

Veritas eDiscovery Platform™

Compatibility Charts

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Veritas eDiscovery Platform™ : *Compatibility Charts*

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Veritas Technologies LLC

2625 Augustine Dr

Santa Clara, CA 95054

<http://www.veritas.com>

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About This Guide

This document enumerates specific combinations of server operating systems, browsers and software that are compatible with and supported by the Veritas eDiscovery Platform. The following tables should eliminate ambiguity as to which components work together in the eDiscovery eco-system.

Key

The tables in this document use the following terminology:

CHF	Cumulative Hotfix
OR	Original Release.
SP	Service Pack.
Y	Use of the combination of products is supported.
N	Use of the combination of products is not supported.
P	Pending. Use of the combination of products is not currently supported. Following testing, this value will change to Y or N.
N/A	Not Applicable

eDiscovery Platform and Veritas Global End of Life (EOL) Policy

The eDiscovery EOL Policy discusses what product versions are not supported. See <https://sort.veritas.com/eosl>.

August 6, 2017 is the End of Support Life (EOSL) for 7.XX versions of the eDiscovery platform. We do not provide support for all 8.XX versions and encourage users to upgrade to the current version of the platform.

Case backups created in V7.XX+ are still supported for restore in later versions.

The Veritas Global EOL policy is aligned with how Veritas product cycles are refreshed to ensure that our customers receive the maximum benefit of Veritas support without the need to raise support exception requests. See https://www.veritas.com/content/support/en_US/terms/support-fundamentals.html.

Browser Support

Browser [#]	Veritas eDiscovery Platform Version							
	8.0	8.1	8.1.1	8.2	8.3	9.0	9.1	9.5
Internet Explorer 8 ^{*,**}	Y	Y	N	N	N	N	N	N
Internet Explorer 9 ^{*,**,##}	Y	Y	Y	Y	N	N	N	N
Internet Explorer 10 ^{*,**,##}	Y	Y	Y	Y	Y	Y	Y	N
Internet Explorer 11 ^{*,**,#}	N	N	Y	Y	Y	Y	Y	Y
Google® Chrome	N	N	N	N	N	N	N	Y
Safari (Mac)	N	N	N	N	N	N	N	Y
Microsoft Edge	N	N	N	N	N	N	N	Y
Mozilla® Firefox	N	N	N	N	N	N	N	N

- * Make sure you have the latest version of Adobe Flash Player (ActiveX Control referred to as “Shockwave Flash Object” in IE Manage Add-ons) installed in the Internet Explorer browser to properly display the eDiscovery Platform. For Adobe Flash Player version information, see <http://www.adobe.com/software/flash/about/>.
- ** Installing and using Native Viewer requires the reviewer to be running the 32-bit version of Internet Explorer.
- # In eDiscovery Platform 9.5, review of documents in Native Mode is supported in only Internet Explorer 11. Adobe Flash Player is Not Supported anymore.
- ## If the appliance is running IE 9 or IE 10, verify that the **Use TLS1.2** checkbox is enabled under Internet Options.

Collection from Office® 365

Item	Veritas eDiscovery Platform Version								
	8.0	8.1	8.1.1	8.2	8.3	9.0	9.1	9.5	9.5.1**
Office 365 - Exchange*#	Y	Y	Y	Y	Y	Y	Y	Y	Y
Office 365 – OneDrive	N	N	N	N	N	N	N	N	Y

* Microsoft has deprecated support for RPC over HTTP. Accordingly, any version of Veritas eDiscovery Platform used to collect from Office® 365 needs to be upgraded to V8.2 CHF7 (and later), V8.3 CHF2 (and later), or V9.0, 9.1, and 9.5 which uses MAPI/HTTP protocol to connect to Office® 365.

The Microsoft Negotiate SSP package is used for authentication.

** Utilizes Microsoft Graph APIs and OAuth2 authentication protocol.

Collection from SharePoint

SharePoint Version	Veritas eDiscovery Platform Version							
	8.0	8.1	8.1.1	8.2	8.3	9.0	9.1	9.5
SharePoint Server 2007	Y	Y	Y	Y	Y	Y	Y	Y
SharePoint Server 2010	Y	Y	Y	Y	Y	Y	Y	Y
SharePoint Server 2013	Y	Y	Y	Y	Y	Y	Y	Y
SharePoint Server 2016	N	N	N	N	N	N	Y	Y
SharePoint Server 2019	N	N	N	N	N	N	N	N
SharePoint Online**	Y	Y	Y	Y	Y	Y	Y	Y

SharePoint Online as part of an Office 365 suite.

* SharePoint Online is not supported when deployed in Active Directory Federation Services (AD FS) environment.

Collection from FileShare

Server OS for File Collection Item**	Version	Veritas eDiscovery Platform Version							
		8.0	8.1	8.1.1	8.2	8.3	9.0	9.1	9.5
Windows Server 2000	All Versions	N	N	N	N	N	N	N	N
Windows Server 2003	All Versions	Y	Y	Y	Y	Y	Y	Y	Y
Windows Server 2003 R2	All Versions	Y	Y	Y	Y	Y	Y	Y	Y
Windows Server 2008	All Versions	Y	Y	Y	Y	Y	Y	Y	Y
Windows Server 2008 R2	All Versions	Y	Y	Y	Y	Y	Y	Y	Y
Windows Server 2012	All Versions	Y	Y	Y	Y	Y#	Y#	Y#	Y#
Windows Server 2016	All Versions	N	N	N	N	N	N##	Y#	Y#
Windows Server 2019	All Versions	N	N	N	N	N	N	N	Y#

Supports Distributed File System (DFS) for 8.3 and later.

Release 9.0.1 and later support FileShare collection from Windows Server 2016.

* 9.1 supports collection of FileShare hosted on Windows Server 2016.

** Release 9.0.1 and later supports FileShare collection from Windows Desktop Operating systems such as Windows 10.

Collection from Veritas Enterprise Vault

Enterprise Vault Version	Service Pack	Veritas eDiscovery Platform Version								
		8.0	8.1	8.1.1	8.2	8.3	9.0	9.1	9.1.1	9.5
9	0	N	N	N	N	N	N	N	N	N
9	1	N	N	N	N	N	N	N	N	N
9	2	N	N	N	N	N	N	N	N	N
9	3	N	N	N	N	N	N	N	N	N
9	4	N	N	N	N	N	N	N	N	N
9	5	N	N	N	N	N	N	N	N	N
10	0	Y	Y	N	N	N	N	N	N	N
10	1	Y	Y	N	N	N	N	N	N	N
10	2	Y	Y	N	N	N	N	N	N	N
10	3	Y	Y	N	N	N	N	N	N	N
10	4	Y	Y	Y	Y	Y	Y	Y	Y	N
11	0 [#]	Y	Y	Y	Y	Y	Y	Y	Y	Y
11	1	N	N	Y	Y	Y	Y	Y	Y	Y
12	0	N	N	Y*	Y*	Y	Y	Y	Y	Y
12	1	N	N	Y*	Y*	Y	Y	Y	Y	Y
12	2	N	N	Y*	Y*	Y	Y	Y	Y	Y
12	3	N	N	N	N	N	N	Y##	Y##	Y##
12	4	N	N	N	N	N	N	N	Y##	Y##
12	5	N	N	N	N	N	N	N	Y**	Y##

	8.0	8.1	8.1.1	8.2	8.3	9.0	9.1	9.1.2	9.5
Enterprise Vault.cloud	Y	Y	Y	Y	Y	Y	Y	Y	Y

EV 11.0 supports IMAP while EV 11.0.1 supports both IMAP and SMTP.

* Veritas eDiscovery Platform 8.1.1 Cumulative Hotfix 2 (and later) AND 8.2 Cumulative Hotfix 5 (and later) with Enterprise Vault 11.0.1 API Runtime are certified to work with Enterprise Vault 12.0 to 12.0 SP2.

** Compatibility testing has not been carried out for this version. However, as there are no changes to the underlying Enterprise Vault API used by eDiscovery Platform, it is possible that the listed compatibility will work.

Environments where mailboxes were first created using on-premises Exchange and then were migrated to Office® 365 must use eDiscovery Platform V9.1.1+ and Enterprise Vault 12.x API Runtime client.

The Enterprise Vault API Runtime client needs to be manually upgraded. Please contact Veritas customer support for further assistance.

Note the following:

- If you are targeting Enterprise Vault 12.3 (or higher) as a collection source, you are required to upgrade to Enterprise Vault 12.4 API Runtime on the eDiscovery Platform Server.
- If you are targeting Enterprise Vault 12.2 (or lower) as a collection source, you can continue using Enterprise Vault 11.0.1 API Runtime already installed on the eDiscovery Platform Server.

Supported Connectors for Collection Sources

Connector	Version	Veritas eDiscovery Platform Version								
		8.0	8.1	8.1.1	8.2	8.3	9.0	9.1	9.5	9.5.1
Autonomy iManage Worksite	8.5	N	N	N	N	N	N	N	N	N
	9	N	N	N	N	N	N	N	N	N
Documentum*	6.5	Y	N	N	N	N	N	N	N	N
	6.6	N	N	N	N	N	N	N	N	N
	6.7	N	Y#	Y#	Y#	Y#	Y#	Y#	Y#	N
	7.1	N	Y##	Y##	Y##	Y##	Y##	Y##	Y##	N
	7.2	N	Y##	Y##	Y##	Y##	Y##	Y##	Y##	N
	7.3	N	Y##	Y##	Y##	Y##	Y##	Y##	Y##	N
	16.4	N	Y##	Y##	Y##	Y##	Y##	Y##	Y##	N
IBM FileNet*	5.1.0	Y	Y#	Y#	Y#	Y#	Y#	Y#	Y#	N
	5.2.0(1)	N	Y##	Y##	Y##	Y##	Y##	Y##	Y##	N
	5.5.0	N	Y##	Y##	Y##	Y##	Y##	Y##	Y##	N
IBM ContentManager	8	N	N	N	N	N	N	N	N	N
Xerox DocuShare	4	N	N	N	N	N	N	N	N	N
Open Text Livelink*	9.7.1	Y	N	N	N	N	N	N	N	N
	10	N	N	N	N	N	N	N	N	N
	10.2	N	Y#	Y#	Y#	Y#	Y#	Y#	Y#	N
	10.3	N	Y#	Y#	Y#	Y#	Y#	Y#	Y#	N
	10.5	N	Y#	Y#	Y#	Y#	Y#	Y#	Y#	N

* Starting with 8.1, non-CMIS compliant data sources including Documentum, Livelink, and FileNet are not supported. Release 8.1 only supports Documentum, FileNet, and Livelink with CMIS (Content management Interoperability Services) endpoints enabled on the server. Contact your System Administrator for enabling CMIS endpoints on your Documentum, Livelink, and FileNet servers. To use the existing sources and collection tasks/templates, users must reconfigure their existing non-CMIS compliant sources to CMIS compliant sources.

CMIS compliant

Compatibility testing has not been carried out yet for these versions. If no changes to CMIS APIs have been done within the corresponding products, it is possible that the listed compatibility will continue to work.

Logical Evidence File Support

File Type	Version	Veritas eDiscovery Platform Version							
		8.0	8.1	8.1.1	8.2	8.3	9.0	9.1	9.5
Legacy EnCase Evidence files (. Eo1) ^{#, ##, **}	4	Y	Y	Y	Y	Y	Y	Y	Y
	5	Y	Y	Y	Y	Y	Y	Y	Y
	6	Y	Y	Y	Y	Y	Y	Y	Y
	6.11	Y	Y	Y	Y	Y	Y	Y	Y
	6.12	Y	Y	Y	Y	Y	Y	Y	Y
	6.14	Y	Y	Y	Y	Y	Y	Y	Y
Legacy Logical Evidence files (. Lo1) [*]	5	Y	Y	Y	Y	Y	Y	Y	Y
	6	Y	Y	Y	Y	Y	Y	Y	Y
	6.11	Y	Y	Y	Y	Y	Y	Y	Y
	6.14	Y	Y	Y	Y	Y	Y	Y	Y
Current EnCase Evidence files (. Exo1) ^{#, ##}	7.x	Y	Y	Y	Y	Y	Y	Y	Y
Current Logical Evidence files (. Lxo1) ^{#, ##}	7.x	Y	Y	Y	Y	Y	Y	Y	Y
AccessData FTK (AD1) ^{#, ##}		Y	Y	Y	Y	Y	Y	Y	Y
AccessData FTK (Eo1) ^{#, ##}		Y	Y	Y	Y	Y	Y	Y	Y
VMware Files (VMDK) ^{#, ##}		Y	Y	Y	Y	Y	Y	Y	Y
Microsoft Virtual PC files (VHD) ^{#, ##}		Y	Y	Y	Y	Y	Y	Y	Y

This file type is not directly supported by eDiscovery Platform. Users can extract the data from the Forensic Image file to disk and then process as a normal source.

Alternatively, mount the image using a tool such as Mount Image Pro or OSFMount and then process the data from this Mount Point (drive letter of folder) directly as a normal source folder. However, the data needs to remain available via the Mount Point for the entirety of the case including the review and export phase. This approach has not been tested at scale, so performance implications are unknown.

***** This file type is supported as a normal source; eDiscovery Platform will process it automatically including the review and export phase. This approach has not been tested at scale, so performance implications are unknown.

****** eDiscovery Platform can process the MDM file created by using an EnCase EnScript and a supported version of Encase (32-bit). User then needs to add the MDM file along with the Eox files as source to process.

Document Revision History

Version Date (MM/DD/YYYY)	New/Modified Information
12/12/2013	Initial version
2/28/2014	Added entries for the 7.1.5 release
	Revised the "Operating System Supported" section
	Added a footnote for more clarification on Office 365
5/23/2014	Revised a footnote for Office 2010 Service Pack 2 version in the "Microsoft Office version installed on the server" section
	Revised the entries for SharePoint Online in the "Collection from SharePoint" section
	Branding changes
10/1/2014	Added entries for the 8.0 release
	Revised the "Supported Connectors for Collection Sources" section
2/24/2015	Added entries for the 8.1 release
	Revised the supported versions of Livelink in the "Supported Connectors for Collection Sources" section
	Added a section for Guidance EnCase
09/02/2015	Added entries for 8.1.1 release
	Added a section on the supported browsers
	Revised the supported versions of Open Text Livelink
	Revised the supported versions of Logical Evidence files
04/13/2016	Veritas branding changes
	Added a footnote about AD FS in the "Collection from SharePoint" section.
	Revised the "Collection from Veritas Enterprise Vault" section for Enterprise Vault 12
	Revised the "End of life policy for Veritas software" section
04/23/2016	Revised the "Collection from Veritas Enterprise Vault" section for Enterprise Vault 12
07/01/2016	Added entries for the 8.2 release
07/22/2016	Revised the "Collection from Veritas Enterprise Vault" section for Enterprise Vault 12
09/01/2016	Revised the "Collection from Microsoft Exchange" section for Exchange Server 2016
01/19/2017	Revised the "Collection from Office 365/BPOS" section
01/19/2017	Added 8.3 entries
	Deprecate support for IE8 and IE9
	Added EOL, revised link
	Added DFS support and status to FileShare
06/16/2017	Added 8.1.1 CHF2+, 8.2 CHF5+ and 8.3 support for EV 12.1 and 12.2

Version Date (MM/DD/YYYY)	New/Modified Information
	Revised 8.2 entry for Microsoft Exchange
08/21/2017	Apple Mac using On-Site Collector has reached EOSL starting with 8.3 CHF2.
08/25/2017	Deprecate support for 7.XX versions of the eDiscovery Platform. This document will have a historical version (with 7.XX information) and the current version.
12/22/2017	Added 9.0 support
	Added information related to protocols used for Office® 365
	Converted the document format
01/12/2018	Added information for Windows Server 2016
02/01/2018	Revised the "Collection from Veritas Enterprise Vault" section for Enterprise Vault 10.0.4
03/12/2018	Added support for FileShare collection from Windows Server 2016
07/30/2018	Added information for Enterprise Vault 12 SP3
10/25/2018	Added 9.1 support
	Added information for Windows Server 2019, SharePoint 2016, Windows 10, Mac 10.14, and FileShare collection.
11/02/2018	Added information related to Enterprise Vault 12.x API Runtime client.
	Added information for Documentum and IBM FileNet versions.
01/29/2020	Added 9.5 support
03/24/2020	Added information for Windows Server 2016, Safari Browser, Chrome Browser and Enterprise Vault 12.4 and 12.5 server
09/28/2020	Added information about support for collecting from Office 365 - OneDrive , Removed support for CMIS-based Connectors.