Upgrade Documentation
Locate, download, and review target version documentation set

- Upgrade Guide
- Appliance Upgrade Guide
- Release Notes
- Late Breaking News
- Feature-specific Administration Guides
- Consult SORT for Upgrade Checklists
- Combine SORT checklist with the organization's NetBackup upgrade procedure documentation to reflect version-specific changes

Veritas Download Center
Base Installers & Hotfixes

- Identify the required base installers for OpsCenter (if applicable)
- Identify the required base installers for NetBackup Primary Server
- Identify the required base installers for NetBackup Media Server(s)
- Identify the required base installers for NetBackup Clients
- Download hotfix(es) for the target release that apply to the feature(s) in-use
- Identify any Appliance GA+MR versions
- Download all identified packages

Upgrade Preparation
Combine documentation with environment-specific needs

- Identify End-Of-Support-Life platforms
- Evaluate NetBackup Software Compatibility List
- Evaluate NetBackup Hardware Compatibility List
- Mitigate compatibility concerns in the upgrade plan
- Capture NBSU (NetBackup Support Utility)
- Perform a successful Full Catalog Backup
- Evaluate different installer methods available for each platform, including non-interactive installs and Deployment Policies for media servers and clients
- NetBackup Appliances: Download and execute AURA utility
- NetBackup Appliances: Check GA version + MR version compatibility
- All Appliances: Capture DataCollect output

Upgrade Execution
Apply expectations from documentation to upgrade execution

- Stage the software to the server(s)
- Upgrade OpsCenter first (if applicable)
- Upgrade Primary Server before any Media Servers
- Upgrade any User-interfaces (Java Console)
- Upgrade Media Servers before any NetBackup clients
- Upgrade NetBackup clients; consider Deployment Polices (VXupdate)