

Veritas Desktop and Laptop Option Installation Prerequisites

This article provides information on the prerequisites specific to the Operating Systems and SQL Server component for installing the Veritas Desktop and Laptop Option (DLO) product.

Note: This article is applicable for version 9.3.2 onwards.

Windows Operating System (OS) Prerequisites

It is recommended that the Server and client OS are up to date with the latest Service packs and Windows updates/KB articles. Please use the Windows Update feature to ensure the OS is up to date.

On a Windows Server 2008, Windows Server 2008 R2 and Windows Server 2012 R2 OS, it is mandatory to have the OS up to date with the latest Windows update\ KB article.

For details on the supported OS, please refer to the Veritas Desktop and Laptop Option version specific Software Compatibility List document available [here](#).

SQL Server Prerequisites: Transport Layer Security (TLS) 1.2 Support

Veritas Desktop and Laptop Option can function in an environment configured to support TLS 1.2.

For details on the SQL Server prerequisites to support TLS 1.2, please refer [here](#).

For details on the supported SQL versions, please refer to the Veritas Desktop and Laptop Option version specific Software Compatibility List document available [here](#).

Prerequisites for Specific scenarios

This section details the prerequisites that needs to be ensured when installing or upgrading DLO, in case of specific scenarios.

On Windows Server 2008 OS

When installing or upgrading the Veritas Desktop and Laptop Option on a Windows Server 2008 OS, the **Microsoft® ODBC Driver 11 for SQL Server® - Windows** should be installed manually, based on the bitness of server machine. To download, click [here](#).

Special consideration when using remote SQL 2019 instance

If remote SQL 2019 instance is used either in case of new installation or upgrade, please follow the additional steps provided in the link:

https://www.veritas.com/content/support/en_US/article.100049109.html