

# Veritas eDiscovery Platform

## Compatibility Charts

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**VERITAS™**

# Veritas eDiscovery Platform: Compatibility Charts

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# About these charts

This chapter includes the following topics:

- [Introduction](#)
- [Key](#)
- [eDiscovery Platform and Veritas Global End of Life \(EOL\) Policy](#)

## Introduction

This document enumerates specific combinations of server operating systems, browsers and software that are compatible with and supported by the Veritas eDiscovery Platform. The following tables should eliminate ambiguity as to which components work together in the eDiscovery eco-system.

## Key

The tables in this document use the following terminology:

CU	Cumulative Update.
OR	Original Release.
SP	Service Pack.
Y	Use of the combination of products is supported.
N	Use of the combination of products is not supported.
P	Pending. Use of the combination of products is not currently supported. Following testing, this value will change to Y or N.
N/A	Not Applicable.

# eDiscovery Platform and Veritas Global End of Life (EOL) Policy

The eDiscovery EOL Policy discusses what product versions are not supported. See [https://www.veritas.com/support/en\\_US/article.000116353](https://www.veritas.com/support/en_US/article.000116353).

August 6, 2017 is the End of Support Life (EOSL) for 7.XX versions of the eDiscovery platform. We will no longer provide support for all 7.XX versions and encourage users to upgrade to the current version of the platform.

The Veritas Global EOL policy is aligned with how Veritas product cycles are refreshed to ensure that our customers receive the maximum benefit of Veritas support without the need to raise support exception requests. See [https://www.veritas.com/content/support/en\\_US/terms/support-fundamentals.html](https://www.veritas.com/content/support/en_US/terms/support-fundamentals.html).

# Compatibility charts

This chapter includes the following topics:

- [Operating system support](#)
- [Microsoft Office version on server](#)
- [Browser support](#)
- [Collection from Microsoft Exchange](#)
- [Collection from Office 365/BPOS](#)
- [Collection from SharePoint](#)
- [Collection from Domino](#)
- [Collection using On-Site Collector](#)
- [Collection from FileShare](#)
- [Collection from Veritas Enterprise Vault](#)
- [Supported connectors for collection sources](#)
- [Logical evidence file support](#)

# Operating system support

**Table 2-1**

Operating system	Version	eDiscovery Platform version				
		8.0	8.1	8.1.1	8.2	8.3
Windows Server 2008 32-bit	SP2, all editions	N	N	N	N	N
Windows Server 2008 64-bit	SP2, Standard and Enterprise	N	N	N	N	N
Windows Server 2008 R2	SP1, Standard and Enterprise	Y	Y	Y	Y	Y
Windows Server 2012	All	N	N	N	N	N
Windows Server 2012 R2	Standard, Data Center	N	N	N	Y	Y

# Microsoft Office version on server

**Table 2-2**

Microsoft Office version	eDiscovery Platform version				
	8.0	8.1	8.1.1	8.2	8.3
Office 2010	Y	Y	Y	Y	Y
Office 2010 SP1	Y	Y	Y	Y	Y
Office 2013 SP1	N/A	Y	Y	Y	Y

# Browser support

**Table 2-3**

Browser #	eDiscovery Platform version				
	8.0	8.1	8.1.1	8.2	8.3
Internet Explorer 8 *, **	Y	Y	Y	Y	N
Internet Explorer 9 *, **	Y	Y	Y	Y	N
Internet Explorer 10 *, **	Y	Y	Y	Y	Y
Internet Explorer 11 *, **	N	N	N	Y	Y

# Other Web browsers including Mozilla Firefox, Google Chrome are not currently supported.

\* Make sure you have the latest version of Adobe Flash Player (ActiveX Control referred to as “Shockwave Flash Object” in IE Manage Add-ons) installed in the Internet Explorer browser to properly display the eDiscovery Platform. For Adobe Flash Player version information, see <http://www.adobe.com/software/flash/about/>.

\*\* Installing and using Native Viewer requires the reviewer to be running the 32-bit version of Internet Explorer.

# Collection from Microsoft Exchange

**Table 2-4**

Exchange version	eDiscovery Platform version				
	8.0	8.1	8.1.1	8.2	8.3
Exchange Server 2003	N	N	N	N	N
Exchange Server 2007	Y	Y	Y	Y	Y
Exchange Server 2010	Y	Y	Y	Y	Y
Exchange Server 2013	Y	Y	Y	Y	Y
Exchange Server 2016	N	N	N	Y	Y



## Collection from Office 365/BPOS

**Table 2-5**

Item	eDiscovery Platform version				
	8.0	8.1	8.1.1	8.2	8.3
Exchange Office 365	Y	Y	Y	Y	Y
Exchange BPOS	N	N	N	N	N

## Collection from SharePoint

**Table 2-6**

SharePoint version	eDiscovery Platform version				
	8.0	8.1	8.1.1	8.2	8.3
SharePoint Server 2007	Y	Y	Y	Y	Y
SharePoint Server 2010	Y	Y	Y	Y	Y
SharePoint Server 2013	Y	Y	Y	Y	Y
SharePoint Online #*	Y	Y	Y	Y	Y

# SharePoint Online as part of an Office 365 suite.

\* SharePoint Online is not supported when deployed in Active Directory Federation Services (AD FS) environment.

## Collection from Domino

**Table 2-7**

Domino version	eDiscovery Platform version				
	8.0	8.1	8.1.1	8.2	8.3
Domino 8	Y	Y	Y	Y	Y
Domino 8.5	Y	Y	Y	Y	Y
Domino 9	Y	Y	Y	Y	Y

# Collection using On-Site Collector

**Table 2-8** Windows Desktop using On-Site Collector

Item (all versions)	eDiscovery Platform version				
	8.0	8.1	8.1.1	8.2	8.3
Windows XP	N	N	N	N	N
Windows XP 64-bit	N	N	N	N	N
Windows Vista	Y	Y	Y	Y	Y
Windows 7	Y	Y	Y	Y	Y
Windows 8	N	N	N	N	N

**Table 2-9** Apple Mac using On-Site Collector

Version	eDiscovery Platform version				
	8.0	8.1	8.1.1	8.2	8.3 #
10.4 (Tiger)	N	N	N	N	N
10.5 (Leopard)	N	N	N	N	N
10.6 (Snow Leopard)	Y	Y	Y	Y	Y
10.7 (Lion)	Y	Y	Y	Y	Y
10.8 (Mountain Lion)	Y	Y	Y	Y	Y
10.9 (Mavericks)	N	N	N	N	N

# Starting with 8.3 CHF2, this collector has reached End of Support Life (EOSL).

# Collection from FileShare

**Table 2-10**

Server OS for file collection (all versions)	eDiscovery Platform version				
	8.0	8.1	8.1.1	8.2	8.3
Windows Server 2000	N	N	N	N	N

**Table 2-10** (continued)

Server OS for file collection (all versions)	eDiscovery Platform version				
	8.0	8.1	8.1.1	8.2	8.3
Windows Server 2003	Y	Y	Y	Y	Y
Windows Server 2003 R2	Y	Y	Y	Y	Y
Windows Server 2008	Y	Y	Y	Y	Y
Windows Server 2008 R2	Y	Y	Y	Y	Y
Windows Server 2012	Y	Y	Y	Y	Y <sup>#</sup>

<sup>#</sup> Supports Distributed File System (DFS) for 8.3.

## Collection from Veritas Enterprise Vault

**Table 2-11**

Item	Version	eDiscovery Platform version				
		8.0	8.1	8.1.1	8.2	8.3
Enterprise Vault 9.n	9.0	N	N	N	N	N
	9.1	N	N	N	N	N
	9.2	N	N	N	N	N
	9.3	N	N	N	N	N
	9.4	N	N	N	N	N
	9.5	N	N	N	N	N
Enterprise Vault 10.n	10.0	Y	Y	N	N	N
	10.1	Y	Y	N	N	N
	10.2	Y	Y	N	N	N
	10.3	Y	Y	Y	N	N
	10.4	Y	Y	Y	Y	Y

**Table 2-11** (continued)

Item	Version	eDiscovery Platform version				
		8.0	8.1	8.1.1	8.2	8.3
Enterprise Vault 11.n	11.0 #	Y	Y	Y	Y	Y
	11.1	N	N	Y	Y	Y
Enterprise Vault 12.n	12.0	N	N	Y*	Y*	Y
	12.1	N	N	Y*	Y*	Y
	12.2	N	N	Y*	Y*	Y
Enterprise Vault.cloud	All	Y	Y	Y	Y	Y

# EV 11.0 supports IMAP while EV 11.0.1 supports both IMAP and SMTP.

- \*
  - 8.1.1 Cumulative Hotfix 2 (CHF2) and later
  - 8.2 Cumulative Hotfix 5 (CHF5) and later

with Enterprise Vault 11.0.1 API Runtime are certified to work with Enterprise Vault 12.n.

## Supported connectors for collection sources

**Table 2-12**

Item	Version	eDiscovery Platform version				
		8.0	8.1	8.1.1	8.2	8.3
Autonomy iManage Worksite	8.5	N	N	N	N	N
	9	N	N	N	N	N
Documentum *	6.5	Y	N	N	N	N
	6.6	N	N	N	N	N
	6.7	N	Y#	Y#	Y#	Y#
	7.1	N	P	P	P	P
IBM FileNet *	5.1.0	Y	Y#	Y#	Y#	Y#
IBM ContentManager	8	N	N	N	N	N

**Table 2-12** (continued)

Item	Version	eDiscovery Platform version				
		8.0	8.1	8.1.1	8.2	8.3
Xerox DocuShare	4	N	N	N	N	N
Open Text Livelink *	9.7.1	Y	N	N	N	N
	10	N	N	N	N	N
	10.2	N	Y #	Y #	Y #	Y #
	10.3	N	Y #	Y #	Y #	Y #
	10.5	N	Y	Y	Y	Y

# This connector has reached End of Support Life (EOSL).

\* Starting with 8.1, non-CMIS compliant data sources including Documentum, Livelink, and FileNet are not supported. Release 8.1 only supports Documentum, FileNet, and Livelink with CMIS (Content Management Interoperability Services) endpoints enabled on the server. Contact your System Administrator for enabling CMIS endpoints on your Documentum, Livelink, and FileNet servers. To use the existing sources and collection tasks/templates, users must reconfigure their existing non-CMIS compliant sources to CMIS compliant sources.

## Logical evidence file support

**Table 2-13**

File type	Version	eDiscovery Platform version				
		8.0	8.1	8.1.1	8.2	8.3
Legacy EnCase Evidence files (.E01) #,##,***	4	Y	Y	Y	Y	Y
	5	Y	Y	Y	Y	Y
	6	Y	Y	Y	Y	Y
	6.11	Y	Y	Y	Y	Y
	6.12	Y	Y	Y	Y	Y
	6.14	Y	Y	Y	Y	Y

**Table 2-13** (continued)

File type	Version	eDiscovery Platform version				
		8.0	8.1	8.1.1	8.2	8.3
Legacy Logical Evidence files (.L01) *	5	Y	Y	Y	Y	Y
	6	Y	Y	Y	Y	Y
	6.11	Y	Y	Y	Y	Y
	6.14	Y	Y	Y	Y	Y
Current EnCase Evidence files (.Ex01) ###	7.x	Y	Y	Y	Y	Y
Current Logical Evidence files (.Lx01) ###	7.x	Y	Y	Y	Y	Y
AccessData FTK (AD1) ###	—	Y	Y	Y	Y	Y
AccessData FTK (E01) ###	—	Y	Y	Y	Y	Y
VMware Files (VMDK) ###	—	Y	Y	Y	Y	Y
Microsoft Virtual PC files (VHD) ###	—	Y	Y	Y	Y	Y

- # This file type is not directly supported by eDiscovery Platform. Users can extract the data from the Forensic Image file to disk and then process as a normal source.
- \* This file type is supported as a normal source; eDiscovery Platform will process it automatically including the review and export phase. This approach has not been tested at scale so performance implications are unknown.
- ## Alternatively, mount the image using a tool such as Mount Image Pro or OSFMount and then process the data from this Mount Point (drive letter of folder) directly as a normal source folder. However, the data needs to remain available via the Mount Point for the entirety of the case including the review and export phase. This approach has not been tested at scale so performance implications are unknown.
- \*\* eDiscovery Platform can process the MDM file created by using an EnCase EnScript and a supported version of Encase (32-bit). User then needs to add the MDM file along with the E0x files as source to process.

# Document revision history

This appendix includes the following topics:

- [Document revision history](#)

## Document revision history

**Table A-1**

<b>Date of version [MM/DD/YYYY]</b>	<b>Content addition/modification</b>
8/25/2017	Deprecate support for 7.XX versions of the eDiscovery Platform. This document will have a historical version (with 7.XX information) and the current version.
08/21/2017	Apple Mac using On-Site Collector has reached EOSL starting with 8.3 CHF2.
06/16/2017	Added 8.1.1 CHF2+, 8.2 CHF5+ and 8.3 support for EV 12.1 and 12.2 Revised 8.2 entry for Microsoft Exchange
04/01/2017	Completely revised and corrected entries Added 8.3 entries Deprecate support for IE8 and IE9 Added EOL, revised link Added DFS support and status to FileShare
01/19/2017	Revised the “Collection from Office 365/BPOS” section
09/01/2016	Revised the “Collection from MVersion Date Microsoft Exchange” section for Exchange Server 2016

**Table A-1** (continued)

<b>Date of version [MM/DD/YYYY]</b>	<b>Content addition/modification</b>
07/22/2016	Revised the "Collection from Microsoft Exchange" section for Exchange Server 2016
07/01/2016	Added entries for the 8.2 release
04/23/2016	Revised the "Collection from Veritas Enterprise Vault" section for Enterprise Vault 12
	Revised the "End of life policy for Veritas software" section
	Added a footnote about AD FS in the "Collection from SharePoint" section.
04/13/2016	Veritas branding changes
	Revised the supported versions of Logical Evidence files
	Revised the supported versions of Open Text Livelink
	Added a section on the supported browsers
09/02/2015	Added entries for 8.1.1 release
	Added a section for Guidance EnCase
	Revised the supported versions of Livelink in the "Supported Connectors for Collection Sources" section
2/24/2015	Added entries for the 8.1 release
10/1/2014	Added entries for the 8.0 release
	Revised the entries for SharePoint Online in the "Collection from SharePoint" section
5/23/2014	Revised a footnote for Office 2010 Service Pack 2 version in the "Microsoft Office version installed on the server" section
	Added a footnote for more clarification on Office 365
	Revised the "Operating System Supported" section
2/28/2014	Added entries for the 7.1.5 release
12/12/2013	Initial version