

Veritas eDiscovery Platform™

Browser Compatibility Charts

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VERITAS™

Veritas eDiscovery Platform™: Browser Compatibility Charts

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Contents

| | |
|--|---|
| About This Guide | 4 |
| Platform Wise Browser Support | 5 |
| Module Wise Browser Support – Release 10.0 and later | 6 |
| Module Wise Browser Support – Release 9.5 | 7 |
| Document Revision History | 8 |

About This Guide

This document enumerates specific combinations of browsers and eDiscovery Platform modules that they are compatible with. The following table should eliminate ambiguity as to which components work together in the eDiscovery eco-system.

Platform Wise Browser Support

| | Veritas eDiscovery Platform Version | | |
|---------------------------|-------------------------------------|------|------|
| Browser | 10.1 | 10.2 | 10.3 |
| Google® Chrome (Windows)* | Y | Y | Y |
| Safari (Mac) | Y | Y | Y |
| Microsoft Edge | Y | Y | Y |
| Mozilla® Firefox | N | N | N |

* Supported only on Windows platforms.

Module Wise Browser Support – Release 10.0 and later

| Case Selection | Pages | Subtabs/Subpages | Supported Browser [#] | | | | |
|--------------------------|-----------------|---|--------------------------------|-----------------|-----------------------------|---|---|
| | | | Google Chrome | Apple Safari | Microsoft Edge [*] | | |
| | | Case Selection Page when Case User/Case Admin/Case Manager is logged in | ✓ | ✓ | ✓ | | |
| Case not selected | All Cases | All subtabs except the Dashboard page | ✓ | ✓ | ✓ | | |
| | All Cases | Dashboard Page | ✓ | ✓ | ✓ | | |
| | All Legal Holds | All subtabs | ✓ | ✓ | ✓ | | |
| | All Collections | All subtabs | ✓ | ✓ | ✓ | | |
| | All Processing | All subtabs | ✓ | ✓ | ✓ | | |
| | System | All subtabs | ✓ | ✓ | ✓ | | |
| | Case Home | All subtabs except the Case Home page | ✓ | ✓ | ✓ | | |
| Case selected | Case Home | Case Home page | ✓ | ✓ | ✓ | | |
| | Legal Holds | All subtabs | ✓ | ✓ | ✓ | | |
| | Collections | All subtabs | ✓ | ✓ | ✓ | | |
| | Processing | All subtabs | ✓ | ✓ | ✓ | | |
| | | Dashboard | ✓ | ✓ | ✓ | | |
| | | Documents (All sub-options except Review Mode) | ✓ | ✓ | ✓ | | |
| | | | Text View | ✓ | ✓ | ✓ | |
| | | | Native View ^{**} | ✓ | ✓ | ✓ | |
| | | Review Mode (Document Review) | Production View ^{***} | ✓ | ✓ | ✓ | |
| | | | Redaction View | ✓ | ✓ | ✓ | |
| | | Documents | Annotations View | ✓ | ✓ | ✓ | |
| | | Analysis & Review | Discussions | All sub-options | ✓ | ✓ | ✓ |
| | | | Files | All sub-options | ✓ | ✓ | ✓ |
| | | | Participants | All sub-options | ✓ | ✓ | ✓ |
| | | | Report | All sub-options | ✓ | ✓ | ✓ |
| | | Advanced Search | All sub-options | ✓ | ✓ | ✓ | |
| | | Folders | ✓ | ✓ | ✓ | | |
| | | Tags | ✓ | ✓ | ✓ | | |
| | | Prediction Status | ✓ | ✓ | ✓ | | |
| | | Automation Rules | ✓ | ✓ | ✓ | | |

* Microsoft Edge (Chromium) (79.0.309.71 (Official build) (64-bit)) and above.

** The Native View provides a view of documents equivalent to the view generated when printing the same document in the native application.

*** The Production View provides a view of the produced images with redactions, watermarks, header and footers burned in.

Starting with release 10.0, eDiscovery Platform does not support any version of Internet Explorer.

Module Wise Browser Support – Release 9.5

| Case Selection | Pages | Subtabs/Subpages | Supported Browser | | | | |
|--------------------------|-------------------|---|-------------------|--------------|-------|-----------------|---|
| | | | Google Chrome | Apple Safari | IE 11 | Microsoft Edge* | |
| | | Case Selection Page when Case User/Case Admin/Case Manager is logged in | ✓ | ✓ | ✓ | ✓ | |
| Case not selected | All Cases | All subtabs except the Dashboard page | ✓ | ✓ | ✗ | ✓ | |
| | All Cases | Dashboard Page | ✓ | ✓ | ✓ | ✓ | |
| | All Legal Holds | All subtabs | ✓ | ✓ | ✗ | ✓ | |
| | All Collections | All subtabs | ✓ | ✓ | ✗ | ✓ | |
| | All Processing | All subtabs | ✓ | ✓ | ✗ | ✓ | |
| | System | All subtabs | ✓ | ✓ | ✗ | ✓ | |
| | Case Home | All subtabs except the Case Home page | ✓ | ✓ | ✗ | ✓ | |
| | Case Home | Case Home page | ✓ | ✓ | ✓ | ✓ | |
| | Legal Holds | All subtabs | ✓ | ✓ | ✗ | ✓ | |
| | Collections | All subtabs | ✓ | ✓ | ✗ | ✓ | |
| | Processing | All subtabs | ✓ | ✓ | ✗ | ✓ | |
| | | Dashboard | ✓ | ✓ | ✗ | ✓ | |
| Case selected | | Documents (All sub-options except Review Mode) | ✓ | ✓ | ✓ | ✓ | |
| | | Text View | ✓ | ✓ | ✓ | ✓ | |
| | | Native View** | ✗ | ✗ | ✓ | ✗ | |
| | | Review Mode (Document Review) | | | | | |
| | | Production View*** | ✗ | ✗ | ✓ | ✗ | |
| | | Redaction View | ✗ | ✗ | ✓ | ✗ | |
| | | Annotations View | ✗ | ✗ | ✓ | ✗ | |
| | | Documents | | | | | |
| | | Discussions | All sub-options | ✓ | ✓ | ✓ | ✓ |
| | | Files | All sub-options | ✓ | ✓ | ✓ | ✓ |
| | | Participants | All sub-options | ✓ | ✓ | ✓ | ✓ |
| | | Report | All sub-options | ✓ | ✓ | ✓ | ✓ |
| | | Advanced Search | All sub-options | ✓ | ✓ | ✓ | ✓ |
| | Folders | | ✓ | ✓ | ✓ | ✓ | |
| | Tags | | ✓ | ✓ | ✓ | ✓ | |
| | Prediction Status | | ✓ | ✓ | ✗ | ✓ | |
| | Automation Rules | | ✓ | ✓ | ✓ | ✓ | |

* Microsoft Edge (Chromium) (79.0.309.71 (Official build) (64-bit)) and above.

** The Native View provides a view of documents equivalent to the view generated when printing the same document in the native application.

*** The Production View provides a view of the produced images with redactions, watermarks, header and footers burned in.

Document Revision History

| Version Date (MM/DD/YYYY) | New/Modified Information |
|--------------------------------------|---|
| 03/02/2020 | Initial version |
| 11/19/2020 | Added details on Documents – Review Mode specific browser support |
| 11/24/2021 | Minor edits |
| 03/16/2021 | Updated details for release 10.0. |
| 10/22/2021 | Updated details for release 10.1. |
| 11/10/2021 | Minor edits |
| 09/05/2022 | Updated details for release 10.2. |
| 09/30/2024 | Updated details for release 10.3. |