

Professional Services

Veritas service unit.

Veritas Service Unit

The Veritas Service Unit simplifies acquisition of Professional Services by creating a credit pool to use towards the purchase of any eligible Veritas Professional Services within a twelve-month period.

Veritas Service Unit (VSU) credits provide an agile and efficient way to purchase and consume Veritas consulting, education and managed services. An organization may purchase Veritas Service Units at the time of software and solution acquisition, or anytime as a stand-alone order, and may apply them towards any eligible Veritas Professional Service solution across the organization for up to 12 months.

Benefits of Veritas Service Units

- **Agility**—Single purchase is applicable to many types of professional service used across the organization and around the globe.
- **Flexibility**—Leverage budget cycles and apply credits as needed towards consulting, education, and managed services.
- **Efficiency**—Reduce purchase transactions and administrative effort and streamline the order fulfillment process, especially when making bulk credit purchases.

Veritas Service Unit—Eligible Services

Veritas Professional Services accelerate and empower your Veritas-powered information management strategy. Expect fast results, optimized to your requirements, delivered by leading experts and backed by product Engineering and a Global Services team. You may use VSUs to acquire any combination of eligible Veritas Professional Services, including:

Veritas Service Unit Eligible Service Solutions:		
Consulting Services	Accelerate and maximize the business value and benefit of Veritas information management solutions in your environment.	<ul style="list-style-type: none"> ▪ Advisory Services ▪ Deployment Services ▪ Upgrade Services ▪ Resident Services ▪ Appliance Consulting Services; <ul style="list-style-type: none"> - Standard Solution Enablement Services - Premium Solution Enablement Services
Education Services	Enhance your Veritas product knowledge and skills with training and certification.	<ul style="list-style-type: none"> ▪ Comprehensive Product and Quick Start Training ▪ Certification Exams ▪ Instructor-Led Training ▪ Onsite Training ▪ Mobile Training
Managed Services	Simplify operations and maximize the value of your information management investments.	<ul style="list-style-type: none"> ▪ Managed Backup ▪ Managed Enterprise Vault
Excluded Services	Veritas services excluded from VSU use include:	<ul style="list-style-type: none"> ▪ Business Critical Services ▪ Appliance Installation Services ▪ Managed Services sold on a consumption basis

Managing VSUs

Veritas continuously tracks VSU balances and usage. Regular reports are provided to you and the Professional Services team supporting your organization.

How To Purchase And Redeem VSUs

Consult with your Veritas representative or Veritas Authorized Reseller for assistance in purchasing VSUs to support your consulting, education and managed services needs.

VSUs are valued at US\$100 or the equivalent in local currency. To learn more about VSUs, visit us at www.veritas.com/services/service-units. For more information about local VSU pricing, download the latest [Veritas Service Unit FAQ](#).

You can redeem Veritas Service Units for eligible Veritas services anytime within 12 months of purchase. Consult with your Veritas representative or Veritas Authorized Reseller to get started.

VSU Terms And Conditions

The terms and conditions that will apply to your purchase of VSUs will be issued to you as part of your order confirmation certificate. For reference, you can find a current copy of the VSU certificate agreement at: <https://www.veritas.com/company/legal/license-agreements>.

To Learn More

To learn more about this offering or other Veritas services, visit veritas.com/services or contact your Veritas Representative or Veritas Authorized Reseller.

About Veritas

Veritas Technologies is a global leader in data protection and availability. Over 80,000 customers—including 87 percent of the Fortune Global 500—rely on us to abstract IT complexity and simplify data management. The Veritas Enterprise Data Services Platform automates the protection and orchestrates the recovery of data everywhere it lives, ensures 24/7 availability of business-critical applications, and provides enterprises with the insights they need to comply with evolving data regulations. With a reputation for reliability at scale and a deployment model to fit any need, Veritas Enterprise Data Services Platform supports more than 800 different data sources, over 100 different operating systems, more than 1,400 storage targets, and more than 60 different cloud platforms. Learn more at www.veritas.com. Follow us on Twitter at [@veritastechllc](https://twitter.com/veritastechllc).

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