



Release Revision: 1.0, 2 June 2014

Software Compatibility List (SCL) for Symantec™ Disaster Recovery Orchestrator 6.1

Table with 5 columns: Vendor, Product, Version, Support Statement, Notes. Lists various operating systems and applications with their compatibility status (S, L, C, X, N/A, U).

Support Legend

Legend table mapping support status codes to descriptions: S (Tested and Supported), L (Supported with Limitations), C (Compatible and Supported, but not tested by Symantec), X (Not Supported), N/A (Not Applicable), U (Upgradeable to latest version).

NOTES: Support is conditional according to the Notes corresponding to the individual platform or application. See the Notes Reference for details

All software configurations listed above except for Microsoft SQL Server items are specific to on-premises side that can be physical machine and/or virtual machine. While not specifically tested, the above configurations are also supported for Microsoft Azure VMs used as SDRO clients.

Due to the number of combinations, it is not possible to test all combinations for compatibility. If a particular update or version of an application is not listed by Symantec, it may work fine, but has not been explicitly tested with Symantec Disaster Recovery Orchestrator. Software applications that are not on the Software Compatibility List (SCL) are provided "commercially reasonable effort" support. Commercially reasonable effort support allows for escalations based on unqualified software, but if a problem is determined to be software specific, the problem is not guaranteed to be resolved.

Please subscribe to this document to ensure you receive updates about ongoing supportability additions or changes. Supportability addition requests can be made by contacting your Account Representative or online at Symantec Connect. Learn about submitting a suggestion or idea through Symantec Connect at http://www.symantec.com/docs/HOWTO38237.

- Note 01: Volume snapshots with Storage Foundation for Windows are not supported.
Note 02: When installing Storage Foundation for Windows with Symantec Disaster Recover Orchestrator 6.1, the Veritas Enterprise Administrator Service fails to start with a licensing error.
Note 03: Symantec Disaster Recovery Orchestrator does not have awareness integration into high availability configurations; hence, this version does not co-exist with clustering technology.
Note 04: The NetBackup MS SQL Client should be launched by Run As Administrator to connect SQL Server.
Note 05: Restoring a whole volume that is managed by Symantec Disaster Recovery Orchestrator to the original location might cause replication into a status of Error or Stopped.
Note 06: Symantec System Recovery dismounts a volume that is managed by Symantec Disaster Recovery Orchestrator when it restores a whole volume to its original location.
Note 07: Symantec Desktop Encryption is not supported with SCSI class storage.

Note 08: Your Microsoft Azure agreement and subscription determines which Operating System platform versions and editions are available for your Azure Virtual Machines. If you believe other Operating System platform versions and editions should be available to you within Microsoft Azure, please contact Microsoft. For further information on prerequisites and deployment options, please refer to the Symantec Disaster Recovery Deployment Guide at http://www.symantec.com/docs/DOC7327 .
Note 09: Symantec Disaster Recovery Orchestrator client component can coexist with Microsoft Monitoring Agent, but no specific management pack is provided in to monitor the client component.
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