

# Veritas™ Cluster Server Release Notes

HP-UX 11i v3

5.0



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# Veritas Cluster Server Release Notes

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## Introduction

This document provides important information regarding Veritas Cluster Server (VCS) version 5.0 for HP-UX 11i v3. Please review this entire document before installing VCS.

For the latest information on updates, patches, and software issues regarding this release, see the following TechNote:

<http://seer.entsupport.symantec.com/docs/293075.htm>

## Operational Notes

This section contains additional information regarding this release of VCS.

### Stack size for VCS agents

On HP-UX PA-RISC systems, the default stack size for threads is 64K. This stack size is not sufficient for VCS agents. To increase the stack size, an environment variable, `PTHREAD_DEFAULT_STACK_SIZE`, is set to 512K in the file `/opt/VRTSvcs/bin/vcsenv`. This environment variable must not be modified. Reducing the value of this variable can cause SIGBUS error in VCS agents.

## Changes introduced after VCS 5.0

The following changes are included in this release after VCS 5.0 on HP-UX 11i v2.

### VCS FEN messages are now VxFEN messages

Error messages that are related to the fencing module, VCS FEN, are now read as VxFEN.

### Change in string size for some attribute values

For group name, resource name, attribute name, type name, and VCS username and password, the string size is limited to 1024 characters.

### Campus cluster support

You can configure a campus cluster using functionality provided by Veritas Volume Manager.

To set up a campus cluster, make sure the disk group contains mirrored volumes. The mirrors must be on separate storage at different sites. Use site

tags to distinguish between mirrors located at different sites. You could also use enclosure-based naming. See the *Veritas Volume Manager Administrator's Guide* for detailed instructions.

Symantec recommends using I/O fencing in campus clusters.

## Change in behavior: hstop command

VCS ignores the value of the cluster-level attribute EngineShutdown while the system is shutting down. [702597]

## Change in behavior: BrokerIP attribute of the RemoteGroup agent

The BrokerIP attribute now requires only the IP address. Do not include the port number when you configure the attribute. [789878]

For a secure remote cluster only, if you need the RemoteGroup agent to communicate to a specific authentication broker, then set this attribute.

**Type:** string-scalar

**Example:** "128.11.245.51"

## Fire drill support in Veritas Cluster Management Console

Veritas Cluster Management Console adds support for fire drills. The console lets you run fire drills and displays the status of the last fire drill.

- Viewing the status of the last fire drill—The service group listing tables display a column for the Physical Fire Drill Status, which indicates the results of the last fire drill.
- Running a fire drill.
  - Verify that replication for an application is working correctly
  - Verify that a secondary disaster recovery (DR) application service group can be brought online successfully.
- Viewing fire drill logs—If a service group is configured with a physical fire drill group, a tab labelled Fire Drill Logs appears on the secondary tab bar in the Group:Summary view. Click this tab to view the VCS log messages about the fire drill group on the remote cluster and the resources that belong to it.

See the *Veritas Cluster Server User's Guide* for information about fire drills.

### Viewing the status of the last fire drill

The column Fire Drill Status has been added to service group listing tables. A service group listing table is on the Cluster:Groups view.

For VCS global service groups that are configured with a fire drill group, this column indicates the results of the most recently run fire drill. Following are the possible states:

UNKNOWN	No fire drill has been run or the Cluster Management Console has come online after the most recent fire drill
RUNNING	Fire drill in progress
PASSED	Fire drill group came online on the secondary cluster
FAILED	Fire drill group did not come online on the secondary cluster

If multiple management servers are connected to the global cluster that contains the primary global group, the table does not show fire drill status for that group.

## Running a fire drill

The Cluster Management Console supports fire drills in multi-cluster mode only. Before you run a fire drill, you must do the following:

- Configure the local (primary) and remote (secondary) global groups
- Set up the replication for the storage at the primary and secondary sites
- Configure the fire drill group using the FDSETUP command line wizard.

### To run a fire drill from the Cluster Management Console

- 1 On the navigation bar, click **Home**.
- 2 On the secondary tab bar, click **Clusters**.
- 3 In the Home:Clusters view, in the Clusters Listing table, click the name of the primary global cluster.
- 4 On the secondary tab bar, click **Groups**.
- 5 In the Cluster:Groups view, in the Groups Listing table, click the name of the primary global group.
- 6 In the Group:Summary view, in the Remote Operations task panel, click **Run fire drill**.

You can view results of the fire drill in the Cluster:Groups view, the Group:Summary view, and in the Group:Fire Drill Logs view.

## Viewing fire drill logs

Running a fire drill creates fire drill logs. If a service group is configured with a fire drill group, a tab labeled Fire Drill Logs appears on the secondary tab bar in the Group:Summary view.

### To view fire drill logs

- 1 On the navigation bar, click **Home**.
- 2 On the secondary tab bar, click **Clusters**.
- 3 In the Home:Clusters view, in the Clusters Listing table, click the name of a VCS global cluster.  
The global cluster must contain a global service group (primary group) that is configured with a fire drill group at a secondary location.
- 4 On the secondary tab bar, click **Groups**.
- 5 In the Cluster:Groups view, in the Groups Listing table, click the name of the primary global group.
- 6 In the Group:Summary view, on the secondary tab bar, click **Fire Drill Logs**.  
This tab contains VCS log messages about the fire drill group on the remote (secondary) cluster and the resources that belong to it.

## Features introduced in VCS 5.0

See the *Veritas Cluster Server User's Guide* for details.

### Cluster Management Console

The new Cluster Management Console replaces Cluster Manager (Web Console) and CommandCentral Availability.

Cluster Management Console enables administration and analysis for VCS clusters in your enterprise from a single console. You can install Cluster Management Console on a stand-alone system to manage multiple clusters or you can install the console on cluster nodes to manage a local cluster. When installed to manage a local cluster, the console is configured as part of the ClusterService group and the AppName attribute is set to `cmc`.

### Cluster Monitor is now called Cluster Connector

CommandCentral Availability installed a component called Cluster Monitor on cluster nodes. The updated component is called Cluster Connector.

### VCS privileges for operating system user groups

VCS 5.0 lets you assign VCS privileges to native users at an operating system (OS) user group level in secure clusters.

Assigning a VCS role to a user group assigns the same VCS privileges to all members of the user group, unless you specifically exclude individual users from those privileges.

See the *Veritas Cluster Server User's Guide* for more information.

### Five levels of service group dependencies

VCS now supports configuring up to five levels of service group dependencies. The exception is the online local hard dependency, for which only two levels are supported.

### New RemoteGroup agent to monitor service groups in remote clusters

The new RemoteGroup agent monitors and manages service groups in a remote cluster. See the *Veritas Cluster Server Bundled Agents Reference Guide* for more information about the agent.

## Enhancements to the hastop command

You can customize the behavior of the hastop command by configuring the new EngineShutdown attribute for the cluster.

EngineShutdown Value	Description
Enable	Process all hastop commands. This is the default behavior.
Disable	Reject all hastop commands.
DisableClusStop	Do not process the hastop -all command; process all other hastop commands.
PromptClusStop	Prompt for user confirmation before running the hastop -all command; process all other hastop commands.
PromptLocal	Prompt for user confirmation before running the hastop -local command; reject all other hastop commands.
PromptAlways	Prompt for user confirmation before running any hastop command.

## Simulator supports deleting simulated clusters

VCS Simulator now supports deleting simulated clusters.

Symantec recommends using the same tool (command line or Java Console) to create and delete a cluster. For example, if you created the cluster from the Java Console, delete the cluster from the Java Console.

## Fencing updates: DMP support

Dynamic multi-pathing (DMP) allows coordinator disks to take advantage of the path failover and the dynamic adding and removal capabilities of DMP. You can configure coordinator disks to use Veritas Volume Manager DMP feature.

The Fencing module does not support raw devices for HP-UX 11i v3. You must set the coordinator disks to use DMP devices. See the *Veritas Cluster Server Installation Guide* for more information.

## Minimal downtime upgrade to VCS 5.0

See the *Veritas Cluster Server Installation Guide* for a strategy on upgrading to VCS 5.0 while ensuring a minimal downtime for your applications.

## Backup of VCS configuration files

VCS backs up all configuration files (<config>.cf) including main.cf and types.cf to <config>.cf.autobackup. The configuration is backed up only if the BackupInterval is set and the configuration is writable.

When you save a configuration, VCS saves the running configuration to the actual configuration file (i.e. <config>.cf) and removes all autobackup files. This does away with the VCS behavior of creating stale files

If you do not configure the BackupInterval attribute, VCS does not save the running configuration automatically.

See the *Veritas Cluster Server User's Guide* for more information.

## CPU binding

In certain situations, the HP-UX operating system may assign the CPU to high priority interrupts or processes like HAD. To overcome this issue, VCS provide the option of running HAD on a specific processor. This way you can shield HAD from other high priority processes. See the *Veritas Cluster Server User's Guide* for more information

## HAD diagnostics

When the VCS engine HAD dumps core, the core is written to the directory /var/VRTSvcs/diag/had, where the diagnostic information is stored. When HAD and GAB encounter heartbeat problems, VCS runs the script /opt/VRTSvcs/bin/vcs\_diag to collect the diagnostic information.

The current working directory of VCS engine is VCS\_DIAG whose default value is \$VCS\_HOME/diag. In earlier versions of VCS, the default directory of HAD was VCS\_HOME whose default value was /opt/VRTSvcs.

## Separate logger thread for HAD

The VCS engine, HAD, runs as a high-priority process to send heartbeats to kernel components and to respond quickly to failures. In VCS 5.0, HAD runs logging activities in a separate thread to reduce the performance impact on the engine due to logging.

## Enhanced NFS lock failover

The NFSRestart agent provides high availability for NFS locks. Use the NFSRestart agent in conjunction with the NFS and Share agents. For more information about these agents, refer to the *Veritas Cluster Server Bundled Agents Reference Guide*.

You must modify the configurations for the NFSRestart agent to include a DNS resource. This DNS resource depends on the IP resource, and the NFSRestart resource depends on the DNS resource.

These dependencies are shown in the following extract from a sample configuration for the NFSRestart resource. The sample configuration also includes the DNS resource definition for use with the NFSRestart agent.

```
DNS dnsres (  
  Domain = "marketing.db.com"  
  StealthMasters = {"11.123.10.10"}  
  ResRecord@sysA = {sysA= "11.123.175.11"}  
  ResRecord@sysB = {sysB= "11.123.175.11"}  
  TSIGKeyFile="/var/tsig/Kveritas.com.+157+00000.private"  
)  
  
  ip1 requires nic1  
  ip1 requires Share_dir1  
  Mount_dir1 requires dg01_vol01  
  nfsres1 requires dnsres  
  dnsres requires ip1  
  Share_dir1 requires Mount_dir1  
  Share_dir1 requires nfs1  
  dg01_vol01 requires dg01
```

The DNS record enables NFS clients to identify the associated NFS server node in a cluster. The NFS clients that require lock recovery must be able to map this virtual IP address to hostname.

## Enhanced DNS agent

The enhanced DNS agent now updates and monitors the host name to IP address (A, AAAA, and PTR records) in addition to the canonical name (CNAME) mapping for a DNS zone when failing over nodes across subnets. For more information about the DNS agent, refer to the *Veritas Cluster Server Bundled Agents Reference Guide*.

The following new attributes have been added to the DNS agent.

Attribute	Description
ResRecord	<p>An association of DNS resource record values. Each ResRecord attribute consists of two values: <i>DNS record key = DNS record data</i>. Note that the record key must be a unique value.</p> <p>ResRecord is a required attribute.</p> <p>Type and dimension: association-scalar</p> <p>Examples:</p> <ul style="list-style-type: none"> <li>■ For forward mapping, where the zone is demo.symantec.com: <ul style="list-style-type: none"> <li>- sles901 = "192.168.2.191"</li> <li>- ww2 = sles901</li> <li>- sles9ip6 = "2007::1:2:3:abc"</li> </ul> </li> <li>■ For forward mapping, where the zone is demo.symantec.com. A multi-home DNS record, typically for one host with two network interfaces, different address, but the same DNS name. This results in two A records, or a single A record with continuation lines. <ul style="list-style-type: none"> <li>sle902 = "192.168.2.102 10.87.13.22"</li> </ul> </li> <li>■ For reverse IPv4 address mapping, where the zone is 2.168.192.in-addr.arpa: <ul style="list-style-type: none"> <li>191 = "sles901.demo.symantec.com"</li> </ul> </li> <li>■ For reverse IPv6 address mapping, where the zone is 3.0.0.0.2.0.0.0.1.0.0.0.0.0.0.0.0.0.0.0.0.0.7.0.0.2.ip6.arpa: <ul style="list-style-type: none"> <li>cba = "sles9ip6.demo.symantec.com"</li> </ul> </li> </ul> <p>The agent uses case-insensitive pattern matching—and a combination of the Domain and ResRecord attribute values—to determine the resource record type. The RR type is as follows:</p> <ul style="list-style-type: none"> <li>■ PTR: if the Domain attribute ends with .arpa</li> <li>■ A: if the record data field is four sets of numbers that are separated by periods. The following details the pattern it tries to match: [1-223].[0-255].[0-255].[0-255] Hexadecimal is not supported.</li> <li>■ AAAA: if the record data fields are in multiple sets of hexadecimal format, then this is an IPv6 associated type AAAA record.</li> <li>■ CNAME: for any other results.</li> </ul> <p><b>Note:</b> If a name in the ResRecord attribute does not comply with RFC 1035, then a warning is issued to the log file and the ResRecord association is not used.</p>

Attribute	Description
CreatePTR	<p>Use the CreatePTR attribute to direct the online agent function to create PTR records for each RR of type A or AAAA. You must set the value of this attribute to true (1) to create the record. Before you can use this attribute, the same master or stealth servers must serve the forward (A or AAAA) and reverse zones.</p> <p>CreatePTR is an optional attribute.</p> <p>Type and dimension: boolean-scalar</p> <p>Default: 0</p> <p>Example: 1</p>
OffDelRR	<p>Use the OffDelRR attribute to direct the offline agent function to remove all the records that the ResRecord key defines. You must set the value of this attribute to true (1) to have the agent remove all the records.</p> <p>The online agent function always adds records if they do not exist.</p> <p>OffDelRR is an optional attribute.</p> <p>Type and dimension: boolean-scalar</p> <p>Default: 0</p> <p>Example: 1</p>

## Support for VLAN interfaces

The NIC and MultiNICA agents now support VLAN interfaces. The agents do not configure the NICs, but can monitor them.

See the OS vendor's documentation on how to configure VLAN on your host, and ensure that the switch or router connected to such an interface is compatible with your configuration. Both server-side and switch-side VLAN configurations are supported.

## Virtual fire drill

VCS supports a virtual fire drill capability that lets you test whether a resource can fail over to another node in the cluster. Virtual fire drills detect discrepancies between the VCS configuration and the underlying infrastructure on a node; discrepancies that might prevent a service group from going online on a specific node. See the *Veritas Cluster Server User's Guide* for more information on running virtual fire drills.

## New term: Daemon Down Node Alive (DDNA)

Daemon Down Node Alive (DDNA) is a condition in which the VCS high availability daemon (HAD) on a node fails, but the node is running. When HAD fails, the hashadow process tries to bring HAD up again. If the hashadow process succeeds in bringing HAD up, the system leaves the DDNA membership and joins the regular membership. See the *Veritas Cluster Server User's Guide* for more information.

## Change in behavior: Use comma or semicolon as delimiter

VCS 5.0 does not support using spaces as delimiters to separate vector, association, or keylist values. You must use a comma or a semicolon as a delimiter.

## Change in behavior: New format for engine version

The new EngineVersion attribute replaces the MajorVersion and MinorVersion attributes. VCS stores version information in the following format:  
<major>.<minor>.<maintenance\_patch\_num>.<point\_patch\_num>

## Change in behavior for the resfault trigger

VCS now provides finer control over the resfault trigger. The resfault trigger is now invoked if the TriggerResFault attribute is set to 1.

## Change in behavior: New location for enterprise agents

VCS enterprise agents are now installed in the /opt/VRTSagents/ha/bin directory.

The <agent>Types.cf files are now located at /etc/VRTSagents/ha/conf/<agent>.

## Change in behavior: New location of message catalogs and attribute pools

VCS stores binary message catalogs (BMCs) at the following location:

/opt/VRTS/messages/*language*/module\_name

The variable *language* represents a two-letter abbreviation.

The attribute pools also move from /var to /opt.

## Change in behavior: New option for the hastart and had commands

Use the `-v` option to retrieve concise information about the VCS version. Use the `-version` option to get verbose information.

## Changes to bundled agents

VCS introduces the following new agents:

- RemoteGroup—Monitors and manages a service group on another system.
- Apache (now bundled on all platforms)—Provides high availability to an Apache Web server.

See “[No longer supported](#)” on page 23.

## Changes to licensing for VCS

VCS now follows the licensing scheme that is described below:

License	What's included
VCS	<ul style="list-style-type: none"><li>■ VCS</li><li>■ Cluster Management Console</li><li>■ Database agents</li><li>■ Application agents</li><li>■ Virtual fire drill support</li></ul>
VCS HA/DR	<ul style="list-style-type: none"><li>■ VCS</li><li>■ Cluster Management Console</li><li>■ Database agents</li><li>■ Application agents</li><li>■ Replication agents</li><li>■ Global clustering</li><li>■ Fire drill support</li></ul>

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**Note:** Database agents are included on the VCS 5.0 disc. The replication and application agents are available via the Veritas Cluster Agent Pack.

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## New attributes

VCS 5.0 introduces the following new attributes. See the *Veritas Cluster Server User's Guide* for more information.

## Resource type attributes

- **AgentFile**—Complete name and path of the binary for an agent. Use when the agent binaries are not installed at their default locations.
- **AgentDirectory**—Complete path of the directory in which the agent binary and scripts are located. Use when the agent binaries are not installed at their default locations.

## Cluster attributes

- **EngineShutdown**—Provides finer control over the hastop command.
- **BackupInterval**—Time period in minutes after which VCS backs up configuration files.
- **OperatorGroups**—List of operating system user account groups that have Operator privileges on the cluster.
- **AdministratorGroups**—List of operating system user account groups that have administrative privileges on the cluster.
- **Guests**—List of users that have Guest privileges on the cluster.

## System attributes

- **EngineVersion**—Specifies the major, minor, maintenance-patch, and point-patch version of VCS.

## Service group attributes

- **TriggerResFault**—Defines whether VCS invokes the resfault trigger when a resource faults.
- **AdministratorGroups**—List of operating system user account groups that have administrative privileges on the service group.
- **OperatorGroups**—List of operating system user account groups that have Operator privileges on the service group.
- **Guests**—List of users that have Guest privileges on the service group.

## Removed attributes

- **DiskHbStatus**—Deprecated. This release does not support disk heartbeats. Symantec recommends using I/O fencing.
- **MajorVersion**—The EngineVersion attribute provides information about the VCS version.

- **MinorVersion**—The `EngineVersion` attribute provides information about the VCS version.

## Updates to the Sybase agent

The Veritas High Availability Agent for Sybase agent supports Sybase ASE 12.5.x and 15 on AIX, HP-UX, Linux, and Solaris.

## Updates to the Oracle agent

- **New monitoring option**—The basic monitoring option of the Oracle agent now allows health check monitoring in addition to the process check monitoring. You can choose the health check monitoring option for Oracle 10g and later.
- **Support for virtual fire drills**—VCS requires you to keep the configurations in sync with the underlying infrastructure on a cluster node. Virtual fire drills detect such discrepancies that prevent a service group from going online on a specific system. Refer to the *Veritas Cluster Server User's Guide* for more information.

The agent uses the Action entry point to support the virtual fire drill functionality.

## Veritas agents

VCS bundles agents to manage key resources used in the cluster. The implementation and configuration of bundled agents vary by platform.

See the *Veritas Cluster Server Bundled Agent Reference Guide*.

VCS also provides agents for the management of key enterprise applications. This section lists the agents for enterprise applications and the software the agents support.

In addition to the agents for enterprise applications provided with VCS, other agents are available through an independent Symantec offering called the Veritas Cluster Server Agent Pack. The agent pack includes the currently shipping agents and is re-released regularly to add new agents that are now under development. Contact your Symantec sales representative for information about agents included in the agent pack, agents under development, and agents available through Symantec consulting services.

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**Note:** Before configuring an enterprise agent with VCS, verify that you have a supported version of the agent.

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Veritas agents support a specified application version on HP-UX if the application vendor supports that version on HP-UX.

Agent	Agent version	VCS Version		Application	OS	
		4.1	5.0		11iv2	11iv3
Oracle	5.0	p	s	Oracle 9i, 10g R1, 10g R2	s	s
Sybase	5.0	p	s	Sybase Adaptive Server Enterprise 12.5.x, 15	s	s

s – supported configuration

p – supported by previous version of the agent

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## Custom agents

Custom agents must be developed using compilers from the following product:

- HP C/aC++ Developer's Bundle for C/C++, part number B9007AA.

This product may be identified by various part numbers in addition to those listed.

Existing custom agents written to run on VCS versions earlier than 1.2 must be recompiled for use with VCS 5.0.

## System requirements

System requirements for VCS are as follows.

### Supported hardware

The compatibility list contains information about supported hardware and is updated regularly. For the latest information on supported hardware visit the following URL:

<http://entsupport.symantec.com/docs/283161>

Before installing or upgrading Veritas Cluster Server, review the current compatibility list to confirm the compatibility of your hardware and software.

### Supported software for VCS cluster nodes

- HP-UX 11i v3

For each platform, Symantec recommends applying the latest HP-UX operating system patches available from HP.

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**Note:** Within a cluster, all systems must run on the same processor type and use the same operating system version and patch level. Mixed PA-RISC and Itanium clusters are not supported.

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- On Itanium platform, you must install the HP-UX patch PHSS\_36311 before installing VCS.
- Logical Volume Manager (LVM)
- HP File System (HFS)
- Veritas Volume Manager (VxVM) 4.1, 5.0
- Veritas File System (VxFS) 4.1, 5.0

## Supported software for Cluster Management Console

You can install Cluster Management Console on a standalone system to manage multiple clusters or you can install the console on cluster nodes to manage a local cluster.

### Supported browsers

Veritas Cluster Management Console is supported on the following browsers:

- Microsoft Internet Explorer 6.0 with SP2 or later
- Firefox 1.5 or newer

Veritas Cluster Management requires the Macromedia Flash Plugin v8.0.

## Supported software for Cluster Manager (Java Console)

Cluster Manager (Java Console) is supported on:

- AIX 5.2 and 5.3
- HP-UX 11i v2 and HP-UX 11i v3 (Itanium and PA-RISC)
- RHEL 4 Update 3 and SLES9 SP3
- Solaris SPARC 2.8, 2.9, and 2.10
- Windows 2000, Windows XP, and Windows 2003

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**Note:** Make sure you are using the operating system version that supports JRE 1.5.

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### Requirements for accessing Cluster Manager (Java Console)

The VCS Java Console requires a minimum of 256MB RAM and 1280x1024 display resolution. The color depth of the monitor must be at least 8-bit (256 colors), although 24-bit is recommended.

The minimum requirements for Windows clients are Pentium II, 300MHz, 256MB RAM, and 800x600 display resolution. (Symantec recommends a minimum of Pentium III, 400MHz, and 512MB RAM.) The color depth of the monitor must be at least 8-bit (256 colors), and the graphics card must be able to render 2D images.

## No longer supported

Support is no longer provided for:

- CampusCluster agent
- ServiceGroupHB agent. This release does not support disk heartbeats. Symantec recommends using I/O fencing.
- Disk heartbeats (GABDisk). This release does not support disk heartbeats. Symantec recommends using I/O fencing.
- The updated Oracle agent does not support Oracle 8.0.x and Oracle 8.1.x.

## Installation notes for VCS 5.0

The following information includes guidelines, tips, and other considerations for installing VCS 5.0.

For more information, refer to the *Veritas Cluster Server Installation Guide*.

### Change default password after installing VCS

When you install and configure VCS, if you do not choose the secure mode, the `installvcs` program creates a user *admin* with the password *password*. The user has administrative privileges to the cluster.

Symantec recommends you change the password of the user after installing and configuring VCS. See the *Veritas Cluster Server User's Guide* for more information.

### If you used the AllowNativeCliUsers attribute

VCS has deprecated the `AllowNativeCliUsers` attribute. To use the native or local accounts with VCS, ensure that proper user privileges are assigned to native users. See the *Veritas Cluster Server Installation Guide* for information on how to use the `halogin` utility after upgrading to VCS 5.0.

## Fixed Issues

The following issues are fixed in this release after VCS 5.0 on HP-UX 11i v2.

243186	Assertion in VCS engine.
244988	Very large login name and password takes all the service groups offline. Fix: For group name, resource name, attribute name, type name, and VCS username and password, the string size is limited to 1024 characters.
545469	The Monitor entry point does not detect an online when the Oracle instance is not started by the user defined in the Owner attribute.
570992	Cluster Management Console does not display some icons properly.
598476	If you have a service group with the name ClusterService online on the last running node on the cluster, the <code>hasim -stop</code> command appears to hang.
602636	Service group fails over to the second node on killing both HAD and hashadow. As part of the fix for this issue, a regression was introduced in LLT, which is fixed in incident 620535.
609555	The Remote Group Agent wizard in the Java GUI rejects the connection information for the remote cluster with the domain type other than the local cluster. Fix: The RGA Wizard can now connect to all supported domain types irrespective of the domain type of local cluster.
614654	Change the <code>unregister</code> code path to do a combination of <code>PREEMPT</code> and then <code>unregister</code> .
616580	Importing resource types fails on Simulator on Windows systems.
616652	The template for the NFS service has an incorrect definition for the NIC resource.
616964	In a secure environment, the RemoteGroup agent does not authenticate on a remote host for the first time.
617616	The <code>installvcs -security</code> command fails while enabling security in “auto” mode for DNS qualified Root Broker. Fix: Support for fully qualified host name or partially qualified host name of Root Broker added to installer.
619219	Running the <code>hastart</code> command twice causes an assertion to be displayed.

620529	Cluster Management Console does not display localized logs. If you installed language packs on the management server and on VCS 5.0 cluster nodes, Cluster Management Console did not initially show localized logs.
625490	For the agent framework module, <code>ag_i18n_inc.sh</code> does not invoke <code>halog</code> when script entry points use the <code>VCSAG_LOGDBG_MSG</code> API, even if the debug tag is enabled.
627564	VCS configuration wizards on HP-UX PA secure clusters fail to start.
627568	The <code>STARTUP_FORCE</code> value needs to be added in the drop-down list of <code>StartUpOpt</code> values in the Oracle and RAC wizards as the default value for <code>StartUpOpt</code> .
627647	The Action entry point for Oracle fails because <code>set_environment()</code> function prototype differs.
646372	The <code>hatype -modify ... -delete ...</code> command works incorrectly. The command deletes the first element of the <code>keylist</code> attribute.
702594	The Oracle agent does export <code>SHLIB_PATH</code> and other environment in <code>CSH</code> .
702597	VCS ignores the value of the cluster-level attribute <code>EngineShutdown</code> while the system is shutting down.
784335	The Oracle agent cannot identify the shell when the <code>/etc/passwd</code> file has multiple occurrence of the <code>\$Owner</code> string.
1020838	Clean entry point for <code>MonitorProcesses</code> attribute does not work correctly.
1060963	<code>NFSRestart</code> monitor leaks file descriptors.
1096394	<code>HAD</code> dumps core when <code>Notifier</code> resource is configured.
1113667	Use of <code>vfork</code> causes a deadlock between parent and child processes.
1133223	Replace thread-unsafe calls with thread-safe calls.
1161339	Application agent does not inherit user defined <code>LANG</code> parameter.
1170248	Mount Agent and filesystems greater than 2TB size.
1174520	<code>HAD</code> asserts if service group with single system in <code>SystemList</code> is unfreezed.

## Concurrency violation with online firm dependencies

The concurrency violation trigger could not offline a service group if the group had a parent online on the system with local firm dependency. The concurrency violation continued until the parent was manually taken offline.

### **Web server configuration page offers two locale options**

The configuration page for the Symantec Web server (VRTSWeb) offered two Japanese locale options. Both options had UTF-8 encoding, and there were no functional difference between the two.

### **Oracle agent uses pfile for initialization**

The agent for Oracle obtained its initialization parameters from the pfile. VCS could not monitor Oracle instances created from the spfile.

### **Cluster Manager installation on Windows XP**

When installing Cluster Manager on a Windows XP system, the following error appeared: “The installer has insufficient privileges to access this directory: C:\Config.Msi.”

## Known issues

The following issues are open for this version of VCS.

- [“Operational issues for VCS”](#) on page 29
- [“Issues related to the VCS engine”](#) on page 32
- [“Issues related to fencing”](#) on page 32
- [“Issues related to global service groups”](#) on page 33
- [“Issues related to the Oracle agent”](#) on page 35
- [“Issues related to Cluster Manager \(Java Console\)”](#) on page 36
- [“Issues related to Cluster Management Console”](#) on page 36
- [“Other known issues”](#) on page 42

## Operational issues for VCS

### AutoStart may violate limits and prerequisites load policy

The load failover policy of Service Group Workload Management may be violated during AutoStart when all of the following conditions are met:

- More than one autostart group uses the same Prerequisites.
- One group, G2, is already online on a node outside of VCS control, and the other group, G1, is offline when VCS is started on the node.
- The offline group is probed before the online group is probed.

In this scenario, VCS may choose the node where group G2 is online as the AutoStart node for group G1 even though the Prerequisites load policy for group G1 is not satisfied on that node.

**Workaround:** Persistently freeze all groups that share the same Prerequisites before using `hastop -force` to stop the cluster or node where any such group is online. This workaround is not required if the cluster or node is stopped without the force option.

### Trigger not invoked in REMOTE\_BUILD state

In some situations, VCS does not invoke the injeopardy trigger if the system is a REMOTE\_BUILD state. VCS fires the trigger when the system goes to the RUNNING state.

## Issue with offline local group dependencies

This issue occurs with offline local group dependencies, when the parent service group has the AutoFailover attribute set to 0. When the child group faults, it does not fail over to system where parent is online, even though that is the only system available for failover. [248532]

## The hagetcf script reports an error

Running the hagetcf script to gather information about the VCS cluster generates the following error:

```
tar: cannot stat ./var/VRTSvcs/log/*.A.log. Not dumped.
```

**Workaround:** This message may be safely ignored.

## Node cannot join cluster because port v is not ready for configuration

This behavior is observed when a node leaves a cluster and another node tries to join the cluster at the same time. If the GAB thread is stuck in another process, the new node cannot join the cluster and GAB logs the following warning:

```
GAB WARNING V-15-1-20126 Port v not ready for reconfiguration, will retry.
```

## Using the coordinator attribute

This release contains an attribute for disk groups called coordinator, which configures disks as coordinator disks by the I/O fencing driver. Setting the attribute prevents the coordinator disks from being reassigned to other disk groups. See the Veritas Volume Manager documentation for additional information about the coordinator attribute.

The attribute requires that the disk group contain an odd number of disks. Symantec recommends that you use only three coordinator disks. Using more (five or seven) disks may result in different subclusters.

## "installvcs" script gets stuck while installing on 32 nodes simultaneously

Installer gets stuck while installing licensing depots on 32 nodes simultaneously. [1070574]

**Workaround:** Install VCS on 32-nodes using "-serial" option in CPI. Use the command `./installvcs -serial`.

## Some alert messages do not display correctly

The following alert messages do not display correctly [612268]:

- 51030 Unable to find a suitable remote failover target for global group %s. administrative action is require
- 51031 Unable to automatically fail over global group %s remotely because local cluster does not have Authority for the group.
- 50913 Unable to automatically fail over global group %s remotely because clusters are disconnected and ClusterFailOverPolicy is set to %s. Administrative action is required.
- 50914 Global group %s is unable to failover within cluster %s and ClusterFailOverPolicy is set to %s. Administrative action is required.
- 50916 Unable to automatically failover global group %s remotely due to inability to communicate with remote clusters. Please check WAN connection and state of wide area connector.
- 50761 Unable to automatically fail over global group %s remotely because ClusterList values for the group differ between the clusters. Administrative action is required.
- 50836 Remote cluster %s has faulted. Administrative action is required.
- 51032 Parallel global group %s faulted on system %s and is unable to failover within cluster %s. However, group is still online/partial on one or more systems in the cluster
- 51033 Global group %s is unable to failover within cluster %s and AutoFailOver is %s. Administrative action is required.

## Installer terminates when “b” option is chosen while configuring VCS

Choose the ‘c’ option to configure VCS on 16-node cluster. While configuring VCS, if the ‘b’ option is chosen to go back, the installer is terminated. [615926]

**Workaround:** Do not choose the ‘b’ option.

## Issues related to the VCS engine

### Engine may hang in LEAVING state

When the command `hares -online` is issued for a parent resource when a child resource faults, and the `hares -online` command is followed by the command `hastop -local` on the same node, then the engine transitions to the LEAVING state and hangs.

**Workaround:** Issue the command `hastop -local -force`.

### Timing issues with AutoStart policy

Consider a case where the service group is offline and engine is not running on node 1. If you restart the engine on node 1 after HAD is killed on node 2 *and* before the engine is restarted on node 2, then VCS does not initiate the autostart policy of the group.

### Erroneous ‘???’ string in VCS messages

For VCS on HP-UX 11i v3, the notice, warning, and error messages print an erroneous ‘???’ string. [1236004]

**Workaround:** None. Ignore the ‘???’ string.

## Issues related to fencing

### Preexisting split brain after rebooting nodes

The fencing driver in 5.0 uses Veritas DMP to handle SCSI commands to the disk driver if fencing is configured in *dmp* mode. This allows fencing to use Veritas DMP for access to the coordinator disks. With certain disk arrays, when paths are failed over due to a path failure, the SCSI-3 persistent reservation keys for the previously active paths are not removed. If the nodes in a cluster are all rebooted at the same time, then the cluster will not start due to a `Preexisting split brain` message. [609407]

**Workaround:** Use the `vxfcntlclearpre` script to remove the keys from the coordinator disks as well as from the data disks.

## Stopping vxfen when the fencing module is being configured

Trying to stop the vxfen driver when the fencing module is being configured results in the following error.

```
VCS FEN vxfenconfig ERROR V-11-2-1013 Unable to unconfigure vxfen
VCS FEN vxfenconfig ERROR V-11-2-1022 Active cluster is currently
fencing.
```

**Workaround:** This message may be safely ignored.

## Fencing configuration fails if fencing module is running on another node

The `vxfenconfig -c` command fails if any of the following commands are running on other nodes in the cluster:

```
/sbin/vxfenconfig -U
/sbin/vxfenconfig -c
```

## Some vxfenadm options do not work with DMP paths

Some options of the `vxfenadm` utility do not work well with DMP paths such as `/dev/vx/rdmp/sdt3`.

**Workaround:** Use the `-a` option to register keys instead of `-m` option for DMP paths.

## Issues related to global service groups

### Switch across clusters may cause concurrency violation

If you try to switch a global group across clusters while the group is in the process of switching across systems within the local cluster, then the group may go online on both the local and remote clusters. This issue affects only global groups. Local groups do not experience this behavior.

**Workaround:** Ensure that the group is not switching locally before attempting to switch the group remotely.

### Global service group does not go online on AutoStart node

At cluster startup, if the last system where the global group is probed is not part of the group's `AutoStartList`, then the group does not `AutoStart` in the cluster. This issue affects only global groups. Local groups do not display this behavior.

**Workaround:** Ensure that the last system to join the cluster is a system in the group's `AutoStartList`.

## Declare cluster dialog may not display highest priority cluster as failover target

When a global cluster fault occurs, the Declare Cluster dialog enables you to fail groups over to the local cluster. However, the local cluster may not be the cluster assigned highest priority in the cluster list.

**Workaround:** To bring a global group online on a remote cluster, do one of the following:

- From the Java Console, right-click the global group in the Cluster Explorer tree or Service Group View, and use the Remote Online operation to bring the group online on a remote cluster.
- From the Web Console, use the Operations links available on the Service Groups page to bring the global group online on a remote cluster.

## The gcoconfig command assigns priority 0 to all nodes

If you configure a global cluster using the `/opt/VRTSvcs/bin/gcoconfig` command, the gcoconfig utility assigns the same priority '0' to all the nodes that are in the SystemList of the ClusterService group. [857159]

**Workaround:** Edit main.cf and assign priority for cluster nodes in the SystemList of the ClusterService group.

Use one of the following approaches to edit the main.cf file:

- Veritas Cluster Server GUI
- VCS commands
- Stop VCS and manually edit the main.cf file  
Note that this approach has HA downtime.

## Issues related to VCS bundled agents

### Problem in failing over the IP resource

When a system panics, the IP address remains plumbed to the system for a while. In such a case, VCS may not succeed in failing over the IP resource to another system. This can be observed when a system panics during I/O Fencing.

**Workaround:** Increase the value of the OnlineRetryLimit attribute for the IP resource type.

### LVMLogicalVolume agent may hang

The LVMLogicalVolume agent may hang in some situations, depending on the value of the IOTimeout attribute. Symantec recommends using the LVMLCombo agent instead of the LVMLogicalVolume and LVMLVolumeGroup agents.

## Issues related to the Oracle agent

### NOFAILOVER action specified for certain Oracle errors

The Veritas High Availability agent for Oracle provides enhanced handling of Oracle errors encountered during detailed monitoring. The agent uses the reference file oraerror.dat, which consists of a list of Oracle errors and the actions to be taken. Refer to the *Veritas High Availability Agent for Oracle Installation and Configuration Guide* for a description of the actions.

Currently, the reference file specifies the NOFAILOVER action when the following Oracle errors are encountered:

ORA-00061, ORA-02726, ORA-6108, ORA-06114

The NOFAILOVER action means that the agent sets the resource's state to OFFLINE and freezes the service group. You may stop the agent, edit the oraerror.dat file, and change the NOFAILOVER action to another action that is appropriate for your environment. The changes go into effect when you restart the agent.

### Health check may not work

If you set MonitorOption to 1, health check monitoring may not function when the following message is displayed [589934]:

Warning message - Output after executing Oracle Health Check is:  
GIM-00105: Shared memory region is corrupted.

**Workaround:** Set MonitorOption to 0 to continue monitoring the resource.

## Health check monitoring does not work in csh environment

If you use csh, you must change your shell environment to enable the Health check monitoring option.

## Issues related to Cluster Manager (Java Console)

### Exception when selecting preferences

On Windows systems, selecting the Java (Metal) look and feel of the Java Console may cause a Java exception. [585532]

**Workaround:** After customizing the look and feel, close restart the Java Console.

### Java Console errors in a localized environment

When connected to cluster systems using locales other than English, the Java Console does not allow importing resource types or loading templates from localized directories. [585532]

**Workaround:** The workaround is to copy the types files or templates to directories with english names and then perform the operation.

### Printing to file from the VCS Java Console throws exception

VCS Java Console and Help throw an exception while printing to a file from a system that does not have a printer configured. Also, the content is not written to the file.

**Workaround:** Before printing, make sure at least one printer is configured on the system where the VCS Java Console is launched.

### Common system names in a global cluster setup

If both local and remote systems have a common system name in a global cluster setup, group operations cannot be performed on those systems using the Java console.

**Workaround:** Use command-line interface to perform group operations.

## Issues related to Cluster Management Console

### Platform attribute in the ClusterConnector.config file is not updated

The Platform attribute in the ClusterConnector.config file remains set to Solaris irrespective of the installation platform. The ClusterConnector.config file is

created by the ClusterConnectorConfig agent and is used to set values in resource type definitions and main.cf configurations for the agent. [837685]  
The ClusterConnectorVersion attribute might have no value because this value is not used in the current release.

## swverify errors for Veritas Cluster Management Console Cluster Connector (VRTScmccc)

Running the `swverify` command on a node after installing VCS 5.0 on HP-UX 11i v3 might report an error for the

```
/etc/VRTSvcs/conf/config/ClusterConnectorConfigType.cf file of  
VRTScmccc package. [1235978]
```

**Workaround:** This error is harmless and can be fixed by modifying the IPD for VRTScmccc with the following commands:

### On PA-RISC systems

```
"swmodify -a is_volatile=true -x  
files=/etc/VRTSvcs/conf/config/ClusterConnectorConfigType.cf  
VRTScmccc.VRTSCMCPA"
```

### On IA64 systems

```
"swmodify -a is_volatile=true -x  
files=/etc/VRTSvcs/conf/config/ClusterConnectorConfigType.cf  
VRTScmccc.VRTSCMCIA"
```

## Known issue for the Migrate Site task

The Migrate Site task starts the Migrate Site wizard that enables you to migrate one or more global service groups to one or more remote target clusters. The Cluster Management Console does not migrate a faulted service group. If you attempt to migrate a faulted service group, you may see an entry similar to the following in the management server log:

```
2006-11-20 10:38:33 INFO    Unable to use the -force option when  
the cluster that has Authority for the group is not completely  
down {vrts.vxcs.mcm.gui.web.actions.wizard.MigrateSiteLastPage  
lookupFinish() }
```

**Workaround:** In the Global Application Group Selection panel, select only service groups that are in the online or partial state. Do not select service groups that are in the faulted state.

## Erroneous output from gares command

The `gares` command returns a value for the Start attribute that is different from what the `hares` command returns. The local values are inverted (exchanged). For example, if `gares` returns 1, `hares` returns 0. [853969]

**Workaround:** This situation can result if the attribute values with local scope are missing for a newly-added system in the system list of a service group. Use the switch command for the CMC\_CC service group (for configurations that use the cluster connector) or reconnect to the cluster (for configurations that use direct connection).

## Cluster Management Console displays fatal errors

CMC displays fatal errors when it encounters an invalid XML file for an agent. [595973]

**Workaround:** None. Make sure the XML files for custom agents are valid.

## The database fails to back up or restore to a path with Japanese characters

The database fails to back up or restore to the specified path with Japanese characters in it, when the command `gadp -backup` is run. [767796]

**Workaround:** Use English folder names when backing up, then copy the database file to the Japanese folder manually, if required.

## Cannot uninstall updates on Windows management server

On Windows, uninstalling the VCS 5.0 MP1 management server using Add or Remove Programs removes only the entry from the Add or Remove Programs list. No files are removed. You must perform a management server uninstallation using the original VCS 5.0 uninstallation program. You cannot revert a VCS 5.0 MP1 management server back to a VCS 5.0 management server. [841149]

## View displays incorrect version

After upgrading to the Cluster Management Console for VCS 5.0 MP1, the Admin:Management Server view (Admin -> Management Server) shows an incorrect version of 5.0.1136.0 and an incorrect installation history. The correct information is in the About box. [856103]

## Default SMTP and SNMP addresses in notification policies for Cluster Management Console

When you configure notification settings, the Edit SMTP Settings task asks you to provide default email or default SNMP console addresses. The policy configuration wizard uses these addresses only to populate the recipient lists during policy configuration. The wizard does not automatically configure policies with these addresses.

When you launch the Notification Policy Configuration wizard, the default email address you specified appears in the Notification Recipients dialog box.

If you add email addresses to this list, the wizard adds them to the policy along with the default address. However, if you delete all the addresses from the Email Recipients list, including the default email address, the wizard configures no email addresses in the policy.

Leave default email addresses in the recipients list to configure them into the policy.

The same behavior applies to specifying default SNMP addresses.

## Console displays logs in English and Japanese

If your management server is configured to run in the Japanese locale, but the managed cluster does not have the Japanese language pack installed, the management server displays a mix of logs in English and Japanese. [778176]

**Workaround:** Make sure the managed cluster has the Japanese language pack installed.

## Some Cluster Management Console controls not immediately active

In some versions of Internet Explorer, you may need to click Flash-based screens, popups, and wizards once before the controls become active. Controls that require this activating click show the following message when you roll over them with your mouse pointer [603415]:

Press SpaceBar or Click to activate this Control

## Login screen may not display after inactivity timeout

If your Cluster Management Console is inactive and the session times out, your next action in the console should return you to the login screen. However, if your next action is to request a sort or a new page, the console will not sort the data or load the page.

**Workaround:** Use the browser refresh feature and the login screen will display.

## Very large clusters may not load into Cluster Management Console

Very large clusters may not load into Cluster Management Console. [493844]

**Workaround:** To accommodate very large clusters, increase the value of the `loadClusterQueryTimeout` property in the management server configuration file, `/opt/VRTScmc/conf/ManagementServer.conf`. The management server generates this file upon startup.

- 1 Stop the Cluster Management Server web console:

```
/opt/VRTSweb/bin/stopApp cmc
```

- 2 Add the following line to the file  
/opt/VRTScmc/conf/ManagementServer.conf:

```
loadClusterQueryTimeout=60000
```

Adjust the value as needed to allow complete initial load of your cluster information.

- 3 Start the Cluster Management Server web console:

```
/opt/VRTSweb/bin/startApp cmc /opt/VRTSweb/VERITAS
```

## Log entries in the Management Server:Logs view

The Management Server:Logs view might contain log entries for the management server and for the cluster. [610333]

Management server log entries have the value **site** in the Object Type column. Cluster log entries have the value **cluster** in the Object Type column.

## Cannot install if VxAT 4.3 is installed

If you have installed Symantec Product Authentication Services on a system using the 4.3 client/server installer, install of Cluster Management Console will not succeed because the path to the AT binaries is not in the path. Since this path is not present, the custom action DLL in our MSI will not be able to run certain AT-related commands. [617861]

**Workaround:** Add the path for the AT binaries before attempting a Cluster Management Console install.

## Uninstall of Cluster Connector in a secure cluster leaves the VxSS service group frozen

On UNIX, when you remove the cluster connector from a secure cluster, the VxSS service group is frozen. [619106]

**Workaround:** Manually unfreeze the VxSS group. Run the following commands.

```
/opt/VRTSvcs/bin/haconf -makerw  
/opt/VRTSvcs/bin/hagrp -unfreeze VxSS -persistent  
/opt/VRTSvcs/bin/haconf -dump -makero
```

## Windows management server uninstall using Add or Remove Programs does not remove folder

After using Add or Remove Programs to remove (uninstall) the Windows management server, an empty Cluster Management Console folder remains:

The default path is C:\Program Files\VERITAS.

**Workaround:** Delete the empty folder after the uninstall.

## Windows cluster monitor uninstall does not remove folder

After a Windows cluster monitor uninstall, an empty folder remains:

The default path is C:\Program Files\VERITAS.

**Workaround:** Delete the empty folder after the uninstall.

## Uninstalling Cluster Connector does not remove entry from Add\Remove Programs on Windows

After you uninstall cluster connector on Windows cluster nodes, the Add or Remove Programs control panel continues to show an entry for cluster connector. This persistent entry prevents any reinstallation of cluster connector. [599424]

**Workaround:** Remove the Veritas Cluster Management Console entry from the list using Windows Installer Cleanup Utility. Run the utility to remove the entry on each node. If you do not have the utility, you may download it from the Microsoft support site.

## Windows install over Terminal Services needs Service Pack 4

Per Microsoft, Windows 2000 without at least Service Pack 4 has problems installing multiple MSI files that alter the same registry key over Terminal Services.

**Workaround:** If you want to install to a Windows 2000 host using Terminal Services, first ensure that the system has Windows 2000 Service Pack 4 installed.

## Removing the *CMC\_SERVICES* domain

Uninstalling the management server in multi-cluster environments does not remove the *CMC\_SERVICES* domain. [612176]

You can verify the existence of this domain using the following command:

```
vssat showpd --pdrtype ab --domain CMC_SERVICES
```

You must manually remove the *CMC\_SERVICES* domain using the command line. To manually remove all the peripherals in the *CMC\_SERVICES* domain, enter the following command:

```
vssat deletoprpl --pdrtype ab --domain CMC_SERVICES --prplname  
principalname
```

Enter the following command to remove the domain:

```
vssat deletepd --pdrtype ab --domain CMC_SERVICES@hostname
```

You can determine the host name using the following command:

```
vssat showpd
```

## Other known issues

### **VCS Simulator does not start on Windows systems**

On Windows systems, starting VCS Simulator displays an error that the required MSVCR70.DLL is not found on the system. [859388]

**Workaround:** Run the following command:

```
set PATH=%PATH%;%VCS_SIMULATOR_HOME%\bin;
```

Or append %VCS\_SIMULATOR\_HOME%\bin; to PATH env variable.

# Documentation Errata

This section adds or replaces content in the VCS 5.0 documents.

## Veritas Cluster Server User's Guide

### **User's Guide does not mention support on HP-UX 11i v3 for the Java Console**

The VCS User's Guide does not mention support on HP-UX 11i v3 for Cluster Manager (Java Console.) Both Itanium and PA-RISC systems are supported.

### **User's Guide does not mention backward-compatibility of the Java Console**

The VCS User's Guide does not mention the backward-compatibility of Cluster Manager (Java Console.) The console enables or disables features depending on whether the features are supported in the cluster that the console is connected to. For example, the Cluster Shell icon is grayed out when you connect to recent versions of VCS. But the icon is enabled when you connect to a pre-4.1 version of a VCS cluster. [641680]

### **Updated definition of the IntentOffline attribute**

The definition of IntentOnline needs to be updated to include following information:

VCS sets IntentOnline attribute value to 2 for failover groups while VCS attempts to autostart a service group. Once the service group is online, VCS sets IntentOnline value to 1. [831858]

## Veritas Cluster Server Centralized Management Guide

This information replaces the information in the Veritas Cluster Server Centralized Management Guide for 5.0. Numbers in parentheses indicate the page number of the Centralized Management Guide where this information appears.

### **Backing up the database**

Backing up the database (page 158) is necessary so that crucial configuration and historical information can be recovered in the event of a failure. You can back up the database using the Cluster Management Console or the CLI. During the backup task, an archived copy of the database file and the associated

transaction log file are backed up to a physically separate location. This location can be a tape drive or a disk drive. [703139]

#### To backup the database to a file

- 1 In the **Administration: Management Server Database** view, in the **Operations** task panel, click **Backup database to a file**.
- 2 In the **Enter a valid directory or tape drive on the server** dialog box, enter an existing directory path on the management server.  
If the directory path you specify does not exist, the database backup command does not create it.
- 3 Click **OK**.

#### To backup the database to a file using the command line

◆ `gadb -backup -to archive`

This command creates an archive backup file that contains both the database and transaction log. The database archive file is created in the directory path specified by *archive*. The database archive file name is of the form:

```
CCAvailDbBackUp@yyyy-mm-dd_hh_mi_ss.1
```

The timestamp portion is in GMT.

### Creating custom reports

The section on accessing the database information contains references to `$ms_host`, which is a variable. Read `$ms_host` as *ms\_host*.

When configuring ODBC, replace *ms\_host* with the name of the management server host. Do not include the \$ sign in the host name.

## Veritas Cluster Server Bundled Agents Reference Guide

### LVMVolumeGroup agent

The LVMVolumeGroup agent does not depend on DiskReservation resources. You can safely ignore the information under the Dependency heading for this agent. [1076951]

## Software limitations

The following limitations apply to this release.

### Cluster address for global cluster requires resolved virtual IP

The virtual IP address must have a DNS entry if virtual IP is used for heartbeat agents.

### System names in VCS

Systems specified in the VCS configuration file, `main.cf`, and in the files `/etc/nodename` and `/etc/llthosts`, must be consistent. The names cannot include periods and thus must not be in the fully qualified form. If you create the file `/etc/VRTSvcs/conf/sysname` to contain system names used by `main.cf`, VCS uses the file to verify the names.

### Systems in a cluster must have same system locale setting

VCS does not support clustering of systems with different system locales. All systems in a cluster must be set to the same locale.

### GAB panics the systems while VCS gets diagnostic data

On receiving a SIGABRT signal from GAB, VCS engine forks off `vcs_diag` script. When VCS engine fails to heartbeat with GAB, often due to heavy load on the system, the `vcs_diag` script does a `sys_req` to dump the stack trace of all processes in the system to collect diagnostic information. The dump of stack trace is intended to give useful information for finding out which processes puts heavy load. However, the dumping puts extra load on the system that causes GAB to panic the system in such heavy loads. See *VERITAS Cluster Server User's Guide* for more information.

**Workaround:** Disable the `vcs_diag` script. To disable, rename the file `/opt/VRTSvcs/bin/vcs_diag` to `/opt/VRTSvcs/bin/vcs_diag.backup`.

### Using agents in NIS

Programs using networked services (for example, NIS, NFS, RPC, or a TCP socket connection to a remote host) can hang if the host is disconnected from the network. If such a program is used as an agent entry point, a network disconnect can cause the entry point to hang and possibly time out. For example, if the host is configured to use NIS maps as a client, basic commands such as `ps -ef` can

hang if there is network disconnect. Symantec recommends creating users locally and configuring `/etc/nsswitch.conf` to reflect local users.

## Fire drill does not support volume sets

The fire drill feature for testing fault readiness of a VCS configuration supports only regular Volume Manager volumes. Volume sets are not supported in this release.

## Manually removing VRTSat package erases user credentials

Symantec recommends saving user credentials before manually removing the VRTSat package. If you need the credentials again, you can restore them to their original locations.

### To save user credentials

- 1 Run the `vssat showbackuplist` command. The command displays the data files and backs them up into the SnapShot directory `/var/VRTSatSnapShot`. Output resembles the following:

```
vssat showbackuplist
B| /var/VRTSat/.VRTSat/profile/VRTSatlocal.conf
B| /var/VRTSat/.VRTSat/profile/certstore
B| /var/VRTSat/RBAuthSource
B| /var/VRTSat/ABAuthSource
B| /etc/vx/vss/VRTSat.conf
Quiescing ...
Snapshot Directory :/var/VRTSatSnapShot
```

- 2 Move the credentials to a safe location. Preserving the directory structure makes restoring the files easier.

### To restore user credentials

- 1 Navigate to the SnapShot directory or the safe location where you previously saved credentials:

```
cd /var/VRTSatSnapShot/profile
```

- 2 Restore the files:

```
cp ABAuthSource /var/VRTSat/
cp RBAuthSource /var/VRTSat
cp VRTSat.conf /etc/vx/vss
cd /var/VRTSatSnapShot/
cp -r profile /var/VRTSat/.VRTSat
```

## Bundled agent limitations

### Volume agent clean may forcibly stop volume resources

When the attribute `FaultOnMonitorTimeouts` calls the Volume agent `clean` entry point after a monitor time-out, the `vxvol -f stop` command is also issued. This command forcibly stops all volumes, even if they are still mounted.

### NFS failover

If the NFS share is exported to the world (\*) and the NFS server fails over, NFS client displays the following error, "Permission denied".

### False concurrency violation when using PidFiles to monitor application resources

The PID files created by an application contain the PIDs for the processes that are monitored by Application agent. These files continue to exist even after a node running the application crashes. On restarting the node, the operating system may assign the PIDs listed in the PID files to other processes running on the node.

Thus, if the Application agent monitors the resource using the `PidFiles` attribute *only*, the agent may discover the processes running and report a false concurrency violation. This could result in some processes being killed that are not under VCS control.

### Networking agents do not support IPv6 protocol

The bundled IP, NIC, IPMultiNIC, MultiNICA, IPMultiNICB, and MultiNICB agents for VCS 5.0 do not support the IPv6 enhanced IP protocol.

### VCS does not provide a bundled agent for volume sets

VCS 5.0 does not provide a bundled agent to detect Volume Manager volume sets. Problems with volumes and volume sets can only be detected at the DiskGroup and Mount resource levels.

**Workaround:** Set `StartVolumes` and `StopVolumes` attributes of the DiskGroup resource that contains volume set to 1. If a file system is created on the volume set, use a Mount resource to mount the volume set.

## Cluster Management Console limitations

### **Cluster connector not supported on some OS versions**

Cluster Management Console does not support cluster connector on AIX 5.1, Solaris 7, and RHEL 3.0. If your cluster runs on any of these platforms, you must use direct connection to manage the cluster from a management server.

### **Limited peer management server support**

Peer management server support is limited to a configuration of two management servers in an enterprise. An enterprise of three or more management servers is not supported in this release.

### **Management server cannot coexist with GCM 3.5 Master**

The Cluster Management Console management server should not be installed on the same system with a GCM 3.5 Master. These two products will conflict with each other and are not supported running on the same system.

### **Agent info files needed for Agent Inventory report**

By design, the Agent Inventory report requires agent info files that supply the information reported on individual agents. These files are shipped with agents in VCS.

### **Global clusters must be CMC-managed clusters**

All clusters forming a global cluster (using the VCS 4.0 Global Cluster Option) must be managed clusters in order for Veritas Cluster Management Console views to display correct and consistent information. Managed clusters are running the cluster connector or have a direct connection with the management server.

### **HP-UX cluster connector install fails if filesystem mount fails**

If an HP-UX system has a mount that is not in /etc/fstab or /etc/checklist, the HP-UX installer swinstall will not work. Be sure the mount has an entry in these files.

Be sure the HP-UX system is configured to not attempt mounting of all the filesystems when performing an install or uninstall. This can be accomplished by adding the following lines to the /var/adm/sw/defaults file:

```
swinstall.mount_all_filesystems=false  
swremove.mount_all_filesystems=false
```

## Windows Active Directory installation requires NetBIOS

If you install Cluster Management Console management server in a Windows Active Directory domain, NetBIOS must be turned on. A native (non-NetBIOS) Active Directory environment is not supported in this release.

## Remote root broker not supported on Windows

If you set up a management server on a Windows system, you must configure a root broker on the management server system. This release does not support specifying a remote root broker during management server install [841739].

The root broker can be changed after install using the `configureRemoteRoot.exe` installed in `C:\Program Files\VERITAS\Cluster Management Console\bin` (default install directory).

## Cluster Manager (Java console) limitations

### Use the VCS 5.0 Java Console to manage clusters

Cluster Manager (Java Console) from previous VCS versions cannot be used to manage VCS 5.0 clusters. Symantec recommends using the latest version of Cluster Manager. See the *Veritas Cluster Server 5.0 Installation Guide* for instructions on upgrading Cluster Manager.

### Run Java Console on a non-cluster system

Symantec recommends not running Cluster Manager (Java Console) for an extended period on a system in the cluster. The Solaris version of the Java Virtual Machine has a memory leak that can gradually consume the host system's swap space. This leak does not occur on Windows systems.

### Cluster Manager and wizards do not work if the hosts file contains IPv6 entries

VCS Cluster Manager and Wizards fail to connect to the VCS engine if the `/etc/hosts` file contains IPv6 entries.

**Workaround:** Remove IPv6 entries from the `/etc/hosts` file.

### VCS Simulator does not support I/O fencing

When running the Simulator, be sure the `UseFence` attribute is set to the default, "None."

## Undocumented commands, command options, and libraries

VCS contains undocumented commands and command options intended for development use only. Undocumented commands are not supported.

# Documentation

Product guides are available on the documentation disc in PDF and HTML formats. We recommend copying pertinent information, such as installation guides and release notes, from the disc to your system directory /opt/VRTS/docs for reference.

## VCS documentation set

VCS includes the following documents.

Title	File Name
<i>Veritas Cluster Server Installation Guide</i>	vcs_install.pdf
<i>Veritas Cluster Server Release Notes</i>	vcs_notes.pdf
<i>Veritas Cluster Server User's Guide</i>	vcs_users.pdf
<i>Veritas Cluster Server Bundled Agents Reference Guide</i>	vcs_bundled_agents.pdf
<i>Veritas Cluster Server Agent Developer's Guide</i>	vcs_agent_dev.pdf
<i>Veritas Cluster Server Centralized Management Guide</i>	vcs_central_mg.pdf
<i>Veritas High Availability Agent for Oracle Installation and Configuration Guide</i>	vcs_oracle_install.pdf
<i>Veritas High Availability Agent for Sybase Installation and Configuration Guide</i>	vcs_sybase_install.pdf

The manual pages for the `VRTSllt`, `VRTSgab`, and `VRTSvcS` are installed in `/opt/VRTS/man`. Set the `MANPATH` environment variable so the `man(1)` command can point to the VCS manual pages.

For Bourne or Korn shell (`sh` or `ksh`), type:

```
MANPATH=$MANPATH:/opt/VRTS/man
export MANPATH
```

For C shell (`csh` or `tcsh`), type:

```
setenv MANPATH ${MANPATH}:/opt/VRTS/man
```

For more information, refer to the `man(1)` manual page.

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IO-Tty-1.02

libnet-1.19

List-Compare-0.31

Log dispatch perl module

Logfile rotate perl module

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HTML-Parser-3.50

Net-DNS-0.49

Net-DNS-SEC-0.12

Net-Netmask-1.9011

Net-Telnet-3.03

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