

Release Notes (Software Change Notice)

Veritas System Recovery 23.2 (23.0.2.0)

This document describes new features and known defects fixed for Veritas System Recovery 23.2 (23.0.2.0)

What's New

Veritas System Recovery 23.2 release provides the security updates for third party components.

Features/Functionality removed from this version.

None

Features/Functionality modified.

Network Throttling support for Cloud backup destination

Features/Functionality added to this version.

Support for Windows 11 23 H2

Third party Component Updates

Curl Version: 8.4.0

Defect fixed in this Release

| | |
|---------|---|
| 4130991 | Backup performance issues for Network and local backups |
| 4038712 | SRD: Display unusable when running pure UEFI system with high 4K Resolution |

Note: There are no new documents published for the release, the existing Veritas System Recovery 23.1 documentation still applies.

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Troubleshooting Information

The *Troubleshooting Information* section discusses information that should be submitted to Veritas when reporting problems with Veritas System Recovery.

Troubleshooting Information

Gather all log files:

When reporting an issue, please run the Veritas Quick Assist (VQA) diagnostic tool and send all logs to Veritas.

From Windows:

The latest VQA can be downloaded from:

https://www.veritas.com/support/en_US/article.000076764

- Run VeritasQuickAssist.exe and select the first option, "I accept the EULA".
- Select "Collect Data for Support".
- Check "Installed products" and "System Recovery".
- Select "Next"
- Select "All data".
- Specify an output location in File Information, and then click "Save".
- Send all of the resulting files from the output location to Veritas.

Or

The support utilities are found in:

<drive>:\Program Files (x86)\Veritas\Veritas System Recovery\Utility or <drive>:\Program Files\Veritas\Veritas System Recovery\Utility

- From this folder run SEAST.EXE and select the first option, "Gather Technical Support Information"
- Specify an output location and a case number, and then click "Gather."
- Send all of the resulting files from the output location to Symantec.

From the System Recovery Disk (SRD):

- Select the Utilities tab on the main SRD screen.
- Select Run Support Tool and select the first option, "Gather Technical Support Information."

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- Specify a case number and an output path. The default output path is X:\Windows\Temp. You will need to specify a different location as the X:\Windows\Temp location will not be available after reboot. Select a local drive or network destination.
 - Click Ok.
 - Send all of the resulting files from the output location to Veritas.
- From Linux: -
- Run gatherLogs.
 - Send all of the resulting files from the output location to Veritas.

Performance

This section will detail performance and compatibility issues. This may be done in the form of charts, tables, etc.

None.