



Veritas Managed Services Certificate

February 2019



This certificate document ("**Certificate**") applies to the Veritas managed service(s) identified on the face of this Certificate ("**Service(s)**"). The terms "**you**" or "**your**" refer to the Service recipient/contract owner named on the face of this Certificate and the term "**Veritas**" refers to Veritas Technologies LLC and/or its subsidiaries.

If you have an executed agreement (including without limitation an order form or other services ordering document) for the Service, then the Service is provided to you according to such executed agreement and the applicable Service Description (as defined below).

If you do not have an executed agreement for the Service, then the Service is provided to you pursuant to the Agreement. The "**Agreement**" means, collectively, and in the following order of precedence: (i) the applicable service description for the Service ("**Service Description**"); (ii) the Consulting Services Terms, both as in effect the date Veritas accepts your order (or any applicable date of renewal), current copies and updates of which will be published at <https://www.veritas.com/about/legal/license-agreements> (or successor address); and (iii) these Certificate terms.

Subject to applicable law, Veritas reserves the right to provide the Service from anywhere in the world. Customer's access to the Service from certain countries may be subject to applicable law and any technical limitations of the Service. Veritas has the right to subcontract the performance of the Services to third parties provided Veritas remains responsible for all contractual obligations under the Agreement. In order to enable Veritas to setup and provide the Service, Customer will provide Veritas with all necessary technical data, and other current, accurate and complete information reasonably required by Veritas for such purposes.

Please read your Agreement, especially the Service Description, for important information regarding how Veritas will deliver the Service to you, such as any applicable service level agreements, auto-renewal options, cancellation procedures or overage charges. Thank you for your purchase of the Service.