-4   Enterprise Vault extensions for iNotes/DWA client

Item	Domino version	Enterprise vault 14	Enterprise vault 15
IBM Notes [3]	9.0, 9.0.1	Y	N
	10.0	N	N
	10.0.1	Y	Y

Table 7-4   Enterprise Vault extensions for iNotes/DWA client *(continued)*

Item	Domino version	Enterprise vault 14	Enterprise vault 15
HCL Notes [3]	11	Y [1]	Y
	11.0.1	P	Y
	12, 12.0.1, 12.0.2	P	Y
	14.0	N	P

1   Requires Enterprise Vault 14.3 or later.

2   See https://www.veritas.com/support/en_US/article.100051146.

3   Supports only 32-bit version of Notes.

SharePoint archiving

This chapter includes the following topics:

- SharePoint server versions

- Office Online Server

- Windows SharePoint Services (WSS)

- SharePoint indexing

- OneDrive for Business

- Enterprise Vault for SharePoint support in an RBS environment

SharePoint server versions

SharePoint archiving depends on the installation of Enterprise Vault SharePoint components on the SharePoint server. The version of the Enterprise Vault SharePoint components must match the version of the Enterprise Vault server that targets the SharePoint server.

Note: Enterprise Vault only supports SharePoint On-Premises.

Table 8-1   SharePoint server versions

Item	Version	Enterprise Vault	
		14	15
SharePoint 2013	All versions	N	N
SharePoint 2016 [1,5]	OR	Y	Y

Table 8-1   SharePoint server versions *(continued)*

Item	Version	Enterprise Vault	
		14	15
SharePoint 2019 [2,3,5]	OR	Y	Y
SharePoint Subscription Edition [4,5]	OR	Y	Y

1   For SharePoint 2016, shortcut processing may be slower. See
     https://www.veritas.com/docs/100033096.

2   Requires Enterprise Vault 14.3 or later.

3   Only Classic mode UI is supported.

4   Requires Enterprise Vault 14.5 or later.

5   Opening of Microsoft Office shortcut items with Office 365 is pending.

Office Online Server

Office Online Server is an Office server product that provides browser-based file
viewing and editing services for Office files. An Office Online Server farm can
support users who access Office files through SharePoint Server, Exchange Server,
shared folders, and websites.

Table 8-2   Office Online Server

Item	Version	Enterprise Vault	
		14	15
Office Online Server	SharePoint 2013 SP1	N	N
	SharePoint 2016	Y	Y
	SharePoint 2019 [1,2]	Y	Y

1   Requires Enterprise Vault 14.3 or later.

2   Only Classic mode UI is supported.

Windows SharePoint Services (WSS)

Table 8-3   Windows SharePoint Services (WSS)

Item	Version	Enterprise Vault	
		14	15
WSS 3.0	OR, SP1, SP2	N	N
SharePoint Foundation 2010	OR, SP1, SP2	N	N

SharePoint indexing

Enterprise Vault SharePoint shortcuts are compatible with Microsoft FAST Search Server for SharePoint. Archived content that has been replaced with shortcuts can be indexed both by FAST, and by the standard SharePoint index.

Note that Arctera (Veritas) has not certified FAST for other Enterprise Vault content sources.

OneDrive for Business

OneDrive for Business allows you to store, sync, and share your files from anywhere and work on Office documents with others at the same time.

Enterprise Vault supports syncing of archived documents from users' My Site libraries in on-premises SharePoint using OneDrive for Business sync client.

Table 8-4   OneDrive for Business

Item	Version	Enterprise Vault	
		14	15
SkyDrive [♦]	-	P	P
OneDrive for Business	-	N	N
	SharePoint 2016	Y	P
	SharePoint 2019	P	P
OneDrive for Business Sync Client	Microsoft Office 2016	Y	P

♦ SkyDrive is now OneDrive. See
https://support.microsoft.com/en-us/help/17787/skydrive-to-onedrive.

Enterprise Vault for SharePoint support in an RBS environment

Due to the design of Enterprise Vault and how it interacts with the SharePoint system, it is expected that Enterprise Vault will work with any Remote BLOB (Binary Large Object) Storage (RBS) solution.

For details, see https://www.veritas.com/docs/100025463.

Table 8-5   Enterprise Vault for SharePoint support in an RBS environment

Item	Version	Enterprise Vault	
		14	15
DocAve 6	6	Y	P
Microsoft FILESTREAM	All versions	Y	P
Metalogix StoragePoint	5.3	Y	P

SMTP archiving

This chapter includes the following topics:

■   About SMTP archiving

About SMTP archiving

Enterprise Vault SMTP Archiving enables Enterprise Vault to archive data that is sent to the Enterprise Vault server using SMTP protocol. Any application that can send information to an SMTP server can send data to Enterprise Vault.

Enterprise Vault 14 and later support Enterprise Vault SMTP Archiving on all supported operating systems.

See "Operating system" on page 13.

The new implementation of SMTP Archiving does not require the Windows SMTP service or File System Archiving.

Microsoft Teams Archiving

This chapter includes the following topics:

- About Enterprise Vault Microsoft Teams archiving

- Microsoft Teams archiving overview

- Supported Merge1 for Microsoft Teams collection

About Enterprise Vault Microsoft Teams archiving

Enterprise Vault versions 14.3 and later enable you to archive Microsoft Teams instant messaging (IM) and channel communications. This in turn helps support the compliance requirements that are specified in industry and government regulations.

Enterprise Vault archives the following:

- Peer-to-peer chat conversations

- Private channel messages

- Public channel messages

Microsoft Teams archiving overview

Microsoft Teams archiving with Enterprise Vault links the Microsoft 365 environment and Enterprise Vault using the Merge1 server. Enterprise Vault assumes that archiving is enabled for individual or all users in the Microsoft 365 Domain and appropriate archiving policies have been applied. Enterprise Vault requires Microsoft 365 and Merge1 environment details must be configured to actively archive conversations to a file server. These conversations are then archived in the Enterprise Vault environment as EML files.

For more details, see the *Enterprise Vault™ Setting up Microsoft Teams Archiving* guide.

Supported Merge1 for Microsoft Teams collection

Table 10-1   Supported Merge1 for Microsoft Teams Collection

Item	Version	Enterprise Vault	
		14	15
Merge1	6.21.1019 or later	Y [1,2]	N
	7.0.2301	Y [3]	N
	7.0.2305, 7.0.2306, 7.0.2405	Y [4]	Y
	7.0.2408, 7.0.2411, 7.0.2412, 7.0.2506, 7.0.2507, 7.0.2508	N	Y [5]

1   Requires Enterprise Vault 14.3.

2   Requires Discovery Accelerator 14.3 or later.

3   Requires Enterprise Vault 14.4.

4   Requires Enterprise Vault versions 14.5 through 15.1.

5   Requires Enterprise Vault 15.2.

Skype for Business Archiving

This chapter includes the following topics:

■ About Skype for Business Archiving

■ Communication platform

About Skype for Business Archiving

Enterprise Vault supports archiving of Skype for Business Server and Lync Server instant messaging (IM) and conferencing (meeting) communications.

You must install the Skype for Business Server or Lync Server administrative tools on the Enterprise Vault server. The version must match the version of Skype for Business Server or Lync Server that you are using.

The language version of Enterprise Vault, the Skype for Business Server or Lync Server, and the server operating system must all be the same. Also, the language version of Skype for Business and Skype for Business tools must match.

An Enterprise Vault server can target archiving from only Skype or Lync but not from both. You also cannot archive between domains.

Skype for Business Server can archive conversations to a SQL Server database or to an Exchange Server mailbox. However, Enterprise Vault only supports archiving to a SQL Server database.

Enterprise Vault supports Skype for Business Archiving on all the supported operating systems.

See "Operating system" on page 13.

Communication platform

Table 11-1   Communication platform

Item	Version	Enterprise Vault	
		14	15
Skype for Business Server	2015	Y	P
Lync Server	2013	Y	P

Enterprise Vault Search

This chapter includes the following topics:

About Enterprise Vault Search

Enterprise Vault Search replaces three legacy search applications: Archive Explorer, Browser Search, and Integrated Search. Enterprise Vault Search provides client users with all the browse and search features that are available in those applications.

This chapter details compatibility between Enterprise Vault Search and the supported operating systems and browsers on desktops, tablets, and mobiles.

Note: For more information about Domino support on Enterprise Vault Search, see https://www.veritas.com/support/en_US/article.100051146.

Single Sign-On Solutions

Enterprise Vault 14.3 and later supports enterprise Single Sign-On (SSO) authentication for Enterprise Vault Search site using Security Assertion Markup Language (SAML) 2.0 compliant Identity Providers (IdPs).

Table 12-1   Single Sign-On solution compatibility

Identity Providers (IdP)	Desktop	Tablet	Mobile
Okta [♦]	Y	Y	Y
Azure Active Directory [♦]	Y	Y	Y

For details on how to configure SAML 2.0 based SSO, refer to the *Enterprise Vault™ Installing and Configuring Guide*.

♦ Single Sign-On is not supported for Domino users.

Desktop

Windows client operating systems

Table 12-2   Windows client operating systems

Item	Version	Enterprise Vault	
		14	15
Windows 10 x86 and x64 editions	20H2	N	N
Windows 10 x86 and x64 editions	21H1, 21H2, 22H2	Y	Y
Windows 11 x64 editions [1]	21H2, 22H2, 23H2, 24H2, 25H2	Y	Y
Windows Server 2012 R2	All versions	N	N
Windows Server 2016	OR	Y	Y
Windows Server 2019	OR	Y	Y
Windows Server 2022	OR	Y	Y
Windows Server 2025	OR	Y [2]	Y

1   See, https://www.veritas.com/support/en_US/article.100054927.

2   Requires Enterprise Vault 14.5 or later.

Browser versions supported on Windows

Table 12-3   Browser versions supported on Windows

Item	Version	Enterprise Vault	
		14	15
Internet Explorer	All versions [2]	N	N
Edge	128	Y [1]	Y
Google Chrome	128	Y	Y
Mozilla Firefox	128	Y	Y

1   See https://www.veritas.com/content/support/en_US/article.100052950.

2   See https://www.veritas.com/support/en_US/article.100053551.

Mac client operating systems

Table 12-4   Mac client operating systems

Item	Version	Enterprise Vault	
		14	15
Mac OS X [1]	11.4 [2, 3]	Y	N
	12.2 [4]	Y	Y
	12.6 [5]	Y	Y
	13.0 [6]	Y [7]	Y
	13.4 [8]	Y [7]	Y
	14.2	P	P

1   Does not support Enterprise Vault Office Mail App.

2   Validated with MS Outlook version 16.50.

3   See https://www.veritas.com/support/en_US/article.100051226

4   Tested with MS Outlook for Mac version 16.57.

5   Tested with MS Outlook for Mac version 16.65.

6   Tested with MS Outlook for Mac version 16.17 and 16.67.

7   Requires Enterprise Vault 14.3.1 or later.

8   Tested with MS Outlook for Mac version 16.73.

Browser versions supported on Mac

Table 12-5   Browser versions supported on Mac

Item	Version	Enterprise Vault	
		14	15
Safari	14.0	N	N
	15.0	Y	Y
	15.2	Y	Y
	16.0	Y	Y
	16.1	Y [♦]	Y
	16.5	Y [♦]	Y

♦ Requires Enterprise Vault 14.3.1 or later.

Tablet

Enterprise Vault Search is supported on all clients supporting HTML5-compatible web browsers. However, Enterprise Vault Search has been tested on tablets with the following operating systems and browsers.

Note: Mail applications are not supported on tablet devices.

iOS operating systems

Table 12-6   iOS operating systems

Item	Version	Enterprise Vault	
		14	15
iOS	8.1	N	N
	9.0, 9.1	N	N
	10.0.1, 10.1, 10.2, 10.3, 11, 11.1, 12.0, 13.0, 14.0, 14.0.1	Y	P
	14.2.1	Y	P

Browser versions supported on iOS

Enterprise Vault Search supports Safari on all supported iOS versions.

Android operating systems

Table 12-7   Android operating systems

Item	Version	Enterprise Vault	
		14	15
Android	4.4.4	N	N
	5.1, 6.0, 7.0	Y	P
	8.0, 9.0, 10.0	Y	P

Browser versions supported on Android

Table 12-8   Browser versions supported on Android

Item	Version	Enterprise Vault	
		14	15
Google Chrome	122	Y	P

Windows operating system

Table 12-9   Windows operating system

Item	Version	Enterprise Vault	
		14	15
Windows	RT 8.1	Y	P
	10	Y	P

Browser versions supported on Windows

Table 12-10   Browser versions supported on Windows

Item	Version	Enterprise Vault	
		14	15
Internet Explorer	All versions [1]	N	N
Edge	122	Y [2]	P

1   See https://www.veritas.com/support/en_US/article.100053551.

2   For a better user experience while using Enterprise Vault Search, Microsoft Surface users must connect a mouse and keyboard to the Surface tablet.

Mobile

Enterprise Vault Search supports all clients supporting HTML5-compatible web browsers. However, Enterprise Vault Search has been tested on mobiles with the following operating systems and browsers.

Note: Mail applications are not supported on mobile devices.

iOS operating systems

Table 12-11   iOS operating systems

Item	Version	Enterprise Vault	
		14	15
iOS	18.5	P	Y

Browser versions supported on iOS

Enterprise Vault Search supports Safari on supported iOS devices.

Android operating systems

Table 12-12   Android operating systems

Item	Version	Enterprise Vault	
		14	15
Android	4.4.2	N	N
	5.1, 6.0, 7.0	Y	P
	8.0, 9.0, 10.0	Y	P

Browser versions supported on Android

Table 12-13   Browser versions supported on Android

Item	Version	Enterprise Vault	
		14	15
Google Chrome	122	Y	P

Windows operating systems

Table 12-14   Windows operating systems

Item	Version	Enterprise Vault	
		14	15
Windows	Phone 8.1	Y	P
	10	Y	P

Browser versions supported on Windows

Table 12-15   Browser versions supported on Windows

Item	Version	Enterprise Vault	
		14	15
Internet Explorer	All versions [♦]	N	N
Edge	122	P	P

♦ See https://www.veritas.com/support/en_US/article.100053551.

Surveillance (Compliance Accelerator) and eDiscovery (Discovery Accelerator)

This chapter includes the following topics:

- Supported versions of Enterprise Vault in Accelerator environments
- Audit Server
- Compatibility of Accelerator client and server components
- Surveillance (Compliance Accelerator)
- eDiscovery (Discovery Accelerator)
- eDiscovery Platform

Supported versions of Enterprise Vault in Accelerator environments

Note: Starting with Enterprise Vault 15.2, Compliance Accelerator has been rebranded as Surveillance, and Discovery Accelerator has been rebranded as eDiscovery.

Note the following important points about the version of Enterprise Vault that you install in a Surveillance (Compliance Accelerator) or eDiscovery (Discovery Accelerator) environment:

■ All Enterprise Vault servers in all Enterprise Vault sites in an Accelerator environment must run the same version of Enterprise Vault. For example, when using Compliance Accelerator 15.0 with two Enterprise Vault installations, you cannot have one site that runs Enterprise Vault 15.0 and another that runs Enterprise Vault 14.0.

■ The major version of the Accelerator product must be the same as, or one later than, the major version of Enterprise Vault.
For example, you can run Discovery Accelerator 15.0 with Enterprise Vault 14.0 servers, but you cannot run Discovery Accelerator 14.0 with Enterprise Vault 15.0 servers.

Note: Compliance Accelerator 15.0 and Discovery Accelerator 15.0 are only compatible with Enterprise Vault 14.x or later service packs. Compliance Accelerator 14.3 is only compatible with Enterprise Vault 14.3 service pack.

■ If the major version of the Accelerator product is the same as the major version of Enterprise Vault, the minor version (Service Pack) of the Accelerator product must be the same as, or later than, the minor version of Enterprise Vault.
For example, you can run Compliance Accelerator 14.3 with Enterprise Vault 14.3 servers, but you cannot run Compliance Accelerator 14.2 with Enterprise Vault 14.3 servers.

■ When upgrading both the Accelerator product and Enterprise Vault, it is important to upgrade the various components in the correct order. See the upgrade instructions that accompany your Accelerator product for details.

Audit Server

Note: Starting with Enterprise Vault 15.2, Compliance Accelerator has been rebranded as Surveillance, and Discovery Accelerator has been rebranded as eDiscovery.

Surveillance (Compliance Accelerator)

Starting with release of Compliance Accelerator 14.1.1, a new feature named Enhanced Auditing has been introduced. When the Enhanced Auditing feature is configured and enabled for a customer, the audit records for that customer are

sent to the audit server whenever certain operations and modifications are made to modules as selected in the **Audit Settings** tab in Arctera Insight Surveillance (formerly know as Veritas Surveillance). Changes to these modules made in Arctera Insight Surveillance (formerly know as Veritas Surveillance), Surveillance (Compliance Accelerator), or both are logged. The Audit viewer tab in Arctera Insight Surveillance (formerly know as Veritas Surveillance) lets you search and export audit records for various modules and operations at the application, department, and folder levels.

eDiscovery (Discovery Accelerator)

Starting with release of Discovery Accelerator 14.4, a new feature named Enhanced Auditing has been introduced. When the Enhanced Auditing feature is configured and enabled for a customer, the audit records for that customer are sent to the audit server whenever certain operations and modifications are made to modules as selected in the Audit Settings tab in eDiscovery (Discovery Accelerator) web client. Changes to these modules made in eDiscovery (Discovery Accelerator) are logged. The Audit viewer tab in eDiscovery (Discovery Accelerator) web client lets you search and export audit records for various modules and operations at the application, case, and folder levels.

Note: For more information about Audit Server compatibility with Surveillance (Compliance Accelerator) and eDiscovery (Discovery Accelerator), see https://www.veritas.com/support/en_US/article.100055240.

Compatibility of Accelerator client and server components

Note: Starting with Enterprise Vault 15.2, Compliance Accelerator has been rebranded as Surveillance, and Discovery Accelerator has been rebranded as eDiscovery.

Both Surveillance (Compliance Accelerator) and eDiscovery (Discovery Accelerator) are client/server applications. The version of the client software that you install on end-users' computers must exactly match that of the server software on the Surveillance (Compliance Accelerator) or eDiscovery (Discovery Accelerator) server.

Note: When you click on the **Finish** button upon completing a new Accelerator - Surveillance (Compliance Accelerator) or eDiscovery (Discovery Accelerator) - installation, the default and expected behavior is to open the default browser by asking to open it in the administrative privilege mode. You can either use Google Chrome in the administrative privilege mode, or use Microsoft Edge by following the instructions in the following article:

https://www.veritas.com/support/en_US/article.100061725

Surveillance (Compliance Accelerator)

Note: Starting with Enterprise Vault 15.2, Compliance Accelerator has been rebranded as Surveillance.

For information about Surveillance (Compliance Accelerator) upgrade paths, see https://www.veritas.com/docs/100023744.

Surveillance (Compliance Accelerator) compatibility with Enterprise Vault

Table 13-1   Surveillance (Compliance Accelerator) compatibility with Enterprise Vault

Enterprise Vault version	Surveillance (Compliance Accelerator)	
	14	15
14.0, 14.1, 14.2, 14.3, 14.4, 14.5	Y [1,2]	Y [3]
15.0, 15.1, 15.2	N	Y

Note: Installing Surveillance (Compliance Accelerator) and eDiscovery (Discovery Accelerator) on the same server is not supported.

1   Enterprise Vault 14.3 is not compatible with Compliance Accelerator 14.0, 14.1, and 14.2.

2   Compliance Accelerator 14.3 is only compatible with Enterprise Vault 14.3 and later.

3   Compliance Accelerator 15.x is compatible with Enterprise Vault 14.3 or higher.

Surveillance (Compliance Accelerator) compatibility with other server components

Note:

- Communication between the Accelerator Clients and servers is encrypted. For details, refer to https://www.veritas.com/content/support/en_US/article.100044103.

- Surveillance (Compliance Accelerator) supports SQL databases only at their default compatibility levels. For more information about SQL database compatibility levels, see http://msdn.microsoft.com/en-us/library/bb510680.aspx.

Table 13-2 Surveillance (Compliance Accelerator) compatibility with other server components

Item	Version	Surveillance (Compliance Accelerator) server	
		14	15
Windows Server 2012 R2	All versions	N	N
Windows Server 2016	OR	Y	Y
Windows Server 2019	OR	Y	Y
Windows Server 2022	OR	Y	Y
Windows Server 2025	OR	N	Y
SQL Server 2014	All versions	N	N
SQL Server 2016 x64 edition, Enterprise and Standard [1]	OR, SP1, SP2, CU17	N	N
	SP3	Y	Y
SQL Server 2017 x64 edition, Enterprise and Standard [1, 2]	OR, CU1 to CU31	Y	Y
SQL Server 2019 x64 edition, Enterprise and Standard [1, 2]	OR, CU1 to CU28	Y	Y
SQL Server 2022 x64 edition, Enterprise and Standard [1, 2]	OR, CU1 to CU10	Y	Y
	CU11 to CU12	Y [12]	Y
SQL Server on Linux	All versions	N	N

Table 13-2   Surveillance (Compliance Accelerator) compatibility with other server components *(continued)*

Item	Version	Surveillance (Compliance Accelerator) server	
		14	15
.NET Framework [3]	3.5 SP1	Y	Y
	4.0	Y	Y
	4.5, 4.6, 4.7, 4.8	Y	Y
.Net Desktop Runtime	6.0.1	Y [9]	N
.Net Hosting Bundle	6.0.25	Y	Y
	8.0.0	N	Y [13]
	8.0.7	N	Y [14]
	8.0.16	N	Y [15]
MDAC	2.7, 2.8	N	N
Internet Explorer	All versions [11]	N	N
Edge	122	Y	Y
Outlook (on server) [4,5]	2013, SP1	N	N
	2016	Y	Y
	2019	Y	Y
	2021	Y [7]	Y
	2024	P	P
Lotus Notes	8.5.3	N	N
IBM Notes [6]	9.0, 9.0.1	Y	N
	10.0	N	N
	10.0.1	Y	N

Table 13-2   Surveillance (Compliance Accelerator) compatibility with other server components *(continued)*

Item	Version	Surveillance (Compliance Accelerator) server	
		14	15
HCL Notes	11.0	Y [7]	Y
	11.0.1	Y [8]	Y [8]
	12.0, 12.0.1	Y [7]	Y
	12.0.2	Y [10]	Y

1   Compliance Accelerator does not support certain double-byte supplementary characters in the U+10000 to U+10FFFF unicode range and does not support SQL collations that include the supplementary character (SC) flag.

2   Accelerator Reports require the latest version of SSRS. See https://www.microsoft.com/en-us/download/details.aspx?id=55252.

3   Compliance Accelerator requires .NET Framework 3.5 SP1 as well as NET Framework 4.5.2 or later.

4   Required if you want to export to PST files.

5   Requires 32-bit version of Outlook if you want to export to PST files.

6   Required if you want to export Lotus Domino items.

7   Requires Compliance Accelerator 14.3 or later.

8   See https://www.veritas.com/support/en_US/article.100051146.

9   Only Compliance Accelerator 14.3 is compatible with .Net Core Runtime 6.0.1 Hosting Bundle

10   Requires Enterprise Vault 14.4 or later.

11   See https://www.veritas.com/support/en_US/article.100053551.

12   Requires Enterprise Vault 14.3 or later.

13   Requires Compliance Accelerator 15.0.

14   Requires Compliance Accelerator 15.1.

15   Requires Compliance Accelerator 15.2.

Compliance Accelerator compatibility with other client components

Note: In Compliance Accelerator 15.0, the Compliance Accelerator client is retired, and the web-based Arctera Insight Surveillance is the only supported client. However, you can continue to use the Compliance Accelerator client (now known as the Insight Surveillance client) for configuration purposes.

Table 13-3 Compliance Accelerator compatibility with other client components

Item	Version	Compliance Accelerator client 14, 15.1, 15.2
Windows 10	20H2	N
Windows 10 x86 and x64 editions	21H1, 21H2, 22H2	Y
Windows 11 x64 edition	21H2, 22H2, 23H2, 24H2	Y
.NET Framework	3.5 SP1	Y
	4.0, 4.5, 4.6, 4.7, 4.8	Y [1]
Internet Explorer	All versions [8]	N
Edge	122	Y
Outlook [2]	2013, SP1	N
	2016	Y
	2019	Y [6]
	2021	Y [6]
	2024	P
Outlook for Microsoft 365 [2]	Version 2402	Y
Lotus Notes	8.5.3	N
IBM Notes [3]	9.0, 9.0.1	Y
	10.0	N
	10.0.1	P

Table 13-3   Compliance Accelerator compatibility with other client components *(continued)*

Item	Version	Compliance Accelerator client
		14, 15.1, 15.2
HCL Notes	11.0	Y [4, 6]
	11.0.1	Y [5]
	12.0, 12.0.1	Y [6]
	12.0.2	Y [7]

1   Compliance Accelerator requires .NET Framework 3.5 SP1 even if a later version is already installed.

2   Required if you want to view Exchange Server items in Outlook on the Compliance Accelerator client.

3   Required if you want to view Lotus Domino items in Lotus Notes on the Compliance Accelerator client.

4   Only supported on Windows 10.

5   See https://www.veritas.com/support/en_US/article.100051146.

6   Requires Compliance Accelerator 14.3 or later.

7   Requires Enterprise Vault 14.4 or later.

8   See https://www.veritas.com/support/en_US/article.100053551.

Arctera Insight Surveillance (formerly know as Veritas Surveillance) compatibility with other server components

Table 13-4   Arctera Insight Surveillance (formerly know as Veritas Surveillance) compatibility with other server components

Item	Version	Arctera Insight Surveillance (formerly know as Veritas Surveillance)	
		14	15
Google Chrome	137.0	Y	Y
Mozilla Firefox	139.0	Y	Y
Internet Explorer	All versions [2]	N	N

| Table 13-4 | | Arctera Insight Surveillance (formerly know as Veritas Surveillance) compatibility with other server components *(continued)* | |

Item	Version	Arctera Insight Surveillance (formerly know as Veritas Surveillance)	
		14	15
Microsoft Edge (Chromium)	137.0	Y [1]	Y

1 Requires Compliance Accelerator 14.4 or later.

2 See https://www.veritas.com/support/en_US/article.100053551.

Server virtualization

Surveillance (Compliance Accelerator) supports the use of all virtualization technologies that run supported versions of the Windows operating system. When you deploy Surveillance (Compliance Accelerator) on virtual servers, consider the performance limitations of each virtualization platform relative to the minimum hardware requirements described in the Surveillance (Compliance Accelerator) documentation.

Surveillance (Compliance Accelerator) supports VMware High Availability, and the VMware vCenter Converter Standalone tool.

eDiscovery (Discovery Accelerator)

Note: Starting with Enterprise Vault 15.2, Discovery Accelerator has been rebranded as eDiscovery.

For information about eDiscovery (Discovery Accelerator) upgrade paths, see https://www.veritas.com/docs/100023744.

eDiscovery (Discovery Accelerator) compatibility with Enterprise Vault

Table 13-5   eDiscovery (Discovery Accelerator) compatibility with Enterprise Vault

Enterprise Vault version	eDiscovery (Discovery Accelerator)	
	14	15
12.0, 12.1, 12.2, 12.3, 12.4, 12.5	Y	N
14.0, 14.1, 14.2	Y	N
14.4, 14.5 [♦]	Y	Y
15.0, 15.1	N	Y

Note: Installing Surveillance (Compliance Accelerator) and eDiscovery (Discovery Accelerator) on the same server is not supported.

♦ Enterprise Vault 14.5 requires Discovery Accelerator 14.5.

eDiscovery (Discovery Accelerator) compatibility with other server components

Note: Communication between the Accelerator Clients and servers is encrypted. For details, refer to
https://www.veritas.com/content/support/en_US/article.100044103.

Table 13-6   eDiscovery (Discovery Accelerator) compatibility with other server components

Item	Version	eDiscovery (Discovery Accelerator) server	
		14	15
Windows Server 2012 R2	All versions	N	N
Windows Server 2016	OR	Y	Y
Windows Server 2019	OR	Y	Y
Windows Server 2022	OR	Y	Y

Table 13-6 eDiscovery (Discovery Accelerator) compatibility with other server components *(continued)*

Item	Version	eDiscovery (Discovery Accelerator) server	
		14	15
Windows Server 2025 [12]	OR	Y [14]	Y
SQL Server 2014	All versions	N	N
SQL Server 2016	OR, SP1, SP2, CU17	N	N
	SP3	Y [1]	Y
SQL Server 2017 x64 edition, Enterprise and Standard [1,2]	OR, CU1 to CU31	Y	Y
SQL Server 2019 x64 edition, Enterprise and Standard [1,2]	OR, CU1 to CU28	Y	Y
SQL Server 2022 x64 edition, Enterprise and Standard [1,2]	OR, CU1 to CU10	Y	Y
	CU11 to CU22	Y [11]	Y
SQL Server on Linux	All versions	N	N
.NET Framework [3]	3.5 SP1	Y	Y
	4.0	Y	Y
	4.5, 4.6, 4.7, 4.8	Y	Y
.Net Core Runtime Hosting Bundle	2.2.8	Y [7]	N
	6.0.12	Y [9]	Y
	6.0.25	N	Y
	8.0.0	N	Y
MDAC	2.7, 2.8	N	N
Internet Explorer	All versions [10]	N	N
Edge	122	Y	Y

Table 13-6 eDiscovery (Discovery Accelerator) compatibility with other server components *(continued)*

Item	Version	eDiscovery (Discovery Accelerator) server	
		14	15
Outlook (on server) [4,5]	2013, SP1	N	N
	2016	Y	Y
	2019	Y	Y
	2021	Y [7]	Y
	2024	P	P
Outlook for Microsoft 365 [4,5,13]	Semi Annual Enterprise Channel (Build 2408)	N	Y
	Semi Annual Enterprise Channel (Build 2502)	N	Y
Lotus Notes	8.5.3	N	N
IBM Notes [6]	9.0, 9.0.1	Y	N
	10.0	N	N
	10.0.1	Y	N
HCL Notes	11.0	Y [7]	P
	11.0.1	Y [8]	P
	12.0, 12.0.1	Y [7]	Y
	12.0.2	Y [9]	Y

1 Discovery Accelerator does not support certain double-byte supplementary characters in the U+10000 to U+10FFFF unicode range and does not support SQL collations that include the supplementary character (SC) flag.

2 Accelerator Reports require the latest version of SSRS. See https://www.microsoft.com/en-us/download/details.aspx?id=55252..

3 Discovery Accelerator requires .NET Framework 3.5 SP1 as well as NET Framework 4.5.2 or later.

4 Required if you want to export to PST files.

5   Requires 32-bit version of Outlook if you want to export to PST files.

6   Required if you want to export Lotus Domino items.

7   Requires Discovery Accelerator 14.3 or later.

8   See https://www.veritas.com/support/en_US/article.100051146.

9   Requires Enterprise Vault 14.4.

10   See https://www.veritas.com/support/en_US/article.100053551.

11   Requires Enterprise Vault 14.3 or later.

12   See https://www.veritas.com/content/support/en_US/article.100073797.

13   Requires only on-premises Vault Service account or System mailbox for Enterprise Vault.

14   Requires Enterprise Vault 14.5 or later.

eDiscovery (Discovery Accelerator) compatibility with other client components

Table 13-7   eDiscovery (Discovery Accelerator) compatibility with other client components

Item	Version	eDiscovery (Discovery Accelerator) client	
		14	15
Windows 10	20H2	N	N
Windows 10 x86 and x64 editions	21H1, 21H2, 22H2	Y	Y
Windows 11 x64 edition	21H2, 22H2, 23H2, 24H2, 25H2	Y	Y
.NET Framework	3.5 SP1	Y	Y
	4.0, 4.5, 4.6, 4.7, 4.8	Y [1]	Y
Internet Explorer	All versions [8]	N	N
Edge	122	Y	Y

Table 13-7   eDiscovery (Discovery Accelerator) compatibility with other client components *(continued)*

Item	Version	eDiscovery (Discovery Accelerator) client	
		14	15
Outlook [2]	2013, SP1	N	N
	2016	Y	P
	2019	Y [6]	P
	2021	Y [6]	Y
	2024	P	P
Outlook for Microsoft 365 [2]	Version 2402	Y	Y
	Semi Annual Enterprise Channel (Build 2408)	N	Y
	Semi Annual Enterprise Channel (Build 2502)	N	Y
Lotus Notes	8.5.3	N	N
IBM Notes [3]	9.0, 9.0.1	Y	N
	10.0	N	N
	10.0.1	Y	P
HCL Notes	11.0	Y [4, 6]	P
	11.0.1	Y [5]	P
	12.0, 12.0.1	Y [6]	P
	12.0.2	Y [7]	P

1   Discovery Accelerator requires .NET Framework 3.5 SP1 even if a later version is already installed.

2   Required if you want to view Exchange Server items in Outlook on the Discovery Accelerator client.

3   Required if you want to view Lotus Domino items in Lotus Notes on the Discovery Accelerator client.

4   Only supported on Windows 10.

5   See https://www.veritas.com/support/en_US/article.100051146.

6   Requires Discovery Accelerator 14.3 or later.

7   Requires Enterprise Vault 14.4 or later.

8   See https://www.veritas.com/support/en_US/article.100053551.

eDiscovery (Discovery Accelerator) web client compatibility with other server components

Table 13-8   eDiscovery (Discovery Accelerator) web client compatibility with other server components

Item	Version	eDiscovery (Discovery Accelerator) web client 14	eDiscovery (Discovery Accelerator) web client 15
Google Chrome	122	Y [1]	P
Mozilla Firefox	123	Y [1]	P
Internet Explorer	All versions [2]	N	P

1   Requires Discovery Accelerator 14.4.

2   See https://www.veritas.com/support/en_US/article.100053551.

Server virtualization

eDiscovery (Discovery Accelerator) supports the use of all virtualization technologies that run supported versions of the Windows operating system. When you deploy eDiscovery (Discovery Accelerator) on virtual servers, consider the performance limitations of each virtualization platform relative to the minimum hardware requirements described in the eDiscovery (Discovery Accelerator) documentation.

eDiscovery (Discovery Accelerator) supports VMware High Availability, and the VMware vCenter Converter Standalone tool.

eDiscovery Platform

For details of the compatibility of eDiscovery Platform (eDP) with Enterprise Vault, see the eDiscovery Platform Compatibility Matrix.

Antivirus software

This chapter includes the following topics:

■ About antivirus software

About antivirus software

For a list of recommended antivirus exclusions for Enterprise Vault, see
https://www.veritas.com/docs/100017720.

Enterprise Vault placeholder shortcuts appear to the operating system as markers
for offline files. Some antivirus programs can be configured to ignore offline files,
but others cannot. For more information, see
https://www.veritas.com/docs/100018129.

Most of the security product suites include Antivirus, Firewall, AntiSpam, Threat
Protection, and so on. The below table shows the support for the Antivirus
component only.

Table 14-1   Antivirus software

Item	Version	Enterprise Vault	
		14	15
CrowdStrike Falcon Prevent [1]	6.x, 7.x	Y	Y
McAfee Endpoint Security [2,3]	-	P	P
Symantec Endpoint Protection	14.3 [4]	Y	P

Table 14-1   Antivirus software *(continued)*

Item	Version	Enterprise Vault	
		14	15
Trend Micro OfficeScan	-	P	P

1   FSA placeholders not created due to extended attributes see
    https://www.veritas.com/support/en_US/article.100053202.

2   See https://www.veritas.com/docs/100041323.

3   Users of File System Archiving should follow the guidance given in
    https://www.veritas.com/docs/100041325.

4   Supports Symantec Endpoint Protection 14.3 MP1.

Third-party integrations

This chapter includes the following topics:

■ Provided by Technology Partners

Provided by Technology Partners

This table represents the integration solutions that are provided by Enterprise Vault Technology Partners using Enterprise Vault APIs for Enterprise Vault Extensions and Content Providers. Additionally, Enterprise Vault Technology Partners also support migration such as competitive migrations, intra-site migrations (that is, within the same Enterprise Vault site) and inter-site migrations (that is, between two Enterprise Vault sites). Inter-site migration includes two sites within the same Enterprise Vault directory, or two sites within different Enterprise Vault directories.

Table 15-1   Provided by Technology Partners

Item	Version	Enterprise Vault	
		14	15
Adapter for Secure Messaging and Rights Management (SMRM)	9.0	N	N
Enterprise Vault Discovery Collector [1]	9.0, 10.0.n	N	N
Enterprise Vault Server Settings Migration Wizard (SSMW) [10]	—	Y	P
EnCase Ingest Connector	—	Y	P
Alta™ Archive Direct Migrator [2]	2.n	Y	Y

Table 15-1   Provided by Technology Partners *(continued)*

Item	Version	Enterprise Vault	
		14	15
Merge1 [3,8]	6.n	Y [6]	P
	7.n	P	P
Migrate [4,5,9]	7.n	Y	N
Centera Migrate [7]	—	—	—
Interlock Migration Service [11,12]	2.0	N	N
	2.1	Y	P

1   Enterprise Vault Discovery Collector (EVDC) reached end of life on March 5, 2012.

2   See the Veritas Alta™ Archive Direct Migrator Guide.

3   The solution provides an Enterprise Vault Extension in the Enterprise Vault Administration Console, which allows for enhanced management and integration with Enterprise Vault.

4   Competitive migrations, intra-site migrations (that is, within the same Enterprise Vault site) and inter-site migrations (that is, between two Enterprise Vault sites) are supported. Inter-site migration includes two sites within the same Enterprise Vault directory, or two sites within different Enterprise Vault directories.

5   See https://www.veritas.com/insights/migration-services/migrate.

6   See *"Microsoft Teams Archiving"* on page 71. for information about Microsoft Teams collection.

7   For Veritas Centera Migrate see EMC Centera Data Migration data sheet or contact Veritas Migrate.

8   For more information see Merge1 Compatibility chart.

9   For more information, see Veritas Migrate Compatibility chart.

10 For specific Operating System and Enterprise Vault version combinations supported by Server Settings Migration Wizard (SSMW), see https://www.veritas.com/support/en_US/downloads/update.UPD397880.

11 See https://www.interlock-tech.com/veritas-enterprise-vault.

12 Contact the partner for more information and specific configuration instructions.

Localization

This chapter includes the following topics:

■ Enterprise Vault localization

Enterprise Vault localization

Table 16-1 shows the languages in which the user interfaces and documentation for the following Enterprise Vault components are available:

Enterprise Vault administration components	■ Administration Console UI ■ Monitoring ■ Reporting
Enterprise Vault end-user components	■ Outlook Add-In ■ OWA Extensions ■ Office Mail App ■ Extensions for Lotus Notes ■ Client for Mac OS X ■ Search ■ SharePoint Web Parts
Accelerators	■ Surveillance (Compliance Accelerator) ■ eDiscovery (Discovery Accelerator)
Add-ons	■ EnCase Ingest Connector

Table 16-1   Enterprise Vault localization

Language	Enterprise Vault		Accelerators	Add-ons
	Administration	End-user		
Brazilian Portuguese	N	Y [1]	N	N
Chinese, Simplified	Y	Y [1]	Y	N
Chinese, Traditional	N	Y [1]	Y	N
Danish	N	Y [1,3]	N	N
Dutch	N	Y [1]	N	N
English	Y	Y	Y	Y
French	N	Y	N	N
German	N	Y	N	N
Hebrew	N	Y [1]	N	N
Hungarian	N	Y [1,3]	N	N
Italian	N	Y [1]	N	N
Japanese	Y	Y	Y	Y [2]
Korean	N	Y [1]	N	N
Polish	N	Y [1]	N	N
Russian	N	Y [1,3]	N	N
Spanish	N	Y	N	N
Swedish	N	Y [1,3]	N	N

1   Enterprise Vault Client for Mac OS X is available in English, French, German, Spanish, and Japanese only.

2   Adapter for SMRM only.

3   Support for Danish (DA), Hungarian (HU), Russian (RU), and Swedish (SV) are dropped from EV14.5 and later.

Appendix A

Revision history

This appendix includes the following topics:

- March 27, 2026
- February 27, 2026
- January 30, 2026

March 27, 2026

There has been no updates in the Enterprise Vault Compatibility Charts for March 2026.

February 27, 2026

There has been no updates in the Enterprise Vault Compatibility Charts for February 2026.

January 30, 2026

Table A-1   Changes in this edition

Chapter/section	Item	Change
Enterprise Vault core dependencies		
Microsoft SQL Server	SQL Server 2022 x64 edition, Enterprise and Standard	Added support for versions CU11 to CU22.
Compliance Accelerator and Discovery Accelerator		

Table A-1   Changes in this edition *(continued)*

Chapter/section	Item	Change
eDiscovery (Discovery Accelerator) compatibility with other server components	SQL Server 2022 x64 edition, Enterprise and Standard	Added support for versions CU11 to CU22.