

# Release Notes (Software Change Notice) Symantec System Recovery Linux edition 2.02

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This document describes new features and known bugs for Symantec System Recovery Linux edition 2.02.

## What's New

### Features/Functionality removed from this version.

None

### Features/Functionality modified.

None

### Features/Functionality added to this version.

**RHEL 6.1 support**

**RHEL 6.2 support**

**SUSE 10 SP4 support**

### Bugs fixed in this release

<b><u>ETrack</u></b>	<b><u>Problem description</u></b>
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2629587	Error E5D40024: Snap device torn down due to excessive I/O on the Volume.
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## Troubleshooting Information

The *Troubleshooting Information* section discusses information that should be submitted to Symantec when reporting problems with Symantec System Recovery Linux edition.

### Troubleshooting Information

#### Gather all log files:

When reporting an issue, please run the Support Gather utilities and send all logs to Symantec.

From a terminal session change to the following directory:

`/usr/sbin`

And run the following command

`./gatherLogs`

The output file that is created is:

`/tmp//symantec_System_recovery_for_Linux_logs.<DATE>_<TIME>.zip`

Be sure that the following logs are a part of the gather:

`/var/log/symsr`

## Performance

This section will detail performance and compatibility issues. This may be done in the form of charts, tables, etc.

None