

NetBackup™ Network Ports Reference Guide

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NetBackup™ Network Ports Reference Guide

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About the NetBackup network ports

This chapter includes the following topics:

- [TCP ports used by NetBackup](#)
- [Compatibility with back-level hosts](#)

TCP ports used by NetBackup

NetBackup primarily uses the TCP protocol to communicate between processes. The processes can run on the same host or on different hosts. This distributed client-server architecture requires that the destination TCP ports specific to the NetBackup processes be open through any firewalls within the networking infrastructure.

Firewalls may also be configured to filter connections based on the source port. NetBackup typically uses non-reserved source ports for outbound connections.

The sections that follow describe the TCP ports used by NetBackup in the default configuration. The network layers on the hosts and the networking devices between the hosts must be configured to allow these connections. NetBackup requires the proper connections to be configured or it cannot operate.

Compatibility with back-level hosts

- Use the operating system commands (`netstat`, `pfiles`, `lsof`, `process monitor`) to make sure that the expected processes are running and listening for connections.
- The `bptestbpcd` command resides only on NetBackup servers.

NetBackup Ports

This chapter includes the following topics:

- [NetBackup default ports](#)
- [NetBackup master server ports](#)
- [NetBackup media server ports](#)
- [NetBackup client ports](#)
- [NetBackup web UI ports](#)
- [Java Console ports](#)
- [NDMP server ports](#)
- [DataDomain OpenStorage ports](#)
- [NetBackup Granular Restore Technology \(GRT\) ports](#)
- [Network and port address translation](#)
- [Configuring ports for the NetBackup legacy Web Services](#)

NetBackup default ports

NetBackup primarily uses the ports as destination ports when connecting to the various services.

See [Table 2-1](#) on page 7.

Veritas has registered these ports with Internet Assigned Number Authority (IANA) and they are not to be used by any other applications.

A few features and services of NetBackup require additional ports to be open. Those requirements are detailed in later sections.

By default, NetBackup uses ports from the ephemeral range for the source port. Those ports are selected randomly from the range provided by the operating system.

Note: Configuring the **Connect Options** and other settings may change how source and destination ports are selected. These settings and other non-default configurations, are not discussed here. For details, see the [NetBackup Administrator's Guides, volume 1 and volume 2](#).

The following table lists the ports required by NetBackup to connect to various services.

Table 2-1 NetBackup ports

| Service | Port | Description |
|-------------|-------|---|
| VERITAS_PBX | 1556 | Veritas Private Branch Exchange Service |
| VNETD | 13724 | NetBackup Network service |

NetBackup master server ports

The master server must be able to communicate with the media servers and clients.

The following table lists the minimum ports required by the master server:

Table 2-2 NetBackup master server ports

| Source | Destination | Service | Port |
|---------------|--------------|-------------|--------------------|
| Master server | Media server | VERITAS_PBX | 1556 |
| Master server | Media server | VNETD | 13724 ¹ |
| Master server | Client | VERITAS_PBX | 1556 |
| Master server | Client | VNETD | 13724 ₁ |
| Master server | Media server | NBSSC | 5637 ² |

1 - It applies while you use the Resilient Network feature or when NetBackup 8.0 or earlier master server cannot reach a legacy service via PBX.

2 - This port is used to provide back-level media server support for the media servers that are configured for cloud storage. Only media server versions 7.7.x to 8.1.2 are supported.

Ensure that the older media servers use this port. Communication with the master server fails if the older media servers use a different port.

NetBackup media server ports

The media server must be able to communicate with the master server, and the clients.

The following table lists the ports required by the media server:

Table 2-3 NetBackup media server ports

| Source | Destination | Service | Port |
|--------------|---------------|------------------------------------|-------------------|
| Media server | Master server | VERITAS_PBX | 1556 |
| Media server | Master server | VNETD | 13724 ** |
| Media server | Media server | VERITAS_PBX | 1556 |
| Media server | Media server | VNETD | 13724 ** |
| Media server | Client | VERITAS_PBX | 1556 |
| Media server | Client | VNETD | 13724 ** |
| Media server | MSPD server | Deduplication 10102 Manager (spad) | 10102 |
| Media server | MSPD server | Deduplication Engine (spoold) | 10082 |
| Media server | Master server | NBWMC | 5637 ⁺ |

** It applies while you use the Resilient Network feature or when a NetBackup 8.0 or earlier media server cannot reach a legacy service via PBX.

⁺ This port is used to provide back-level media server support for the media servers that are configured for cloud storage. Only media server versions 7.7.x to 8.1.2 are supported.

Ensure that the older media servers use this port. Communication with the master server fails if the older media servers use a different port.

NetBackup client ports

The client requires access to the master server to initiate user and client-initiated operations such as application backups for Oracle and SQL Server.

When using the client-side deduplication, the client must also be able to communicate with the MSDP media servers.

The following table lists the ports required by the client:

Table 2-4 NetBackup client ports

| Source | Destination | Service | Port |
|--------|---------------|--|----------|
| Client | Master server | VERITAS_PBX | 1556 |
| Client | Master server | VNETD | 13724 * |
| Client | Media server | VERITAS_PBX | 1556 |
| Client | Media server | VNETD | 13724 ** |
| Client | MSDP server | Deduplication Manager (<i>spad</i>) | 10102 |
| Client | MSDP server | Deduplication Engine (<i>spoold</i>) | 10082 |

* It applies while you use the Resilient Network feature or when a NetBackup 8.0 or earlier client cannot reach a legacy service via PBX.

** Required while you use the Resilient Network feature.

NetBackup web UI ports

The NetBackup web UI uses the following ports for communication:

Table 2-5 NetBackup web UI ports

| Source | Destination | Service | Port |
|-------------|---------------|---------|------|
| Web browser | Master server | NBWMC | 443 |

Java Console ports

The Java Console (or NetBackup Administration Console) uses the following ports for communication:

Table 2-6 Java Console ports

| Source | Destination | Service | Port |
|--------------|---------------|-------------|-------|
| Java Console | Master server | VERITAS_PBX | 1556 |
| Java Console | Master server | VNETD | 13724 |

NDMP server ports

The port requirements to backup and restore an NDMP server are as follows:

- TCP port 10000 must be open from the media server (DMA) to the NDMP filer (tape or disk) for all types of NDMP operations; local, remote, and 3-way.
- The NetBackup `SERVER_PORT_WINDOW` must be open inbound from the filer to the media server for remote NDMP. It must also be open for efficient catalog file (TIR data) movement during local or 3-way NDMP.

DataDomain OpenStorage ports

The following ports must be open to use a DataDomain OST storage server.

- The TCP ports for 2049 (`nfs`), 111 (`portmapper`), and 2052 (`mountd`) must be open from the media server to the target storage server.
- The UDP port 111 (`portmapper`) must be open from the media server to the target storage server.
- The TCP port 2051 (`replication`) must also be open from the media server to the storage server for optimized duplication.

NetBackup Granular Restore Technology (GRT) ports

The following ports must be open to use the GRT feature of NetBackup.

- TCP port 111 (`portmapper`) needs to be open from the client to the media server.
- TCP port 7394 (`nbfssd`) needs to be open from the client to the media server.

Network and port address translation

NetBackup 8.2 and later versions support NetBackup clients in a private network that are connected to NetBackup servers in a public network through a device that

performs network address translation (NAT). Such NetBackup clients are referred to as NAT clients.

For more details on NAT support, refer to the [NetBackup Administrator's Guide Volume I](#).

NetBackup 8.3 and later versions support media servers in a private network that are connected to the primary server in a public network through a device that performs network address translation (NAT).

The TCP port used by the NetBackup Messaging Broker (`nbmqbroker`) service must be open from the clients to the master server. The default port is 13781 unless it is updated with the `configureMQ` command.

Note that the direction of connection initiation between servers and clients is reversed. The TCP port for PBX/1556 must be open from the client to the servers and need not be open from servers to clients.

For additional details see the article [NetBackup support for NAT and PAT](#).

Configuring ports for the NetBackup legacy Web Services

The NetBackup installation process automatically runs the `configurePorts` script to configure NetBackup legacy Web Services to run on any of the following sets of ports.

Table 2-7 Port sets for NetBackup legacy Web Services

| Port set | HTTPS port | Shutdown port |
|------------|------------|---------------|
| First set | 8443 | 8205 |
| Second set | 8553 | 8305 |
| Third set | 8663 | 8405 |

Note: The shutdown ports are honored only for local intra-host connections. Therefore, they do not need to be open externally.

The HTTPS port (whichever is in use) should be open inbound to the primary server.

If the `configurePorts` script does not find one of the sets free (for example 8443 and 8205), it logs an error to the following file:

Windows:

```
install_path\NetBackup\wmc\webserver\logs\nbwmc_configurePorts.log
```

UNIX and Linux:

```
/usr/opensv/wmc/webserver/logs/nbwmc_configurePorts.log
```

On UNIX and Linux, the following appears on the NetBackup system console:

```
configurePorts: WmcPortsUpdater failed with exit status <status_code>
```

When this error occurs, use the following procedure on the primary server to manually configure the ports. The `configurePorts` command is in the following location:

Windows:

```
install_path\NetBackup\wmc\bin\install\configurePorts
```

UNIX or Linux:

```
/usr/opensv/wmc/bin/install/configurePorts
```

Note: NetBackup Web Services on the primary server require port 1024 or higher. Do not use a port number that is less than 1024. Ports that are less than 1024 are privileged and cannot be used with the NetBackup Web Services.

To configure ports for the NetBackup Web Services

- 1** On the primary server, enter the following to list the currently configured ports:

```
configurePorts -status
```

Example output:

```
Current Https Port: 8443
Current Shutdown Port: 8205
```

- 2** Use the `configurePorts` command in the following format to re-configure a port:

```
configurePorts -httpsPort https_port | -shutdownPort shutdown_port
```

You can configure one or two ports at a time. For example, to configure the HTTPS port to 8553:

```
configurePorts -httpsPort 8553
```

Output:

```
Old Https Port: 8443
New Https Port: 8553
```

Use this command as needed to configure a set of ports for HTTPS and shutdown.

See [Table 2-7](#) for a list of the port sets.

- 3** If the primary server is in a clustered environment, do the following:
 - Make sure that the same set of ports are free on all the cluster nodes: Do [step 1](#) on each node.
 - Reconfigure the ports on each node as required: Do [step 2](#).
 - To override the ports that are used across all nodes, enter the following:

```
configurePorts -overrideCluster true
```

This command updates the following file on shared disk:

Windows:

```
install_path/NetBackup/var/global/wsl/portfile
```

UNIX or Linux:

```
/usr/opensv/netbackup/var/global/wsl/portfile
```

The NetBackup installer for `Web Services` uses this file during installation in a clustered mode.

Other Network Ports

This chapter includes the following topics:

- [NetBackup deduplication ports](#)
- [NetBackup 5200 and 5220 appliance ports \(for firewall between master and media server\)](#)
- [NetBackup VMware ports](#)
- [Port usage for the NetBackup vSphere Web Client Plug-in](#)
- [Nutanix AHV cluster ports](#)
- [Port requirements for Kubernetes operator deployment](#)
- [NetBackup CloudStore Service Container \(nbcssc\) port](#)

NetBackup deduplication ports

The following table shows the ports that are used for NetBackup deduplication that includes Media Server Deduplication (MSDP), and optimized deduplication. If firewalls exist between the various deduplication hosts, you must open the required ports.

Deduplication hosts are the media servers, deduplication storage servers, any load balancing servers, and any clients that deduplicate their own data.

Note: MSDP with Client-Direct (client deduplication) and optimized duplication need some ports to be opened.

During Client Direct restores, TCP port 1556 must be open between the NetBackup client and the master server.

NetBackup 5200 and 5220 appliance ports (for firewall between master and media server)**Table 3-1** NetBackup deduplication port usage

| Port | Usage |
|-------|--|
| 10082 | This is the NetBackup Deduplication Engine (<code>spoold</code>) port that is used by MSDP. Open this port between: <ul style="list-style-type: none"> ■ The deduplication client and the storage servers. ■ The MSDP and the storage servers. |
| 10102 | This is the NetBackup Deduplication Manager (<code>spad</code>) port that is used by MSDP. Open this port between: <ul style="list-style-type: none"> ■ The deduplication client and the MSDP servers. ■ The MSDP server and any Additional servers that handle finger printing. |

Ports 10082 and 10102 (MSDP) must also be open between the media server and any storage servers that perform optimized duplications.

Note: If using Auto Image Replication (AIR) for optimized duplication, TCP ports 1556, 10082, and 10102 (MSDP) must be open between the NetBackup domains.

Note: For isolated recovery environment, TCP ports 1556, 10082, and 10102 are required to be opened only at the NetBackup source domain.

NetBackup 5200 and 5220 appliance ports (for firewall between master and media server)

In addition to the ports used by NetBackup, the 52xx appliances also provide for both in-band and out-of-band management. The out-of-band management is through a separate network connection, the Remote Management Module (RMM), and the Intelligent Platform Management Interface (IPMI). Open these ports through the firewall as appropriate to allow access to the management services from a remote laptop or KVM (keyboard, video monitor, mouse).

The following table describes the ports to open inbound to the NetBackup appliance.

Table 3-2 Inbound ports

| Source | Destination | Port | Service | Description |
|--------------|-------------|------|---------|------------------------|
| Command line | Appliance | 22 | ssh | In-band management CLI |

NetBackup 5200 and 5220 appliance ports (for firewall between master and media server)**Table 3-2** Inbound ports (*continued*)

| Source | Destination | Port | Service | Description |
|----------------|----------------------------------|------|---------|--------------------------------------|
| Web browser | Appliance | 80 | http | In-band management GUI |
| Web browser | Appliance | 443 | https | In-band management GUI |
| Web browser | Appliance IPMI | 80 | http | Out-of-band mgmt (ISM+ or RM*) |
| Web browser | Appliance IPMI (firmware > 2.13) | 443 | https | Out-of-band management (ISM+ or RM*) |
| NetBackup ISM+ | 5020/5200 Appliance IPMI | 5900 | KVM | CLI access, ISO & CDROM redirection |
| NetBackup ISM+ | 5020/5200 Appliance IPMI | 623 | KVM | (optional, utilized if open) |
| Symantec RM* | 5220/5x30 Appliance IPMI | 7578 | RMM | CLI access |
| Symantec RM* | 5220/5x30 Appliance IPMI | 5120 | RMM | ISO & CD-ROM redirection |
| Symantec RM* | 5220/5x30 Appliance IPMI | 5123 | RMM | Floppy redirection |
| Symantec RM* | 5220/5x30 Appliance IPMI | 7582 | RMM | KVM |
| Symantec RM* | 5220/5x30 Appliance IPMI | 5124 | | CDROM |
| Symantec RM* | 5220/5x30 Appliance IPMI | 5127 | | USB or Floppy |

+ NetBackup Integrated Storage Manager

* Symantec Remote Management – Remote Console.

Note: Ports 7578, 5120, and 5123 are for the unencrypted mode. Ports 7528, 5124, and 5127 are for the encrypted mode.

Open these ports outbound from the appliance to allow alerts and notifications to the indicated servers.

Table 3-3 Outbound ports

| Source | Destination | Port | Service | Description |
|-----------|------------------|------|---------|------------------------------------|
| Appliance | Call Home server | 443 | https | Call Home notifications to Veritas |
| Appliance | SNMP Server | 162* | SNMP | Outbound traps and alerts |
| Appliance | SCSP host | 443 | https | Download SCSP certificates |

* This port number can be changed within the appliance configuration to match the remote server.

NetBackup VMware ports

The TCP ports 443 and 902 are required to access the VMware infrastructure, as follows:

- 443 NetBackup connects to TCP port 443 on the following VMware components:
- On the vCenter server for VM discovery requests, snapshot creation and deletion, vSphere Tag associations, and so on.
 - On the vSphere Platform Services Controller (PSC) to discover, back up and restore vSphere Tag associations.
NetBackup connects to the vSphere Platform Services Controller (PSC) in vSphere 6.0 and later.
- 902 TCP port 902 is required when:
- You use HotAdd/NBD/NBDSSL transport for backups and restore.
 - Restores are done through Restore ESX server bypassing the vCenter server.

Port usage for the NetBackup vSphere Web Client Plug-in

Table 3-4 shows the standard ports to be used in a NetBackup vSphere Web Client Plug-in environment.

Table 3-4 Ports used in NetBackup and the vSphere Web Client Plug-in environment

| Source | Port number | Destination |
|--|---|--------------------|
| Browser | 9443 | vSphere Web Client |
| For VM recovery: vCenter server (or vSphere Web Client server if deployed independently) | RESTful interface at port 8443 (https) or as configured on the primary server | primary server |
| primary server | 443 | vCenter server |
| Backup host | 443 | vCenter server |
| Backup host | 902 (for nbd or nbdssl) | ESXi |

Nutanix AHV cluster ports

The following table shows the ports that are used between the NetBackup hosts and the Nutanix AHV cluster hosts. If firewalls exist between the various hosts, you must open the required ports.

Table 3-5 Ports that must be open in a Nutanix AHV cluster environment

| Source | Port number | Destination |
|---------------------|----------------------------|----------------------------------|
| Backup host | TCP port 111 (port mapper) | Nutanix AHV cluster |
| Backup host | TCP port 2049 (NFS) | Nutanix AHV cluster |
| Backup host | TCP port 9440 | Nutanix AHV cluster |
| Backup host | TCP port 9440 | Nutanix AHV Prism Central server |
| Nutanix AHV cluster | TCP port 111 (port mapper) | Backup host |
| Nutanix AHV cluster | TCP port 2049 (NFS) | Backup host |
| *bi-directional | iSCSI over TCP 860, 3260 | *bi-directional |
| *bi-directional | iSCSI over TCP 3205 | *bi-directional |

*Ports must be open bi-directional between AHV access host and AHV cluster. Port 9440 is open only inbound to the AHV cluster from the AHV access host.

Port requirements for Kubernetes operator deployment

Following table shows the port requirements for the Kubernetes operator deployment. If firewall exist between the various hosts, you must open the required communication ports.

Table 3-6 Ports that must be open in a NetBackup Kubernetes cluster environment

| Source | Port number | Destination |
|----------------|---------------------------------------|--------------------|
| Primary server | TCP port 443 | Kubernetes cluster |
| Media server | TCP port 443 (new in NetBackup 10.0). | Kubernetes cluster |

Note: Review the Kubernetes configuration to ensure that the Kubernetes API server port has not been changed from 443 to a non-default port; often 6443 or 8443.

| | | |
|--------------------|---|----------------|
| Kubernetes cluster | TCP port 443 (applicable in NetBackup version 9.1, but not in version 10.0 or later). | Primary server |
|--------------------|---|----------------|

Note: NetBackup Kubernetes Operator (KOps) and datamover pods have additional requirements (new in NetBackup 10.0).

| | | |
|--------------------|---|--------------------------|
| Kubernetes cluster | TCP port 1556 outbound | Primary server |
| Kubernetes cluster | TCP port 1556 outbound | Media server |
| Kubernetes cluster | TCP port 13724 bi-directional if using Resilient Network. | Primary and media server |

NetBackup CloudStore Service Container (nbcssc) port

This is applicable to media server versions 7.7.x to 8.1.2 only.

The CloudStore Service Container (`nbcssc`) is a web-based service container that runs on older media servers that are configured for cloud storage. This container runs the throttling service and the metering data collector service.

Table 3-7 NetBackup CloudStore Service Container (nbcssc) port

| Port | Source | Destination | Process | Description |
|------|--|--|---------|---|
| 5637 | Media server 7.7.x to 8.1.2 only | Master server | NBWMC | <p>Allow communication between master server and all media servers that are configured for cloud storage.</p> <p>This port is used to provide back-level media server support. Only media server versions 7.7.x to 8.1.2 are supported.</p> <p>Ensure that the older media servers use this port. Communication with the master server fails if the older media servers use a different port.</p> |
| 5637 | Master server | Media server 7.7.x to 8.1.2 only | NBCSSC | <p>Allow communication between master server and all media servers that are configured for cloud storage.</p> <p>This port is used to provide back-level media server support. Only media server versions 7.7.x to 8.1.2 are supported.</p> <p>Ensure that the older media servers use this port. Communication with the master server fails if the older media servers use a different port.</p> |

The port number is defined in the CloudStore Service Container configuration file (`cloudstore.conf`) as follows:

```
CSSC_PORT=5637
```

The configuration file resides in the following directory on the older media servers:

- **UNIX:** `/usr/opensv/netbackup/db/cloud`
- **Windows:** `install_pathVeritas\NetBackup\db\cloud`

See the *NetBackup Cloud Administrator's Guide* for more details.

<http://www.veritas.com/docs/DOC5332>

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