

# Veritas™ Desktop and Laptop Option 9.4 Software Compatibility List



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## DLO Administration Server, Administration Console, Maintenance Server, Database Server, Dedupe Server, Edge Server, IO Server

OS Version	Edition	Platform
Windows Server 2019	Standard, Data Center	x64
Windows Server 2016	Standard, Data Center	x64
Windows Server 2012 R2 - with Update 2919355	Standard, Data Center	x64
Windows Server 2012	Standard, Data Center	x64
Windows Storage Server (2016, 2012 R2, 2012)	-	x64

**Note 1:** The DLO components can be installed on VMware ESXi and Hyper-V servers. Ensure that the virtual environment meets all the hardware requirements and the recommendations specified by the respective vendors.

**Note 2:** The DLO components can be installed on Microsoft Azure and Amazon Web Services (AWS) cloud.

**Note 3:** The DLO Administration Console component can also be installed on the supported platforms for [Windows Desktop Agent](#).

**Note 4:** The DLO 9.4 Server components have been qualified for co-existence with Veritas Backup Exec 21.0 & Veritas NetBackup 8.3.

**Note 5:** The DLO 9.4 Server components are backward compatible with the 9.x DLO Agent versions.

**Note 6:** The Veritas NetBackup Appliances and Veritas Access Appliances are not supported with DLO and cannot be configured as Storage Locations.

### DLO Database Supported SQL Versions

SQL Server	Edition	Platform
SQL Server 2019	Standard, Enterprise, Express	x64
SQL Server 2017	Standard, Enterprise, Express	x64
SQL Server 2016 SP2	Standard, Enterprise, Express	x64
SQL Server 2016 SP1	Standard, Enterprise, Express	x64
SQL Server 2016	Standard, Enterprise, Express	x64
SQL Server 2014 SP3	Standard, Enterprise, Express	x86, x64
SQL Server 2014 SP2	Standard, Enterprise, Express	x86, x64
SQL Server 2012 SP4	Standard, Enterprise, Express	x86, x64

**Note :** By default DLO installs its own instance of SQL Server 2014 Express SP3. Ensure to manually install the Microsoft® SQL Server® 2014 SP3 Latest Cumulative Update available [here](#).

## Desktop Agent for Windows

OS Version	Edition	Platform
Windows 10 – Version 2004 (May 2020 Update)	Pro, Education, Enterprise	x86, x64
Windows 10 – Version 1909 (November 2019 Update)	Pro, Education, Enterprise	x86, x64
Windows 10 – Version 1903 (May 2019 Update)	Pro, Education, Enterprise	x86, x64
Windows 10 – Version 1809 (October 2018 Update)	Pro, Education, Enterprise	x86, x64
Windows 10 - Version 1803 (Spring Creator Update)	Pro, Education, Enterprise	x86, x64
Windows 10 - Version 1709 (Fall Creators Update)	Pro, Education, Enterprise	x86, x64
Windows 10 - Version 1703 (Creator Update)	Pro, Education, Enterprise	x86, x64
Windows 10 - Version 1607 (Anniversary Update)	Pro, Education, Enterprise	x86, x64
Windows 8.1		x86, x64
Windows 8		x86, x64
Windows 7 SP1		x86, x64

**Note 1:** The Desktop Agent will install and run on 64-bit platform in 32-bit compatibility mode unless the default mail client is 64-bit Microsoft Outlook.

**Note 2:** On 64-bit machines, the default Desktop Agent installation path is C:\Program Files (x86)\Veritas\Veritas DLO\DLO.

**Note 3:** The Desktop Agent supports backup of endpoints with full disk encryption and logical drive encryption using Bitlocker.

**Note 4:** Web Restore capability is supported with the following browsers – Google Chrome, Mozilla Firefox, Internet Explorer, Microsoft Edge & Safari. It is recommended to use the latest browser version.

**Note 5:** The DLO Mobile application can be installed on the iOS & Android devices. For the supported platforms, refer to DLO Mobile Application > Support Matrix available in the Veritas Desktop and Laptop Option Administrator's Guide.

## Desktop Agent for Mac

Mac Version	Platform
10.15	64-bit
10.14	64-bit
10.13	64-bit
10.12	64-bit
10.11	64-bit
10.10	64-bit
10.9	64-bit

## DLO Office Application Support

Office Application	Platform
Microsoft Office 2019	32-bit, 64-bit
Microsoft Office 2016	32-bit, 64-bit
Microsoft Office 2013 SP1	32-bit, 64-bit
Microsoft Office 2010 SP2	32-bit, 64-bit
IBM Lotus Notes 10	-
IBM Lotus Notes 9	-
IBM Lotus Notes 8.5.3	-

## DLO Cluster Support

Product	OS Version	Platform
Microsoft Cluster Service	Windows Server 2012 R2	x64
Microsoft Cluster Service	Windows Server 2012	x64

## DLO Upgrade Support

Direct Upgrade to latest version supported from
Veritas Desktop and Laptop Option 9.3.3
Veritas Desktop and Laptop Option 9.3.2
Veritas Desktop and Laptop Option 9.3.1
Veritas Desktop and Laptop Option 9.3
Veritas Desktop and Laptop Option 9.2
Veritas Desktop and Laptop Option 9.1
Veritas Desktop and Laptop Option 9.0 Service Pack 1

**Note 1:** To upgrade to the latest DLO version, customers using versions DLO 7.6 SP1, 8.0, 8.0 SP1, 8.0 SP2, 8.0 SP3 and 8.0 SP4, will have to perform a step upgrade, by upgrading first to the DLO 9.3.2 version and then to the latest version.

**Note 2:** If you are upgrading from versions prior to 7.6 SP1, first upgrade to 7.6 SP1, followed by an upgrade to 9.3.2 and then to this latest version.

**Note 3:** If you are upgrading from DLO 7.5 or 7.5 SP1, then prior to the upgrade to DLO 7.6 SP1, it is mandatory to upgrade the Dedupe database. For steps, refer [https://www.veritas.com/support/en\\_US/article.TECH223671](https://www.veritas.com/support/en_US/article.TECH223671).

## End-of-Life Information

*EOL Notice: The following are no longer supported for use with this version of Veritas Desktop and Laptop Option. The 'Version EOL Started' identifies the Version of Desktop and Laptop Option that no longer provides the support and includes all subsequent releases.*

Product	Platform	Version EOL Started
SQL Server 2008 SP4	x86, x64	DLO 9.3.3
SQL Server 2008 R2 SP3	x86, x64	DLO 9.3.3
Windows 10 Version 1507 & 1511	x86, x64	DLO 9.3.3
Windows Server 2008 R2 SP1	x64	DLO 9.3.3
Windows Server 2008 SP2	x86, x64	DLO 9.3.3
Windows Storage Server 2008 R2	x64	DLO 9.3.3
Windows Vista & Service Packs	x86, x64	DLO 9.3.1
Windows Server 2008	x86, x64	DLO 9.3.1
SQL Server 2014 SP1	x86, x64	DLO 9.3.1
SQL Server 2014	x86, x64	DLO 9.3.1
SQL Server 2012	x86, x64	DLO 9.3.1
SQL Server 2008 R2 SP1 & SP2	x86, x64	DLO 9.3.1
SQL Server 2008 R2	x86, x64	DLO 9.3.1
SQL Server 2008	x86, x64	DLO 9.3.1
Microsoft Office 2013	x86, x64	DLO 9.3.1
Microsoft Office 2010 SP1	x86, x64	DLO 9.3.1
Microsoft Office 2010	x86, x64	DLO 9.3.1
Microsoft Office 2007 & Service Packs	x86, x64	DLO 9.3.1