VERITAS™

The truth in information.

Backup Exec enables Habitat to help humanity.

Skagit Habitat for Humanity

Habitat closes the housing gap for low-income families.

The 20,000-square-foot Skagit Habitat Store has a lot in common with big-box home-improvement retail businesses. Its mission, however, is completely different.

Each sale of building supplies or furniture helps fund the Skagit County, Washington, chapter of Habitat for Humanity.

> "Our local housing market is not sustainable if we want the average family to own a home, let alone hardworking, deserving low-income families. Together we can build a brighter future in our communities."
>
> *- Jason Harrison, General Manager, Skagit Habitat Store*

Data loss would be 'catastrophic'.

Skagit Habitat for Humanity relies on data analysis to keep store revenues flowing in and to support its work of providing housing to low-income families.

The store shares a server with the Habitat chapter that it supports. The server houses crucial information, including

Accounting records

Donor and customer data

Photos from Habitat events, for use in marketing and promotions

Loan documentation for homeowners

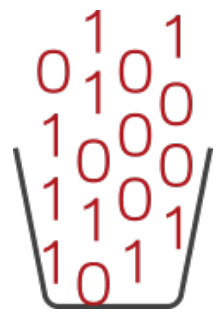
Applications from prospective homeowners

"Permanently losing our data would be catastrophic. For example, if we lost homeowner applications in a server failure, we might not even know whose information was missing. We would lose the ability to help those families buy homes."

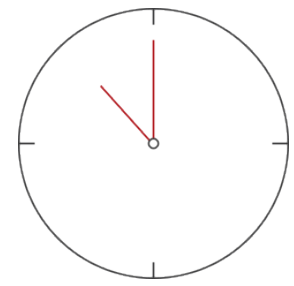
- Jason Harrison, General Manager, Skagit Habitat Store

Data protection was plagued with problems.

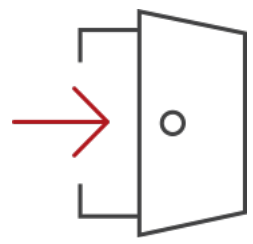
The organization's legacy data protection solution ran backups to a pair of removable hard drives. This presented a few challenges.



The nonprofit lost information when its volume of backup data grew too large to fit on the drives.



Swapping physical drives consumed valuable staff time every day.



Employees sometimes forgot to swap drives, undermining effectiveness of data protection.

On-site storage of the removable drives meant a local disaster might render both server and backups useless.

TechSoup offered access to 'fantastic' data protection.

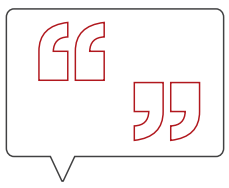
To Jason Harrison, general manager of the Skagit Habitat Store, cloud-based storage of backup data made a lot of sense.

He and his colleagues turned to TechSoup, a San

Francisco-based organization that connects nonprofits with donated software, to find a solution that would work for their unique needs.

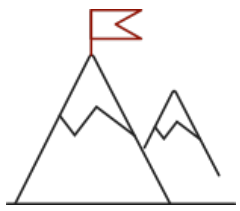
Together, Veritas™ and TechSoup have provided best-in-class data protection software to over 3,400 nonprofits.

Skagit Habitat for Humanity deployed Veritas Backup Exec™ with data storage in the cloud to protect all of its data.



"Everything has worked out fantastic. I've been very happy with Backup Exec and have not had any issues with it at all."

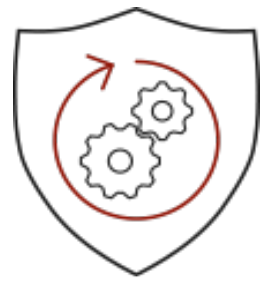
- Jason Harrison, General Manager, Skagit Habitat Store



Now, Habitat has a solid foundation for its services.

By providing data protection that is both effective and efficient, Backup Exec brings a number of important benefits to Skagit Habitat for Humanity:

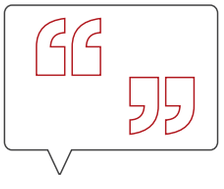
No staff time required to oversee backups day-to-day.



High data availability in case of hardware failure or file corruption. A full backup job runs on each server once a week, and incremental backups run every day.

Data protected even in a disaster because backup data resides in the cloud.

No reduction in server performance when backups run during business hours.



"The peace of mind with the Veritas system is invaluable. Staff have more time to dedicate to our mission instead of having to take time to deal with the backup drives. We are also not having to pay for hard drives every few years. That means more money for our mission."

- Jason Harrison, General Manager, Skagit Habitat Store

To learn more, visit Veritas Backup Exec or call us at 1 (866) 837-4827.

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