

# Managed eDiscovery Services

## Accelerate Electronic Discovery

Veritas Managed eDiscovery Services provide continuous monitoring, management and user support for your Veritas eDiscovery Platform environment. We apply deep expertise and proven methods to improve the efficiency and quality of your eDiscovery Platform operations, helping minimize bottom-line costs and freeing you to focus on what matters—your electronic discovery results.

## Dependable eDiscovery Platform Operations

Electronic discovery cost and inefficiencies, already high, are continuing to accelerate, driven by:

- Growing and increasingly complex regulatory and policy compliance requirements and associated risks
- Broadening embrace of and reliance on electronically stored information (ESI) in inquiries, discovery and litigation
- Increasing information sprawl, rapidly growing data sources and short response intervals

Veritas Managed eDiscovery Services allow you to concentrate on your eDiscovery demands by helping to maximize uptime, performance and returns from your eDiscovery Platform investment. Our experts are available 24/7 to help eDiscovery Platform users, providing eDiscovery process, administrative, operations, incident and production assistance.

## Benefits

- Free up constrained IT resources to better support eDiscovery processes and strategic deliverables
- Reduce the effort, staff and time needed to operate and maintain your eDiscovery Platform servers
- Optimize performance and uptime with health checks, patches, updates and performance tuning
- Maximize your eDiscovery readiness with ongoing software upgrades that ensure the latest eDiscovery Platform features are installed

## Expert eDiscovery Platform Support Throughout the eDiscovery Process

Veritas expert resources provide eDiscovery Platform management, supporting stakeholders and users throughout the eDiscovery process.

Legal Hold

Identification  
& Collection

Processing  
& Analysis

Review, Export  
& Production

Case Management & Lifecycle Reporting

## Use Case: Public Records Request

What	Impact
Permits citizens to request information from their federal, state or local government.	High impact; for example, 100 U.S. Federal agencies receive over 790,000 requests per year. <sup>1</sup>
General Freedom of Information (FOI) guiding principles	More than 100 countries have implemented freedom of information laws.
General FOI legislation requirements	Most FOI open record laws require the administrator to collect, search, view, redact, export and report data.

### To Learn More

To learn more about this offering or other Veritas services, visit [veritas.com/services](https://veritas.com/services) or contact your Veritas Representative or Veritas Authorized Reseller.

1. Summary of Annual FOIA Reports for Fiscal Year 2020, Office of Information Policy, U.S. Department of Justice

### About Veritas

Veritas Technologies is a global leader in data protection and availability. Over 80,000 customers—including 87 percent of the Fortune Global 500—rely on us to abstract IT complexity and simplify data management. The Veritas Enterprise Data Services Platform automates the protection and orchestrates the recovery of data everywhere it lives, ensures 24/7 availability of business-critical applications, and provides enterprises with the insights they need to comply with evolving data regulations. With a reputation for reliability at scale and a deployment model to fit any need, Veritas Enterprise Data Services Platform supports more than 800 different data sources, over 100 different operating systems, more than 1,400 storage targets, and more than 60 different cloud platforms. Learn more at [www.veritas.com](https://www.veritas.com). Follow us on Twitter at [@veritastechllc](https://twitter.com/veritastechllc).

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