

Veritas eDiscovery Platform™

Compatibility Charts

December 15, 2025

Veritas eDiscovery Platform™: Compatibility Charts

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Last updated: 2025-12-15

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About This Guide

This document enumerates specific combinations of server operating systems, browsers and software that are compatible with and supported by the Veritas eDiscovery Platform. The following tables should eliminate ambiguity as to which components work together in the eDiscovery eco-system.

Key

The tables in this document use the following terminology:

| Abbreviation | Description |
|--------------|--|
| CHF | Cumulative Hotfix |
| OR | Original Release. |
| SP | Service Pack. |
| Y | Use of the combination of products is supported. |
| N | Use of the combination of products is not supported. |
| P | Pending. Use of the combination of products is not currently supported. Following testing, this value will change to Y or N. |

eDiscovery Platform and Veritas Global End of Life (EOL) Policy

The eDiscovery EOL Policy discusses what product versions are not supported. See <https://sort.veritas.com/eosl>.

August 6, 2017 is the End of Support Life (EOSL) for 7.XX versions of the eDiscovery platform. We do not provide support for all 8.XX versions and encourage users to upgrade to the current version of the platform.

Case backups created in V7.XX+ are still supported for restore in later versions.

The Veritas Global EOL policy is aligned with how Veritas product cycles are refreshed to ensure that our customers receive the maximum benefit of Veritas support without the need to raise support exception requests. See https://www.veritas.com/content/support/en_US/terms/support-fundamentals.html.

Operating System Support

Table 1: Operating System Support

| Operating System | SP Level | Edition | Veritas eDiscovery Platform Version | | |
|------------------------|----------|----------------------|-------------------------------------|------|------|
| | | | 10.1 | 10.2 | 10.3 |
| Windows Server 2012 R2 | N/A | Standard, Datacenter | Y | N | N |
| Windows Server 2016 | N/A | Standard, Datacenter | Y | Y | Y |
| Windows Server 2019 | N/A | Standard, Datacenter | Y | Y | Y |
| Windows Server 2022 | N/A | Standard, Datacenter | N | N | Y |

Microsoft Office Version on Server

Veritas eDiscovery Platform allows customers to apply Microsoft Office updates as per their organizational requirements on the eDiscovery Platform servers.

Table 2: Operating System Support

| Microsoft Office version | Veritas eDiscovery Platform Version | | | Notes |
|--------------------------|-------------------------------------|------|-------|--|
| | 10.1 | 10.2 | 10.3 | |
| Office 2013 SP1 | Y* | N | N | |
| Office 2016 | N | Y** | Y** | |
| Office 2019 | Y*** | Y*** | Y*** | |
| Office 2021 | N | N | Y**** | Versions 10.2.7 and 10.3.4 add support for Microsoft Office 2021 on Windows Server 2019. |
| Office 2024 | N | N | Y | Version 10.3.4 adds support for |

| | | | | |
|--|--|--|--|---|
| | | | | Microsoft Office 2024 on Windows Server 2022. |
|--|--|--|--|---|

* Office Professional Plus 2013 is supported on Windows Server 2012 and 2016.

** Office Professional Plus 2016 is supported on Windows Server 2016.

*** Office Professional Plus 2019 is supported on Windows Server 2019.

**** Office Professional Plus 2021 is supported on Windows Server 2022.

Browser Support

Table 3: Browser Support

| Veritas eDiscovery Platform Version | | | |
|-------------------------------------|------|------|------|
| Browser# | 10.1 | 10.2 | 10.3 |
| Google® Chrome* | Y | Y | Y |
| Safari (Mac) | Y | Y | Y |
| Microsoft Edge | Y | Y | Y |
| Mozilla® Firefox | N | N | N |

* Supported only on Windows platforms.

Collection from Microsoft Exchange

Table 4: Collection from Microsoft Exchange

| Exchange Version | Veritas eDiscovery Platform Version | | |
|----------------------|-------------------------------------|------|------|
| | 10.1 | 10.2 | 10.3 |
| Exchange Server 2007 | Y | N | N |
| Exchange Server 2010 | Y | N | N |
| Exchange Server 2013 | Y | Y | Y |
| Exchange Server 2016 | Y | Y | Y |
| Exchange Server 2019 | Y | Y | Y |
| Exchange Server SE | N | N | Y* |

* Requires eDiscovery Platform 10.3.4 and later.

Collection from Microsoft 365

Table 5: Collection from Microsoft 365

| Item | Veritas eDiscovery Platform Version | | |
|------------------------------------|-------------------------------------|------|------|
| | 10.1 | 10.2 | 10.3 |
| Microsoft 365 - Exchange Online *# | Y | Y | Y |
| Microsoft 365 - One Drive*# | Y | Y | Y |
| Microsoft Teams | Y** | Y** | Y** |

* Microsoft has deprecated support for RPC over HTTP. Veritas eDiscovery Platform uses MAPI/HTTP protocol to connect to Microsoft 365.

** Collection of Microsoft Teams occurs through Merge1 (Merge1 supported version 6.21.1019.174.) although the user interface rests entirely within eDiscovery Platform.

Currently, the Microsoft Negotiate SSP package is used for authentication.

Collection from SharePoint

Table 6: Collection from SharePoint

| SharePoint Version | Veritas eDiscovery Platform Version | | |
|------------------------|-------------------------------------|------|------|
| | 10.1 | 10.2 | 10.3 |
| SharePoint Server 2007 | Y | N | N |
| SharePoint Server 2010 | Y | N | N |
| SharePoint Server 2013 | Y | Y | Y |
| SharePoint Server 2016 | Y | Y | Y |
| SharePoint Server 2019 | Y | Y | Y |
| SharePoint Online#* | Y | Y | Y |

SharePoint Online as part of the Microsoft 365 suite.

* SharePoint Online is not supported when deployed in an Active Directory Federation Services (AD FS) environment.

Collection from Domino

Table 7: Collection from Domino

| Domino Version | Veritas eDiscovery Platform Version | | |
|----------------|-------------------------------------|------|------|
| | 10.1 | 10.2 | 10.3 |
| Domino 8 | Y | Y | Y |
| Domino 8.5 | Y | Y | Y |
| Domino 9.x | Y | Y | Y |
| Domino 10.x* | Y | Y | Y |

* Compatibility testing has not been carried out for this version. However, as there are no changes to the underlying Domino APIs used by the eDiscovery Platform, it is possible that the listed compatibility will work.

Collection using On-Site Collector

Table 8: Collection using On-Site Collector

| | | Veritas eDiscovery Platform Version | | |
|--|--------------|-------------------------------------|------|------|
| Desktop using (On-Site Collector) Item | Version | 10.1 | 10.2 | 10.3 |
| Windows 10 | All Versions | N | N | Y |
| Windows 11 | All Versions | N | N | Y |

Collection from FileShare

Table 9: Collection from FileShare

| | | Veritas eDiscovery Platform Version | | |
|------------------------------------|--------------|-------------------------------------|------|------|
| Server OS for FileShare Collection | Version | 10.1 | 10.2 | 10.3 |
| Windows Server 2012 | All Versions | Y# | Y# | Y# |
| Windows Server 2016 | All Versions | Y# | Y# | Y# |
| Windows Server 2019 | All Versions | Y# | Y# | Y# |
| Windows Server 2022 | All Versions | N | N | Y# |

Supports Distributed File System (DFS) for 8.3 and later.

Collection from Veritas Enterprise Vault

Table 10: Collection from Veritas Enterprise Vault

| | | Veritas eDiscovery Platform Version | | |
|--------------------------|--|-------------------------------------|------|------|
| Enterprise Vault Version | | 10.1 | 10.2 | 10.3 |
| 14.0.x | | Y | Y | Y |
| 14.1.x | | Y | Y | Y |

| | | | |
|---------------|---|---|-----|
| 14.2.x | Y | Y | Y |
| 14.3.x | N | Y | Y |
| 14.4.x | N | Y | Y |
| 15.0 | N | Y | Y |
| 15.1 | N | N | Y# |
| 15.2 | N | N | Y## |

Requires eDiscovery Platform 10.3.2 and later.

Requires eDiscovery Platform 10.3.3 and later.

Collection from Veritas Alta Archiving (formerly, Enterprise Vault.cloud)

Table 11: Collection from Veritas Alta Archiving (formerly, Enterprise Vault.cloud)

| | 10.1 | 10.2 | 10.3 |
|---|------|------|------|
| Veritas Alta Archiving (formerly, Enterprise Vault.cloud) | Y | Y | Y |

Logical Evidence File Support

Table 12: Logical Evidence File Support

| File Type | Version | 10.1 | 10.2 | 10.3 |
|--|---------|------|------|------|
| Legacy EnCase Evidence files (. E01) #, ##, ** | 4 | Y | Y | Y |
| | 5 | Y | Y | Y |
| | 6 | Y | Y | Y |
| | 6.11 | Y | Y | Y |
| | 6.12 | Y | Y | Y |
| | 6.14 | Y | Y | Y |
| Legacy Logical Evidence files (. L01) * | 5 | Y | Y | Y |
| | 6 | Y | Y | Y |
| | 6.11 | Y | Y | Y |
| | 6.14 | Y | Y | Y |
| Current EnCase Evidence files (. Ex01) #, ## | 7.x | Y | Y | Y |
| Current Logical Evidence files (. Lx01) #, ## | 7.x | Y | Y | Y |
| AccessData FTK (AD1)#, ## | | Y | Y | Y |
| AccessData FTK (E01) #, ## | | Y | Y | Y |
| VMware Files (VMDK)#, ## | | Y | Y | Y |

| File Type | Version | 10.1 | 10.2 | 10.3 |
|---------------------------------------|---------|------|------|------|
| Microsoft Virtual PC files (VHD)#, ## | | Y | Y | Y |

This file type is not directly supported by eDiscovery Platform. Users can extract the data from the Forensic Image file to disk and then process as a normal source.

Alternatively, mount the image using a tool such as Mount Image Pro or OSFMount and then process the data from this Mount Point (drive letter of folder) directly as a normal source folder. However, the data needs to remain available via the Mount Point for the entirety of the case including the review and export phase. This approach has not been tested at scale, so performance implications are unknown.

* This file type is supported as a normal source; eDiscovery Platform will process it automatically including the review and export phase. This approach has not been tested at scale, so performance implications are unknown.

** eDiscovery Platform can process the MDM file created by using an EnCase EnScript and a supported version of Encase (32-bit). User then needs to add the MDM file along with the E0x files as source to process.

Document Revision History

| Version Date (MM/DD/YYYY) | New/Modified Information |
|---------------------------|--|
| 12/6/2021 | Minor formatting, eDiscovery Platform 10.1 |
| | Added a note related to Merge1 under "Collection from Microsoft 365" Added a row for EV 14.2 in "Collection from Veritas Enterprise Vault". |
| 3/4/2022 | Mentioned "Professional Plus" for the supported Microsoft Office versions 2013 and 2019 on page 6. |
| 9/5/2022 | Updated content for eDiscovery Platform 10.2. |
| 1/18/2023 | Enterprise Vault 14.3 support changed from P to Y on page 13. |
| 6/8/2023 | Enterprise Vault 14.4 support added for eDiscovery Platform 10.2 on page 13. |
| 9/30/2024 | Updated content for eDiscovery Platform 10.3. |
| 6/30/2025 | Added a row for EV 15.2 in "Collection from Veritas Enterprise Vault". |
| 15/12/2025 | Added a row for support of Exchange Server SE in eDiscovery Platform 10.3.4 and later. |