

Enterprise Vault.cloud™ Compatibility List

January 2018

Enterprise Vault.cloud Compatibility List

Last updated: 2018-01-12.

Legal Notice

Copyright © 2018 Veritas Technologies LLC. All rights reserved.

Veritas, the Veritas Logo, and Enterprise Vault.cloud are trademarks or registered trademarks of Veritas Technologies LLC or its affiliates in the U.S. and other countries. Other names may be trademarks of their respective owners.

This product may contain third-party software for which Veritas is required to provide attribution to the third party ("Third-party Programs"). Some of the Third-party Programs are available under open source or free software licenses. The License Agreement accompanying the Software does not alter any rights or obligations you may have under those open source or free software licenses. Refer to the Third-party Legal Notices document accompanying this Veritas product or available at <https://www.veritas.com/about/legal/license-agreements>.

The product described in this document is distributed under licenses restricting its use, copying, distribution, and decompilation/reverse engineering. No part of this document may be reproduced in any form by any means without prior written authorization of Veritas Technologies LLC and its licensors, if any.

THE DOCUMENTATION IS PROVIDED "AS IS" AND ALL EXPRESS OR IMPLIED CONDITIONS, REPRESENTATIONS AND WARRANTIES, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE OR NON-INFRINGEMENT, ARE DISCLAIMED, EXCEPT TO THE EXTENT THAT SUCH DISCLAIMERS ARE HELD TO BE LEGALLY INVALID. VERITAS TECHNOLOGIES LLC SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES IN CONNECTION WITH THE FURNISHING, PERFORMANCE, OR USE OF THIS DOCUMENTATION. THE INFORMATION CONTAINED IN THIS DOCUMENTATION IS SUBJECT TO CHANGE WITHOUT NOTICE.

The Licensed Software and Documentation are deemed to be commercial computer software as defined in FAR 12.212 and subject to restricted rights as defined in FAR Section 52.227-19 "Commercial Computer Software - Restricted Rights" and DFARS 227.7202, et seq. "Commercial Computer Software and Commercial Computer Software Documentation," as applicable, and any successor regulations, whether delivered by Veritas as on premises or hosted services. Any use, modification, reproduction release, performance, display or disclosure of the Licensed Software and Documentation by the U.S. Government shall be solely in accordance with the terms of this Agreement.

Veritas Technologies LLC
500 E Middlefield Road
Mountain View, CA 94043

<http://www.veritas.com>

Contents

Chapter 1	Introduction	6
	About this document	6
	About Enterprise Vault.cloud and Microsoft products	6
	Key to the tables	7
Chapter 2	Data Sources	8
	Mail servers (journaling)	8
	Directory synchronization	9
	Social media servers and file services	9
	Legacy data ingestion	9
Chapter 3	User Access	10
	Web browsers	10
	Web folder access	11
	Mobile web browsers	11
	Single Sign-On solutions	12
Chapter 4	On-premises Software	13
	CloudLink 4.0	13
	Active Directory and Domino Directory synchronization	13
	Exchange mailbox delegate access synchronization	14
	Web folder push	14
	CloudLink host server	15
	Folder Sync 1.13	15
	Folder Sync 1.13 mail server support	16
	Folder Sync 1.13 database	16
	Folder Sync 1.13 host server operating system	16
	Enterprise Vault.cloud BlackBerry option	17
	ArchiveTools for SharePoint	17
	Lync Connector	17

Chapter 5	Email Continuity	19
	Email Continuity	19
	Email security platforms	19
	Email Continuity flush	19
Chapter 6	Partner Solutions	21
	Supported partner solutions	21

Introduction

This chapter includes the following topics:

- [About this document](#)
- [About Enterprise Vault.cloud and Microsoft products](#)
- [Key to the tables](#)

About this document

This document provides information about Veritas' support for the use of Enterprise Vault.cloud products.

Note: The information in this document is based on the assumption that you are using the latest versions of the Enterprise Vault.cloud products.

About Enterprise Vault.cloud and Microsoft products

We are committed to ensuring that Enterprise Vault.cloud works effectively with the various products found in a typical Microsoft collaboration environment. We are also committed to ensuring that Enterprise Vault.cloud adds value to the latest releases from Microsoft in the following product families:

- Exchange
- Office and Outlook
- Windows

To this end, we try to provide support for new releases from Microsoft in those areas within 90 days after the general availability of the releases from Microsoft. In some

cases, support may take longer, but we try to meet this objective to provide our customers the best interoperability with Microsoft products.

Key to the tables

The tables in this document use the following terminology:

Table 1-1 Key to terms used in this document

Term	Description
Personal	Personal.cloud
Discovery	Discovery.cloud
Manage	Enterprise Vault.cloud Administration Console
Mobile Web Access	Enterprise Vault.cloud Mobile Web Access
Y	Yes
N	No
N/A	Not applicable

Data Sources

This chapter includes the following topics:

- [Mail servers \(journaling\)](#)
- [Directory synchronization](#)
- [Social media servers and file services](#)
- [Legacy data ingestion](#)

Mail servers (journaling)

Table 2-1 Supported mail servers for journaling to Enterprise Vault.cloud

Item	Version	Compatible?
Exchange 2003	SP1 or higher	Y
Exchange 2007	All	Y
Exchange 2010	All	Y
Exchange 2013	All	Y
Exchange 2016	All	Y
Office 365 (Exchange 2010)	All versions that support journaling	Y
Domino 8	All	Y
Domino 8.5	All	Y
Domino 9.0	All	Y
Google G Suite Gmail	Google G Suite Enterprise	Y

Directory synchronization

Table 2-2 Directory synchronization

Synchronization method	Directory types	Compatible?
CloudLink	Active Directory, Domino Directory	See “CloudLink 4.0” on page 13.
Office 365 Sync from Manage	Microsoft Office 365	Y

Social media servers and file services

Table 2-3 Supported social media servers and file services

Item	Version	Personal	Discovery
Box	All	Y	Y
SalesForce Chatter	All	Y	Y
Microsoft Lync on-premises	See “Lync Connector” on page 17.	Y	Y
Skype for Business on-premises	See “Lync Connector” on page 17.	Y	Y

Legacy data ingestion

Table 2-4 Legacy data ingestion

Method	Version	Personal	Discovery
PST	All	Y	Y
PST with folder structure	All	Y	N/A
EML	N/A	Y	Y
NSF	N/A	Y	Y

User Access

This chapter includes the following topics:

- [Web browsers](#)
- [Web folder access](#)
- [Mobile web browsers](#)
- [Single Sign-On solutions](#)

Web browsers

Table 3-1 Web browser compatibility

Browser	Version	Personal	Discovery	Manage
Internet Explorer 9	N/A	Y	Y	N
Internet Explorer 10	N/A	Y	N	N
Internet Explorer 11	N/A	Y	Y	Y
Edge	Current	Y	Y	Y
Firefox	Current	Y	Y	Y
Chrome	Current	Y	N	N
Safari	Current	Y	N	N

Web folder access

Table 3-2 Web folder access to Personal.cloud

Item	Version	Compatible?
Internet Explorer (Outlook 2003)	All	Y
Internet Explorer (Outlook 2007)	All	Y
Internet Explorer (Outlook 2010)	All	Y
Internet Explorer (Outlook 2013)	All	Y
Internet Explorer (Outlook 2016)	All	Y
Internet Explorer (OWA 2003)	All	N
Internet Explorer (OWA 2007)	All	Y
Internet Explorer (OWA 2010)	All	Y
Internet Explorer (OWA 2013)	All	N
Internet Explorer (OWA 2016)	All	N

Mobile web browsers

Table 3-3 Mobile web browser compatibility

Browser	Version	Mobile Web Access	Personal	Discovery	Manage
iOS on iPhone/iPad (Safari)	6.1.3 or later, 7, 8, 9.3	Y	*	N	N
Android (Chrome)	4.1.2, 4.4, 5.0, 5.1	Y	*	N	N
BlackBerry Browser	10	Y	*	N	N
Windows Mobile	8.1, 10	Y	*	N	N

* Redirects to Mobile Web Access.

Single Sign-On solutions

Table 3-4 Single Sign-On solution compatibility

Item	Personal	Mobile Web Access	Discovery	Manage
AD FS 2.0	Y	Y	Y *	Y *
AD FS 2.1	Y	Y †	Y *	Y *
AD FS 3.0	Y	Y ‡	Y *	Y *
Azure Active Directory	Y *	Y *	Y *	Y *
OneLogin	Y *	Y *	Y *	Y *
Okta	Y *	Y *	Y *	Y *
PingOne	Y *	Y *	Y *	Y *

* Contact [Veritas Services & Support](#) for assistance with configuring these solutions.

† AD FS 2.1 for Mobile Web Access is currently supported only with Safari on iOS.

‡ AD FS 3.0 for Mobile Web Access is currently supported only with Safari on iOS and Chrome on Android.

On-premises Software

This chapter includes the following topics:

- [CloudLink 4.0](#)
- [Folder Sync 1.13](#)
- [Enterprise Vault.cloud BlackBerry option](#)
- [ArchiveTools for SharePoint](#)
- [Lync Connector](#)

CloudLink 4.0

This section provides information about the Enterprise Vault.cloud CloudLink version 4.0 on-premises application, including 4.0.1 and 4.0.2.

Active Directory and Domino Directory synchronization

Table 4-1 CloudLink synchronization of Active Directory and Domino Directory

Directory	Compatible?
Active Directory: Windows Server 2003	Y
Active Directory: Windows Server 2003 R2	Y
Active Directory: Windows Server 2008	Y
Active Directory: Windows Server 2008 R2	Y
Active Directory: Windows Server 2012 R2	Y

Table 4-1 CloudLink synchronization of Active Directory and Domino Directory (*continued*)

Directory	Compatible?
IBM Domino Directory: Domino 8.0.x	Y
IBM Domino Directory: Domino 8.5.x	Y
IBM Domino Directory: Domino 9.0	Y

Exchange mailbox delegate access synchronization

Table 4-2 CloudLink synchronization of mailbox delegation permissions

Item	Compatible?
Exchange 2003	N
Exchange 2007	Y
Exchange 2010	Y
Exchange 2013	Y
Exchange 2016	Y

Web folder push

Table 4-3 CloudLink support for configuring web folders for Personal.cloud

Item	Compatible?
Exchange 2003	SP1
Exchange 2007	SP3
Exchange 2010	SP1
Exchange 2013	Y
Exchange 2016	Y
Exchange 2007 (OWA)	Y
Exchange 2010 (OWA)	Y

CloudLink host server

Table 4-4 CloudLink host server compatibility

Item	Compatible?
Windows Server 2003 x32	N
Windows Server 2003 x64	N
Windows Server 2008 x32	SP2
Windows Server 2008 x64	SP2
Windows Server 2008 R2	SP1
Windows Server 2012 R2	Y
CPU	Multi-core x86 or x64 processor
Memory	16 GB RAM
Microsoft .NET Framework 4.0	Y
IBM Lotus Notes Client, required for Domino support	V8.5.3, V9.0

Folder Sync 1.13

This section provides information about the Enterprise Vault.cloud Folder Sync version 1.13 on-premises application, including 1.13.1 and 1.13.2.

This version of Folder Sync supports mailbox folder synchronization for both on-premises Exchange and Office 365.

Note: If you currently use the Folder Sync 1.13 original release or any earlier version, we recommend that you upgrade to Folder Sync version 1.13.2. If you currently use version 1.13.1 it is not necessary to upgrade to 1.13.2. Version 1.13.2 adds support for a new Enterprise Vault.cloud region only.

If you upgrade from Folder Sync 1.11 or earlier, note that support has been withdrawn in Folder Sync 1.13 for the following:

- SQL Server 2005
- Exchange 2003
- The 32-bit version of Exchange 2007

- Windows Server 2005 as the host server operating system

Folder Sync 1.13 mail server support

Table 4-5 Folder Sync 1.13 mail server support

Item	Compatible?
Exchange 2007 (64-bit)	SP1 or later service pack
Exchange 2010	SP2 or later service pack
Exchange 2013	SP1 or later service pack
Exchange 2016	Y
Office 365	Y

Folder Sync 1.13 database

Table 4-6 Folder Sync 1.13 database compatibility

Item	Compatible?
SQL Server 2008 or 2008 R2, Standard or Enterprise, with latest service packs	Y
SQL Server 2012 Standard or Enterprise, with latest service packs	Y
SQL Server 2014 Standard or Enterprise, with latest service packs	Y
SQL Server 2016 Standard or Enterprise, with latest service packs	Y

Folder Sync 1.13 host server operating system

For full host server requirements, see the *Folder Sync 1.13 Administration Guide*.

Table 4-7 Folder Sync 1.13 host server operating system compatibility

Item	Compatible?
Windows Server 2008 R2 Standard or Enterprise edition, x64	Y
Windows Server 2012 R2, Standard or Enterprise edition	Y
Windows Server 2016 Standard or Enterprise edition	Y

Enterprise Vault.cloud BlackBerry option

Table 4-8 BlackBerry operating system compatibility

Item	Compatible?
BlackBerry Device Software 4	4.2.1 or higher
BlackBerry Device Software 5	All
BlackBerry 6 OS	All
BlackBerry 7 OS	All

ArchiveTools for SharePoint

This section provides information about the ArchiveTools for SharePoint on-premises application.

Table 4-9 SharePoint version compatibility

Item	Compatible?
SharePoint 2003	Y
SharePoint 2007	Y
SharePoint 2010	Y

Lync Connector

This section provides information about the Enterprise Vault.cloud Lync Connector on-premises application.

Table 4-10 Compatibility with Lync Server and Skype for Business Server

Item	Compatible?
Lync Server 2010 *	Y
Lync Server 2013 *	Y
Skype for Business Server 2015 †	Y

* The Lync Server must archive the conversation transcripts to a Lync archiving database.

- † The Skype for Business Server must archive the conversation transcripts to a Skype for Business Server archiving database.

Email Continuity

This chapter includes the following topics:

- [Email Continuity](#)

Email Continuity

This chapter provides information about the Enterprise Vault.cloud Email Continuity option.

Email security platforms

Note that a compatible email security platform is a requirement for the purchase of Email Continuity.

Table 5-1 Compatible email security platforms

Email security platform	Compatible?
Symantec Email Security.cloud	Y

Email Continuity flush

Table 5-2 Support for Email Continuity flush

Item	Version	Compatible?
Exchange On-Premises	All *	Y
Office 365	All *	N †
Domino	All *	Y ‡
Third party on-premises relay servers	N/A	§

- * All versions that Enterprise Vault.cloud supports for journaling.
- † Email Continuity can be implemented with Office 365, but automated failover and message flushing are not supported. Contact [Veritas Services & Support](#) for more information.
- ‡ Contact [Veritas Services & Support](#) for more information on implementing Email Continuity in a Domino environment.
- § Contact [Veritas Services & Support](#) for more information on Email Continuity support for specific relay servers.

Partner Solutions

This chapter includes the following topics:

- [Supported partner solutions](#)

Supported partner solutions

Table 6-1 Enterprise Vault.cloud partner solutions

Partner solution	Description	Supported?
Globanet Merge1	Merge1 enables the ingestion of several data types not natively supported by Enterprise Vault.cloud today. These data types include Skype for Business (Online), Salesforce Chatter, Twitter, Yammer, financial messaging (Symphony, FactSet, Thompson Reuters, Bloomberg), BlackBerry, O365 Lync, YouTube, and more. See http://www.globanet.com/eDiscovery-Software-Globanet-Merge1	Y