

# Release Notes (Software Change Notice) Veritas System Recovery 16 (16.0.1)

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This document describes new features and known defects fixed for Veritas System Recovery 16 (16.0.1).

## What's New

### Features/Functionality removed from this version.

- Removal of Windows Mini-setup option from Restore Anyware and Conversion-To-Virtual operations.

### Features/Functionality modified.

- Improvement of disk handling for GPT header corruption and duplication of disk signature

### Features/Functionality added to this version.

- 32TB volume support
- Windows Server 2016 support for Management Solution (Managed client only support)
- Red Hat Enterprise Linux 6.6/6.7/6.8 support for Veritas System Recovery for Linux and Management Solution
- SUSE Linux Enterprise Server 11 SP4 support for Veritas System Recovery for Linux and Management Solution
- CentOS 6.6/6.7/6.8 support for Veritas System Recovery for Linux

### Defect fixed in this release

#### Incident#   Abstract

3902914	JPN: Getting some junk characters in the installation Progress bar.
3902904	JPN,KO: SSRINST.html log file is garbled.
3909315	Install: Setup.exe launches and installs VSR in same non-English locale which previous VSR installation had.
3909910	While installing ENG VSR (Any language except the native language) on NON-ENG OS, the installation proceeds in native language.
3902378	Can't delete a file from file list of backups forever if a device having backed up the file is broken
3906421	Deleting manually multiple files could take a long time
3902386	Vprosv.exe sometimes gets crashed during backups on SSR 2013 SP2
3902384	Vprosv.exe gets crashed frequently during backups on SSR 2013 R2 SP4.
3904564	Crash in SRDCreator.exe when Sierra Wireless network driver is present.
3902396	SRDCreator.exe crash in module SreAPIComEx.dll when creating SRD disk with Static IP address option enabled.
3908253	The pop-up message displayed when we "Download OpenStorage Files" and selecting a location where the files already exist need to be modified.
3906136	The batch file in backup jobs has an incorrect PATH variable on SSR 2013 R2 SP6.
3906901	Manage Tasks page not displayed correctly when logged in as RBA user.
3906902	Unable to upgrade to VSR-MS plug-in due to incorrect filter count for install/upgrade policies.

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## Troubleshooting Information

The *Troubleshooting Information* section discusses information that should be submitted to Veritas when reporting problems with Veritas System Recovery.

### Troubleshooting Information

#### Gather all log files:

When reporting an issue, please run the Veritas Quick Assist (VQA) diagnostic tool and send all logs to Veritas.

#### From Windows:

The latest VQA can be downloaded from:

[https://www.veritas.com/support/en\\_US/article.000076764](https://www.veritas.com/support/en_US/article.000076764)

- Run VeritasQuickAssist.exe and select the first option, "I accept the EULA".
- Select "Collect Data for Support".
- Check "Installed products" and "System Recovery".
- Select "Next"
- Select "All data".
- Specify an output location in File Information, and then click "Save".
- Send all of the resulting files from the output location to Veritas.

Or

The support utilities are found in:

<drive>:\Program Files (x86)\Veritas\Veritas System Recovery\Utility or  
<drive>:\Program Files\Veritas\Veritas System Recovery\Utility

- From this folder run SEAST.EXE and select the first option, "Gather Technical Support Information"
- Specify an output location and a case number, and then click "Gather."
- Send all of the resulting files from the output location to Symantec.

#### From the System Recovery Disk (SRD):

- Select the Utilities tab on the main SRD screen.
- Select Run Support Tool and select the first option, "Gather Technical Support Information."
- Specify a case number and an output path. The default output path is X:\Windows\Temp. You will need to specify a different location as the X:\Windows\Temp location will not be available after reboot. Select a local drive or network destination.
- Click OK.

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- Send all of the resulting files from the output location to Veritas.

**From Linux:**

- Run gatherLogs.

- Send all of the resulting files from the output location to Veritas.

## Performance

This section will detail performance and compatibility issues. This may be done in the form of charts, tables, etc.

None