

# Release Notes (Software Change Notice) Veritas System Recovery 23.0 (23.0.0.0)

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This document describes new features and known defects fixed for Veritas System Recovery 23.0 (23.0.0.0)

## What's New

### Features/Functionality removed from this version.

None

### Features/Functionality modified.

None

### Features/Functionality added to this version.

- New Subscription Licensing: System Recovery uses SLF license files now.
- Support for Exchange Server 2019 CU11 \* Granular Restore does not support Exchange
- Support for Exchange Server 2016 CU22 \* Granular Restore does not support Exchange
- Support for SQL Server 2019
- Support for VMware ESXi 7.0 Update 3
- Support for Windows 10 22H2
- Support for Windows 11 22H2

### Defect fixed in this release

4087799	VSR Offsite copy is not working properly.
4091724	SMTP issue related to TLS (1.2) Security Protocol

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### Troubleshooting Information

The *Troubleshooting Information* section discusses information that should be submitted to Veritas when reporting problems with Veritas System Recovery.

#### Troubleshooting Information

**Gather all log files:**

When reporting an issue, please run the Veritas Quick Assist (VQA) diagnostic tool and send all logs to Veritas.

**From Windows:**

The latest VQA can be downloaded from:

[https://www.veritas.com/support/en\\_US/article.000076764](https://www.veritas.com/support/en_US/article.000076764)

- Run VeritasQuickAssist.exe and select the first option, "I accept the EULA".
- Select "Collect Data for Support".
- Check "Installed products" and "System Recovery".
- Select "Next"
- Select "All data".
- Specify an output location in File Information, and then click "Save".
- Send all of the resulting files from the output location to Veritas.

Or

The support utilities are found in:

<drive>:\Program Files (x86)\Veritas\Veritas System Recovery\Utility or <drive>:\Program Files\Veritas\Veritas System Recovery\Utility

- From this folder run SEAST.EXE and select the first option, "Gather Technical Support Information"
- Specify an output location and a case number, and then click "Gather."
- Send all of the resulting files from the output location to Symantec.

**From the System Recovery Disk (SRD):**

- Select the Utilities tab on the main SRD screen.
- Select Run Support Tool and select the first option, "Gather Technical Support Information."

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- Specify a case number and an output path. The default output path is X:\Windows\Temp. You will need to specify a different location as the X:\Windows\Temp location will not be available after reboot. Select a local drive or network destination.
  - Click Ok.
  - Send all of the resulting files from the output location to Veritas.
- From Linux: -
- Run gatherLogs.
  - Send all of the resulting files from the output location to Veritas.

### Performance

This section will detail performance and compatibility issues. This may be done in the form of charts, tables, etc.

None.