

Symantec™ Disaster Recovery Orchestrator 6.1.1 for Amazon Web Services

Software Compatibility List

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General Notes

All the software configurations listed in this document, except the Microsoft SQL Server items, are supported on the on-premises systems, which can include physical computers as well as virtual machines. While not specifically tested, these configurations are also supported on the Amazon EC2 instances, that host the Disaster Recovery Orchestrator components.

It is not possible to test all the software combinations for compatibility. If a particular update or version of an application is not listed by Symantec, it may work fine, but has not been explicitly tested with Disaster Recovery Orchestrator. Applications that are not on the Software Compatibility List (SCL) are provided "commercially reasonable effort" support. Such support allows for escalations based on unqualified software, but if a problem is determined to be software-specific, the problem is not guaranteed to be resolved.

Please subscribe to this document to ensure you receive updates about ongoing supportability additions or changes. Supportability addition requests can be made by contacting your Account Representative or online at Symantec Connect. Learn about submitting a suggestion or idea through Symantec Connect at <http://www.symantec.com/docs/HOWTO38237>.

Support Legend

The following support legends are used in this document.

Tested and supported	S
Supported with limitations	L
Compatible and Supported, but not tested by Symantec	C
Not supported	X
Not applicable	N/A
Upgradeable to the latest version	U

Operating Systems

The following Microsoft operating systems and virtualization platforms are supported.

Vendor	Product	Version	Support Statement	Note
Microsoft	Windows Server 2012 R2 Datacenter	GA	S	Note 01
Microsoft	Windows Server 2012 R2 Hyper-V Edition	GA	S	Note 01, 02
Microsoft	Windows Server 2012 Standard	GA	S	Note 01
Microsoft	Windows Server 2012 Datacenter	GA	S	Note 01
Microsoft	Windows Server 2012 Foundation	GA	C	Note 01
Microsoft	Windows Server 2012 Essentials	GA	C	Note 01
Microsoft	Windows Server 2012 Hyper-V Edition	GA	S	Note 01, 02
Microsoft	Windows Server 2008 R2 Standard	SP1	S	Note 01
Microsoft	Windows Server 2008 R2 Enterprise	SP1	S	Note 01
Microsoft	Windows Server 2008 R2 Datacenter	SP1	S	Note 01
Microsoft	Windows Server 2008 R2 Hyper-V Edition	SP1	S	Note 01, 02
Microsoft	Windows Web Server 2008 R2	SP1	C	Note 01
Microsoft	Windows Storage Server 2008 R2	SP1	C	Note 01
Microsoft	Windows Small Business Server 2008 R2 Standard	SP1	C	Note 01
Microsoft	Windows Small Business Server 2008 R2 Premium	SP1	C	Note 01

Note 01: Your Amazon Web Services account determines the operating system versions and editions that are available for your Amazon EC2 instances. If you believe that other operating system versions and editions should be available to you within Amazon EC2, please contact Amazon. For further information on prerequisites and deployment options, refer to the Symantec Disaster Recovery Orchestrator Deployment Guide at <http://www.symantec.com/docs/DOC7761>.

Note 02: Restoring snapshots of virtual machines hosted on Microsoft Hyper-V servers are not supported.

Virtualization Platforms

The following virtualization platforms are supported. For the Microsoft virtualization platforms, see the Operating Systems section.

Vendor	Product	Version	Support Statement	Note
VMware	VMware ESXi	5.5 U1	S	Note 03
VMware	VMware ESXi	5.1 U2	S	Note 03
VMware	VMware ESXi	5.0 Ux	C	Note 03
VMware	VMware ESXi	4.1 Ux	C	Note 03
VMware	VMware vCenter Server	5.5 U1	S	Note 03
VMware	VMware vCenter Server	5.1 U2	S	Note 03
VMware	VMware vCenter Server	5.0 Ux	C	Note 03
VMware	VMware vCenter Server	4.1 Ux	C	Note 03

Note 03: Restoring snapshots of virtual machines hosted on VMware ESXi servers are not supported.

Solutions/Applications

The following solutions and applications are supported.

Vendor	Product	Version	Support Statement	Note
Symantec	Symantec Storage Foundation for Windows (SFW)	6.1	S	Note 04
Symantec	Veritas Storage Foundation for Windows (SFW)	6.0.x	S	Note 04, 05
Symantec	Symantec Storage Foundation HA for Windows (SFW HA)	6.1	X	Note 06
Symantec	Symantec Cluster Server for Windows (VCSW)	6.1	X	Note 06
Symantec	Veritas Storage Foundation HA for Windows (SFW HA)	6.0.x	X	Note 06
Symantec	Veritas Cluster Server for Windows (VCSW)	6.0.x	X	Note 06
Symantec	Symantec ApplicationHA	6.1	X	Note 06
Symantec	Symantec ApplicationHA	6.0	X	Note 06
Microsoft	Microsoft SQL Server 2012	SP1	S	
Microsoft	Microsoft SQL Server 2012	GA	C	
Microsoft	Microsoft SQL Server 2008 R2	SP2	S	
Microsoft	Microsoft SQL Server 2008 R2	SP1	C	
Microsoft	Microsoft SQL Server 2008 R2	GA	C	

Note 04: Uninstalling the Disaster Recovery Orchestrator Client fails if you take snapshot of the replicated volumes that are managed by Symantec Storage Foundation for Windows, for more information, see the release note at <http://www.symantec.com/docs/DOC7759>.

Note 05: When installing SFW with Disaster Recovery Orchestrator 6.1.1, the Veritas Enterprise Administrator Service fails to start and a licensing error is logged. For more information, see the technote at: <http://www.symantec.com/docs/TECH217452>.

Note 06: Disaster Recovery Orchestrator 6.1.1 does not have awareness integration into high availability configurations; hence, this version cannot coexist with clustering technology.

Manageability and Monitoring

The following applications can monitor the physical servers or virtual servers on which the Disaster Recovery Orchestrator components are installed.

Vendor	Product	Version	Support Statement	Note
Microsoft	Microsoft System Center Operations Manager 2012 R2	GA	S	Note 07
Microsoft	Microsoft System Center Operations Manager 2012	SP1	S	Note 07
Microsoft	Microsoft System Center Operations Manager 2012	GA	C	Note 07
Microsoft	Microsoft System Center Virtual Machine Manager 2012 R2	GA	S	
Microsoft	Microsoft System Center Virtual Machine Manager 2012	SP1	S	
Microsoft	Microsoft System Center Virtual Machine Manager 2012	GA	C	

Note 07: Disaster Recovery Orchestrator client can coexist with Microsoft Monitoring Agent, but no specific management pack is provided to monitor the client component.

Archiving and Backup

The following archiving and backup applications are supported.

Vendor	Product	Version	Support Statement	Note
Symantec	Symantec NetBackup	7.6.0.x	L	Note 08
Symantec	Symantec NetBackup	7.5.0.x	L	Note 08
Symantec	Symantec Backup Exec	2014	L	Note 08
Symantec	Symantec Backup Exec	2012 SP4	L	Note 08
Symantec	Symantec System Recovery	2013 SPx	L	Note 08

Note 08: Restoring a volume that is managed by Disaster Recovery Orchestrator to its original location is not supported. Restoring a system on which Disaster Recovery Orchestrator is installed is not supported.

Antivirus and Miscellaneous Software

The following antivirus and other applications are supported.

Vendor	Product	Version	Support Statement	Note
Symantec	Symantec Endpoint Protection	12.1.x	S	
Symantec	Symantec Endpoint Protection	11.0 RU7 MPx	C	
Symantec	Symantec Drive Encryption	10.3.x	X	Note 09
McAfee	McAfee Host Intrusion Prevention for Server	8.0	S	
McAfee	McAfee VirusScan Enterprise	8.8	S	

Note 09: Symantec Desktop Encryption is not supported with SCSI-class storage. For more information, see the technote at <http://www.symantec.com/docs/TECH149543>.