

Veritas eDiscovery Platform

Compatibility Charts

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VERITAS™

Veritas eDiscovery Platform: Compatibility Charts

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About these charts

This chapter includes the following topics:

- [Introduction](#)
- [Key](#)
- [eDiscovery Platform and Veritas Global End of Life \(EOL\) Policy](#)

Introduction

This document enumerates specific combinations of server operating systems, browsers and software that are compatible with and supported by the Veritas eDiscovery Platform. The following tables should eliminate ambiguity as to which components work together in the eDiscovery eco-system.

Key

The tables in this document use the following terminology:

| | |
|-----|--|
| CU | Cumulative Update. |
| OR | Original Release. |
| SP | Service Pack. |
| Y | Use of the combination of products is supported. |
| N | Use of the combination of products is not supported. |
| P | Pending. Use of the combination of products is not currently supported. Following testing, this value will change to Y or N. |
| N/A | Not Applicable. |

eDiscovery Platform and Veritas Global End of Life (EOL) Policy

The eDiscovery EOL Policy discusses what product versions are not supported. See https://www.veritas.com/support/en_US/article.000116353.

The Veritas Global EOL policy is aligned with how Veritas product cycles are refreshed to ensure that our customers receive the maximum benefit of Veritas support without the need to raise support exception requests. See https://www.veritas.com/content/support/en_US/terms/support-fundamentals.html.

Note: Veritas Support for eDiscovery Platform 7.x ends August 2017.

Compatibility charts

This chapter includes the following topics:

- [Operating System support](#)
- [Microsoft Office version on server](#)
- [Browser support](#)
- [Collection from Microsoft Exchange](#)
- [Collection from Office 365/BPOS](#)
- [Collection from SharePoint](#)
- [Collection from Domino](#)
- [Collection using On-Site Collector](#)
- [Collection from FileShare](#)
- [Collection from Veritas Enterprise Vault](#)
- [Supported connectors for collection sources](#)
- [Logical evidence file support](#)

Operating System support

Table 2-1

| Operating system | Version | eDiscovery Platform version | | | | | | | | | | | |
|----------------------------|------------------------------|-----------------------------|-----|-------|-------|-------|-------|-----|-----|-------|-----|-----|---|
| | | 7.0 | 7.1 | 7.1.2 | 7.1.3 | 7.1.4 | 7.1.5 | 8.0 | 8.1 | 8.1.1 | 8.2 | 8.3 | |
| Windows Server 2008 32-bit | SP2, all editions | N | N | N | N | N | N | N | N | N | N | N | N |
| Windows Server 2008 64-bit | SP2, Standard and Enterprise | Y | Y | Y | N | N | N | N | N | N | N | N | N |
| Windows Server 2008 R2 | SP1, Standard and Enterprise | Y | Y | Y | Y | Y | Y | Y | Y | Y | Y | Y | Y |
| Windows Server 2012 | All | N | N | N | N | N | N | N | N | N | N | N | N |
| Windows Server 2012 R2 | Standard, Data Center | N | N | N | N | N | N | N | N | N | Y | Y | Y |

Microsoft Office version on server

Table 2-2

| Microsoft Office version | eDiscovery Platform version | | | | | | | | | | | |
|--------------------------|-----------------------------|-----|--------------------|-------|-------|-------|-----|-----|-------|-----|-----|---|
| | 7.0 | 7.1 | 7.1.2 [#] | 7.1.3 | 7.1.4 | 7.1.5 | 8.0 | 8.1 | 8.1.1 | 8.2 | 8.3 | |
| Office 2010 | Y | Y | Y | Y | Y | Y | Y | Y | Y | Y | Y | Y |
| Office 2010 SP1 | Y | Y | Y | Y | Y | Y | Y | Y | Y | Y | Y | Y |
| Office 2013 SP1 | N/A | N/A | N/A | N/A | N/A | N/A | N/A | Y | Y | Y | Y | Y |

[#] Supports Office 2010 Service Pack 2 when 7.1.2 Fix Pack 2 is applied.

Browser support

Table 2-3

| Browser # | eDiscovery Platform version | | | | | | | | | | | |
|----------------------------|-----------------------------|-----|-------|-------|-------|-------|-----|-----|-------|-----|-----|---|
| | 7.0 | 7.1 | 7.1.2 | 7.1.3 | 7.1.4 | 7.1.5 | 8.0 | 8.1 | 8.1.1 | 8.2 | 8.3 | |
| Internet Explorer 8 *, ** | Y | Y | Y | Y | Y | Y | Y | Y | Y | Y | Y | N |
| Internet Explorer 9 *, ** | Y | Y | Y | Y | Y | Y | Y | Y | Y | Y | Y | N |
| Internet Explorer 10 *, ** | N | N | Y | Y | Y | Y | Y | Y | Y | Y | Y | Y |
| Internet Explorer 11 *, ** | N | N | N | N | N | N | N | N | N | N | Y | Y |

Other Web browsers including Mozilla Firefox, Google Chrome are not currently supported.

* Make sure you have the latest version of Adobe Flash Player (ActiveX Control referred to as "Shockwave Flash Object" in IE Manage Add-ons) installed in the Internet Explorer browser to properly display the eDiscovery Platform. For Adobe Flash Player version information, see <http://www.adobe.com/software/flash/about/>.

** Installing and using Native Viewer requires the reviewer to be running the 32-bit version of Internet Explorer.

Collection from Microsoft Exchange

Table 2-4

| Exchange version | eDiscovery Platform version | | | | | | | | | | | |
|----------------------|-----------------------------|-----|-------|-------|-------|-------|-----|-----|-------|-----|-----|---|
| | 7.0 | 7.1 | 7.1.2 | 7.1.3 | 7.1.4 | 7.1.5 | 8.0 | 8.1 | 8.1.1 | 8.2 | 8.3 | |
| Exchange Server 2003 | Y | Y | Y | N | N | N | N | N | N | N | N | N |
| Exchange Server 2007 | Y | Y | Y | Y | Y | Y | Y | Y | Y | Y | Y | Y |
| Exchange Server 2010 | N | Y | Y | Y | Y | Y | Y | Y | Y | Y | Y | Y |
| Exchange Server 2013 | N | N | N | N | Y | Y | Y | Y | Y | Y | Y | Y |
| Exchange Server 2016 | N | N | N | N | N | N | N | N | N | Y | Y | Y |

Collection using On-Site Collector

Table 2-8 Windows Desktop using On-Site Collector

| Item (All Versions) | eDiscovery Platform version | | | | | | | | | | |
|------------------------|-----------------------------|-----|-------|-------|-------|-------|-----|-----|-------|-----|-----|
| | 7.0 | 7.1 | 7.1.2 | 7.1.3 | 7.1.4 | 7.1.5 | 8.0 | 8.1 | 8.1.1 | 8.2 | 8.3 |
| Windows XP | Y | Y | Y | N | N | N | N | N | N | N | N |
| Windows XP 64-bit | N | N | N | N | N | N | N | N | N | N | N |
| Windows Vista | Y | Y | Y | Y | Y | Y | Y | Y | Y | Y | Y |
| Windows 7 | Y | Y | Y | Y | Y | Y | Y | Y | Y | Y | Y |
| Windows 8 | N | N | N | N | N | N | N | N | N | N | N |

Table 2-9 Apple Mac using On-Site Collector

| Version | eDiscovery Platform version | | | | | | | | | | |
|----------------------|-----------------------------|----------------|-----------------|-------|-------|-------|-----|-----|-------|-----|-----|
| | 7.0 | 7.1 | 7.1.2 | 7.1.3 | 7.1.4 | 7.1.5 | 8.0 | 8.1 | 8.1.1 | 8.2 | 8.3 |
| 10.4 (Tiger) | Y | Y _# | Y _* | N | N | N | N | N | N | N | N |
| 10.5 (Leopard) | Y | Y _# | Y _{##} | N | N | N | N | N | N | N | N |
| 10.6 (Snow Leopard) | Y | Y _# | Y _{##} | Y | Y | Y | Y | Y | Y | Y | Y |
| 10.7 (Lion) | N | N | N | Y | Y | Y | Y | Y | Y | Y | Y |
| 10.7 (Mountain Lion) | N | N | N | Y | Y | Y | Y | Y | Y | Y | Y |
| 10.9 (Mavericks) | N | N | N | N | N | N | N | N | N | N | N |

- # Supported only in the base version of 7.1.1. Fix packs of 7.1.1 do not support this version of Apple Mac.
- * 7.1.2 Fix 1 does not support this version of Apple Mac.
- ** Supported only in the base version of 7.1.2. Fix packs do not support this version of Apple Mac.

Collection from FileShare

Table 2-10

| Server OS for file collection (All Versions) | eDiscovery Platform version | | | | | | | | | | | |
|--|-----------------------------|-----|-------|-------|-------|-------|-----|-----|-------|-----|-----|----------------|
| | 7.0 | 7.1 | 7.1.2 | 7.1.3 | 7.1.4 | 7.1.5 | 8.0 | 8.1 | 8.1.1 | 8.2 | 8.3 | |
| Windows Server 2000 | N/A | N/A | N/A | N | N | N | N | N | N | N | N | N |
| Windows Server 2003 | Y | Y | Y | Y | Y | Y | Y | Y | Y | Y | Y | Y |
| Windows Server 2003 R2 | Y | Y | Y | Y | Y | Y | Y | Y | Y | Y | Y | Y |
| Windows Server 2008 | Y | Y | Y | Y | Y | Y | Y | Y | Y | Y | Y | Y |
| Windows Server 2008 R2 | Y | Y | Y | Y | Y | Y | Y | Y | Y | Y | Y | Y |
| Windows Server 2012 | N | N | N | N | Y | Y | Y | Y | Y | Y | Y | Y [#] |

[#] Supports Distributed File System (DFS) for 8.3.

Collection from Veritas Enterprise Vault

Table 2-11

| Item | Version | eDiscovery Platform version | | | | | | | | | | |
|------------------------------|---------|-----------------------------|-----|-------|-------|-------|-------|-----|-----|-------|-----|-----|
| | | 7.0 | 7.1 | 7.1.2 | 7.1.3 | 7.1.4 | 7.1.5 | 8.0 | 8.1 | 8.1.1 | 8.2 | 8.3 |
| Enterprise Vault 9. <i>n</i> | 9.0 | N | N | N | N | N | N | N | N | N | N | N |
| | 9.1 | N | N | N | N | N | N | N | N | N | N | N |
| | 9.2 | N | N | N | N | N | N | N | N | N | N | N |
| | 9.3 | N | Y | Y | Y | N | N | N | N | N | N | N |
| | 9.4 | N | Y | Y | Y | N | N | N | N | N | N | N |
| | 9.5 | N | Y | Y | Y | N | N | N | N | N | N | N |

Table 2-11 (continued)

| Item | Version | eDiscovery Platform version | | | | | | | | | | |
|------------------------|---------|-----------------------------|-----|-------|-------|-------|-------|-----|-----|-------|-----|-----|
| | | 7.0 | 7.1 | 7.1.2 | 7.1.3 | 7.1.4 | 7.1.5 | 8.0 | 8.1 | 8.1.1 | 8.2 | 8.3 |
| Enterprise Vault 10.n | 10.0 | N | N# | Y | Y | Y | Y | Y | Y | N | N | N |
| | 10.1 | N | N# | Y | Y | Y | Y | Y | Y | N | N | N |
| | 10.2 | N | N# | Y | Y | Y | Y | Y | Y | N | N | N |
| | 10.3 | N | N# | N## | Y | Y | Y | Y | Y | Y | N | N |
| | 10.4 | N | N | N | N | Y | Y | Y | Y | Y | Y | Y |
| Enterprise Vault 11.n | 11.0 | N | N | N | N | N | N | Y | Y | Y | Y | Y |
| | 11.1 | N | N | N | N | N | N | N | N | Y | Y | Y |
| Enterprise Vault 12.n | 12.0 | N | N | N | N | N | N | N | N | Y** | Y** | Y |
| | 12.1 | N | N | N | N | N | N | N | N | Y** | Y** | Y |
| | 12.2 | N | N | N | N | N | N | N | N | Y** | Y** | Y |
| Enterprise Vault.cloud | All | N | N | N | N | N | N | Y | Y | Y | Y | Y |

- # 7.1.1 Fix 6 supports this Service Pack version of Enterprise Vault 10.
- * EV 11.0 supports IMAP while EV 11.0.1 supports both IMAP and SMTP.
- ## Fix Packs of 7.1.2 support this version of Enterprise Vault.
- **
 - 8.1.1 Cumulative Hotfix 2 (CHF2) and later
 - 8.2 Cumulative Hotfix 5 (CHF5) and later
 with Enterprise Vault 11.0.1 API Runtime are certified to work with Enterprise Vault 12.x

Supported connectors for collection sources

Table 2-12

| Connector | | Veritas eDiscovery Platform version | | | | | |
|---------------------------|---------|-------------------------------------|-----|-----|-------|-----|-----|
| Item | Version | 7.X.X | 8.0 | 8.1 | 8.1.1 | 8.2 | 8.3 |
| Autonomy iManage Worksite | 8.5 | Y* | N | N | N | N | N |
| | 9 | Y* | N | N | N | N | N |
| Documentum ** | 6.5 | Y | Y | N | N | N | N |
| | 6.6 | N | N | N | N | N | N |
| | 6.7 | N | N | Y# | Y# | Y# | Y# |
| | 7.1 | N | N | P | P | P | P |
| IBM FileNet** | 5.1.0 | Y | Y | Y# | Y# | Y# | Y# |
| IBM ContentManager | 8 | Y* | N | N | N | N | N |
| Xerox DocuShare | 4 | Y* | N | N | N | N | N |
| Open Text Livelink ** | 9.7.1 | Y | Y | N | N | N | N |
| | 10 | N | N | N | N | N | N |
| | 10.2 | N | N | Y# | Y# | Y# | Y# |
| | 10.3 | N | N | Y# | Y# | Y# | Y# |
| | 10.5 | N | N | Y | Y | Y | Y |

This connector has reached End of Support Life (EOSL).

* CMIS compliant

Starting with 8.1, non-CMIS compliant data sources including Documentum, Livelink, and FileNet are not supported. Release 8.1 only supports Documentum, FileNet, and Livelink with CMIS (Content management Interoperability Services) endpoints enabled on the server. Contact your System Administrator for enabling CMIS endpoints on your Documentum, Livelink, and FileNet servers. To use the existing sources and collection tasks/templates, users must reconfigure their existing non-CMIS compliant sources to CMIS compliant sources.

Logical evidence file support

Table 2-13

| File type | Version | Veritas eDiscovery Platform version | | | | | |
|---|---------|-------------------------------------|-----|-----|-------|-----|-----|
| | | 7.X.X | 8.0 | 8.1 | 8.1.1 | 8.2 | 8.3 |
| Legacy EnCase Evidence files (.E01) #, ##, ** | 4 | Y | Y | Y | Y | Y | Y |
| | 5 | Y | Y | Y | Y | Y | Y |
| | 6 | Y | Y | Y | Y | Y | Y |
| | 6.11 | Y | Y | Y | Y | Y | Y |
| | 6.12 | Y | Y | Y | Y | Y | Y |
| | 6.14 | Y | Y | Y | Y | Y | Y |
| Legacy Logical Evidence files (.L01) * | 5 | Y | Y | Y | Y | Y | Y |
| | 6 | Y | Y | Y | Y | Y | Y |
| | 6.11 | Y | Y | Y | Y | Y | Y |
| | 6.14 | Y | Y | Y | Y | Y | Y |
| Current EnCase Evidence files (.Ex01) #, ## | 7.x | Y | Y | Y | Y | Y | Y |
| Current Logical Evidence files (.Lx01) #, ## | 7.x | Y | Y | Y | Y | Y | Y |
| AccessData FTK (AD1) #, ## | — | Y | Y | Y | Y | Y | Y |
| AccessData FTK (E01) #, ## | — | Y | Y | Y | Y | Y | Y |
| VMware Files (VMDK) #, ## | — | Y | Y | Y | Y | Y | Y |
| Microsoft Virtual PC files (VHD) #, ## | — | Y | Y | Y | Y | Y | Y |

This file type is not directly supported by eDiscovery Platform. Users can extract the data from the Forensic Image file to disk and then process as a normal source.

* This file type is supported as a normal source; eDiscovery Platform will process it automatically including the review and export phase. This approach has not been tested at scale so performance implications are unknown.

- ## Alternatively, mount the image using a tool such as Mount Image Pro or OSFMount and then process the data from this Mount Point (drive letter of folder) directly as a normal source folder. However, the data needs to remain available via the Mount Point for the entirety of the case including the review and export phase. This approach has not been tested at scale so performance implications are unknown.
- ** eDiscovery Platform can process the MDM file created by using an EnCase EnScript and a supported version of Encase (32-bit). User then needs to add the MDM file along with the E0x files as source to process.

Document revision history

This appendix includes the following topics:

- [Document revision history](#)

Document revision history

Table A-1

| Date of version [MM/DD/YYYY] | Content addition/modification |
|---|--|
| 06/16/2017 | Added 8.1.1 CHF2+, 8.2 CHF5+ and 8.3 support for EV 12.1 and 12.2 Revised 8.2 entry for Microsoft Exchange |
| 04/01/2017 | Completely revised and corrected entries Added 8.3 entries Deprecate support for IE8 and IE9 Added EOL, revised link Added DFS support and status to FileShare |
| 01/19/2017 | Revised the “Collection from Office 365/BPOS” section |
| 09/01/2016 | Revised the “Collection from MVersion Date Microsoft Exchange” section for Exchange Server 2016 |
| 07/22/2016 | Revised the “Collection from Microsoft Exchange” section for Exchange Server 2016 |
| 07/01/2016 | Added entries for the 8.2 release |

Table A-1 (continued)

| Date of version [MM/DD/YYYY] | Content addition/modification |
|---|--|
| 04/23/2016 | Revised the "Collection from Veritas Enterprise Vault" section for Enterprise Vault 12 Revised the "End of life policy for Veritas software" section Added a footnote about AD FS in the "Collection from SharePoint" section. |
| 04/13/2016 | Veritas branding changes Revised the supported versions of Logical Evidence files Revised the supported versions of Open Text Livelink Added a section on the supported browsers |
| 09/02/2015 | Added entries for 8.1.1 release Added a section for Guidance EnCase Revised the supported versions of Livelink in the "Supported Connectors for Collection Sources" section |
| 2/24/2015 | Added entries for the 8.1 release |
| 10/1/2014 | Added entries for the 8.0 release Revised the entries for SharePoint Online in the "Collection from SharePoint" section |
| 5/23/2014 | Revised a footnote for Office 2010 Service Pack 2 version in the "Microsoft Office version installed on the server" section Added a footnote for more clarification on Office 365 Revised the "Operating System Supported" section |
| 2/28/2014 | Added entries for the 7.1.5 release |
| 12/12/2013 | Initial version |