Service level agreements (SLAs) for application availability for business continuity, and for performance, are more demanding than ever before. Each application often has specific SLA requirements, which results in multi-vendor, heterogeneous IT infrastructures that are challenging to manage. As a result, storage professionals are overwhelmed with the day-to-day tasks of managing infrastructure. They don’t have time to become a strategic teammate to lines of business by ensuring that application SLAs are not only met but exceeded. The modern storage manager requires a universal infrastructure that lays a foundation for high availability and Tier 0 levels of performance regardless of where data lives. This foundation should also streamline the orchestration of applications and data across a range of underlying storage infrastructure resources.
OVERVIEW OF BUSINESS CONTINUITY
& PERFORMANCE REQUIREMENTS

Previously, businesses typically relied on a small number of applications for truly mission-critical functions. Today, the number of critical applications has multiplied exponentially, and they have SLAs that allow for almost no downtime. High availability capabilities including fast failover are required universally, whether the application is running on bare metal, virtualized, containerized or public cloud infrastructure, to facilitate business continuity.

At the same time, a number of applications now require unprecedented levels of performance. Flash storage solves much of the performance challenge, but the storage manager must be discerning in terms of how they use flash storage capacity. Flash capacity is still at a price premium compared to hard disk drives, and introducing new flash-only arrays into storage environments is an expensive and time-consuming task. Not only must new production storage arrays be procured, but storage managers may need to learn a new software management framework. Flash capacity should be used intelligently, when truly required per the application’s SLA, to optimize return on investment (ROI).

CHALLENGES OF ORCHESTRATING COMPLEX MODERN TECHNOLOGY STACKS

The challenge with meeting more demanding SLAs is the diverse range of infrastructure resources that are required to meet the increasingly diverse range of application cost, performance, compliance and control requirements. One size truly does not fit all. Not only do solid-state drive (SSD) and hard-disk drive (HDD) storage media need to coexist, but block, file and object storage access protocols do as well. At the same time, various operating systems, and bare metal machines, virtual machines and containers are all being leveraged. Meanwhile, the advent of infrastructure-as-a-service (IaaS) and software-as-a-service (SaaS) cloud-based delivery models extends the storage environment-and the need to manage it-beyond the on-premises data center.

For many enterprises, this heterogeneity has stranded applications and data on disjointed silos of infrastructure resources. Storage managers are left in a position where they cannot deliver fast access to data when applications demand it. Migrating applications across these various storage silos typically requires massive investments not only in hardware but also in IT staff time. Migrations take a long time, and they risk downtime for applications and data. There is also a high chance of human error during migrations which leads to application outages after the migration is complete.
HOW APPLICATION DISAGGREGATION CAN HELP

To deliver mission-critical levels of availability and performance while simultaneously providing more agile and streamlined data and workload mobility, storage planners may consider using virtualization to decouple applications from storage infrastructure resources. Such an approach creates the opportunity for high availability services, such as application monitoring and virtual machine (VM) reboots, to be standardized irrespective of how and where that application is hosted. It also enables storage resources such as solid-state drives (SSDs) to be pooled and allocated based on application SLAs. A virtualized approach can also enable migrating data more easily across infrastructure resources without an impact to application performance.

For its part, Veritas’ InfoScale product takes what it calls an “application-centric” approach to storage virtualization. From a business continuity perspective, it focuses on facilitating application visibility and control to enable high availability. For example, it provides event-based monitoring for instant notifications regarding a change in application health. It can then automatically trigger remediation based on those state change notifications. In terms of facilitating flash-driven performance cost effectively, it applies intelligent caching to attach flash drives to any existing shared storage implementation based on an application or an environment’s quality of service (QoS) requirements. As a result, the enterprise can obtain performance acceleration where it is needed, while simultaneously better optimizing and utilizing their all-flash array investments.

Complementing these capabilities, InfoScale provides a common platform to migrate applications with less friction, because data is optimized across various infrastructure resources behind the scenes. Notably, InfoScale supports all of the major public cloud platforms and is available in the AWS marketplace. Customers have the flexibility to optimize data placement according to cost and control requirements. At the same time, they can more easily integrate new use cases such as cloud disaster recovery.

“A virtualized approach can also enable migrating data more easily across infrastructure resources without an impact to application performance.”
CONCLUSION

The role of the modern IT professional is to enable the business to derive new value and competitive advantage from IT. In order to achieve this objective, IT professionals cannot be bogged down with system-level management tasks across disparate silos. Instead, they must be able to focus on the health of the application. Decoupling applications from infrastructure can help to enable more consistent availability, more optimized performance, and better orchestration. Applications can run more optimally in terms of reliability, performance and cost efficiency, while simultaneously streamlining the management burden for IT. Storage resources should be pooled and allocated more dynamically, so that hardware is better utilized. Additionally, data migrations across heterogeneous environments can happen more seamlessly, without risking application uptime or performance and with less hassle for IT.

Armed with the right solution, the IT professional has confidence that applications are performing up to expectations and that they have the capacity that they need.
About Our Partner

Veritas Technologies is a global leader in enterprise data management – our software and solutions help organizations protect their mission-critical data. Tens of thousands of businesses, including 97% of Fortune 100 companies, rely on us every day to back up and recover their data, keep it secure and available, to guard against failure and achieve regulatory compliance. In today's digital economy, Veritas delivers technology that helps organizations reduce risks and capitalize on their most important digital asset – their data. Learn more at www.veritas.com or follow us on Twitter at @veritastechllc.

The Firm

Storage Switzerland is the leading storage analyst firm focused on the emerging storage categories of memory-based storage (Flash), Big Data, virtualization, and cloud computing. The firm is widely recognized for its blogs, white papers and videos on current approaches such as all-flash arrays, deduplication, SSD's, software-defined storage, backup appliances and storage networking. The name “Storage Switzerland” indicates a pledge to provide neutral analysis of the storage marketplace, rather than focusing on a single vendor approach.