

Release Notes (Software Change Notice) Symantec System Recovery 2011

This document describes new features and known bugs for Symantec System Recovery Linux 2011 2.0.

What's New

Features/Functionality removed from this version.

Feature	Why Removed /rationale
createSRD -a ,--arc, --architecture option	iso or DVD used should have same OS present on host machine while creating SRD. Providing architecture option is redundant
createSRD -t , --disk-type option	iso or DVD used should have same OS present on host machine while creating SRD. Providing OS type option is redundant

Features/Functionality modified.

Feature	Feature Description of modification
Uninstall	Command added to uninstall installed SSRL 2011. #symmr-uninstall . In earlier version user has to retain and use product Installer for uninstallation.
Verification of recovery point image (*.v2i)	User can do now verification of recovery point image (*.v2i) before performing restore. #symmr -vrp <file> , #symmr -verify-recovery-point <file>
Licensed SRD	SRD created from licensed SSRL will be licensed. Earlier user has to provide same license for SRD manually.
Backup option -span,-split,-span-size	File size can be now of 500 MB and multiple of it. #symmr -b <source> -d <destination> -span 2 This will create image size of 1000 MB each.

Features/Functionality added to this version.

This was a platform support release for Symantec System Recovery Linux 2011.

Platform support additions	Version
RHEL	RHEL 5.4, RHEL 5.5 and RHEL 6
SLES	SLES 10 SP3, SLES 11, SLES 11 SP1

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Bugs Fixed in this Release.

Description
Product does not recognize the disk, if entries are not in disk order
Product fails if any Read only Device is present
Error E5D40024: Snap device torn down due to excessive I/O on the Volume"
Create SRD fails and reboots the server if the temp directory is created on the network share.
Unknown error occurred while creating SRD with invalid iso.
Uninstallation of product when it is in use fails, but besr gets uninstalled.
Snap fails while trying to taking a multi-volume snap of large volumes in 32 bit machines, with the error "out of vmalloc space"

Troubleshooting Information

The Troubleshooting Information section discusses information that should be submitted to Symantec when reporting problems with Symantec System Recovery Linux 2011.

- Gather all log files:
When reporting an issue please run the Support Gather utility and send all logs to Symantec. The support utility gets installed along with SSRL. Output of gatherLogs can be collected from:
/tmp/Symantec_System_Recovery_for_Linux_logs.<timestamp>.zip
- Command:
#gatherLogs
- Install logs present at path:
/var/log/symsr/InstallUninstall.log

Troubleshooting Information

Send all of the resulting files from the output location to Symantec.

Performance

This section will detail performance and compatibility issues. This may be done in the form of charts, tables, etc.

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Performance Issue:

None.