

# Symantec Enterprise Vault™ 6.0 Compatibility Charts

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For the latest edition, see: <http://www.symantec.com/docs/TECH38537>



# Symantec Enterprise Vault 6.0: Compatibility Charts

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# About this guide

The *Compatibility Charts* provide information about Symantec support for use of Enterprise Vault, Compliance Accelerator, and Discovery Accelerator.

## Enterprise Vault and Microsoft products

Symantec is committed to ensuring that Enterprise Vault works effectively with the various products found in a typical Microsoft collaboration environment. We are committed to ensuring that Enterprise Vault adds value to the latest releases from Microsoft in the following product families:

- Exchange
- Office and Outlook
- Windows
- SQL Server
- SharePoint

To this end, we try to provide support for new releases from Microsoft in those areas within 90 days after the general availability of the releases from Microsoft. In some cases, support may take longer than this, but we try to meet this objective to provide our customers the best interoperability with Microsoft products.

Unless otherwise stated, we do not test Microsoft hotfixes.

## Key

The values in the tables in this guide have the following meanings:

OR	Original Release.
OSR	OEM Service Release.
SP	Service Pack.
Y	Use of the combination of products is supported.
N	Use of the combination of products is not supported.
P	Pending. Use of the combination of products is not currently supported. Testing is planned, after which this value will change to Y or N.

## Original releases and service packs

Where a table shows (for example) “Enterprise Vault 7.0”, support is on all versions of Enterprise Vault 7.0 unless stated otherwise.

For example, see the table in “[Windows email clients](#)” on page 39. Outlook 2007 OR is supported as follows:

- By Enterprise Vault 6.0 SP4 or later service pack, as explained in footnote f.
- By Enterprise Vault 7.0 SP1 or later service pack, as explained in footnote g.
- By all versions of Enterprise Vault 2007 and 8.0.



# Enterprise Vault core dependencies

The core dependencies comprise:

- Enterprise Vault Server support for Enterprise Vault Add-Ins for email clients.
- Features and services that Enterprise Vault needs to function.

The dependencies listed are not the same as prerequisites, as not all features are needed in every installation of Enterprise Vault.

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**Note:** In Enterprise Vault 2007, User Extensions were renamed Add-Ins.

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## Enterprise Vault Server support for Add-Ins (User Extensions)

The following table shows the supported combinations of Enterprise Vault Server and Enterprise Vault Add-Ins (User Extensions) for email clients.

Item	Version	Enterprise Vault Server			
		6.0	7.0	2007	8.0
Enterprise Vault Add-Ins (User Extensions)	6.0	Y	Y	Y	N
	7.0	Y	Y	Y	Y
	2007	Y	Y	Y	Y
	8.0	N	N	Y <sup>a</sup>	Y

*OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See “Key” on page 8.*

**Operating system**

- a. Vault Cache is not supported by Enterprise Vault Add-Ins version 8.0 in combination with Enterprise Vault version 2007 servers.

## Operating system

Item	Version	Enterprise Vault			
		6.0	7.0	2007	8.0
Windows NT Server 4.0	SP5	N	N	N	N
	SP6a	N	N	N	N
Windows 2000 Server	OR	N	N	N	N
	SP1, SP2 <sup>a</sup>	Y	N	N	N
	SP3	Y <sup>b</sup>	Y <sup>b</sup>	Y <sup>b</sup>	N
	SP4	Y	Y <sup>b</sup>	Y <sup>b</sup>	N <sup>b</sup>
Windows 2000 Advanced Server	OR	N	N	N	N
	SP1, SP2	Y	N	N	N
	SP3	Y <sup>b</sup>	Y <sup>b</sup>	Y <sup>b</sup>	N
	SP4	Y	Y <sup>b</sup>	Y <sup>b</sup>	N <sup>b</sup>
Windows 2000 DataCenter	OR	N	N	N	N
	SP1, SP2	Y	N	N	N
	SP3	Y <sup>b</sup>	Y <sup>b</sup>	Y <sup>b</sup>	N
	SP4	Y	Y <sup>b</sup>	Y <sup>b</sup>	N <sup>b</sup>

Item	Version	Enterprise Vault			
		6.0	7.0	2007	8.0
Windows Server 2003	OR	Y	Y	Y	N
	SP1	Y <sup>c</sup>	Y <sup>d</sup>	Y <sup>d</sup>	N
	SP2	Y <sup>e</sup>	Y <sup>f</sup>	Y	Y
	R2	Y	Y	Y	N
	R2 SP2	Y <sup>e</sup>	Y <sup>f</sup>	Y	Y
Windows Server 2003 x64 edition (using WOW64)	OR, SP1	N	Y <sup>g, h</sup>	Y	N
	SP2, R2, R2 SP2	N	Y <sup>f, g, h, i, j</sup>	Y <sup>j</sup>	Y <sup>j, k</sup>
Windows Server 2003 x64 edition	OR, SP1, SP2, R2, R2 SP2	N	N	N <sup>l</sup>	N <sup>l</sup>
Windows Storage Server 2003	SP1	Y	Y <sup>d</sup>	Y <sup>d</sup>	N
	SP2	Y <sup>e</sup>	Y <sup>f</sup>	Y	Y
Windows Storage Server 2008	SP1, SP2	N	N	N	N <sup>m</sup>
Windows Server 2008	SP1	N	N	N	N
	SP2	N	N	N	N
	R2	N	N	N	N
Windows Server 2008 x64 edition (using WOW64)	SP1	N	N	N	Y <sup>j, k, n, o</sup>
	SP2	N	N	N	Y <sup>j, k, o</sup>
	R2	N	N	N	Y <sup>j, k, p</sup>
Windows Server 2008 x64 edition	SP1, SP2	N	N	N	N
Windows Small Business Server	2003	N	N	N	N
	2008	N	N	N	N
Windows Essential Business Server	2008	N	N	N	N

a. If the system is under heavy load, contact Microsoft for the latest DCOM rollout fixes (ref: [295549](#)).

**Operating system**

- b. On a file server on which you are installing the FSA Agent/Placeholder service using the FSA Agent or Install Placeholder wizard in the Administration Console, the minimum requirement is SP4 + Update rollup package 1 for SP4.
- c. There may be some issues with Enterprise Vault 6.0; see technical note 276196 at <http://entsupport.symantec.com/docs/276196>.
- d. This version is a minimum requirement on a file server if you are installing the FSA Agent/Placeholder service using the FSA Agent or Install Placeholder wizard in the Administration Console. If you install the FSA Agent/Placeholder service by running the MSI Installer kit, then this version is not mandatory.
- e. Requires Enterprise Vault 6.0 SP4 with the hotfix described in technical note 288797 at <http://entsupport.symantec.com/docs/288797>, or later service pack.
- f. Requires Enterprise Vault 7.0 SP1 with the hotfix described in technical note 288800 at <http://entsupport.symantec.com/docs/288800>, or later service pack.
- g. Applies to the Windows 32-bit on Windows 64-bit (WOW64) emulation. Enterprise Vault is supported on the WOW64 emulation. Enterprise Vault is not supported on Windows 2003 for Itanium-based systems.
- h. The Enterprise Vault Deployment Scanner does not install on a server running Windows Server 2003 x64 edition. The solution is to download and install the Deployment Scanner for Enterprise Vault 2007; see technical note 290077 at <http://entsupport.symantec.com/docs/290077>.
- i. Windows 2003 Server x64 edition using WOW64 SP2 does not allow ESM 2003 to be installed, but ESM 2003 can be installed using the previous service pack or base version.
- j. SMTP agent is not supported on 64-bit editions.
- k. Installation of the Enterprise Vault Deployment Scanner on a Windows domain controller is not supported.
- l. The FSA Placeholder service is supported on Windows Server 2003 x64 edition.
- m. FSA is supported. See [Chapter 5, "File System Archiving \(FSA\)"](#).
- n. Requires Microsoft hotfix <http://support.microsoft.com/kb/949516>.
- o. We recommend that you use the SP2 version of Windows 2008 Server x64 edition (using WOW64), not the SP1 version.
- p. Requires Enterprise Vault 8.0 SP4 or later service pack.

# Microsoft SQL Server

Item	Version	Enterprise Vault			
		6.0	7.0	2007	8.0
SQL Server 7.0	SP1, SP2, SP3, SP4	N	N	N	N
SQL Server 2000	OR, SP1, SP2, SP3/SP3a	Y	Y	Y	N
	SP4	Y	Y	Y	Y <sup>a, b</sup>
SQL Server 2005 Express	OR, SP1	Y <sup>c, d</sup>	Y <sup>c, d</sup>	Y <sup>c, d</sup>	N
	SP2	Y <sup>c, d</sup>	Y <sup>c, d</sup>	Y <sup>c, d</sup>	P
	SP3	P	P	P	Y <sup>c, d</sup>
SQL Server 2005 Workgroup	OR, SP1	Y <sup>c</sup>	Y <sup>c</sup>	Y <sup>c</sup>	N
	SP2	Y <sup>c</sup>	Y <sup>c</sup>	Y <sup>c</sup>	Y <sup>c</sup>
	SP3	P	P	P	P
SQL Server 2005 Enterprise, Standard	OR, SP1	Y <sup>e</sup>	Y	Y	Y
	SP2	Y <sup>e</sup>	Y	Y	Y
	SP3	Y	Y	Y	Y
SQL Server 2005 x64 edition	OR, SP1	Y <sup>c</sup>	Y <sup>f</sup>	Y <sup>g</sup>	Y <sup>g</sup>
	SP2	Y <sup>c</sup>	Y <sup>f</sup>	Y <sup>g</sup>	Y <sup>g</sup>
	SP3	Y <sup>c</sup>	Y <sup>f</sup>	Y <sup>g</sup>	Y <sup>g</sup>
SQL Server 2008	OR	N	N	N	N
	SP1	N	N	N	N
	R2	N	N	N	N
SQL Server 2008 x64 edition	OR	N	N	N	N
	SP1	N	N	N	Y <sup>g, h</sup>
	R2	N	N	N	P

a. Not supported with Windows 2008.

b. Enterprise Vault Reporting requires SQL Server 2000 Reporting Services Enterprise Edition Service Pack 2.

OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See “Key” on page 8.

- c. Enterprise Vault Reporting is not supported.
- d. Although supported, SQL Server 2005 Express Edition is not recommended due to its performance and scalability limitations. For details, see the SQL Server 2005 Features Comparison table, which is in the Features section of the SQL Server 2005 Product Information on the Microsoft Web site.
- e. Enterprise Vault 6.0 requires SP1 or later service pack. For more information on support for SQL 2005, see technical note 281261 at <http://entsupport.symantec.com/docs/281261>.
- f. Enterprise Vault Reporting is supported, except for: Vault Store Usage Summary, Vault Store Usage by Archive, and Vault Store Usage by Billing Account. Requires Enterprise Vault 7.0 SP2 or later service pack.
- g. Enterprise Vault Reporting is supported, except for: Vault Store Usage Summary, Vault Store Usage by Archive, and Vault Store Usage by Billing Account.
- h. Requires Enterprise Vault 8.0 SP2 or later service pack.

## Microsoft Data Access Components (MDAC)

Item	Version	Enterprise Vault			
		6.0	7.0	2007	8.0
MDAC	2.1 SP2, 2.5, 2.5 SP1, 2.5 SP2, 2.5 SP3	N	N	N	N
	2.6, 2.6 SP1, 2.6 SP2, 2.7, 2.7 SP1, 2.8, 2.8 SP1, 2.8 SP2	Y	Y	Y	Y

Some confusion exists as to the exact versions of MDAC 2.1 or later. The versions are as follows:

Version	Also known as	Notes
MDAC 2.1	-	Packaged with Microsoft SQL Server 6.5 SP5a and 7.0.
MDAC 2.1 SP1	-	Only packaged with Internet Explorer 5 (version 2.1.1.3711.6) and SQL Server 7.0 SP1.
MDAC 2.1 SP1a	Generally Available release version 2.1.1.3711.11	
MDAC 2.1 SP2	Generally Available release version 2.1.2.4202.3	Contains the same MDAC version as SQL Server 7.0 SP2 and SP3.

Version	Also known as	Notes
MDAC 2.5	MDAC 2.5 RTM version 2.50.4403.12	Contains the same MDAC version as the first release of Windows 2000.
MDAC 2.5 SP1	Release version 2.51.5303.5	Contains the same MDAC version as Windows 2000 SP1.
MDAC 2.5 SP2	Release version 2.52.6019.2	
MDAC 2.6	MDAC 2.6 RTM version 2.60.6526.3	Contains the same MDAC version as SQL Server 2000.
MDAC 2.6 SP1	Release version 2.61.7326.6	Contains the same MDAC version as SQL Server 2000 SP1 and Windows 2000 SP2.
MDAC 2.7	MDAC 2.7 RTM Refresh (2.70.9001.0)	Contains the same MDAC code as Windows XP, but with an updated version number.
MDAC 2.7 SP1	Release version 2.71.9040.2	Packaged with SQL Server 2000 SP3a.
MDAC 2.8	Release version 2.80.1022.3	Contains the same MDAC version as Windows Server 2003.
MDAC 2.8 SP1	Release version 2.81.1117.6	
MDAC 2.8 SP2	Release version 2.82.1830.0	

Due to issues with clustering, MDAC 2.6 SP1, MDAC 2.7, MDAC 2.7 SP1, MDAC 2.8, and MDAC 2.8 SP1 are currently *not* supported on SQL Server 6.5 or SQL Server 7.0 clustered servers.

## .NET Framework

**Note:** The System Status display, which was introduced in Enterprise Vault 8.0 SP4, requires .NET Framework 3.5 SP1 or a later service pack to be installed on the computer that is running the Administration Console.

Enterprise Vault					
Item	Version	6.0	7.0	2007	8.0
1.1	1.1.4322.573	Y <sup>a</sup>	Y	Y	Y
1.1 SP1	1.1.4322.2300	Y	Y	Y	Y
2.0	2.0.50727.42	Y	Y	Y	Y
2.0 SP1	–	Y	Y	Y	Y
3.0, 3.0 SP1	–	Y	Y	Y	Y
3.5	–	N	Y	Y	Y
3.5 SP1	–	N	Y	Y	Y
4.0	–	N	P	P	P

a. Needed for File System Archiving only.

## Microsoft Internet Information Server (IIS)

Enterprise Vault					
Item	Version	6.0	7.0	2007	8.0
IIS	4.0	N	N	N	N
	5.0, 6.0	Y	Y	Y	Y
	7.0	N	N	N	Y <sup>a</sup>

a. Enterprise Vault running on Windows Server 2008 requires the IIS 6 Management Console component. See the Enterprise Vault 8.0 *ReadMeFirst*, which is available from <http://entsupport.symantec.com/docs/298949>.



## Microsoft Message Queuing (MSMQ)

Item	Version	Enterprise Vault			
		6.0	7.0	2007	8.0
MSMQ	1.0	N	N	N	N
	2.0, 3.0	Y	Y	Y	Y

## Microsoft Internet Security and Acceleration (ISA) Server

Item	Version	Enterprise Vault			
		6.0	7.0	2007	8.0
ISA Server 2004	OR, SP1, SP2	Y <sup>a, b</sup>	Y <sup>b</sup>	Y <sup>b</sup>	Y <sup>b</sup>
	SP3	Y <sup>a, b</sup>	Y <sup>b</sup>	Y <sup>b</sup>	Y <sup>b</sup>
ISA Server 2006	All versions	N	N	Y	Y

- a. Requires Enterprise Vault 6.0 SP3 or later service pack.
- b. If you are configuring access using OWA forms-based authentication, you should be aware of the issue described in Microsoft Knowledge Base article KB316431. The issue prevents OWA 2003 users from opening attachments to archived messages when using forms-based authentication. To fix the issue you need to install ISA Server 2004 Service Pack 2, and apply Microsoft hotfix KB924410.

## Microsoft Outlook

When installing Outlook 2000, Outlook 2002, or Outlook 2003 on Enterprise Vault version 7.0 and earlier, you must be sure to install the Collaborative Data Object (CDO). By default, this component is not installed.

Item	Version	Enterprise Vault			
		6.0	7.0	2007	8.0
Outlook 2000	9.0.0.2711, SR-1, SR-1a, SP2, SP3	Y <sup>a</sup>	N	N	N
Outlook 2002	10.2627.2625, SP1, SP2, SP3	N	N	N	N
Outlook 2003	11.5608.5606, SP1	Y	Y	Y	Y
	SP2	Y <sup>b</sup>	Y <sup>b</sup>	Y <sup>b</sup>	Y <sup>b</sup>
	SP3	Y <sup>c</sup>	Y <sup>c</sup>	Y <sup>c</sup>	Y <sup>c</sup>
Outlook 2007	OR	N <sup>d</sup>	N <sup>e</sup>	N <sup>f</sup>	Y <sup>g, h, i</sup>
	SP1	N <sup>d</sup>	N <sup>e</sup>	N <sup>f</sup>	Y <sup>g, h, i, j</sup>
	SP2	N <sup>d</sup>	N <sup>e</sup>	N <sup>f</sup>	Y <sup>g, i, j</sup>
Outlook 2010	OR	N	N	N	N

- a. Outlook 2000 supported with original 6.0 release. Outlook 2003 is mandatory on Enterprise Vault servers with Enterprise Vault 6.0 SP1 and later.
- b. See technical note 281568 at <http://entsupport.symantec.com/docs/281568>.
- c. Requires Microsoft hotfix <http://support.microsoft.com/kb/948073>. The recommended registry value is 0xFFFFFFFF.
- d. Outlook 2007 is not supported on Enterprise Vault version 6.0 servers. It is supported on users' desktop computers; it requires Enterprise Vault 6.0 SP4 or later service pack. For further essential information about support for Outlook 2007 on users' desktop computers, see the Enterprise Vault 6.0 SP4 *Updates* document, which is available from <http://entsupport.symantec.com/docs/287442> on the Symantec support Web site.
- e. Outlook 2007 is not supported on Enterprise Vault version 7.0 servers. It is supported on users' desktop computers; it requires Enterprise Vault 7.0 SP1 or later service pack. For further essential information about support for Outlook 2007 on users' desktop computers, see the Enterprise Vault 7.0 SP1 *Updates* document.
- f. Outlook 2007 is not supported on Enterprise Vault 2007 servers. It is supported on users' desktop computers; it requires Enterprise Vault 2007 or later service pack. For further essential information about support for Outlook 2007 on users' desktop computers, see the Enterprise Vault release notes.

- g. Requires Enterprise Vault 8.0 SP1 or later service pack. However, changes in the architecture of Outlook 2007 affect Enterprise Vault throughput, and testing has shown that fewer items may be archived per hour, particularly for Journaling. This is not expected to be an issue in most cases but, if you are already using Outlook 2003 on Enterprise Vault 8.0 SP1 or later servers, we recommend that you continue to use it.
- h. Requires Microsoft hotfix <http://support.microsoft.com/kb/951995>. To use this hotfix, you need to set the registry keys mentioned in the Microsoft Knowledge Base article <http://support.microsoft.com/kb/952295>. The recommended registry value is 0xFFFFFFFF.
- i. For information about an issue where connections to Exchange may fail when Outlook 2007 is installed on a busy Enterprise Vault server, see technical note 351405 at <http://entsupport.symantec.com/docs/351405>.
- j. Requires Microsoft hotfix <http://support.microsoft.com/kb/968858>.

## Microsoft Management Console (MMC)

Item	Version	Enterprise Vault			
		6.0	7.0	2007	8.0
MMC	1.1	N	N	N	N
	1.2, 2.0	Y	Y	Y	Y
	3.0	Y <sup>a</sup>	Y <sup>b</sup>	Y	Y

- a. Requires Enterprise Vault 6.0 SP4 with the hotfix described in technical note 288797 at <http://entsupport.symantec.com/docs/288797>, or later service pack.
- b. Requires Enterprise Vault 7.0 SP1 with the hotfix described in technical note 288800 at <http://entsupport.symantec.com/docs/288800>, or later service pack.

## Web browsers

Item	Version	Enterprise Vault			
		6.0	7.0	2007	8.0
Internet Explorer	4.0, 5.0, 5.5, 5.5 SP1	N	N	N	N
	5.5 SP2	Y	Y	N	N
	6.0, 6.0 SP1, 6.0 SP2	Y	Y	Y	Y

**Server virtualization**

Item	Version	Enterprise Vault			
		6.0	7.0	2007	8.0
	7.0	Y <sup>a</sup>	Y <sup>b</sup>	Y	Y
	8.0	N	N	Y	Y
Mozilla Firefox	All versions	N	N	N	P
Safari	3.x, 4.0	N	N	N	P

a. Requires Enterprise Vault 6.0 SP4 or later service pack.

For notes on support for Internet Explorer 7.0, see the Enterprise Vault 6.0 SP4 Updates document, which is available from <http://entsupport.symantec.com/docs/287442> on the Symantec support Web site.

b. Requires Enterprise Vault 7.0 SP1 or later service pack.

For notes on support for Internet Explorer 7.0, see the Enterprise Vault 7.0 SP1 Updates document, which is available from <http://entsupport.symantec.com/docs/287443> on the Symantec support Web site.

## Server virtualization

Item	Version	Enterprise Vault			
		6.0	7.0	2007	8.0
VMware ESX/ESXi	2.5	Y <sup>a</sup>	Y	Y	N
	3.0	Y	Y	Y	N
	3.5	N	N	Y	Y
	4.0	N	N	N	Y
Microsoft Virtual Server 2005	OR	Y <sup>b</sup>	Y <sup>b</sup>	Y <sup>b</sup>	P
Microsoft Hyper-V Server 2008	OR	N	N	N	Y
	R2	N	N	N	Y <sup>c</sup>

a. Requires Enterprise Vault 6.0 SP2 or later service pack. See technical note 282100 at <http://entsupport.symantec.com/docs/282100>.

b. See technical note 284897 at <http://entsupport.symantec.com/docs/284897>.

c. Requires Enterprise Vault 8.0 SP4 or later service pack.

# Clustering

Item	Version	Enterprise Vault			
		6.0	7.0	2007	8.0
Microsoft Server clustering	Windows Server 2003	N	Y <sup>a</sup>	Y <sup>a</sup>	Y <sup>a</sup>
	Windows Server 2003, x64 edition	N	N	Y <sup>a</sup>	Y <sup>a</sup>
	Windows Server 2008 SP1	N	N	N	N
	Windows Server 2008 SP2	N	N	N	N
	Windows Server 2008, x64 edition SP1	N	N	N	Y <sup>a</sup>
	Windows Server 2008, x64 edition SP2	N	N	N	Y <sup>a</sup>
	Windows Server 2008 R2, x64 edition	N	N	N	Y <sup>a, b</sup>
VERITAS Cluster Server	VCS 4.3 MP1	Y <sup>a, c</sup>	Y <sup>a, c</sup>	Y <sup>a, c</sup>	P
	VCS 5.0	Y <sup>a</sup>	Y <sup>a</sup>	Y <sup>a</sup>	Y <sup>a</sup>
	VCS 5.0, x64 edition	N	N	N	Y <sup>a</sup>
	VCS 5.1	N	N	Y <sup>a</sup>	Y
	VCS 5.1, x64 edition	N	N	N	Y <sup>d</sup>

- a. Active/passive clusters, in which one or more active nodes can fail over to a passive node, are supported. Active/active clusters are not supported.
- b. Requires Enterprise Vault 8.0 SP4 or later service pack.
- c. Requires Enterprise Vault 6.0 SP2 or later, and VERITAS Storage Foundation HA for Windows 4.3 MP1 or later. For further configuration information, see technical notes 282080 at <http://entsupport.symantec.com/docs/282080> and 282333 at <http://entsupport.symantec.com/docs/282333>.
- d. See technical note 326060 at <http://entsupport.symantec.com/docs/326060>.

## Index file defragmentation tools

Enterprise Vault creates standard Windows files via indexes and savesets. It has no known incompatibility with disk defragmentation software.

The items in the table below will be shown as P (Pending) until testing is complete.

Item	Version	Enterprise Vault			
		6.0	7.0	2007	8.0
Windows Defragmenter	–	P	P	P	P
Diskeeper 2007	–	P	P	P	P

## Citrix

Symantec Support will accept calls and deal with any potential issues on a best effort basis. If the Enterprise Vault client is found to require product enhancement in order to function in a certain manner within a terminal services environment this request will be considered only as a product enhancement and not as a support issue. Product enhancements will be evaluated by the team for possible inclusion in a future product release.

The Enterprise Vault Team consistently evaluate which third-party software should be certified internally. Citrix is a product that is on the candidate list for future internal certification.

# Storage devices, appliances, and software

This chapter details compatibility between Enterprise Vault and the storage products to which it can archive data.

## Notes

- Where appropriate, the tables in this chapter indicate the specific third-party product version that was tested with Enterprise Vault. If there is a subsequent minor release that provides fixes without changing existing functionality, Symantec supports use of Enterprise Vault with that minor release unless stated otherwise.
- Symantec supports archiving from Enterprise Vault to any high-performing storage product running Windows NTFS that is accessed using the CIFS protocol and that operates in non-WORM/non-compliance mode.

## Storage devices

Item	Enterprise Vault			
	6.0	7.0	2007	8.0
Data Domain	N	Y <sup>a</sup>	Y <sup>a</sup>	Y <sup>b</sup>
EMC Centera	Y	Y	Y	Y
EMC Celerra (DART 5.5)	Y <sup>b</sup>	Y <sup>b</sup>	Y <sup>b</sup>	Y <sup>b</sup>
EMC Celerra (DART 5.6.38 or later)	N	N	Y <sup>b, c</sup>	Y <sup>b</sup>
Fujitsu ETERNUS DX	N	N	N	Y
Hitachi Content Archive Platform 1.6	Y <sup>b</sup>	Y <sup>b</sup>	Y <sup>b</sup>	N
Hitachi Content Archive Platform 2.x	Y <sup>d</sup>	Y <sup>d</sup>	Y <sup>d</sup>	N
Hitachi Content Archive Platform 2.6	Y	Y	Y	Y <sup>e</sup>
Hitachi Content Platform 3.0.1	N	N	Y <sup>f</sup>	Y <sup>g</sup>
IBM N series running Data ONTAP 7.1	N	N	Y <sup>b, h</sup>	P
IBM N series running Data ONTAP 7.2	N	N	Y <sup>b, h</sup>	Y <sup>b, h</sup>
IBM N series running Data ONTAP 7.3	N	N	Y	Y
Isilon IQ Clustered Storage System	N	Y	Y	P
iTernity Compliant Archive Solution	N	N	N	Y <sup>i, j, k</sup>
KOM Networks KOMpliance Secure Archive Storage	N	N	N	Y <sup>g, j, l</sup>
NEC HYDRAsTOR (2.2.0 or later)	P	Y	Y	Y <sup>b, i</sup>
Network Appliance (Filer, NearStore, NearStore with SnapLock) ONTAP 7.1	Y <sup>b, h</sup>	Y <sup>b, h</sup>	Y <sup>b, h</sup>	P
Network Appliance (Filer, NearStore, NearStore with SnapLock) ONTAP 7.2	Y <sup>b, h</sup>	Y <sup>b, h</sup>	Y <sup>b, h</sup>	Y <sup>b, h</sup>
Network Appliance (Filer, NearStore, NearStore with SnapLock) ONTAP 7.3.n	N	P	Y <sup>b, h</sup>	Y <sup>b, h</sup>
Network Appliance (Filer, NearStore, NearStore with SnapLock) ONTAP 8.0	N	N	N	Y <sup>h</sup>
Nexsan Assureon Archive	N	Y <sup>j</sup>	Y <sup>j</sup>	P

OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See “Key” on page 8.



Item	Enterprise Vault			
	6.0	7.0	2007	8.0
Permabit Enterprise Archive	N	N	Y <sup>b</sup>	Y <sup>b</sup>
Pillar Axiom	Y <sup>b</sup>	Y <sup>b</sup>	Y <sup>b</sup>	Y <sup>b, g</sup>
Plasmon UDO (via Pegasus InveStore software)	Y	Y	Y	P
Plasmon UDO Archive Appliance	Y	Y	Y <sup>b</sup>	P
PowerFile Active Archive Appliance	N	Y <sup>j</sup>	Y <sup>j</sup>	P
Sun StorageTek 5220 NAS OS 4.12, 4.20, 4.21, 4.22	Y <sup>b</sup>	Y <sup>b</sup>	Y <sup>b</sup>	P
Sun StorEdge 5310 NAS OS 4.12, 4.20, 4.21, 4.22	Y <sup>b</sup>	Y <sup>b</sup>	Y <sup>b</sup>	P
Sun StorageTek 5320 NAS OS 4.20, 4.21, 4.22	Y <sup>b</sup>	Y <sup>b</sup>	Y <sup>b</sup>	Y
Sun Storage 7000 Unified Open Storage Systems	N	N	Y	Y

- a. De-duplication feature is not supported.
- b. WORM feature also supported.
- c. Requires Enterprise Vault 2007 SP4 or later service pack.
- d. See technical note 287605 at <http://entsupport.symantec.com/docs/287605>.
- e. Requires Enterprise Vault 8.0 SP1 or later service pack.
- f. Requires Enterprise Vault 2007 SP6 or later service pack.
- g. Requires Enterprise Vault 8.0 SP3 or later service pack.
- h. The Enterprise Vault PST Locator task will not find PST files on a MultiStore (vFiler) system. The PST Locator task will find PST files on a NearStore system that is running ONTAPI 1.4 or above.
- i. Requires Enterprise Vault 8.0 SP2 or later service pack.
- j. WORM only.
- k. For essential information about using iTernity Compliant Archive Solution with Enterprise Vault 8.0 SP2 or later service pack, see the following page on the iTernity Web site:  
<http://www.itternity.com/faq-details/items/how-do-i-configure-ifsg-when-integrating-symantec-enterprise-vault-version-80.html>
- l. Enterprise Vault retention categories that would cause a retention date later than December 31, 2037 are not supported. Infinite retention is not supported.

OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See “Key” on page 8.

## Secondary storage devices

The secondary storage devices in the table below require migration of data contained in Enterprise Vault collection files. For more information about migrating Enterprise Vault data to these secondary storage devices, see the technical notes referred to in the table footnotes.

Item	Enterprise Vault			
	6.0	7.0	2007	8.0
IBM Data Retention 550 (DR550) <sup>a</sup>	Y	Y	Y	Y
Fujitsu ETERNUS (Content Archive Manager 1.4) <sup>b</sup>	N	Y	Y	N
Fujitsu ETERNUS AS500 <sup>b</sup>	N	N	N	Y

a. See technical note 286332 at <http://entsupport.symantec.com/docs/286332>.

b. See technical note 286331 at <http://entsupport.symantec.com/docs/286331>.

## Appliances

Item	Enterprise Vault			
	6.0	7.0	2007	8.0
TotalTec TrustWorthy Appliance	Y	Y	Y	P
SUN Fire X4500	Y	Y	Y	P

## Storage software

Item	Version	Enterprise Vault			
		6.0	7.0	2007	8.0
Windows NTFS <sup>a</sup>	Windows 2000 Server Windows 2000 Advanced Server Windows 2000 DataCenter Windows Server 2003	Y	Y	Y	Y
Windows Storage Server	—	Y	Y	Y	Y
Centera CentraStar	See “ <a href="#">EMC Centera SDK and CentraStar</a> ” on page 28.				
Pegasus InveStore	4.2.1, 4.30	Y	Y	Y	P
Quantum StorNext Storage Manager with a StorNext file system	3.1.2	N	Y	Y	P
SAMBA and Sun StorageTek SAM-FS on Solaris 10	SAMBA 3.0.21b Sun StorageTek SAM-FS 4.5 U5	Y <sup>b</sup>	N	N	N
SAMBA and Sun StorageTek SAM-FS on Solaris 10 Update 4	SAMBA 3.0.25a Sun StorageTek SAM-FS 4.6	N	Y	Y	P
SAMBA and Solaris ZFS on Solaris 10 Update 4	—	Y	Y	Y	P

a. A standard NTFS file system mounted on fast access media (such as SAN, NAS, or DAS) is an acceptable platform for Enterprise Vault, offering speed, scalability, and security. Some vendors offer an NTFS front-end to other media (such as offline or WORM). Enterprise Vault should work with such systems, but care should be taken of their specific characteristics, such as slower access speeds. It is recommended that the index data is not placed on such alternate media, even though it is NTFS-based.

b. Requires Enterprise Vault 6.0 SP2 or later service pack.

## EMC Centera SDK and CentraStar

The following table shows which version of the EMC Centera SDK is supplied with each Enterprise Vault version, and the CentraStar release against which Symantec's testing was performed.

**Note:** If you are planning to upgrade an existing Enterprise Vault installation, use the table to see which version of the SDK is supplied with the version of Enterprise Vault you are upgrading to. We recommend that you then check with EMC that the version of CentraStar you are using is supported by that SDK.

Enterprise Vault version	Centera SDK version (build number)	CentraStar version
6.0	2.4 (2.4.361.0)	2.3. <i>n</i>
6.0 SP1	3.0 (3.0.388.0)	2.4. <i>n</i>
6.0 SP2	3.0 SP1 (3.0.414.0)	3.0. <i>n</i>
6.0 SP3, SP4 7.0, SP1	3.1 P1 (3.1.477.0)	3.1. <i>n</i>
6.0 SP5 7.0 SP2, SP3, SP4, SP5 2007 OR, SP1, SP2, SP3	3.1 SP1 (3.1.544.0)	3.1. <i>n</i> , 4.0. <i>n</i>
2007 SP4, 8.0 OR	3.2 (3.2.647.0)	3.1. <i>n</i> , 4.0. <i>n</i> , 4.1. <i>n</i>
2007 SP5, SP6 8.0 SP1, SP2, SP3	3.2 SP3 (3.2.661.0)	3.1. <i>n</i> , 4.0. <i>n</i> , 4.1. <i>n</i>
8.0 SP4	3.2 P5 (3.2.705)	3.1. <i>n</i> , 4.0. <i>n</i> , 4.1. <i>n</i>

### Notes

- In the **CentraStar version** column, *n* represents any minor version number. For example, 3.0.*n* indicates that versions 3.0.1-827-626-11704 and 3.0.1-1048-665-12506 are supported.
- The Storage on Access node feature in CentraStar 2.4 is available on Gen-3 and later Centeras only.
- The M++ naming scheme in CentraStar 3.0 is supported.
- For optimum performance, and to ensure adoption of EMC Centera best practices, Symantec recommends using the Centera in CPM mode. All Enterprise Vault performance and scalability testing is done in CPM mode, and Enterprise Vault is pre-configured for Centera with all best practice settings in place.

OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See “Key” on page 8.

## Secondary storage software

The secondary storage software listed below enables migration of data contained in Enterprise Vault collection files.

Item	Version	Enterprise Vault			
		6.0	7.0	2007	8.0
Tivoli Storage Manager <sup>a</sup>	5.1, 5.2, 5.3	Y	Y	Y	N
	5.4	N	N	Y	Y
	5.5	N	N	N	P
Veritas NetBackup	5.1 and 6.0	Y <sup>b</sup>	Y <sup>b</sup>	Y <sup>b</sup>	P
	5.1 and 6.0, x64 editions	N	N	N	N
	6.5	N	N	Y <sup>c</sup>	Y <sup>c</sup>
	6.5, x64 edition	N	N	Y <sup>c, d</sup>	Y <sup>c, e</sup>
Symantec NetBackup	7.0	N	N	N	Y <sup>f, g</sup>
Symantec Backup Exec	2010	N	N	N	Y <sup>h</sup>
SAMBA and Sun StorageTek SAM-FS on Solaris 10	SAMBA 3.0.21b	Y <sup>i</sup>	Y	Y	P
	Sun StorageTek SAM-FS 4.5 U5				
Hummingbird NFS Maestro Client 2007 on Vault Server; Sun StorageTek SAM-FS on Solaris 10	Hummingbird NFS Maestro Client 2007. Sun StorageTek SAM-FS 4.5 U5.	Y <sup>i</sup>	Y	Y	P

a. See technical note 286332 at <http://entsupport.symantec.com/docs/286332>.

b. See technical note 286168 at <http://entsupport.symantec.com/docs/286168>.

c. See technical notes 324305 at <http://entsupport.symantec.com/docs/324305> and 327571 at <http://entsupport.symantec.com/docs/327571>.

d. Enterprise Vault must run on a 32-bit server, with 32-bit Veritas NetBackup client.

e. Enterprise Vault 8.0 SP1 and earlier must run on a 32-bit server, with 32-bit Veritas NetBackup client. Enterprise Vault 8.0 SP2 and later can run on 32-bit and 64-bit servers, with Veritas NetBackup 6.5.

- f. See technical note 340125 at <http://entsupport.symantec.com/docs/340125>. From this page you can download the *Symantec NetBackup for Enterprise Vault Agent Administrator's Guide*, which includes information about the NetBackup Enterprise Vault Migrator.
- g. Requires Enterprise Vault 8.0 SP3 or later service pack.
- h. Requires Enterprise Vault 8.0 SP3 or later service pack, and Backup Exec Migrator for Enterprise Vault.
- i. Requires Enterprise Vault 6.0 SP2 or later service pack.

# Exchange archiving

## Exchange System Manager (ESM)

Microsoft Exchange System Manager (ESM) is a prerequisite on the Enterprise Vault server for Enterprise Vault 7.0 SP2 and earlier versions. See the following subsections for more information.

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**Note:** You cannot use Exchange System Manager on an Enterprise Vault server to manage Exchange Server. The version of `mapis32.dll` used by Enterprise Vault is not compatible with that required by Exchange System Manager.

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## Enterprise Vault versions where ESM is not a prerequisite

From Enterprise Vault 7.0 SP3 onwards, it is possible to run an Exchange mailbox archiving task or Journaling task without installing ESM on the Enterprise Vault server.

The ability to synchronize inherited permissions from the Exchange server to users' archives requires ESM to be installed on the Enterprise Vault server. Note the following:

- If ESM is installed on an Enterprise Vault server running 32-bit Windows Server 2003, you can still synchronize inherited permissions from the Exchange server to users' archives.
- Windows Server 2003 x64 SP2 or later and Windows Server 2008 x64 or later prevent Exchange Server 2003 ESM from installing, so you cannot synchronize inherited permissions if the Enterprise Vault server uses these operating systems.

Enterprise Vault 7.0 SP3 and later versions of Enterprise Vault still include the ability to synchronize delegate permissions; that is, permissions set through Active Directory users and computers, or through Outlook folder permissions.

## Enterprise Vault versions where ESM is a prerequisite

In Enterprise Vault 7.0 SP2 and earlier versions, Enterprise Vault servers with an Exchange mailbox archiving task or Journaling task must have the ESM tools and fixes shown in the table below.

---

**Note:** Exchange Management Console (the management tool with Exchange Server 2007) is currently not supported on any version of the Enterprise Vault server. To archive from Exchange Server 2007, install Exchange System Manager for Exchange Server 2003 on the Enterprise Vault server. Outlook 2003 is also still required on the Enterprise Vault server, even if all of your target Exchange servers are running Exchange Server 2007.

---

OS on Enterprise Vault server	Exchange Server version			
	5.5	2000	2003	2007
Windows 2000 Server	Exchange Server 2000 Exchange System Manager. If archiving from a computer that is running Exchange Server 5.5, include support for Exchange Server 5.5 Exchange 2000 Server Service Pack 3 Exchange 2000 Post-Service Pack 3 (SP3) Rollup Patch 6487.1	Exchange Server 2000 Exchange System Manager. Exchange 2000 Server Service Pack 3 Exchange 2000 Post-Service Pack 3 (SP3) Rollup Patch 6487.1	Exchange Server 2000 Exchange System Manager. Exchange 2000 Server Service Pack 3 Exchange 2000 Post-Service Pack 3 (SP3) Rollup Patch 6487.1	Not supported
Windows Server 2003	Exchange Server 2003 Exchange System Manager or Exchange Server 2003 Exchange System Manager Service Pack 1 (SP1)	Exchange Server 2003 Exchange System Manager OR, SP1, SP2	Exchange Server 2003 Exchange System Manager OR, SP1, SP2	Exchange Server 2003 Exchange System Manager OR, SP1, SP2



OS on Enterprise Vault server	Exchange Server version			
	5.5	2000	2003	2007
Windows Server 2008	Exchange Server 2003 Exchange System Manager or Exchange Server 2003 Exchange System Manager Service Pack 1 (SP1)	Exchange Server 2003 Exchange System Manager OR, SP1, SP2	Exchange Server 2003 Exchange System Manager OR, SP1, SP2	Exchange Server 2003 Exchange System Manager OR, SP1, SP2

## Exchange Server

Item	Version	Enterprise Vault			
		6.0	7.0	2007	8.0
Exchange Server 5.5	OR, SP1, SP2, SP3, SP4	Y	N	N	N
Exchange Server 2000	OR, SP1, SP2	Y	Y	Y	N
	SP3	Y	Y	Y	Y
Exchange Server 2003	OR, SP1	Y <sup>a</sup>	Y <sup>a</sup>	Y <sup>a</sup>	Y <sup>a,b</sup>
	SP2	Y <sup>a,c</sup>	Y <sup>a</sup>	Y <sup>a</sup>	Y <sup>a,b</sup>
Exchange Server 2003 x64 edition	OR, SP1, SP2	N	N	N	N
Exchange Server 2007, x64 edition	OR	Y <sup>d</sup>	Y <sup>e</sup>	Y <sup>f</sup>	Y <sup>f</sup>
	SP1	Y <sup>d</sup>	Y <sup>e</sup>	Y <sup>g,h</sup>	Y
	SP2	N	Y <sup>e</sup>	Y <sup>g,h</sup>	Y
	SP3	N	P	P	P
Exchange Server 2010 <sup>i</sup>	OR	N	N	N	N
	RU1	N	N	N	N <sup>j</sup>

- a. For multilingual Unicode support, a Microsoft hotfix is required for Exchange Server 2003 SP1 and SP2. See <http://entsupport.symantec.com/docs/279902> for details. Please note that technical note 279902 is under review for Enterprise Vault 7.0 or later.

- b. The following are required on each Windows 2003 Server on which you install the Enterprise Vault Outlook Web Access (OWA) 2003 Extensions: Windows Server 2003 Service Pack 2 or later and Exchange Server 2003 Service Pack 1 or later.
- c. Requires Enterprise Vault 6.0 SP1 or later service pack.
- d. Requires Enterprise Vault 6.0 SP4 or later service pack. Deployment of the latest Enterprise Vault service pack is recommended.

Exchange System Manager 2003 and Outlook 2003 must be installed on the Enterprise Vault server that is archiving from Exchange Server 2007.

Exchange Server 2007 Outlook Web Access (OWA) is not supported.

For further essential information about support for Exchange Server 2007, including configuration and limitations, see the Enterprise Vault 6.0 SP4 Updates document, which is available from <http://entsupport.symantec.com/docs/287442>.

It is also essential to see <http://entsupport.symantec.com/docs/288215>, which describes a Symantec Software Alert concerning hotfixes for Enterprise Vault 6.0 SP4.

- e. Requires Enterprise Vault 7.0 SP1 or later service pack. Deployment of the latest Enterprise Vault service pack is recommended.

Exchange System Manager 2003 and Outlook 2003 must be installed on the Enterprise Vault server that is archiving from Exchange Server 2007. From Enterprise Vault 2007 SP3, Exchange System Manager 2003 is no longer required on the Enterprise Vault server.

Exchange Server 2007 Outlook Web Access (OWA) is not supported.

For further essential information about support for Exchange Server 2007, including configuration and limitations, see the Enterprise Vault 7.0 SP1 Updates document, which is available from <http://entsupport.symantec.com/docs/287443>.

It is also essential to see <http://entsupport.symantec.com/docs/288215>, which describes a Symantec Software Alert concerning hotfixes for Enterprise Vault 7.0 SP1.

- f. Requires Enterprise Vault 2007 or later service pack. Deployment of the latest Enterprise Vault service pack is recommended.

Outlook 2003 must be installed on the Enterprise Vault server that is archiving from Exchange Server 2007.

Exchange Server 2007 Outlook Web Access (OWA) is supported.

For further essential information about support for Exchange Server 2007, see the Enterprise Vault release notes.

- g. OWA on Exchange 2007 SP1 requires Enterprise Vault 2007 SP2 or later service pack.

- h. Exchange 2007 is supported on Windows Server 2008 with Enterprise Vault 2007 SP3 or later service pack. Enterprise Vault 2007 is not supported on Windows Server 2008.

Enterprise Vault 2007 running on Windows Server 2003 is supported in a domain with Windows Server 2008 domain controllers, where the domain functional level is Windows Server 2003 or 2008, but only if the forest functional level is set to Windows Server 2003.

- i. For information about using Enterprise Vault 8.0 for journaling of user mailboxes on Exchange Server 2010, see technical note 356917 at <http://entsupport.symantec.com/docs/356917>.
- j. Support for Exchange Server 2010 is planned for the next major release of Enterprise Vault.

## Exchange Server OWA control file versions

As Enterprise Vault OWA Extensions modify OWA control files on Exchange Server 2003, the version of these files must be one that is supported by Enterprise Vault.

The control file versions supported are shown in the table below.

Exchange Server 2003 hotfixes may modify OWA control files. If you have installed an Exchange Server 2003 hotfix that has created an unsupported version of the OWA control files folder, or modified any files in the control files folder, a “Save file error” will be reported when you attempt to install the Enterprise Vault OWA Extensions.

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**Note:** Enterprise Vault supports OWA only with Internet Explorer 6.0 or later.

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Exchange Server version	Control file version	Enterprise Vault			
		6.0	7.0	2007	8.0
Exchange Server 2003 + SP1	6.5.7226.0	Y	Y	Y	Y
Exchange Server 2003 + SP1 + hotfix 931978	6.5.7234.20	Y <sup>a</sup>	Y <sup>b</sup>	Y	Y
Exchange Server 2003 + SP2	6.5.7638.1	Y	Y	Y	Y
Exchange Server 2003 + SP2 + hotfix 911829 v1	6.5.7651.9	Y	Y	Y	Y
Exchange Server 2003 + SP2 + hotfix 911829 v2	6.5.7651.25	Y	Y	Y	Y

Exchange Server version	Control file version	Enterprise Vault			
		6.0	7.0	2007	8.0
Exchange Server 2003 + SP2 + hotfix 924334 v1	6.5.7651.43	Y <sup>c</sup>	Y	Y	Y
Exchange Server 2003 + SP2 + hotfix 924334 v2	6.5.7651.60	Y <sup>c</sup>	Y <sup>d</sup>	Y	Y
Exchange Server 2003 + SP2 + hotfix 926666	6.5.7651.60 <sup>e</sup>	Y <sup>c</sup>	Y <sup>d</sup>	Y	Y
Exchange Server 2003 + SP2 + hotfix 928872	6.5.7652.8	Y <sup>f</sup>	Y <sup>g</sup>	Y <sup>h</sup>	Y
Exchange Server 2003 + SP2 + hotfix 929895	6.5.7653.3	N	Y <sup>i</sup>	Y <sup>j</sup>	Y
Exchange Server 2003 + SP2 + hotfix 935489	6.5.7653.6	N	Y <sup>k</sup>	Y <sup>l</sup>	Y
Exchange Server 2003 + SP2 + hotfix 943068	6.5.7653.21	Y <sup>m</sup>	Y <sup>n</sup>	Y <sup>l</sup>	Y
Exchange Server 2003 + SP2 + hotfix 956398	6.5.7654.4	Y <sup>o</sup>	Y <sup>p</sup>	Y <sup>q</sup>	Y
Exchange Server 2003 + SP2 + hotfix 967594	6.5.7655.2	N	N	Y <sup>r</sup>	Y <sup>s</sup>
Exchange Server 2003 + SP2 + hotfix 963664 v1	6.5.7655.4	N	N	Y <sup>r</sup>	Y <sup>t</sup>
Exchange Server 2003 + SP2 + hotfix 973629	6.5.7655.7	N	N	Y <sup>u</sup>	Y <sup>v</sup>
Exchange Server 2003 + SP2 + hotfix 971660/ 963664 v2	6.5.7655.8	N	N	Y <sup>u</sup>	Y <sup>v</sup>
Exchange Server 2003 + SP2 + hotfix 977720	6.5.7655.10	N	N	N	Y <sup>w</sup>

- a. Requires Enterprise Vault 6.0 SP4 with the appropriate hotfix (see <http://entsupport.symantec.com/docs/287962> on the Symantec support Web site), or later service pack.
- b. Requires Enterprise Vault 7.0 SP1 with the appropriate hotfix (see <http://entsupport.symantec.com/docs/287964> on the Symantec support Web site), or later service pack.
- c. Requires Enterprise Vault 6.0 SP3 or later service pack.

OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See “Key” on page 8.

- d. Requires Enterprise Vault 7.0 SP1 or later service pack.
- e. Exchange Server 2003 SP2 hotfix 926666 (the equivalent of Exchange Server 2003 SP1 hotfix 931978) does not change the control file version.
- f. Requires Enterprise Vault 6.0 SP5 or later service pack.
- g. Requires Enterprise Vault 7.0 SP3 or later service pack.
- h. Requires Enterprise Vault 2007 original release with the appropriate hotfix (see <http://entsupport.symantec.com/docs/290551> on the Symantec support Web site), or later service pack.
- i. Requires Enterprise Vault 7.0 SP3 with the appropriate hotfix (see <http://entsupport.symantec.com/docs/304171> on the Symantec support Web site), or later service pack.
- j. Requires Enterprise Vault 2007 SP3 or later service pack.
- k. Requires Enterprise Vault 7.0 SP4 or later service pack.
- l. Requires Enterprise Vault 2007 SP2 with the appropriate hotfix (see <http://entsupport.symantec.com/docs/303372> on the Symantec support Web site), or later service pack.
- m. Requires Enterprise Vault 6.0 SP5 with the appropriate hotfix (see <http://entsupport.symantec.com/docs/302382> on the Symantec support Web site), or later service pack.
- n. Requires Enterprise Vault 7.0 SP4 with the appropriate hotfix (see <http://entsupport.symantec.com/docs/302381> on the Symantec support Web site), or later service pack.
- o. Requires Enterprise Vault 6.0 SP6 with the appropriate hotfix or later service pack.
- p. Requires Enterprise Vault 7.0 SP5 with the appropriate hotfix or later service pack.
- q. Requires Enterprise Vault 2007 SP4 with the appropriate hotfix or later service pack.
- r. Requires Enterprise Vault 2007 SP6 or later service pack.
- s. Requires Enterprise Vault 8.0 SP3 or later service pack.
- t. Requires Enterprise Vault 8.0 SP2 or later service pack.
- u. Requires Enterprise Vault 2007 SP6 with the appropriate hotfix (see <http://entsupport.symantec.com/docs/336615> on the Symantec support Web site), or later service pack.
- v. Requires Enterprise Vault 8.0 SP4 or later service pack.
- w. Requires Enterprise Vault 8.0 SP3 with the appropriate hotfix (see <http://entsupport.symantec.com/docs/345766> on the Symantec support Web site), or later service pack.

## Windows client operating systems

Item	Version	Enterprise Vault			
		6.0	7.0	2007	8.0
Windows 95	OSR 2, OSR 2.1, OSR 2.5, SP1	N	N	N	N
Windows 98	OR, SE	N	N	N	N
Windows ME	OR	N	N	N	N
Windows XP Professional	OR, SP1	Y	Y	Y	N
	SP2	Y	Y	Y	Y
	SP3	Y	Y	Y	Y
Windows XP Professional x64	OR, SP1	N	N	N	N
	SP2	N	N	N	N
Windows XP Home, Media Center, and Tablet PC Editions	OR, SP1, SP2	N	N	N	N
	x64	N	N	N	N
Windows NT 4.0 (Workstation, Server)	SP5, SP6a	N	N	N	N
Windows 2000 (Professional, Server, Advanced Server, DataCenter)	OR, SP1, SP2, SP3, SP4	Y	Y	Y	N
Windows 2003	OR, SP1	Y	Y	Y	Y
	R2	Y	Y	Y	Y
	SP2	Y	Y	Y	Y
	x64	N	N	N	N
Windows Vista	OR, SP1	Y <sup>a</sup>	Y <sup>b</sup>	Y	Y
	SP2	N	P	Y	Y
Windows Vista x64	OR, SP1	N	N	Y	Y
	SP2	N	N	Y	Y

OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See “Key” on page 8.

Item	Version	Enterprise Vault			
		6.0	7.0	2007	8.0
Windows 7	OR	N	N	N	Y <sup>c</sup>
	x64	N	N	N	Y <sup>c</sup>

- a. Requires Enterprise Vault 6.0 SP4 or later service pack.
- b. Requires Enterprise Vault 7.0 SP1 or later service pack.
- c. Requires Enterprise Vault 8.0 SP3 or later service pack. For more information about Enterprise Vault support for Windows 7, see technical note 346085 at <http://entsupport.symantec.com/docs/346085>.

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**Note:** The language variants of the Enterprise Vault Outlook Add-Ins (User Extensions) are tested against new releases from Microsoft for each major Enterprise Vault release (for example, Enterprise Vault 7.0). The language variants are fully supported for Service Packs but are only tested if there is a known language dependency.

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## Windows email clients

Item	Version	Enterprise Vault			
		6.0	7.0	2007	8.0
Exchange Client	4.0.837.0, 5.0.1458.47	N	N	N	N
Outlook 97	8.02.4212, 8.03.4629, 8.03.5619, 8.04.8018	N	N	N	N
Outlook 98	8.5.5104.6, 8.5.5603.0, 8.5.6204.0, 8.5.6614.0, 8.5.7806.0	N	N	N	N
Outlook 2000	9.0.0.2711, SR-1, SR-1a, SP2, SP3	Y	Y	Y	N
Outlook 2002 <sup>a, b</sup>	10.2627.2625, SP1, SP2, SP3	Y	Y	Y	N

Item	Version	Enterprise Vault			
		6.0	7.0	2007	8.0
Outlook 2003 <sup>c</sup>	11.5608.5606, SP1	Y	Y	Y	Y
	SP2	Y <sup>d</sup>	Y <sup>d</sup>	Y <sup>d</sup>	Y <sup>d</sup>
	SP3	Y <sup>e</sup>	Y <sup>e</sup>	Y <sup>e</sup>	Y <sup>e</sup>
Outlook 2007	OR	Y <sup>f</sup>	Y <sup>g</sup>	Y	Y
	SP1	Y <sup>e</sup>	Y <sup>e</sup>	Y <sup>e</sup>	Y <sup>e</sup>
	SP2	N	Y <sup>e</sup>	Y <sup>e</sup>	Y <sup>e</sup>
Outlook 2010	OR	N	N	N	N

- a. If you use Outlook 2002, apply SP2 or both SP1 and hotfix [314982](#). This resolves a problem when trying to forward archived messages that have attachments. See the Administration Console help for more details.
- b. There is a problem with Outlook 2002 that prevents the contents of Enterprise Vault shortcuts from being displayed in the Outlook preview pane. A Microsoft hotfix addresses this problem for Outlook 2002, and it is already included in Outlook 2003. Once you have installed the hotfix for Outlook 2002, or you have installed Outlook 2003, there are several registry values to set on each client computer to make the preview pane work. There is a new setting in `DesktopSettings.txt` that makes the Enterprise Vault client automatically create the registry values that are needed. For more information, see the description of `FixOutlookPreviewPane` in the “Configuring Clients” section of the Administration Console help.
- c. The Outlook 2003 feature to connect to an Exchange Server account by using Remote Procedure Call (RPC) over HTTP is supported only if you are using Enterprise Vault User Extensions 6.0 SP3 and Enterprise Vault Server 6.0 SP3, or later service pack.
- d. See technical note 281568 at <http://entsupport.symantec.com/docs/281568>.
- e. An issue exists in Outlook 2003 SP3 and Outlook 2007, with items that have 2048 or more recipients in the TO, CC or BCC fields, or have more than 2048 attachments. See technical note 296572 at <http://entsupport.symantec.com/docs/296572>. If you are likely to be affected by this issue, it is addressed by Microsoft hotfixes. For Outlook 2003 SP3, see <http://support.microsoft.com/kb/948073>. For Outlook 2007, see <http://support.microsoft.com/kb/951995>. The recommended registry value is 0xFFFFFFFF.
- f. Requires Enterprise Vault 6.0 SP4 or later service pack.
- g. Requires Enterprise Vault 7.0 SP1 or later service pack.



## Mac client operating systems

Item	Version	Enterprise Vault			
		6.0	7.0	2007	8.0
Mac OS X	10.4	N	N	N	N
	10.5.x	N	N	N	Y <sup>a</sup>
	10.6	N	N	N	P

a. Requires Enterprise Vault 8.0 SP2 or later service pack.

## Mac email clients

Item	Version	Enterprise Vault			
		6.0	7.0	2007	8.0
Entourage	2004	N	N	N	P
	2008 (12.1.5 or later)	N	N	N	Y <sup>a</sup>
	2008 (13.x)	N	N	N	P

a. Requires Enterprise Vault 8.0 SP2 or later service pack.

## Mac client browsers

The Enterprise Vault OWA Extensions are not supported for OWA client access from Safari or Firefox.

Item	Version	Enterprise Vault			
		6.0	7.0	2007	8.0
Safari	3.2.1 or later	N	N	N	Y <sup>a</sup>
	4.x	N	N	N	Y <sup>a</sup>
Mozilla Firefox	3.x	N	N	N	P

a. Requires Enterprise Vault 8.0 SP2 or later service pack.

## Legacy Mac client support

The following table shows support for Mac clients by versions of Enterprise Vault before version 8.0 SP2.

Item	Version	Enterprise Vault			
		6.0	7.0	2007	8.0
Outlook 2001	–	Y	N	N	N
Internet Explorer	5.0, 5.2	Y	N	N	N
Entourage	2004	N	Y <sup>a</sup>	Y <sup>a</sup>	Y <sup>b</sup>
	2008 OR	N	N	N	N
	2008 SP1	N	N	Y <sup>a, c</sup>	Y <sup>a, c</sup>
Safari	2.0.4	N	Y <sup>d</sup>	Y <sup>d</sup>	P
	3.x	N	P	P	P
Mozilla Firefox	1.5, 2.0, 3.0	N	N	P	P

- a. For all versions of Entourage, support is for customized shortcuts only.
- b. Requires Enterprise Vault 8.0 SP3 or later service pack.
- c. Requires Microsoft Office 2008 for Mac client 12.1.2 update.
- d. Enterprise Vault Browser Search (search.asp) using Windows authentication works in Safari. Enterprise Vault Browser Search using Domino authentication has not been tested. You cannot use Archive Explorer or Integrated Search in Safari.

# Desktop search utilities

## Windows Desktop Search (WDS) and Windows Search (WS)

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**Note:** Enterprise Vault 8.0 supports WDS and WS only on 32-bit versions of Microsoft Windows XP, Vista, and Windows 7. Support for WS on Windows 7 32-bit requires Enterprise Vault 8.0 SP4 or later.

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Item	Version	WDS 2.6.x	WDS 3.x	WS 4.0
Enterprise Vault Outlook Add-In (User Extensions) <sup>a</sup>	7.0, 2007 OR	N	N	N
	2007 SP1 or SP2	N	Y <sup>b</sup>	N
	2007 SP3 or later	N	Y	Y
	8.0, SP1, SP2, SP3, SP4	N	Y <sup>c</sup>	Y <sup>c</sup>
Enterprise Vault HTTP-only Outlook Add-In (Self-Installing User Extensions (MSI installation)) <sup>a</sup>	7.0, 2007 OR	N	N	N
	2007 SP1 or SP2	N	Y <sup>b</sup>	N
	2007 SP3 or later	N	Y	Y
	8.0, SP1, SP2, SP3, SP4	N	Y <sup>c</sup>	Y <sup>c</sup>
Enterprise Vault HTTP-only Self-Installing Outlook Add-In (Self-Installing User Extensions (installed from Web page)) <sup>a</sup>	7.0, 2007 OR or later	N	N	N
	8.0, SP1, SP2, SP3, SP4	N	N	N

a. For information about making the Enterprise Vault Add-Ins/User Extensions available, see the Enterprise Vault *Installing and Configuring* guide.

b. Deployment of Enterprise Vault 2007 SP3 is recommended.

c. WDS does not index the contents of Vault Caches on computers that are running the 64-bit versions of Windows XP SP2 or Windows Server 2003.

## X1® Content Connector for Enterprise Vault

Item	Version	X1 Content Connector for Enterprise Vault
Enterprise Vault Outlook Add-In (User Extensions) <sup>a</sup>	6.0	Y
	7.0	Y
	2007	P
	8.0	P
Enterprise Vault HTTP-only Outlook Add-In (Self-Installing User Extensions (MSI installation)) <sup>a</sup>	6.0	Y
	7.0	Y
	2007	P
	8.0	P
Enterprise Vault HTTP-only Self-Installing Outlook Add-In (Self-Installing User Extensions (installed from Web page)) <sup>a</sup>	6.0	Y
	7.0	Y
	2007	P
	8.0	P

a. For information about making the Enterprise Vault Add-Ins/User Extensions available, see the Enterprise Vault *Installing and Configuring* guide.

# Enterprise Vault Mobile Search compatibility with Enterprise Vault

Enterprise Vault Mobile Search accepts valid connection requests from most common mobile devices that run a Web browser, without the need for any device-specific configuration.

For information about installing and configuring Mobile Search, see the *Setting up Exchange Server Archiving* manual.

Item	Version	Enterprise Vault			
		6.0	7.0	2007	8.0
Enterprise Vault Mobile Search	8.0 SP2, SP3, SP4	N	N	N	Y <sup>a</sup>

- a. Enterprise Vault Mobile Search requires the Enterprise Vault 8.0 SP1 or later API Runtime. You must ensure that the API Runtime version and the Enterprise Vault server version are the same.



# File System Archiving (FSA)

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**Note:** In Enterprise Vault 2007, the term *FSA Agent* replaced the term *Placeholder service*. The FSA Agent is the Placeholder service plus support for File Blocking and FSA Reporting.

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## Content platforms

### Support for FSA Agent/Placeholder service on Windows

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**Note:** File System Archiving in Enterprise Vault 2007 or later does not support FAT32 file systems.

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Enterprise Vault File System Archiving requires an FSA Agent/Placeholder service to be installed on the target file server to allow Windows placeholders to be created and accessed. The FSA Agent/Placeholder service is supported for use with the following Windows operating systems.

Item	Version	Enterprise Vault			
		6.0	7.0	2007	8.0
Windows 2000 Server	OR	N	N	N	N
	SP1, SP2 <sup>a</sup>	Y	N	N	N
	SP3, SP4	Y	y <sup>b</sup>	Y <sup>b</sup>	y <sup>b</sup>

*OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See “Key” on page 8.*

**Content platforms**

Item	Version	Enterprise Vault			
		6.0	7.0	2007	8.0
Windows 2000 Advanced Server	OR	N	N	N	N
	SP1, SP2	Y	N	N	N
	SP3	Y	Y <sup>b</sup>	Y <sup>b</sup>	N
	SP4	Y	Y <sup>b</sup>	Y <sup>b</sup>	Y <sup>b</sup>
Windows 2000 DataCenter	OR	N	N	N	N
	SP1, SP2	Y	N	N	N
	SP3	Y	Y <sup>b</sup>	Y <sup>b</sup>	N
	SP4	Y	Y <sup>b</sup>	Y <sup>b</sup>	Y <sup>b</sup>
Windows Server 2003	OR	Y	Y	N	N
	SP1	Y <sup>c</sup>	Y <sup>d</sup>	Y <sup>d</sup>	Y <sup>d</sup>
	R2	Y	Y	Y	Y
	R2 SP2	Y <sup>e</sup>	Y <sup>f</sup>	Y	Y
Windows Server 2003 x64 edition (using WOW64)	OR	N	N	N	N
Windows Server 2003 x64 edition	OR, SP1, R2, R2 SP2	N	N	Y <sup>g</sup>	Y <sup>g</sup>
Windows Storage Server 2003	SP1	Y	Y <sup>d</sup>	Y <sup>d</sup>	Y <sup>d</sup>
	SP2	Y <sup>e</sup>	Y <sup>f</sup>	Y	Y
Windows Storage Server 2003 x64 edition	OR	N	N	N	N
	SP1	N	N	N	N
	SP2	N	N	N	N
Unified Data Storage Server 2003	OR	N	N	Y	Y
	x64 edition	N	N	Y	Y
Windows Server 2008	SP1	N	N	Y <sup>h, i</sup>	Y
	SP2	N	N	Y <sup>h, i</sup>	Y
	R2	N	N	N	Y <sup>j</sup>

OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See “Key” on page 8.



Item	Version	Enterprise Vault			
		6.0	7.0	2007	8.0
Windows Server 2008 x64 edition (using WOW64)	SP1	N	N	N	N
	SP2	N	N	N	N
	R2	N	N	N	N
Windows Server 2008 x64 edition	SP1	N	N	Y <sup>h, i</sup>	Y
	SP2	N	N	Y <sup>h, i</sup>	Y
	R2	N	N	N	Y <sup>j</sup>
Windows Storage Server 2008	OR	N	N	N	Y
Windows Storage Server 2008 x64 edition	OR	N	N	N	Y

- a. If the system is under heavy load, contact Microsoft for the latest DCOM rollup fixes (ref: [295549](#)).
- b. On a file server on which you are installing the FSA Agent/Placeholder service using the Install FSA Agent or Install Placeholder wizard in the Administration Console, the minimum requirement is SP4 + Update rollup package 1 for SP4.
- c. There may be some issues with Enterprise Vault 6.0; see technical note 276196 at <http://entsupport.symantec.com/docs/276196>.
- d. This version is a minimum requirement on a file server if you are installing the FSA Agent/Placeholder service using the Install FSA Agent or Install Placeholder wizard in the Administration Console. If you install the FSA Agent/Placeholder service by running the MSI Installer kit, then this version is not mandatory.
- e. Requires Enterprise Vault 6.0 SP4 or later service pack.
- f. Requires Enterprise Vault 7.0 SP1 or later service pack.
- g. The Enterprise Vault FSA Reporting Web service is not supported on Windows Server 2003 x64 edition.
- h. Requires Enterprise Vault 2007 SP3 or later service pack.
- i. Enterprise Vault FSA is supported in clustered Windows Server 2008 environments from Enterprise Vault 2007 SP4.
- j. Requires Enterprise Vault 8.0 SP3 or later service pack.

## Support for placeholders on EMC Celerra

Enterprise Vault supports the creation and access of placeholders on EMC Celerra devices running the following operating system.

Item	Version	Enterprise Vault			
		6.0	7.0	2007	8.0
DART	5.5	N	Y	Y	Y
	5.6.38 or later	N	N	Y <sup>a</sup>	Y

a. Requires Enterprise Vault 2007 SP4 or later service pack.

## Support for Network Appliance Data ONTAP

Enterprise Vault File System Archiving is supported to archive from Network Appliance Data ONTAP as shown in the following table.

For more information on supported configurations of Enterprise Vault and Network Appliance MultiStore devices, see technical note 286526 at <http://entsupport.symantec.com/docs/286526>.

**Note:** The major and minor releases of Data ONTAP are supported, in accordance with Network Appliance's recommendations. In the following table, *n* represents any minor version number.

Item	Version	Enterprise Vault			
		6.0	7.0	2007	8.0
Data ONTAP	7.0. <i>n</i> , 7.1. <i>n</i>	Y	Y	Y	N
	7.2. <i>n</i>	Y	Y	Y	Y
	7.3. <i>n</i>	N	P	Y <sup>a</sup>	Y
	8.0	N	N	N	P
MultiStore (vFiler) running Data ONTAP	Data ONTAP 7.0. <i>n</i> , 7.1. <i>n</i>	Y <sup>b</sup>	Y <sup>b</sup>	Y <sup>b</sup>	N
	Data ONTAP 7.2. <i>n</i>	Y	Y	Y	Y
	Data ONTAP 7.3. <i>n</i>	N	P	Y <sup>a</sup>	Y
	Data ONTAP 8.0	N	N	N	P

OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See "Key" on page 8.

- a. Enterprise Vault 2007 SP5 or later service pack.
- b. A limitation with versions of Network Appliance Data ONTAP earlier than Data ONTAP 7.2 prevents Enterprise Vault from working correctly with Network Appliance MultiStore (vFiler) systems. Enterprise Vault is unable to create an fpolicy on the filer automatically, and an error message appears in the event log on the Enterprise Vault server.

For details of how to create an fpolicy for Enterprise Vault to use, see technical note 280369 at <http://entsupport.symantec.com/docs/280369>.

## Support for IBM N series

Enterprise Vault File System Archiving is supported to archive from IBM N series enterprise storage as shown in the following table.

Item	Version	Enterprise Vault			
		6.0	7.0	2007	8.0
IBM N series running Data ONTAP	Data ONTAP 7.1.n	N	N	Y	N
	7.2.n	N	N	Y	Y
	7.3.n	N	N	Y <sup>a</sup>	Y
MultiStore (vFiler) running Data ONTAP	Data ONTAP 7.1.n	N	N	Y <sup>b</sup>	N
	Data ONTAP 7.2.n	N	N	Y	Y
	Data ONTAP 7.3.n	N	N	Y <sup>a</sup>	Y

- a. Enterprise Vault 2007 SP5 or later
- b. A limitation with versions of Data ONTAP earlier than Data ONTAP 7.2 prevents Enterprise Vault from working correctly with MultiStore (vFiler) systems. Enterprise Vault is unable to create an fpolicy on the filer automatically, and an error message appears in the event log on the Enterprise Vault server.

For details of how to create an fpolicy for Enterprise Vault to use, see technical note 280369 at <http://entsupport.symantec.com/docs/280369>.

## Unsupported content platforms

For reference, Enterprise Vault File System Archiving does not support the following content platforms.

Item	Version	Enterprise Vault			
		6.0	7.0	2007	8.0
Windows NT	4.0	N	N	N	N
Linux	All varieties	N	N	N	N
Unix	All varieties	N	N	N	N
Apple Macintosh	All versions	N	N	N	N
Novell	All versions	N	N	N	N
VxFS	All versions	N	N	N	N
SAM-FS	All versions	N	N	N	N
SAMBA	All versions	N	N	N	N
EMC Centera (CIFS)	All versions	N	N	N	N
NetApp NFS volumes	All versions	N	N	N	N
NetApp Multi-protocol volumes	All versions	N	N	N	N
NetApp SnapLock volumes	All versions	N	N	N	N
NetApp Read Only volumes	All versions	N	N	N	N

# Client access

## Supported client access

Enterprise Vault File System Archiving supports the following operating systems for placeholder and file internet shortcut access.

Item	Enterprise Vault			
	6.0	7.0	2007	8.0
Windows XP	Y	Y	Y	Y
Windows 2000 Professional	Y	Y	Y	Y
Windows 2000 Server	Y	Y	Y	Y
Windows 2003 Server	Y	Y	Y	Y
Windows 2003 R2 Server	Y	Y	Y	Y
Windows Vista	Y	Y	Y	Y
Windows 7	N	N	N	Y <sup>a</sup>

a. Requires Enterprise Vault 8.0 SP4 or later service pack.

## Unsupported client access

Enterprise Vault File System Archiving does not support the following operating systems for placeholder and file internet shortcut access.

Item	Version	Enterprise Vault			
		6.0	7.0	2007	8.0
Apple Macintosh	OS 9 <sup>a</sup>	N	N	N	N
Apple Macintosh	10. <i>n.n</i> <sup>a</sup>	N	N	N	N
Linux	All varieties	N	N	N	N
Unix	All varieties	N	N	N	N
Windows	Mobile	N	N	N	N
Windows	95, 98, ME	N	N	N	N

OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See “Key” on page 8.

**Content protocols**

Item	Version	Enterprise Vault			
		6.0	7.0	2007	8.0
Windows	Media	N	N	N	N
Windows	PocketPC	N	N	N	N
IBM OS/2	All versions	N	N	N	N

- a. File Internet Shortcuts and Placeholders are not supported via either Apple File Protocol (AFP) or Server Message Block (SMB).

## Content protocols

### Supported content protocols

Enterprise Vault File System Archiving currently supports the following protocols.

Item	Version	Enterprise Vault			
		6.0	7.0	2007	8.0
Windows CIFS	2000, 2003, R2, WSS, WSS R2	Y	Y	Y	Y
	2008	N	N	Y	Y
NetApp Data ONTAP CIFS	7.0.n	Y	Y	Y	N
	7.1	Y	Y	Y	N
	7.2	Y	Y	Y	Y
	7.3	N	P	Y	Y
EMC Celerra CIFS	DART 5.5	Y	Y	Y	Y
	5.6.38	N	N	Y	Y
EMC Celerra Multi protocol	DART 5.5	Y	Y	Y	Y
	5.6.38	N	N	P	P

## Unsupported content protocols

For reference, Enterprise Vault File System Archiving currently does not support the following protocols.

Item	Version	Enterprise Vault			
		6.0	7.0	2007	8.0
Unix NFS	All varieties	N	N	N	N
Linux NFS	All varieties	N	N	N	N
Unix CIFS	All varieties	N	N	N	N
Linux CIFS	All varieties	N	N	N	N
Windows NFS	2003, R2	N	N	N	N
Windows Services for Novell	All versions	N	N	N	N
Windows Services for Mac	All versions	N	N	N	N
Windows AFP	All versions	N	N	N	N
NetApp Data ONTAP NFS	All versions	N	N	N	N
NetApp Data ONTAP Multi-Protocol	All versions	N	N	N	N
EMC Celerra NFS only	All versions	N	N	N	N
SAMBA SMB	All versions	N	N	N	N
AppleTalk Remote Access Protocol (ARAP)	All versions	N	N	N	N
AppleTalk Control Protocol (ATCP)	All versions	N	N	N	N

## Supported Windows components

Enterprise Vault File System Archiving placeholder and file internet shortcuts have been tested with the following Windows components. If a Windows component does not appear on this list, it is advisable to perform a proof of concept validation of a production system prior to installation.

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**Note:** Where applicable, the support shown is based on the Enterprise Vault FSA Agent/Placeholder service and application hosted on the same file server.

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All the components described in this section are 32-bit, unless 64-bit is explicitly stated.

Item	Version	Enterprise Vault			
		6.0	7.0	2007	8.0
FAT16	All versions	N	N	N	N
FAT32	All versions	N	N	N	N
NTFS 1.2 (also referred to as 4.0)	NT 3.51, NT 4	N	N	N	N
NTFS 3.0 (also referred to as 5.0)	2000	Y	Y	Y	Y
NTFS 3.1 (also referred to as 5.1)	2003, R2	Y	Y	Y	Y
EFS (Encrypting File System)	2000, 2003, R2	N	N	N	P
Volume Mount Points	2000, 2003, R2	Partial <sup>a</sup>	Partial <sup>a</sup>	Partial <sup>a</sup>	Partial <sup>a</sup>
Directory Junction Points	2000, 2003, R2	Partial <sup>b</sup>	Partial <sup>b</sup>	Partial <sup>b</sup>	Partial <sup>b</sup>
Hard Links	2000, 2003, R2	P	P	P	N
Symbolic Links	Vista	P	P	P	N
Alternate Data Streams	2000, 2003, R2	Y <sup>c</sup>	Y <sup>c</sup>	Y <sup>c</sup>	Y <sup>c</sup>
Quotas	2000, 2003, R2	N	Partial <sup>d</sup>	Partial <sup>d</sup>	Partial <sup>d</sup>
Volume Shadow Copy	2003, R2	N	N	N	Y <sup>e</sup>
Native Structured Storage	2000, 2003	P	P	P	P
File Compression	2000, 2003, R2	P	P	Partial <sup>f</sup>	Partial <sup>f</sup>
Single Instance Storage	2000, 2003, R2	P	P	P	P

OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See “Key” on page 8.



Item	Version	Enterprise Vault			
		6.0	7.0	2007	8.0
Microsoft DFS Namespace	2000, 2003, R2	Y <sup>g</sup>	Y <sup>g</sup>	Y <sup>g</sup>	Y <sup>g</sup>
	2008	N	N	N	Y <sup>g</sup>
Microsoft DFS Replication (FRS)	2000, 2003, 2008	N	N	N	Y <sup>h</sup>
Microsoft DFS-R (RDC)	2000, 2003, R2, 2008	N	N	N	Y <sup>h</sup>

- a. A single mount point created as an Enterprise Vault volume and all its subfolders are supported. The subfolders can also be archiving targets. Neither nested mount points, nor volume targets added above the mount point are supported.
- b. A single junction point created as an Enterprise Vault volume and all its subfolders are supported. The subfolders can also be archiving targets. Nested junction points are not supported.
- c. Enterprise Vault will retain Alternate Data Streams on Placeholders.
- d. On Windows 2003 SP1, users with a Windows Quota are able to archive, recall, and restore items even after the quota limit is reached. On Windows 2003 SP2 Storage Server R2, the Windows FSRM Quota limits work as expected.
- e. Requires Enterprise Vault 8.0 SP1 or later service pack.
- f. An archived file that was originally compressed with Windows compression will be recalled uncompressed when accessed through FSA. The recalled file cannot be re-compressed with Windows compression due to a Microsoft limitation.
- g. Placeholder access is supported. Both folder location tracking and archiving from a DFS Namespace are not supported. For more information, see technical note 282891 at <http://entsupport.symantec.com/docs/282891>.
- h. Only internet shortcuts are supported. Placeholders are not supported.

## Cluster support for FSA services

The following table shows the cluster server software that can be used to provide high availability of the Enterprise Vault FSA services.

In Enterprise Vault 7.0 onwards, support for the cluster server software shown in the table is built in to Enterprise Vault. In Enterprise Vault 6.0 SP2 and later service packs, a manual configuration procedure is required.

Item	Version	Enterprise Vault			
		6.0	7.0	2007	8.0
Microsoft Cluster Server included with Windows 2000 Server	Advanced Server, Datacenter Server	Y <sup>a</sup>	Y	Y	P
Microsoft Cluster Server included with Windows Server 2003	Enterprise Edition SP1	Y <sup>a</sup>	Y	Y	N
	SP2	N	Y	Y	Y
	R2	Y <sup>a</sup>	Y	Y	Y
	R2 SP2	N	Y	Y	Y
Microsoft Cluster Server included with Windows Server 2003 x64 edition	OR	N	N	Y	Y
Microsoft Cluster Server included with Windows Server 2003 x64 edition (using WOW64)	OR	N	N	N	N
Microsoft Cluster Server included with Windows Server 2008	SP1, SP2	N	N	Y <sup>b</sup>	Y
	R2	N	N	N	Y <sup>c</sup>
Microsoft Cluster Server included with Windows Server 2008 x64 edition	SP1, SP2	N	N	Y <sup>b</sup>	Y
	R2	N	N	N	Y <sup>c</sup>

Item	Version	Enterprise Vault			
		6.0	7.0	2007	8.0
Microsoft Cluster Server included with Windows Server 2008 x64 edition (using WOW64)	SP1, SP2	N	N	N	N
	R2	N	N	N	N
VERITAS Cluster Server (VCS)	4.3 MP1 or later <sup>d</sup>	Y <sup>e</sup>	Y	Y	N
	5.0	Y	Y	Y	Y
	5.1	N	N	P	Y <sup>f</sup>
VERITAS Cluster Server (VCS) x64 edition	5.0	N	N	N	Y <sup>f</sup>
	5.1	N	N	P	Y <sup>f</sup>

- a. Requires Enterprise Vault 6.0 SP2 or later service pack. For more information, see the following technical notes: <http://entsupport.symantec.com/docs/283283> and <http://entsupport.symantec.com/docs/283303>.
- b. Enterprise Vault FSA is supported in clustered Windows Server 2008 environments from Enterprise Vault 2007 SP4.
- c. Requires Enterprise Vault 8.0 SP4 or later service pack.
- d. For Enterprise Vault FSA, VCS 4.3 MP1 is also the base version for VCS x64 support.
- e. Requires Enterprise Vault 6.0 SP2 or later service pack. For more information, see the following technical notes: <http://entsupport.symantec.com/docs/283197> and <http://entsupport.symantec.com/docs/283258>.
- f. Requires Enterprise Vault 8.0 SP1 or later service pack.

## Supported applications

Enterprise Vault File System Archiving placeholder and file internet shortcuts have been tested with the following applications. If a third-party application does not appear on this list, it is advisable to perform a proof of concept validation of a production system prior to installation.

### Notes

- Where applicable, the support shown is based on the Enterprise Vault FSA Agent/Placeholder service and application hosted on the same file server.
- Use of some unsupported third-party file managers can result in corruption of placeholders and potential data loss.

Item	Version	Enterprise Vault			
		6.0	7.0	2007	8.0
EMC Replistor	All versions	N	N	N	N
NSIS DoubleTake	All versions	N	P	P	Y <sup>a</sup>
IBM Tivoli Storage Manager Client	5.3.3	Y <sup>b</sup>	Y <sup>b</sup>	Y <sup>b</sup>	P
	5.4	N	P	P	P
	5.5	P	P	P	P
Symantec Storage Central	All versions	Partial <sup>c</sup>	Partial <sup>c</sup>	Partial <sup>c</sup>	P
Symantec Storage Exec	5.3 or earlier	Partial <sup>d</sup>	Partial <sup>d</sup>	Partial <sup>d</sup>	N
	5.5	Partial <sup>e</sup>	Partial <sup>e</sup>	Partial <sup>e</sup>	N
Symantec Backup Exec, FSA Agent only	11d, 11d CPO, 11d DLO	N	N	N	N
	12	N	N	Y	Y
	12.5	N	N	P	P
Symantec Backup Exec, System Recovery	All versions	N	N	N	N

Item	Version	Enterprise Vault			
		6.0	7.0	2007	8.0
Veritas NetBackup <sup>f</sup>	5.1	N	N	N	N
	5.1, x64 edition	N	N	N	N
	6.0, 6.5	P	P	Y <sup>g</sup>	Y <sup>g</sup>
	6.0, x64 edition	N	N	N	N
	6.5, x64 edition	N	N	P	P
Symantec NetBackup	7.0	N	N	N	P
NetApp SnapShot	ONTAP 7.2.n, 7.3	N	Y	Y	Y
NetApp SnapRestore	ONTAP 7.2.n, 7.3	N	Y	Y	Y
NetApp SnapRestore + Windows Shadow Copy Client	ONTAP 7.2.n, 7.3	N	N <sup>h</sup>	N <sup>h</sup>	N <sup>h</sup>
NetApp SnapRestore + Single item access	ONTAP 7.2.n, 7.3	N	N <sup>h</sup>	N <sup>h</sup>	N <sup>h</sup>
NetApp SnapMirror	ONTAP 7.2.n, 7.3	N	Y	Y	Y
NetApp SnapMirror Sync	ONTAP 7.2.n, 7.3	N	Y	Y	Y
NetApp SnapVault	ONTAP 7.2.n, 7.3	N	Y	Y	Y
NetApp SnapVault Restore	ONTAP 7.2.n, 7.3	N	Y	Y	Y
NetApp SnapVault + Windows Shadow Copy Client	ONTAP 7.2.n, 7.3	N	N <sup>h</sup>	N <sup>h</sup>	N <sup>h</sup>
NetApp SnapVault + Single item access	ONTAP 7.2.n, 7.3	N	N <sup>h</sup>	N <sup>h</sup>	N <sup>h</sup>
NetApp FlexClone	ONTAP 7.2.n, 7.3	N	Y	Y	Y
NetApp VFM	—	N	P	P	P
Veritas Replication Exec	3.1	N	N	N	N
Veritas Volume Replicator	5.0	N	Y	Y	P
ExtremeZ-IP File Server	All versions	N	N	N	N

a. Requires Enterprise Vault 8.0 SP3 or later service pack. For more information, see technical note 345954 at <http://entsupport.symantec.com/docs/345954>.

**Supported applications**

- b. IBM added support for offline files in TSM Client 5.3.3. All versions previously released will cause a placeholder recall during backup. For more information, refer to IBM's article:  
[http://www.ibm.com/support/docview.wss?rs=0&q1=ic48192&uid=swg21227613&loc=en\\_US&cs=utf-8&cc=us&lang=en](http://www.ibm.com/support/docview.wss?rs=0&q1=ic48192&uid=swg21227613&loc=en_US&cs=utf-8&cc=us&lang=en).
- c. Storage Central: Reporting will display the true size of the files contained on the file system; that is, 4 KB for each placeholder. File Blocking functionality is supported. Quota functionality in Storage Central is unsupported and must be disabled.
- d. Storage Exec 5.3 or earlier: Reporting will display the true size of the files contained on the file system; that is, 4 KB for each placeholder. File Blocking functionality is supported. Quota functionality in Storage Exec is unsupported and must be disabled.
- e. Storage Exec 5.5: Reporting will display the original size of the files contained on the file system. File Blocking functionality is supported. Quota functionality in Storage Exec is unsupported and must be disabled. However, quota functionality can be used on Storage Exec 5.5 with hotfix 5.
- f. See technical note 286168 at <http://entsupport.symantec.com/docs/286168>.
- g. If you restore FSA placeholders using Veritas NetBackup and the NetBackup option 'If the destination file already exists then Overwrite existing files' is selected, then the restore action will fail.
- h. Symantec and NetApp are aware of the limitation of single item restore and are jointly working towards a solution.

# Enterprise Vault server and FSA Agent/Placeholder service component

It is possible to combine the optional Enterprise Vault FSA Agent/Placeholder service component with a different version of the Enterprise Vault server, as shown in the following table.

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**Note:** Support is provided for backwards compatibility, but new features may not be available until the FSA Agent/Placeholder service version is aligned with the Enterprise Vault server version.

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Enterprise Vault server version	Enterprise Vault FSA Agent/Placeholder service component version
Enterprise Vault 6.0 SP3 or later service packs	Enterprise Vault 7.0 and service packs
Enterprise Vault 7.0 and service packs	Enterprise Vault 6.0 SP3 or later service packs Enterprise Vault 2007 and service packs
Enterprise Vault 2007 and service packs	Enterprise Vault 7.0 and service packs <sup>a</sup>
Enterprise Vault 2007 SP4 or later service pack	Enterprise Vault 8.0 and service packs <sup>a</sup>
Enterprise Vault 8.0 and service packs	Enterprise Vault 2007 SP4 or later service pack <sup>a</sup>

a. To use the Enterprise Vault FSA Reporting feature, you must use compatible versions of the Enterprise Vault FSA Agent and Enterprise Vault Reporting. For details, see technical note 297390 at <http://entsupport.symantec.com/docs/297390>.





# Domino mailbox archiving and journal archiving

## Domino mailbox archiving

Domino mailbox archiving and journal archiving are supported on Enterprise Vault.

### Domino mail server as an Enterprise Vault 8.0 archiving target

The following table shows support for Enterprise Vault 8.0 with combinations of operating system and Lotus Domino on a Domino mail server target.

Operating system	Version	Lotus Domino										
		6.5.4, 6.5.5, 6.5.6	7.0.0	7.0.1	7.0.2	7.0.3	7.0.4	8.0	8.0.1	8.0.2	8.5	8.5.1
Windows Server 2003	SP1, SP2	Y	Y	Y	Y	Y <sup>a</sup>	Y <sup>b</sup>	Y <sup>c</sup>	Y	Y <sup>d</sup>	Y <sup>e</sup>	Y <sup>b</sup>
	x64 edition	N	N	N	N	N	Y <sup>b</sup>	N	Y <sup>c</sup>	Y <sup>d</sup>	Y <sup>e</sup>	Y <sup>b</sup>
AIX 5L	5.3, 6.1	Y	Y	Y	Y	Y <sup>c</sup>	Y <sup>b</sup>	Y <sup>c</sup>	Y	Y <sup>d</sup>	Y <sup>e</sup>	Y <sup>b</sup>
Solaris 10	–	Y	Y	Y	Y	Y	Y <sup>b</sup>	Y <sup>c</sup>	Y	Y <sup>d</sup>	Y <sup>e</sup>	Y <sup>b</sup>
Red Hat Enterprise Linux	5	Y	Y	Y	Y	Y	Y <sup>b</sup>	Y	Y	Y <sup>d</sup>	Y <sup>e</sup>	Y <sup>b</sup>
i5/OS	V5R4, V6R1	Y	Y	Y	Y	Y <sup>c</sup>	Y <sup>b</sup>	Y	Y	Y <sup>d</sup>	Y <sup>e</sup>	Y <sup>b</sup>

a. All supported Enterprise Vault languages except Hebrew.

- b. Requires Enterprise Vault 8.0 SP3 or later service pack. For guidance, see technical note 314678 at <http://entsupport.symantec.com/docs/314678>.
- c. Both 64-bit and 32-bit Domino Server are supported.
- d. Requires Enterprise Vault 8.0 SP1 or later service pack. Support for Enterprise Vault 8.0 OR depends on the guidance given in technical note 314678 at <http://entsupport.symantec.com/docs/314678>.
- e. Lotus Domino Mail Server 8.5 is supported only as a target server with Enterprise Vault 8.0 SP1 and SP2. For more details, see technical note 314678 at <http://entsupport.symantec.com/docs/314678>. Lotus Domino Mail Server 8.5 is fully supported with Enterprise Vault 8.0 SP3 or later.

## Domino mail server as an Enterprise Vault 2007 archiving target

The following table shows support for Enterprise Vault 2007 with combinations of operating system and Lotus Domino on a Domino mail server target.

		Lotus Domino										
Operating system	Version	6.5.4, 6.5.5, 6.5.6	7.0.0	7.0.1	7.0.2	7.0.3	7.0.4	8.0	8.0.1	8.0.2	8.5	8.5.1
Windows Server 2003	SP1, SP2	Y	Y	Y	Y	Y <sup>a, b</sup>	P	Y <sup>a, b</sup>	Y <sup>c</sup>	Y <sup>c</sup>	N	P
	x64 edition	N	N	N	N	N	P	N	Y <sup>c, d</sup>	Y <sup>c</sup>	N	P
AIX 5L	5.3, 6.1	Y	Y	Y	Y	Y <sup>a, b</sup>	P	Y <sup>a, b</sup>	Y <sup>c</sup>	Y <sup>c</sup>	N	P
Solaris 10	-	Y	Y	Y	Y	Y <sup>a, b</sup>	P	Y <sup>a, b</sup>	Y <sup>c</sup>	Y <sup>c</sup>	N	P
Red Hat Enterprise Linux	5	Y	Y	Y	Y	Y <sup>a, b</sup>	P	Y <sup>a, b</sup>	Y <sup>c</sup>	Y <sup>c</sup>	N	P
i5/OS	V5R4, V6R1	Y	Y	Y	Y	Y <sup>a, b</sup>	P	Y <sup>a, b</sup>	Y <sup>c</sup>	Y <sup>c</sup>	N	P

- a. Support from Enterprise Vault 2007 SP2.
- b. All supported Enterprise Vault languages except Hebrew.
- c. For more information, see technical note 314678 at <http://entsupport.symantec.com/docs/314678>.
- d. Both 64-bit and 32-bit Domino Server are supported.

## Enterprise Vault Domino Gateway

The following table shows support for Enterprise Vault with versions of Lotus Notes and Lotus Domino Server on an Enterprise Vault Domino Gateway.

You will need at least a Domino Messaging server license for each Enterprise Vault Domino Gateway.

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**Note:** In a production environment, the Enterprise Vault Domino Gateway should not be used as a general mail server.  
 64-bit Domino Server is not supported as a Domino gateway

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Item	Version	Enterprise Vault 2007	Enterprise Vault 8.0
Lotus Notes	7.0.2	Y	Y
	7.0.3	Y <sup>a</sup>	Y
	7.0.4	P	P
	8.0	Y <sup>a</sup>	Y
	8.0.1	P	Y
	8.0.2	P	Y <sup>b</sup>
	8.5	P	Y <sup>c</sup>
	8.5.1	P	P
Lotus Domino Server	7.0.2	Y	Y
	7.0.3	Y <sup>a</sup>	Y
	7.0.4	P	P
	8.0	Y <sup>a</sup>	Y
	8.0.1	P	Y
	8.0.2	P	Y <sup>b</sup>
	8.5	P	Y <sup>c</sup>
	8.5.1	P	P

- a. All supported Enterprise Vault languages except Hebrew, which is pending.
- b. Requires Enterprise Vault 8.0 SP1 or later service pack.
- c. Requires Enterprise Vault 8.0 SP3 or later service pack.

## Lotus Notes client with Enterprise Vault 8.0

The following table shows support for Enterprise Vault 8.0 with combinations of operating system and Lotus Notes Clients (basic and standard editions) on user workstations.

Operating system	Version	Lotus Notes Client										
		6.5.4, 6.5.5, 6.5.6	7.0.0	7.0.1	7.0.2	7.0.3	7.0.4	8.0	8.0.1	8.0.2	8.5	8.5.1
Windows XP	SP2	Y	Y	Y	Y	Y <sup>a</sup>	P	Y <sup>b</sup>	Y <sup>b,c</sup>	Y <sup>b,d</sup>	Y <sup>e</sup>	P
	SP3	Y	Y	Y	Y	Y <sup>a</sup>	P	Y <sup>b</sup>	Y <sup>b,c</sup>	Y <sup>b,d</sup>	Y <sup>e</sup>	P
Windows Vista	OR, SP1, SP2	N	N	N	P	Y <sup>a</sup>	P	Y <sup>b</sup>	Y <sup>b,c</sup>	Y <sup>b,d</sup>	Y <sup>e</sup>	P
Windows Vista x64 edition	OR, SP1	N	N	N	N	N	P	N	N	P	P	P
	SP2	N	N	N	N	N	P	N	N	P	P	P

- a. Enterprise Vault does not support the Hebrew Lotus Notes mail template.
- b. Enterprise Vault does not support the Hebrew, Korean, or Russian Lotus Notes mail templates.
- c. The Domino Web Access Lite client supplied with Lotus Domino 8.0.1 is not supported by Enterprise Vault 8.0.
- d. Requires Enterprise Vault 8.0 SP1 or later service pack.
- e. Requires Enterprise Vault 8.0 SP3 or later service pack. Enterprise Vault 8.0 SP3 does not support the Lotus Notes mail templates for the following languages: Simplified Chinese, Traditional Chinese, Japanese, Korean, and Russian. With Enterprise Vault 8.0 SP4 or later service pack, these language restrictions are lifted.

## Lotus Notes client with Enterprise Vault 2007

The following table shows support for Enterprise Vault 2007 with combinations of operating system and Lotus Notes Clients (basic and standard editions) on user workstations.

Operating system	Version	Lotus Notes Client										
		6.5.4, 6.5.5, 6.5.6	7.0.0	7.0.1	7.0.2	7.0.3	7.0.4	8.0	8.0.1	8.0.2	8.5	8.5.1
Windows XP	SP2	Y	Y	Y	Y	Y <sup>a, b</sup>	P	Y <sup>a</sup>	Y	P	P	P
	SP3	Y	Y	Y	Y	Y <sup>a</sup>	P	Y <sup>a</sup>	Y	P	P	P
Windows Vista	OR, SP1, SP2	N	N	N	P	Y <sup>a</sup>	P	Y <sup>a</sup>	Y	P	P	P

a. Support from Enterprise Vault 2007 SP2.

b. Enterprise Vault does not support the Hebrew Lotus Notes mail template.

## Enterprise Vault Web applications

The following table shows support for Enterprise Vault Web applications (that is, the applications that provide archive searching and related features such as restoring an archived item) with browsers on user workstations.

This section does not include browser requirements for Domino Web Access (DWA). Refer to your Domino product documentation for specific DWA browser requirements.

Item	Version	Enterprise Vault 2007	Enterprise Vault 8.0
Internet Explorer	6.0, 7.0, 8.0	Y	Y
Mozilla Firefox	Any	N	N
Safari	Any	N	N

## Domino journal archiving

Enterprise Vault’s support for Domino journal archiving was introduced before full Domino support. The tables in this section shows legacy support for Domino journal archiving against older versions of Enterprise Vault.

### Domino mail server

Item	Version	Enterprise Vault	
		6.0	7.0
Lotus Domino server	6, 6.5, 7.0, 7.0.1, 7.0.2	Y <sup>a</sup>	Y
	7.0.3, 7.0.4, 8.0, 8.0.1, 8.0.2, 8.5, 8.5.1	N	N

a. Requires Enterprise Vault 6.0 SP2 or later service pack.

### Lotus Notes clients

The Lotus Notes Client must be installed on the Enterprise Vault server that archives from the Domino journaling database.

Item	Version	Enterprise Vault	
		6.0	7.0
Lotus Notes client	6.5.4, 6.5.5, 6.5.6	Y	N
	7.0.1	Y	Y
	7.0.2, 7.0.3, 7.0.4, 8.0, 8.0.1, 8.0.2, 8.5, 8.5.1	N	N

## Mandatory Lotus Domino hotfixes

You must obtain Lotus Notes client and Lotus Domino Server hotfixes from IBM.

The Lotus Notes client hotfixes should be installed on every Enterprise Vault Server configured for Lotus Domino Archiving and every Enterprise Vault Domino Gateway server.

The Lotus Domino server hotfixes should be installed on every Enterprise Vault Domino Gateway server.

The Lotus Notes client hotfixes should be installed on the client from which you run `EVInstall.nsf`, if you do not run it on the Enterprise Vault Domino Gateway Server.

You do not need to apply the hotfixes to your target Domino mail servers or end user Lotus Notes clients.

Please quote the following PMR and hotfix numbers when contacting IBM support:

7.0.2 client: PMR 49545,019,866; hotfix 702HF1183

7.0.2 server: PMR 49545,019,866; hotfix 702HF1184

7.0.3 client: PMR 51278,019,866; hotfix 703HF693

7.0.3 server: PMR 51278,019,866; hotfix 703HF690

8.0 client: PMR 51279,019,866; hotfix 80HHF218

8.0 server: PMR 51279,019,866; hotfix 80HF453

8.0.1 client: PMR 56179,019,866; hotfix 801HHF197

8.0.1 server: PMR 51283,019,866; hotfix 801HF252

8.0.2 client: PMR 54202,019,866; hotfix 802HHF258

8.0.2 server: PMR 62772,019,866; hotfix 802HF513

8.5 client: none

8.5 server: none





# SharePoint archiving

## SharePoint server versions

Item	Version	Enterprise Vault			
		6.0	7.0	2007	8.0
SharePoint Portal Server 2001	OR, SP1, SP2a, SP3	N	N	N	N
SharePoint Portal Server 2003 with BCDL	OR, SP1, SP2	N	N	N	N
SharePoint Portal Server 2003 with SQL	OR, SP1, SP2	Y	Y	Y	Y
	SP3	Y	Y	Y	Y
Microsoft Office SharePoint Server 2007	OR	N	N	Y	Y
	SP1	N	N	Y <sup>a</sup>	Y <sup>a</sup>
	SP2	N	N	Y	Y
Microsoft Office SharePoint Server 2007 x64 edition	OR	N	N	Y <sup>b</sup>	Y
	SP1	N	N	Y <sup>a, b</sup>	Y <sup>a</sup>
	SP2	N	N	Y	Y

a. Kerberos authentication is supported from Enterprise Vault 2007 SP4.

b. Microsoft Office SharePoint Server x64 edition is supported from Enterprise Vault 2007 SP2.

## Windows SharePoint Services (WSS)

Item	Version	Enterprise Vault			
		6.0	7.0	2007	8.0
WSS 2.0	OR, SP1, SP2	Y	Y	Y	Y
	SP3	Y	Y	Y	Y
WSS 3.0	OR	N	N	Y	Y
	SP1	N	N	Y	Y
	SP2	N	N	Y	Y

# Compliance Accelerator and Discovery Accelerator

## Compliance Accelerator

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**Note:** You cannot upgrade from Compliance Accelerator 7.0 SP2 to the original release of Compliance Accelerator 2007. You can upgrade from Compliance Accelerator 7.0 SP2 to Compliance Accelerator 2007 SP1.

You can upgrade to Compliance Accelerator 8.0 from Compliance Accelerator 7.0 SP5 or 2007 SP4 only.

You cannot upgrade to Compliance Accelerator 2007 SP5 from Compliance Accelerator 7.0 or 7.0 SP1.

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## North America Daylight Saving Time

The North America Daylight Saving Time fix is described in the release documents for Compliance Accelerator 6.0 SP2 and 7.0 SP1.

If you are installing a Compliance Accelerator service pack to make use of the North America Daylight Saving Time fix, you also need to ensure that Enterprise Vault is updated to the required version, as shown in the following table.

Compliance Accelerator version	Enterprise Vault version required for DST fix
6.0 SP2	6.0 SP4 or later service pack
7.0 SP1 or later service pack	7.0 SP1 or later service pack

## Compliance Accelerator compatibility with Enterprise Vault

Note the following important points about the version of Enterprise Vault that you install on the Compliance Accelerator server:

- This version must match the version on all other Enterprise Vault servers in all Enterprise Vault sites that you want to configure in this Compliance Accelerator installation. For example, for Compliance Accelerator purposes, you cannot have one server that runs Enterprise Vault 8.0 SP4 and another that runs Enterprise Vault 8.0 SP3.
- This version cannot be more recent than the version of Compliance Accelerator. So, in instances where you want to upgrade to the latest version of Enterprise Vault, you must also upgrade to the matching version of Compliance Accelerator.

For example, suppose that you currently run Enterprise Vault 8.0 SP2 and Compliance Accelerator 8.0 SP3. If you want to upgrade to Enterprise Vault 8.0 SP4, you must also upgrade to Compliance Accelerator 8.0 SP4 at the same time.

- You require Enterprise Vault 8.0 SP4 or later to use the archive registration feature that is part of Enterprise Vault's Move Archives functionality. This feature registers with Enterprise Vault all the archives that Compliance Accelerator is currently using. (An archive is in use if its items are in a Compliance Accelerator review set or appear in the results of a search.) Registering the archives stops Enterprise Vault from deleting them during an operation to move the archives.

Item	Version	Compliance Accelerator				
		6.0 (all versions)	7.0 (all versions)	2007 OR	2007 SP1 or later	8.0
Enterprise Vault <sup>a</sup>	6.0 (all versions)	Y	N	N	N	N
	7.0 (all versions)	N	Y	Y	Y	N
	2007 OR, SP1, SP2, SP3	N	Y	Y	Y	N
	2007 SP4, SP5, SP6	N	Y	Y	Y	Y <sup>b</sup>
	8.0 OR, SP1, SP2, SP3, SP4	N	N	N	N	Y

OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See “Key” on page 8.

- a. Enterprise Vault 2007 original release or later is required if you want to capture items from Lotus Domino mailbox archives.
- b. The facility to view and export Domino items in the original form is not available with Enterprise Vault 2007 SP4 or later service pack.

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**Note:** Installing Compliance Accelerator and Discovery Accelerator on the same server is not supported.

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## Compliance Accelerator server compatibility with other components

Item	Version	Compliance Accelerator server			
		6.0 (all versions)	7.0 (all versions)	2007 (all versions)	8.0 (all versions)
Windows NT 4.0 Server	Any version	N	N	N	N
Windows 2000 (Server, Advanced, Data Center)	SP2	Y	Y	N	N
	SP3, SP4	Y	Y	Y	N
Windows Server 2003	OR, SP1	Y	Y	Y	N
	SP2	Y	Y	Y	Y
	R2	Y	Y	Y	N
	R2 SP2	Y	Y	Y	Y
Windows Server 2003 x64 edition (using WOW 64)	OR, SP1, SP2	N	P	P	Y
Windows Server 2008	SP1	N	N	N	N
	SP2	N	N	N	N
	R2	N	N	N	N
Windows Server 2008 x64 edition (using WOW 64)	SP1	N	N	N	Y <sup>a</sup>
	SP2	N	N	N	Y <sup>a</sup>
	R2	N	N	N	Y <sup>b</sup>
SQL Server 7.0	Any version	N	N	N	N
SQL Server 2000	SP4	Y	Y	Y	N

*OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See “Key” on page 8.*

Item	Version	Compliance Accelerator server			
		6.0 (all versions)	7.0 (all versions)	2007 (all versions)	8.0 (all versions)
SQL Server 2005 (Enterprise, Standard, and x64)	OR, SP1	Y	Y	Y	N
	SP2, SP3	Y	Y	Y	Y <sup>c</sup>
SQL Server 2008	OR	N	N	N	N
	SP1	N	N	N	Y <sup>d</sup>
	R2	N	N	N	P
.NET Framework	1.1 OR, SP1	Y	N	N	N
	2.0	N	Y	Y	N
	3.0	N	N	N	N
	3.0 SP1	N	N	N	Y
	3.5	N	Y	Y	N
	3.5 SP1	N	Y	Y	Y
	4.0	N	P	P	P
MDAC	2.7 OR or SP1, 2.8	Y	Y	Y	Y
	2.8 SP1	Y	Y	Y	Y
	2.8 SP2	Y	Y	Y	Y
Internet Explorer	5.5	Y	Y	Y	N
	6.0 (all versions)	Y	Y	Y	Y
	7.0	Y	Y	Y	Y
	8.0	N	N	Y	Y
Outlook (on server)	2000 (all versions) <sup>e</sup>	Y	Y	Y	N
	2003 <sup>e</sup>	Y	Y	Y	Y
	2007	N	N	N	Y <sup>f</sup>

OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See “Key” on page 8.

Item	Version	Compliance Accelerator server			
		6.0 (all versions)	7.0 (all versions)	2007 (all versions)	8.0 (all versions)
Lotus Notes <sup>g</sup>	6.5.4 or later	N	N	Y	N
	7.0, 7.0.1, 7.0.2	N	N	Y	P
	7.0.3	N	N	Y	Y
	7.0.4	N	N	P	P
	8.0	N	N	Y	Y
	8.0.1	N	N	N	Y
	8.0.2	N	N	N	Y <sup>f</sup>
	8.5	N	N	N	Y <sup>h</sup>
	8.5.1	N	N	N	N

- a. Requires Microsoft hotfix <http://support.microsoft.com/kb/949516>.
- b. Requires Enterprise Vault 8.0 SP4 or later service pack.
- c. For SQL Server 2005, we recommend that you install SP3 to resolve known issues when printing reports and exporting them in Excel format.
- d. Requires Enterprise Vault 8.0 SP2 or later service pack.
- e. Compliance Accelerator exports messages in MSG format. There are restrictions concerning the use of MSG format messages in different versions of Outlook. For more information, see technical note 331984 at <http://entsupport.symantec.com/docs/331984>.
- f. Requires Enterprise Vault 8.0 SP1 or later service pack.
- g. Required if you want to export Lotus Domino items.
- h. Requires Enterprise Vault 8.0 SP3 or later service pack.

## Compliance Accelerator client compatibility with other components

Item	Version	Compliance Accelerator client			
		6.0 (all versions)	7.0 (all versions)	2007 (all versions)	8.0 (all versions)
Windows XP	OR, SP1	N	N	N	N
	SP2, SP3	Y	Y	Y	Y
Windows Vista	OR	N	N	N	N
	SP1, SP2	N	N	N	Y
Windows 7	OR	N	N	N	Y <sup>a</sup>
.NET Framework	1.1 OR, SP1	Y	N	N	N
	2.0	N	Y	Y	N
	3.0	N	N	N	N
	3.0 SP1	N	N	N	Y
	3.5	N	Y	Y	N
	3.5 SP1	N	Y	Y	Y
	4.0	N	P	P	P
Internet Explorer	4.0, 5.0, 5.5	N	N	N	N
	6.0 OR, SP1	Y	Y	Y	Y
	7.0	N	Y	Y	Y
	8.0	N	N	Y	Y
Lotus Notes <sup>b</sup>	6.5.4 or later	N	N	Y	N
	7.0, 7.0.1, 7.0.2	N	N	Y	P
	7.0.3	N	N	Y	Y
	7.0.4	N	N	P	P
	8.0	N	N	Y	Y
	8.0.1	N	N	N	Y
	8.0.2	N	N	N	Y
	8.5	N	N	N	Y
8.5.1	N	N	N	N	

OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See “Key” on page 8.



- a. Requires Compliance Accelerator 8.0 SP4 or later service pack.
- b. Required if you want to export Lotus Domino items.

## Server virtualization

Item	Version	Compliance Accelerator			
		6.0 (all versions)	7.0 (all versions)	2007 (all versions)	8.0 (all versions)
VMware ESX/ESXi	3.0	N	N	N	N
	3.5	N	N	N	Y
	4.0	N	N	N	Y
Microsoft Virtual Server 2005	OR	N	N	N	N
Microsoft Hyper-V Server 2008	OR	N	N	N	Y
	R2	N	N	N	Y <sup>a</sup>

- a. Requires Enterprise Vault 8.0 SP4 or later service pack.

## Discovery Accelerator

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**Note:** You cannot upgrade from Discovery Accelerator 7.0 SP2 to the original release of Discovery Accelerator 2007. You can upgrade from Discovery Accelerator 7.0 SP2 to Discovery Accelerator 2007 SP1.

You can upgrade to Discovery Accelerator 8.0 from Discovery Accelerator 7.0 SP5 or 2007 SP4 only.

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## North America Daylight Saving Time

The North America Daylight Saving Time fix is described in the release documents for Discovery Accelerator 6.0 SP1 and 7.0 SP1.

If you are installing a Discovery Accelerator service pack to make use of the North America Daylight Saving Time fix, you also need to ensure that Enterprise Vault is updated to the required version, as shown in the following table.

Discovery Accelerator version	Enterprise Vault version required for DST fix
6.0 SP1	6.0 SP4 or later service pack 7.0 SP1 or later service pack
7.0 SP1 or later service pack	6.0 SP4 or later service pack 7.0 SP1 or later service pack

## Discovery Accelerator compatibility with Enterprise Vault

Note the following important points about the version of Enterprise Vault that you install on the Discovery Accelerator server:

- This version must match the version on all other Enterprise Vault servers in all Enterprise Vault sites that you want to configure in this Discovery Accelerator installation. For example, for Discovery Accelerator purposes, you cannot have one server that runs Enterprise Vault 8.0 SP4 and another that runs Enterprise Vault 8.0 SP3.
- This version cannot be more recent than the version of Discovery Accelerator. So, in instances where you want to upgrade to the latest version of Enterprise Vault, you must also upgrade to the matching version of Discovery Accelerator.

For example, suppose that you currently run Enterprise Vault 8.0 SP2 and Discovery Accelerator 8.0 SP3. If you want to upgrade to Enterprise Vault 8.0 SP4, you must also upgrade to Discovery Accelerator 8.0 SP4 at the same time.

- You require Enterprise Vault 8.0 SP4 or later to use the archive registration feature that is part of Enterprise Vault's Move Archives functionality. This feature registers with Enterprise Vault all the archives that Discovery Accelerator is currently using. (An archive is in use if its items are in a Discovery Accelerator review set or appear in the results of a search.) Registering the archives stops Enterprise Vault from deleting them during an operation to move the archives.

Discovery Accelerator						
Item	Version	6.0 (all versions)	7.0 (all versions)	2007 OR	2007 SP1 or later	8.0
Enterprise Vault <sup>a</sup>	6.0 OR, SP1, SP2	Y	N	N	N	N
	6.0 SP3, SP4, SP5	Y	Y	N	N	N
	7.0 (all versions)	Y	Y	Y	Y	N
	2007 OR, SP1, SP2, SP3	Y	Y	Y	Y	N
	2007 SP4, SP5, SP6	Y	Y	Y	Y	Y <sup>b</sup>
	8.0 OR, SP1, SP2, SP3, SP4	N	N	N	N	Y

- a. Enterprise Vault 2007 original release or later is required if you want to capture items from Lotus Domino mailbox archives.
- b. The facility to view and export Domino items in the original form is not available with Enterprise Vault 2007 SP4 or SP5.

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**Note:** Installing Compliance Accelerator and Discovery Accelerator on the same server is not supported.

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## Discovery Accelerator server compatibility with other components

Item	Version	Discovery Accelerator server			
		6.0 (all versions)	7.0 (all versions)	2007 (all versions)	8.0 (all versions)
Windows NT 4.0 Server	Any version	N	N	N	N
Windows 2000 (Server, Advanced, Data Center)	SP2	Y	Y	N	N
	SP3, SP4	Y	Y	Y	N
Windows Server 2003	OR, SP1	Y	Y	Y	N
	SP2	Y	Y	Y	Y
	R2	Y	Y	Y	N
	R2 SP2	Y	Y	Y	Y
Windows Server 2003 x64 edition (using WOW 64)	OR, SP1, SP2	N	P	P	Y
Windows Server 2008	SP1	N	N	N	N
	SP2	N	N	N	N
	R2	N	N	N	N
Windows Server 2008 x64 edition (using WOW 64)	SP1	N	N	N	Y <sup>a</sup>
	SP2	N	N	N	Y <sup>a</sup>
	R2	N	N	N	Y <sup>b</sup>
SQL Server 7.0	Any version	N	N	N	N
SQL Server 2000	SP4	Y	Y	Y	N
SQL Server 2005 (Enterprise, Standard, x64)	OR, SP1	Y	Y	Y	N
	SP2, SP3	Y	Y	Y	Y <sup>c</sup>
SQL Server 2008 (Enterprise, Standard, x64)	OR	N	N	N	N
	SP1	N	N	N	Y <sup>d</sup> , e, f
	R2	N	N	N	P

OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See “Key” on page 8.

Item	Version	Discovery Accelerator server			
		6.0 (all versions)	7.0 (all versions)	2007 (all versions)	8.0 (all versions)
.NET Framework	1.1 OR, SP1	N	N	N	N
	2.0	Y	Y	Y	N
	3.0	N	N	N	N
	3.0 SP1	N	N	N	Y
	3.5	N	Y	Y	N
	3.5 SP1	N	Y	Y	Y
	4.0	N	N	N	P
MDAC	2.7 OR or SP1, 2.8	Y	Y	Y	Y
	2.8 SP1	Y	Y	Y	Y
	2.8 SP2	Y	Y	Y	Y
Internet Explorer	5.5	Y	Y	Y	N
	6.0 (all versions)	Y	Y	Y	Y
	7.0	Y	Y	Y	Y
	8.0	N	N	Y	Y
Outlook (on server) <sup>g</sup>	2000 (all versions) <sup>h</sup>	Y	Y	Y	N
	2003 <sup>h</sup>	Y	Y	Y	Y
	2007	N	N	N	Y <sup>i</sup>
Lotus Notes <sup>j</sup>	6.5.4 or later	N	N	Y	N
	7.0, 7.0.1, 7.0.2	N	N	Y	P
	7.0.3	N	N	Y	Y
	7.0.4	N	N	P	P
	8.0	N	N	Y	Y
	8.0.1	N	N	N	Y
	8.0.2	N	N	N	Y <sup>i</sup>
	8.5	N	N	N	Y <sup>k</sup>
	8.5.1	N	N	N	P

a. Requires Microsoft hotfix <http://support.microsoft.com/kb/949516>.

- b. Requires Enterprise Vault 8.0 SP4 or later service pack.
- c. For SQL Server 2005, we recommend that you install SP3 to resolve known issues when printing reports and exporting them in Excel format.
- d. Requires Discovery Accelerator 8.0 SP2 or later service pack. Users of the Discovery Accelerator's analytics feature require SQL Server 2008 SP1 with cumulative update 1.
- e. Requires Enterprise Vault 8.0 SP2 or later service pack.
- f. Installing SQL Server 2008 can have an effect on the analytics facilities in Discovery Accelerator. See the Discovery Accelerator *Administrator's Guide* for more information and guidelines on how to resolve these issues.
- g. Required if you want to export to PST files.
- h. Discovery Accelerator exports messages in MSG format. There are restrictions concerning the use of MSG format messages in different versions of Outlook. For more information, see technical note 331984 at <http://entsupport.symantec.com/docs/331984>.
- i. Requires Enterprise Vault 8.0 SP1 or later service pack.
- j. Required if you want to export Lotus Domino items.
- k. Requires Enterprise Vault 8.0 SP3 or later service pack.

## Discovery Accelerator client compatibility with other components

Item	Version	Discovery Accelerator client			
		6.0 (all versions)	7.0 (all versions)	2007 (all versions)	8.0 (all versions)
Windows XP	OR, SP1	N	N	N	N
	SP2, SP3	Y	Y	Y	Y
Windows Vista	OR	N	N	N	N
	SP1, SP2	N	N	N	Y
Windows 7	OR	N	N	N	Y <sup>a</sup>
.NET Framework	1.1 OR, SP1	N	N	N	N
	2.0	Y	Y	Y	N
	3.0	N	N	N	N
	3.0 SP1	N	N	N	Y
	3.5	N	Y	Y	N
	3.5 SP1	N	Y	Y	Y
	4.0	N	N	N	P
Internet Explorer	4.0, 5.0, 5.5	N	N	N	N
	6.0 OR, SP1	Y	Y	Y	Y
	7.0	N	Y	Y	Y
	8.0	N	N	Y	Y
Lotus Notes <sup>b</sup>	6.5.4 or later	N	N	Y	N
	7.0, 7.0.1, 7.0.2	N	N	Y	P
	7.0.3	N	N	Y	Y
	7.0.4	N	N	P	P
	8.0	N	N	Y	Y
	8.0.1	N	N	N	Y
	8.0.2	N	N	N	Y
	8.5	N	N	N	Y
8.5.1	N	N	N	P	

a. Requires Discovery Accelerator 8.0 SP4 or later service pack.

b. Required if you want to export Lotus Domino items.



## Server virtualization

Item	Version	Discovery Accelerator			
		6.0 (all versions)	7.0 (all versions)	2007 (all versions)	8.0 (all versions)
VMware ESX/ESXi	3.0	N	N	N	N
	3.5	N	N	N	Y
	4.0	N	N	N	Y
Microsoft Virtual Server 2005	OR	N	N	N	N
Microsoft Hyper-V server 2008	SP1	N	N	N	Y
	R2	N	N	N	Y <sup>a</sup>

a. Requires Enterprise Vault 8.0 SP4 or later service pack.



# Antivirus software

Item	Version	Enterprise Vault Server			
		6.0	7.0	2007	8.0
McAfee VirusScan Enterprise	7.0	Y	Y	Y	Y
	8.5	Y	Y	Y	Y
Symantec AntiVirus	8.1	Y	Y	ya, b	ya
	9.n	Y	Y	ya, b	ya
	10.n	Y	Y	Y	Y
Trend Micro OfficeScan	8.0 SP1	P	P	P	yc
	10.n	P	P	P	yc, d

- a. If you use Symantec AntiVirus you are recommended to make sure that you have Symantec AntiVirus 10.0 or later before installing the Enterprise Vault FSA Agent. See technical note 289487 at <http://entsupport.symantec.com/docs/289487>.
- b. See the section *Files are not archived or are recalled immediately* in the Enterprise Vault 2007 *ReadMeFirst*, which is available from <http://entsupport.symantec.com/docs/288394>.
- c. Users of File System Archiving should follow the guidance given in technical note 321570 at <http://entsupport.symantec.com/docs/321570>.
- d. Requires Enterprise Vault 8.0 SP3 or later.

For a list of recommended antivirus exclusions for Enterprise Vault, see technical note 284807 at <http://entsupport.symantec.com/docs/284807>.

Enterprise Vault placeholder shortcuts appear to the operating system as markers for offline files. Some antivirus programs can be configured to ignore offline files, but others cannot.

You can configure the antivirus products listed in the table above to ignore offline files. Other antivirus programs that have not been tested, but which can be configured to ignore offline files, will probably work with File System Archiving.

If you cannot configure your antivirus program to ignore offline files, every placeholder that it checks will result in an offline file being recalled. In this case, you can use the supplied `EVFSABackupmode.exe` program to place the file server into backup mode before scanning. See the Administration Console help for more information.

If you do not use placeholder shortcuts, any virus checker works.

# Third-party integrations

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**Note:** See [Chapter 11, “Localization”](#) on page 97 for language-specific information about integrations.

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Item	Version	Enterprise Vault			
		6.0	7.0	2007	8.0
Symantec IM Manager	6.5, 7.0, 8.0, 8.1	Y	Y	Y	P
	8.2, 8.3	N	N	Y	P
	8.4	N	N	N	Y
	8.4.12	N	N	N	Y <sup>a</sup>
OpenText Livelink ECM - eDOCS DM		N	N	N	N
OpenText LegalKEY	4.18 MR 2	Y	N	N	N
FaceTime IMAuditor	6.0	Y	Y	Y	P
	8.0, 9.0, 10.0	N	N	N	Y
FaceTime Vantage	10.1	N	N	N	Y
Akonix L7 Enterprise™	4.2, 4.3	Y	Y	Y	P
Adapter for Rights Management Services (RMS)	7.0	N	Y <sup>b</sup>	N	N
Adapter for Secure Messaging and Rights Management (SMRM)	7.5	N	N	Y <sup>c</sup>	Y <sup>c</sup>
	8.0	N	N	N	Y <sup>c</sup>

OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See “Key” on page 8.

Item	Version	Enterprise Vault			
		6.0	7.0	2007	8.0
Automatic Classification Engine <sup>d, e</sup>	4.7	Y	Y	Y	P
	8.0	N	N	N	Y
User Classification Engine	7.0	N	Y	Y <sup>f</sup>	N
Computer Associates MDY FileSurf	7.5 SR4	Y	N	N	N
Connector for EMC Documentum Retention Policy Server <sup>g</sup>	7.0	N	Y <sup>h</sup>	Y <sup>h</sup>	Y <sup>h</sup>
	8.0	N	N	N	Y <sup>i</sup>
IBM DB2 Content Manager and Records Manager <sup>j</sup>	8.3 (Fix Pack 100 Build 073)	N	Y	Y <sup>f</sup>	N
Open Text™ Livelink ECM™ Records Manager <sup>j</sup>	9.5	N	Y <sup>k</sup>	Y <sup>f, k</sup>	N
EnCase Ingest Connector	–	N	Y	Y	Y
Procedo Archive Migration Manager (PAMM)	2.5	N	N	N	Y <sup>l, m, n</sup>
TransVault	4.6, 4.7, 5.0	N	N	N	Y <sup>l, o</sup>
Globanet Email Migrator (GEM)	3.x	N	N	N	P

- a. Requires Enterprise Vault 8.0 SP3 or later service pack.
- b. Supports Microsoft RMS SP1 only.
- c. Supports:  
 Microsoft RMS SP1 and SP2  
 Liquid Machines Document Control  
 PGP Universal server
- d. ACE is not supported with 64-bit editions of Microsoft SQL Server.
- e. ACE is not supported with any version of Lotus Domino.
- f. Supported with Outlook 2007 when using UCE SR2.
- g. Does not work against Exchange Server 2007.
- h. The Connector for EMC Documentum Retention Policy Server requires the following:  
 Documentum Content Server 5.3 SP3, Windows platforms only  
 Documentum Retention Policy Services 5.3 SP3  
 Documentum Administrator 5.3 SP3  
 Documentum Application Installer 5.3 SP3  
 Documentum Web Services Framework 5.3 SP3

OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See “Key” on page 8.

- i. Requires Enterprise Vault 8.0 SP1 or later service pack.
- j. Supported by User Classification Engine.
- k. Livelink ECM™ Patch released in September, NT\_Windows\_2000\_September\_Patch\_Release is required.
- l. Requires Enterprise Vault 8.0 SP2 or later service pack.
- m. Competitive migrations are supported.
- n. Intra-site migrations (that is, within the same Enterprise Vault site) are supported.  
Inter-site migrations (that is, between two Enterprise Vault sites) are not supported. Inter-site migration includes two sites within the same Enterprise Vault directory, or two sites within different Enterprise Vault directories.
- o. Only competitive migrations are supported.





# Localization

The tables below show the languages in which the following are available:

- Enterprise Vault user interfaces (UIs) for administrators and end users, and for Compliance Accelerator and Discovery Accelerator.
- Enterprise Vault documentation for administrators and end users, including Compliance Accelerator and Discovery Accelerator documentation.
- Enterprise Vault add-on UIs.

# Enterprise Vault 7.0 localization

Enterprise Vault 7.0 component/add-on	English	Japanese	Simplified Chinese	German	French	Italian	Dutch	Swedish	Spanish	Danish	Hebrew
<b>Administration UIs:</b>											
Administration Console UI	Y	Y	N	N	N	N	N	N	N	N	N
Reporting	Y	N	N	N	N	N	N	N	N	N	N
Monitoring	Y	N	N	N	N	N	N	N	N	N	N
<b>End user UIs:</b>											
User Extensions	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
Archive Search applications	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
Enterprise Vault SharePoint Web Parts	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
<b>Accelerator UIs:</b>											
Compliance Accelerator	Y	Y	N	N	N	N	N	N	N	N	N
Discovery Accelerator	Y	Y	N	N	N	N	N	N	N	N	N
<b>Documentation:</b>											
Documentation for Enterprise Vault administrators	Y	Y	N	N	N	N	N	N	N	N	N
Documentation for Enterprise Vault end users	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
Documentation for Compliance Accelerator and Discovery Accelerator	Y	Y	N	N	N	N	N	N	N	N	N

Enterprise Vault 7.0 component/add-on	English	Japanese	Simplified Chinese	German	French	Italian	Dutch	Swedish	Spanish	Danish	Hebrew
<b>Add-on UIs:</b>											
Adapter for RMS	Y	N	N	N	N	N	N	N	N	N	N
Automatic Classification Engine 4.7	Y	N	N	N	N	N	N	N	N	N	N
Connector for EMC Documentum 7.0	Y	N	N	N	N	N	N	N	N	N	N
IM Manager 8.1	Y	N	N	N	N	N	N	N	N	N	N
User Classification Engine 7.0	Y	N	N	N	N	N	N	N	N	N	N

## Enterprise Vault 2007 localization

Enterprise Vault 2007 component/add-on	English	Japanese	Simplified Chinese	Traditional Chinese	German	French	Italian	Dutch	Swedish	Spanish	Danish	Hebrew
<b>Administration UIs:</b>												
Administration Console UI	Y	Y	Y	N	N	N	N	N	N	N	N	N
Reporting	Y	Y	Y	N	N	N	N	N	N	N	N	N
Monitoring	Y	Y	Y	N	N	N	N	N	N	N	N	N
<b>End user UIs:</b>												
Outlook Add-Ins	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
Extensions for Lotus Notes	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y <sup>a</sup>
Archive Search applications	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
Enterprise Vault SharePoint Web Parts	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y

OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See “Key” on page 8.

Enterprise Vault 2007 component/add-on	English	Japanese	Simplified Chinese	Traditional Chinese	German	French	Italian	Dutch	Swedish	Spanish	Danish	Hebrew
<b>Accelerator UIs:</b>												
Compliance Accelerator	Y	Y	Y <sup>b</sup>	Y <sup>b</sup>	N	N	N	N	N	N	N	N
Discovery Accelerator	Y	Y	Y <sup>c</sup>	Y <sup>c</sup>	N	N	N	N	N	N	N	N
<b>Documentation:</b>												
Documentation for Enterprise Vault administrators	Y	Y	Y	N	N	N	N	N	N	N	N	N
Documentation for Enterprise Vault end users	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y <sup>a</sup>
Documentation for Compliance Accelerator	Y	Y	Y <sup>b</sup>	Y <sup>b</sup>	N	N	N	N	N	N	N	N
Documentation for Discovery Accelerator	Y	Y	Y <sup>c</sup>	Y <sup>c</sup>	N	N	N	N	N	N	N	N
<b>Add-on UIs:</b>												
Adapter for RMS	Y	N	N	N	N	N	N	N	N	N	N	N
Adapter for SMRM	Y	Y	N	N	N	N	N	N	N	N	N	N
Automatic Classification Engine 4.7	Y	N	N	N	N	N	N	N	N	N	N	N
Connector for EMC Documentum 7.0	Y	N	N	N	N	N	N	N	N	N	N	N
IM Manager 8.2, 8.3	Y	N	N	N	N	N	N	N	N	N	N	N
User Classification Engine 7.0	Y	N	N	N	N	N	N	N	N	N	N	N

- a. Help in Hebrew for the Enterprise Vault extensions for Lotus Notes is available in Enterprise Vault 2007 SP1 or later service pack. It is not available in the original release of Enterprise Vault 2007.
- b. Compliance Accelerator 2007 SP1 or later is required for Traditional Chinese and Simplified Chinese.
- c. Discovery Accelerator 2007 SP1 or later is required for Traditional Chinese and Simplified Chinese.

# Enterprise Vault 8.0 localization

Enterprise Vault 8.0 component/add-on	English	Japanese	Simplified Chinese	Traditional Chinese	Korean	German	French	Italian	Dutch	Swedish	Spanish	Danish	Hebrew	Russian	Polish
<b>Administration UIs:</b>															
Administration Console UI	Y	Y	Y	N	N	N	N	N	N	N	N	N	N	N	N
Reporting	Y	Y	Y	N	N	N	N	N	N	N	N	N	N	N	N
Monitoring	Y	Y	Y	N	N	N	N	N	N	N	N	N	N	N	N
<b>End user UIs:</b>															
Outlook Add-Ins	Y	Y	Y	Y	Y <sup>a</sup>	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
Extensions for Lotus Notes	Y	Y	Y	Y	Y <sup>a</sup>	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
Client for Mac OS X	Y	Y	N	N	N	Y	Y	N	N	N	Y	N	N	N	N
Archive Search applications	Y	Y	Y	Y	Y <sup>a</sup>	Y	Y	Y	Y	Y	Y	Y	Y <sup>b</sup>	Y	Y
Enterprise Vault SharePoint Web Parts	Y	Y	Y	Y	Y <sup>a</sup>	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
<b>Accelerator UIs:</b>															
Compliance Accelerator	Y	Y	Y	Y	N	N	N	N	N	N	N	N	N	N	N
Discovery Accelerator	Y	Y	Y	Y	N	N	N	N	N	N	N	N	N	N	N
<b>Documentation:</b>															
Documentation for Enterprise Vault administrators	Y	Y	Y	N	N	N	N	N	N	N	N	N	N	N	N
Documentation for Enterprise Vault end users	Y	Y	Y <sup>c</sup>	Y <sup>c</sup>	Y <sup>a,c</sup>	Y	Y	Y <sup>c</sup>	Y <sup>c</sup>	Y <sup>c</sup>	Y	Y <sup>c</sup>	Y <sup>c</sup>	Y <sup>c</sup>	Y <sup>c</sup>
Documentation for Compliance Accelerator	Y	Y	Y	Y	N	N	N	N	N	N	N	N	N	N	N
Documentation for Discovery Accelerator	Y	Y	Y	Y	N	N	N	N	N	N	N	N	N	N	N

OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See “Key” on page 8.

Enterprise Vault 8.0 component/add-on	English	Japanese	Simplified Chinese	Traditional Chinese	Korean	German	French	Italian	Dutch	Swedish	Spanish	Danish	Hebrew	Russian	Polish
<b>Add-on UIs:</b>															
Adapter for SMRM	Y	Y	N	N	N	N	N	N	N	N	N	N	N	N	N
Automatic Classification Engine 8.0	Y	N	N	N	N	N	N	N	N	N	N	N	N	N	N
EnCase Ingest Connector	Y	N	N	N	N	N	N	N	N	N	N	N	N	N	N
Connector for EMC Documentum 7.0	Y	N	N	N	N	N	N	N	N	N	N	N	N	N	N
IM Manager 8.4	Y	N	N	N	N	N	N	N	N	N	N	N	N	N	N

- a. Enterprise Vault 8.0 SP1 or later is required for Korean.
- b. The Enterprise Vault Mobile Search UI is not available in Hebrew.
- c. Documentation for the Enterprise Vault Client for Mac OS X is available only in English, French, German, Spanish, and Japanese.

# Compatibility after Enterprise Vault 8.0

This appendix lists the minimum versions of products and components that will be supported by the next major release of Enterprise Vault, Compliance Accelerator, and Discovery Accelerator.

The information in this appendix may be revised or added to in later issues of the Enterprise Vault *Compatibility Charts*.

## Compatibility between Enterprise Vault releases

At the next major release, Enterprise Vault server will operate with Enterprise Vault 8.0 or later clients.

Enterprise Vault clients will operate with Enterprise Vault server 8.0 or later.

## Third-party products and components

Component	Minimum version	Notes
EMC CentraStar	4.0	-
Exchange Server	2000 SP3	Exchange Server 2010 SP1 will be the minimum version of Exchange Server 2010 supported.
Internet Explorer	7.0	Internet Explorer 7.0 or later will be the minimum requirement for Enterprise Vault server and client systems.
Lotus Domino Server	7.0.2 + hotfix	Lotus Domino Server 7.0. <i>n</i> (earlier than 7.0.2) will still be supported as an Enterprise Vault archiving target only.
Lotus Notes	7.0.2 + hotfix	-
Microsoft ISA Server	2006	-
.NET Framework:		
<ul style="list-style-type: none"> <li>■ On the Enterprise Vault server or on a computer running a standalone Enterprise Vault Administration Console</li> </ul>	3.5 SP1	-
<ul style="list-style-type: none"> <li>■ On a server running the Enterprise Vault FSA Agent</li> </ul>	2.0 SP2	-
Outlook:		
<ul style="list-style-type: none"> <li>■ On a user workstation running the Enterprise Vault Outlook Add-In</li> </ul>	2003 SP2	-
<ul style="list-style-type: none"> <li>■ On the Enterprise Vault server to support archiving from versions of Exchange Server earlier than Exchange Server 2010</li> </ul>	2003 SP2	As mentioned above, SP1 will be the minimum version of Exchange Server 2010 supported.
<ul style="list-style-type: none"> <li>■ On the Enterprise Vault server to support archiving from Exchange Server 2010 SP1</li> </ul>	2007 SP2 with hotfix package	The hotfix package dated April 30, 2009, or a later hotfix package, is required. See <a href="http://support.microsoft.com/kb/968858">http://support.microsoft.com/kb/968858</a> .
Safari	4	-
SharePoint Server	2007	-
SQL Server	2005 SP2	-



Component	Minimum version	Notes
Windows Search	4.0	-
Windows Server	2003 SP2	This is the minimum requirement for the operating system on the Enterprise Vault server. Windows 2000 Server support for the FSA Agent will be withdrawn.
Windows SharePoint Services	3.0	-
Windows XP	SP2	This is the minimum requirement for the operating system on a user workstation running the Enterprise Vault Outlook Add-Ins.

