VERITAS™
The truth in information.

It pays to lead in data protection.

BORICA BANK SERVICES

BORICA AD

A trusted partner of banks and payment institutions for more than 30 years, BORICA AD has laid the technology foundations for the Bulgarian payment industry, and now provides innovative payment technology, products, and services throughout the country.

The Company is licensed by the Bulgarian National Bank to operate three payment systems: BORICA Payment system for card payments, BISERA 6 for credit transfers in domestic currency and BISERA 7 for SEPA credit transfers and direct debit in Euro.

IT Services supports a pillar of the payment industry

BORICA's IT Services team ensures the company's business continuity and compliance through comprehensive backup and data archival best practices. The team is responsible for a broad range of data, including

- Customer interbank payments settled on

BORICA platforms

- Internal and customer-facing email correspondence
- B-Trust's electronic signatures data
- e-Faktura's electronic invoices with more than 3 million invoices processed annually

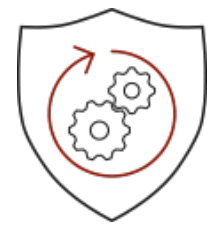
Data protection objectives

To retain the trust of its clients and comply with evolving regulations, BORICA has to remain at the forefront of data protection. The IT Services team sought to replace their legacy backup and recovery system with a data protection environment that would allow them to

Consolidate backups and data archives across numerous critical systems

Retire the tape library, but retain the same durability and assurance of recoverability

Improve recovery time, to meet the required recovery objectives from disaster



Make optimal use of WAN bandwidth by using replication between the primary and backup data centers

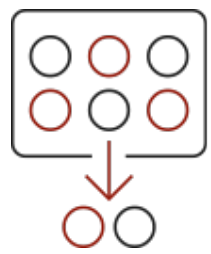
Key solution selection factors

- *Hardware-level replication* between primary and backup sites, to further increase data protection by storing it instantly at a remote location
- *Seamless VMware integration,* as VMware is BORICA's core virtualization platform
- *Proof* of solution provider's successful regional deployments
- *Data protection technology partners* with a strong reputation in Bulgaria and a proven, competitive solution

Solution overview

BORICA selected NetBackup Appliance model 5240, both for its primary and backup data centers.

The NetBackup Appliances run NetBackup 8, giving BORICA



A deduplication ratio of nearly 1:4

Easy, role-based web access for VMware admins

Granular VMware file recovery without an agent

Outcome

With the Veritas NetBackup solution in place, BORICA has achieved

At least four times faster backups compared to its previous solution

More efficient and easier-to-maintain data protection

Minimal WAN footprint, as almost all of the backups are SAN-based, directly from disk storage

Reduced backup volume due to deduplication

Synchronous hardware-level data replication between the two datacenters

Retirement of the tape libraries

The team that made it happen

Veritas Partner Paraflow helped BORICA's IT team to install, configure, and integrate the solution. It also advised the team on data protection best practices.

Veritas engineers were on hand to provide support during the implementation. They also conducted technology workshops and presentations.

BORICA is taking advantage of

- *Veritas Enterprise Support,* to ensure that its data protection platform is always on, meeting RPO and RTO objectives
- *Veritas Education Services,* to help the IT team derive maximum value from their NetBackup solution

> "Veritas NetBackup solution made our shortlist because it offered hardware-level replication and seamless VMware integration. But it was the functionality-to-price ratio, and its top industry ranking that convinced us Veritas would be a solid partner for our business continuity."
>
> *— Ivaylo Dekov, Director of Infrastructure, BORICA AD*

To learn more, visit Veritas NetBackup or call us at 1 (866) 837-4827.

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