

Symantec™ Desktop and Laptop Option 7.0 Compatibility Matrix

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DLO Administration Server

Administration Server Matrix

| OS Version | Platform | Symantec DLO 7.0 | Notes |
|-------------------------------|----------|------------------|-------|
| Windows 2003 Server family | x86 | X | |
| Windows 2003 Server family | x64 | X | |
| Windows 2003 R2 Server family | x86 | X | |
| Windows 2003 R2 Server family | x64 | X | |
| Windows 2008 Server family | x86 | X | |
| Windows 2008 Server family | x64 | X | |
| Windows 2008 R2 Server family | x64 | X | |

About using DLO Administration Server on VMware ESX:

- DLO supports the Administration server and the DLO database on VMware ESX server 3.x and 4.x.
- Ensure that your virtual environment meets all the hardware requirements and the recommendations that VMware specifies. Hardware that VMware does not support may cause unknown issues. For example, DLO may not function correctly if your virtual machine hardware does not support VMware. See the VMware documentation for information on supported configuration.

DLO Maintenance Server

DLO Maintenance Server Matrix

| OS Version | Platform | Symantec DLO 7.0 |
|-------------------------------|----------|------------------|
| Windows 2003 Server family | x86 | X |
| Windows 2003 Server family | x64 | X |
| Windows 2003 R2 Server family | x86 | X |
| Windows 2003 R2 Server family | x64 | X |
| Windows 2008 Server family | x86 | X |
| Windows 2008 Server family | x64 | X |
| Windows 2008 R2 Server family | x64 | X |

About using DLO Maintenance Server on VMware ESX:

- The maintenance server should be installed on a physical system. Installing the maintenance server on VMware can lead to performance issues.
- Symantec recommends that the storage location should be located on a physical system and not in a VMware environment. Having a storage location on VMware may lead to performance issues. Intensive I/O activities like data migration or reporting may take a longer time than expected.

DLO Administration Console

Administration Console Matrix

| OS Version | Platform | Symantec DLO 7.0 |
|-------------------------------|----------|------------------|
| Windows 2003 Server family | x86 | X |
| Windows 2003 Server family | x64 | X |
| Windows 2003 R2 Server family | x86 | X |
| Windows 2003 R2 Server family | x64 | X |
| Windows 2008 Server family | x86 | X |
| Windows 2008 Server family | x64 | X |
| Windows 2008 R2 Server family | x64 | X |
| Windows XP SP2/SP3 | x86 | X |
| Windows XP | x64 | X |
| Windows Vista | x86 | X |
| Windows Vista | x64 | X |
| Windows Vista SP1/SP2 | x86 | X |
| Windows Vista SP1/SP2 | x64 | X |
| Windows 7 | x86 | X |
| Windows 7 | x64 | X |
| Windows 7 SP1 | x86 | X |
| Windows 7 SP1 | x64 | X |

DLO Desktop Agent

Desktop Agent Matrix

| OS Version | Platform | Symantec DLO 7.0 32-bit | Symantec DLO 7.0 64-bit | Notes |
|-----------------------|----------|----------------------------|----------------------------|-------|
| Windows XP SP2/SP3 | x86 | X | | |
| Windows XP | x64 | X | | 1 |
| Windows Vista | x86 | X | | |
| Windows Vista | x64 | X | X | 2 |
| Windows Vista SP1/SP2 | x86 | X | | |
| Windows Vista SP1/SP2 | x64 | X | X | 2 |
| Windows 7 | x86 | X | | |
| Windows 7 | x64 | X | X | 2 |
| Windows 7 SP1 | x86 | X | | |
| Windows 7 SP1 | x64 | X | X | 2 |

The DLO Desktop Agent is not supported on Microsoft Server operating systems such as Windows 2008, Windows 2008 R2, Windows Server 2003, Windows Storage Server 2003, and Windows Server 2000.

Note 1: The Desktop Agent will install and run on 64-bit platform in 32-bit compatibility mode.

Note 2: 64-bit DLO Agent is installed on 64-bit Windows Vista and Windows 7 if and only if the Agent's machine's default mail client is 64-bit Microsoft Outlook 2010. In all other cases, the Desktop Agent will install and run on 64-bit platform in 32-bit compatibility mode.

Note 3: The default installation path of the Agent during installation in 64-bit machines remains *C:\Program Files (x86)\Symantec\Symantec DLO\DLO* irrespective of 32-bit or 64-bit DLO Agent being installed. Users can install the DLO Agent to other folders of their choice by changing the path during installation.

DLO Office Application Support

Office Application Support Matrix

| Office Application | Symantec DLO 7.0 |
|-----------------------|------------------|
| MS Office 2003 | X |
| MS Office 2003 SP3 | X |
| MS Office 2007 | X |
| MS Office 2007 SP2 | X |
| MS Office 2010 32-bit | X |
| MS Office 2010 64-bit | X |
| IBM Lotus Notes 7 | X |
| IBM Lotus Notes 8 | X |

Note: Lotus Notes 8.5 and later is not supported.

DLO Database Support

Symantec DLO 7.0 has support for the following SQL versions.

| SQL Versions | Symantec DLO 7.0 |
|--------------------------------------|------------------|
| SQL Express Edition 2005 SP3 | X |
| SQL Express Edition 2005 SP4 | X |
| SQL Enterprise Edition 2005 (x64) | X |
| SQL Enterprise Edition 2005 (x86) | X |
| SQL Standard Edition 2005 (x86) | X |
| SQL Standard Edition 2005 (x64) | X |
| SQL Express Edition 2008 (x86) | X |
| SQL Express Edition 2008 (x64) | X |
| SQL Enterprise Edition 2008 (x86) | X |
| SQL Enterprise Edition 2008 (x64) | X |
| SQL Standard Edition 2008 (x86) | X |
| SQL Standard Edition 2008 (x64) | X |
| SQL Standard Edition 2008 R2 (x86) | X |
| SQL Standard Edition 2008 R2 (x64) | X |
| SQL Express Edition 2008 R2 (x86) | X |
| SQL Express Edition 2008 R2 (x64) | X |
| SQL Enterprise Edition 2008 R2 (x86) | X |
| SQL Enterprise Edition 2008 R2 (x64) | X |

DLO Cluster Support

Symantec DLO 7.0 has cluster support for DLO administration service.

| Vendor | Product | OS Version | Platform | Symantec DLO 7.0 | Notes |
|-----------|---------|-------------------------------|----------|------------------|-------|
| Microsoft | MSCS | Windows 2003 Server family | x86 | X | |
| Microsoft | MSCS | Windows 2003 Server family | x64 | X | |
| Microsoft | MSCS | Windows 2003 R2 Server family | x86 | X | |
| Microsoft | MSCS | Windows 2003 R2 Server family | x64 | X | |
| Microsoft | MSCS | Windows 2008 Server family | x86 | X | |
| Microsoft | MSCS | Windows 2008 Server family | x64 | X | |
| Microsoft | MSCS | Windows 2008 R2 Server family | x64 | X | |

DLO UPGRADE SUPPORT

Supported Upgrades from NetBackup DLO to Symantec DLO 7.0

| NetBackup DLO | Symantec DLO 7.0 | Notes |
|---------------|------------------|-------|
| DLO6.0 | X | |
| DLO6.1 | X | |
| DLO6.1MP3 | X | |
| DLO6.1MP4 | X | |
| DLO6.1MP5A | X | |
| DLO6.1MP6 | X | |
| DLO6.1MP7 | X | |

Supported Upgrades from Backup Exec DLO to Symantec DLO 7.0

| Backup Exec | Symantec DLO 7.0 | Notes |
|--------------------------|------------------|-------|
| Backup Exec 10.5 | X | 1 |
| Backup Exec 11.0 | X | 2 |
| Backup Exec 12.0 | X | |
| Backup Exec 12.5 | X | |
| Backup Exec 13.0 2010 | X | |
| Backup Exec 13.0 2010 R2 | X | |
| Backup Exec 13.0 2010 R3 | X | |

Note 1: To upgrade from Backup Exec 10.5, upgrade Backup Exec 10.5 to Backup Exec 11.0, then to Backup Exec 12.0 and from Backup Exec 12.0 to Symantec DLO 7.0

Backup Exec 10.5 -> Backup Exec 11.0 -> Backup Exec 12.0 -> Symantec DLO 7.0

Note 2: Symantec DLO does not support upgrade directly from Backup Exec 11.0. Customers need to upgrade Backup Exec 11.0 to Backup Exec 12.0 and then migrate to Symantec DLO 7.0