

Symantec™ System Recovery 2013 R2,  
Symantec™ System Recovery 2013 R2 Linux Edition,  
Symantec™ System Recovery 2013 R2 Management Solution,  
and  
Symantec™ System Recovery 2013 R2 Monitor  
Software Compatibility List

Created on May 23, 2019

# Introduction

Listed below are the available operating systems, platforms and applications specifically supported by Veritas to be compatible with Symantec™ System Recovery 2013 R2. This list includes the SSR family of products namely, Symantec System Recovery 2013 R2, Symantec System Recovery 2013 R2 Basic Edition, Symantec System Recovery 2013 R2 Linux Edition, Symantec System Recovery 2013 R2 Management Solution, Symantec System Recovery Granular Restore Option and Symantec System Recovery 2013 R2 Monitor.

## 1. Compatibility with other Veritas products

Compatibility with other Veritas products is important to the SSR team. Out of practical necessity, any efforts to ensure compatibility are limited to Veritas products that are current or, in other words, have not had an End of Life (EOL) announcement. Any exceptions or limitations for any Veritas product to this policy are noted here.

- The Symantec Protection Suite is no longer qualified from SSR 2013 R2 SP4 and later.
- SSR cannot create a backup at the same time Continuous Protection Server (CPS) is running.

## 2. General compatibility notes

- SSR is Volume Shadow Copy Service (VSS) compliant. For VSS-aware database environments; example Exchange, SQL Server, and so on; SSR ensures that system state information is accurately captured. If a VSS-aware product, example Oracle 11g, has specific procedures to follow for a VSS backup, you must follow them.
- In case, if Windows 8/Windows Server 2012 is not supported by the hypervisor, SSRD version 2013 R2 may not boot successfully on virtual machines running on such hypervisors

## 3. Veritas support of 3rd party manufacturer products

Veritas will cooperate with 3rd party vendors, and attempt to assist in the diagnosis of problems found between the 3rd party and Veritas products. Veritas Technical Support on the combination of Veritas and 3rd party products listed in this document is conditional on the 3rd party product being supported by the original manufacturer or vendor. If the original vendor has ceased providing support for a version of their product, Veritas also will no longer be able to provide support on that product in combination with our products.

## 4. Minor "dot" version support

The contents of this document including 3rd party applications, databases, operating systems, in combination with Veritas products represent what has been tested in Veritas labs, or in Veritas-supervised partner labs, but is not intended to be a complete list of supported products and versions. Manufacturers of these products may frequently release minor version updates to their products as maintenance during their product's normal life cycle. (example version 1.x.x.x) that may not be explicitly listed in this document. In these situations where the base or major version of the product is listed as supported in this document but the minor maintenance update is not, Veritas will provide "reasonable effort" support on these versions until specific testing of them has completed.

## 5. Not every combination of software and hardware is tested.

Veritas provides best efforts to qualify Symantec System Recovery 2013 R2 with as many different operating systems, service packs, hardware platforms, database application service packs, and other applications as possible. However, due to the number of combinations, it is not possible to test all combinations for compatibility. If a particular service pack or version is not listed as specifically tested by Veritas, it may work fine, but has not been explicitly tested by Veritas with Symantec System Recovery 2013 R2.

## 6. To request additions to this list:

If a particular platform is not currently listed as being supported, a request for additions to this list can be made through contacting the Symantec System Recovery product management team.

# Newly-Supported Software

The following sections list the software supported by Symantec System Recovery 2013 R2. The newly added software are added to this list for each release. See the feature in its respective section, via bookmarks, for more details.

## **SSR Section**

- SharePoint 2016
- Exchange 2016
- Windows 10
- Exchange 2013 SP1
- SharePoint 2013
- SharePoint 2013 SP1
- Storage Foundation for Windows 6.1
- Citrix XenServer 6.2 SP1
- ESXi 6.0 Update 2
- ESXi 6.0 Update 1b
- ESXi 6.0 Update 1a
- ESXi 6.0
- ESXi 5.5
- ESXi 5.5 Update 1a
- ESXi 5.1 Update 2

## **SSR-MS Section**

- Symantec Management Platform 8.0
- Windows 10

## **SSR-L Section**

- Red Hat Enterprise Linux 6.0 Update 5
- CentOS 5.10
- CentOS 6.5

# Product Legend

| Acronym | Product/Option  |
|---------|---|
| SSR     | Symantec System Recovery 2013 R2  |
| SSR GRO | Symantec System Recovery 2013 R2 Granular Restore Option                                  |
| SSR-L   | Symantec System Recovery 2013 R2 for Linux  |
| SSR-MS  | Symantec System Recovery 2013 R2 Management Solution, an Altris Solution                  |
| SSR-O   | Symantec System Recovery 2013 R2 Option for BEWS. This is now known as SSR Basic Edition. |
| SSR-M   | Symantec System Recovery Monitor  |
| BESR    | Backup Exec System Recovery   |
| CPS     | Backup Exec Continuous Protection Server  |

## Contents

|   |  |   |
|---|--|---|
| <a href="#"><u>Symantec System Recovery 2013 R2</u></a>         | <a href="#"><u>Symantec System Recovery 2013 R2 Granular Restore, included with SSR.</u></a> | <a href="#"><u>Symantec System Recovery 2013 R2 Basic Edition</u></a> |
| <a href="#"><u>Symantec System Recovery 2013 R2 Monitor</u></a> | <a href="#"><u>Symantec System Recovery 2013 R2 Management Solution</u></a>                  | <a href="#"><u>Symantec System Recovery 2013 R2 for Linux</u></a>     |
| <a href="#"><u>Retiring Soon</u></a>                            |  |   |

# Symantec System Recovery 2013 R2

Also requires:

- Microsoft .NET Framework 2.0 SP2: Required to run the Symantec System Recovery installation program.
- Microsoft .NET Framework 4.0: Required to run and use Symantec System Recovery.
- Microsoft .NET Framework 4.5: Required to run and use Symantec System Recovery.
- Internet Explorer 6.0 or later

Notes:

- By default, Windows 10 operating system is installed with .NET Framework 4.6.
- If the required .NET Framework versions are not already installed, the Symantec System Recovery installation program automatically installs them on your computer.
- Symantec System Recovery 2013 R2 Management Solution (SSR-MS) cannot be installed on a domain controller. This is due to the underlying Notification Server component leveraging some local user accounts which do not exist on domain controllers.
- Restoring Dynamic Disks in the Symantec System Recovery (SSR) Symantec Recovery Environment (SRE). See the following article for additional support limitations. <http://www.veritas.com/docs/000037965>
- Windows 2003 or Vista is still supported on Symantec System Recovery 2013 R2/Symantec System Recovery 2013 R2 SP1/Symantec System Recovery 2013 R2 SP2.
- While Symantec System Recovery can be installed on Windows Server Core, it is an Agent only install. Windows Server Core does not support .NET and thus the UI cannot be installed. Windows Server Core is supported via a headless agent only. No push install is supported. Agents running on Windows Server Core cannot be managed by SSR-M. Windows firewall changes must take place before Symantec System Recovery can be managed remotely. See <http://www.veritas.com/docs/000100457> for more details about what must change in the Windows firewall to remotely manage Symantec System Recovery.

## Operating System Compatibility

## Citrix

| Name  | Version | Service Pack | CPU Architecture |
|---|---------|--------------|------------------|
| XenServer <a href="#">[1]</a> <a href="#">[2]</a> <a href="#">[3]</a> | 5.0     |              | x86-64           |
| XenServer   | 5.5     |              | x86-64           |
| XenServer <a href="#">[1]</a> <a href="#">[2]</a> <a href="#">[3]</a> | 5.6     | FP1          | x86-64           |
| XenServer <a href="#">[1]</a> <a href="#">[2]</a> <a href="#">[3]</a> | 6.0     |              | x86-64           |
| XenServer <a href="#">[1]</a> <a href="#">[2]</a> <a href="#">[3]</a> | 6.1     |              | x86-64           |
| XenServer   | 6.2     | SP1          | x86-64           |

1. Recovery points (v2i/iv2i) can be restored directly to a XenServer VM using the recovery disk.
2. SSR fully supports protecting Windows systems running in a XenServer VM.
3. VHD and VMDK files created by SSR must be imported to a full VM before they are converted to XenServer (XVA) format.

## Microsoft

| Name                          | Version      | Service Pack | CPU Architecture |
|-------------------------------|--------------|--------------|------------------|
| Windows 7 <a href="#">[1]</a> | Enterprise   |              | x86-32           |
| Windows 7 <a href="#">[1]</a> | Enterprise   |              | x86-64           |
| Windows 7 <a href="#">[1]</a> | Enterprise   | SP1          | x86-32           |
| Windows 7 <a href="#">[1]</a> | Enterprise   | SP1          | x86-64           |
| Windows 7 <a href="#">[1]</a> | Home Premium |              | x86-32           |
| Windows 7 <a href="#">[1]</a> | Home Premium |              | x86-64           |
| Windows 7 <a href="#">[1]</a> | Home Premium | SP1          | x86-32           |
| Windows 7 <a href="#">[1]</a> | Home Premium | SP1          | x86-64           |
| Windows 7 <a href="#">[1]</a> | Professional |              | x86-32           |
| Windows 7 <a href="#">[1]</a> | Professional |              | x86-64           |
| Windows 7 <a href="#">[1]</a> | Professional | SP1          | x86-32           |

# Microsoft

| Name                | Version      | Service Pack | CPU Architecture |
|---------------------|--------------|--------------|------------------|
| Windows 7 [1]       | Professional | SP1          | x86-64           |
| Windows 7 [1]       | Starter      |              | x86-32           |
| Windows 7 [1]       | Starter      | SP1          | x86-32           |
| Windows 7 [1]       | Ultimate     |              | x86-32           |
| Windows 7 [1]       | Ultimate     |              | x86-64           |
| Windows 7 [1]       | Ultimate     | SP1          | x86-32           |
| Windows 7 [1]       | Ultimate     | SP1          | x86-64           |
| Windows 8 [2]       | (standard)   |              | x86-32           |
| Windows 8 [2]       | (standard)   |              | x86-64           |
| Windows 8 [2]       | Enterprise   |              | x86-32           |
| Windows 8 [2]       | Enterprise   |              | x86-64           |
| Windows 8 [2]       | Pro          |              | x86-32           |
| Windows 8 [2]       | Pro          |              | x86-64           |
| Windows 8.1         | (standard)   |              | x86-32           |
| Windows 8.1         | (standard)   |              | x86-64           |
| Windows 8.1 [2] [3] | Enterprise   |              | x86-32           |
| Windows 8.1 [2] [3] | Enterprise   |              | x86-64           |
| Windows 8.1 [2] [3] | Pro          |              | x86-32           |
| Windows 8.1 [2] [3] | Pro          |              | x86-64           |
| Windows 10          | Home         | 1507         | x86-32           |
| Windows 10          | Home         | 1507         | x86-64           |
| Windows 10          | Pro          | 1507         | x86-32           |
| Windows 10          | Pro          | 1507         | x86-64           |
| Windows 10          | Enterprise   | 1507         | x86-32           |
| Windows 10          | Enterprise   | 1507         | x86-64           |
| Windows 10          | Home         | 1511         | x86-32           |

# Microsoft

| Name       | Version    | Service Pack | CPU Architecture |
|------------|------------|--------------|------------------|
| Windows 10 | Home       | 1511         | x86-64           |
| Windows 10 | Pro        | 1511         | x86-32           |
| Windows 10 | Pro        | 1511         | x86-64           |
| Windows 10 | Enterprise | 1511         | x86-32           |
| Windows 10 | Enterprise | 1511         | x86-64           |
| Windows 10 | Home       | 1607         | x86-32           |
| Windows 10 | Home       | 1607         | x86-64           |
| Windows 10 | Pro        | 1607         | x86-32           |
| Windows 10 | Pro        | 1607         | x86-64           |
| Windows 10 | Enterprise | 1607         | x86-32           |
| Windows 10 | Enterprise | 1607         | x86-64           |
| Windows 10 | Home       | 1703         | x86-32           |
| Windows 10 | Home       | 1703         | x86-64           |
| Windows 10 | Pro        | 1703         | x86-32           |
| Windows 10 | Pro        | 1703         | x86-64           |
| Windows 10 | Enterprise | 1703         | x86-32           |
| Windows 10 | Enterprise | 1703         | x86-64           |
| Windows 10 | Home       | 1709         | x86-32           |
| Windows 10 | Home       | 1709         | x86-64           |
| Windows 10 | Pro        | 1709         | x86-32           |
| Windows 10 | Pro        | 1709         | x86-64           |
| Windows 10 | Enterprise | 1709         | x86-32           |
| Windows 10 | Enterprise | 1709         | x86-64           |
| Windows 10 | Home       | 1803         | x86-32           |
| Windows 10 | Home       | 1803         | x86-64           |
| Windows 10 | Pro        | 1803         | x86-32           |

# Microsoft

| Name                                   | Version            | Service Pack | CPU Architecture |
|--|--------------------|--------------|------------------|
| Windows 10                             | Pro                | 1803         | x86-64           |
| Windows 10                             | Enterprise         | 1803         | x86-32           |
| Windows 10                             | Enterprise         | 1803         | x86-64           |
| Windows 10                             | Home               | 1809         | x86-32           |
| Windows 10                             | Home               | 1809         | x86-64           |
| Windows 10                             | Pro                | 1809         | x86-32           |
| Windows 10                             | Pro                | 1809         | x86-64           |
| Windows 10                             | Enterprise         | 1809         | x86-32           |
| Windows 10                             | Enterprise         | 1809         | x86-64           |
| Windows Essential Business Server 2008 | Standard           |              | x86-64           |
| Windows Server 2008                    | Datacenter Edition |              | x86-32           |
| Windows Server 2008                    | Datacenter Edition |              | x86-64           |
| Windows Server 2008                    | Datacenter Edition | SP2          | x86-32           |
| Windows Server 2008                    | Datacenter Edition | SP2          | x86-64           |
| Windows Server 2008                    | Enterprise Edition |              | x86-32           |
| Windows Server 2008                    | Enterprise Edition |              | x86-64           |
| Windows Server 2008                    | Enterprise Edition | SP2          | x86-32           |
| Windows Server 2008                    | Enterprise Edition | SP2          | x86-64           |
| Windows Server 2008                    | Standard Edition   |              | x86-32           |
| Windows Server 2008                    | Standard Edition   |              | x86-64           |
| Windows Server 2008                    | Standard Edition   | SP2          | x86-32           |
| Windows Server 2008                    | Standard Edition   | SP2          | x86-64           |
| Windows Server 2008                    | Storage Server     |              | x86-32           |
| Windows Server 2008                    | Storage Server     |              | x86-64           |
| Windows Server 2008                    | Storage Server     | SP1          | x86-32           |
| Windows Server 2008                    | Storage Server     | SP1          | x86-64           |

# Microsoft

| Name                                       | Version            | Service Pack | CPU Architecture |
|--|--------------------|--------------|------------------|
| Windows Server 2008                        | Storage Server     | SP2          | x86-32           |
| Windows Server 2008                        | Storage Server     | SP2          | x86-64           |
| Windows Server 2008                        | Web Edition        |              | x86-32           |
| Windows Server 2008                        | Web Edition        |              | x86-64           |
| Windows Server 2008                        | Web Edition        | SP2          | x86-32           |
| Windows Server 2008                        | Web Edition        | SP2          | x86-64           |
| Windows Server 2008 R2                     | Datacenter Edition |              | x86-64           |
| Windows Server 2008 R2                     | Datacenter Edition | SP1          | x86-64           |
| Windows Server 2008 R2                     | Enterprise Edition |              | x86-64           |
| Windows Server 2008 R2                     | Enterprise Edition | SP1          | x86-64           |
| Windows Server 2008 R2                     | Foundation         |              | x86-64           |
| Windows Server 2008 R2                     | Foundation         | SP1          | x86-64           |
| Windows Server 2008 R2                     | Standard Edition   |              | x86-64           |
| Windows Server 2008 R2                     | Standard Edition   | SP1          | x86-64           |
| Windows Server 2008 R2                     | Storage Server     |              | x86-64           |
| Windows Server 2008 R2                     | Storage Server     | SP1          | x86-64           |
| Windows Server 2008 R2                     | Web Edition        |              | x86-64           |
| Windows Server 2008 R2                     | Web Edition        | SP1          | x86-64           |
| Windows Server 2012                        | Datacenter         |              | x86-64           |
| Windows Server 2012                        | Essentials         |              | x86-64           |
| Windows Server 2012                        | Foundation         |              | x86-64           |
| Windows Server 2012                        | Standard           |              | x86-64           |
| Windows Server 2012                        | Storage Server     |              | x86-64           |
| Windows Server 2012 R2 <a href="#">[3]</a> | Datacenter         |              | x86-64           |
| Windows Server 2012 R2 <a href="#">[3]</a> | Essentials         |              | x86-64           |
| Windows Server 2012 R2 <a href="#">[3]</a> | Foundation         |              | x86-64           |

## Microsoft

| Name                               | Version        | Service Pack | CPU Architecture |
|------------------------------------|----------------|--------------|------------------|
| Windows Server 2012 R2 [3]         | Standard       |              | x86-64           |
| Windows Server 2012 R2 [3]         | Storage Server |              | x86-64           |
| Windows Small Business Server 2008 | Premium        |              | x86-64           |
| Windows Small Business Server 2008 | Premium        | SP2          | x86-64           |
| Windows Small Business Server 2008 | Standard       |              | x86-64           |
| Windows Small Business Server 2008 | Standard       | SP2          | x86-64           |
| Windows Small Business Server 2011 | Essentials     |              | x86-64           |
| Windows Small Business Server 2011 | Essentials     | SP1          | x86-64           |
| Windows Small Business Server 2011 | Premium Add-on |              | x86-64           |
| Windows Small Business Server 2011 | Premium Add-on | SP1          | x86-64           |
| Windows Small Business Server 2011 | Standard       |              | x86-64           |
| Windows Small Business Server 2011 | Standard       | SP1          | x86-64           |

1. Uninstall Symantec System Recovery by selecting the Remove only installation files option before upgrading from Windows 7 to Windows 10 operating system. Install Symantec System Recovery 2013 R2 SP4 and later after upgrading to Windows 10. See <<http://www.veritas.com/docs/000099891>> for more details.
2. 32bit UEFI is not supported.
3. Update rollups for Windows 8.1\Windows 2012 R2 [KB 2919355, KB 2975719] are supported.

## VMware

| Name     | Version | Service Pack | CPU Architecture |
|----------|---------|--------------|------------------|
| ESXi [1] | 5.0     |              | x86-64           |
| ESXi [1] | 5.0     | Update 1     | x86-64           |
| ESXi [1] | 5.0     | Update 2     | x86-64           |
| ESXi [1] | 5.1     |              | x86-64           |
| ESXi [1] | 5.1     | Update 1     | x86-64           |

## VMware

| Name     | Version | Service Pack | CPU Architecture |
|----------|---------|--------------|------------------|
| ESXi [1] | 5.1     | Update 2     | x86-64           |
| ESXi [1] | 5.5     |              | x86-64           |
| ESXi [1] | 5.5     | Update 1a    | x86-64           |
| ESXi [1] | 6.0     |              | x86-64           |
| ESXi [1] | 6.0     | Update 1a    | x86-64           |
| ESXi [1] | 6.0     | Update 1b    | x86-64           |
| ESXi [1] | 6.0     | Update 2     | x86-64           |
| ESXi [1] | 6.0     | Update 3     | x86-64           |
| ESXi [1] | 6.0     | Update 3a    | x86-64           |

1. ESXi 5.0, 5.1, 5.5 is supported on the x86 version of Symantec System Recovery 2013 R2 SP3 and later. ESXi 5.0, 5.1, 5.5, 6.0 is supported on the x64 version of Symantec System Recovery 2013 R2 SP3 and later.

## Enterprise Application Compatibility

### Microsoft

| Name     | Version | Service Pack | O/S   | CPU Architecture |
|----------|---------|--------------|---|------------------|
| Exchange | 2007    | SP2          | Microsoft Windows Server 2008 Datacenter Edition    | x86-64           |
| Exchange | 2007    | SP2          | Microsoft Windows Server 2008 Enterprise Edition    | x86-64           |
| Exchange | 2007    | SP2          | Microsoft Windows Server 2008 Standard Edition      | x86-64           |
| Exchange | 2007    | SP2          | Microsoft Windows Server 2008 R2 Datacenter Edition | x86-64           |
| Exchange | 2007    | SP2          | Microsoft Windows Server 2008 R2 Enterprise Edition | x86-64           |
| Exchange | 2007    | SP2          | Microsoft Windows Server 2008 R2 Standard Edition   | x86-64           |
| Exchange | 2010    |              | Microsoft Windows Server 2008 Standard Edition      | x86-64           |

# Microsoft

| Name                     | Version | Service Pack | O/S   | CPU Architecture |
|--------------------------|---------|--------------|---|------------------|
| Exchange                 | 2010    | SP1          | Microsoft Windows Server 2008 Enterprise Edition        | x86-64           |
| Exchange                 | 2010    | SP1          | Microsoft Windows Server 2008 R2 Enterprise Edition     | x86-64           |
| Exchange                 | 2010    | SP1          | Microsoft Windows Server 2008 R2 Standard Edition       | x86-64           |
| Exchange                 | 2010    | SP2          | Microsoft Windows Server 2008 R2 Enterprise Edition     | x86-64           |
| Exchange                 | 2010    | SP2          | Microsoft Windows Server 2008 R2 Standard Edition       | x86-64           |
| Exchange                 | 2010    | SP3          | Microsoft Windows Server 2008 R2 Datacenter Edition     | x86-64           |
| Exchange                 | 2010    | SP3          | Microsoft Windows Server 2008 R2 Enterprise Edition     | x86-64           |
| Exchange                 | 2010    | SP3          | Microsoft Windows Server 2008 R2 Standard Edition       | x86-64           |
| Exchange                 | 2010    | SP3          | Microsoft Windows Small Business Server 2011 Essentials | x86-64           |
| Exchange                 | 2013    |              | Microsoft Windows Server 2012 Standard                  | x86-64           |
| Exchange [1]             | 2013    | SP1          | Microsoft Windows Server 2008 R2 Datacenter Edition     | x86-64           |
| Exchange [1]             | 2013    | SP1          | Microsoft Windows Server 2008 R2 Enterprise Edition     | x86-64           |
| Exchange [1]             | 2013    | SP1          | Microsoft Windows Server 2008 R2 Standard Edition       | x86-64           |
| Exchange [1]             | 2013    | SP1          | Microsoft Windows Server 2012 Datacenter                | x86-64           |
| Exchange [1]             | 2013    | SP1          | Microsoft Windows Server 2012 Standard                  | x86-64           |
| Exchange [1]             | 2013    | SP1          | Microsoft Windows Server 2012 R2 Datacenter             | x86-64           |
| Exchange [1]             | 2013    | SP1          | Microsoft Windows Server 2012 R2 Standard               | x86-64           |
| Exchange [2]             | 2016    |              | Microsoft Windows Server 2012 Datacenter                | x86-64           |
| Exchange [2]             | 2016    |              | Microsoft Windows Server 2012 Standard                  | x86-64           |
| Exchange [2]             | 2016    |              | Microsoft Windows Server 2012 R2 Datacenter             | x86-64           |
| Exchange [2]             | 2016    |              | Microsoft Windows Server 2012 R2 Standard               | x86-64           |
| Office SharePoint Server | 2007    |              | Microsoft Windows Server 2003 Standard Edition          | x86-32           |
| Office SharePoint Server | 2007    |              | Microsoft Windows Server 2003 Standard Edition          | x86-64           |
| SharePoint Server        | 2010    |              | Microsoft Windows Server 2008 Enterprise Edition        | x86-64           |
| SharePoint Server        | 2010    |              | Microsoft Windows Server 2008 R2 Enterprise Edition     | x86-64           |
| SharePoint Server        | 2010    | SP1          | Microsoft Windows Server 2008 Enterprise Edition        | x86-64           |

# Microsoft

| Name                  | Version | Service Pack | O/S   | CPU Architecture |
|-----------------------|---------|--------------|---|------------------|
| SharePoint Server     | 2013    |              | Windows Server 2008 R2 SP1                          | x86-64           |
| SharePoint Server     | 2013    |              | Windows Server 2012                                 | x86-64           |
| SharePoint Server     | 2013    | SP1          | Windows Server 2008 R2                              | x86-64           |
| SharePoint Server     | 2013    | SP1          | Windows Server 2012                                 | x86-64           |
| SharePoint Server     | 2013    | SP1          | Windows Server 2012 R2                              | x86-64           |
| SharePoint Server [3] | 2016    |              | Windows Server 2012 R2                              | x86-64           |
| SQL Server            | 2005    | SP2          | Microsoft Windows Server 2003 Standard Edition      | x86-32           |
| SQL Server            | 2005    | SP2          | Microsoft Windows Server 2008 Standard Edition      | x86-64           |
| SQL Server            | 2008    |              | Microsoft Windows Server 2008 Standard Edition      | x86-32           |
| SQL Server            | 2008    |              | Microsoft Windows Server 2008 Standard Edition      | x86-64           |
| SQL Server            | 2008    | SP1          | Microsoft Windows Server 2008 Enterprise Edition    | x86-64           |
| SQL Server            | 2008    | SP1          | Microsoft Windows Server 2008 Standard Edition      | x86-32           |
| SQL Server            | 2008    | SP2          | Microsoft Windows Server 2008 Enterprise Edition    | x86-64           |
| SQL Server            | 2008    | SP2          | Microsoft Windows Server 2008 Standard Edition      | x86-32           |
| SQL Server            | 2008 R2 |              | Microsoft Windows Server 2008 Datacenter Edition    | x86-32           |
| SQL Server            | 2008 R2 |              | Microsoft Windows Server 2008 Enterprise Edition    | x86-32           |
| SQL Server            | 2008 R2 |              | Microsoft Windows Server 2008 Enterprise Edition    | x86-64           |
| SQL Server            | 2008 R2 |              | Microsoft Windows Server 2008 Standard Edition      | x86-32           |
| SQL Server            | 2008 R2 |              | Microsoft Windows Server 2008 R2 Datacenter Edition | x86-64           |
| SQL Server            | 2008 R2 |              | Microsoft Windows Server 2008 R2 Enterprise Edition | x86-64           |
| SQL Server            | 2008 R2 |              | Microsoft Windows Server 2008 R2 Standard Edition   | x86-64           |
| SQL Server            | 2008 R2 | SP1          | Microsoft Windows Server 2008 R2 Datacenter Edition | x86-64           |
| SQL Server            | 2008 R2 | SP1          | Microsoft Windows Server 2008 R2 Enterprise Edition | x86-64           |
| SQL Server            | 2008 R2 | SP1          | Microsoft Windows Server 2008 R2 Standard Edition   | x86-64           |
| SQL Server            | 2008 R2 | SP2          | Microsoft Windows Server 2008 R2 Datacenter Edition | x86-64           |
| SQL Server            | 2008 R2 | SP2          | Microsoft Windows Server 2008 R2 Enterprise Edition | x86-64           |

# Microsoft

| Name                     | Version | Service Pack | O/S   | CPU Architecture |
|--------------------------|---------|--------------|---|------------------|
| SQL Server               | 2008 R2 | SP2          | Microsoft Windows Server 2008 R2 Standard Edition   | x86-64           |
| SQL Server               | 2012    |              | Microsoft Windows Server 2008 R2 Enterprise Edition | x86-64           |
| SQL Server               | 2012    |              | Microsoft Windows Server 2012 Datacenter            | x86-64           |
| SQL Server               | 2012    | SP1          | Microsoft Windows Server 2008 R2 Enterprise Edition | x86-64           |
| SQL Server               | 2012    | SP1          | Microsoft Windows Server 2012 Datacenter            | x86-64           |
| SQL Server               | 2012    | SP1          | Microsoft Windows Server 2012 Standard              | x86-64           |
| SQL Server               | 2014    |              | Microsoft Windows Server 2008 R2 Enterprise Edition | x86-64           |
| SQL Server               | 2014    |              | Microsoft Windows Server 2012 Datacenter            | x86-64           |
| SQL Server               | 2014    |              | Microsoft Windows Server 2012 Standard              | x86-64           |
| SQL Server               | 2014    |              | Microsoft Windows Server 2012 R2 Datacenter         | x86-64           |
| SQL Server               | 2014    |              | Microsoft Windows Server 2012 R2 Standard           | x86-64           |
| SQL Server               | 2014    | SP1          | Microsoft Windows Server 2008 R2 Enterprise Edition | x86-64           |
| SQL Server               | 2014    | SP1          | Microsoft Windows Server 2012 Datacenter            | x86-64           |
| SQL Server               | 2014    | SP1          | Microsoft Windows Server 2012 Standard              | x86-64           |
| SQL Server               | 2014    | SP1          | Microsoft Windows Server 2012 R2 Datacenter         | x86-64           |
| SQL Server               | 2014    | SP1          | Microsoft Windows Server 2012 R2 Standard           | x86-64           |
| Windows Active Directory | 2003    | R2           | Microsoft Windows Server 2003 Standard Edition      | x86-32           |
| Windows Active Directory | 2003    | R2           | Microsoft Windows Server 2003 Standard Edition      | x86-64           |
| Windows Active Directory | 2003    | SP2          | Microsoft Windows Server 2003 Standard Edition      | x86-32           |
| Windows Active Directory | 2003    | SP2          | Microsoft Windows Server 2003 Standard Edition      | x86-64           |
| Windows Active Directory | 2008    |              | Microsoft Windows Server 2008 Standard Edition      | x86-32           |
| Windows Active Directory | 2008    |              | Microsoft Windows Server 2008 Standard Edition      | x86-64           |
| Windows Active Directory | 2008    |              | Microsoft Windows Server 2008 R2 Standard Edition   | x86-64           |
| Windows Active Directory | 2012    |              | Microsoft Windows Server 2012 Datacenter            | x86-64           |
| Windows Active Directory | 2012    |              | Microsoft Windows Server 2012 Standard              | x86-64           |
| Windows Active Directory | 2012 R2 |              | Microsoft Windows Server 2012 R2 Datacenter         | x86-64           |

## Microsoft

| Name                     | Version | Service Pack | O/S                                       | CPU Architecture |
|--------------------------|---------|--------------|---|------------------|
| Windows Active Directory | 2012 R2 |              | Microsoft Windows Server 2012 R2 Standard | x86-64           |

1. Exchange 2013 with cumulative update 22 is supported by Symantec System Recovery 2013 R2. The latest cumulative updates are available at the following link. <https://technet.microsoft.com/en-us/library/hh135098>
2. Exchange 2016 cumulative update 12 is supported by Symantec System Recovery 2013 R2 SP5 and later.
3. SharePoint Server 2016 is supported on Symantec System Recovery 2013 R2 SP6 and later.

## Oracle

| Name         | Version | Service Pack | O/S   | CPU Architecture |
|--------------|---------|--------------|---|------------------|
| Database [1] | 11g R2  |              | Microsoft Windows Server 2008 R2 Datacenter Edition | x86-64           |
| Database [1] | 11g R2  |              | Microsoft Windows Server 2008 R2 Enterprise Edition | x86-64           |
| Database [2] | 9i      |              | Microsoft Windows Server 2003 Standard Edition      | x86-32           |

1. To backup Oracle 11g R1/R2, refer to [http://download.oracle.com/docs/cd/B28359\\_01/win.111/b32010/vss.htm#NTQRF280](http://download.oracle.com/docs/cd/B28359_01/win.111/b32010/vss.htm#NTQRF280) and follow the Backing Up a Database in NOARCHIVELOG Mode procedure.
2. Crash consistent backup only, since versions prior to 11g are not VSS compliant.

## Veritas

| Name                           | Version | Service Pack | O/S   | CPU Architecture |
|--------------------------------|---------|--------------|---|------------------|
| Storage Foundation for Windows | 6.0     |              | Microsoft Windows Server 2008 Standard Edition      | x86-32           |
| Storage Foundation for Windows | 6.0     |              | Microsoft Windows Server 2008 Standard Edition      | x86-64           |
| Storage Foundation for Windows | 6.0     |              | Microsoft Windows Server 2008 R2 Standard Edition   | x86-64           |
| Storage Foundation for Windows | 6.1     |              | Microsoft Windows Server 2008 R2 Datacenter Edition | x86-64           |
| Storage Foundation for Windows | 6.1     |              | Microsoft Windows Server 2008 R2 Enterprise Edition | x86-64           |

# Veritas

| Name                              | Version | Service Pack | O/S   | CPU Architecture |
|-----------------------------------|---------|--------------|---|------------------|
| Storage Foundation for Windows    | 6.1     |              | Microsoft Windows Server 2008 R2 Standard Edition   | x86-64           |
| Storage Foundation for Windows    | 6.1     |              | Microsoft Windows Server 2008 R2 Storage Server     | x86-64           |
| Storage Foundation for Windows    | 6.1     |              | Microsoft Windows Server 2012 Datacenter            | x86-64           |
| Storage Foundation for Windows    | 6.1     |              | Microsoft Windows Server 2012 Essentials            | x86-64           |
| Storage Foundation for Windows    | 6.1     |              | Microsoft Windows Server 2012 Standard              | x86-64           |
| Storage Foundation for Windows    | 6.1     |              | Microsoft Windows Server 2012 R2 Datacenter         | x86-64           |
| Storage Foundation for Windows    | 6.1     |              | Microsoft Windows Server 2012 R2 Essentials         | x86-64           |
| Storage Foundation for Windows    | 6.1     |              | Microsoft Windows Server 2012 R2 Standard           | x86-64           |
| Storage Foundation HA for Windows | 6.1     |              | Microsoft Windows Server 2008 R2 Datacenter Edition | x86-64           |
| Storage Foundation HA for Windows | 6.1     |              | Microsoft Windows Server 2008 R2 Enterprise Edition | x86-64           |
| Storage Foundation HA for Windows | 6.1     |              | Microsoft Windows Server 2008 R2 Standard Edition   | x86-64           |
| Storage Foundation HA for Windows | 6.1     |              | Microsoft Windows Server 2012 Datacenter            | x86-64           |
| Storage Foundation HA for Windows | 6.1     |              | Microsoft Windows Server 2012 Essentials            | x86-64           |
| Storage Foundation HA for Windows | 6.1     |              | Microsoft Windows Server 2012 Standard              | x86-64           |
| Storage Foundation HA for Windows | 6.1     |              | Microsoft Windows Server 2012 R2 Datacenter         | x86-64           |
| Storage Foundation HA for Windows | 6.1     |              | Microsoft Windows Server 2012 R2 Essentials         | x86-64           |
| Storage Foundation HA for Windows | 6.1     |              | Microsoft Windows Server 2012 R2 Standard           | x86-64           |

# File System Compatibility

## File System Compatibility

| File System | Version | O/S  |
|-------------|---------|--|
| NTFS        | 3.0     | All SSR supported Windows platforms  |
| NTFS        | 3.1     | All SSR supported Windows platforms  |
| ReFS [1]    |         | All SSR supported Windows Server 2012, Windows Server 2012 R2, Windows 8.1 x64, Windows 10 x64 platforms |
| FAT32       |         | All SSR supported Windows platforms  |
| FAT16       |         | All SSR supported Windows platforms  |
| Ext2 [1]    |         | All SSR supported Windows platforms  |
| Ext3 [1]    |         | All SSR supported Windows platforms  |
| Linux Swap  |         | All SSR supported Windows platforms  |

1. Support is for data volumes only.

# Symantec System Recovery 2013 R2 Granular Restore, included with SSR.

Also requires:

- Internet Explorer version 6.0 or later
- .NET Framework 2.0 SP2.
- .NET Framework 4.0.
- .NET Framework 4.5.
- Microsoft Outlook 2007, Outlook 2010 32-bit or Outlook 2010 64-bit for Exchange restore.
- Limited support for Outlook 2013 in Symantec System Recovery 2013 R2. For more details please refer to <http://www.veritas.com/docs/000023565>
- BESR 7.0/8.0/8.5/2010, SSR 2011 recovery points produced from an Exchange 2003 or Exchange 2007 server for Exchange restore. Cluster and Cluster Continuous Replication environments are not supported.
- While Symantec System Recovery can be used to protect individual servers in Exchange DAG Configuration and individual Mailboxes can be restored in GRO, DAG failover conditions are not supported.
- BESR 8.0/8.5/2010, SSR 2011 recovery points produced from a SharePoint Server on a single machine for SharePoint restore. SharePoint farms are not supported.

Notes:

- Starting with Symantec System Recovery 2013 R2 SP3, GRO does not support SharePoint.
- GRO does not support Exchange 2016.
- By default, Windows 10 operating system is installed with .NET Framework 4.6.
- Included with SSR Windows Editions only. GRO is not included with SSR Linux Editions.

## GRO Product Compatibility

# Microsoft

| Name         | Version | Service Pack | O/S   | CPU Architecture |
|--------------|---------|--------------|---|------------------|
| Exchange     | 2007    | SP2          | Microsoft Windows Server 2008 Datacenter Edition        | x86-64           |
| Exchange     | 2007    | SP2          | Microsoft Windows Server 2008 Enterprise Edition        | x86-64           |
| Exchange     | 2007    | SP2          | Microsoft Windows Server 2008 Standard Edition          | x86-64           |
| Exchange     | 2007    | SP2          | Microsoft Windows Server 2008 R2 Datacenter Edition     | x86-64           |
| Exchange     | 2007    | SP2          | Microsoft Windows Server 2008 R2 Enterprise Edition     | x86-64           |
| Exchange     | 2007    | SP2          | Microsoft Windows Server 2008 R2 Standard Edition       | x86-64           |
| Exchange     | 2010    |              | Microsoft Windows Server 2008 Standard Edition          | x86-64           |
| Exchange     | 2010    | SP1          | Microsoft Windows Server 2008 Enterprise Edition        | x86-64           |
| Exchange     | 2010    | SP1          | Microsoft Windows Server 2008 R2 Enterprise Edition     | x86-64           |
| Exchange     | 2010    | SP1          | Microsoft Windows Server 2008 R2 Standard Edition       | x86-64           |
| Exchange     | 2010    | SP2          | Microsoft Windows Server 2008 R2 Enterprise Edition     | x86-64           |
| Exchange     | 2010    | SP2          | Microsoft Windows Server 2008 R2 Standard Edition       | x86-64           |
| Exchange     | 2010    | SP3          | Microsoft Windows Server 2008 R2 Datacenter Edition     | x86-64           |
| Exchange     | 2010    | SP3          | Microsoft Windows Server 2008 R2 Enterprise Edition     | x86-64           |
| Exchange     | 2010    | SP3          | Microsoft Windows Server 2008 R2 Standard Edition       | x86-64           |
| Exchange     | 2010    | SP3          | Microsoft Windows Small Business Server 2011 Essentials | x86-64           |
| Exchange [1] | 2013    | SP1          | Microsoft Windows Server 2008 R2 Datacenter Edition     | x86-64           |
| Exchange [1] | 2013    | SP1          | Microsoft Windows Server 2008 R2 Enterprise Edition     | x86-64           |
| Exchange [1] | 2013    | SP1          | Microsoft Windows Server 2008 R2 Standard Edition       | x86-64           |
| Exchange [1] | 2013    | SP1          | Microsoft Windows Server 2012 Datacenter                | x86-64           |
| Exchange [1] | 2013    | SP1          | Microsoft Windows Server 2012 Standard                  | x86-64           |
| Exchange [1] | 2013    | SP1          | Microsoft Windows Server 2012 R2 Datacenter             | x86-64           |
| Exchange [1] | 2013    | SP1          | Microsoft Windows Server 2012 R2 Standard               | x86-64           |

1. Exchange 2013 with cumulative update 22 is supported by Symantec System Recovery 2013 R2. The latest cumulative updates are available at the following link. <https://technet.microsoft.com/en-us/library/hh135098>

# GRO Operating System Compatibility

## Citrix

| Name      | Version | Service Pack | CPU Architecture |
|-----------|---------|--------------|------------------|
| XenServer | 5.0     |              | x86-64           |
| XenServer | 5.5     |              | x86-64           |
| XenServer | 5.6     | FP1          | x86-64           |
| XenServer | 6.0     |              | x86-64           |
| XenServer | 6.1     |              | x86-64           |
| XenServer | 6.2     | SP1          | x86-64           |

## Microsoft

| Name          | Version      | Service Pack | CPU Architecture |
|---------------|--------------|--------------|------------------|
| Windows 7 [1] | Enterprise   |              | x86-32           |
| Windows 7 [1] | Enterprise   |              | x86-64           |
| Windows 7 [1] | Enterprise   | SP1          | x86-32           |
| Windows 7 [1] | Enterprise   | SP1          | x86-64           |
| Windows 7 [1] | Home Premium |              | x86-32           |
| Windows 7 [1] | Home Premium |              | x86-64           |
| Windows 7 [1] | Home Premium | SP1          | x86-32           |
| Windows 7 [1] | Home Premium | SP1          | x86-64           |
| Windows 7 [1] | Professional |              | x86-32           |
| Windows 7 [1] | Professional |              | x86-64           |
| Windows 7 [1] | Professional | SP1          | x86-32           |

# Microsoft

| Name          | Version      | Service Pack | CPU Architecture |
|---------------|--------------|--------------|------------------|
| Windows 7 [1] | Professional | SP1          | x86-64           |
| Windows 7 [1] | Starter      |              | x86-32           |
| Windows 7 [1] | Starter      | SP1          | x86-32           |
| Windows 7 [1] | Ultimate     |              | x86-32           |
| Windows 7 [1] | Ultimate     |              | x86-64           |
| Windows 7 [1] | Ultimate     | SP1          | x86-32           |
| Windows 7 [1] | Ultimate     | SP1          | x86-64           |
| Windows 8     | (standard)   |              | x86-32           |
| Windows 8     | (standard)   |              | x86-64           |
| Windows 8     | Enterprise   |              | x86-32           |
| Windows 8     | Enterprise   |              | x86-64           |
| Windows 8     | Pro          |              | x86-32           |
| Windows 8     | Pro          |              | x86-64           |
| Windows 8.1   | (standard)   |              | x86-32           |
| Windows 8.1   | (standard)   |              | x86-64           |
| Windows 8.1   | Enterprise   |              | x86-32           |
| Windows 8.1   | Enterprise   |              | x86-64           |
| Windows 8.1   | Pro          |              | x86-32           |
| Windows 8.1   | Pro          |              | x86-64           |
| Windows 10    | Home         | 1507         | x86-32           |
| Windows 10    | Home         | 1507         | x86-64           |
| Windows 10    | Pro          | 1507         | x86-32           |
| Windows 10    | Pro          | 1507         | x86-64           |
| Windows 10    | Enterprise   | 1507         | x86-32           |
| Windows 10    | Enterprise   | 1507         | x86-64           |
| Windows 10    | Home         | 1511         | x86-32           |

# Microsoft

| Name       | Version    | Service Pack | CPU Architecture |
|------------|------------|--------------|------------------|
| Windows 10 | Home       | 1511         | x86-64           |
| Windows 10 | Pro        | 1511         | x86-32           |
| Windows 10 | Pro        | 1511         | x86-64           |
| Windows 10 | Enterprise | 1511         | x86-32           |
| Windows 10 | Enterprise | 1511         | x86-64           |
| Windows 10 | Home       | 1607         | x86-32           |
| Windows 10 | Home       | 1607         | x86-64           |
| Windows 10 | Pro        | 1607         | x86-32           |
| Windows 10 | Pro        | 1607         | x86-64           |
| Windows 10 | Enterprise | 1607         | x86-32           |
| Windows 10 | Enterprise | 1607         | x86-64           |
| Windows 10 | Home       | 1703         | x86-32           |
| Windows 10 | Home       | 1703         | x86-64           |
| Windows 10 | Pro        | 1703         | x86-32           |
| Windows 10 | Pro        | 1703         | x86-64           |
| Windows 10 | Enterprise | 1703         | x86-32           |
| Windows 10 | Enterprise | 1703         | x86-64           |
| Windows 10 | Home       | 1709         | x86-32           |
| Windows 10 | Home       | 1709         | x86-64           |
| Windows 10 | Pro        | 1709         | x86-32           |
| Windows 10 | Pro        | 1709         | x86-64           |
| Windows 10 | Enterprise | 1709         | x86-32           |
| Windows 10 | Enterprise | 1709         | x86-64           |
| Windows 10 | Home       | 1803         | x86-32           |
| Windows 10 | Home       | 1803         | x86-64           |
| Windows 10 | Pro        | 1803         | x86-32           |

# Microsoft

| Name                | Version            | Service Pack | CPU Architecture |
|---------------------|--------------------|--------------|------------------|
| Windows 10          | Pro                | 1803         | x86-64           |
| Windows 10          | Enterprise         | 1803         | x86-32           |
| Windows 10          | Enterprise         | 1803         | x86-64           |
| Windows 10          | Home               | 1809         | x86-32           |
| Windows 10          | Home               | 1809         | x86-64           |
| Windows 10          | Pro                | 1809         | x86-32           |
| Windows 10          | Pro                | 1809         | x86-64           |
| Windows 10          | Enterprise         | 1809         | x86-32           |
| Windows 10          | Enterprise         | 1809         | x86-64           |
| Windows Server 2008 | Datacenter Edition |              | x86-32           |
| Windows Server 2008 | Datacenter Edition |              | x86-64           |
| Windows Server 2008 | Datacenter Edition | SP2          | x86-32           |
| Windows Server 2008 | Datacenter Edition | SP2          | x86-64           |
| Windows Server 2008 | Enterprise Edition |              | x86-32           |
| Windows Server 2008 | Enterprise Edition |              | x86-64           |
| Windows Server 2008 | Enterprise Edition | SP2          | x86-32           |
| Windows Server 2008 | Enterprise Edition | SP2          | x86-64           |
| Windows Server 2008 | Standard Edition   |              | x86-32           |
| Windows Server 2008 | Standard Edition   |              | x86-64           |
| Windows Server 2008 | Standard Edition   | SP2          | x86-32           |
| Windows Server 2008 | Standard Edition   | SP2          | x86-64           |
| Windows Server 2008 | Storage Server     |              | x86-32           |
| Windows Server 2008 | Storage Server     |              | x86-64           |
| Windows Server 2008 | Storage Server     | SP1          | x86-32           |
| Windows Server 2008 | Storage Server     | SP1          | x86-64           |
| Windows Server 2008 | Storage Server     | SP2          | x86-32           |

# Microsoft

| Name                   | Version            | Service Pack | CPU Architecture |
|------------------------|--------------------|--------------|------------------|
| Windows Server 2008    | Storage Server     | SP2          | x86-64           |
| Windows Server 2008    | Web Edition        |              | x86-32           |
| Windows Server 2008    | Web Edition        |              | x86-64           |
| Windows Server 2008    | Web Edition        | SP2          | x86-32           |
| Windows Server 2008    | Web Edition        | SP2          | x86-64           |
| Windows Server 2008 R2 | Datacenter Edition |              | x86-64           |
| Windows Server 2008 R2 | Datacenter Edition | SP1          | x86-64           |
| Windows Server 2008 R2 | Enterprise Edition |              | x86-64           |
| Windows Server 2008 R2 | Enterprise Edition | SP1          | x86-64           |
| Windows Server 2008 R2 | Foundation         |              | x86-64           |
| Windows Server 2008 R2 | Foundation         | SP1          | x86-64           |
| Windows Server 2008 R2 | Standard Edition   |              | x86-64           |
| Windows Server 2008 R2 | Standard Edition   | SP1          | x86-64           |
| Windows Server 2008 R2 | Storage Server     |              | x86-64           |
| Windows Server 2008 R2 | Storage Server     | SP1          | x86-64           |
| Windows Server 2008 R2 | Web Edition        |              | x86-64           |
| Windows Server 2008 R2 | Web Edition        | SP1          | x86-64           |
| Windows Server 2012    | Datacenter         |              | x86-64           |
| Windows Server 2012    | Essentials         |              | x86-64           |
| Windows Server 2012    | Foundation         |              | x86-64           |
| Windows Server 2012    | Standard           |              | x86-64           |
| Windows Server 2012    | Storage Server     |              | x86-64           |
| Windows Server 2012 R2 | Datacenter         |              | x86-64           |
| Windows Server 2012 R2 | Essentials         |              | x86-64           |
| Windows Server 2012 R2 | Foundation         |              | x86-64           |
| Windows Server 2012 R2 | Standard           |              | x86-64           |

## Microsoft

| Name                               | Version        | Service Pack | CPU Architecture |
|------------------------------------|----------------|--------------|------------------|
| Windows Server 2012 R2             | Storage Server |              | x86-64           |
| Windows Small Business Server 2008 | Premium        |              | x86-64           |
| Windows Small Business Server 2008 | Premium        | SP2          | x86-64           |
| Windows Small Business Server 2008 | Standard       |              | x86-64           |
| Windows Small Business Server 2008 | Standard       | SP2          | x86-64           |
| Windows Small Business Server 2011 | Essentials     |              | x86-64           |
| Windows Small Business Server 2011 | Essentials     | SP1          | x86-64           |
| Windows Small Business Server 2011 | Premium Add-on |              | x86-64           |
| Windows Small Business Server 2011 | Premium Add-on | SP1          | x86-64           |
| Windows Small Business Server 2011 | Standard       |              | x86-64           |
| Windows Small Business Server 2011 | Standard       | SP1          | x86-64           |

1. Uninstall Symantec System Recovery by selecting the Remove only installation files option before upgrading from Windows 7 to Windows 10 operating system. Install Symantec System Recovery 2013 R2 SP4 and later after upgrading to Windows 10. See <<http://www.veritas.com/docs/000099891>> for more details.

## VMware

| Name | Version | Service Pack | CPU Architecture |
|------|---------|--------------|------------------|
| ESXi | 5.0     |              | x86-64           |
| ESXi | 5.0     | Update 1     | x86-64           |
| ESXi | 5.0     | Update 2     | x86-64           |
| ESXi | 5.1     |              | x86-64           |
| ESXi | 5.1     | Update 1     | x86-64           |
| ESXi | 5.1     | Update 2     | x86-64           |
| ESXi | 5.5     |              | x86-64           |
| ESXi | 5.5     | Update 1a    | x86-64           |

# VMware

| Name | Version | Service Pack | CPU Architecture |
|------|---------|--------------|------------------|
| ESXi | 6.0     |              | x86-64           |
| ESXi | 6.0     | Update 1a    | x86-64           |
| ESXi | 6.0     | Update 1b    | x86-64           |
| ESXi | 6.0     | Update 2     | x86-64           |
| ESXi | 6.0     | Update 3     | x86-64           |
| ESXi | 6.0     | Update 3a    | x86-64           |

# Symantec System Recovery 2013 R2 Basic Edition

Please See: Symantec System Recovery section for Windows Server platforms. Basic editon is not supported on Desktop Operating systems.

# Symantec System Recovery 2013 R2 Monitor

Symantec System Recovery 2013 R2 Monitor does not support monitoring SSR-L Clients.

Please See: Symantec System Recovery

# Symantec System Recovery 2013 R2 Management Solution

Please see Symantec Management Platform and Altiris Solutions Support Matrix document at: <http://www.symantec.com/docs/HOWTO9965>

## Symantec System Recovery 2013 R2 Management Solution (SSR-MS) / Symantec Management Platform (SMP) and .NET Framework Compatibility

### SMP and .NET Framework

| Service Pack                   | Symantec Management Platform Version | .NET Framework | CPU Architecture |
|--------------------------------|--------------------------------------|----------------|------------------|
| SSR-MS 2013 R2 SP3 [1]         | 7.5 SP1                              | 3.5v           | x86-64           |
| SSR-MS 2013 R2 SP4             | 7.6                                  | 4.5v           | x86-64           |
| SSR-MS 2013 R2 SP6 [2] [3] [4] | 8.0                                  | 4.5v/4.6v      | x86-64           |

1. Starting with SP4, Symantec System Recovery 2013 R2 Management Solution no longer supports 7.5 SP1.
2. Symantec System Recovery 2013 R2 Management Solution did not have an SP5 release.
3. Starting with SP6, Symantec System Recovery 2013 R2 Management Solution does not support 7.6.
4. Starting with SP6, Symantec System Recovery 2013 R2 Management Solution supports 8.0.

## Symantec System Recovery 2013 R2 Management Solution (SSR-MS) / Server Operating System Compatibility

## Microsoft

| Name                   | Version            | Service Pack | CPU Architecture |
|------------------------|--------------------|--------------|------------------|
| Windows Server 2008 R2 | Datacenter Edition | SP1          | x86-64           |
| Windows Server 2008 R2 | Enterprise Edition |              | x86-64           |
| Windows Server 2008 R2 | Enterprise Edition | SP1          | x86-64           |
| Windows Server 2008 R2 | Standard Edition   |              | x86-64           |
| Windows Server 2008 R2 | Standard Edition   | SP1          | x86-64           |
| Windows Server 2012 R2 | Datacenter         |              | x86-64           |
| Windows Server 2012 R2 | Standard           |              | x86-64           |

## Symantec System Recovery 2013 R2 Management Solution (SSR-MS) / Client Operating System Compatibility

- Microsoft has ended support for Windows XP: <http://windows.microsoft.com/en-in/windows/end-support-help> . SSR 2013 R2 is not supported on Windows XP. However, to facilitate migration and a smooth customer experience, it is supported to manage SSR 2013 installed on Windows XP clients with the 2013 R2 version of the SSR Management Solution (SSR-MS). However, Veritas cannot provide fixes for any issues where the operating system (Windows XP) is found to be the root cause or where further investigation is required by Microsoft - this is due to the above end of support statement by Microsoft.

## Microsoft

| Name      | Version      | Service Pack | CPU Architecture |
|-----------|--------------|--------------|------------------|
| Windows 7 | Home Premium |              | x86-32           |
| Windows 7 | Home Premium |              | x86-64           |
| Windows 7 | Professional |              | x86-32           |
| Windows 7 | Professional |              | x86-64           |
| Windows 7 | Professional | SP1          | x86-64           |
| Windows 7 | Starter      |              | x86-32           |

# Microsoft

| Name        | Version    | Service Pack | CPU Architecture |
|-------------|------------|--------------|------------------|
| Windows 7   | Ultimate   |              | x86-32           |
| Windows 7   | Ultimate   |              | x86-64           |
| Windows 8   | (standard) |              | x86-32           |
| Windows 8   | (standard) |              | x86-64           |
| Windows 8   | Enterprise |              | x86-32           |
| Windows 8   | Enterprise |              | x86-64           |
| Windows 8   | Pro        |              | x86-32           |
| Windows 8   | Pro        |              | x86-64           |
| Windows 8.1 | (standard) |              | x86-32           |
| Windows 8.1 | (standard) |              | x86-64           |
| Windows 8.1 | Enterprise |              | x86-32           |
| Windows 8.1 | Enterprise |              | x86-64           |
| Windows 8.1 | Pro        |              | x86-32           |
| Windows 8.1 | Pro        |              | x86-64           |
| Windows 10  | Home       | 1507         | x86-32           |
| Windows 10  | Home       | 1507         | x86-64           |
| Windows 10  | Pro        | 1507         | x86-32           |
| Windows 10  | Pro        | 1507         | x86-64           |
| Windows 10  | Enterprise | 1507         | x86-32           |
| Windows 10  | Enterprise | 1507         | x86-64           |
| Windows 10  | Home       | 1511         | x86-32           |
| Windows 10  | Home       | 1511         | x86-64           |
| Windows 10  | Pro        | 1511         | x86-32           |
| Windows 10  | Pro        | 1511         | x86-64           |
| Windows 10  | Enterprise | 1511         | x86-32           |
| Windows 10  | Enterprise | 1511         | x86-64           |

# Microsoft

| Name                   | Version            | Service Pack | CPU Architecture |
|------------------------|--------------------|--------------|------------------|
| Windows 10             | Home               | 1607         | x86-32           |
| Windows 10             | Home               | 1607         | x86-64           |
| Windows 10             | Pro                | 1607         | x86-32           |
| Windows 10             | Pro                | 1607         | x86-64           |
| Windows 10             | Enterprise         | 1607         | x86-32           |
| Windows 10             | Enterprise         | 1607         | x86-64           |
| Windows 10             | Home               | 1703         | x86-32           |
| Windows 10             | Home               | 1703         | x86-64           |
| Windows 10             | Pro                | 1703         | x86-32           |
| Windows 10             | Pro                | 1703         | x86-64           |
| Windows 10             | Enterprise         | 1703         | x86-32           |
| Windows 10             | Enterprise         | 1703         | x86-64           |
| Windows 10             | Home               | 1709         | x86-32           |
| Windows 10             | Home               | 1709         | x86-64           |
| Windows 10             | Pro                | 1709         | x86-32           |
| Windows 10             | Pro                | 1709         | x86-64           |
| Windows 10             | Enterprise         | 1709         | x86-32           |
| Windows 10             | Enterprise         | 1709         | x86-64           |
| Windows 10             | Home               | 1803         | x86-32           |
| Windows 10             | Home               | 1803         | x86-64           |
| Windows 10             | Pro                | 1803         | x86-32           |
| Windows 10             | Pro                | 1803         | x86-64           |
| Windows 10             | Enterprise         | 1803         | x86-32           |
| Windows 10             | Enterprise         | 1803         | x86-64           |
| Windows Server 2008 R2 | Datacenter Edition |              | x86-64           |
| Windows Server 2008 R2 | Enterprise Edition |              | x86-64           |

# Microsoft

| Name                               | Version            | Service Pack | CPU Architecture |
|------------------------------------|--------------------|--------------|------------------|
| Windows Server 2008 R2             | Enterprise Edition | SP1          | x86-64           |
| Windows Server 2008 R2             | Standard Edition   |              | x86-64           |
| Windows Server 2008 R2             | Standard Edition   | SP1          | x86-64           |
| Windows Server 2008 R2             | Web Edition        |              | x86-64           |
| Windows Server 2012                | Datacenter         |              | x86-64           |
| Windows Server 2012                | Essentials         |              | x86-64           |
| Windows Server 2012                | Foundation         |              | x86-64           |
| Windows Server 2012                | Standard           |              | x86-64           |
| Windows Server 2012                | Storage Server     |              | x86-64           |
| Windows Server 2012 R2             | Datacenter         |              | x86-64           |
| Windows Server 2012 R2             | Essentials         |              | x86-64           |
| Windows Server 2012 R2             | Foundation         |              | x86-64           |
| Windows Server 2012 R2             | Standard           |              | x86-64           |
| Windows Server 2012 R2             | Storage Server     |              | x86-64           |
| Windows Small Business Server 2011 | Essentials         |              | x86-64           |
| Windows Small Business Server 2011 | Essentials         | SP1          | x86-64           |
| Windows Small Business Server 2011 | Premium Add-on     | SP1          | x86-64           |
| Windows Small Business Server 2011 | Standard           |              | x86-64           |
| Windows Small Business Server 2011 | Standard           | SP1          | x86-64           |

# VMware

| Name | Version | Service Pack | CPU Architecture |
|------|---------|--------------|------------------|
| ESXi | 5.0     |              | x86-64           |
| ESXi | 5.0     | Update 1     | x86-64           |
| ESXi | 5.0     | Update 2     | x86-64           |
| ESXi | 5.1     |              | x86-64           |
| ESXi | 5.1     | Update 1     | x86-64           |
| ESXi | 5.1     | Update 2     | x86-64           |
| ESXi | 5.5     |              | x86-64           |
| ESXi | 5.5     | Update 1a    | x86-64           |
| ESXi | 6.0     |              | x86-64           |
| ESXi | 6.0     | Update 1a    | x86-64           |
| ESXi | 6.0     | Update 1b    | x86-64           |
| ESXi | 6.0     | Update 2     | x86-64           |
| ESXi | 6.0     | Update 3     | x86-64           |
| ESXi | 6.0     | Update 3a    | x86-64           |

## Symantec System Recovery 2013 R2 for Linux Management Solution (SSRL-MS) / Client Operating System Compatibility

# Red Hat

| Name             | Version        | Service Pack | CPU Architecture |
|------------------|----------------|--------------|------------------|
| Enterprise Linux | 5.0 (Advanced) |              | x86-32           |
| Enterprise Linux | 5.0 (Advanced) |              | x86-64           |
| Enterprise Linux | 5.0 (Advanced) | Update 1     | x86-32           |
| Enterprise Linux | 5.0 (Advanced) | Update 1     | x86-64           |
| Enterprise Linux | 5.0 (Advanced) | Update 10    | x86-32           |
| Enterprise Linux | 5.0 (Advanced) | Update 10    | x86-64           |
| Enterprise Linux | 5.0 (Advanced) | Update 2     | x86-32           |
| Enterprise Linux | 5.0 (Advanced) | Update 2     | x86-64           |
| Enterprise Linux | 5.0 (Advanced) | Update 3     | x86-32           |
| Enterprise Linux | 5.0 (Advanced) | Update 3     | x86-64           |
| Enterprise Linux | 5.0 (Advanced) | Update 4     | x86-32           |
| Enterprise Linux | 5.0 (Advanced) | Update 4     | x86-64           |
| Enterprise Linux | 5.0 (Advanced) | Update 5     | x86-32           |
| Enterprise Linux | 5.0 (Advanced) | Update 5     | x86-64           |
| Enterprise Linux | 5.0 (Advanced) | Update 6     | x86-32           |
| Enterprise Linux | 5.0 (Advanced) | Update 6     | x86-64           |
| Enterprise Linux | 5.0 (Advanced) | Update 7     | x86-32           |
| Enterprise Linux | 5.0 (Advanced) | Update 7     | x86-64           |
| Enterprise Linux | 5.0 (Advanced) | Update 9     | x86-32           |
| Enterprise Linux | 5.0 (Advanced) | Update 9     | x86-64           |
| Enterprise Linux | 5.0 (base)     |              | x86-32           |
| Enterprise Linux | 5.0 (base)     |              | x86-64           |
| Enterprise Linux | 5.0 (base)     | Update 1     | x86-32           |
| Enterprise Linux | 5.0 (base)     | Update 1     | x86-64           |
| Enterprise Linux | 5.0 (base)     | Update 2     | x86-32           |

# Red Hat

| Name             | Version    | Service Pack | CPU Architecture |
|------------------|------------|--------------|------------------|
| Enterprise Linux | 5.0 (base) | Update 2     | x86-64           |
| Enterprise Linux | 5.0 (base) | Update 3     | x86-32           |
| Enterprise Linux | 5.0 (base) | Update 3     | x86-64           |
| Enterprise Linux | 5.0 (base) | Update 4     | x86-32           |
| Enterprise Linux | 5.0 (base) | Update 4     | x86-64           |
| Enterprise Linux | 5.0 (base) | Update 5     | x86-32           |
| Enterprise Linux | 5.0 (base) | Update 5     | x86-64           |
| Enterprise Linux | 5.0 (base) | Update 6     | x86-32           |
| Enterprise Linux | 5.0 (base) | Update 6     | x86-64           |
| Enterprise Linux | 5.0 (base) | Update 7     | x86-32           |
| Enterprise Linux | 5.0 (base) | Update 7     | x86-64           |
| Enterprise Linux | 5.0 (base) | Update 9     | x86-32           |
| Enterprise Linux | 5.0 (base) | Update 9     | x86-64           |
| Enterprise Linux | 6.0        | Update 1     | x86-64           |
| Enterprise Linux | 6.0        | Update 2     | x86-32           |
| Enterprise Linux | 6.0        | Update 2     | x86-64           |
| Enterprise Linux | 6.0        | Update 3     | x86-32           |
| Enterprise Linux | 6.0        | Update 3     | x86-64           |
| Enterprise Linux | 6.0        | Update 4     | x86-32           |
| Enterprise Linux | 6.0        | Update 4     | x86-64           |
| Enterprise Linux | 6.0        | Update 5     | x86-32           |
| Enterprise Linux | 6.0        | Update 5     | x86-64           |

# SUSE

| Name                         | Version | Service Pack | CPU Architecture |
|------------------------------|---------|--------------|------------------|
| SUSE Linux Enterprise Server | 10      |              | x86-32           |
| SUSE Linux Enterprise Server | 10      |              | x86-64           |
| SUSE Linux Enterprise Server | 10      | SP1          | x86-32           |
| SUSE Linux Enterprise Server | 10      | SP1          | x86-64           |
| SUSE Linux Enterprise Server | 10      | SP2          | x86-32           |
| SUSE Linux Enterprise Server | 10      | SP2          | x86-64           |
| SUSE Linux Enterprise Server | 10      | SP3          | x86-32           |
| SUSE Linux Enterprise Server | 10      | SP3          | x86-64           |
| SUSE Linux Enterprise Server | 10      | SP4          | x86-32           |
| SUSE Linux Enterprise Server | 10      | SP4          | x86-64           |
| SUSE Linux Enterprise Server | 11      | SP1          | x86-32           |
| SUSE Linux Enterprise Server | 11      | SP1          | x86-64           |
| SUSE Linux Enterprise Server | 11      | SP2          | x86-32           |
| SUSE Linux Enterprise Server | 11      | SP2          | x86-64           |
| SUSE Linux Enterprise Server | 11      | SP3          | x86-32           |
| SUSE Linux Enterprise Server | 11      | SP3          | x86-64           |

# Symantec System Recovery 2013 R2 for Linux

## Operating System Compatibility

Note:

- SUSE Linux Enterprise Desktop and Red Hat Enterprise Linux Desktop are not supported.
- Symantec System Recovery Linux (SSRL) does not support the backup and recovery of uEFI based computer. Please refer to the link below:  
<<http://www.veritas.com/docs/000025187>>
- All standard kernel versions are supported for the Linux distributions that are listed.
- The binary drivers are already included for all standard kernels that are supported for the Linux distributions listed.
- For custom kernels (recompiled kernels), the installer builds and installs the custom snap driver for the running custom kernel during installation. The system must have the custom kernel headers on the system.
- SSR Linux can be run on a ESX/Esxi 4, ESX/Esxi 4.1, ESXi 5.0, ESXi 5.1, ESXi 5.5, ESXi 6.0, Windows Server 2008R2 Enterprise and Windows Server 2012 hypervisor virtual machine, provided the guest machine is running a supported operating system.

### Red Hat

| Name             | Version        | Service Pack | CPU Architecture |
|------------------|----------------|--------------|------------------|
| Enterprise Linux | 5.0 (Advanced) |              | x86-32           |
| Enterprise Linux | 5.0 (Advanced) |              | x86-64           |
| Enterprise Linux | 5.0 (Advanced) | Update 1     | x86-32           |
| Enterprise Linux | 5.0 (Advanced) | Update 1     | x86-64           |
| Enterprise Linux | 5.0 (Advanced) | Update 10    | x86-32           |
| Enterprise Linux | 5.0 (Advanced) | Update 10    | x86-64           |
| Enterprise Linux | 5.0 (Advanced) | Update 2     | x86-32           |
| Enterprise Linux | 5.0 (Advanced) | Update 2     | x86-64           |
| Enterprise Linux | 5.0 (Advanced) | Update 3     | x86-32           |
| Enterprise Linux | 5.0 (Advanced) | Update 3     | x86-64           |

# Red Hat

| Name             | Version        | Service Pack | CPU Architecture |
|------------------|----------------|--------------|------------------|
| Enterprise Linux | 5.0 (Advanced) | Update 4     | x86-32           |
| Enterprise Linux | 5.0 (Advanced) | Update 4     | x86-64           |
| Enterprise Linux | 5.0 (Advanced) | Update 5     | x86-32           |
| Enterprise Linux | 5.0 (Advanced) | Update 5     | x86-64           |
| Enterprise Linux | 5.0 (Advanced) | Update 6     | x86-32           |
| Enterprise Linux | 5.0 (Advanced) | Update 6     | x86-64           |
| Enterprise Linux | 5.0 (Advanced) | Update 7     | x86-32           |
| Enterprise Linux | 5.0 (Advanced) | Update 7     | x86-64           |
| Enterprise Linux | 5.0 (Advanced) | Update 8     | x86-32           |
| Enterprise Linux | 5.0 (Advanced) | Update 8     | x86-64           |
| Enterprise Linux | 5.0 (Advanced) | Update 9     | x86-32           |
| Enterprise Linux | 5.0 (Advanced) | Update 9     | x86-64           |
| Enterprise Linux | 5.0 (base)     |              | x86-32           |
| Enterprise Linux | 5.0 (base)     |              | x86-64           |
| Enterprise Linux | 5.0 (base)     | Update 1     | x86-32           |
| Enterprise Linux | 5.0 (base)     | Update 1     | x86-64           |
| Enterprise Linux | 5.0 (base)     | Update 10    | x86-32           |
| Enterprise Linux | 5.0 (base)     | Update 10    | x86-64           |
| Enterprise Linux | 5.0 (base)     | Update 2     | x86-32           |
| Enterprise Linux | 5.0 (base)     | Update 2     | x86-64           |
| Enterprise Linux | 5.0 (base)     | Update 3     | x86-32           |
| Enterprise Linux | 5.0 (base)     | Update 3     | x86-64           |
| Enterprise Linux | 5.0 (base)     | Update 4     | x86-32           |
| Enterprise Linux | 5.0 (base)     | Update 4     | x86-64           |
| Enterprise Linux | 5.0 (base)     | Update 5     | x86-32           |
| Enterprise Linux | 5.0 (base)     | Update 5     | x86-64           |

# Red Hat

| Name             | Version    | Service Pack | CPU Architecture |
|------------------|------------|--------------|------------------|
| Enterprise Linux | 5.0 (base) | Update 6     | x86-32           |
| Enterprise Linux | 5.0 (base) | Update 6     | x86-64           |
| Enterprise Linux | 5.0 (base) | Update 7     | x86-32           |
| Enterprise Linux | 5.0 (base) | Update 7     | x86-64           |
| Enterprise Linux | 5.0 (base) | Update 8     | x86-32           |
| Enterprise Linux | 5.0 (base) | Update 8     | x86-64           |
| Enterprise Linux | 5.0 (base) | Update 9     | x86-32           |
| Enterprise Linux | 5.0 (base) | Update 9     | x86-64           |
| Enterprise Linux | 6.0        |              | x86-32           |
| Enterprise Linux | 6.0        |              | x86-64           |
| Enterprise Linux | 6.0        | Update 1     | x86-32           |
| Enterprise Linux | 6.0        | Update 1     | x86-64           |
| Enterprise Linux | 6.0        | Update 2     | x86-32           |
| Enterprise Linux | 6.0        | Update 2     | x86-64           |
| Enterprise Linux | 6.0        | Update 3     | x86-32           |
| Enterprise Linux | 6.0        | Update 3     | x86-64           |
| Enterprise Linux | 6.0        | Update 4     | x86-32           |
| Enterprise Linux | 6.0        | Update 4     | x86-64           |
| Enterprise Linux | 6.0        | Update 5     | x86-32           |
| Enterprise Linux | 6.0        | Update 5     | x86-64           |

# SUSE

| Name                         | Version | Service Pack | CPU Architecture |
|------------------------------|---------|--------------|------------------|
| SUSE Linux Enterprise Server | 10      |              | x86-32           |
| SUSE Linux Enterprise Server | 10      |              | x86-64           |
| SUSE Linux Enterprise Server | 10      | SP1          | x86-32           |
| SUSE Linux Enterprise Server | 10      | SP1          | x86-64           |
| SUSE Linux Enterprise Server | 10      | SP2          | x86-32           |
| SUSE Linux Enterprise Server | 10      | SP2          | x86-64           |
| SUSE Linux Enterprise Server | 10      | SP3          | x86-32           |
| SUSE Linux Enterprise Server | 10      | SP3          | x86-64           |
| SUSE Linux Enterprise Server | 10      | SP4          | x86-32           |
| SUSE Linux Enterprise Server | 10      | SP4          | x86-64           |
| SUSE Linux Enterprise Server | 11      |              | x86-32           |
| SUSE Linux Enterprise Server | 11      |              | x86-64           |
| SUSE Linux Enterprise Server | 11      | SP1          | x86-32           |
| SUSE Linux Enterprise Server | 11      | SP1          | x86-64           |
| SUSE Linux Enterprise Server | 11      | SP2          | x86-32           |
| SUSE Linux Enterprise Server | 11      | SP2          | x86-64           |
| SUSE Linux Enterprise Server | 11      | SP3          | x86-32           |
| SUSE Linux Enterprise Server | 11      | SP3          | x86-64           |

# The CentOS Project

| Name   | Version | Service Pack | CPU Architecture |
|--------|---------|--------------|------------------|
| CentOS | 5.10    |              | x86-32           |
| CentOS | 5.10    |              | x86-64           |
| CentOS | 6.5     |              | x86-32           |
| CentOS | 6.5     |              | x86-64           |

# File System Compatibility

Note:

- Symantec System Recovery 2013 R2 Linux Edition only supports the listed file systems. Other file systems such as JFS, NSS, and Reiser4 are not supported.

## File System Compatibility

| File System | Version | O/S   |
|-------------|---------|---|
| Ext2        |         | All SSR-L supported Linux platforms             |
| Ext3        |         | All SSR-L supported Linux platforms             |
| Ext4        |         | All SSR-L supported Linux platforms             |
| FAT16 [1]   |         | All SSR and SSR-L supported platforms           |
| FAT32       |         | All SSR and SSR-L supported platforms           |
| ReiserFS    | 3       | All SSR-L supported Linux platforms             |
| XFS         |         | All SSR-L-2013 R2 supported SLES/RHEL platforms |

1. With 2 GB limit.

# Retiring Soon

## Retiring Soon: Items planned for end-of-life

The platforms, options, features, and functionality that are listed in this section may not be listed as supported starting with Symantec System Recovery 2013 R2 SP3. This list of items may change up until a Service Pack or new Symantec System Recovery version is released. To help customers plan accordingly, Veritas will provide advance notice of the items that will be unavailable.

Current supportability of these items is not affected. Normal Technical Support lifecycle policies for Veritas enterprise products still apply to these items. To provide Veritas with direct feedback, please use the Backup and Recovery Ideas forum located here: <https://www.veritas.com/community/backup-and-recovery/ideas>

## End of Life Features

| Feature Name                           | Notes   |
|--|---|
| Symantec Management Platform 7.6.      | Symantec System Recovery 2013 R2 SP6 Management Solution no longer supports Symantec Management Platform 7.6.     |
| Symantec Management Platform 7.5 SP1.  | Symantec System Recovery 2013 R2 SP4 Management Solution no longer supports Symantec Management Platform 7.5 SP1. |
| SharePoint in Granular Restore Option. | Symantec System Recovery 2013 R2 SP3 no longer supports SharePoint in Granular Restore Option.                    |
| Windows 2003, 2003 R2, or Vista. [1]   | Symantec System Recovery 2013 R2 SP3 no longer supports Windows 2003, 2003 R2, or Vista.                          |
| ThreatCon level monitoring.            | Symantec System Recovery 2013 R2 SP3 no longer supports ThreatCon level monitoring.                               |

1. Technical support will provide partial support to customers using Symantec System Recovery on Windows 2003/2003 R2/Vista only if the issue is related to Symantec System Recovery.