

# Symantec Enterprise Vault™ Compatibility Charts

December 04, 2015



# Symantec Enterprise Vault: Compatibility Charts

## Legal Notice

Copyright © 2015 Symantec Corporation. All rights reserved.

Symantec, the Symantec Logo, the Checkmark Logo, Enterprise Vault, Compliance Accelerator, and Discovery Accelerator are trademarks or registered trademarks of Symantec Corporation or its affiliates in the U.S. and other countries. Other names may be trademarks of their respective owners.

This Symantec product may contain third party software for which Symantec is required to provide attribution to the third party ("Third Party Programs"). Some of the Third Party Programs are available under open source or free software licenses. The License Agreement accompanying the Software does not alter any rights or obligations you may have under those open source or free software licenses. Please see the Third Party Software file accompanying this Symantec product for more information on the Third Party Programs.

The product described in this document is distributed under licenses restricting its use, copying, distribution, and decompilation/reverse engineering. No part of this document may be reproduced in any form by any means without prior written authorization of Symantec Corporation and its licensors, if any.

THE DOCUMENTATION IS PROVIDED "AS IS" AND ALL EXPRESS OR IMPLIED CONDITIONS, REPRESENTATIONS AND WARRANTIES, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE OR NON-INFRINGEMENT, ARE DISCLAIMED, EXCEPT TO THE EXTENT THAT SUCH DISCLAIMERS ARE HELD TO BE LEGALLY INVALID. SYMANTEC CORPORATION SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES IN CONNECTION WITH THE FURNISHING, PERFORMANCE, OR USE OF THIS DOCUMENTATION. THE INFORMATION CONTAINED IN THIS DOCUMENTATION IS SUBJECT TO CHANGE WITHOUT NOTICE.

The Licensed Software and Documentation are deemed to be commercial computer software as defined in FAR 12.212 and subject to restricted rights as defined in FAR Section 52.227-19 "Commercial Computer Software - Restricted Rights" and DFARS 227.7202, "Rights in Commercial Computer Software or Commercial Computer Software Documentation", as applicable, and any successor regulations. Any use, modification, reproduction release, performance, display or disclosure of the Licensed Software and Documentation by the U.S. Government shall be solely in accordance with the terms of this Agreement.

Symantec Corporation  
350 Ellis Street  
Mountain View, CA 94043

<http://www.symantec.com>

# Contents

Chapter 1	About this guide	
	End of life policy for Symantec software .....	7
	Enterprise Vault and Microsoft products .....	7
	Original releases and service packs .....	8
	Key .....	8
Chapter 2	Enterprise Vault core dependencies	
	Enterprise Vault Server support for Add-Ins .....	9
	Enterprise Vault API Runtime .....	10
	Operating system .....	12
	Standalone Enterprise Vault Administration Console .....	13
	Domain and forest functional levels .....	14
	Microsoft SQL Server .....	14
	.NET Framework .....	16
	Microsoft ISA Server and Forefront TMG .....	16
	Microsoft Outlook on the Enterprise Vault server .....	17
	Microsoft Management Console (MMC) .....	18
	Web browsers .....	18
	Server virtualization .....	19
	Clustering .....	20
	Citrix .....	21
	Microsoft Operations Manager (MOM) and System Center Operations Manager (SCOM) .....	22
	Symantec backup agents for Enterprise Vault .....	22
	FIPS 140-2 compliance .....	23
	IPv6 support .....	24
Chapter 3	Storage devices, appliances, and software	
	Storage devices: CIFS/SMB .....	26
	Storage devices: Streamer API .....	30
	EMC Centera/EMC Atmos .....	32
	Secondary storage devices .....	33
	Storage software .....	35
	Secondary storage software .....	36

Chapter 4	Exchange archiving	
	Exchange Server .....	39
	Exchange Online .....	41
	Enterprise Vault Data Classification Services .....	41
	Exchange Server OWA control file versions .....	42
	Enterprise Vault OWA Extensions compatibility with Enterprise Vault Server .....	44
Chapter 5	Exchange archiving client compatibility	
	Windows operating systems for Outlook Add-In .....	46
	Windows email clients .....	47
	Web browsers .....	48
	Browser support for Enterprise Vault	
	Office Mail App for Exchange 2013 .....	49
	Mac client operating systems .....	49
	Mac email clients .....	50
	Mac client browsers .....	51
	Desktop search utilities .....	52
	Windows Desktop Search (WDS) and Windows Search (WS) .....	52
	X1® Content Connector for Enterprise Vault .....	53
	Screen reader .....	53
Chapter 6	File System Archiving (FSA)	
	Content platforms .....	55
	Support for FSA Agent .....	55
	Unix, Linux and NFS .....	57
	Support for EMC Celerra/VNX Series .....	58
	Support for NetApp Data ONTAP .....	58
	Support for IBM N series .....	60
	Unsupported content platforms .....	61
	Client access .....	61
	Supported client access .....	61
	Unsupported client access .....	63
	Content protocols .....	63
	Supported content protocols .....	63
	Unsupported content protocols .....	65
	Supported Windows components .....	66
	Cluster support for FSA services .....	69
	Operating system requirements when configuring	
	FSA with clustered file servers .....	71
	Supported applications .....	71
	Enterprise Vault server and FSA Agent/Placeholder service component ..	74

Chapter 7	Domino mailbox archiving and journal archiving	
	Notes client on the Enterprise Vault Server .....	75
	Enterprise Vault Domino Gateway .....	76
	Enterprise Vault extensions for Notes and iNotes/DWA clients .....	78
	Enterprise Vault web applications .....	78
Chapter 8	SharePoint archiving	
	SharePoint server versions .....	79
	Windows SharePoint Services (WSS) .....	80
	Enterprise Vault for SharePoint support in an RBS environment .....	80
	SharePoint indexing .....	81
	OneDrive for Business .....	81
Chapter 9	SMTP archiving	
Chapter 10	Enterprise Vault Search	
	Desktop .....	85
	Windows client operating systems .....	85
	Browser versions supported on Windows .....	86
	Mac client operating systems .....	87
	Browser versions supported on Mac .....	87
	Tablet .....	87
	iOS operating systems .....	88
	Browser versions supported on iOS .....	88
	Android operating systems .....	88
	Browser versions supported on Android .....	88
	Windows operating system .....	89
	Browser versions supported on Windows .....	89
	Mobile .....	89
	iOS operating systems .....	90
	Browser versions supported on iOS .....	90
	Android operating systems .....	90
	Browser versions supported on Android .....	90
	Windows operating systems .....	91
	Browser versions supported on Windows .....	91
Chapter 11	Compliance Accelerator and Discovery Accelerator	
	Supported versions of Enterprise Vault in Accelerator environments .....	93
	Compatibility of Accelerator client and server components .....	94
	Compliance Accelerator .....	94
	Compliance Accelerator compatibility with Enterprise Vault .....	94

- Compliance Accelerator compatibility with other server components 95
- Compliance Accelerator compatibility with other client components 98
- Server virtualization ..... 100
- Discovery Accelerator ..... 100
  - Discovery Accelerator compatibility with Enterprise Vault ..... 100
  - Discovery Accelerator compatibility with other server components 101
  - Discovery Accelerator compatibility with other client components . 103
  - Server virtualization ..... 105
- eDiscovery Platform ..... 105

Chapter 12 Antivirus software

Chapter 13 Third-party integrations

Chapter 14 Localization

- Enterprise Vault 9.0 localization ..... 113
- Enterprise Vault 10.0 localization ..... 115
- Enterprise Vault 11.0 localization ..... 116

Appendix A Changes to prerequisite software for Enterprise Vault 11.0

- Changes to prerequisite software for Enterprise Vault 11.0.1 ..... 121

Appendix B Changes to prerequisite software for Enterprise Vault 12

# About this guide

The *Compatibility Charts* provide information about the compatibility of the versions of Enterprise Vault, Compliance Accelerator, and Discovery Accelerator that are currently in support.

The last editions of the *Compatibility Charts* to contain compatibility information for Enterprise Vault versions 6.0, 7.0, 2007, and 8.0 are available from <http://www.symantec.com/docs/TECH138438>.

## End of life policy for Symantec software

For Symantec's end of life policy for business software products, see the following document:

[End of Life Policy for Symantec Business Software Products](#)

## Enterprise Vault and Microsoft products

Symantec is committed to ensuring that Enterprise Vault works effectively with the various products found in a typical Microsoft collaboration environment. We are committed to ensuring that Enterprise Vault adds value to the latest releases from Microsoft in the following product families:

- Exchange
- Office and Outlook
- Windows
- SQL Server
- SharePoint

To this end, we try to provide support for new releases from Microsoft in those areas within 90 days after the general availability of the releases from Microsoft. In some cases, support may take longer than this, but we try to meet

this objective to provide our customers the best interoperability with Microsoft products.

Microsoft update rollups and hotfixes are supported unless otherwise stated.

## Original releases and service packs

Where a table shows (for example) “Enterprise Vault 9.0”, support is on all versions of Enterprise Vault 9.0 unless stated otherwise.

For example, see the table in “[Windows email clients](#)” on page 47. Outlook 2007 OR is supported by all versions of Enterprise Vault 9.0/10.0.

## Key

The values in the tables in this guide have the following meanings:

CU	Cumulative Update.
OR	Original Release.
OSR	OEM Service Release.
SP	Service Pack.
Y	Use of the combination of products is supported.
N	Use of the combination of products is not supported.
P	Pending. Use of the combination of products is not currently supported. Following testing, this value will change to Y or N.



# Enterprise Vault core dependencies

The core dependencies comprise:

- Enterprise Vault Server support for Enterprise Vault Add-Ins for email clients.
- Features and services that Enterprise Vault needs to function.

The dependencies listed are not the same as prerequisites, as not all features are needed in every installation of Enterprise Vault.

## Enterprise Vault Server support for Add-Ins

The following table shows the supported combinations of Enterprise Vault Server and Enterprise Vault Add-Ins for email clients.

---

**Note:** You cannot upgrade from certain versions of Enterprise Vault 9.0.*n* Outlook Add-Ins to Enterprise Vault 10.0 OR Outlook Add-Ins. This restriction was removed in Enterprise Vault 10.0.1. For more information, see the Enterprise Vault 10.0 OR ReadMeFirst file.

---

Item	Version	Enterprise Vault Server		
		9.0	10.0	11.0
Enterprise Vault Add-Ins	8.0	Y	N	N
	9.0	Y	Y	N
	10.0	Y	Y	Y
	11.0	N	Y	Y

## Enterprise Vault API Runtime

The following table shows the supported combinations of operating system and the Enterprise Vault API Runtime.

Operating system	Version	Enterprise Vault API Runtime		
		9.0	10.0	11.0
Windows XP Professional x86 and x64 editions	OR, SP1	N	N	N
	SP2, SP3	Y	Y <sup>a</sup>	N
Windows Vista x86 and x64 editions	OR, SP1, SP2	Y	Y	N
Windows 7 x86 and x64 editions	OR, SP1	Y	Y	Y
Windows 8 x86 and x64 editions	OR	N	Y	P
Windows 8.1 x86 and x64 editions	OR	N	Y	Y <sup>b</sup>
Windows 10	OR	N	N	Y <sup>c</sup>
Windows Server 2003 x86 and x64 editions	OR, SP1	N	N	N
	SP2	Y	Y	N
Windows Server 2003 R2 x86 and x64 editions	OR, SP1	N	N	N
	SP2	Y	Y	N
Windows Server 2008 x86 and x64 editions	OR, SP1, SP2	Y	Y	N
Windows Server 2008 R2	OR, SP1	Y	Y	Y <sup>d</sup>

Operating system	Version	Enterprise Vault API Runtime		
		9.0	10.0	11.0
Windows Server 2012	OR	N	Y <sup>e, f</sup>	Y <sup>e, g</sup>
	R2	N	P	Y <sup>b, g</sup>

- a. Requires Enterprise Vault 10.0 or 10.0.1. Windows XP Professional (x86 edition) is not supported by Enterprise Vault API Runtime 10.0.2 and later service packs.
- b. Requires Enterprise Vault 11.0.1 or later service pack.
- c. Requires Enterprise Vault 11.0.1 with the appropriate hotfix (see <http://www.symantec.com/docs/TECH232083> on the Symantec Support website). For information about known issues, see <http://www.symantec.com/docs/DOC8975> on the Symantec Support website.
- d. If Windows Server 2008 R2 or R2 SP1 is installed on the Enterprise Vault 11.0.1 server then you must install the Microsoft hotfix [KB2698365](http://support.microsoft.com/kb/2878182).
- e. Requires Microsoft hotfix <http://support.microsoft.com/kb/2878182>.
- f. Requires Enterprise Vault 10.0.4 or later service pack.
- g. Enterprise Vault Servers on a Windows Server 2012 require additional configuration before you use Enterprise Vault Search, see <http://support.microsoft.com/kb/2803161>.

Enterprise Vault 10.0.3 and earlier require the Enterprise Vault server and API Runtime versions to be the same. The following table shows the supported combinations of Enterprise Vault server and API Runtime for Enterprise Vault 10.0.4 and later.

Item	Version	Enterprise Vault API Runtime	
		10.0.4	11.0
Enterprise Vault Server	10.0.4	Y	Y
	11.0	Y	Y

**Note:** Enterprise Vault 10.0.4 server and API Runtime are not compatible with earlier versions.

## Operating system

The following table shows the supported combinations of server operating system and the Enterprise Vault Server.

Item	Version	Enterprise Vault		
		9.0	10.0	11.0
Windows Server 2003	OR, SP1	N	N	N
	SP2	Y	N	N
	R2	N	N	N
	R2 SP2	Y	N	N
Windows Server 2003 x64 edition (using WOW64)	OR, SP1	N	N	N
	SP2, R2, R2 SP2	Y <sup>a, b, c</sup>	N <sup>a</sup>	N
Windows Server 2003 x64 edition	OR, SP1, SP2, R2, R2 SP2	N	N	N
Windows Storage Server 2003	SP1	N	N	N
	SP2	Y	N	N
Windows Small Business Server	2003	N	N	N
	2008	N	N	N
Windows Essential Business Server	2008	N	N	N
Windows Storage Server 2008	SP1, SP2	N	N	N
Windows Server 2008	SP1, SP2	N	N	N
Windows Server 2008 x64 edition (using WOW64)	SP1, SP2	Y	N	N
	R2, R2 SP1	Y <sup>a, b</sup>	Y <sup>a, b</sup>	Y <sup>b, d</sup>
Windows Server 2008 x64 edition	All versions	N	N	N
Windows Storage Server 2012	OR, R2	N	N	N
Windows Server 2012	OR	N	Y <sup>a, e, f</sup>	Y <sup>e, g</sup>
	R2	N	Y <sup>a, f, h</sup>	Y <sup>g</sup>

a. Legacy SMTP archiving is not supported on 64-bit editions.

- b. Installation of the Enterprise Vault Deployment Scanner on a Windows domain controller is not supported.
- c. Colocation of an Enterprise Vault server and Microsoft SQL Server Reporting Services is not supported.
- d. If Windows Server 2008 R2 or R2 SP1 is installed on the Enterprise Vault 11.0.1 server then you must install the Microsoft hotfix [KB2698365](http://support.microsoft.com/kb/2878182).
- e. Requires Microsoft hotfix <http://support.microsoft.com/kb/2878182>.
- f. Requires Enterprise Vault 10.0.4 or later service pack.
- g. Enterprise Vault Servers on a Windows Server 2012 require additional configuration before you use Enterprise Vault Search, see <http://support.microsoft.com/kb/2803161>.
- h. The Prepare my system option in the Enterprise Vault 10.0.4 Install Launcher does not work on Windows Server 2012 R2.

## Standalone Enterprise Vault Administration Console

The following table shows the supported client operating systems for the standalone Enterprise Vault Administration Console, which runs on a separate computer from the Enterprise Vault server.

The standalone Enterprise Vault Administration Console version must be the same as the Enterprise Vault server.

Operating system	Version	Standalone Administration Console		
		9.0	10.0	11.0
Windows XP	OR, SP1	N	N	N
	SP2 or later	Y	Y <sup>a</sup>	N
Windows Vista	OR	N	N	N
	SP1 or later	Y <sup>a</sup>	Y	N
Windows 7	All versions	Y	Y	Y
Windows 8	OR	N	Y <sup>b</sup>	Y
Windows 8.1	OR	N	Y <sup>b</sup>	Y
Windows 10	OR	N	N	Y <sup>c</sup>

a. Requires Microsoft hotfix <http://support.microsoft.com/kb/949516>.

b. Requires Enterprise Vault 10.0.4 or later service pack.

- c. Requires Enterprise Vault 11.0.1 with the appropriate hotfix (see <http://www.symantec.com/docs/TECH232083> on the Symantec Support website). For information about known issues, see <http://www.symantec.com/docs/DOC8975> on the Symantec Support website.

## Domain and forest functional levels

Enterprise Vault supports all Active Directory (AD) and Active Directory Domain Services (AD DS) functional levels for Windows 2000/2003/2008/2008 R2/2012/2012 R2.

## Microsoft SQL Server

---

**Note:** Enterprise Vault supports SQL databases only at their default compatibility levels. For more information about SQL database compatibility levels, see: <http://msdn.microsoft.com/en-us/library/bb510680.aspx>.

---

Item	Version	Enterprise Vault		
		9.0	10.0	11.0
SQL Server 2005 Express	OR, SP1, SP2	N	N	N
	SP3	Y <sup>a, b</sup>	N	N
SQL Server 2005 Workgroup	OR, SP1, SP2, SP3, SP4	N	N	N
SQL Server 2005, Enterprise and Standard	OR, SP1	N	N	N
	SP2	Y	N	N
	SP3, SP4	Y	Y	N
SQL Server 2005 x64 edition	OR, SP1	N	N	N
	SP2	Y	N	N
	SP3, SP4	Y	Y	N
SQL Server 2008 Express	—	N	N	N
SQL Server 2008, Enterprise and Standard	OR, SP1, SP2, SP3, SP4 R2, R2 SP1, R2 SP2, R2 SP3	N	N	N

Item	Version	Enterprise Vault		
		9.0	10.0	11.0
SQL Server 2008 x64 edition, Enterprise and Standard	OR	N	N	N
	SP1	Y	N	N
	SP2, SP3	Y	Y	N
	SP4	N	Y <sup>c</sup>	N
	R2, R2 SP1, R2 SP2	Y	Y	Y
	R2 SP3	N	Y <sup>c</sup>	Y
SQL Server 2012, Enterprise, Business Intelligence, and Standard	OR	N	N	N
SQL Server 2012 x64 edition, Enterprise, Business Intelligence, and Standard	OR, SP1, SP2	N	Y <sup>d, e</sup>	Y <sup>e</sup>
SQL Server 2014, Enterprise, Business Intelligence, and Standard	OR, SP1	N	N	N
SQL Server 2014 x64 edition, Enterprise, Business Intelligence, and Standard	OR, SP1	N	N	Y <sup>e, f</sup>

- a. Enterprise Vault Reporting is not supported.
- b. Although supported, SQL Server 2005 Express Edition is not recommended due to its performance and scalability limitations. For details, see the SQL Server 2005 Features Comparison table, which is in the Features section of the SQL Server 2005 Product Information on the Microsoft website.
- c. Requires Enterprise Vault 10.0.4 or later service pack.
- d. Requires Enterprise Vault 10.0.2 or later service pack.
- e. AlwaysOn Availability Groups, and the use of supplementary characters in the range U+10000 to U+10FFFF are not supported.
- f. Requires Enterprise Vault 11.0.1 or later service pack.

## .NET Framework

**Note:** The System Status display requires .NET Framework 3.5 SP1 to be installed on the computer that is running the Administration Console.

Item	Enterprise Vault		
	9.0	10.0	11.0
2.0 SP2	N <sup>a</sup>	N	N
3.0, 3.0 SP1	N <sup>a</sup>	N	N
3.5	N <sup>a</sup>	N	N
3.5 SP1	Y	Y	Y <sup>b</sup>
4.0	N	Y <sup>c</sup>	Y <sup>b, c</sup>
4.5	N	Y <sup>c</sup>	Y <sup>b, c</sup>

- Supported for Enterprise Vault 9.0 FSA Agent.
- Enterprise Vault 11.0.1 and later service packs require .NET Framework 4.5.2 as well as .NET Framework 3.5 SP1.
- Enterprise Vault requires .NET Framework 3.5 SP1. Even if you already have a later version installed, you must still install .NET Framework 3.5 SP1.

## Microsoft ISA Server and Forefront TMG

The following table shows support for Microsoft Internet Security and Acceleration (ISA) Server and Microsoft Forefront Threat Management Gateway (TMG) 2010.

Item	Version	Enterprise Vault		
		9.0	10.0	11.0
ISA Server 2006	All versions	Y	Y	Y
Forefront TMG 2010 Standard and Enterprise editions	OR, SP1	Y	Y	Y



# Microsoft Outlook on the Enterprise Vault server

Item	Version	Enterprise Vault		
		9.0	10.0	11.0
Outlook 2003	OR, SP1	N	N	N
	SP2	Y <sup>a</sup>	Y <sup>a</sup>	Y <sup>b, c</sup>
	SP3	Y <sup>d</sup>	Y <sup>d</sup>	Y <sup>b, c</sup>
Outlook 2007 <sup>e</sup>	OR, SP1	N	N	N
	SP2	Y <sup>f, g, h, i</sup>	Y <sup>g, h, i</sup>	Y <sup>g, h, i</sup>
	SP3	Y <sup>g</sup>	Y <sup>g, j, k</sup>	Y <sup>g, j, k</sup>
Outlook 2010	OR, SP1, SP2	N	N	N
Outlook 2013	OR	N	N	N
	SP1	N	N	Y <sup>l, m, n, o</sup>
Outlook 2016	OR	N	N	N

- a. See technical note TECH46028 at <http://www.symantec.com/docs/TECH46028>.
- b. Supports Exchange Server archiving of Exchange Server 2007 or older targets only.
- c. Support is dropped for Outlook 2003 on Enterprise Vault 11.0.1 and later service packs.
- d. Requires Microsoft hotfix <http://support.microsoft.com/kb/948073>. To use this hotfix, you need to set the registry entries mentioned in the Microsoft Knowledge Base article <http://support.microsoft.com/kb/948074>. The recommended registry value is 0xFFFFFFFF.
- e. See technical note TECH128684 at <http://www.symantec.com/docs/TECH128684>.
- f. Requires Microsoft hotfix <http://support.microsoft.com/kb/951995>.
- g. Set the registry entries described in the Microsoft Knowledge Base article <http://support.microsoft.com/kb/952295>. The recommended registry value is 0xFFFFFFFF.
- h. This is the minimum supported service pack of Outlook 2007 for Exchange Server archiving of Exchange Server 2010 targets. However, we recommend you install Outlook 2007 SP3.
- i. This footnote applies to Enterprise Vault 9.0.2 and later service packs, Enterprise Vault 10.0 and service packs, and Enterprise Vault 11.0. Requires Microsoft hotfix <http://support.microsoft.com/kb/2475891>.
- j. To target Exchange Server 2013, you must install Outlook 2007 SP3 with update package [KB2596598](#) or later update.

OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See "Key" on page 8.

- k. This is the minimum supported service pack of Outlook 2007 for Exchange Server archiving of Exchange Server 2013 targets.
- l. Requires Enterprise Vault 11.0.1 or later service pack.
- m. Supports only 32-bit version of Outlook 2013 SP1.
- n. The use of Outlook 2013 on the Enterprise Vault server is not supported for Exchange Server 2003 targets.
- o. For Enterprise Vault support for MAPI over HTTP on Exchange Server 2013 SP1 or later service packs, refer to the following technical note on the Symantec Support website: <http://www.symantec.com/docs/DOC8923>.

## Microsoft Management Console (MMC)

Item	Version	Enterprise Vault		
		9.0	10.0	11.0
MMC	1.2, 2.0	Y	N	N
	3.0	Y	Y	Y

## Web browsers

The following table shows web browser support for Enterprise Vault legacy web applications (that is, Archive Explorer, Browser Search, and Integrated Search) and Enterprise Vault OWA Extensions for OWA 2010 and earlier. The browsers may be installed on any supported Windows operating system.

For compatibility with Enterprise Vault Search, which is introduced in Enterprise Vault 11.0, see “[Enterprise Vault Search](#)” on page 85.

---

**Note:** Internet Explorer is the prerequisite web browser installed on any supported Windows operating systems.

---

Item	Version	Enterprise Vault		
		9.0	10.0	11.0
Internet Explorer	4.0, 5.0, 5.5, 6.0	N	N	N
	7.0	Y	Y	Y
	8.0	Y	Y	Y
	9.0, 10.0	Y <sup>a</sup>	Y <sup>a, b</sup>	Y <sup>a</sup>
	11.0	Y <sup>a, c</sup>	Y <sup>a, d</sup>	Y <sup>a</sup>
Edge	OR	N	N	P
Google Chrome	All versions	N	N	N
Mozilla Firefox	All versions	N	N	N
Safari	All versions	N	N	N

a. Supported only in Compatibility View. For more information, see <http://www.veritas.com/docs/000097839>.

b. Requires Enterprise Vault 10.0.3 or later service pack.

c. Requires Enterprise Vault 9.0.5 or later service pack.

d. Requires Enterprise Vault 10.0.4 or later service pack.

## Server virtualization

Enterprise Vault supports the use of all virtualization technologies that run supported versions of the Windows operating system.

When you deploy Enterprise Vault on virtual servers, you should consider the performance limitations of each virtualization platform relative to the information in the Enterprise Vault *Performance Guide*. See technical note TECH125795 at <http://www.symantec.com/docs/TECH125795>.

Enterprise Vault supports VMware High Availability, and the VMware vCenter Converter Standalone tool.

# Clustering

Item	Version	Enterprise Vault		
		9.0	10.0	11.0
Microsoft Server clustering	Windows Server 2003, OR, SP1	N	N	N
	Windows Server 2003, SP2, R2, R2 SP2	Y <sup>a</sup>	N	N
	Windows Server 2003, x64 edition (using WOW64), OR, SP1	N	N	N
	Windows Server 2003, x64 edition (using WOW64), SP2, R2, R2 SP2	Y <sup>a</sup>	N	N
	Windows Server 2008 SP1, SP2	N	N	N
	Windows Server 2008, x64 edition (using WOW64), SP1, SP2	Y <sup>a</sup>	N	N
	Windows Server 2008 R2, x64 edition (using WOW64), OR, SP1	Y <sup>a</sup>	Y <sup>a</sup>	Y <sup>a, b</sup>
	Windows Server 2012	N	Y <sup>a, c, d</sup>	Y <sup>a, c, e</sup>
	Windows Server 2012 R2	N	Y <sup>a, d, f</sup>	Y <sup>a, e</sup>
Veritas Cluster Server (VCS) <sup>g</sup>	5.1	Y <sup>a</sup>	N	N
	5.1, x64 edition	Y <sup>a, h</sup>	N	N
	5.1 SP1	Y <sup>a</sup>	N	N
	5.1 SP1, x64 edition	Y <sup>a, h</sup>	N	N
	5.1 SP2	Y <sup>a, h</sup>	Y <sup>a, k</sup>	P
	6.0, 6.0.1	Y <sup>a, i</sup>	Y <sup>a, j, k</sup>	Y <sup>a, k</sup>
	6.0.2	N	Y <sup>a, d, k, m</sup>	Y <sup>a, k, m</sup>
6.1	N	Y <sup>a, d, k, l, m</sup>	Y <sup>a, k, l, m</sup>	
Veritas InfoScale Cluster Server (VCS) <sup>g</sup>	7.0	N	P	Y <sup>a, k, l, m</sup>

a. Active/passive clusters, in which one or more active nodes can fail over to a passive node, are supported. Active/active clusters are not supported.

- b. If Windows Server 2008 R2 or R2 SP1 is installed on the Enterprise Vault 11.0.1 server then you must install the Microsoft hotfix [KB2698365](http://support.microsoft.com/kb/KB2698365).
- c. Requires Microsoft hotfix <http://support.microsoft.com/kb/2878182>.
- d. Requires Enterprise Vault 10.0.4 or later service pack.
- e. Enterprise Vault Servers on a Windows Server 2012 require additional configuration before you use Enterprise Vault Search, see <http://support.microsoft.com/kb/2803161>.
- f. The Prepare my system option in the Enterprise Vault 10.0.4 Install Launcher does not work on Windows Server 2012 R2.
- g. Enterprise Vault supports only non-secure clusters.
- h. Windows Server 2008 R2 or later service pack requires VCS 5.1 SP2.
- i. Requires appropriate hotfix (see <http://www.symantec.com/docs/TECH178773> on the Symantec Support website).
- j. Requires Enterprise Vault 10.0.4 or later service pack. Earlier service packs require appropriate hotfix (see <http://www.symantec.com/docs/TECH178773> on the Symantec Support website).
- k. Excludes support for Enterprise Vault SCOM pack for clustering in Enterprise Vault 10.0.3 and later service packs and Enterprise Vault 11.0 and later service packs.
- l. VCS agent for MSMQ is supported only on Windows Server 2008 R2 and Windows Server 2012. You cannot configure MSMQ on systems running Windows Server 2012 R2.
- m. If a clustered MSMQ instance fails to come online, see <http://www.symantec.com/docs/TECH222296>.

## Citrix

Symantec provides client support for Citrix-based thin client provisioning. This support is limited to the installation and use of the Enterprise Vault client for Outlook. Support for Vault Cache and Virtual Vault is included if the following criteria are satisfied:

- Vault Cache and Virtual Vault must be configured in header-only mode (no content caching)
- The network connecting the Citrix server and file server hosting the Vault Cache and Virtual Vault files must offer high speed and low latency
- Outlook 2010 or later is required
- Servers must be Windows 2008 R2 or later
- Enterprise Vault Outlook Add-In 9.0.5 or later service pack, or 10.0.4 or later service pack, or 11.0 is required

Symantec does not currently support any aspect of its Enterprise Vault server infrastructure provisioned via Citrix.

## Microsoft Operations Manager (MOM) and System Center Operations Manager (SCOM)

Item	Version	Enterprise Vault		
		9.0	10.0	11.0
MOM	2005	Y	Y	N
SCOM	2007 OR	N	N	N
	2007 R2	Y	Y <sup>a, d</sup>	Y <sup>a, b</sup>
	2012 OR	N	Y <sup>c, d</sup>	Y <sup>b, c</sup>
	2012 R2	N	Y <sup>d</sup>	Y <sup>b</sup>

- a. Requires Cumulative Update 6 available from <http://support.microsoft.com/kb/2626076>.
- b. On the Enterprise Vault 11.0.1 server, the minimum version of SQL Server that you need to monitor database disk space through SCOM is SQL Server 2008 R2 SP1. The minimum version of SQL Server required for SCOM SMTP reports is SQL Server 2008.
- c. Requires Cumulative Update 3 available from <http://support.microsoft.com/kb/2756127>.
- d. Requires Enterprise Vault 10.0.3 or later.

## Symantec backup agents for Enterprise Vault

Item	Version	Enterprise Vault		
		9.0	10.0	11.0
Symantec Backup Exec	2010 R2	Y <sup>a, b</sup>	N	N
	2010 R3	Y <sup>a</sup>	Y <sup>a, c</sup>	N
	2012	Y <sup>a</sup>	Y <sup>a, d</sup>	N
	2014	Y <sup>a, e</sup>	Y <sup>a, f</sup>	Y <sup>a, g</sup>
	2015	Y <sup>a, h</sup>	Y <sup>a, f</sup>	Y <sup>a</sup>

OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See "Key" on page 8.

Item	Version	Enterprise Vault		
		9.0	10.0	11.0
Symantec NetBackup	7.0.n	Y <sup>i</sup>	N	N
	7.1	Y <sup>i</sup>	Y <sup>i</sup>	N
	7.5	Y <sup>i</sup>	Y <sup>i</sup>	N
	7.6	N	Y <sup>i, j</sup>	Y <sup>i, k</sup>
	7.7	N	P	Y <sup>i</sup>

- a. Symantec Backup Exec does not support Enterprise Vault in an environment clustered using VCS.
- b. Requires Enterprise Vault 9.0, 9.0.1, or 9.0.2.
- c. Requires Backup Exec 2010 R3 revision 5204 Service Pack 4. See technical note TECH208828 at <http://www.symantec.com/docs/TECH208828>.
- d. Backup Exec 2012 is supported on Enterprise Vault 10.0.0, 10.0.1, and 10.0.2 only. Enterprise Vault 10.0.3 and later service packs require Backup Exec 2012 Service Pack 4.
- e. Requires Enterprise Vault 9.0.1 or later service pack.
- f. Requires Enterprise Vault 10.0.4 or later service pack.
- g. Enterprise Vault 11.0.1 requires Backup Exec 2014 Service Pack 2 or later.
- h. Requires Enterprise Vault 9.0.4 or later service pack.
- i. Symantec NetBackup Agent for Enterprise Vault does not support Enterprise Vault in an environment clustered using VCS. See technical note TECH 126902 at <http://www.symantec.com/docs/TECH126902>.
- j. Requires Enterprise Vault 10.0.3 or later service pack.
- k. Requires NetBackup 7.6.0.4 or later.

## FIPS 140-2 compliance

Federal Information Processing Standards (FIPS) 140-2 is a standard for cryptographic modules in computer systems.

The table in this section shows the versions of Enterprise Vault, Compliance Accelerator and Discovery Accelerator that are FIPS 140-2-compliant.

Where the Enterprise Vault documentation states that a version of Enterprise Vault is FIPS 140-2-compliant, it means that:

- Enterprise Vault uses FIPS 140-2-validated instances of algorithms and hashing functions in all instances where data is encrypted or hashed.
- Enterprise Vault manages cryptographic keys and message authentication in a secure manner, as required of FIPS 140-2-validated cryptographic modules.

For more information about Enterprise Vault and compliance with the FIPS 140-2 standard, see the following article on the Symantec Support website:

<http://www.symantec.com/docs/DOC4820>

Item	Enterprise Vault		
	9.0	10.0	11.0
Enterprise Vault	Y <sup>a</sup>	Y <sup>b</sup>	Y
Compliance Accelerator	Y <sup>a</sup>	Y <sup>b</sup>	Y
Discovery Accelerator	Y <sup>a</sup>	Y <sup>b</sup>	Y

a. Requires Enterprise Vault 9.0.3 or later service pack.

b. Requires Enterprise Vault 10.0.1 or later service pack.

## IPv6 support

General support for IPv6 was introduced in Enterprise Vault versions 9.0.3 and 10.0.1. The following document on the Symantec Support website provides more information:

<http://www.symantec.com/docs/DOC5628>

Note the following exceptions to Enterprise Vault's IPv6 support:

- SMTP archiving is supported in an IPv6 environment with the new version of Enterprise Vault SMTP Archiving in 11.0.1. The legacy SMTP archiving is not supported in an IPv6 environment.
- Enterprise Vault 9.0.3 in an IPv6 environment does not support the Enterprise Vault Server Settings Migration Wizard.
- Enterprise Vault 9.0.3 running on Microsoft Cluster Services in an IPv6 environment does not support Domino Server archiving.



# Storage devices, appliances, and software

This chapter details compatibility between Enterprise Vault and the storage products to which it can archive data.

Where appropriate, the tables in this chapter indicate the specific third-party product version that was tested with Enterprise Vault.

If there is a subsequent minor release that provides fixes without changing existing functionality, Symantec supports use of Enterprise Vault with that minor release unless stated otherwise.

Symantec supports archiving from Enterprise Vault to any high-performing disk storage that is:

- A directly attached or Storage Area Network (SAN) attached volume formatted as NTFS.
- Network Attached Storage (NAS) that is accessible over the CIFS/SMB protocol. For more information, see technical note HOWTO75108 at <http://www.symantec.com/docs/HOWTO75108>.
- Supported by an Enterprise Vault Storage Streamer API implementation.
- A Network File System (NFS) share. For more information, see technical note HOWTO84785 at <http://www.symantec.com/docs/HOWTO84785>.

## Storage devices: CIFS/SMB

The following table shows Enterprise Vault support for storage devices using access over the CIFS/SMB protocol.

Item	Enterprise Vault		
	9.0	10.0	11.0
EMC Celerra (DART 5.5)	Y <sup>a, b</sup>	Y <sup>a, b</sup>	N
EMC Celerra (DART 5.6.38 or later service pack)	Y <sup>a, b</sup>	Y <sup>a, b</sup>	N
EMC VNX Series (DART 7.0.12 or later)	Y <sup>a, b</sup>	Y <sup>a, b, c</sup>	Y <sup>b</sup>
EMC VNX Series (DART 7.1.47.5 or later)	N	Y <sup>b, e</sup>	Y <sup>b</sup>
EMC VNX Series (DART 8.1)	N	P	P
EMC Data Domain (DDOS 4.3.1 or later)	N	N	N
EMC Data Domain (DDOS 4.5.3 or later)	Y <sup>a</sup>	N	N
EMC Data Domain (DDOS 5.1, 5.2, 5.4 <sup>d</sup> , 5.5 <sup>e</sup> or later)	Y <sup>a</sup>	Y <sup>a, f</sup>	Y <sup>a, f</sup>
EMC Isilon OneFS Scale Out Storage 6.5 or later	N	Y <sup>c, g, h</sup>	N
EMC Isilon OneFS Scale Out Storage 7.0	Y <sup>h, i, j, k</sup>	Y <sup>h, l, m</sup>	N
EMC Isilon OneFS Scale Out Storage 7.1, 7.2	Y <sup>h, i, j, k</sup>	Y <sup>h, l, m</sup>	Y <sup>a, h</sup>
Fujitsu ETERNUS DX	Y	P	P
Fujitsu ETERNUS CS	N	Y <sup>a</sup>	P
Hitachi Content Archive Platform 1.6 <sup>n</sup>	N	N	N
Hitachi Content Archive Platform 2. <i>n</i> <sup>n</sup>	N	N	N
Hitachi Content Archive Platform 2.6 <sup>n</sup>	Y <sup>o</sup>	N	N
Hitachi Content Platform 3.0.1 <sup>n</sup>	Y <sup>o</sup>	N	N
Hitachi Content Platform 3.1 <sup>n</sup>	Y <sup>o</sup>	N	N
Hitachi Content Platform 4.0 (4.0.0.127 or later 4.0. <i>n.n</i> version) and 4.1. <i>n.n</i> <sup>n</sup>	Y <sup>o, k</sup>	Y <sup>o</sup>	N
Hitachi Content Platform 5.0.1 <sup>n</sup>	N	Y <sup>m, p</sup>	N
Hitachi Content Platform 6.0. <i>n</i> <sup>n</sup>	Y <sup>q, p</sup>	Y <sup>m, p, r</sup>	P

OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See “Key” on page 8.

Item	Enterprise Vault		
	9.0	10.0	11.0
HP X9000 Systems (IBRIX) 5.5.2	Y <sup>g</sup>	N	N
HP X9000 Systems (IBRIX) 6.0, 6.1	Y <sup>a</sup>	Y <sup>a, c, s</sup>	N
HP StoreAll Storage 6.2, 6.3	Y <sup>a, t</sup>	Y <sup>a, c</sup>	N
HP StoreAll Storage 6.5, 6.6	N	Y <sup>a, m</sup>	Y <sup>a</sup>
IBM N series running Data ONTAP 7.1	N	N	N
IBM N series running Data ONTAP 7.2	Y <sup>a, u</sup>	Y <sup>a, u</sup>	N
IBM N series running Data ONTAP 7.3	Y <sup>a, u</sup>	Y <sup>a, u</sup>	Y <sup>a, u</sup>
IBM N series running Data ONTAP 8.0	Y <sup>a, u</sup>	Y <sup>a, u, v</sup>	Y <sup>a, u, v</sup>
IBM N series running Data ONTAP 8.1	Y <sup>a, u</sup>	Y <sup>a, c, u, v</sup>	Y <sup>a, u, v</sup>
IBM N series running Data ONTAP 8.2	N	Y <sup>a, e, u, v, w</sup>	Y <sup>a, u, v, w</sup>
IBM N series running Data ONTAP 8.3	N	Y <sup>e, u</sup>	Y <sup>u</sup>
IBM Scale Out Network Attached Storage (SONAS)	N	Y <sup>c, g, x</sup>	P
IBM Storwize V7000 Unified	N	Y <sup>c, g, x</sup>	P
Isilon IQ Clustered Storage System	N	N	N
iTernity Compliant Archive Solution 3.6 or later	Y <sup>y</sup>	Y <sup>y</sup>	Y <sup>y</sup>
NEC HYDRAsstor (2.2.0 or later service pack)	N	N	N
NEC HYDRAsstor (3.1.2 or later service pack)	N	Y <sup>a, z</sup>	P
NetApp ONTAP 7.1	N	N	N
NetApp ONTAP 7.2	Y <sup>a, u</sup>	Y <sup>a, u</sup>	N
NetApp ONTAP 7.3.n	Y <sup>a, u</sup>	Y <sup>a, u</sup>	Y <sup>a, u</sup>
NetApp ONTAP 8.0	Y <sup>u</sup>	Y <sup>a, u, v</sup>	Y <sup>a, u, v</sup>
NetApp ONTAP 8.1	Y <sup>a, u</sup>	Y <sup>a, c, u, v</sup>	Y <sup>a, u, v</sup>
NetApp ONTAP 8.2	N	Y <sup>a, e, u, v, w</sup>	Y <sup>a, u, v, w</sup>
NetApp ONTAP 8.3	N	Y <sup>e, u</sup>	Y <sup>u</sup>
Imation Nexsan Assureon Archive	N	P	P
Oracle Pillar Axiom	Y <sup>a</sup>	Y <sup>a</sup>	P

OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See “Key” on page 8.

Item	Enterprise Vault		
	9.0	10.0	11.0
Oracle ZFS Storage Appliance - ZS3 and 7000 series	Y <sup>g, aa</sup>	Y <sup>c, g</sup>	Y <sup>g</sup>
Permabit Enterprise Archive	N	N	N
Plasmon UDO (via Pegasus InveStore software)	N	N	N
Plasmon UDO Archive Appliance	N	N	N
PowerFile Active Archive Appliance	N	N	N
SUN Fire X4500	N	N	N
Sun StorageTek 5220 NAS OS 4.12, 4.20, 4.21, 4.22	N	N	N
Sun StorEdge 5310 NAS OS 4.12, 4.20, 4.21, 4.22	N	N	N
Sun StorageTek 5320 NAS OS 4.20, 4.21, 4.22	N	N	N
Sun Storage 7000 Unified Open Storage Systems	Y	N	N
Symantec Cluster File System 6.2 or later service pack.	N	P	Y <sup>g, ab</sup>
Symantec FileStore Appliances running FileStore 5.5 SP1 RP2 or a later 5.5 release: <sup>ac</sup>	Y <sup>g</sup>	N	N
<ul style="list-style-type: none"> <li>■ Symantec FileStore Software Appliance</li> <li>■ Symantec FileStore N8000</li> <li>■ Huawei Symantec N8000</li> <li>■ Huawei N8000</li> <li>■ Fujitsu UDS 3000</li> <li>■ Xiotech ISE NAS</li> </ul>			
Symantec FileStore Appliances running FileStore 5.6 and 5.7: <sup>ac</sup>	Y	Y	N
<ul style="list-style-type: none"> <li>■ Symantec FileStore Software Appliance</li> <li>■ Symantec FileStore N8000</li> <li>■ Symantec FileStore N8300</li> <li>■ Huawei Symantec N8000</li> <li>■ Huawei N8000</li> <li>■ Fujitsu UDS 3000</li> <li>■ Xiotech ISE NAS</li> </ul>			
TotalTec TrustWorthy Appliance	N	N	N

a. WORM feature also supported.

OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See “Key” on page 8.

- b. The Enterprise Vault PST Locator task does not find PST files on an EMC Celerra or VNX Series device.
- c. Requires Enterprise Vault 10.0.1 or later service pack.
- d. Enterprise Vault 10.0.3 or later service pack is recommended.
- e. Enterprise Vault 10.0.4 or later service pack is recommended.
- f. EMC Data Domain Retention Lock software may be used, but there are deployment considerations. For more information about using EMC Data Domain as primary storage, see the [EMC Data Domain and Symantec Enterprise Vault Integration Guide](#).
- g. Non-WORM only.
- h. See [EMC Isilon share configuration for Symantec Enterprise Vault](#).
- i. Non-WORM only for Enterprise Vault 9.0.2, 9.0.3, and 9.0.4. WORM is also supported by Enterprise Vault 9.0.5 or later service pack.
- j. For Enterprise Vault 9.0.2, 9.0.3, and 9.0.4, select “Network Share” in the Administration Console to create a partition on this device. See technical note HOWTO75108 at <http://www.symantec.com/docs/HOWTO75108>. For Enterprise Vault 9.0.5 and later, this device is listed in the Administration Console.
- k. Requires Enterprise Vault 9.0.2 or later service pack.
- l. Non-WORM only for Enterprise Vault 10.0.2, and 10.0.3. WORM is also supported by Enterprise Vault 10.0.4 or later service pack.
- m. Requires Enterprise Vault 10.0.2 or later service pack.
- n. All new HCP partitions must be created with the HCP Adapter for Symantec Enterprise Vault. CIFS support is provided only for customers with existing CIFS partitions on HCP devices.
- o. Enterprise Vault retention categories that would cause a retention date later than January 19, 2038 are not supported. Infinite retention is not supported.
- p. Requires specific device configuration. Contact Hitachi Data Systems for more information.
- q. Requires Enterprise Vault 9.0.5 or later service pack.
- r. See technical note TECH196137 at <http://www.symantec.com/docs/TECH196137>.
- s. In the Enterprise Vault Administration Console, select “HP StoreAll Storage” to create a partition on this device.
- t. In the Enterprise Vault Administration Console, select “HP X9000 Systems (IBRIX)” to create a partition on this device.
- u. The Enterprise Vault PST Locator task will not find PST files on a MultiStore (vFiler) system. The PST Locator task will find PST files on a NearStore system that is running ONTAPI 1.4 or above.
- v. Does not support collection and migration of files on primary partition on Clustered Data ONTAP.
- w. Supports Data ONTAP 7-mode and Clustered Data ONTAP.

- x. See [Configuring the file system archival solution](#).
- y. WORM only.
- z. Enterprise Vault's Create Vault Store Partition with security ACLs feature is not supported.
- aa.Requires Enterprise Vault 9.0.3 or later service pack.
- ab.For more information about Symantec Cluster File System, see <http://www.symantec.com/cluster-file-system/>.
- ac.All versions of FileStore (5.0 to 5.7 MP1) reach End of Support Life at the end of 2014.  
 To upgrade to Enterprise Vault 11.0 and maintain a supported configuration, you must move all data from the existing vault store partitions on FileStore to new vault stores. For more information about moving vault store partitions, see TECH35742 at <http://www.symantec.com/docs/TECH35742>. In some circumstances it may be possible and preferable to move the archives associated with these partitions, see <http://www.symantec.com/connect/articles/new-ev-whitepaper-migration-tools-overview> for details about moving archives.

## Storage devices: Streamer API

The following table shows Enterprise Vault support for storage devices using an Enterprise Vault Storage Streamer API implementation.

Item	Enterprise Vault		
	9.0	10.0	11.0
Dell DX Object Storage platform <sup>g</sup>	Y <sup>a, b</sup>	Y <sup>a</sup>	Y <sup>a, d</sup>
Caringo Swarm 6.5 or later <sup>c, g</sup>	Y <sup>a, b</sup>	Y <sup>a</sup>	Y <sup>a, d</sup>
Caringo Swarm 7.x or later <sup>c, g</sup>	N	P	Y <sup>a, e</sup>
Hitachi Content Platform 4.0 (4.0.0.127 or later 4.0.n.n version) and 4.1.n.n <sup>f, g</sup>	Y <sup>a, h, i, j, k</sup>	Y <sup>a, i, j</sup>	N
Hitachi Content Platform 5.n <sup>f, g</sup>	Y <sup>a, i, j, k</sup>	Y <sup>a, i, j</sup>	N
Hitachi Content Platform 6.n <sup>f, g</sup>	Y <sup>a, i, k, l</sup>	Y <sup>a, i, l</sup>	Y <sup>a, i, m</sup>
Hitachi Content Platform 7.n <sup>f, g</sup>	N	Y <sup>a, n, o</sup>	Y <sup>a, i, m</sup>
NetApp StorageGRID 9.n <sup>g</sup>	N	Y <sup>a, p, q</sup>	P
Storiant 1.6 or later <sup>g</sup>	N	Y <sup>a, n, r, s</sup>	P

a. Both WORM and non-WORM features supported.

- b. If you are using Dell DX Object Storage platform/Caringo Swarm 6.5 or later and you experience poor post-processing performance, we recommend that you upgrade to Enterprise Vault 9.0.3. Post-processing checks backup status on the vault store partition and processes backed-up items.
- c. Caringo CASTor is now Caringo Swarm. See <http://www.caringo.com/blog/castor-evolves-to-caringo-swarm-more-than-a-rebrand-its-the-only-way-to-manage-uncomplicated-scale/>. However, all existing partitions created in Enterprise Vault are displayed as Caringo CASTor.
- d. Enterprise Vault 11.0 OR is supported with Caringo Enterprise Vault Streamer (CEVS) version 1.2.
- e. Enterprise Vault 11.0.1 is supported with Caringo Enterprise Vault Streamer (CEVS) version 1.3.
- f. See <http://www.hds.com/assets/pdf/hcp-failover-processing-using-storage-adapter-for-symantec-enterprise-vault.pdf>
- g. Contact the storage vendor to obtain the appropriate streamer software for your storage device, which you must install before you create the partition.
- h. If you are using Hitachi Content Platform 4.0.n.n or 4.1.n.n via HTTP and you experience poor post-processing performance, we recommend that you upgrade to Enterprise Vault 9.0.3 or later service pack. Post-processing checks backup status on the vault store partition and processes backed-up items.
- i. SSL is supported for Domino Server archiving with HCP Adapter for Symantec Enterprise Vault version 1.3.n or later service release. SSL is not supported for Domino Server archiving with earlier HCP Adapter versions. Note that version 1.3.n requires Enterprise Vault 10.0.4 or later service pack, or Enterprise Vault 11.0 or later service pack.
- j. Requires HCP Adapter for Symantec Enterprise Vault version 1.1.12 or later service release. Note that version 1.1.12 fixes the issue described in technical note TECH188919 at <http://www.symantec.com/docs/TECH188919>.
- k. Requires Enterprise Vault 9.0.2 or later service pack.
- l. Version 1.1.12 of the HCP Adapter for Symantec Enterprise Vault is the minimum supported version for existing implementations. Note that version 1.1.12 fixes the issue described in technical note TECH188919 at <http://www.symantec.com/docs/TECH188919>. However, Symantec recommends you upgrade to HCP Adapter for Symantec Enterprise Vault version 1.2.n or later. Version 1.3.n is supported from Enterprise Vault 10.0.4.
- m. Requires version 1.2.n or 1.3.n of the HCP Adapter for Symantec Enterprise Vault.
- n. Requires Enterprise Vault 10.0.4 or later service pack.
- o. Requires version 1.3.n of the HCP Adapter for Symantec Enterprise Vault.
- p. Requires Enterprise Vault 10.0.2 or later service pack.
- q. Requires NetApp streamer 1.0.0 or later.
- r. Requires Storiant Link: Enterprise Vault 1.0.0 or later.
- s. Requires specific configuration. Contact Storiant for more information.

## EMC Centera/EMC Atmos

Item	Enterprise Vault		
	9.0	10.0	11.0
EMC Centera	Y	Y	Y
EMC Atmos	y <sup>a</sup> , b, c	y <sup>a</sup> , c	y <sup>a</sup>

- a. For more information about configuring EMC Atmos for use with Enterprise Vault, see the following article on the EMC website (requires registration):  
[https://support.emc.com/docu43369\\_White-paper:-Configuring-Applications-to-Access-Atmos-via-CAS.pdf](https://support.emc.com/docu43369_White-paper:-Configuring-Applications-to-Access-Atmos-via-CAS.pdf)
- b. Requires Enterprise Vault 9.0.3 or later service pack.
- c. There is a limitation in Enterprise Vault versions prior to 10.0.2, where the EVSVR interactive mode Dump Saveset command fails when it creates the Clip Descriptor File if the content address of the clip contains the “/” character.

### EMC Centera SDK and CentraStar/Atmos

The following tables show which version of the EMC Centera SDK is supplied with each Enterprise Vault version, and the CentraStar/Atmos releases against which testing was performed.

---

**Note:** If you are planning to upgrade an existing Enterprise Vault installation, use the tables to see which version of the SDK is supplied with the version of Enterprise Vault you are upgrading to. We recommend that you then check with EMC that the version of CentraStar/Atmos you are using is supported by that SDK.

---

Enterprise Vault version	Centera SDK version (build number)	CentraStar version
9.0, 9.0.1, 9.0.2, 9.0.3, 9.0.4 10.0, 10.0.1, 10.0.2	3.2 P5 (3.2.705)	3.1.n, 4.0.n, 4.1.n, 4.2.n
9.0.5 10.0.3, 10.0.4	3.3 (3.3.718)	3.1.n, 4.0.n, 4.1.n, 4.2.n, 4.3.n
11.0, 11.0.1	3.3 (3.3.718)	3.1.n, 4.0.n, 4.1.n, 4.2.n, 4.3.n



Enterprise Vault version	Centera SDK version (build number)	Atmos version
9.0.3, 9.0.4 10.0, 10.0.1, 10.0.2	3.2 P5 (3.2.705)	2.0. <i>n</i>
9.0.5 10.0.3, 10.0.4	3.3 (3.3.718)	2.0. <i>n</i>
10.0.2	3.2 P5 (3.2.705)	2.1. <i>n</i> <sup>a, b</sup>
10.0.3, 10.0.4	3.3 (3.3.718)	2.1. <i>n</i> <sup>a, b</sup>
11.0	3.3 (3.3.718)	2.1. <i>n</i> <sup>a, b</sup> , 2.2. <i>n</i> <sup>b</sup>

a. If you are running Atmos version 2.1.0.*n*, hotfix 357 is required. Contact EMC for more information.

b. Device level sharing is no longer supported by EMC from Atmos version 2.1.5.

## Notes

- In the **CentraStar version** and **Atmos version** columns in the tables above, *n* represents any minor version number. For example, 3.0.*n* indicates that versions 3.0.1-827-626-11704 and 3.0.1-1048-665-12506 are supported.
- For optimum performance, and to ensure adoption of EMC Centera best practices, Symantec recommends using the Centera in CPM mode. All Enterprise Vault performance and scalability testing is done in CPM mode, and Enterprise Vault is pre-configured for Centera with all best practice settings in place.

## Secondary storage devices

The secondary storage devices in the table below require migration of data contained in Enterprise Vault collection files. For more information about migrating Enterprise Vault data to these secondary storage devices, see the technical notes referred to in the table footnotes.

Item	Enterprise Vault		
	9.0	10.0	11.0
Amazon S3 Storage <sup>a</sup>	N	Y	Y
AT&T Synaptic Storage <sup>b</sup>	N	Y	Y
EMC Data Domain	N	Y <sup>c</sup>	P

OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See “Key” on page 8.

Item	Enterprise Vault		
	9.0	10.0	11.0
IBM Data Retention 550 (DR550) <sup>d</sup>	Y	N	N
IBM Information Archive 1.1, 1.2 <sup>d</sup>	Y <sup>e</sup>	P	P
Hitachi Content Platform 6. <sup>f, g, h</sup>	N	Y <sup>i</sup>	P
Hitachi Optical Archive System HL100 / HL200 2.3.1 or later	N	N	Y <sup>j, k</sup>
Fujitsu ETERNUS (Content Archive Manager 1.4) <sup>l</sup>	N	N	N
Fujitsu ETERNUS AS500 <sup>l</sup>	Y	P	P
Nirvanix Storage Delivery Network <sup>m</sup>	N	N	N
Rackspace Cloud Files <sup>n</sup>	N	Y	Y
Simple Storage Service (S3) API	N	N	Y <sup>o</sup>
Storiant 1.6 or later <sup>h</sup>	N	Y <sup>i, p, q</sup>	P

- a. See technical note DOC5387 at <http://www.symantec.com/docs/DOC5387>.
- b. See technical note DOC5388 at <http://www.symantec.com/docs/DOC5388>.
- c. When you use EMC Data Domain as secondary storage, EMC Data Domain Retention Lock software cannot be used, and a primary vault store partition must be sized and provisioned. For more information, see the [EMC Data Domain and Symantec Enterprise Vault Integration Guide](#).
- d. See technical note TECH49972 at <http://www.symantec.com/docs/TECH49972>.
- e. If you use the 64-bit IBM Tivoli Storage Manager Backup-Archive client, you must install both the Client API (64-bit) Runtime Files and the Client API (32-bit) Runtime Files as part of a custom client installation.
- f. Requires HCP Adapter for Enterprise Vault version 1.2.2 or later.
- g. Requires specific configuration. Contact Hitachi Data Systems for more information.
- h. Contact the storage vendor to obtain the appropriate streamer software for your storage device, which you must install before you create the partition.
- i. Requires Enterprise Vault 10.0.4 or later service pack.
- j. Requires Enterprise Vault 11.0.1 or later service pack.
- k. In the Vault Store properties in the Administration Console, select “Enterprise Vault” as the migrator, and then specify a location on “Optical Archive System” as the secondary storage location. Contact Hitachi Data Systems for more information.
- l. See technical note TECH49971 at <http://www.symantec.com/docs/TECH49971>.

- m. On October 1, 2013, Nirvanix voluntarily sought Chapter 11 bankruptcy protection. For more information, see <http://www.nirvanix.com/>.
- n. See technical note DOC5389 at <http://www.symantec.com/docs/DOC5389>.
- o. Requires Enterprise Vault 11.0.1 Cumulative Hotfix 4 or later. For more information, see <http://www.veritas.com/docs/000097850>.
- p. Requires Storiant Link: Enterprise Vault version 1.0.0 or later.
- q. Requires specific configuration. Contact Storiant for more information.

## Storage software

Item	Version	Enterprise Vault		
		9.0	10.0	11.0
Windows NTFS <sup>a</sup>	Windows Server 2003 OR, SP1	N	N	N
	Windows Server 2003 SP2 or later service pack	Y	Y	N
	Windows Server 2008	Y	Y	Y
	Windows Server 2012	Y	Y	Y
Windows Storage Server	—	Y	Y	Y
Centera CentraStar	See “ <a href="#">EMC Centera SDK and CentraStar/Atmos</a> ” on page 32.			
Pegasus InveStore	4.2.1, 4.30	N	N	N
Quantum StorNext Storage Manager with a StorNext file system	3.1.2	N	N	N
SAMBA and Sun StorageTek SAM-FS on Solaris 10	SAMBA 3.0.21b	N	N	N
	Sun StorageTek SAM-FS 4.5 U5			
SAMBA and Sun StorageTek SAM-FS on Solaris 10 Update 4	SAMBA 3.0.25a	N	N	N
	Sun StorageTek SAM-FS 4.6			
SAMBA and Solaris ZFS on Solaris 10 Update 4	—	N	N	N

- a. A standard NTFS file system mounted on fast access media (such as SAN, NAS, or DAS) is an acceptable platform for Enterprise Vault, offering speed, scalability, and security. Some vendors offer an NTFS front-end to other media (such as offline or WORM). Enterprise Vault should work with such systems, but care should be taken of their specific characteristics, such as slower access speeds. It is recommended that the index data is not placed on such alternate media, even though it is NTFS-based.

## Secondary storage software

The secondary storage software listed below enables migration of data contained in Enterprise Vault collection files.

Item	Version	Enterprise Vault		
		9.0	10.0	11.0
IBM Tivoli Storage Manager <sup>a</sup>	5.1, 5.2, 5.3	N	N	N
	5.4	Y	N	N
	5.5	Y <sup>b</sup>	N	N
	6.1	Y <sup>b</sup>	N	N
	6.2	Y <sup>b</sup>	Y <sup>b</sup>	N
Symantec NetBackup <sup>c</sup>	7.0.n	Y <sup>d</sup>	Y	N
	7.1	Y	Y	N
	7.5	Y	Y	Y
	7.6	N	Y <sup>e</sup>	Y
	7.7	N	P	P
Symantec Backup Exec	2010	N	N	N
	2010 R2	Y	N	N
	2010 R3	Y	Y	N
	2012	Y	Y <sup>e</sup>	N
	2012 R3	N	Y <sup>e</sup>	Y
	2014	N	Y <sup>e</sup>	Y
SAMBA and Sun StorageTek SAM-FS on Solaris 10	SAMBA 3.0.21b	N	N	N
	Sun StorageTek SAM-FS 4.5 U5			
Hummingbird NFS Maestro Client 2007 on Vault Server; Sun StorageTek SAM-FS on Solaris 10	Hummingbird NFS Maestro Client 2007.	N	N	N
	Sun StorageTek SAM-FS 4.5 U5.			

a. See technical note TECH49972 at <http://www.symantec.com/docs/TECH49972>.

- b. If you use the 64-bit IBM Tivoli Storage Manager Backup-Archive client, you must install both the Client API (64-bit) Runtime Files and the Client API (32-bit) Runtime Files as part of a custom client installation.
- c. See technical note TECH49824 at <http://www.symantec.com/docs/TECH49824>.
- d. See technical note TECH127059 at <http://www.symantec.com/docs/TECH127059>. From this page you can download the *Symantec NetBackup for Enterprise Vault Agent Administrator's Guide*, which includes information about the NetBackup Enterprise Vault Migrator.
- e. Requires Enterprise Vault 10.0.4 or later service pack.
- f. Requires Enterprise Vault 11.0.1 or later service pack.



# Exchange archiving

This chapter contains information about compatibility with Enterprise Vault Exchange archiving server components.

For information about compatibility with Enterprise Vault Exchange archiving client components, see [“Exchange archiving client compatibility”](#) on page 45.

## Exchange Server

Item	Version	Enterprise Vault		
		9.0	10.0	11.0
Exchange Server 2000	OR, SP1, SP2	N	N	N
	SP3	Y	Y	N
Exchange Server 2003	OR, SP1	Y <sup>a</sup>	Y <sup>a</sup>	N
	SP2	Y <sup>a</sup>	Y <sup>a</sup>	Y <sup>a</sup>
Exchange Server 2003 x64 edition	OR, SP1, SP2	N	N	N
Exchange Server 2007, x64 edition	OR, SP1, SP2, SP3	Y	Y	Y
Exchange Server 2010	OR	N	N	N
	SP1, SP2	Y	Y	Y
	SP3	Y	Y <sup>b</sup>	Y

Item	Version	Enterprise Vault		
		9.0	10.0	11.0
Exchange Server 2013 <sup>c</sup>	OR	N	Y <sup>d</sup>	Y
	CU1	N	Y <sup>d, e</sup>	Y
	CU2, CU3	N	Y <sup>e, f</sup>	Y
	SP1, CU5	N	Y <sup>f</sup>	Y
	CU6, CU7	N	Y <sup>f, g</sup>	Y <sup>g, h</sup>
	CU8, CU9	N	Y <sup>f</sup>	Y <sup>h</sup>
	CU10	N	P	Y <sup>i</sup>
Exchange Server 2016	OR	N	N	P

- a. The following are required on each Windows 2003 Server on which you install the Enterprise Vault Outlook Web Access (OWA) 2003 Extensions: Windows Server 2003 Service Pack 2 or later and Exchange Server 2003 Service Pack 1 or later.
- b. See technical note TECH205513 at <http://www.symantec.com/docs/TECH205513>.
- c. For Enterprise Vault support for MAPI over HTTP on Exchange Server 2013 SP1 or later service packs, refer to the following technical note on the Symantec Support website: <http://www.symantec.com/docs/DOC8923>.
- d. Requires Enterprise Vault 10.0.3 with the appropriate hotfix (see <http://www.symantec.com/docs/TECH201489> on the Symantec Support website), or later service pack.
- e. See article DOC6602 at <http://www.symantec.com/docs/DOC6602> for the latest information about Exchange Server 2013 cumulative update support.
- f. Requires Enterprise Vault 10.0.4 with appropriate hotfix (see <http://www.symantec.com/docs/TECH215093> on the Symantec Support website), or later service pack.
- g. Requires all recommended Interim Updates for Exchange 2013 CU6 and CU7. These Interim Updates are available on request from Microsoft, and you should quote KB 3011579 in your request. See <https://support.microsoft.com/kb/3011579> and the following technical note on the Symantec Support website: <http://www.symantec.com/docs/TECH226311>.
- h. Requires Enterprise Vault 11.0.1 with appropriate hotfix (see <http://www.symantec.com/docs/TECH228196> on the Symantec Support website).
- i. Requires Enterprise Vault 11.0.1 with the appropriate hotfix (see <http://www.veritas.com/docs/000097959>).



## Exchange Online

Item	Version	Enterprise Vault		
		9.0	10.0	11.0
Microsoft Business Productivity Online Standard Suite (BPOS)	–	Y	Y	Y
Microsoft Office 365	–	Y	Y <sup>a</sup>	Y <sup>a, b</sup>

a. See technical note TECH169342 at <http://www.symantec.com/docs/TECH169342>.

b. Requires Enterprise Vault 11.0.1 Cumulative Hotfix Release 2 or later (see <http://www.symantec.com/docs/TECH232083> on the Symantec Support website for the latest release). To archive journal emails from Office 365 using SMTP, see <http://www.symantec.com/docs/DOC7982> on the Symantec Support website.

## Enterprise Vault Data Classification Services

Enterprise Vault Data Classification Services uses various components of Enterprise Vault and Symantec Data Loss Prevention to automate the classification of Microsoft Exchange messages that are managed in Enterprise Vault.

Enterprise Vault versions older than version 10.0 OR do not support Symantec Data Loss Prevention.

Item	Version	Symantec Data Loss Prevention							
		11.1	11.1.1	11.2	11.5	11.6.n	12.0.n	12.5.n	14.0
Enterprise Vault	10.0 OR	Y <sup>a</sup>	Y	N	N	N	N	N	N
	10.0.1, 10.0.2, 10.0.3	N	N	N	Y	Y <sup>b</sup>	N	N	N
	10.0.4	N	N	N	N	Y	Y	Y	N
	11.0	N	N	N	N	N	Y	Y	Y
	11.0.1	N	N	N	N	N	Y	Y	Y

a. Requires two hotfixes for Data Loss Prevention 11.1. For more information, see technical note TECH165969 at <http://www.symantec.com/docs/TECH165969>.

b. See <http://www.symantec.com/connect/articles/upgrade-dlp-enforce-manually>.

## Exchange Server OWA control file versions

As Enterprise Vault OWA Extensions modify OWA control files on Exchange Server 2003, the version of these files must be one that is supported by Enterprise Vault.

The control file versions supported are shown in the table below.

Exchange Server 2003 hotfixes may modify OWA control files. If you have installed an Exchange Server 2003 hotfix that has created an unsupported version of the OWA control files folder, or modified any files in the control files folder, a “Save file error” will be reported when you attempt to install the Enterprise Vault OWA Extensions.

Exchange Server version	Control file version	Enterprise Vault		
		9.0	10.0	11.0
Exchange Server 2003 + SP1	6.5.7226.0	Y	Y	N
Exchange Server 2003 + SP1 + hotfix 931978	6.5.7234.20	Y	Y	N
Exchange Server 2003 + SP2	6.5.7638.1	Y	Y	Y
Exchange Server 2003 + SP2 + hotfix 911829 v1	6.5.7651.9	Y	Y	Y
Exchange Server 2003 + SP2 + hotfix 911829 v2	6.5.7651.25	Y	Y	Y
Exchange Server 2003 + SP2 + hotfix 924334 v1	6.5.7651.43	Y	Y	Y
Exchange Server 2003 + SP2 + hotfix 924334 v2	6.5.7651.60	Y	Y	Y
Exchange Server 2003 + SP2 + hotfix 926666	6.5.7651.60 <sup>a</sup>	Y	Y	Y
Exchange Server 2003 + SP2 + hotfix 928872	6.5.7652.8	Y	Y	Y
Exchange Server 2003 + SP2 + hotfix 929895	6.5.7653.3	Y	Y	Y
Exchange Server 2003 + SP2 + hotfix 935489	6.5.7653.6	Y	Y	Y

OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See “Key” on page 8.

Exchange Server version	Control file version	Enterprise Vault		
		9.0	10.0	11.0
Exchange Server 2003 + SP2 + hotfix 943068	6.5.7653.21	Y	Y	Y
Exchange Server 2003 + SP2 + hotfix 956398	6.5.7654.4	Y	Y	Y
Exchange Server 2003 + SP2 + hotfix 967594	6.5.7655.2	Y	Y	Y
Exchange Server 2003 + SP2 + hotfix 963664 v1	6.5.7655.4	Y	Y	Y
Exchange Server 2003 + SP2 + hotfix 973629	6.5.7655.7	Y	Y	Y
Exchange Server 2003 + SP2 + hotfix 971660/ 963664 v2	6.5.7655.8	Y	Y	Y
Exchange Server 2003 + SP2 + hotfix 977720	6.5.7655.10	Y	Y	Y
Exchange Server 2003 + SP2 + hotfix 2628229	6.5.7656.5	Y <sup>b</sup>	Y <sup>c</sup>	Y

- a. Exchange Server 2003 SP2 hotfix 926666 (the equivalent of Exchange Server 2003 SP1 hotfix 931978) does not change the control file version.
- b. Requires Enterprise Vault 9.0.5 or later service pack, or Enterprise Vault 9.0 or later service pack with appropriate hotfix (see <http://www.symantec.com/docs/TECH205192> on the Symantec Support website).
- c. Requires Enterprise Vault 10.0.4 or later service pack, or Enterprise Vault 10.0 or later service pack with appropriate hotfix (see <http://www.symantec.com/docs/TECH205192> on the Symantec Support website).

## Enterprise Vault OWA Extensions compatibility with Enterprise Vault Server

The following table shows the compatibility of Enterprise Vault OWA Extensions with Enterprise Vault Server versions.

Item	Version	Enterprise Vault		
		9.0	10.0	11.0
Enterprise Vault OWA Extensions for OWA 2000 and 2003	8.0	Y	N	N
	9.0	Y	Y	N
	10.0	Y	Y <sup>a</sup>	Y <sup>b</sup>
	11.0	N	Y <sup>b</sup>	Y <sup>b</sup>
Enterprise Vault OWA Extensions for OWA 2007	8.0	Y	N	N
	9.0	Y	Y	N
	10.0	Y	Y	Y
	11.0	N	Y	Y
Enterprise Vault OWA Extensions for OWA 2010 SP1 and later service packs	9.0	Y	Y	N
	10.0	Y	Y	Y
	11.0	N	Y	Y
Enterprise Vault Office Mail App for OWA 2013	10.0	N	Y <sup>c</sup>	Y <sup>c</sup>
	11.0	N	Y <sup>c</sup>	Y

- a. Enterprise Vault 10.0.4 OWA Extensions for OWA 2000 cannot be installed on Exchange Servers hosted on Windows operating systems older than Windows 2003 SP1.
- b. Enterprise Vault 11.0 OWA Extensions for OWA 2000 is not supported.
- c. Requires Enterprise Vault 10.0.3 or later service pack.

# Exchange archiving client compatibility

This chapter contains information about compatibility with Enterprise Vault Exchange archiving client components.

For information about the operating systems that Enterprise Vault File System Archiving (FSA) supports for placeholder and file internet shortcut access, see the FSA section “[Client access](#)” on page 61.

For information about Compliance Accelerator client compatibility, see “[Compliance Accelerator compatibility with other client components](#)” on page 98.

For information about Discovery Accelerator client compatibility, see “[Discovery Accelerator compatibility with other client components](#)” on page 103.

## Windows operating systems for Outlook Add-In

The following table shows the supported combinations of Windows operating systems and the Enterprise Vault Outlook Add-In.

Item	Version	Enterprise Vault Outlook Add-In		
		9.0	10.0	11.0
Windows XP Professional	OR, SP1	N	N	N
	SP2, SP3	Y <sup>a</sup>	Y <sup>b</sup>	N
Windows XP Professional x64	OR, SP1, SP2	N	N	N
Windows Vista	OR, SP1	Y	Y	N
	SP2	Y	Y	N
Windows Vista x64	OR, SP1	Y	Y	N
	SP2	Y	Y	N
Windows 7	OR, SP1	Y	Y	Y
Windows 7 x64	OR, SP1	Y	Y	Y
Windows 8	OR	N	Y <sup>c</sup>	Y
Windows 8 x64	OR	N	Y <sup>c</sup>	Y
Windows 8.1	OR	N	Y <sup>f</sup>	Y
Windows 8.1 x64	OR	N	Y <sup>f</sup>	Y
Windows 10	OR	N	N	Y <sup>d</sup>
Windows Server 2003	OR, SP1	Y	P	N
	R2, R2 SP2	Y	P	N
Windows Server 2003 x64	OR	N	N	N
Windows Server 2008	OR, SP1, SP2	N	N	N
Windows Server 2008 x64 (using WOW64)	OR	N	N	N
	SP1, SP2	Y	N	N
	R2, R2 SP1	Y	Y	Y
Windows Server 2008 x64	OR, SP1	N	N	N

OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See “Key” on page 8.

Item	Version	Enterprise Vault Outlook Add-In		
		9.0	10.0	11.0
Windows Server 2012	OR	N	Y <sup>e, f</sup>	Y <sup>e, g</sup>
	R2	N	Y <sup>h</sup>	Y <sup>g</sup>

- a. Enterprise Vault Outlook Add-In 9.0.3 and later service packs require Windows XP SP3.
- b. Enterprise Vault Outlook Add-In 10.0.1 and later service packs require Windows XP SP3.
- c. Requires Enterprise Vault Outlook Add-In 10.0.3 or later.
- d. Requires Enterprise Vault 11.0.1 with the appropriate hotfix (see <http://www.symantec.com/docs/TECH232083> on the Symantec Support website). For information about known issues, see <http://www.symantec.com/docs/DOC8975> on the Symantec Support website.
- e. Requires Microsoft hotfix <http://support.microsoft.com/kb/2878182>.
- f. Requires Enterprise Vault server and Outlook Add-In 10.0.4 or later service pack.
- g. Enterprise Vault Servers on a Windows Server 2012 require additional configuration before you use Enterprise Vault Search, see <http://support.microsoft.com/kb/2803161>.
- h. Requires Enterprise Vault server and Outlook Add-In 10.0.4 with appropriate hotfix (see <http://www.symantec.com/docs/TECH215093> on the Symantec Support website), or later service pack.

**Note:** The language variants of the Enterprise Vault Outlook Add-Ins are tested against new releases from Microsoft for each major Enterprise Vault release (for example, Enterprise Vault 9.0). The language variants are fully supported for Service Packs but are only tested if there is a known language dependency.

## Windows email clients

The following table shows the supported combinations of email clients and the Enterprise Vault Outlook Add-In.

Item	Version	Enterprise Vault Outlook Add-In		
		9.0	10.0	11.0
Outlook 2003	OR, SP1	N	N	N
	SP2, SP3	Y <sup>a, b</sup>	Y <sup>a, b</sup>	N

Item	Version	Enterprise Vault Outlook Add-In		
		9.0	10.0	11.0
Outlook 2007	OR	Y	Y	Y
	SP1, SP2, SP3	Y <sup>b</sup>	Y <sup>b</sup>	Y <sup>b</sup>
Outlook 2010	OR, SP1, SP2	Y <sup>c</sup> , d, e, f	Y <sup>e, f</sup>	Y <sup>e, f</sup>
Outlook 2013	OR, SP1	N	Y <sup>g, h</sup>	Y
Outlook 2016	OR	N	N	Y <sup>i</sup>

- a. See technical note TECH46028 at <http://www.symantec.com/docs/TECH46028>.
- b. An issue exists in Outlook 2003 SP3 and Outlook 2007, with items that have 2048 or more recipients in the TO, CC or BCC fields, or have more than 2048 attachments. If you are likely to be affected by this issue, it is addressed by Microsoft hotfixes. For Outlook 2003 SP3, see <http://support.microsoft.com/kb/948073>. For Outlook 2007, see <http://support.microsoft.com/kb/951995>. The recommended registry value is 0xFFFFFFFF.
- c. Requires Enterprise Vault server and Outlook Add-In 9.0.1 or later service pack.
- d. In Enterprise Vault 9.0.1 and 9.0.2, the HTTP-Only Outlook Add-In is supported with Outlook 2010 against Enterprise Vault 8.0 SP4 and SP5 servers, and against Enterprise Vault 9.0 (original release) servers. However, a hotfix is required for the Enterprise Vault 8.0 SP4 servers and for the Enterprise Vault 9.0 servers:
- For Enterprise Vault 8.0 SP4: <http://www.symantec.com/docs/TECH141575>  
 For Enterprise Vault 9.0: <http://www.symantec.com/docs/TECH141669>
- No hotfix is required for Enterprise Vault 8.0 SP5 or later servers.
- e. Outlook 2010 support requires the Enterprise Vault HTTP-Only Outlook Add-In.
- f. If you are running the Outlook 2010 cumulative update released on July 11, 2011 (available at <http://support.microsoft.com/kb/2544027>) or SP1, see technical note TECH169660 at <http://www.symantec.com/docs/TECH169660>.
- g. Requires Enterprise Vault server and Outlook Add-In 10.0.3 or later service pack.
- h. The Enterprise Vault client does not install against 64-bit Outlook 2013 (Office365 ProPlus edition). See technical note TECH214359 at <http://www.symantec.com/docs/TECH214359>.
- i. Requires Enterprise Vault 11.0.1 with the appropriate hotfix (see <http://www.veritas.com/docs/000097959>). For information about known issues, see <http://www.symantec.com/docs/DOC8975> on the Symantec Support website.

## Web browsers

See “[Web browsers](#)” on page 18.



## Browser support for Enterprise Vault Office Mail App for Exchange 2013

Item	Version	Enterprise Vault Office Mail App	
		10.0.3 and later	11.0
Internet Explorer	9.0	Y	P
	10.0	P	Y
	11.0	Y	Y
Edge	OR	N	P
Chrome	23.0	Y	P
Firefox	17.0	Y <sup>a</sup>	P
Safari	6.n	Y	P
Safari for iPad (iOS 6.n)	6.n	Y <sup>b</sup>	P
Safari for iPhone (iOS 6.n)	6.n	Y <sup>b</sup>	P

a. See technical note TECH200914 at <http://www.symantec.com/docs/TECH200914>.

b. Requires Exchange Server 2013 CU1 or later update.

## Mac client operating systems

The following table shows the supported combinations of Mac client operating system and Enterprise Vault client for Mac.

Item	Version	Enterprise Vault client for Mac		
		9.0	10.0	11.0
Mac OS X	10.5, 10.6	Y	Y	N
	10.7	N	Y <sup>a</sup>	Y
	10.8	N	Y <sup>b</sup>	Y
	10.9	N	Y <sup>c</sup>	Y
	10.10	N	N	Y <sup>d</sup>
	10.11	N	N	Y <sup>e, f</sup>

OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See "Key" on page 8.

**Mac email clients**

- a. Requires Enterprise Vault server and Client for Mac 10.0.1 or later service pack.
- b. Requires Enterprise Vault server and Client for Mac 10.0.2 with the appropriate hotfix (see <http://www.symantec.com/docs/TECH198442> on the Symantec Support website), or later service pack.
- c. Requires Enterprise Vault server and Client for Mac 10.0.4 with appropriate hotfix (see <http://www.symantec.com/docs/TECH215093> on the Symantec Support website), or later service pack.
- d. Requires Enterprise Vault Client for Mac 11.0.1 or later service pack.
- e. The OS X El Capitan v10.11.1 Update is recommended for all OS X El Capitan users. For more information refer to <https://support.apple.com/en-us/HT205360> and <https://support.microsoft.com/en-us/kb/3098396>.
- f. Requires Enterprise Vault 11.0.1 or later and Client for Mac 11.0.1 with the appropriate hotfix (see <http://www.veritas.com/docs/000097959>).

## Mac email clients

The following table shows the supported combinations of email clients and the Enterprise Vault client for Mac.

Item	Version	Enterprise Vault client for Mac		
		9.0	10.0	11.0
Entourage	2004	Y	N	N
	2008 (12.1.5 or later)	Y	Y	N
Entourage, Web Services edition	2008 (13.n)	Y	Y	N
Outlook 2011 for Mac <sup>a, b</sup>	OR, SP1	N	Y	Y
	SP2	N	Y <sup>c</sup>	Y
	SP3	N	Y <sup>d, e</sup>	Y
Outlook 2016 for Mac <sup>b</sup>	OR	N	N	Y <sup>f, g</sup>
IBM Notes	9.0.1	N	N	Y <sup>h</sup>

- a. Outlook 2011 for Mac supports only Exchange Web Services versions of Exchange 2007 R2.
- b. Supported with Exchange 2010 and Exchange 2013.
- c. Requires Enterprise Vault server and Client for Mac 10.0.2 with the appropriate hotfix (see <http://www.symantec.com/docs/TECH198442> on the Symantec Support website), or later service pack.
- d. Requires Enterprise Vault server and Client for Mac 10.0.3 or later service pack.
- e. See technical note TECH209123 at <http://www.symantec.com/docs/TECH209123>.

OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See “Key” on page 8.

- f. Requires Enterprise Vault 11.0.1 with the appropriate hotfix (see <http://www.symantec.com/docs/TECH232083> on the Symantec Support website). For information about known issues, see <http://www.symantec.com/docs/DOC8975> on the Symantec Support website.
- g. Microsoft Office Mail App and the Enterprise Vault Office Mail App within Outlook 2016 on OS X 10.11 do not load due to a Microsoft limitation.
- h. See technical note TECH228453 at <http://www.symantec.com/docs/TECH228453>.

## Mac client browsers

In addition to the requirements shown in the table, you need a version of Safari that is compatible with your version of Mac OS X.

For compatibility with Enterprise Vault Search, which is introduced in Enterprise Vault 11.0, see “[Enterprise Vault Search](#)” on page 85.

Item	Version	Enterprise Vault		
		9.0	10.0	11.0
Safari	4.0	Y <sup>a, b</sup>	Y <sup>a, b</sup>	N
	5.0	Y <sup>a, b</sup>	Y <sup>a, b</sup>	Y <sup>a, b</sup>
	6.0	Y <sup>a, b, c</sup>	Y <sup>a, b, d</sup>	Y <sup>a, b</sup>
	7.0	N	Y <sup>a, b, e</sup>	Y <sup>a, b</sup>
	8.0	N	Y <sup>a, b</sup>	Y <sup>a, b</sup>
	9.0	N	N	P
Mozilla Firefox	3. <i>n</i>	N	N	P

- a. The Enterprise Vault OWA Extensions are not supported for OWA client access from Safari or Firefox.
- b. Supports Enterprise Vault’s Browser Search only. (Archive Explorer, Advanced Search, and Integrated Search features are not supported in Safari.)
- c. Requires Enterprise Vault server and Client for Mac 9.0.4 or later service pack.
- d. Requires Enterprise Vault server and Client for Mac 10.0.2 or later service pack.
- e. Requires Enterprise Vault server and Client for Mac 10.0.4 with appropriate hotfix (see <http://www.symantec.com/docs/TECH215093> on the Symantec Support website), or later service pack.

# Desktop search utilities

## Windows Desktop Search (WDS) and Windows Search (WS)

### Notes

- Enterprise Vault 9.0 supports WDS and WS only on 32-bit versions of Microsoft Windows XP, Vista, and Windows 7.
- Enterprise Vault 9.0.1 and later versions support WS with the following combinations of Windows and Microsoft Office:
  - 64-bit Windows with 64-bit Microsoft Office
  - 32-bit Windows with 32-bit Microsoft Office
  - 64-bit Windows (except Vista) with 32-bit Microsoft Office

---

**Note:** For Enterprise Vault 9.0.1 and 9.0.2 only, WS in conjunction with 64-bit Windows and 32-bit Microsoft Office does not index the full content of items in Vault Cache. It only indexes the header information. This restriction does not apply to Enterprise Vault 9.0.3 or later service pack.

---

Item	Version	WDS 2.6.n	WDS 3.n	WS 4.0
Enterprise Vault Outlook Add-In <sup>a</sup>	9.0 OR, 9.0.1, 9.0.2, 9.0.3, 9.0.4, 9.0.5	N	N	Y
	10.0 OR, 10.0.1, 10.0.2, 10.0.3, 10.0.4	N	N	Y
	11.0, 11.0.1	N	N	P
Enterprise Vault HTTP-only Outlook Add-In (MSI installation) <sup>a</sup>	9.0 OR, 9.0.1, 9.0.2, 9.0.3, 9.0.4, 9.0.5	N	N	Y
	10.0 OR, 10.0.1, 10.0.2, 10.0.3, 10.0.4	N	N	Y
	11.0, 11.0.1	N	N	P
Enterprise Vault HTTP-only Self-Installing Outlook Add-In (installed from web page) <sup>a</sup>	9.0 OR, 9.0.1, 9.0.2, 9.0.3, 9.0.4, 9.0.5	N	N	N
	10.0 OR, 10.0.1, 10.0.2, 10.0.3, 10.0.4	N	N	N
	11.0, 11.0.1	N	N	N

a. For information about making the Enterprise Vault Add-Ins available, see the Enterprise Vault *Setting up Exchange Server Archiving* guide.

## X1® Content Connector for Enterprise Vault

Item	Version	X1 Content Connector for Enterprise Vault
Enterprise Vault Outlook Add-In <sup>a</sup>	9.0	N
	10.0	P
	11.0	P
Enterprise Vault HTTP-only Outlook Add-In (MSI installation) <sup>a</sup>	9.0	N
	10.0	P
	11.0	P
Enterprise Vault HTTP-only Self-Installing Outlook Add-In (installed from web page) <sup>a</sup>	9.0	N
	10.0	N
	11.0	N

- a. For information about making the Enterprise Vault Add-Ins available, see the Enterprise Vault *Setting up Exchange Server Archiving* guide.

## Screen reader

Enterprise Vault 9.0.1 and later releases support the use of JAWS for Windows version 12 with Microsoft Office Outlook 2010.

Enterprise Vault does not support JAWS with the Enterprise Vault web applications, including Outlook Integrated search (Search Vaults) and Archive Explorer.

For more information about Enterprise Vault and Section 508 Compliance, see technical note TECH54254 at <http://www.symantec.com/docs/TECH54254>.



# File System Archiving (FSA)

## Content platforms

### Support for FSA Agent

---

**Note:** File System Archiving does not support FAT32 file systems.

---

Enterprise Vault File System Archiving requires an FSA Agent to be installed on the target file server to allow Windows placeholders to be created and accessed. The FSA Agent is supported for use with the following operating systems.

Item	Version	Enterprise Vault		
		9.0	10.0	11.0
CIFS platforms	–	Y <sup>a</sup>	Y <sup>a</sup>	Y <sup>a</sup>
Windows 2000 Advanced Server	OR, SP1, SP2, SP3	N	N	N
	SP4	Y <sup>b, c</sup>	N	N
Windows 2000 DataCenter	OR, SP1, SP2, SP3	N	N	N
	SP4	Y <sup>b, c</sup>	N	N

**Content platforms**

Item	Version	Enterprise Vault		
		9.0	10.0	11.0
Windows Server 2003	OR	N	N	N
	SP1	Y <sup>d</sup>	Y <sup>d</sup>	N
	SP2	Y	Y	N
	R2, R2 SP2	Y	Y	N
Windows Server 2003 x64 edition (using WOW64)	OR, SP1, R2, R2 SP2	Y <sup>e</sup>	Y <sup>e</sup>	N
Windows Storage Server 2003	SP1	Y <sup>d</sup>	Y <sup>d</sup>	N
	SP2	Y	Y	N
Windows Storage Server 2003 x64 edition (using WOW64)	OR, SP1, SP2	N	N	N
	R2	Y	Y	N
Unified Data Storage Server 2003	OR	Y	Y	N
	x64 edition (using WOW64)	Y	Y	N
Windows Server 2008	SP1, SP2	Y	Y	N
Windows Server 2008 x64 edition (using WOW64)	SP1, SP2	Y	Y	Y <sup>f</sup>
	R2, R2 SP1	Y	Y	Y <sup>f</sup>
Windows Core Server 2008 x64	OR	N	Y <sup>g</sup>	Y <sup>f</sup>
	R2, R2 SP1	N	Y <sup>h, i</sup>	Y <sup>f</sup>
Windows Storage Server 2008	OR	Y	Y	N
Windows Storage Server 2008 x64 edition (using WOW64)	OR	Y	Y	Y <sup>f</sup>
	SP1	N	Y	Y <sup>f</sup>
	R2 SP1	Y	Y	Y
Windows Storage Server 2012	OR	N	Y <sup>g</sup>	Y
	R2	N	Y <sup>j</sup>	Y <sup>k</sup>
Windows Server 2012	OR	N	Y <sup>g</sup>	Y
	R2	N	Y <sup>j</sup>	Y <sup>k</sup>

a. For more information on archiving and Internet shortcuts on CIFS compliant platforms, see technical note TECH75480 at <http://www.symantec.com/docs/TECH75480>.

OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See “Key” on page 8.



- b. On a file server on which you are installing the FSA Agent/Placeholder service using the Install FSA Agent or Install Placeholder wizard in the Administration Console, the minimum requirement is SP4 + Update rollup package 1 for SP4.
- c. Not supported by Enterprise Vault 9.0.3 and later service packs. See technical note TECH174423 at <http://www.symantec.com/docs/TECH174423>.
- d. This version is a minimum requirement on a file server if you are installing the FSA Agent/Placeholder service using the Install FSA Agent or Install Placeholder wizard in the Administration Console. If you install the FSA Agent/Placeholder service by running the MSI Installer kit, then this version is not mandatory.
- e. The Enterprise Vault FSA Reporting Web service is not supported on Windows Server 2003 x64 edition (using WOW64).
- f. Enterprise Vault 11.0.1 Cumulative Hotfix 4 and later do not support Windows Server 2008 as an FSA target. The minimum supported version is Windows Server 2008 R2 SP1.
- g. Requires Enterprise Vault server and FSA Agent 10.0.3 or later service pack.
- h. Requires Enterprise Vault server and FSA Agent 10.0.2 or later service pack.
- i. File Blocking and FSA Reporting are supported by Enterprise Vault server and FSA Agent 10.0.3 and later service packs.
- j. Requires Enterprise Vault server and FSA Agent 10.0.4 or later service pack.
- k. On file servers running Windows Server 2012 R2, the Enterprise Vault 11.0 FSA Agent does not create placeholders for files if the path length exceeds 256 characters. Use Enterprise Vault 11.0 with the appropriate hotfix (see <http://www.symantec.com/docs/TECH215094> on the Symantec Support website) or the 11.0.1 or later FSA Agent.

## Unix, Linux and NFS

Item	Version	Enterprise Vault		
		9.0	10.0	11.0
Linux	All varieties	Y <sup>a</sup>	Y <sup>a</sup>	Y <sup>a</sup>
Unix	All varieties	Y <sup>a</sup>	Y <sup>a</sup>	Y <sup>a</sup>
NetApp NFS volumes	All versions	Y <sup>a</sup>	Y <sup>a</sup>	Y <sup>a</sup>

- a. See <http://www.vault-solutions.com/ourproducts/archive-accelerator-for-nfs.html>

## Support for EMC Celerra/VNX Series

Enterprise Vault supports the creation and access of placeholders and file internet shortcuts on EMC Celerra/VNX Series devices running the following operating system.

Item	Version	Enterprise Vault		
		9.0	10.0	11.0
DART	5.5, 5.6.38 or later, 6.0 or later	Y	Y	N
	7.0.12 or later	Y	Y <sup>a</sup>	Y <sup>a</sup>
	7.1.47.5 or later	Y <sup>b</sup>	Y <sup>c</sup>	Y <sup>c</sup>
	8.1	N	Y <sup>c, d</sup>	P

- a. Enterprise Vault 10.0.1 and later service packs, and Enterprise Vault 11.0 support access to placeholders on EMC Celerra Data Mover HTTP Server using SSL. SSL connections are not supported for VNX Series devices.
- b. Supports only file internet shortcuts. Placeholders are not supported.
- c. For more information, see technical note TECH218248 at <http://www.symantec.com/docs/TECH218248>.
- d. Requires Enterprise Vault server and FSA Agent 10.0.4 or later service pack.

## Support for NetApp Data ONTAP

Enterprise Vault File System Archiving is supported to archive from NetApp Data ONTAP as shown in the following table.

---

**Note:** The major and minor releases of Data ONTAP are supported, in accordance with NetApp’s recommendations. In the following table, *n* represents any minor version number.

---

Item	Version	Enterprise Vault		
		9.0	10.0	11.0
Data ONTAP	7.2.n	Y	Y	N
	7.3.n	Y	Y	Y
	8.0.n	Y <sup>a</sup>	Y <sup>a</sup>	Y <sup>a</sup>
	8.1.n	Y <sup>a, b</sup>	Y <sup>a, c</sup>	Y <sup>a</sup>
	8.2.n	N	Y <sup>a, d</sup>	Y <sup>a, e, f</sup>
	8.3	N	N	Y <sup>g, h</sup>
MultiStore (vFiler) running Data ONTAP	7.2.n	Y	Y	N
	7.3.n	Y	Y	Y
	8.0.n	Y <sup>a</sup>	Y <sup>a</sup>	Y <sup>a</sup>
	8.1.n	Y <sup>a, b</sup>	Y <sup>a, c</sup>	Y <sup>a</sup>
	8.2.n	N	Y <sup>a, d</sup>	Y <sup>a, e, f</sup>
	8.3	N	N	Y <sup>g, h</sup>

- a. Supported only in Data ONTAP 7-mode.
- b. Requires Enterprise Vault server and FSA Agent 9.0.3 or later service pack.
- c. Requires Enterprise Vault server and FSA Agent 10.0.1 or later service pack.
- d. Requires Enterprise Vault server and FSA Agent 10.0.4 or later service pack.
- e. Enterprise Vault server and FSA Agent 11.0.1 or later service packs support Clustered Data ONTAP.
- f. For recommendations for migrating FSA archives from NetApp 7-Mode filers to NetApp C-Mode Vservers. technical note TECH231458 at <http://www.symantec.com/docs/TECH231458>.
- g. Requires Enterprise Vault 11.0.1 with the appropriate hotfix (see <http://www.symantec.com/docs/TECH232083> on the Symantec Support website). Currently pass-through is not supported for Data ONTAP 8.3 C-Mode.
- h. NetApp ONTAP 8.3.1 is not supported for file system archiving.

## Support for IBM N series

Enterprise Vault File System Archiving is supported to archive from IBM N series enterprise storage as shown in the following table.

Item	Version	Enterprise Vault		
		9.0	10.0	11.0
IBM N series running Data ONTAP	7.2.n	Y	Y	N
	7.3.n	Y	Y	Y
	8.0.n	Y <sup>a</sup>	Y <sup>a</sup>	Y <sup>a</sup>
	8.1.n	Y <sup>a, b</sup>	Y <sup>a, c</sup>	Y <sup>a</sup>
	8.2.n	N	Y <sup>a, d</sup>	Y <sup>a, e, f</sup>
	8.3	N	N	Y <sup>g, h</sup>
MultiStore (vFiler) running Data ONTAP	7.2.n	Y	Y	N
	7.3.n	Y	Y	Y
	8.0.n	Y <sup>a</sup>	Y <sup>a</sup>	Y <sup>a</sup>
	8.1.n	Y <sup>a, b</sup>	Y <sup>a, c</sup>	Y <sup>a</sup>
	8.2.n	N	Y <sup>a, d</sup>	Y <sup>a, e, f</sup>
	8.3	N	N	Y <sup>g, h</sup>

- a. Supported only in Data ONTAP 7-mode.
- b. Requires Enterprise Vault server and FSA Agent 9.0.3 or later service pack.
- c. Requires Enterprise Vault server and FSA Agent 10.0.1 or later service pack.
- d. Requires Enterprise Vault server and FSA Agent 10.0.4 or later service pack.
- e. Enterprise Vault server and FSA Agent 11.0.1 or later service packs support Clustered Data ONTAP.
- f. For recommendations for migrating FSA archives from NetApp 7-Mode filers to NetApp C-Mode Vservers. technical note TECH231458 at <http://www.symantec.com/docs/TECH231458>.
- g. Requires Enterprise Vault 11.0.1 with the appropriate hotfix (see <http://www.symantec.com/docs/TECH232083> on the Symantec Support website). Currently pass-through is not supported for Data ONTAP 8.3 C-Mode.
- h. NetApp ONTAP 8.3.1 is not supported for file system archiving.

## Unsupported content platforms

For reference, Enterprise Vault File System Archiving does not support the following content platforms.

Item	Version	Enterprise Vault		
		9.0	10.0	11.0
Windows NT	4.0	N	N	N
Apple Macintosh	All versions	N	N	N
Novell	All versions	N	N	N
VxFS	All versions	N	N	N
SAM-FS	All versions	N	N	N
SAMBA	All versions	N	N	N
EMC Centera (CIFS)	All versions	N	N	N
NetApp Multi-protocol volumes	All versions	N	N	N
NetApp SnapLock volumes	All versions	N	N	N
NetApp Read Only volumes	All versions	N	N	N

## Client access

### Supported client access

Enterprise Vault File System Archiving supports the following operating systems for placeholder and file internet shortcut access.

---

**Note:** For certain file types, such as .doc, .xls and so on, Enterprise Vault does not support offline synchronization of placeholders using Sync Center on file servers running Windows Server.

---

Item	Enterprise Vault		
	9.0	10.0	11.0
Apple Macintosh 10.5, 10.6, 10.7, 10.8, 10.9, 10.10, 10.11	N	P	P
Windows XP	Y	Y	Y
Windows 2000 Professional	Y	N	N
Windows 2000 Server	Y	N	N
Windows 2003 Server	Y	Y	Y
Windows 2003 R2 Server	Y	Y	Y
Windows Vista	Y	Y	Y
Windows Vista x64 edition	Y	Y	Y
Windows 7	Y	Y	Y
Windows 7 x64 edition	Y	Y	Y
Windows 8	Y	Y	Y
Windows 8 x64 edition	Y	Y	Y
Windows 8.1	Y <sup>a</sup>	Y <sup>b</sup>	Y
Windows 8.1 x64 edition	Y <sup>a</sup>	Y <sup>b</sup>	Y
Windows 10	N	N	Y <sup>c</sup>

- a. Requires Enterprise Vault server and FSA Agent 9.0.5 or later service pack.
- b. Requires Enterprise Vault server and FSA Agent 10.0.4 or later service pack.
- c. Requires Enterprise Vault 11.0.1 with the appropriate hotfix (see <http://www.symantec.com/docs/TECH232083> on the Symantec Support website). For information about known issues, see <http://www.symantec.com/docs/DOC8975> on the Symantec Support website.

## Unsupported client access

Enterprise Vault File System Archiving does not support the following operating systems for placeholder and file internet shortcut access.

Item	Version	Enterprise Vault		
		9.0	10.0	11.0
Apple Macintosh	OS 9 <sup>a</sup>	N	N	N
Apple Macintosh	10. <i>n.n</i> <sup>a</sup>	N	N	N
Linux	All varieties	N	N	N
Unix	All varieties	N	N	N
Windows	Mobile	N	N	N
Windows	95, 98, ME	N	N	N
Windows	Media	N	N	N
Windows	PocketPC	N	N	N
IBM OS/2	All versions	N	N	N

- a. File Internet Shortcuts and Placeholders are not supported via either Apple File Protocol (AFP) or Server Message Block (SMB).

## Content protocols

### Supported content protocols

Enterprise Vault File System Archiving currently supports the following protocols.

Item	Version	Enterprise Vault		
		9.0	10.0	11.0
Windows CIFS	2000	Y	Y	N
	2003, R2, WSS, WSS R2	Y	Y	Y
	2008, 2008 R2	Y	Y	Y
	2012, 2012 R2	N	Y	Y

Item	Version	Enterprise Vault		
		9.0	10.0	11.0
NetApp Data ONTAP CIFS	7.2	Y	Y	N
	7.3	Y	Y	Y
	8.0.n	Y	Y	Y
	8.1.n	Y <sup>a</sup>	Y <sup>b</sup>	Y
	8.2.n	N	Y <sup>c</sup>	Y
	8.3.n	N	N	Y <sup>d</sup>
EMC Celerra/VNX Series CIFS	DART5.5, 5.6.38 or later	Y	Y	N
	DART 6.0 or later	Y	Y <sup>e</sup>	N
	DART 7.0.12 or later	Y	Y	Y
	DART 7.1.47.5 or later	N	Y <sup>f</sup>	Y <sup>f</sup>
	DART 8.1	N	Y <sup>f, g</sup>	P
EMC Celerra/VNX Series Multi protocol	DART 5.5	Y	Y	N
	DART5.6.38 or later	N	P	N
	DART 7.0.12 or later	Y <sup>h</sup>	Y <sup>i</sup>	P
	DART 7.1.47.5 or later	Y <sup>h</sup>	Y <sup>i</sup>	Y
	DART 8.1	N	P	P
Symantec FileStore Appliances running FileStore 5.5 SP1 RP2 or a later 5.5 release: <sup>j</sup>		Y <sup>k</sup>	N	N
<ul style="list-style-type: none"> <li>■ Symantec FileStore Software Appliance</li> <li>■ Symantec FileStore N8000</li> <li>■ Huawei Symantec N8000</li> <li>■ Huawei N8000</li> <li>■ Fujitsu UDS 3000</li> <li>■ Xiotech ISE NAS</li> </ul>				



Item	Version	Enterprise Vault		
		9.0	10.0	11.0
Symantec FileStore Appliances running FileStore 5.6 and 5.7: <sup>j</sup>		Y <sup>k</sup>	Y <sup>k</sup>	N
<ul style="list-style-type: none"> <li>■ Symantec FileStore Software Appliance</li> <li>■ Symantec FileStore N8000</li> <li>■ Huawei Symantec N8000</li> <li>■ Huawei N8000</li> <li>■ Fujitsu UDS 3000</li> <li>■ Xiotech ISE NAS</li> </ul>				

- a. Requires Enterprise Vault server and FSA Agent 9.0.3 or later service pack.
- b. Requires Enterprise Vault server and FSA Agent 10.0.1 or later service pack.
- c. Requires Enterprise Vault server and FSA Agent 10.0.4 or later service pack.
- d. Requires Enterprise Vault 11.0.1 with the appropriate hotfix (see <http://www.symantec.com/docs/TECH232083> on the Symantec Support website). Currently pass-through is not supported for Data ONTAP 8.3 C-Mode.
- e. For Enterprise Vault servers that run Windows Server 2012, DART 6.0.55.3 or later is required. Earlier versions of DART are not compatible with Windows Server 2012.
- f. For more information, see technical note TECH218248 at <http://www.symantec.com/docs/TECH218248>.
- g. Requires Enterprise Vault server and FSA Agent 10.0.4 or later service pack.
- h. Requires Enterprise Vault server and FSA Agent 9.0.4 or later service pack.
- i. Requires Enterprise Vault server and FSA Agent 10.0.3 or later service pack.
- j. All versions of FileStore (5.0 to 5.7 MP1) reach End of Support Life at the end of 2014.
- k. For more information on archiving and Internet shortcuts on CIFS compliant platforms, see technical note TECH75480 at <http://www.symantec.com/docs/TECH75480>.

## Unsupported content protocols

For reference, Enterprise Vault File System Archiving currently does not support the following protocols.

Item	Version	Enterprise Vault		
		9.0	10.0	11.0
Unix NFS	All varieties	N	N	N

Item	Version	Enterprise Vault		
		9.0	10.0	11.0
Linux NFS	All varieties	N	N	N
Unix CIFS	All varieties	N	N	N
Linux CIFS	All varieties	N	N	N
Windows NFS	2003, R2	N	N	N
Windows Services for Novell	All versions	N	N	N
Windows Services for Mac	All versions	N	N	N
Windows AFP	All versions	N	N	N
NetApp Data ONTAP NFS	All versions	N	N	N
NetApp Data ONTAP Multi-Protocol	All versions	N	N	N
EMC Celerra NFS only	All versions	N	N	N
SAMBA SMB	All versions	N	N	N
AppleTalk Remote Access Protocol (ARAP)	All versions	N	N	N
AppleTalk Control Protocol (ATCP)	All versions	N	N	N

## Supported Windows components

Enterprise Vault File System Archiving placeholder and file internet shortcuts have been tested with the following Windows components. If a Windows component does not appear on this list, it is advisable to perform a proof of concept validation of a production system prior to installation.

**Note:** Where applicable, the support shown is based on the Enterprise Vault FSA Agent/Placeholder service and application hosted on the same file server.

Item	Version	Enterprise Vault		
		9.0	10.0	11.0
FAT16, FAT 32	All versions	N	N	N
NTFS 1.2 (also referred to as 4.0)	NT 3.51, NT 4	N	N	N
NTFS 3.0 (also referred to as 5.0)	2000	Y	Y	N

OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See "Key" on page 8.

Item	Version	Enterprise Vault		
		9.0	10.0	11.0
NTFS 3.1 (also referred to as 5.1)	2003, 2003 R2, 2008, 2008 R2, 2008 R2 SP1, 2012	Y	Y	Y <sup>a</sup>
EFS (Encrypting File System)	2003 SP2	Y	Y	N
	2008 R2 SP1	Y <sup>b</sup>	Y	Y
	2012, 2012 R2	N	Y <sup>i</sup>	Y
Volume Mount Points	2000, 2003, 2003 R2	Partial <sup>c</sup>	Partial <sup>c</sup>	N
	2008 R2 SP1	N	Partial <sup>c</sup>	Partial <sup>c</sup>
	2012, 2012 R2	N	Partial <sup>c, d</sup>	Partial <sup>c, d</sup>
Directory Junction Points	2000, 2003, 2003 R2	Partial <sup>e</sup>	Partial <sup>e</sup>	N
	2008, 2008 R2, 2008 R2 SP1	Partial <sup>e</sup>	Partial <sup>e</sup>	Partial <sup>e, a</sup>
	2012, 2012 R2	N	Partial <sup>e</sup>	Partial <sup>e</sup>
Hard Links	All versions	N	N	N
Symbolic Links	All versions	N	N	N
Alternate Data Streams	2000, 2003, 2003 R2	Y <sup>f</sup>	Y <sup>f</sup>	N
	2008, 2008 R2, 2008 R2 SP1	Y <sup>f</sup>	Y <sup>f</sup>	Y <sup>f, a</sup>
	2012, 2012 R2	N	Y <sup>f</sup>	Y <sup>f</sup>
Quotas	2000, 2003, 2003 R2	Y	Y	N
	2008, 2008 R2, 2008 R2 SP1	Y	Y	Y <sup>a</sup>
	2012, 2012 R2	N	P	Y
Volume Shadow Copy	2003, 2003 R2	Y	Y	N
	2008, 2008 R2 (SP1)	N	P	Y <sup>a</sup>
	2012, 2012 R2	N	P	Y
File Compression	2000, 2003, 2003 R2	Partial <sup>g</sup>	Partial <sup>g</sup>	N
	2008, 2008 R2, 2008 R2 SP1	Partial <sup>g</sup>	Partial <sup>g</sup>	Partial <sup>g, a</sup>
	2012, 2012 R2	N	Partial <sup>g</sup>	Partial <sup>g</sup>
Single Instance Storage	All versions	N	N	N

OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See “Key” on page 8.

Item	Version	Enterprise Vault		
		9.0	10.0	11.0
Microsoft DFS Namespace	2000, 2003, 2003 R2	Y <sup>h</sup>	Y <sup>h</sup>	N
	2008	Y <sup>h</sup>	Y <sup>h</sup>	Y <sup>h, a</sup>
	2008 R2 SP1	Y <sup>h</sup>	Y <sup>h, i</sup>	Y <sup>h</sup>
	2012, 2012 R2	N	Y <sup>h, i</sup>	Y <sup>h</sup>
Microsoft DFS Replication (FRS)	2000	N	N	N
	2003	Y <sup>j, k</sup>	Y <sup>j, k</sup>	N
Microsoft DFS-R (RDC)	2003 R2, R2 SP1	Y <sup>j</sup>	Y <sup>j</sup>	N
	2008 SP1, SP2, R2, R2 SP1	Y <sup>j</sup>	Y <sup>j</sup>	Y <sup>j, a</sup>
	2012, 2012 R2	N	Y <sup>j</sup>	Y <sup>j</sup>
Branch Cache	2008 R2 SP1	Y <sup>l</sup>	Y	Y
	2012, 2012 R2	N	Y <sup>i</sup>	Y
BitLocker	2008 SP2, R2 SP1	N	Y	P
	Storage Server 2012, R2	N	Y <sup>i</sup>	Y
ReFS	2012	N	N	N
CSVFS	2012	N	N	N
Microsoft Data Deduplication	Storage Server 2012, R2	N	Y <sup>i</sup>	Y

- a. Enterprise Vault 11.0.1 Cumulative Hotfix 4 and later do not support Windows Server 2008 as an FSA target. The minimum supported version is Windows Server 2008 R2 SP1.
- b. Requires Enterprise Vault server and FSA Agent 9.0.2 or later service pack.
- c. A single mount point created as an Enterprise Vault volume and all its subfolders are supported. The subfolders can also be archiving targets. Neither nested mount points, nor volume targets added above the mount point are supported.
- d. Enterprise Vault does not write files to the root of the mount point if you have logged in using the Vault Service account. You must create a folder within the mount point to hold the files.
- e. A single junction point created as an Enterprise Vault volume and all its subfolders are supported. The subfolders can also be archiving targets. Nested junction points are not supported.
- f. Enterprise Vault will retain Alternate Data Streams on Placeholders.

- g. An archived file that was originally compressed with Windows compression will be recalled uncompressed when accessed through FSA. The recalled file cannot be re-compressed with Windows compression due to a Microsoft limitation.
- h. Supports only the addition of physical file server paths hosting DFS shares as archiving targets. Does not support the addition of DFS Namespace as an archiving target. Supports access to placeholders from client computer using DFS virtual namespace. Archive Explorer and Browser Search display the full physical file server path and not the DFS "virtual" path. For more information, see technical note TECH47395 at <http://www.symantec.com/docs/TECH47395>.
- i. Requires Enterprise Vault server and FSA Agent 10.0.4 or later service pack.
- j. Only internet shortcuts are supported. Placeholders are not supported.
- k. The version of Windows Server 2003 that is supported is Windows Server 2003 SP2.
- l. Requires Enterprise Vault server and FSA Agent 9.0.2 or later service pack.

## Cluster support for FSA services

The following table shows the cluster server software that can be used to provide high availability of the Enterprise Vault FSA services.

Support for the cluster server software shown in the table is built in to Enterprise Vault.

Item	Version	Enterprise Vault		
		9.0	10.0	11.0
Microsoft Cluster Server included with Windows Server 2003	Enterprise Edition SP1	N	N	N
	SP2	Y	P	N
	R2	Y	Y <sup>a</sup>	N
	R2 SP2	Y	Y <sup>b</sup>	N
Microsoft Cluster Server included with Windows Server 2003 x64 edition (using WOW64)	OR	Y	P	N
	R2 SP2	N	Y <sup>b</sup>	N
Microsoft Cluster Server included with Windows Server 2003 x64 edition	OR	N	N	N
Microsoft Cluster Server included with Windows Server 2008	SP1, SP2	Y	Y <sup>d, e</sup>	N

OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See "Key" on page 8.

Item	Version	Enterprise Vault		
		9.0	10.0	11.0
Microsoft Cluster Server included with Windows Server 2008 x64 edition (using WOW64)	SP1, SP2	Y	Y <sup>d, e</sup>	P
	R2, R2 SP1	Y	Y <sup>d, e</sup>	Y <sup>e, c</sup>
Microsoft Cluster Server included with Windows Server 2008 x64 edition	SP1, SP2	N	N	N
	R2, R2 SP1	N	N	N
Microsoft Cluster Server included with Windows Server 2012 (file server role)	OR	N	Y <sup>d, e</sup>	Y <sup>e</sup>
	R2	N	Y <sup>e, k</sup>	Y <sup>e, f</sup>
Veritas Cluster Server (VCS) <sup>g</sup>	5.0	Y	Y	N
	5.1	Y	Y	N
Veritas Cluster Server (VCS) <sup>g</sup> x64 edition	5.0	Y	Y	N
	5.1	Y <sup>h</sup>	Y	Y
	6.0	Y <sup>i, j</sup>	Y <sup>d, j</sup>	Y <sup>j</sup>
	6.0.1, 6.0.2	N	Y <sup>e, j, k</sup>	Y <sup>e, j</sup>
	6.1	N	Y <sup>e, j, k</sup>	Y <sup>e, j</sup>
Veritas InfoScale Cluster Server (VCS) <sup>g</sup>	7.0	N	P	Y <sup>e, j</sup>

- a. Requires Enterprise Vault server and FSA Agent 10.0.2 or later service pack.
- b. Requires Enterprise Vault server and FSA Agent 10.0.1 or later service pack.
- c. Enterprise Vault 11.0.1 Cumulative Hotfix 4 and later do not support Windows Server 2008 as an FSA target. The minimum supported version is Windows Server 2008 R2 SP1.
- d. Requires Enterprise Vault server and FSA Agent 10.0.3 or later service pack.
- e. Active/passive and active/active clusters are supported.
- f. On file servers running Windows Server 2012 R2, the Enterprise Vault 11.0 FSA Agent does not create placeholders for files if the path length exceeds 256 characters. Use Enterprise Vault 11.0 with the appropriate hotfix (see <http://www.symantec.com/docs/TECH215094> on the Symantec Support website) or the 11.0.1 or later FSA Agent.
- g. Enterprise Vault supports only non-secure clusters.
- h. Windows Server 2008 R2 or later service pack requires VCS 5.1 SP2.
- i. Requires Enterprise Vault server and FSA Agent 9.0.4 or later service pack.

OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See “Key” on page 8.

- j. See technical note TECH209528 at <http://www.symantec.com/docs/TECH209528>.
- k. Requires Enterprise Vault server and FSA Agent 10.0.4 or later service pack.

## Operating system requirements when configuring FSA with clustered file servers

To configure FSA with clustered file servers running on Enterprise Vault 9.0, and 10.0 OR, you must run the Administration Console on a computer with a suitable operating system.

For more information, see technical note TECH71442 at <http://www.symantec.com/docs/TECH71442>.

This restriction does not apply to Enterprise Vault 10.0.1 and later service packs.

## Supported applications

Enterprise Vault File System Archiving placeholder and file internet shortcuts have been tested with the following applications. If a third-party application does not appear on this list, it is advisable to perform a proof of concept validation of a production system prior to installation.

### Notes

- Where applicable, the support shown is based on the Enterprise Vault FSA Agent/Placeholder service and application hosted on the same file server.
- Use of some unsupported third-party file managers can result in corruption of placeholders and potential data loss.

Item	Version	Enterprise Vault		
		9.0	10.0	11.0
EMC Replistore	All versions	N	N	N
Vision Solutions Double-Take Availability for Windows	6.0	N	Y <sup>a, b</sup>	P
IBM Tivoli Storage Manager Client	5.3.3, 5.4, 5.5	N	N	N
	6.1	N	N	N
	6.2	Y	N	N
Symantec Storage Central	All versions	N	P	P

OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See "Key" on page 8.

Item	Version	Enterprise Vault		
		9.0	10.0	11.0
Symantec Backup Exec, FSA Agent only	12	Y <sup>c</sup>	Y <sup>d</sup>	N
	12.5	Y	Y <sup>d</sup>	N
	2010, 2010 R2	Y	N	N
	2010 R3	N	Y <sup>d</sup>	N
	2012	Y <sup>c</sup>	Y <sup>d</sup>	Y
	2014	N	Y <sup>e</sup>	Y
	2015	N	P	P
Symantec Backup Exec, System Recovery	All versions	N	N	N
Veritas NetBackup	6.5	Y	N	N
	6.5 x64 edition	Y	N	N
Symantec NetBackup	7.0, 7.0.1	Y	P	N
	7.1	Y	P	N
	7.5	N	N	N
	7.6	N	N	Y
	7.7	N	N	P
NetApp SnapShot	ONTAP 7.2.n	Y	Y	N
	ONTAP 7.3	Y	Y	P
NetApp SnapRestore	ONTAP 7.2.n	Y	Y	N
	ONTAP 7.3	Y	Y	P
NetApp SnapRestore + Windows Shadow Copy Client	ONTAP 7.2.n	N <sup>f</sup>	N <sup>f</sup>	N
NetApp SnapRestore + Windows Shadow Copy Client	ONTAP 7.3	N <sup>f</sup>	N <sup>f</sup>	P
NetApp SnapRestore + Single item access	ONTAP 7.2.n	N <sup>f</sup>	N <sup>f</sup>	N
	ONTAP 7.3	N <sup>f</sup>	N <sup>f</sup>	P
NetApp SnapMirror	ONTAP 7.2.n	Y <sup>g</sup>	Y <sup>g</sup>	N
	ONTAP 7.3	Y <sup>g</sup>	Y <sup>g</sup>	P

OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See “Key” on page 8.



Item	Version	Enterprise Vault		
		9.0	10.0	11.0
NetApp SnapMirror Sync	ONTAP 7.2.n	Y <sup>g</sup>	Y <sup>g</sup>	N
	ONTAP 7.3	Y <sup>g</sup>	Y <sup>g</sup>	P
NetApp SnapVault	ONTAP 7.2.n	N	P	N
	ONTAP 7.3	N	P	P
	ONTAP 8.0	Y <sup>c</sup>	Y <sup>d</sup>	P
NetApp SnapVault Restore	ONTAP 7.2.n	N	P	N
	ONTAP 7.3	N	P	P
	ONTAP 8.0	Y <sup>c</sup>	Y <sup>d</sup>	P
NetApp SnapVault + Windows Shadow Copy Client	ONTAP 7.2.n	N <sup>f</sup>	N <sup>f</sup>	N <sup>f</sup>
	ONTAP 7.3	N <sup>f</sup>	N <sup>f</sup>	N <sup>f</sup>
NetApp SnapVault + Single item access	ONTAP 7.2.n	N <sup>f</sup>	N <sup>f</sup>	N <sup>f</sup>
	ONTAP 7.3	N <sup>f</sup>	N <sup>f</sup>	N <sup>f</sup>
NetApp FlexClone	ONTAP 7.2.n	Y	Y	N
	ONTAP 7.3	Y	Y	P
NetApp VFM	—	N	P	N
Veritas Replication Exec	3.1	N	N	N
Veritas Volume Replicator	5.0	N	N	N
	5.1 SP1	Y	Y	N
	6.0.1	Y <sup>h</sup>	Y <sup>i</sup>	P
	6.1	N	Y <sup>e</sup>	Y
ExtremeZ-IP File Server	—	Y	P	P

- a. Requires Enterprise Vault server and FSA Agent 10.0.1 or later service pack.
- b. For more information, see technical note TECH183398 at <http://www.symantec.com/docs/TECH183398>.
- c. Requires Enterprise Vault server and FSA Agent 9.0.4 or later service pack.
- d. Requires Enterprise Vault server and FSA Agent 10.0.3 or later service pack.
- e. Requires Enterprise Vault server and FSA Agent 10.0.4 or later service pack.

OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See “Key” on page 8.

**Enterprise Vault server and FSA Agent/Placeholder service component**

- f. Symantec and NetApp are aware of the limitation of single item restore and are jointly working towards a solution.
- g. Note the restrictions described in technical note TECH180756 at <http://www.symantec.com/docs/TECH180756>.
- h. Requires Enterprise Vault server and FSA Agent 9.0.3 or later service pack.
- i. Requires Enterprise Vault server and FSA Agent 10.0.2 or later service pack.

## Enterprise Vault server and FSA Agent/Placeholder service component

It is possible to combine the optional Enterprise Vault FSA Agent/Placeholder service component with a different version of the Enterprise Vault server, as shown in the following table.

---

**Note:** Support is provided for backwards compatibility, but new features may not be available until the FSA Agent/Placeholder service version is aligned with the Enterprise Vault server version.

---

Enterprise Vault server version	Enterprise Vault FSA Agent/ Placeholder service component version
Enterprise Vault 8.0 and service packs	Enterprise Vault 9.0 and service packs
Enterprise Vault 9.0 and service packs	Enterprise Vault 8.0 and service packs
Enterprise Vault 9.0 and service packs	Enterprise Vault 10.0 and service packs
Enterprise Vault 10.0 and service packs	Enterprise Vault 9.0 and service packs
Enterprise Vault 10.0 and service packs	Enterprise Vault 11.0 and service packs
Enterprise Vault 11.0 and service packs	Enterprise Vault 10.0 and service packs

# Domino mailbox archiving and journal archiving

Enterprise Vault supports Domino mailbox archiving and Domino journal archiving from Domino 8.0.0 and later.

## Notes client on the Enterprise Vault Server

Notes must be installed on the Enterprise Vault server to support Domino mailbox and journal archiving. The following table shows the versions of Notes that are supported on the Enterprise Vault server.

Note that the version of Notes installed on the Enterprise Vault server must be equal to, or later than the version of Domino on the server from which you want to archive. For example, to archive from Domino 8.5.2 on Enterprise Vault 9.0, you must install Notes 8.5.2 or later, which is supported on Enterprise Vault 9.0 servers, and is later than the version of Domino on the target server.

Item	Version	Enterprise Vault		
		9.0	10.0	11.0
Lotus Notes	8.0, 8.0.1	N	N	N
	8.0.2	Y	N	N
	8.5, 8.5.1	N	N	N
	8.5.2	Y <sup>a</sup>	Y	N
	8.5.3	N	Y <sup>b</sup>	Y
IBM Notes	9.0, 9.0.1	N	Y <sup>c</sup>	Y

*OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See “Key” on page 8.*

- a. Requires Enterprise Vault 9.0.3 or later service pack.
- b. Requires Enterprise Vault 10.0.1 or later service pack.
- c. Requires Enterprise Vault 10.0.4 with appropriate hotfix (see <http://www.symantec.com/docs/TECH215093> on the Symantec Support website), or later service pack.

## Enterprise Vault Domino Gateway

The following table shows support for Enterprise Vault with versions of Notes and Domino Server on an Enterprise Vault Domino Gateway.

---

**Note:** Enterprise Vault version 10.0.2 and earlier do not support 64-bit Domino Server on the Enterprise Vault Domino Gateway. 64-bit Domino Server on the Enterprise Vault Domino Gateway requires Enterprise Vault 10.0.3 and later service packs.

---

You must install both Notes and Domino on the Enterprise Vault Domino Gateway, and you must install the same version of each.

You must have at least a Domino Messaging server license for each Enterprise Vault Domino Gateway.

---

**Note:** In a production environment, the Enterprise Vault Domino Gateway should not be used as a general mail server.

---

If you run EVInstall.nsf on any computer other than the Enterprise Vault Domino Gateway, ensure that you use a version of Notes that is shown as supported in the following table.

Item	Version	Enterprise Vault		
		9.0	10.0	11.0
Lotus Notes	8.0, 8.01	N	N	N
	8.0.2	Y	N	N
	8.5, 8.5.1	N	N	N
	8.5.2	Y <sup>a</sup>	Y <sup>a</sup>	N
	8.5.3	N	Y <sup>b</sup>	Y

Item	Version	Enterprise Vault		
		9.0	10.0	11.0
IBM Notes	9.0, 9.0.1	N	Y <sup>c</sup>	Y
Lotus Domino Server	8.0, 8.0.1	N	N	N
	8.0.2	Y	N	N
	8.5, 8.5.1	N	N	N
	8.5.2	Y <sup>d, e</sup>	Y <sup>d</sup>	N
	8.5.3	N	Y <sup>b, f</sup>	Y
IBM Domino Server	9.0, 9.0.1	N	Y <sup>c</sup>	Y

- a. Requires Lotus Notes 8.5.2 with Fix Pack 2.
- b. Requires Enterprise Vault 10.0.1 or later service pack.
- c. Requires Enterprise Vault 10.0.4 with appropriate hotfix (see <http://www.symantec.com/docs/TECH215093> on the Symantec Support website), or later service pack.
- d. Requires Lotus Domino Server 8.5.2 with Fix Pack 2.
- e. Requires Enterprise Vault 9.0.3 or later service pack.
- f. This is the minimum supported 64-bit version of Domino Server. Note that 64-bit Domino Server on an Enterprise Vault Domino Gateway requires Enterprise Vault 10.0.3 or later service pack.

## Enterprise Vault extensions for Notes and iNotes/DWA clients

The following table shows the Domino mail templates and iNotes/DWA Forms that can be customized by EVinstall.nsf.

Item	Ver.	Domino								
		8.0	8.0.1	8.0.2	8.5	8.5.1	8.5.2	8.5.3	9.0	9.0.1
Enterprise Vault	9.0 OR, 9.0.1, 9.0.2	Y	Y	Y	Y	Y	N	N	N	N
	9.0.3, 9.0.4, 9.0.5	Y	Y	Y	Y	Y	Y	N	N	N
	10.0 OR	Y	Y	Y	Y	Y	Y	N	N	N
	10.0.1, 10.0.2, 10.0.3	Y	Y	Y	Y	Y	Y	Y	N	N
	10.0.4	Y	Y	Y	Y	Y	Y	Y	Y	Y
	11.0, 11.0.1	Y	Y	Y	Y	Y	Y	Y	Y	Y

## Enterprise Vault web applications

See [“Web browsers”](#) on page 18.

Refer to your Domino product documentation for specific iNotes/DWA browser requirements.

# SharePoint archiving

## SharePoint server versions

SharePoint archiving depends on the installation of Enterprise Vault SharePoint components on the SharePoint server. The version of the Enterprise Vault SharePoint components must match the version of the Enterprise Vault server that targets the SharePoint server.

Item	Version	Enterprise Vault		
		9.0	10.0	11.0
SharePoint Portal Server 2003 with SQL	All versions	N	N	N
Microsoft Office SharePoint Server 2007	OR, SP1	Y	Y	N
	SP2, SP3	Y	Y	N
Microsoft Office SharePoint Server 2007 x64 edition	OR, SP1	Y	Y	N
	SP2, SP3	Y	Y	Y <sup>a</sup>
SharePoint 2010	OR, SP1	Y	Y	Y <sup>a</sup>
	SP2	Y <sup>b</sup>	Y <sup>c</sup>	Y <sup>a</sup>
SharePoint 2013	OR	N	Y <sup>d</sup>	Y
	SP1	N	Y <sup>d</sup>	Y

- Supports SharePoint installed on Windows 2008 R2 and later only.
- Requires Enterprise Vault 9.0.5 or later service pack.
- Requires Enterprise Vault 10.0.4 or later service pack.
- Requires Enterprise Vault 10.0.3 or later service pack.

## Windows SharePoint Services (WSS)

Item	Version	Enterprise Vault		
		9.0	10.0	11.0
WSS 3.0	OR, SP1	Y	Y	N
	SP2	Y	Y	Y <sup>a</sup>
SharePoint Foundation 2010	OR, SP1	Y	Y	N
	SP2	N	P	P

a. Supports SharePoint installed on Windows 2008 R2 and later only.

## Enterprise Vault for SharePoint support in an RBS environment

Due to the design of Enterprise Vault and how it interacts with the SharePoint system, it is expected that Enterprise Vault will work with any Remote BLOB (Binary Large Object) Storage (RBS) solution.

Symantec has formally tested and certified Enterprise Vault 9.0 and 10.0 with the RBS solutions listed in the table below.

For details, see technical note TECH165463 at <http://www.symantec.com/docs/TECH165463>.

Item	Version	Enterprise Vault		
		9.0	10.0	11.0
AvePoint DocAve Extender	All versions	Y	Y	P
Microsoft FILESTREAM	All versions	Y	Y	P
Metalogix StoragePoint	All versions	Y	Y	P



## SharePoint indexing

Enterprise Vault SharePoint shortcuts are compatible with Microsoft FAST Search Server 2010 for SharePoint. Archived content that has been replaced with shortcuts can be indexed both by FAST, and by the standard SharePoint index.

Note that Symantec has not certified FAST for other Enterprise Vault content sources.

## OneDrive for Business

OneDrive for Business allows you to store, sync, and share your files from anywhere and work on Office documents with others at the same time.

Enterprise Vault 11.0.1 supports syncing of archived documents from users' My Site libraries in SharePoint 2013 SP1 using OneDrive for Business sync client.

Item	Version	Enterprise Vault		
		9.0	10.0	11.0
SkyDrive <sup>a</sup>	SharePoint 2013 (base version)	N	N	Y
OneDrive for Business	SharePoint 2013 SP1	N	N	Y <sup>b</sup>
OneDrive for Business Sync Client	Microsoft Office 2013 SP1	N	N	Y <sup>b</sup>

a. SkyDrive is now OneDrive. See <http://windows.microsoft.com/en-in/onedrive/skydrive-to-onedrive>.

b. Requires Enterprise Vault 11.0.1 or later service pack.



# SMTP archiving

Enterprise Vault 11.0.1 supports a new implementation of SMTP Archiving. Enterprise Vault SMTP Archiving enables Enterprise Vault to archive data that is sent to the Enterprise Vault server using SMTP protocol. Any application that can send information to an SMTP server can send data to Enterprise Vault.

Enterprise Vault 11.0.1 and later service packs support Enterprise Vault SMTP Archiving on all supported operating systems. See “[Operating system](#)” on page 12.

The new implementation of SMTP Archiving does not require the Windows SMTP service or File System Archiving. For more information, see <http://www.symantec.com/docs/DOC7121>.

The legacy version of Enterprise Vault SMTP Archiving, available with Enterprise Vault 11.0 OR and earlier versions, can run concurrently with the new version. The legacy version and the new version must use different port numbers.



# Enterprise Vault Search

Enterprise Vault Search replaces three legacy search applications: Archive Explorer, Browser Search, and Integrated Search. Enterprise Vault Search provides client users with all the browse and search features that are available in those applications.

Enterprise Vault 11.0 supports Enterprise Vault Search on desktops. Enterprise Vault 11.0.1 includes support for Enterprise Vault Search on mobiles and tablets.

This chapter details compatibility between Enterprise Vault Search and the supported operating systems and browsers on desktops, tablets, and mobiles.

## Desktop

### Windows client operating systems

Item	Version	Enterprise Vault		
		9.0	10.0	11.0
Windows 7	OR, SP1	N	N	Y
Windows 7 x64	OR, SP1	N	N	Y
Windows 8	OR	N	N	Y
Windows 8 x64	OR	N	N	Y
Windows 8.1	OR	N	N	Y
Windows 8.1 x64	OR	N	N	Y
Windows 10	OR	N	N	Y <sup>a</sup>

*OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See “Key” on page 8.*

Item	Version	Enterprise Vault		
		9.0	10.0	11.0
Windows Server 2008	SP1, SP2	N	N	N
Windows Server 2008 x64 (using WOW64)	SP1, SP2	N	N	N
	R2, R2 SP1	N	N	Y
Windows Server 2008 x64	SP1	N	N	N
Windows Server 2012	OR	N	N	Y <sup>b</sup>
	R2	N	N	Y <sup>b</sup>

a. Requires Enterprise Vault 11.0.1 with the appropriate hotfix (see <http://www.symantec.com/docs/TECH232083> on the Symantec Support website). For information about known issues, see <http://www.symantec.com/docs/DOC8975> on the Symantec Support website.

b. Enterprise Vault Servers on a Windows Server 2012 require additional configuration before you use Enterprise Vault Search, see <http://support.microsoft.com/kb/2803161>.

## Browser versions supported on Windows

Item	Version	Enterprise Vault		
		9.0	10.0	11.0
Internet Explorer	7.0	N	N	N
	8.0, 9.0, 10.0, 11.0	N	N	Y
Edge	OR	N	N	Y <sup>a</sup>
Google Chrome	25-34	N	N	Y
	35, 36	N	N	Y <sup>b</sup>
Mozilla Firefox	20 - 27	N	N	Y
	31, 32	N	N	Y <sup>b</sup>

a. Requires Enterprise Vault 11.0.1 with the appropriate hotfix (see <http://www.symantec.com/docs/TECH232083> on the Symantec Support website). For information about known issues, see <http://www.symantec.com/docs/DOC8975> on the Symantec Support website.

b. Requires Enterprise Vault 11.0.1 or later service pack.

## Mac client operating systems

Item	Version	Enterprise Vault		
		9.0	10.0	11.0
Mac OS X	10.7	N	N	N
	10.8	N	N	Y
	10.9	N	N	Y
	10.10	N	N	Y <sup>a</sup>
	10.11	N	N	P

a. Requires Enterprise Vault 11.0.1 or later service pack.

## Browser versions supported on Mac

Item	Version	Enterprise Vault		
		9.0	10.0	11.0
Safari	6.0	N	N	N
	7.0.6, 7.1	N	N	Y
	8.0	N	N	Y <sup>a</sup>
	9.0	N	N	P

a. Requires Enterprise Vault 11.0.1 or later service pack.

## Tablet

Enterprise Vault Search is supported on all clients supporting HTML5-compatible web browsers. However, Enterprise Vault Search has been tested on tablets with the following operating systems and browsers.

## iOS operating systems

Item	Version	Enterprise Vault		
		9.0	10.0	11.0
iOS	7.1.1	N	N	Y <sup>a</sup>
	7.1.2	N	N	Y <sup>a</sup>
	8.1	N	N	Y <sup>a</sup>
	9.0	N	N	P

a. Requires Enterprise Vault 11.0.1 or later service pack.

## Browser versions supported on iOS

Enterprise Vault Search supports Safari on all supported iOS versions.

## Android operating systems

Item	Version	Enterprise Vault		
		9.0	10.0	11.0
Android	4.4.2	N	N	Y <sup>a</sup>
	4.4.4	N	N	Y <sup>a</sup>

a. Requires Enterprise Vault 11.0.1 or later service pack.

## Browser versions supported on Android

Item	Version	Enterprise Vault		
		9.0	10.0	11.0
Google Chrome	35, 36	N	N	Y <sup>a</sup>

a. Requires Enterprise Vault 11.0.1 or later service pack.



## Windows operating system

Item	Version	Enterprise Vault		
		9.0	10.0	11.0
Windows	RT 8.1	N	N	Y <sup>a</sup>
	8.1	N	N	Y <sup>a</sup>

a. Requires Enterprise Vault 11.0.1 or later service pack.

## Browser versions supported on Windows

Item	Version	Enterprise Vault		
		9.0	10.0	11.0
Internet Explorer	11	N	N	Y <sup>a, b</sup>
Edge	OR	N	N	P

a. Requires Enterprise Vault 11.0.1 or later service pack.

b. Supports the Metro UI and Desktop versions of Internet Explorer 11.

## Mobile

Enterprise Vault Search supports all clients supporting HTML5-compatible web browsers. However, Enterprise Vault Search has been tested on mobiles with the following operating systems and browsers.

## iOS operating systems

Item	Version	Enterprise Vault		
		9.0	10.0	11.0
iOS	7.1.1	N	N	Y <sup>a</sup>
	7.1.2	N	N	Y <sup>a</sup>
	8.1	N	N	Y <sup>a</sup>
	9.0	N	N	Y <sup>a</sup>

a. Requires Enterprise Vault 11.0.1 or later service pack.

## Browser versions supported on iOS

Enterprise Vault Search supports Safari on supported iOS devices.

## Android operating systems

Item	Version	Enterprise Vault		
		9.0	10.0	11.0
Android	4.4.2	N	N	Y <sup>a</sup>

a. Requires Enterprise Vault 11.0.1 or later service pack.

## Browser versions supported on Android

Item	Version	Enterprise Vault		
		9.0	10.0	11.0
Google Chrome	35, 36	N	N	Y <sup>a</sup>

a. Requires Enterprise Vault 11.0.1 or later service pack.

## Windows operating systems

Item	Version	Enterprise Vault		
		9.0	10.0	11.0
Windows	Phone 8.1	N	N	Y <sup>a</sup>

a. Requires Enterprise Vault 11.0.1 or later service pack.

## Browser versions supported on Windows

Item	Version	Enterprise Vault		
		9.0	10.0	11.0
Internet Explorer	11	N	N	Y <sup>a</sup>
Edge	OR	N	N	P

a. Requires Enterprise Vault 11.0.1 or later service pack.



# Compliance Accelerator and Discovery Accelerator

## Supported versions of Enterprise Vault in Accelerator environments

Note the following important points about the version of Enterprise Vault that you install in a Compliance Accelerator or Discovery Accelerator environment:

- All Enterprise Vault servers in all Enterprise Vault sites in an Accelerator environment must run the same version of Enterprise Vault. For example, when using Compliance Accelerator with two Enterprise Vault installations, you cannot have one site that runs Enterprise Vault 9.0 and another that runs Enterprise Vault 10.0.
- The major version of the Accelerator product must be the same as, or one later than, the major version of Enterprise Vault.  
For example, you can run Discovery Accelerator 10.0 with Enterprise Vault 9.0 servers, but you cannot run Discovery Accelerator 9.0 with Enterprise Vault 10.0 servers.

---

**Note:** Compliance Accelerator 11.0 and Discovery Accelerator 11.0 are only compatible with Enterprise Vault 10.0.1 or later service packs.

Compliance Accelerator 11.0.1 is only compatible with Enterprise Vault 11.0.1, whereas Discovery Accelerator 11.0.1 is compatible with Enterprise Vault 10.0.1 or later service packs.

---

- If the major version of the Accelerator product is the same as the major version of Enterprise Vault, the minor version (Service Pack) of the Accelerator product must be the same as, or later than, the minor version of Enterprise Vault.

For example, you can run Compliance Accelerator 10.0.4 with Enterprise Vault 10.0.3 servers, but you cannot run Compliance Accelerator 10.0.3 with Enterprise Vault 10.0.4 servers.

- When upgrading both the Accelerator product and Enterprise Vault, you must first upgrade the Accelerator product, then Enterprise Vault on the Accelerator server, and finally Enterprise Vault on the Enterprise Vault server.

---

**Note:** To upgrade to Compliance Accelerator 11.0.1, the order in which you perform the upgrade differs from the normal upgrade procedure. For details, refer to the “Steps to upgrade your Compliance Accelerator system” section in *Upgrading to Compliance Accelerator 11.0.1*.

---

## Compatibility of Accelerator client and server components

Both Compliance Accelerator and Discovery Accelerator are client/server applications. The version of the client software that you install on end-users' computers must exactly match that of the server software on the Compliance Accelerator or Discovery Accelerator server.

## Compliance Accelerator

For information about Compliance Accelerator upgrade paths, see technical note TECH53174 at <http://www.symantec.com/docs/TECH53174>.

## Compliance Accelerator compatibility with Enterprise Vault

Item	Version	Compliance Accelerator		
		9.0	10.0	11.0
Enterprise Vault	8.0 OR, SP1, SP2, SP3, SP4, SP5	Y	N	N
	9.0 OR, 9.0.1, 9.0.2, 9.0.3, 9.0.4, 9.0.5	Y	Y	N
	10.0 OR, 10.0.1, 10.0.2, 10.0.3, 10.0.4	N	Y	Y <sup>a, b</sup>
	11.0, 11.0.1	N	N	Y <sup>b</sup>

a. Compliance Accelerator 11.0 requires Enterprise Vault 10.0.1 or later.

b. Compliance Accelerator 11.0.1 is only compatible with Enterprise Vault 11.0.1.

---

**Note:** Installing Compliance Accelerator and Discovery Accelerator on the same server is not supported.

---

## Compliance Accelerator compatibility with other server components

Item	Version	Compliance Accelerator server		
		9.0	10.0	11.0
Windows Server 2003	OR, SP1	N	N	N
	SP2	Y	N	N
	R2	N	N	N
	R2 SP2	Y	N	N
Windows Server 2003 x64 edition (using WOW 64)	OR, SP1, SP2	Y	N	N
Windows Server 2008	SP1, SP2	N	N	N
Windows Server 2008 x64 edition (using WOW 64)	SP1, SP2	Y <sup>a</sup>	N	N
	R2, R2 SP1	Y	Y	Y
Windows Server 2012	OR	N	Y <sup>b</sup>	Y
	R2	N	Y <sup>b</sup>	Y
SQL Server 2005, Enterprise and Standard	OR, SP1	N	N	N
	SP2, SP3, SP4	Y <sup>c</sup>	Y <sup>c</sup>	N
SQL Server 2005 x64 edition, Enterprise and Standard	OR, SP1	N	N	N
	SP2, SP3, SP4	Y <sup>c</sup>	Y <sup>c</sup>	N
SQL Server 2008 Express	–	N	N	N
SQL Server 2008, Enterprise and Standard	OR, SP1, SP2, SP3, SP4 R2, R2 SP1, R2 SP2, R2 SP3	N	N	N

OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See “Key” on page 8.

Item	Version	Compliance Accelerator server		
		9.0	10.0	11.0
SQL Server 2008 x64 edition, Enterprise and Standard	OR	N	N	N
	SP1, SP2, SP3	Y	Y	N
	SP4	N	Y <sup>d</sup>	N
	R2, R2 SP1, R2 SP2	Y	Y	Y
	R2 SP3	N	Y <sup>d</sup>	Y
SQL Server 2012, Enterprise, Business Intelligence, and Standard	OR	N	N	N
SQL Server 2012 x64 edition, Enterprise, Business Intelligence, and Standard	OR, SP1, SP2	N	Y <sup>e, f</sup>	Y <sup>f</sup>
SQL Server 2014, Enterprise, Business Intelligence, and Standard	OR, SP1	N	N	N
SQL Server 2014 x64 edition, Enterprise, Business Intelligence, and Standard	OR, SP1	N	N	Y <sup>f, g</sup>
.NET Framework	1.1, 2.0, 3.0	N	N	N
	3.5	N	N	N
	3.5 SP1	Y	Y	Y
	4.0	N	Y <sup>b, h</sup>	Y <sup>h</sup>
	4.5	N	Y <sup>b, h</sup>	Y <sup>h</sup>
MDAC	2.7 OR, SP1	Y	Y	Y
	2.8 OR, SP1, SP2			
Internet Explorer	5.5, 6.0	N	N	N
	7.0, 8.0	Y	Y	P
	9.0	Y	Y	Y
	10.0	Y	Y <sup>i</sup>	Y <sup>i</sup>
	11.0	Y <sup>i, j</sup>	Y <sup>b, i</sup>	Y <sup>i</sup>
Edge	OR	N	N	N

OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See “Key” on page 8.



Item	Version	Compliance Accelerator server		
		9.0	10.0	11.0
Outlook (on server) <sup>k</sup>	2003 OR, SP1	N	N	N
	2003 SP2, SP3	Y <sup>l</sup>	Y <sup>l</sup>	N
	2007 OR, SP1	N	N	N
	2007 SP2, SP3	Y	Y	Y
	2010	N	N	N
	2013	N	N	Y <sup>g, m</sup>
	2016	N	N	N
Lotus Notes <sup>n</sup>	8.0, 8.0.1, 8.0.2	Y	N	N
	8.5, 8.5.1	Y	N	N
	8.5.2	Y <sup>o</sup>	Y	Y
	8.5.3	N	Y <sup>p</sup>	Y
IBM Notes <sup>n</sup>	9.0	N	Y <sup>b</sup>	Y
	9.0.1	N	Y <sup>b</sup>	Y <sup>g</sup>

- a. Requires Microsoft hotfix <http://support.microsoft.com/kb/949516>.
- b. Requires Enterprise Vault 10.0.4 or later service pack.
- c. For SQL Server 2005, we recommend that you install SP3 or later to resolve known issues when printing reports and exporting them in Excel format.
- d. Requires Enterprise Vault 10.0.4 or later service pack.
- e. Requires Enterprise Vault 10.0.2 or later service pack.
- f. AlwaysOn Availability Groups, and the use of supplementary characters in the range U+10000 to U+10FFFF are not supported.
- g. Requires Enterprise Vault 11.0.1 or later service pack.
- h. Enterprise Vault requires .NET version 3.5 SP1 installed. Even if you already have a later version installed, you must still install .NET version 3.5 SP1.
- i. Supported only in Compatibility View.
- j. Requires Enterprise Vault 9.0.5 or later service pack.
- k. Required if you want to export to PST files.

- l. Compliance Accelerator exports messages in MSG format. There are restrictions concerning the use of MSG format messages in different versions of Outlook. For more information, see technical note TECH74513 at <http://www.symantec.com/docs/TECH74513>.
- m. Requires 32-bit version of Outlook if you want to export to PST files.
- n. Required if you want to export Lotus Domino items.
- o. Requires Enterprise Vault 9.0.3 or later service pack.
- p. Requires Enterprise Vault 10.0.1 or later service pack.

## Compliance Accelerator compatibility with other client components

Item	Version	Compliance Accelerator client		
		9.0	10.0	11.0
Windows XP	OR, SP1	N	N	N
	SP2, SP3	Y	Y	N
Windows Vista x86 and x64 editions	OR	N	N	N
	SP1, SP2	Y	Y	N
Windows 7 x86 and x64 editions	OR, SP1	Y	Y	Y
Windows 8 x86 and x64 editions	OR	N	Y <sup>a</sup>	Y <sup>a</sup>
Windows 8.1 x86 and x64 editions	OR	N	Y <sup>a</sup>	Y <sup>a</sup>
Windows 10	OR	N	N	Y <sup>b</sup>
.NET Framework	1.1, 2.0, 3.0	N	N	N
	3.5	N	N	N
	3.5 SP1	Y	Y	Y
	4.0	N	Y <sup>c, e</sup>	Y <sup>c</sup>
	4.5	N	Y <sup>c, e</sup>	Y <sup>c</sup>

Item	Version	Compliance Accelerator client		
		9.0	10.0	11.0
Internet Explorer	7.0,	Y	Y	N
	8.0	Y	Y	Y
	9.0	Y	Y	Y
	10.0	Y	Y <sup>d</sup>	Y <sup>d</sup>
	11.0	N	Y <sup>d, e</sup>	Y <sup>d</sup>
Edge	OR	N	N	N
Outlook <sup>f</sup>	2003	Y	Y	N
	2007	Y	Y	Y
	2010	Y <sup>g</sup>	Y	Y
	2013	N	P	Y
	2016	N	N	P
Lotus Notes <sup>h</sup>	8.0, 8.0.1, 8.0.2	Y	Y	P
	8.5, 8.5.1	Y	Y	Y <sup>i</sup>
	8.5.2	Y <sup>j</sup>	Y	Y
	8.5.3	N	Y <sup>k</sup>	Y
IBM Notes <sup>h</sup>	9.0	N	Y <sup>e</sup>	Y
	9.0.1	N	Y <sup>e</sup>	Y <sup>i</sup>

- a. Supported only when the Compliance Accelerator client runs in Windows 7 or Windows XP compatibility mode.
- b. Requires Enterprise Vault 11.0.1 with the appropriate hotfix (see <http://www.symantec.com/docs/TECH232083> on the Symantec Support website). For information about known issues, see <http://www.symantec.com/docs/DOC8975> on the Symantec Support website.
- c. Enterprise Vault requires .NET version 3.5 SP1 installed. Even if you already have a later version installed, you must still install .NET version 3.5 SP1.
- d. Supported only in Compatibility View.
- e. Requires Enterprise Vault 10.0.4 or later service pack.
- f. Required if you want to view Exchange Server items in Outlook on the Compliance Accelerator client.
- g. Requires Compliance Accelerator 9.0 SP1 or later service pack.

- h. Required if you want to view Lotus Domino items in Lotus Notes on the Compliance Accelerator client.
- i. Requires Enterprise Vault 11.0.1 or later service pack.
- j. Requires Enterprise Vault 9.0.3 or later service pack.
- k. Requires Enterprise Vault 10.0.1 or later service pack.

## Server virtualization

Compliance Accelerator supports the use of all virtualization technologies that run supported versions of the Windows operating system. When you deploy Compliance Accelerator on virtual servers, consider the performance limitations of each virtualization platform relative to the minimum hardware requirements described in the Compliance Accelerator documentation.

Compliance Accelerator supports VMware High Availability, and the VMware vCenter Converter Standalone tool.

## Discovery Accelerator

For information about Discovery Accelerator upgrade paths, see technical note TECH53174 at <http://www.symantec.com/docs/TECH53174>.

### Discovery Accelerator compatibility with Enterprise Vault

Item	Version	Discovery Accelerator		
		9.0	10.0	11.0
Enterprise Vault	8.0 OR, SP1, SP2, SP3, SP4, SP5	Y	N	N
	9.0 OR, 9.0.1, 9.0.2, 9.0.3, 9.0.4, 9.0.5	Y	Y	N
	10.0 OR, 10.0.1, 10.0.2, 10.0.3, 10.0.4	N	Y	Y <sup>a</sup>
	11.0, 11.0.1	N	N	Y

- a. Discovery Accelerator 11.0 requires Enterprise Vault 10.0.1 or later.

---

**Note:** Installing Compliance Accelerator and Discovery Accelerator on the same server is not supported.

---

## Discovery Accelerator compatibility with other server components

Item	Version	Discovery Accelerator server		
		9.0	10.0	11.0
Windows Server 2003	OR, SP1	N	N	N
	SP2	Y	N	N
	R2	N	N	N
	R2 SP2	Y	N	N
Windows Server 2003 x64 edition (using WOW 64)	OR, SP1, SP2	Y	N	N
Windows Server 2008	SP1, SP2	N	N	N
Windows Server 2008 x64 edition (using WOW 64)	SP1, SP2	Y <sup>a</sup>	N	N
	R2, R2 SP1	Y	Y	Y
Windows Server 2012	OR	N	Y <sup>b</sup>	Y
	R2	N	Y <sup>b</sup>	Y
SQL Server 2005, Enterprise and Standard	OR, SP1	N	N	N
	SP2, SP3, SP4	Y <sup>c</sup>	Y <sup>c</sup>	N
SQL Server 2005 x64 edition, Enterprise and Standard	OR, SP1	N	N	N
	SP2, SP3, SP4	Y <sup>c</sup>	Y <sup>c</sup>	N
SQL Server 2008 Express	–	N	N	N
SQL Server 2008 Enterprise and Standard	OR, SP1, SP2, SP3, SP4 R2, R2 SP1, R2 SP2, R2 SP3	N	N	N
SQL Server 2008 x64 edition Enterprise and Standard	OR	N	N	N
	SP1, SP2, SP3	Y <sup>d</sup>	Y <sup>d</sup>	N
	SP4	N	Y <sup>e</sup>	N
	R2, R2 SP1, R2 SP2	Y	Y	Y
	R2 SP3	N	Y <sup>e</sup>	Y
SQL Server 2012, Enterprise, Business Intelligence, and Standard	OR	N	N	N
SQL Server 2012 x64 edition, Enterprise, Business Intelligence, and Standard	OR, SP1, SP2	N	Y <sup>f, g</sup>	Y <sup>g</sup>

OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See “Key” on page 8.

Item	Version	Discovery Accelerator server		
		9.0	10.0	11.0
SQL Server 2014, Enterprise, Business Intelligence, and Standard	OR, SP1	N	N	N
SQL Server 2014 x64 edition, Enterprise, Business Intelligence, and Standard	OR, SP1	N	N	Y <sup>g, h</sup>
.NET Framework	1.1, 2.0, 3.0,	N	N	N
	3.5	N	N	N
	3.5 SP1	Y	Y	Y
	4.0	N	Y <sup>i, b</sup>	Y <sup>i</sup>
	4.5	N	Y <sup>i, b</sup>	Y <sup>i</sup>
MDAC	2.7 OR, SP1	Y	Y	Y
	2.8 OR, SP1, SP2			
Internet Explorer	5.5, 6.0	N	N	N
	7.0, 8.0	Y	Y	P
	9.0	Y	Y	Y
	10.0	Y	Y <sup>j</sup>	Y <sup>j</sup>
	11.0	Y <sup>j, k</sup>	Y <sup>b, j</sup>	Y <sup>j</sup>
Edge	OR	N	N	N
Outlook (on server) <sup>1</sup>	2003 OR, SP1	N	N	N
	2003 SP2, SP3	Y <sup>m</sup>	Y <sup>m</sup>	N
	2007 OR, SP1	N	N	N
	2007 SP2, SP3	Y	Y	Y
	2010	N	N	N
	2013	N	N	Y <sup>h, n</sup>
	2016	N	N	N
Lotus Notes <sup>0</sup>	8.0, 8.0.1, 8.0.2	Y	N	N
	8.5, 8.5.1	Y	N	N
	8.5.2	Y <sup>p</sup>	Y	Y
	8.5.3	N	Y <sup>q</sup>	Y
IBM Notes <sup>0</sup>	9.0	N	Y <sup>b</sup>	Y
	9.0.1	N	Y <sup>b</sup>	Y <sup>h</sup>

a. Requires Microsoft hotfix <http://support.microsoft.com/kb/949516>.

OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See “Key” on page 8.

- b. Requires Enterprise Vault 10.0.4 or later service pack.
- c. For SQL Server 2005, we recommend that you install SP3 or later to resolve known issues when printing reports and exporting them in Excel format.
- d. Installing SQL Server 2008 can have an effect on the analytics facilities in Discovery Accelerator. See the Discovery Accelerator Administrator's Guide for more information and guidelines on how to resolve these issues.
- e. Requires Enterprise Vault 10.0.4 or later service pack.
- f. Requires Enterprise Vault 10.0.2 or later service pack.
- g. AlwaysOn Availability Groups, and the use of supplementary characters in the range U+10000 to U+10FFFF are not supported.
- h. Requires Enterprise Vault 11.0.1 or later service pack.
- i. Enterprise Vault requires .NET version 3.5 SP1 installed. Even if you already have a later version installed, you must still install .NET version 3.5 SP1.
- j. Supported only in Compatibility View.
- k. Requires Enterprise Vault 9.0.5 or later service pack.
- l. Required if you want to export to PST files.
- m. Discovery Accelerator exports messages in MSG format. There are restrictions concerning the use of MSG format messages in different versions of Outlook. For more information, see technical note TECH74513 at <http://www.symantec.com/docs/TECH74513>.
- n. Requires 32-bit version of Outlook if you want to export to PST files.
- o. Required if you want to export Lotus Domino items.
- p. Requires Enterprise Vault 9.0.3 or later service pack.
- q. Requires Enterprise Vault 10.0.1 or later service pack.

## Discovery Accelerator compatibility with other client components

Item	Version	Discovery Accelerator client		
		9.0	10.0	11.0
Windows XP	OR, SP1	N	N	N
	SP2, SP3	Y	Y	N
Windows Vista x86 and x64 editions	OR	N	N	N
	SP1, SP2	Y	Y	N
Windows 7 x86 and x64 editions	OR, SP1	Y	Y	Y

*OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See "Key" on page 8.*

Item	Version	Discovery Accelerator client		
		9.0	10.0	11.0
Windows 8 x86 and x64 editions	OR	N	Y <sup>a</sup>	Y <sup>a</sup>
Windows 8.1 x86 and x64 editions	OR	N	Y <sup>a</sup>	Y <sup>a</sup>
Windows 10	OR	N	N	Y <sup>b</sup>
.NET Framework	1.1, 2.0, 3.0	N	N	N
	3.5	N	N	N
	3.5 SP1	Y	Y	Y
	4.0	N	Y <sup>c, e</sup>	Y <sup>c</sup>
	4.5	N	Y <sup>c, e</sup>	Y <sup>c</sup>
Internet Explorer	7.0	Y	Y	N
	8.0	Y	Y	Y
	9.0	Y	Y	Y
	10.0	Y	Y <sup>d</sup>	Y <sup>d</sup>
	11.0	N	Y <sup>d, e</sup>	Y <sup>d</sup>
Edge	OR	N	N	N
Outlook <sup>f</sup>	2003	Y	Y	N
	2007	Y	Y	Y
	2010	Y <sup>g</sup>	Y	Y
	2013	N	P	Y
	2016	N	N	P
Lotus Notes <sup>h</sup>	8.0, 8.0.1, 8.0.2	Y	Y	P
	8.5, 8.5.1	Y	Y	Y <sup>i</sup>
	8.5.2	Y <sup>j</sup>	Y	Y
	8.5.3	N	Y <sup>k</sup>	Y
IBM Notes <sup>h</sup>	9.0	N	Y <sup>e</sup>	Y
	9.0.1	N	Y <sup>e</sup>	Y <sup>i</sup>

- a. Supported only when the Discovery Accelerator client runs in Windows 7 or Windows XP compatibility mode.
- b. Requires Enterprise Vault 11.0.1 with the appropriate hotfix (see <http://www.symantec.com/docs/TECH232083> on the Symantec Support website). For information about known issues, see <http://www.symantec.com/docs/DOC8975> on the Symantec Support website.
- c. Enterprise Vault requires .NET version 3.5 SP1 installed. Even if you already have a later version installed, you must still install .NET version 3.5 SP1.

OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See “Key” on page 8.



- d. Supported only in Compatibility View.
- e. Requires Enterprise Vault 10.0.4 or later service pack.
- f. Required if you want to view Exchange Server items in Outlook on the Discovery Accelerator client.
- g. Requires Discovery Accelerator 9.0 SP1 or later service pack.
- h. Required if you want to view Lotus Domino items in Lotus Notes on the Discovery Accelerator client.
- i. Requires Enterprise Vault 11.0.1 or later service pack.
- j. Requires Enterprise Vault 9.0.3 or later service pack.
- k. Requires Enterprise Vault 10.0.1 or later service pack.

## Server virtualization

Discovery Accelerator supports the use of all virtualization technologies that run supported versions of the Windows operating system. When you deploy Discovery Accelerator on virtual servers, consider the performance limitations of each virtualization platform relative to the minimum hardware requirements described in the Discovery Accelerator documentation.

Discovery Accelerator supports VMware High Availability, and the VMware vCenter Converter Standalone tool.

## eDiscovery Platform

For details of the compatibility of eDiscovery Platform with Enterprise Vault, see the *eDiscovery Platform Compatibility Matrix* which is available from <http://www.symantec.com/docs/TECH211911>.



# Antivirus software

For a list of recommended antivirus exclusions for Enterprise Vault, see technical note TECH48856 at <http://www.symantec.com/docs/TECH48856>.

Enterprise Vault placeholder shortcuts appear to the operating system as markers for offline files. Some antivirus programs can be configured to ignore offline files, but others cannot. For more information, see technical note TECH51039 at <http://www.symantec.com/docs/TECH51039>.

Item	Version	Enterprise Vault Server		
		9.0	10.0	11.0
McAfee VirusScan Enterprise	7.0	Y	Y	N
	8.5, 8.7	Y	Y	P
	8.8	N	Y <sup>a</sup>	Y <sup>a</sup>
Symantec Endpoint Protection	11.0	Y <sup>b</sup>	Y <sup>b</sup>	P
	12.0	Y <sup>b</sup>	Y <sup>b</sup>	Y <sup>b</sup>
	12.1	N	Y <sup>c</sup>	Y <sup>d</sup>
Trend Micro OfficeScan	8.0 SP1	Y <sup>e</sup>	Y <sup>e</sup>	N
	10. <i>n</i>	Y <sup>e</sup>	Y <sup>e</sup>	P
	11	N	P	P

a. See technical note TECH222621 at <http://www.symantec.com/docs/TECH222621>.

b. A file recall issue exists when using older versions of Symantec Endpoint Protection in combination with Enterprise Vault FSA and Symantec NetBackup. This issue is fixed by Symantec Endpoint Protection version 12.1.2015.2015.

c. Requires Enterprise Vault 10.0.4 or later service pack. Supports Symantec Endpoint Protection 12.1 RU5.

- d. Enterprise Vault 11.0 supports Symantec Endpoint Protection 12.1 RU4. Enterprise Vault 11.0.1 supports Symantec Endpoint Protection 12.1 RU4 and RU5.
- e. Users of File System Archiving should follow the guidance given in technical note TECH69094 at <http://www.symantec.com/docs/TECH69094>.

# Third-party integrations

---

**Note:** See [Chapter 14, “Localization”](#) on page 113 for language-specific information about integrations.

---

Item	Version	Enterprise Vault		
		9.0	10.0	11.0
Symantec IM Manager	6.5, 7.0, 8.0, 8.1, 8.2, 8.3, 8.4	N	N	N
	8.4.12	Y	N	N
	8.4.15, 8.4.16	Y	Y	N
Facetime IMAuditor	6.0	N	P	P
	8.0, 9.0, 10.0	Y	P	P
Facetime Vantage	10.1	Y	P	P
Adapter for Secure Messaging and Rights Management (SMRM) <sup>a</sup>	7.5, 8.0	N	N	N
	9.0	Y <sup>b</sup>	Y <sup>b</sup>	N
Automatic Classification Engine <sup>c, d</sup>	4.7, 8.0	N	N	N
	9.0	Y	N	N

Item	Version	Enterprise Vault		
		9.0	10.0	11.0
Enterprise Vault Discovery Collector <sup>e</sup>	9.0	Y <sup>f</sup>	Y	N
	10.0	N	Y <sup>g</sup>	N
	10.0.1	N	Y <sup>h</sup>	N
	10.0.2	N	Y <sup>i</sup>	N
EnCase Ingest Connector	—	Y	Y <sup>j</sup>	Y
TransVault Migrator <sup>k</sup>	4.6, 4.7, 5.0	N	P	P
	6.1	N	Y <sup>l</sup>	P
QUADROtech Archive Shuttle <sup>m, p, aa</sup>	6.n	Y	Y	Y
Globanet Migrate <sup>n, p</sup>	4.3 or later service pack, 5.n	Y	Y	N
	7.2 or later service pack	N	N	Y
Akaibu Evolve <sup>o</sup>	1.3.n to 1.9.n	Y <sup>p, q</sup>	Y <sup>p, r</sup>	P
Voltage SecureMail Archive Connector	2.0	Y <sup>s</sup>	P	P
Hanzo Archives Web Archive Connector	1.0	Y <sup>t</sup>	Y <sup>t</sup>	P
Symantec Enterprise Vault.cloud™ Archive Migrator	1.0	Y <sup>u</sup>	Y <sup>v</sup>	Y <sup>w</sup>
Interlock Migration Service <sup>x</sup>	1.5 or later	Y	Y <sup>y</sup>	P
Netbox Blue Social & IM GRCS <sup>z, aa</sup>	29.6	N	P	Y <sup>ab</sup>
Capax Migration Suite <sup>ac</sup>	1.0.n	N	P	Y <sup>ad</sup>

a. Adapter for Secure Messaging and Rights Management (SMRM) reached end of life on December 31, 2013. Symantec continues to support SMRM in the combinations shown in this table while the relevant version of Enterprise Vault is still in support.

b. Supports:  
 Adapter for Secure Messaging and Rights Management (SMRM) 9.0  
 PGP Desktop 10.0.2 and PGP Universal Server 3.0.0  
 PGP Desktop 9.6.1 and PGP Universal Server 2.6.1  
 LM RMS and PGP Desktop 9.6.1 and PGP Universal Server 2.6.1  
 Windows RMS and PGP Desktop 9.6.1 and PGP Universal Server 2.6.1  
 PGP Desktop 10.0.2 and PGP Universal Server 2.6.1

c. ACE is not supported with 64-bit editions of Microsoft SQL Server.

d. ACE is not supported with any version of Lotus Domino.

e. Enterprise Vault Discovery Collector (EVDC) reached end of life on March 5, 2012.

OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See “Key” on page 8.

- f. Enterprise Vault Discovery Collector 9.0 was supported with the following combinations:  
Enterprise Vault 9.0 and Discovery Accelerator 9.0  
Enterprise Vault 8.0 SP4 and Discovery Accelerator 9.0  
Enterprise Vault 8.0 SP4 and Discovery Accelerator 8.0 SP4
- g. Enterprise Vault Discovery Collector 10.0 is supported for use with Enterprise Vault 10.0 OR.
- h. Enterprise Vault Discovery Collector 10.0.1 is supported for use with Enterprise Vault 10.0.1, 10.0.2 and 10.0.3.
- i. Enterprise Vault Discovery Collector 10.0.2 is supported for use with Enterprise Vault 10.0.3 and later service packs.
- j. An Enterprise Vault Content Management API hotfix is required to enable EnCase Ingest Connector 10.0 to list the vault stores and archives to which the user has access. For more information, see <http://www.symantec.com/docs/TECH166527>. This issue is fixed in Enterprise Vault 10.0.1.
- k. See <http://www.transvault.com/migrator>.
- l. Competitive migrations are supported.
- m. See <http://www.quadrotech-it.com/archiveshuttle>.
- n. See <http://www.globanet.com/migrate>.
- o. See <http://www.akaibu.com/solutions>.
- p. Competitive migrations, intra-site migrations (that is, within the same Enterprise Vault site) and inter-site migrations (that is, between two Enterprise Vault sites) are supported. Inter-site migration includes two sites within the same Enterprise Vault directory, or two sites within different Enterprise Vault directories.
- q. Requires Enterprise Vault 9.0.2 or later service pack.
- r. Requires Enterprise Vault 10.0.3 or later service pack.
- s. Supports:  
Exchange Server archiving  
Exchange journal archiving  
See the following data sheet on the Voltage website:  
[http://voltage.com/pdf/Voltage\\_SecureMail\\_Data\\_Sheet\\_Archive\\_Connector.pdf](http://voltage.com/pdf/Voltage_SecureMail_Data_Sheet_Archive_Connector.pdf)
- t. See the following data sheet on the Hanzo Archives website:  
[http://www.hanzoarchives.com/products/web\\_archive\\_connector](http://www.hanzoarchives.com/products/web_archive_connector)
- u. Requires Enterprise Vault 9.0.5 or later service pack.
- v. Requires Enterprise Vault 10.0.4 or later service pack.
- w. Supports Enterprise Vault 11.0. Currently, does not support Enterprise Vault 11.0.1 and later service packs.
- x. See <http://interlock-tech.com/ev-migration>.
- y. Requires Enterprise Vault 10.0.1 or later service pack.

*OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See "Key" on page 8.*

- z. See <http://netboxblue.com/symantec/ev>.
- aa. The solution provides an Enterprise Vault Extension in the Enterprise Vault Administration Console, which allows for enhanced management and integration with Symantec Enterprise Vault.
- ab. Requires Enterprise Vault 11.0.1 or later service pack.
- ac. See [http://www.capaxdiscovery.com/archive\\_migration](http://www.capaxdiscovery.com/archive_migration).
- ad. Supports only Exchange mailbox migration. Shortcuts are not supported.



# Localization

The tables below show the languages in which the following are available:

- Enterprise Vault user interfaces (UIs) for administrators and end users, and for Compliance Accelerator and Discovery Accelerator.
- Enterprise Vault documentation for administrators and end users, including Compliance Accelerator and Discovery Accelerator documentation.
- Enterprise Vault add-on UIs.

## Enterprise Vault 9.0 localization

Enterprise Vault 9.0 component/add-on	Chinese, Simplified	Chinese, Traditional	Danish	Dutch	English	French	German	Hebrew	Italian	Japanese	Korean	Polish	Russian	Spanish	Swedish
<b>Administration UIs:</b>															
Administration Console UI	Y	N	N	N	Y	N	N	N	N	Y	N	N	N	N	N
Monitoring	Y	N	N	N	Y	N	N	N	N	Y	N	N	N	N	N
Reporting	Y	N	N	N	Y	N	N	N	N	Y	N	N	N	N	N
<b>End user UIs:</b>															
Outlook Add-Ins	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
Enterprise Vault OWA extensions	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
Extensions for Lotus Notes	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y

OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See “Key” on page 8.

Enterprise Vault 9.0 component/add-on	Chinese, Simplified	Chinese, Traditional	Danish	Dutch	English	French	German	Hebrew	Italian	Japanese	Korean	Polish	Russian	Spanish	Swedish
Client for Mac OS X	N	N	N	N	Y	Y	Y	N	N	Y	N	N	N	Y	N
Archive Search applications	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
Enterprise Vault SharePoint Web Parts	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
<b>Accelerator UIs:</b>															
Compliance Accelerator	Y	Y	N	N	Y	N	N	N	N	Y	N	N	N	N	N
Discovery Accelerator	Y	Y	N	N	Y	N	N	N	N	Y	N	N	N	N	N
<b>Documentation:</b>															
Documentation for Enterprise Vault administrators	Y	N	N	N	Y	N	N	N	N	Y	N	N	N	N	N
Documentation for Enterprise Vault end users	Y <sup>a</sup>	Y <sup>a</sup>	Y <sup>a</sup>	Y <sup>a</sup>	Y	Y	Y	Y <sup>a</sup>	Y <sup>a</sup>	Y	Y <sup>a</sup>	Y <sup>a</sup>	Y <sup>a</sup>	Y	Y <sup>a</sup>
Documentation for Compliance Accelerator	Y	Y	N	N	Y	N	N	N	N	Y	N	N	N	N	N
Documentation for Discovery Accelerator	Y	Y	N	N	Y	N	N	N	N	Y	N	N	N	N	N
<b>Add-on UIs:</b>															
Adapter for SMRM	N	N	N	N	Y	N	N	N	N	Y	N	N	N	N	N
Automatic Classification Engine 8.0	N	N	N	N	Y	N	N	N	N	N	N	N	N	N	N
EnCase Ingest Connector	N	N	N	N	Y	N	N	N	N	N	N	N	N	N	N
IM Manager 8.4	N	N	N	N	Y	N	N	N	N	N	N	N	N	N	N

a. Documentation for the Enterprise Vault Client for Mac OS X is available only in English, French, German, Spanish, and Japanese.

# Enterprise Vault 10.0 localization

Enterprise Vault 10.0 component/add-on	Brazilian Portuguese	Chinese, Simplified	Chinese, Traditional	Danish	Dutch	English	French	German	Hebrew	Hungarian	Italian	Japanese	Korean	Polish	Russian	Spanish	Swedish
<b>Administration UIs:</b>																	
Administration Console UI	N	Y	N	N	N	Y	N	N	N	N	N	Y	N	N	N	N	N
Monitoring	N	Y	N	N	N	Y	N	N	N	N	N	Y	N	N	N	N	N
Reporting	N	Y	N	N	N	Y	N	N	N	N	N	Y	N	N	N	N	N
<b>End user UIs:</b>																	
Outlook Add-Ins	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
Enterprise Vault OWA Extensions	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
Enterprise Vault Office Mail App	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
Extensions for Lotus Notes	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y <sup>a</sup>	Y	Y	Y	Y	Y	Y	Y
Client for Mac OS X	N	N	N	N	N	Y	Y	Y	N	N	N	Y	N	N	N	Y	N
Archive Search applications	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
Enterprise Vault SharePoint Web Parts	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
<b>Accelerator UIs:</b>																	
Compliance Accelerator	N	Y	Y	N	N	Y	N	N	N	N	N	Y	N	N	N	N	N
Discovery Accelerator	N	Y	Y	N	N	Y	N	N	N	N	N	Y	N	N	N	N	N
<b>Documentation:</b>																	
Documentation for Enterprise Vault administrators	N	Y	N	N	N	Y	N	N	N	N	N	Y	N	N	N	N	N
Documentation for Enterprise Vault end users	Y <sup>b</sup>	Y <sup>b</sup>	Y <sup>b</sup>	Y <sup>b</sup>	Y <sup>b</sup>	Y	Y	Y	Y <sup>b</sup>	Y <sup>b</sup>	Y <sup>b</sup>	Y	Y <sup>b</sup>	Y <sup>b</sup>	Y <sup>b</sup>	Y	Y <sup>b</sup>
Documentation for Compliance Accelerator	N	Y	Y	N	N	Y	N	N	N	N	N	Y	N	N	N	N	N

OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See "Key" on page 8.

Enterprise Vault 10.0 component/add-on	Brazilian Portuguese	Chinese, Simplified	Chinese, Traditional	Danish	Dutch	English	French	German	Hebrew	Hungarian	Italian	Japanese	Korean	Polish	Russian	Spanish	Swedish
Documentation for Discovery Accelerator	N	Y	Y	N	N	Y	N	N	N	N	N	Y	N	N	N	N	N
<b>Add-on UIs:</b>																	
Adapter for SMRM	N	N	N	N	N	Y	N	N	N	N	N	Y	N	N	N	N	N
Automatic Classification Engine 8.0	N	N	N	N	N	Y	N	N	N	N	N	N	N	N	N	N	N
EnCase Ingest Connector	N	N	N	N	N	Y	N	N	N	N	N	N	N	N	N	N	N
IM Manager 8.4	N	N	N	N	N	Y	N	N	N	N	N	N	N	N	N	N	N

- a. Requires Enterprise Vault 10.0.2 Extensions for Lotus Notes and DWA clients, and version 8.5.2 of Lotus Notes and DWA client.
- b. Documentation for the Enterprise Vault Client for Mac OS X is available only in English, French, German, Spanish, and Japanese.

## Enterprise Vault 11.0 localization

Enterprise Vault 11.0 component/add-on	Brazilian Portuguese	Chinese, Simplified	Chinese, Traditional	Danish	Dutch	English	French	German	Hebrew	Hungarian	Italian	Japanese	Korean	Polish	Russian	Spanish	Swedish
<b>Administration UIs:</b>																	
Administration Console UI	N	Y	N	N	N	Y	N	N	N	N	N	Y	N	N	N	N	N
Monitoring	N	Y	N	N	N	Y	N	N	N	N	N	Y	N	N	N	N	N
Reporting	N	Y	N	N	N	Y	N	N	N	N	N	Y	N	N	N	N	N
<b>End user UIs:</b>																	
Outlook Add-Ins	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
Enterprise Vault OWA Extensions	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
Enterprise Vault Office Mail App	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y

OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See “Key” on page 8.

Enterprise Vault 11.0 component/add-on	Brazilian Portuguese	Chinese, Simplified	Chinese, Traditional	Danish	Dutch	English	French	German	Hebrew	Hungarian	Italian	Japanese	Korean	Polish	Russian	Spanish	Swedish
Extensions for Lotus Notes	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y <sup>a</sup>	Y	Y	Y	Y	Y	Y	Y
Client for Mac OS X	N	N	N	N	N	Y	Y	Y	N	N	N	Y	N	N	N	Y	N
Enterprise Vault Search	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
Legacy Search applications	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
Enterprise Vault SharePoint Web Parts	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
<b>Accelerator UIs:</b>																	
Compliance Accelerator	N	Y	Y	N	N	Y	N	N	N	N	N	Y	N	N	N	N	N
Discovery Accelerator	N	Y	Y	N	N	Y	N	N	N	N	N	Y	N	N	N	N	N
<b>Documentation:</b>																	
Documentation for Enterprise Vault administrators	N	Y	N	N	N	Y	N	N	N	N	N	Y	N	N	N	N	N
Documentation for Enterprise Vault end users	Y <sup>b</sup>	Y <sup>b</sup>	Y <sup>b</sup>	Y <sup>b</sup>	Y <sup>b</sup>	Y	Y	Y	Y <sup>b</sup>	Y <sup>b</sup>	Y <sup>b</sup>	Y	Y <sup>b</sup>	Y <sup>b</sup>	Y <sup>b</sup>	Y	Y <sup>b</sup>
Documentation for Compliance Accelerator	N	Y	Y	N	N	Y	N	N	N	N	N	Y	N	N	N	N	N
Documentation for Discovery Accelerator	N	Y	Y	N	N	Y	N	N	N	N	N	Y	N	N	N	N	N
<b>Add-on UIs:</b>																	
EnCase Ingest Connector	N	N	N	N	N	Y	N	N	N	N	N	N	N	N	N	N	N

a. Requires Enterprise Vault 11.0 Extensions for Lotus Notes and DWA clients, and version 8.5.2 of Lotus Notes and DWA client.

b. Documentation for the Enterprise Vault Client for Mac OS X is available only in English, French, German, Spanish, and Japanese.



# Changes to prerequisite software for Enterprise Vault 11.0

The following table shows changes to Enterprise Vault 11.0 prerequisite software since Enterprise Vault 10.0.

Software	Versions	Notes
Adapter for Secure Messaging and Rights Management (SMRM)	All	
Celerra DART	5.5, 6.0	Support is dropped for these Celerra versions as FSA targets.
Data ONTAP devices	7.2	Support is dropped for this Data ONTAP version as an FSA target. This includes IBM N series, and NetApp devices running Data ONTAP 7.2.
Enterprise Vault Discovery Collector	All	
Entourage	2008	Entourage 2008 running an Enterprise Vault 10.0. <i>n</i> Client for Mac OS X is still supported against an Enterprise Vault 11.0 server.
Enterprise Vault (Compliance Accelerator and Discovery Accelerator support)	10.0.0	Compliance Accelerator 11.0 and Discovery Accelerator 11.0 have dropped support for Enterprise Vault 10.0.0. Enterprise Vault 10.0.1 or later service pack is required.

Software	Versions dropped	Notes
Enterprise Vault Mobile Search	All	Enterprise Vault 11.0 introduces Mail Connect, a new solution for mobile access to archived email.
Exchange	2000	Includes Enterprise Vault OWA Extensions.
Lotus Domino	7.n	
Lotus Notes	7.n	
Mac OS X	10.5, 10.6	
Outlook	2003	Outlook 2003 running an Enterprise Vault 10.0.n Outlook Add-In is supported against an Enterprise Vault 11.0 server.
PowerShell	1.0	Enterprise Vault 11.0 requires Windows PowerShell version 2.0 specifically. Even if you already have PowerShell version 3.0 installed, you must still install PowerShell version 2.0.
Safari	3.n, 4.n	
SQL Server	2005 2008 OR	SQL Server 2008 R2 is the minimum supported version for Enterprise Vault 11.0.
VCS	5.0	Support is dropped for this version of VCS as an FSA target and for Enterprise Vault server.
Windows Server	2003 OR 2003 R2	<p>Support is dropped for Windows Server 2003 as an FSA target.</p> <p>Enterprise Vault 10.0.n FSA Agent running on Windows Server 2003 is still supported against an Enterprise Vault 11.0 server.</p> <p>Support is dropped for Enterprise Vault API Runtime on Windows Server 2003.</p> <p>Support is dropped for Enterprise Vault SDK on Windows Server 2003.</p> <p>Support is dropped for SQL Server Reporting Services on Windows Server 2003.</p> <p>Support is dropped for SharePoint 2007 on Windows Server 2003.</p>



Software	Versions dropped	Notes
Windows Server	2008 OR	<p>Support is dropped for Windows Server 2008 x86 editions as FSA targets. Note that Windows Server 2008 x64 editions is still supported as FSA targets.</p> <p>Enterprise Vault 10.0.<i>n</i> FSA Agent running on Windows Server 2008 (all editions) is still supported against an Enterprise Vault 11.0 server.</p> <p>Support is dropped for Enterprise Vault API Runtime on Windows Server 2008.</p> <p>Support is dropped for Enterprise Vault SDK on Windows Server 2008.</p> <p>Support is dropped for SQL Server Reporting Services on Windows Server 2008.</p> <p>Support is dropped for SharePoint 2007 on Windows Server 2008.</p>
Windows client OS	XP Vista	<p>Support is dropped for Administration Console on Windows XP and Vista.</p> <p>Support is dropped for Outlook Add-In on Windows XP and Vista.</p> <p>Support is dropped for Enterprise Vault SDK on Windows XP and Vista.</p> <p>Support is dropped for API client on Windows XP and Vista.</p> <p>Support is dropped for Accelerator client on Windows XP and Vista.</p>

## Changes to prerequisite software for Enterprise Vault 11.0.1

Note the following points about changes to prerequisite software for Enterprise Vault 11.0.1:

- All Enterprise Vault servers require Microsoft .NET Framework 4.5.2, as well as .NET Framework 3.5 SP1.
- The Compliance Accelerator and Enterprise Vault versions must both be 11.0.1; earlier versions of Enterprise Vault are not supported with Compliance Accelerator 11.0.1.

*OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See “Key” on page 8.*

- Support is dropped for Outlook 2003 on the Enterprise Vault server. You must upgrade to a supported version of Outlook 2007 or Outlook 2013.

# Changes to prerequisite software for Enterprise Vault 12

The following table shows changes to Enterprise Vault 12 prerequisite software since Enterprise Vault 11.0.

Software	Versions dropped	Notes
Celerra DART	7.0.x	Support is dropped for these Celerra versions as FSA targets.
Data ONTAP	7.3	Support is dropped for this Data ONTAP version as an FSA target. This includes IBM N series, and NetApp devices running Data ONTAP 7.3.
Exchange	2003, 2007	Includes OWA clients and Enterprise Vault OWA Extensions.
Google Chrome	34 and earlier versions	Support is dropped for Enterprise Vault Search.
Internet Explorer	7, 8	
iOS	7.1	Support is dropped for Enterprise Vault Search.
Lotus Notes	8.5.2	Lotus Notes 8.5.3 is the minimum supported for version 12 of Enterprise Vault and the Accelerators.

Software	Versions dropped	Notes
Mac OS X	10.7, 10.8	Support is dropped for these versions for Enterprise Vault client for Mac.
Mozilla Firefox	30 and earlier versions	Support is dropped for Enterprise Vault Search.
Outlook	2003	Support is dropped for Enterprise Vault and Accelerator servers.
	2007	Support is dropped for Enterprise Vault servers, Accelerator servers, and Enterprise Vault Outlook Add-In.
PowerShell	2.0	Enterprise Vault 12 requires PowerShell 3.0 or later.
Safari	5, 6	Support is dropped for Enterprise Vault Search.
SCOM	2007, 2012 OR	SCOM 2012 SP1 is the minimum supported version for Enterprise Vault 12.
SharePoint	2007	SharePoint 2010 is the minimum supported version for Enterprise Vault 12.
SQL Server	2008 R2	SQL Server 2012 is the minimum supported version for Enterprise Vault 12.
VCS	6.0.x	VCS 6.1 is the minimum supported version for Enterprise Vault 12.
Windows Desktop	XP, Vista, 2003	Support is dropped for FSA client on these Windows operating systems.
Windows Server	2008	Support is dropped for Windows Server 2008 as an FSA target. The minimum supported version is 2008 R2 SP1.
	2008 R2	Support is dropped for Administration Console, Enterprise Vault Services, Search Access Components, and Accelerator servers on Windows 2008 R2.  Support is dropped for Outlook Add-In, Enterprise Vault Search, Enterprise Vault SDK, Enterprise Vault API on Windows 2008 R2.