

Enterprise Vault™ Versions of FSA Agent and Enterprise Vault Reporting

2007 or later

Enterprise Vault™: Versions of FSA Agent and Enterprise Vault Reporting

Last updated: 2018-04-05.

Legal Notice

Copyright © 2018 Veritas Technologies LLC. All rights reserved.

Veritas, the Veritas Logo, Enterprise Vault, Compliance Accelerator, and Discovery Accelerator are trademarks or registered trademarks of Veritas Technologies LLC or its affiliates in the U.S. and other countries. Other names may be trademarks of their respective owners.

This product may contain third-party software for which Veritas is required to provide attribution to the third party ("Third-party Programs"). Some of the Third-party Programs are available under open source or free software licenses. The License Agreement accompanying the Software does not alter any rights or obligations you may have under those open source or free software licenses. Refer to the Third-party Legal Notices document accompanying this Veritas product or available at:

<https://www.veritas.com/about/legal/license-agreements>

The product described in this document is distributed under licenses restricting its use, copying, distribution, and decompilation/reverse engineering. No part of this document may be reproduced in any form by any means without prior written authorization of Veritas Technologies LLC and its licensors, if any.

THE DOCUMENTATION IS PROVIDED "AS IS" AND ALL EXPRESS OR IMPLIED CONDITIONS, REPRESENTATIONS AND WARRANTIES, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE OR NON-INFRINGEMENT, ARE DISCLAIMED, EXCEPT TO THE EXTENT THAT SUCH DISCLAIMERS ARE HELD TO BE LEGALLY INVALID. VERITAS TECHNOLOGIES LLC SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES IN CONNECTION WITH THE FURNISHING, PERFORMANCE, OR USE OF THIS DOCUMENTATION. THE INFORMATION CONTAINED IN THIS DOCUMENTATION IS SUBJECT TO CHANGE WITHOUT NOTICE.

The Licensed Software and Documentation are deemed to be commercial computer software as defined in FAR 12.212 and subject to restricted rights as defined in FAR Section 52.227-19 "Commercial Computer Software - Restricted Rights" and DFARS 227.7202, et seq. "Commercial Computer Software and Commercial Computer Software Documentation," as applicable, and any successor regulations, whether delivered by Veritas as on-premises or hosted services. Any use, modification, reproduction release, performance, display or disclosure of the Licensed Software and Documentation by the U.S. Government shall be solely in accordance with the terms of this Agreement.

Veritas Technologies LLC
500 E Middlefield Road
Mountain View, CA 94043

<https://www.veritas.com>

Technical Support

Technical Support maintains support centers globally. All support services will be delivered in accordance with your support agreement and the then-current enterprise technical support policies. For information about our support offerings and how to contact Technical Support, visit our website:

<https://www.veritas.com/support>

You can manage your Veritas account information at the following URL:

<https://my.veritas.com>

If you have questions regarding an existing support agreement, please email the support agreement administration team for your region as follows:

Worldwide (except Japan)

CustomerCare@veritas.com

Japan

CustomerCare_Japan@veritas.com

Before you contact Technical Support, run the Veritas Quick Assist (VQA) tool to make sure that you have satisfied the system requirements that are listed in your product documentation. You can download VQA from the following article on the Veritas Support website:

https://www.veritas.com/support/en_US/vqa

Documentation

Make sure that you have the current version of the documentation. Each document displays the date of the last update on page 2. The latest documentation is available on the Veritas website:

<https://www.veritas.com/docs/100040095>

Documentation feedback

Your feedback is important to us. Suggest improvements or report errors or omissions to the documentation. Include the document title, document version, chapter title, and section title of the text on which you are reporting. Send feedback to:

evdocs@veritas.com

You can also see documentation information or ask a question on the Veritas community site:

<https://www.veritas.com/community>

Versions of FSA Agent and Enterprise Vault Reporting compatible with FSA Reporting

This document includes the following topics:

- [Introduction](#)
- [Versions compatible with FSA Reporting](#)
- [Enterprise Vault 2007 FSA Reporting hotfix](#)
- [Upgrading FSA Reporting from the Enterprise Vault 2007 Original Release](#)

Introduction

In some cases you can use FSA Reporting with versions of the FSA Agent and Enterprise Vault Reporting that are different from the Enterprise Vault server version.

This technical note lists, for each Enterprise Vault server version, the versions of the FSA Agent and Enterprise Vault Reporting that are supported for use with FSA Reporting.

The technical note also describes the following:

- When to install the .com hotfix for FSA Reporting.
- The steps that are required to upgrade FSA Reporting if you upgrade from the Enterprise Vault 2007 Original Release with no service packs applied.

Versions compatible with FSA Reporting

Table 1-1 lists the versions of FSA Agent and Enterprise Vault Reporting that are compatible with FSA Reporting.

Table 1-1 Versions of FSA Agent and Enterprise Vault Reporting compatible with FSA Reporting

Enterprise Vault server version	FSA Agent component version	Enterprise Vault Reporting component version
12.3	12.3	12.3
	12.2	12.2
	12.1	12.1
	12	12
	11.0.1	11.0.1
	11.0	11.0
12.2	12.2	12.2
	12.1	12.1
	12	12
	11.0.1	11.0.1
	11.0	11.0
12.1	12.1	12.1
	12	12
	11.0.1	11.0.1
	11.0	11.0
12	12	12
	11.0.1	11.0.1
	11.0	11.0

Table 1-1 Versions of FSA Agent and Enterprise Vault Reporting compatible with FSA Reporting (*continued*)

Enterprise Vault server version	FSA Agent component version	Enterprise Vault Reporting component version
11.0.1	11.0.1	11.0.1
	11.0	11.0
	10.0.4	10.0.4
	10.0.3	10.0.3
	10.0.2	10.0.2
	10.0.1	10.0.1
	10.0	10.0
	See "Using FSA Reporting on NetApp C-Mode filers" on page 10.	
11.0	11.0	11.0
	10.0.4	10.0.4
	10.0.3	10.0.3
	10.0.2	10.0.2
	10.0.1	10.0.1
	10.0	10.0
10.0.4	10.0.4	10.0.4
	10.0.3	10.0.3
	10.0.2	10.0.2
	10.0.1	10.0.1
	10.0	10.0
	9.0.4	9.0.4
	9.0.3	9.0.3
	9.0.2	9.0.2
	9.0.1	9.0.1
	9.0	9.0

Table 1-1 Versions of FSA Agent and Enterprise Vault Reporting compatible with FSA Reporting (*continued*)

Enterprise Vault server version	FSA Agent component version	Enterprise Vault Reporting component version
10.0.3	10.0.3	10.0.3
	10.0.2	10.0.2
	10.0.1	10.0.1
	10.0	10.0
	9.0.4	9.0.4
	9.0.3	9.0.3
	9.0.2	9.0.2
	9.0.1	9.0.1
	9.0	9.0
10.0.2	10.0.2	10.0.2
	10.0.1	10.0.1
	10.0	10.0
	9.0.4	9.0.4
	9.0.3	9.0.3
	9.0.2	9.0.2
	9.0.1	9.0.1
	9.0	9.0
	10.0.1	10.0.1
10.0		10.0
9.0.3		9.0.3
9.0.2		9.0.2
9.0.1		9.0.1
9.0		9.0
10.0	10.0	10.0
	9.0.3	9.0.3
	9.0.2	9.0.2
	9.0.1	9.0.1
	9.0	9.0

Table 1-1 Versions of FSA Agent and Enterprise Vault Reporting compatible with FSA Reporting (*continued*)

Enterprise Vault server version	FSA Agent component version	Enterprise Vault Reporting component version
9.0.4	9.0.4	9.0.4 9.0.3 9.0.2 9.0.1 9.0
9.0.3	9.0.3	9.0.3 9.0.2 9.0.1 9.0
9.0.2	9.0.2 9.0.1 9.0	9.0.2 9.0.1 9.0
9.0.1	9.0.1 9.0	9.0.1 9.0
9.0	9.0	9.0
8.0 SP5	8.0 SP5 8.0 SP4	8.0 SP5 8.0 SP4 8.0 SP3
8.0 SP4	8.0 SP4	8.0 SP4 8.0 SP3
8.0 SP3	8.0 SP3	8.0 SP3
8.0 SP2	8.0 SP2	8.0 SP2 8.0 SP1 8.0
8.0 SP1	8.0 SP1 8.0	8.0 SP1 8.0

Table 1-1 Versions of FSA Agent and Enterprise Vault Reporting compatible with FSA Reporting (*continued*)

Enterprise Vault server version	FSA Agent component version	Enterprise Vault Reporting component version
8.0	8.0	8.0
2007 SP6	2007 SP6 2007 SP5	2007 SP6 2007 SP5
2007 SP5	2007 SP5	2007 SP5
2007 SP4	2007 SP4 2007 SP3 2007 SP2 2007 SP1 2007 with .com hotfix See “Enterprise Vault 2007 FSA Reporting hotfix” on page 10.	2007 SP4
2007 SP3	2007 SP3 2007 SP2 2007 SP1 2007 with .com hotfix See “Enterprise Vault 2007 FSA Reporting hotfix” on page 10.	2007 SP3
2007 SP2	2007 SP2 2007 SP1 2007 with .com hotfix See “Enterprise Vault 2007 FSA Reporting hotfix” on page 10.	2007 SP2 2007 SP1
2007 SP1	2007 SP1 2007 with .com hotfix See “Enterprise Vault 2007 FSA Reporting hotfix” on page 10.	2007 SP1

Table 1-1 Versions of FSA Agent and Enterprise Vault Reporting compatible with FSA Reporting (*continued*)

Enterprise Vault server version	FSA Agent component version	Enterprise Vault Reporting component version
2007	2007 You must install the .com hotfix. See “Enterprise Vault 2007 FSA Reporting hotfix” on page 10.	2007

Using FSA Reporting on NetApp C-Mode filers

Enterprise Vault 11.0.1 and later supports archiving from NetApp C-Mode filers. To use FSA Reporting on NetApp C-Mode filers, you must have the Enterprise Vault 11.0.1 or later FSA Agent installed on the FSA Reporting proxy server.

Enterprise Vault 2007 FSA Reporting hotfix

If you configure FSA Reporting on a system running Enterprise Vault 2007 Original Release, you must apply the .com hotfix to Enterprise Vault servers, to stand alone Administration Console computers, and to Windows file servers on which the FSA Agent has been installed.

See the technical note for the hotfix at <http://www.veritas.com/docs/TECH53209>.

Upgrading FSA Reporting from the Enterprise Vault 2007 Original Release

This section describes the steps that are required to upgrade FSA Reporting if both of the following apply:

- You are upgrading from the Enterprise Vault 2007 Original Release (with no service packs applied).
- You configured FSA Reporting in the Enterprise Vault 2007 Original Release.

Note: If you want to upgrade to Enterprise Vault 9.0 from any version of Enterprise Vault 2007, you must first upgrade to Enterprise Vault 8.0.

To upgrade FSA Reporting, perform the following steps, as described in the Enterprise Vault upgrade instructions:

- Before you perform the upgrade, apply the .com hotfix. The hotfix must be applied to Enterprise Vault servers, to standalone Administration Console computers, and to file servers on which the FSA Agent has been installed. If you fail to apply the .com hotfix before you upgrade to Enterprise Vault 8.0, you must manually recreate the FSA Reporting database after you upgrade to Enterprise Vault 8.0.
See “[Manually recreating the FSA Reporting database](#)” on page 11.
- After upgrading the Enterprise Vault server you must rerun the FSA Reporting Configuration wizard.
- After upgrading Enterprise Vault Reporting, you must rerun the Enterprise Vault Reporting Configuration utility.

Manually recreating the FSA Reporting database

If you configured FSA Reporting in the Enterprise Vault 2007 Original Release (with no service packs applied), and then you upgraded to Enterprise Vault 8.0 without first installing the .com hotfix, you must recreate the FSA Reporting database manually on the Enterprise Vault 8.0 system.

Note: If you recreate the FSA Reporting database, you lose any existing FSA Reporting data.

To recreate the FSA Reporting database on Enterprise Vault 8.0, use the command-line utility `FSAReportingConfigUtility.exe` with the `/recreate` option, and then update the reporting user's credentials in the Administration Console.

See the section 'Configuring FSA Reporting manually' in the Enterprise Vault 8.0 Technical Note *Troubleshooting FSA Reporting* at <https://www.veritas.com/docs/100029185>.

Note: Do not use `FSAReportingConfigUtility.exe` on an Enterprise Vault 9.0 system.
