

# Symantec™ Desktop and Laptop Option 7.5 SP1 Compatibility Matrix

## Version 0.2

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## Revision History

Revision Number	Details	Date	Remarks
0.1	Updates for SP1	26 June 2013	
0.2	Added Office 2012 SP2 information	7 October 2013	
0.3	Added Windows 8.1 information	17 October 2013	

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# DLO Administration Server

## Administration Server Matrix

OS Version	Platform	Symantec DLO 7.5 SP1	Note
Windows 2003 Servers (Standard, Enterprise, R2) SP2	x86	X	
Windows 2003 Servers (Standard, Enterprise, R2) SP2	x64	X	
Windows 2008 Servers (Standard, Enterprise) SP2	x86	X	
Windows 2008 Servers (Standard, Enterprise) SP2	x64	X	
Windows 2008 R2 Servers (Standard, Enterprise, Data Center) SP1	x64	X	
Windows 2012 Server (Standard, Data Center)	x64	X	

About using DLO Administration Server on VMware ESXi:

- DLO supports the Administration server and the DLO database on VMware ESXi server 4.x and 5.x.
- Ensure that your virtual environment meets all the hardware requirements and the recommendations that VMware specifies. Hardware that VMware does not support may cause unknown issues. For example, DLO may not function correctly if your virtual machine hardware does not support VMware. See the VMware documentation for information on supported configuration.

# Dedupe Administration Server

## Dedupe Administration Server Matrix

OS Version	Platform	Symantec DLO 7.5 SP1	Note
Windows 2003 Servers (Standard, Enterprise, R2) SP2	x86	X	
Windows 2003 Servers (Standard, Enterprise, R2) SP2	x64	X	
Windows 2008 Servers (Standard, Enterprise) SP2	x86	X	
Windows 2008 Servers (Standard, Enterprise) SP2	x64	X	
Windows 2008 R2 Servers (Standard, Enterprise, Data Center) SP1	x64	X	
Windows 2012 Server (Standard, Data Center)	x64	X	

# DLO Maintenance Server

## DLO Maintenance Server Matrix

OS Version	Platform	Symantec DLO 7.5 SP1	Note
Windows 2003 Server	x86	X	
Windows 2003 Server	x64	X	
Windows 2003 R2 Server	x86	X	
Windows 2003 R2 Server	x64	X	
Windows 2008 Server	x86	X	
Windows 2008 Server	x64	X	
Windows 2008 R2 Server (Data Center)	x64	X	
Windows 2012 Server (Standard, Data Center)	x64	X	

About using DLO Maintenance Server on VMware ESXi:

- The maintenance server should be installed on a physical system. Installing the maintenance server on VMware can lead to performance issues.
- Symantec recommends that the storage location should be located on a physical system and not in a VMware environment. Having a storage location on VMware may lead to performance issues. Intensive I/O activities like data migration or reporting may take a longer time than expected.

# DLO Administration Console

## Administration Console Matrix

OS Version	Platform	Symantec DLO 7.5 SP1
Windows 2003 Server	x86	X
Windows 2003 Server	x64	X
Windows 2003 R2 Server	x86	X
Windows 2003 R2 Server	x64	X
Windows 2008 Server	x86	X
Windows 2008 Server	x64	X
Windows 2008 R2 Server	x64	X
Windows 2012 Server	x64	X
Windows XP SP2/SP3	x86	X
Windows XP	x64	X
Windows Vista	x86	X
Windows Vista	x64	X
Windows Vista SP1/SP2	x86	X
Windows Vista SP1/SP2	x64	X
Windows 7	x86	X
Windows 7	x64	X
Windows 7 SP1	x86	X
Windows 7 SP1	x64	X
Windows 8	x86	X
Windows 8	x64	X
Windows 8.1	x86	X
Windows 8.1	x64	X

# DLO Desktop Agent

## Desktop Agent Matrix

OS Version	Platform	Symantec DLO 7.5 SP1 32-bit	Symantec DLO 7.5 SP1 64-bit	Note
Windows XP SP3	x86	X		
Windows XP SP2	x64	X		1, 5
Windows Vista SP2	x86	X		
Windows Vista SP2	x64	X	X	2
Windows 7	x86	X		
Windows 7	x64	X	X	2
Windows 7 SP1	x86	X		
Windows 7 SP1	x64	X	X	2
Windows 8	x86	X		4
Windows 8	x64	X	X	4
Windows 8.1	x86	X	X	
Windows 8.1	x64	X	X	

The DLO Desktop Agent is not supported on Microsoft Server operating systems such as Windows 2008, Windows 2008 R2, Windows Server 2003, Windows Storage Server 2003, and Windows Server 2000.

**Note 1:** The DLO Agent will install and run on 64-bit platform in 32-bit compatibility mode.

**Note 2:** 64-bit DLO Agent is installed on 64-bit Windows clients if and only if the Agent machine's default mail client is 64-bit Microsoft Outlook. In all other cases, 32-bit DLO Agent is installed.

**Note 3:** The default installation path of the DLO Agent during installation in 64-bit machines remains *C:\Program Files (x86)\Symantec\Symantec DLO\DLO* irrespective of 32-bit or 64-bit DLO Agent being installed. Users can install the DLO Agent to other folders of their choice by changing the path during installation.

**Note 4:** DLO 7.5 SP1 Agents are not supported on RT version of Windows 8.

**Note 5:** DLO Agent 7.5 SP1 version installed on a Windows XP 64-bit machine can be launched only if the Microsoft XML Core Services (MSXML 6.0) msxml6\_x64.msi file is installed on the Windows XP 64-bit machine.

# DLO Mail Client Support

## Mail Client Support Matrix

Mail Client	Symantec DLO 7.5 SP1
MS Outlook 2003	X
MS Outlook 2003 SP1	X
MS Outlook 2003 SP2	X
MS Outlook 2003 SP3	X
MS Outlook 2007	X
MS Outlook 2007 SP1	X
MS Outlook 2007 SP2	X
MS Outlook 2007 SP3	X
MS Outlook 2010 32-bit	X
MS Outlook 2010 64-bit	X
MS Outlook 2010 32-bit SP1	X
MS Outlook 2010 64-bit SP1	X
MS Outlook 2010 32-bit SP2	X
MS Outlook 2010 64-bit SP2	X
MS Outlook 2013 32-bit	X
MS Outlook 2013 64-bit	X
IBM Lotus Notes 7	X
IBM Lotus Notes 8	X
IBM Lotus Notes 8.5.3	X



# DLO Database Support

Symantec DLO 7.5 SP1 has support for the following SQL versions.

SQL Editions	Symantec DLO 7.5 SP1
SQL Express Edition 2005	X
SQL Express Edition 2005 SP3	X
SQL Express Edition 2005 SP4	X
SQL Enterprise Edition 2005 (x64)	X
SQL Enterprise Edition 2005 (x86)	X
SQL Standard Edition 2005 (x86)	X
SQL Standard Edition 2005 (x64)	X
SQL Express Edition 2008 (x86)	X
SQL Express Edition 2008 (x64)	X
SQL Enterprise Edition 2008 (x86)	X
SQL Enterprise Edition 2008 (x64)	X
SQL Standard Edition 2008 (x86)	X
SQL Standard Edition 2008 (x64)	X
SQL Standard Edition 2008 R2 (x86)	X
SQL Standard Edition 2008 R2 (x64)	X
SQL Express Edition 2008 R2 (x86)	X
SQL Express Edition 2008 R2 (x64)	X
SQL Enterprise Edition 2008 R2 (x86)	X
SQL Enterprise Edition 2008 R2 (x64)	X
SQL 2008 R2 Express SP1	X
SQL Enterprise Edition 2012 (x64)	X
SQL Enterprise Edition 2012 (x86)	X
SQL Standard Edition 2012 (x86)	X
SQL Standard Edition 2012 (x64)	X
SQL Express Edition 2012 (x86)	X
SQL Express Edition 2012 (x64)	X

# DLO Cluster Support

Symantec DLO 7.5 SP1 has cluster support for DLO administration service.

Vendor	Product	OS Version	Platform	Symantec DLO 7.5 SP1	Note
Microsoft	MSCS	Windows 2003 Server SP2	x86	X	
Microsoft	MSCS	Windows 2003 Server SP2	x64	X	
Microsoft	MSCS	Windows 2003 R2 Server SP2	x86	X	
Microsoft	MSCS	Windows 2003 R2 Server SP2	x64	X	
Microsoft	MSCS	Windows 2008 Server SP2	x86	X	
Microsoft	MSCS	Windows 2008 Server SP2	x64	X	
Microsoft	MSCS	Windows 2008 R2 Server SP1	x64	X	
Microsoft	MSCS	Windows 2012 Server	x64	X	

# DLO UPGRADE SUPPORT

Version	Symantec DLO 7.5 SP1
Symantec DLO 7.5	X
Symantec DLO 7.0	X
NetBackup DLO 6.1 MP7	X
BE DLO 2010 R3	X

**Note:** For any existing customers with previous versions of DLO (NetBackup DLO or BackupExec DLO) apart from the versions mentioned above, it will be a stepped upgrade support. That is, customers should first upgrade to any of the above four versions, and then upgrade to Symantec DLO 7.5 SP1.

# Symantec Product Compatibility

Product Name	Qualified Version	OS Platform	Notes
Symantec Endpoint Protection	11	x86-64bit	
Symantec Endpoint Protection	12	x86-32bit	
Symantec Backup Exec	2010 R3	x86-64bit	
Symantec System Recovery	2012	x86-64bit	
Symantec NetBackup	7	x86-64bit	