

Veritas™ Cluster Server 6.0.1 Release Notes - Linux

6.0.1

Veritas™ Cluster Server Release Notes

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Product guides are available on the media in PDF format. Make sure that you are using the current version of the documentation. The document version appears on page 2 of each guide. The latest product documentation is available on the Symantec website.

<https://sort.symantec.com/documents>

Your feedback on product documentation is important to us. Send suggestions for improvements and reports on errors or omissions. Include the title and document version (located on the second page), and chapter and section titles of the text on which you are reporting. Send feedback to:

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Veritas Cluster Server Release Notes

This document includes the following topics:

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About this document

This document provides important information about Veritas Cluster Server (VCS) version 6.0.1 for Linux. Review this entire document before you install or upgrade VCS.

The information in the Release Notes supersedes the information provided in the product documents for VCS.

This is "Document version: 6.0.1 Rev 5" of the *Veritas Cluster Server Release Notes*. Before you start, make sure that you are using the latest version of this guide. The latest product documentation is available on the Symantec Web site at:

<https://sort.symantec.com/documents>

Component product release notes

In addition to reading this Release Notes document, review the component product release notes before installing the product.

Product guides are available at the following location on the software media in PDF formats:

`/docs/product_name`

Symantec recommends copying the files to the `/opt/VRTS/docs` directory on your system.

This release includes the following component product release notes:

- *Veritas Storage Foundation Release Notes* (6.0.1)
- *Veritas Cluster Server Release Notes* (6.0.1)

About Veritas Cluster Server

Veritas™ Cluster Server (VCS) by Symantec provides High Availability (HA) and Disaster Recovery (DR) for mission critical applications running in physical and virtual environments. VCS ensures continuous application availability despite application, infrastructure or site failures.

About VCS agents

VCS bundled agents manage a cluster's key resources. The implementation and configuration of bundled agents vary by platform.

For more information about bundled agents, refer to the *Veritas Cluster Server Bundled Agents Reference Guide*.

The Veritas High Availability Agent Pack gives you access to agents that provide high availability for various applications, databases, and third-party storage solutions. The Agent Pack is available through Symantec™ Operations Readiness Tools (SORT). For more information about SORT, see <https://sort.symantec.com/home>.

For information about agents under development and agents that are available through Symantec consulting services, contact your Symantec sales representative.

VCS provides a framework that allows for the creation of custom agents. Create agents in situations where the Veritas High Availability Agent Pack, the bundled agents, or the enterprise agents do not meet your needs.

For more information about the creation of custom agents, refer to the *Veritas Cluster server Agent developer's Guide*. You can also request a custom agent through Symantec consulting services.

About Symantec Operations Readiness Tools

[Symantec Operations Readiness Tools \(SORT\)](#) is a Web site that automates and simplifies some of the most time-consuming administrative tasks. SORT helps you manage your datacenter more efficiently and get the most out of your Symantec products.

SORT can help you do the following:

- | | |
|---|--|
| Prepare for your next installation or upgrade | <ul style="list-style-type: none">■ List product installation and upgrade requirements, including operating system versions, memory, disk space, and architecture.■ Analyze systems to determine if they are ready to install or upgrade Symantec products.■ Download the latest patches, documentation, and high availability agents from a central repository.■ Access up-to-date compatibility lists for hardware, software, databases, and operating systems. |
| Manage risks | <ul style="list-style-type: none">■ Get automatic email notifications about changes to patches, array-specific modules (ASLs/APMs/DDIs/DDDs), and high availability agents from a central repository.■ Identify and mitigate system and environmental risks.■ Display descriptions and solutions for hundreds of Symantec error codes. |
| Improve efficiency | <ul style="list-style-type: none">■ Find and download patches based on product version and platform.■ List installed Symantec products and license keys.■ Tune and optimize your environment. |

Note: Certain features of SORT are not available for all products. Access to SORT is available at no extra cost.

To access SORT, go to:

<https://sort.symantec.com>

Important release information

- For important updates regarding this release, review the Late-Breaking News TechNote on the Symantec Technical Support website:
<http://www.symantec.com/docs/TECH164885>
- For the latest patches available for this release, go to:
<https://sort.symantec.com/>
- The hardware compatibility list contains information about supported hardware and is updated regularly. For the latest information on supported hardware visit the following URL:
<http://www.symantec.com/docs/TECH170013>
Before installing or upgrading Storage Foundation and High Availability Solutions products, review the current compatibility list to confirm the compatibility of your hardware and software.

Changes introduced in VCS 6.0.1

This section lists the changes in Veritas Cluster Server 6.0.1.

New versioning process for SFHA Solutions products

Symantec made some changes to simplify the versioning process to ensure that customers have a unified experience when it comes to deploying our different products across Storage, Availability, Backup, Archiving and Enterprise Security products. With this change, all the products will have a 3 digit version. In complying with this approach, the current SFHA Solutions release is available as version 6.0.1.

New directory location for the documentation on the software media

The PDF files of the product documentation are now located in the `/docs` directory on the software media. Within the `/docs` directory are subdirectories for each of the bundled products, which contain the documentation specific to that product. The `sfha_solutions` directory contains documentation that applies to all products.

Changes related to installation and upgrades

The product installer includes the following changes in 6.0.1.

Locally-installed installation and uninstallation scripts now include the release version

When you run local scripts (`/opt/VRTS/install`) to configure Veritas products, the names of the installed scripts now include the release version.

Note: If you install your Veritas product from the install media, continue to run the `installvcs` command without including the release version.

To run the script from the installed binaries, run the `installvcs<version>` command.

Where `<version>` is the current release version with no periods or spaces.

For example, to configure the 6.0.1 version of your product, run this command:

```
# /opt/VRTS/install/installvcs601 -configure
```

Additional installation postcheck options

The `postcheck` option has been enhanced to include additional checks.

You can use the installer's post-check option to perform the following checks:

- General checks for all products.
- Checks for Volume Manager (VM).
- Checks for File System (FS).
- Checks for Cluster File System (CFS).

Support for tunables file templates

You can use the installer to create a tunables file template. If you start the installer with the `-tunables` option, you see a list of all supported tunables, and the location of the tunables file template.

Installer support to configure Coordination Point servers

You can now use the `-configcps` option in the installer to configure CP servers. This functionality to configure CP servers is now integrated with the installer. The `configure_cps.pl` script used earlier to configure CP servers is now deprecated.

You can also configure CP servers by generating response files. You can use the `-responsefile '/tmp/sample1.res'` option in the installer to configure CP servers.

See the *Installation Guide* for more details.

Attributes introduced in VCS 6.0.1

The following section describe the attributes introduced in VCS 6.0.1.

KVMGuest agent attributes:

- RHEVMInfo: Specifies the RHEV environment information. The attribute contains five keys:
 - Enabled: Specifies the virtualization environment
 - URL: RHEV-M URL for REST API communication
 - User: RHEV-M user for REST API communication
 - Password: Encrypted password of RHEV-M user
 - Cluster: RHEV cluster to which the VCS host belongs
- ResyncVMCfg: The ResyncVMCfg attribute is set by the havmconfigsnc utility. If this attribute is set, the agent redefines the virtual machine configuration if it already exists using the SyncDir attribute. If the SyncDir attribute is not set, GuestConfigFilePath attribute is used.

Service group attribute

- UserAssoc: This attribute can be used for any purpose.

Cluster level attribute

- FipsMode: Indicates whether FIPS mode is enabled for the cluster. The value depends on the mode of the broker on the system.

Changes related to virtualization support in VCS 6.0.1

Changes in supported Linux virtualization technologies

Veritas Storage Foundation and High Availability (SFHA) Solutions 6.0.1 products support the following virtualization technologies in Linux environments:

- Kernel-based Virtual Machine (KVM) technology for Red Hat Enterprise Linux (RHEL)
- Kernel-based Virtual Machine (KVM) technology for SUSE Linux Enterprise Server (SLES)

SFHA Solutions products provide the following functionality for KVM guest virtual machines:

- Storage visibility
- Storage management

- High availability
- Cluster failover
- Replication support

Table 1-1 SFHA Solutions supported configurations in guest and host for KVM technologies

Objective	Recommended SFHA Solutions product configuration	KVM technology
Storage visibility for KVM guest virtual machines	Dynamic Multi-Pathing (DMP) in the KVM guest virtual machines	RHEL SLES
Storage visibility for KVM hosts	DMP in the KVM hosts	RHEL SLES
Storage management features and replication support for KVM guest virtual machines	Storage Foundation (SF) in the KVM guest virtual machines	RHEL SLES
Advanced storage management features and replication support for KVM hosts	Storage Foundation Cluster File System (SFCFSHA) in the KVM hosts	RHEL SLES
End-to-end storage visibility in KVM hosts and guest virtual machines	DMP in the KVM host and guest virtual machines	RHEL SLES
Storage management features and replication support in the KVM guest virtual machines and storage visibility in the KVM host	DMP in the KVM host and SF in the KVM guest virtual machines	RHEL SLES
Application monitoring and availability for KVM guest virtual machines	Symantec ApplicationHA in the KVM guest virtual machines	RHEL
Virtual machine monitoring and failover for KVM hosts	Veritas Cluster Server (VCS) in the KVM hosts	RHEL SLES
Application failover for KVM guest virtual machines	VCS in the KVM guest virtual machines	RHEL SLES

Table 1-1 SFHA Solutions supported configurations in guest and host for KVM technologies (*continued*)

Objective	Recommended SFHA Solutions product configuration	KVM technology
Application availability and virtual machine availability	Symantec Application HA in the KVM guest virtual machines and VCS in the KVM host	RHEL
Application failover across KVM guest virtual machines and physical hosts	VCS in KVM guest virtual machines and KVM physical host machines	RHEL SLES

VCS provides virtual to virtual (in-guest) clustering support for the following Linux virtualization environments:

- Red Hat Enterprise Virtualization (RHEV)
- Microsoft Hyper-V
- Oracle Virtual Machine (OVM)

For implementation details:

See the *Veritas Storage Foundation™ and High Availability Solutions Virtualization Guide for Linux*.

For VMware support, see *Veritas Storage Foundation in a VMware ESX Environment*.

KVMGuest agent manages virtual machines running in Red Hat Enterprise Virtualization (RHEV) Environment

The KVMGuest agent brings virtual machines online and offline, and monitors them in the RHEV environment.

KVMGuest agent uses REST API to communicate with the Red Hat Enterprise Virtualization - Manager (RHEV-M) and to manage the virtual machine. You can use this agent to make the virtual machines in RHEV environment highly available and to monitor them.

This agent supports Red Hat Enterprise Virtualization 3.0. For more information, please refer the *Veritas Cluster Server Bundled Agent Reference Guide* and *Veritas Storage Foundation and High Availability Solutions Virtualization Guide for Linux*.

Utility to synchronize virtual machine configuration across the cluster nodes

The `havmconfignsync` utility provides ability to synchronize virtual machine configuration across the cluster nodes.

You can use the `havmconfignsync` utility to synchronize virtual machine configuration from one online node to other nodes in the cluster. To do so, run `havmconfignsync <vm_name>` on any of the nodes in the cluster passing the virtual machine name as the parameter. It detects the node on which virtual machine is online and saves the configuration of the running virtual machine to a shared storage.

The location of the shared storage is identified by the file specified in the `SyncDir/GuestConfigPath` attribute.

Make sure the path of the file specified is on a shared storage, either parallel or failover.

The utility saves the backup of the original configuration file before updating the new configuration.

On the other nodes in the cluster, during failover or switch, the online operation redefines the KVMGuest configuration by removing the existing configuration and defining the VM using the new configuration saved on the shared storage.

Changes to VCS bundled agents

This section describes changes to the bundled agents for VCS.

See the *Veritas Cluster Server Administrator's Guide* and *Veritas Cluster Server Bundled Agents Reference Guide* for more information.

New bundled agent on Linux

VFRJob agent: Veritas File Replication Job (VFRJob) agent provides high availability for VFR Job on a source system. VFR Job is responsible for scheduling replication of either cluster or non-cluster file systems.

See the *Veritas Bundled Agent Reference Guide* for more details on the VFRJob agent.

Enhancement to the CoordPoint agent

The CoordPoint agent monitors changes to the Coordinator Disk Group constitution, such as when a disk is deleted from the Coordinator Disk Group due to accidental execution of a VxVM administrative command or if the VxVM private region of a disk is corrupted.

The agent performs detailed monitoring on the CoordPoint resource and reports faults. You can tune the frequency of the detailed monitoring by setting the LevelTwoMonitorFreq attribute introduced in this release. For example, if you set this attribute to 5, the agent monitors the Coordinator Disk Group constitution in every fifth monitor cycle.

For more information on the CoordPoint agent, see the *Veritas Cluster Server Bundled Agents Reference Guide*.

For information on configuring the CoordPoint agent using script-based installer and manually configuring the CoordPoint agent to monitor coordinator disks, see the *Veritas Cluster Server Installation Guide*.

For more information on replacing I/O fencing coordinator disks or coordinator diskgroup when the cluster is online, see the *Veritas Cluster Server Administrator's Guide*.

Mount agent enhancements on Linux

The mount agent is enhanced to allow multiple bindfs mounts from the same block device.

See the *Veritas Cluster Server Bundled Agent Reference Guide* for more information.

Application agent enhancements

Application agent has undergone the following enhancement:

- The ProPCV support for Application agent to prevent the processes configured in the MonitorProcesses attribute is supported since earlier release. If the ProPCV attribute is enabled for a service group, the processes configured under MonitorProcesses attribute for the Application resource in the group are prevented from starting on other cluster nodes once the resource is online on a cluster node.

With this release the ProPCV feature is enhanced for Application agent. With this enhancement, the Application agent now supports the prevention of the program configured under StartProgram attribute. When the ProPCV is enabled, the StartProgram will be prevented from starting on other cluster nodes once the Application resource is online on a node.

See *Bundled Agent Reference Guide* and *Veritas Cluster Server Administrator's Guide* for more information.

KVMGuest agent manages virtual machines running in SLES KVM environment

The KVMGuest agent brings virtual machines online and offline, and monitors them in the SLES KVM environment. KVMGuest agent uses virsh commands to manage the virtual machine.

For more information, refer to *Veritas Cluster Server Bundled Agent Reference Guide*.

Changes related to IMF

This release includes the following changes to Intelligent Monitoring Framework (IMF):

Open IMF architecture

The Open IMF architecture builds further upon the IMF functionality by enabling you to get notifications about events that occur in user space. The architecture uses an IMF daemon (IMFD) that collects notifications from the user space notification providers (USNPs) and passes the notifications to the AMF driver, which in turn passes these on to the appropriate agent. IMFD starts on the first registration with AMF by an agent that requires Open IMF.

The Open IMF architecture provides the following benefits:

- IMF can group events of different types under the same VCS resource and is the central notification provider for kernel space events and user space events.
- More agents can become IMF-aware by leveraging the notifications that are available only from user space.
- Agents can get notifications from IMF without having to interact with USNPs.

For more information, refer to the *Veritas Cluster Server Administrator's Guide*.

New IMF-aware agent in VCS 6.0.1

The following agent is IMF-aware in VCS 6.0.1:

- DiskGroup agent

Changes to the VCS engine

Enhanced -propagate functionality to support more dependency types

The `-propagate` option can be used if the dependency tree contains global and/or remote dependency. The following dependency types are supported for both online propagate and offline propagate options:

- online global soft
- online global firm
- online remote soft
- online remote firm

Cluster security with FIPS mode

VCS provides an option to secure your cluster with FIPS. With this option, the communication with the cluster is encrypted using FIPS approved algorithms. The FIPS compliance is introduced with the following guiding factors:

- FIPS compliance is a configurable option available with VCS 6.0.1. When existing VCS deployments are upgraded from VCS 6.0 or earlier versions to 6.0.1, FIPS compliance is not automatically enabled.
- To enable FIPS mode, you must ensure that the cluster is new and configured without setting any security condition. To configure FIPS mode on a cluster which is already secured, refer to the steps under *Enabling and disabling secure mode for the cluster* in *Veritas Cluster Server Administrator Guide*.
- 6.0.1 does not support FIPS in GCO or CP server based cluster.

VCS supports failover of file replication on Linux

Failover of file replication is made highly available using VCS and a new VFRJob agent. The VFRJob agent starts scheduling of the VFR Job, monitors the VFR Job status, and also stops its scheduling. The new VFRJob agent is used to make the replication job highly available on the source system. The VFRJob type resource is a failover resource and provides high availability (HA) for the VFRJob. It monitors VFR Job on the resource system when the file system is mounted and the target system where the file system is being replicated. The target system can either be in the same cluster or it can be outside of the cluster.

In case the system, which also hosts the file system, performing the file system replication faults, the depends file system fails over to another system in the cluster and the VFRJob resource also fails over to that system. Thus, the VFRJob agent

makes the VFR Job highly available. The VFRJob on the source system is the vxfstaskd daemon. The daemon is a scheduler and it must be in running state on the source system. On the target system where the file system is to failover, the vxfsrepld daemon must be running.

Postonline and postoffline triggers must be enabled after a manual upgrade

The preonline and postoffline triggers must be enabled if you perform a manual upgrade from VCS versions 5.x to 6.0 or later. You can enable the triggers if required by setting the TriggersEnabled attribute of the service group.

PreOnline, TriggersEnabled and ContainerInfo have a global (cluster-wide) value

The service group attributes PreOnline, TriggersEnabled and ContainerInfo have a global (cluster-wide) value. The value can be localized for every system.

Changes to LLT

This release includes the following change to LLT:

Setting the value of peerinact in the `/etc/llttab` file

Symantec recommends not to set the value of peerinact to 0. To achieve the infinite timeout functionality for peerinact, you must set peerinact to a large value. The supported range of value is between 1 through 2147483647.

VCS system requirements

This section describes system requirements for VCS.

The following information applies to VCS clusters. The information does not apply to SF Oracle RAC installations.

VCS requires that all nodes in the cluster use the same processor architecture and run the same operating system version. However, the nodes can have different update levels for a specific RHEL or OEL version, or different service pack levels for a specific SLES version.

Note: The system from where you install VCS must run the same Linux distribution as the target systems.

See “[Hardware compatibility list](#)” on page 20.

Hardware compatibility list

The compatibility list contains information about supported hardware and is updated regularly. For the latest information on supported hardware go to the following URL:

<http://www.symantec.com/docs/TECH170013>

Before installing or upgrading Veritas Cluster Server, review the current compatibility list to confirm the compatibility of your hardware and software.

Supported Linux operating systems

This section lists the supported operating systems for this release of Veritas products. For current updates, visit the Symantec Operation Readiness Tools Installation and Upgrade page: https://sort.symantec.com/land/install_and_upgrade.

Table 1-2 shows the supported operating systems for this release.

Table 1-2 Supported operating systems

Operating systems	Levels	Kernel version	Chipsets
Red Hat Enterprise Linux 6	Update 1, 2, 3	2.6.32-131.0.15.el6 2.6.32-220.el6 2.6.32-279.el6	64-bit x86, EMT*/Opteron 4.1 64-bit only
Red Hat Enterprise Linux 5	Update 5, 6, 7, 8, 9	2.6.18-194.el5 2.6.18-238.el5 2.6.18-274.el5 2.6.18-308.el5 2.6.18-348.el5	64-bit x86, EMT*/Opteron 4.1 64-bit only
SUSE Linux Enterprise 11	SP1, SP2	2.6.32.12-0.7.1 3.0.13-0.27.1	64-bit x86, EMT*/Opteron 4.1 64-bit only
SUSE Linux Enterprise 10	SP4	2.6.16.60-0.85.1	64-bit x86, EMT*/Opteron 4.1 64-bit only
Oracle Linux 6	Update 1, 2, 3	2.6.32-131.0.15.el6 2.6.32-220.el6 2.6.32-279.el6	64-bit x86, EMT*/Opteron 4.1 64-bit only

Table 1-2 Supported operating systems (*continued*)

Operating systems	Levels	Kernel version	Chipsets
Oracle Linux 5	Update 5, 6, 7, 8, 9	2.6.18-194.el5 2.6.18-238.el5 2.6.18-274.el5 2.6.18-308.el5 2.6.18-348.el5	64-bit x86, EMT*/Opteron 4.1 64-bit only

* Extended Memory Technology

Note: Only 64-bit operating systems are supported.

Note: For SLES11 SP2 kernel versions later than February, 2012, you need to apply the following Veritas patch: sf-sles11_x86_64-6.0.1.100. This patch is available on the patch download page at <https://sort.symantec.com/patch/detail/6732>.

If your system is running an older version of either Red Hat Enterprise Linux, SUSE Linux Enterprise Server, or Oracle Linux, upgrade it before attempting to install the Veritas software. Consult the Red Hat, SUSE, or Oracle documentation for more information on upgrading or reinstalling your operating system.

Symantec supports only Oracle, Red Hat, and SUSE distributed kernel binaries.

Symantec products operate on subsequent kernel and patch releases provided the operating systems maintain kernel Application Binary Interface (ABI) compatibility.

Required Linux RPMs for VCS

Make sure you install the following operating system-specific RPMs on the systems where you want to install or upgrade VCS. VCS will support any updates made to the following RPMs, provided the RPMs maintain the ABI compatibility.

[Table 1-3](#) lists the RPMs that VCS requires for a given Linux operating system.

Table 1-3 Required RPMs

Operating system	Required RPMs
RHEL 5	glibc-2.5-58.i686.rpm glibc-2.5-58.x86_64.rpm ksh-20100202-1.el5_5.1.x86_64.rpm libgcc-4.1.2-50.el5.i386.rpm libstdc++-4.1.2-50.el5.i386.rpm perl-5.8.8-32.el5_5.2.x86_64.rpm
RHEL 6	glibc-2.12-1.25.el6.i686.rpm glibc-2.12-1.25.el6.x86_64.rpm ksh-20100621-6.el6.x86_64.rpm libgcc-4.4.5-6.el6.i686.rpm libstdc++-4.4.5-6.el6.i686.rpm mksh-39-5.el6.x86_64.rpm perl-5.10.1-119.el6.x86_64.rpm
SLES 10	glibc-2.4-31.81.11.x86_64.rpm glibc-32bit-2.4-31.81.11.x86_64.rpm ksh-93t-13.17.19.x86_64.rpm libgcc-4.1.2_20070115-0.32.53.x86_64.rpm libstdc++-4.1.2_20070115-0.32.53.x86_64.rpm
SLES 11	glibc-2.11.1-0.17.4.x86_64.rpm glibc-32bit-2.11.1-0.17.4.x86_64.rpm ksh-93t-9.9.8.x86_64.rpm libgcc43-32bit-4.3.4_20091019-0.7.35.x86_64.rpm libstdc++43-32bit-4.3.4_20091019-0.7.35.x86_64.rpm

Supported Linux virtualization technologies in VCS 6.0.1

Veritas Cluster Server supports the following virtualization technologies in Linux environments:

- Kernel-based Virtual Machine (KVM) technology for Red Hat Enterprise Linux (RHEL) and SUSE Linux Enterprise Server (SLES)

- Red Hat Enterprise Virtualization (RHEV)
- Oracle Virtual Machine (OVM)
- Microsoft Hyper-V

Table 1-4 Red Hat system requirements

Supported architecture	<ul style="list-style-type: none">■ Intel 64■ AMD64
Minimum system requirements	<ul style="list-style-type: none">■ 6GB free disk space■ 2GB of RAM
Recommended system requirements	<ul style="list-style-type: none">■ 6GB plus the required disk space recommended by the guest operating system per guest. For most operating systems more than 6GB of disk space is recommended■ One processor core or hyper-thread for each virtualized CPU and one for the host■ 2GB of RAM plus additional RAM for virtualized guests

Red Hat documentation for more information <http://www.redhat.com/virtualization/rhev/server/library/>

Table 1-5 SUSE system requirements

Supported architecture	<ul style="list-style-type: none">■ Intel 64■ AMD64
Minimum system requirements	<ul style="list-style-type: none">■ 6GB free disk space■ 2GB of RAM
Recommended system requirements	<ul style="list-style-type: none">■ 6GB plus the required disk space recommended by the guest operating system per guest. For most operating systems more than 6GB of disk space is recommended■ One processor core or hyper-thread for each virtualized CPU and one for the host■ 2GB of RAM plus additional RAM for virtualized guests

SUSE documentation for more information http://www.suse.com/documentation/sles11/book_kvm?page=documentation/sles11/book_kvm/data/book_kvm.html

Table 1-6 VCS system requirements for KVM-supported Red Hat Enterprise Linux (RHEL) configurations

VCS version	6.0.1
-------------	-------

Table 1-6 VCS system requirements for KVM-supported Red Hat Enterprise Linux (RHEL) configurations (*continued*)

Supported OS version in host	RHEL 6 Update 1, Update 2, Update 3
Supported OS in VM guest	RHEL 5 Update 4, Update 5, Update 6, Update 7, Update 8 RHEL 6 Update 1, Update 2, Update 3
Hardware requirement	Full virtualization-enabled CPU

Table 1-7 VCS system requirements for KVM-supported SUSE Linux Enterprise Server (SLES) configurations

VCS version	6.0.1
Supported OS version in host	SLES 11 SP2 x86_64
Supported OS in VM guest	SLES 11 SP2
Hardware requirement	Full virtualization-enabled CPU

The following table lists the software required to run Veritas Cluster Server (VCS) in-guest in the Red Hat Enterprise virtualization environment:

Table 1-8 VCS system requirements for KVM-supported Red Hat Enterprise Virtualization (RHEV) configurations

VCS version	6.0.1
Supported OS version in physical host	Red Hat Enterprise Linux 6.2, Red Hat Enterprise Virtualization - Hypervisor v3.0
Supported OS in VM guest	RHEL 5 Update 5, Update 6, Update 7, Update 8 RHEL 6 Update 1, Update 2
Hardware requirement	Full virtualization-enabled CPU

The following table lists the software required to run Veritas Cluster Server (VCS) in-guest in the Microsoft Hyper-V virtualization environment:

Table 1-9 VCS system requirements for Microsoft Hyper-V configurations

VCS version	6.0.1
Supported OS versions in host	Microsoft Windows 2008 R2 Datacenter Edition

Table 1-9 VCS system requirements for Microsoft Hyper-V configurations
(continued)

Supported OS versions in virtual machine	RHEL 5 Update 5, Update 6, Update 7 RHEL 6 Update 1, Update 2 SLES 10SP4 SLES 11SP1
Hardware requirement	Full virtualization-enabled CPU

Note: For passthrough, that is for storage disks attached through SCSI adapters to be reachable from guest virtual machines in a Microsoft Hyper V environment, you must install Linux Integration Components from Microsoft. You can download the Linux Integration Components from the following locations:

For version 3.2:

<http://www.microsoft.com/en-us/download/details.aspx?id=28188>

For version 2.1:

<http://www.microsoft.com/en-us/download/details.aspx?id=24247>

The following table lists the software required to run Veritas Cluster Server (VCS) in-guest in the Oracle Virtual Machine virtualization environment:

Table 1-10 VCS system requirements for Oracle Virtual Machine (Oracle VM) configurations

VCS version	6.0.1
Supported OS version on a physical host	Oracle VM server v3.0
Supported OS in VM guest	RHEL 5 Update 5, Update 6, Update 7 OEL 5 Update 5, Update 6, Update 7 RHEL 6 Update 1, Update 2 OEL 6 Update 1, Update 2
Hardware requirement	Full virtualization-enabled CPU

Supported software for VCS

VCS supports the following volume managers and file systems:

- ext2, ext3, reiserfs, NFS, and bind on LVM2, raw disks, and VxVM.

- ext4 and xfs on LVM2 and raw disks

VCS supports the following versions of Veritas Storage Foundation:

Veritas Storage Foundation: Veritas Volume Manager (VxVM) with Veritas File System (VxFS)

- Storage Foundation 6.0.1
 - VxVM 6.0.1 with VxFS 6.0.1
- Storage Foundation 6.0
 - VxVM 6.0 with VxFS 6.0

Note: VCS supports the previous and the next versions of Storage Foundation to facilitate product upgrades.

Supported enterprise agents

[Table 1-11](#) lists the agents for enterprise applications and the software that the agents support.

Table 1-11 Supported software for the VCS agents for enterprise applications

Agent	Application	Application version	Linux version
DB2	DB2 Enterprise Server Edition	9.1, 9.5, 9.7	RHEL5, OEL5, SLES10
		9.5, 9.7	SLES11
		9.7	RHEL6, OEL6
Oracle	Oracle	10gR2, 11gR1, 11gR2	RHEL5, RHEL6 SLES10, SLES 11, OEL5, OEL6
Sybase	Sybase Adaptive Server Enterprise	12.5.x, 15.x	RHEL5, RHEL6 SLES10, SLES11, OEL5, OEL6

Note: For RHEL6 and OEL6, Oracle database version 11gR2(11.2.0.3) is supported.

See the *Veritas Cluster Server Installation Guide* for the agent for more details.

For a list of the VCS application agents and the software that the agents support, see the [Veritas Cluster Server Agents Support Matrix](#) at Symantec website.

No longer supported

The following features are not supported in this release of VCS products:

No longer supported agents and components

VCS no longer supports the following:

- The `configure_cps.pl` script used to configure CP server is now deprecated and is no longer supported.

Deprecated attributes

Deprecated DiskGroup agent attribute:

- `DiskGroupType`

VCS: Issues fixed in 6.0.1

This section covers the incidents that are fixed in VCS 6.0.1.

LLT, GAB, and I/O fencing fixed issues in 6.0.1

[Table 1-12](#) lists the fixed issues for LLT, GAB, and I/O fencing.

Table 1-12 LLT, GAB, and I/O fencing fixed issues

Incident	Description
2708619	If you set the <code>scsi3_disk_policy</code> attribute to <code>dmp</code> , you cannot enable the Veritas fencing module (VxFEN). The VxFEN source code is updated to pick up the <code>dmp</code> device path that contains the full disk name instead of a partition or slice.
2845244	<code>vxfen</code> startup script gives error <code>grep: can't open /etc/vxfen.d/data/cp_uid_db</code> . The error comes because <code>vxfen</code> startup script tries to read a file that might not be present. This error is typically seen when starting <code>vxfen</code> for the very first time after installation.

Table 1-12 LLT, GAB, and I/O fencing fixed issues (*continued*)

Incident	Description
2554167	Setting peerinact value to 0 in the <code>/etc/llttab</code> file floods the system log file with large number of log messages.

Bundled agents fixed issues in 6.0.1

[Table 1-13](#) lists the fixed issues for bundled agents.

Table 1-13 Bundled agents fixed issues

Incident	Description
2850904	Concurrency violation and data corruption of a Volume resource may occur, if storage connectivity is lost or all paths under VxDMP are disabled and PanicSystemOnDGLoss is set to 0.
2794175	Fire drill for Mount agent does not accurately portray a failover scenario.
2728802	If the 'httpd' binary or the 'ab' binary is not present at the location that you specified in the 'httpDir' attribute, the Apache agent cannot perform detail monitoring or start the HTTP server.
2850905	IMF registration for Mount resource for file systems type other than VxFS and NFS should be blocked.
2850916	Mount resource does not get registered with IMF if the attributes BlockDevice and/or MountPoint have a trailing slash in their values.
2822920	DNSAgent goes to UNKNOWN state if the Top Level Domain (TLD) is more than 4 characters in length.
2679251	After stopping the VCS forcefully (<code>hastop -local -force</code>), if disk reservation resource is configured then user may observe a system panic.
2800021	Clean entry point fails due to discrepancy in command path on RHEL 5.
2846389	In releases prior to VCS 6.0.1, the upper bound value of FaultTolerance attribute of the CoordPoint agent was the one less than the number of coordination points. If the majority number of coordination points fault, the entire cluster panicked under network partition scenario. Therefore, the upper bound value of the FaultTolerance attribute of CoordPoint agent had to be set to less than the majority of the coordination points. Subsequent to VCS 6.0.1, the FaultTolerance attribute of CoordPoint agent is less than the majority of coordination points.

VCS engine fixed issues in 6.0.1

Table 1-14 lists the fixed issues for VCS engine.

Table 1-14 VCS engine fixed issues

Incident	Description
2832754	When a Global Cluster Option (GCO) is configured across clusters having duplicate system names, command-line utility <code>hagrp</code> gives incorrect output with the "-clear", "-flush", "-state" options.
2741299	CmdSlave gets stuck in a tight loop when it gets an EBADF on a file descriptor(fd). The CmdSlave process keeps retrying on the FD and eventually dumps core.
2647049	VCS logs do not update the log time lines once the time-zone is changed. Thus, VCS keeps logging messages with old timings even after the time- zone is updated on the system.
2850906	If a group is auto-enabled, the engine clears the Start attribute even if the resource is online.
2692173	Engine does not check whether remote parent is online when <code>-nopro</code> option is selected.
2684818	If the following attributes are specified before SystemList attribute in main.cf, then the value got rejected when HAD started: <ul style="list-style-type: none">■ PreOnline■ ContainerInfo■ TriggersEnabled■ SystemZones
2696056	Memory leak occurs in the engine when <code>haclus -status <cluster></code> command is run.
2746802	When failover group is probed, VCS engine clears the MigrateQ and TargetCount.
2746816	The syslog call used in <code>gab_heartbeat_alarm_handler</code> and <code>gabsim_heartbeat_alarm_handler</code> functions is not async signal safe.

Installation related fixed issues in 6.0.2

Table 1-15 Installation related fixed issues

Incident	Description
2622987	If a host is not reporting to any management server but sfmh discovery is running before you upgrade to 6.0, sfmh-discovery may fail to start after the upgrade.

Enterprise agents fixed issues in 6.0.1

[Table 1-16](#) lists the fixed issues for enterprise agents.

Table 1-16 Enterprise agents fixed issues

Incident	Description
1985093	Ensure that the ohasd process has an entry in the init scripts so that when the process is killed or the machine is rebooted, this automatically restarts the process.
2831044	Sybase agent script entry points must handle large process command line.

Agent framework fixed issues in 6.0.1

[Table 1-17](#) lists the fixed issues for agent framework.

Table 1-17 Agent framework fixed issues

Incident	Description
2660011	Resource moves to FAULTED state even if value of ManageFaults attribute is set to NONE at service group level. This will cause service group to fault if the resource is Critical.

Veritas Cluster Server: Issues fixed in 6.0 RP1

This section describes the incidents that are fixed in Veritas Cluster Server (VCS) in 6.0 RP1.

Table 1-18 Veritas Cluster Server 6.0 RP1 fixed issues

Fixed issues	Description
2684818	If a pure local attribute like PreOnline is specified before SystemList in main.cf then it gets rejected when HAD is started.
2653701	had core dumped with sigabrt when panic'ed node came back.
2646793	VCS ERROR V-16-25-50036 The child service group came online (recovered) before the parent was offlin ed. message is logging as ERROR message.
2636874	AMF calls VxFS API with spinlock held. Cluster nodes may panic randomly while online/offline/switch 'ing operations of different service groups.
2646789	Fault propagation does not work if the parent is in faulted state on one or more nodes.

Known issues

This section covers the known issues in this release.

Stale NFS file handle on the client across failover of a VCS service group containing LVMLLogicalVolume resource (2016627)

A VCS service group for a LVM volume group will be online automatically after a failover. However, the client applications may fail or be interrupted by stale NFS file handle error.

Workaround: To avoid the stale NFS file handle on the client across service group failover, specify "fsid=" in the Options attribute for Share resources.

NFS cluster I/O fails when storage is disabled [2555662]

The I/O from the NFS clusters are saved on a shared disk or a shared storage. When the shared disks or shared storage connected to the NFS clusters are disabled, the I/O from the NFS Client fails and an I/O error occurs.

Workaround: If the application exits (fails/stops), restart the application.

Issues related to installing and upgrading VCS

Stopping the installer during an upgrade and then resuming the upgrade might freeze the service groups [2574731]

The service groups freeze due to upgrading using the product installer if you stopped the installer after the installer already stopped some of the processes and then resumed the upgrade.

Workaround:

You must unfreeze the service groups manually after the upgrade completes.

To unfreeze the service groups manually

- 1 List all the frozen service groups

```
# hagrps -list Frozen=1
```

- 2 Unfreeze all the frozen service groups:

```
# haconf -makerw
# hagrps -unfreeze service_group -persistent
# haconf -dump -makero
```

Issue with soft links getting deleted in a manual upgrade

While performing a manual upgrade (from 5.1 to 6.0) of the VRTSvlic RPM, some of the soft links created during your previous installation are deleted. As a result, `vxkeyless` binary is not found in its specified path.

To prevent this, use the `--nopreun` option.

For example: `rpm -Uvh --nopreun VRTSvlic-3.02.61.003-0.x86_64.rpm`

Manual upgrade of VRTSvlic RPM loses keyless product levels [2737124]

If you upgrade the `VRTSvlic` RPM manually, the product levels that were set using `vxkeyless` may be lost. The output of the `vxkeyless display` command will not display correctly. To prevent this, perform the following steps while manually upgrading the VRTSvlic RPM.

1. Note down the list of products configured on the node for keyless licensing.

```
# vxkeyless display
```

2. Set the product level to NONE.

- ```
vxkeyless set NONE
```
3. Upgrade the VRTSvlic RPM

```
rpm -Uvh --nopreun VRTSvlic-3.02.61.003-0.x86_64.rpm
```
  4. Restore the list of products that you noted in step 1.

```
vxkeyless set product[|,product]
```

### **While upgrading the VCS stack from a version prior to VCS 5.1, reconfiguration of MultiNICA IPv4RouteOptions attribute is required (2003864)**

The 5.1SP1 MultiNICA agent now uses `ip` command by default. Due to behavioral differences in `ip` and `ifconfig` commands in regards to route configuration, MultiNICA flushes routes and sets them back for the new active device. If the MultiNICA resource configuration is not intended to make use of `ifconfig` command (see table below), you must configure IPv4RouteOptions attribute in MultiNICA resource definition.

---

**Note:** RouteOptions values are used by the `route` command where as the IPv4RouteOptions value is used by the `ip route` command. The values to be configured for these two attribute are very specific to their respective commands.

---

**Table 1-19** Whether attributes are configured and required actions that you need to perform during upgrade

| Options        | RouteOptions and/or IPv4AddrOptions | IPv4RouteOptions             | Comment                                                                                                                                                                                                                                                   | Actions that you need to perform during upgrade                                                                                                                                                                                                                         |
|----------------|-------------------------------------|------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Configured     | May or may not be configured        | May or may not be configured | <p>In this case the <code>ifconfig</code> command is used. If RouteOptions is set, attribute value is used to add/delete routes using command <code>route</code>.</p> <p>As the Options attribute is configured, IPv4RouteOptions values are ignored.</p> | No need to configure IPv4RouteOptions.                                                                                                                                                                                                                                  |
| Not configured | May or may not be configured        | Must be configured           | <p>In this case the <code>ip</code> command is used. IPv4RouteOptions must be configured and are used to add/delete routes using the <code>ip route</code> command. As Options attribute is not configured, RouteOptions value is ignored.</p>            | <p>Configure IPv4RouteOptions and set the IP of default gateway. The value of this attribute typically resembles:<br/>           IPv4RouteOptions = "default via <i>gateway_ip</i>"</p> <p>For example:<br/>           IPv4RouteOptions = "default via 192.168.1.1"</p> |

## Issues with keyless licensing reminders after upgrading VRTSvlic [2141446]

After upgrading from 5.1 to higher versions of VCS, some keyless licenses may be left in the system. As a result, you may see periodic reminders being logged if the VOM server is not configured.

This happens if you are using keyless licenses before upgrading to 5.1SP1 or higher versions of VCS. After the upgrade, you install real keys and run `vxkeyless set NONE`. In this case, the keyless licenses may not be completely removed and you see warning messages being logged after two months (if VOM server is not configured). This does not result in any functionality impact.

To resolve this issue, perform the following steps:

1. Note down the list of products configured on the node for keyless licensing. Run `vxkeyless display` to display the list.
2. Set the product level to *NONE* with the command:  

```
vxkeyless set NONE
```
3. Find and delete the keyless licenses left over in the system. To do this, perform the following steps for every key stored in `/etc/vx/licenses/lic:`

- Verify if the key has `VXKEYLESS` feature Enabled using the following command:

```
vxlicrep -k <license_key> | grep VXKEYLESS
```

- Delete the key if and only if `VXKEYLESS` feature is Enabled.

---

**Note:** When performing the search, do not include the `.vxlic` extension as part of the search string.

---

4. Restore the previous list of products with the command:

```
vxkeyless set product1[,product]
```

## SELinux error during installation of VRTSvcsag RPM

During the installation of VRTSvcsag RPM on RHEL 5 SELinux enabled machine, you may observe following SELinux error:

```
/usr/sbin/semodule: Failed on /opt/VRTSvcs/bin/selinux/vcsag.pp!
```

This error occurs due to improper installation of the SELinux package. As a result, SELinux commands may not function properly.

Workaround: Reinstall the SELinux package and relabel filesystem by either `init` or `fixfiles` method.

### **The uninstaller does not remove all scripts (2696033)**

After removing VCS, some of the RC scripts remain in the `/etc/rc*.d/` folder. This is due to an issue with the `chkconfig` rpm in RHEL6 and updates. You can manually remove the scripts from the `/etc/rc*.d/` folder after removing the VxVM packages.

Workaround:

Install the `chkconfig-1.3.49.3-1` `chkconfig` rpm from the RedHat portal. Refer to the following links:

<http://grokbase.com/t/centos/centos/117pfhe4zz/centos-6-0-chkconfig-strange-behavior>

<http://rhn.redhat.com/errata/RHBA-2012-0415.html>

### **Web installer has no option to remove node from a cluster**

Web Installer does not provide the option to remove node from a cluster.

Workaround: Manually remove nodes from a cluster. There is no option to remove nodes available from Web Installer or CPI.

### **Web installer does not ask for authentication for the same URL after the first session if the browser is still open [2509330]**

If you have closed the web installer window after either installing or configuring VCS and you have other windows of the same browser open, the web installer does not ask for authentication in the subsequent sessions. Since there is no option to gracefully log out of the web installer, its session remains open as long as the browser is used by the web installer is open on the system.

However, This issue is URL-specific and is observed only when you use the same URL to perform the subsequent operations. Therefore, if you use different URLs for your purpose, the browser prompts for authentication each time you access the web installer.

Workaround: You can use different URL to access the web installer.

### **Web installer does not ask for authentication after the first session if the browser is still open (2509330)**

If you install or configure VCS and then close the Web installer, if you have other browser windows open, the Web installer does not ask for authentication in the subsequent sessions. Since there is no option to log out of the Web installer, the session remains open as long as the browser is open on the system.

**Workaround:** Make sure that all browser windows are closed to end the browser session and subsequently log in again.

### **After finishing a kernel upgrade on a master node the cvm group on a slave node does not come online (2439439)**

After successfully finishing a kernel upgrade on one node, the cvm group does not come online on the second node.

**Workaround:** Check that your cluster is not in a jeopardy state before you perform a rolling upgrade.

### **Stopping the Web installer causes Device Busy error messages (2633924)**

If you start the Web installer, and then perform an operation (such as prechecking, configuring, or uninstalling), you may get an error message saying the device is busy.

**Workaround:** Do one of the following:

- Kill the start.pl process.
- Start the webinstaller again. On the first Web page you see that the session is still active. Either take over this session and finish it or terminate it directly.

### **After finishing a kernel upgrade on a master node the cvm group on a slave node does not come online (2439439)**

After successfully finishing a kernel upgrade on one node, the cvm group does not come online on the second node.

**Workaround:** Check that your cluster is not in a jeopardy state before you perform a rolling upgrade.

## Operational issues for VCS

### **LVMLogicalVolume online entry point stops responding and times out for mirrored volumes on SLES10 [2077294]**

`LVMLogicalVolume` uses `lvchange` command to activate the logical volumes. In case of mirrored volumes, the `lvchange` command itself stops responding when it is invoked through a script. This causes online entry point to time out and the online entry point of `LVMLogicalVolume` resource stops responding. This is an issue with the SLES10.

## LVM SG transition fails in all paths disabled status [2081430]

If you have disabled all the paths to the disks, the `LVM2 vg` commands stop responding and wait until at least one path to the disks is restored. As `LVMVolumeGroup` agent uses `LVM2` commands, this behavior causes online and offline entry points of `LVMVolumeGroup` agent to time out and `clean EP` stops responding for an indefinite time. Because of this, the service group cannot fail over to another node.

Workaround: You need to restore at least one path.

## SG goes into Partial state if Native LVMVG is imported and activated outside VCS control

If you import and activate LVM volume group before starting VCS, the `LVMVolumeGroup` remains offline though the `LVMLogicalVolume` resource comes online. This causes the service group to be in a partial state.

Workaround: You must bring the VCS `LVMVolumeGroup` resource offline manually, or deactivate it and export the volume group before starting VCS.

## Some VCS components do not work on the systems where a firewall is configured to block TCP traffic

The following issues may occur if you install and configure VCS on systems where a firewall is installed:

- If you set up Disaster Recovery using the Global Cluster Option (GCO), the status of the remote cluster (cluster at the secondary site) shows as "initing".
- If you configure fencing to use CP server, fencing client fails to register with the CP server.
- Setting up trust relationships between servers fails.

Workaround:

- Ensure that the required ports and services are not blocked by the firewall. Refer to the *Veritas Cluster Server Installation Guide* for the list of ports and services used by VCS.
- Configure the firewall policy such that the TCP ports required by VCS are not blocked. Refer to your respective firewall or OS vendor documents for the required configuration.

## Switching service group with DiskGroup resource causes reservation conflict with UseFence set to SCSI3 and powerpath environment set [2749136]

If UseFence is set to SCSI3 and powerpath environment is set, then switching the service group with DiskGroup resource may cause following messages to appear in syslog:

```
reservation conflict
```

This is not a VCS issue. In case UseFence is set to SCSI3, the diskgroups are imported with the reservation. This message gets logged while releasing and reserving the disk.

Workaround: See the tech note available at <http://www.symantec.com/business/support/index?page=content&id=TECH171786>.

## Issues related to the VCS engine

### Extremely high CPU utilization may cause HAD to fail to heartbeat to GAB [1744854]

When CPU utilization is very close to 100%, HAD may fail to heartbeat to GAB.

### The `hacf -cmdtocf` command generates a broken `main.cf` file [1919951]

The `hacf -cmdtocf` command used with the `-dest` option removes the include statements from the types files.

Workaround: Add include statements in the `main.cf` files that are generated using the `hacf -cmdtocf` command.

### Trigger does not get executed when there is more than one leading or trailing slash in the triggerpath [2368061]

The path specified in TriggerPath attribute must not contain more than one leading or trailing '/' character.

Workaround: Remove the extra leading or trailing '/' characters from the path.

### Service group is not auto started on the node having incorrect value of EngineRestarted [2653688]

When HAD is restarted by `hashadow` process, the value of EngineRestarted attribute is temporarily set to 1 till all service groups are probed. Once all service groups are

probed, the value is reset. If HAD on another node is started at roughly the same time, then it is possible that it does not reset the value of EngineRestarted attribute. Therefore, service group is not auto started on the new node due to mismatch in the value of EngineRestarted attribute.

Workaround: Restart VCS on the node where EngineRestarted is set to 1.

### **Group is not brought online if top level resource is disabled [2486476]**

If the top level resource which does not have any parent dependency is disabled then the other resources do not come online and the following message is displayed:

```
VCS NOTICE V-16-1-50036 There are no enabled
resources in the group cvm to online
```

Workaround: Online the child resources of the topmost resource which is disabled.

### **NFS resource goes offline unexpectedly and reports errors when restarted [2490331]**

VCS does not perform resource operations, such that if an agent process is restarted multiple times by HAD, only one of the agent process is valid and the remaining processes get aborted, without exiting or being stopped externally. Even though the agent process is running, HAD does not recognize it and hence does not perform any resource operations.

Workaround: Terminate the agent process.

### **Parent group does not come online on a node where child group is online [2489053]**

This happens if the AutostartList of parent group does not contain the node entry where the child group is online.

Workaround: Bring the parent group online by specifying the name of the system then use the `hargp -online [parent group] -any` command to bring the parent group online.

### **Cannot modify temp attribute when VCS is in LEAVING state [2407850]**

An `ha` command to modify a temp attribute is rejected if the local node is in a LEAVING state.

Workaround: Execute the command from another node or make the configuration read-write enabled.



### **If secure and non-secure WAC are connected the engine\_A.log receives logs every 5 seconds [2653695]**

Two WACs in GCO must always be started either in secure or non-secure mode. The secure and non-secure WAC connections cause log messages to be sent to `engine_A.log` file.

Workaround: Make sure that WAC is running in either secure mode or non-secure mode on both the clusters in GCO.

### **Oracle group fails to come online if Fire Drill group is online on secondary cluster [2653695]**

If a parallel global service group faults on the local cluster and does not find a failover target in the local cluster, it tries to failover the service group to the remote cluster. However, if the firedrill for the service group is online on a remote cluster, offline local dependency is violated and the global service group is not able to failover to the remote cluster.

Workaround: Offline the Firedrill service group and online the service group on a remote cluster.

### **Service group may fail to come online after a flush and a force flush operation [2616779]**

A service group may fail to come online after flush and force flush operations are executed on a service group where offline operation was not successful.

Workaround: If the offline operation is not successful then use the force flush commands instead of the normal flush operation. If a normal flush operation is already executed then to start the service group use `-any` option.

### **Elevated TargetCount prevents the online of a service group with `hagrp -online -sys` command [2871892]**

When you initiate an offline of a service group and before the offline is complete, if you initiate a forced flush, the offline of the service group which was initiated earlier is treated as a fault. As start bits of the resources are already cleared, service group goes to OFFLINE|FAULTED state but TargetCount remains elevated.

Workaround: No workaround.

## Auto failover does not happen in case of two successive primary and secondary cluster failures [2858187]

In case of three clusters (clus1, clus2, clus3) in a GCO with steward not configured, if clus1 loses connection with clus2, it sends the inquiry to clus3 to check the state of clus2 one of the following condition persists:

1. If it is able to confirm that clus2 is down, it will mark clus2 as FAULTED.
2. If it is not able to send the inquiry to clus3, it will assume that a network disconnect might have happened and mark clus2 as UNKNOWN

In second case, automatic failover does not take place even if the ClusterFailoverPolicy is set to Auto. You need to manually failover the global service groups.

Workaround: Configure steward at a geographically distinct location from the clusters to which the above stated condition is applicable.

## GCO clusters remain in INIT state [2848006]

GCO clusters remain in INIT state after configuring GCO due to :

- Trust between two clusters is not properly set if clusters are secure.
- Firewall is not correctly configured to allow WAC port (14155).

Workaround: Make sure that above two conditions are rectified. Refer to *Veritas Cluster Server Administrator's Guide* for information on setting up Trust relationships between two clusters.

## The `ha` commands may fail for non-root user if cluster is secure [2847998]

The `ha` commands fail to work if you first use a non-root user without a home directory and then create a home directory for the same user.

### Workaround

- 1 Delete `/var/VRTSat/profile/<user_name>`.
- 2 Delete `/home/user_name/.VRTSat`.
- 3 Delete `/var/VRTSat_lhc/<cred_file>` file which same non-root user owns.
- 4 Run `ha` command with same non-root user (this will pass).

## Older ClusterAddress remains plumbed on the node while modifying ClusterAddress [2858188]

If you execute `gcoconfig` to modify ClusterAddress when ClusterService group is online, the older ClusterAddress remains plumbed on the node.

Workaround: Un-plumb the older ClusterAddress from the node manually or offline ClusterService group by executing the following command before running `gcoconfig`:

```
hagrp -offline -force ClusterService -any
```

or

```
hagrp -offline -force ClusterService -sys <sys_name>
```

## Issues related to the bundled agents

### LVM Logical Volume will be auto activated during I/O path failure [2140342]

LVM Logical Volume gets auto activated during the I/O path failure. This causes the VCS agent to report "Concurrency Violation" errors, and make the resource groups offline/online temporarily. This is due to the behavior of Native LVM.

Workaround: Enable the LVM Tagging option to avoid this issue.

### KVMGuest monitor entry point reports resource ONLINE even for corrupted guest or with no OS installed inside guest [2394235]

The VCS KVMGuest monitor entry point reports resource state as ONLINE in spite of the operating system inside the guest being corrupted or even if no operating system is installed inside the guest. The VCS KVMGuest agent uses `virsh` utility to determine the state of the guest. When the guest is started, the `virsh` utility reports the state of the running guest as running. Based on this running state, VCS KVMGuest agent monitor entry point reports the resource state as ONLINE.

In case the operating system is not installed inside the guest or the installed operating system is corrupted, `virsh` utility still reports the guest state as running. Thus, VCS also reports the resource state as ONLINE. Since RedHat KVM does not provide the state of the operating system inside guest, VCS cannot detect the guest state based on the state of the operating system.

Workaround: No workaround for this known issue.

## **Concurrency violation observed during migration of monitored virtual machine [2755936]**

If a VCS service group has more than one KVMGuest resource monitoring virtual machine and one of the virtual machines is migrated to another host, a service group level concurrency violation occurs as the service group state goes into PARTIAL state on multiple nodes.

Workaround: Configure only one KVMGuest resource in a Service group.

## **LVM logical volume may get stuck with reiserfs file system on SLES11 [2120133]**

LVM logical volume may get stuck with reiserfs file system on SLES11 if the service group containing the logical volume is switched continuously between the cluster node.

This issue may be observed:

- During the continuous switching of the service group having the LVM logical volume with reiserfs file system.
- On SLES11 and with reiserfs file system only.
- Due to the behavior of device-mapper on SLES11.

However, the issue is not consistent. Sometimes, the device-mapper gets stuck while handling the logical volumes and causes the logical volume to hang. In such a case, LVM2 commands also fail to clear the logical volume. VCS cannot handle this situation as the LVM2 commands are unable to deactivate the hung logical volume.

Resolution: You must restart the system on which the logical volumes are stuck in this situation.

## **KVMGuest resource comes online on failover target node when started manually [2394048]**

The VCS KVMGuest resource comes online on failover target node when VM guest started manually, even though the resource is online on the primary node.

Red Hat kernel-based virtual machine (KVM) allows you to start the guest using same guest image on multiple nodes. The guest image is residing on the cluster file system. If the guest image is stored on the cluster file system, then it becomes available on all the cluster nodes simultaneously.

If the KVMGuest resource of VCS has made the guest online on one node by starting it using the guest image on cluster file system and if you manually start the same guest on the other node, Red Hat KVM does not prevent you from doing so.

However, as this particular guest is under VCS control, VCS does not allow the resource to be ONLINE on multiple nodes simultaneously (unless it is in parallel service group configuration). VCS detects this concurrency violation and brings down the guest on the second node.

---

**Note:** This issue is also observed with CVM raw volume.

---

Workaround: No workaround required in VCS. VCS concurrent violation mechanism handles this scenario appropriately.

### **Application agent cannot handle a case with user as root, envfile set and shell as csh [2490296]**

Application agent does not handle a case when the user is root, envfile is set, and shell is csh. The application agent uses the `system` command to execute the `Start/Stop/Monitor/Clean Programs` for the root user. This executes `Start/Stop/Monitor/Clean Programs` in `sh` shell, due to which there is an error when root user has csh shell and EnvFile is written accordingly.

Workaround: Do not set `csh` as shell for root user. Use `sh` as shell for root instead.

### **DiskReservation agent may call clean if you configure large number of its resources in a single service group [2336391]**

DiskReservation agent may call clean if you configure large number of DiskReservation resource (more than 400 resources) in a single service group and try to offline the service group.

In a single service group configuration with more than 400 DiskReservation resources and equal number of Mount resources, the service group offline may cause the DiskReservation agent to call clean entry point. This issue is not observed if you configure about 150 resources.

Workaround: No workaround.

### **IMF registration fails for Mount resource if the configured MountPoint path contains spaces [2442598]**

If the configured MountPoint of a Mount resource contains spaces in its path, then the Mount agent can online the resource correctly, but the IMF registration for ONLINE monitoring fails. This is due to the fact that the AMF driver does not support spaces in the path. Leading and trailing spaces are handled by the Agent and IMF monitoring can be done for such resources.

Workaround: Symantec recommends to turn off the IMF monitoring for a resource having spaces in its path. For information on disabling the IMF monitoring for a resource, refer to Veritas Cluster Server Administrator's Guide.

## DiskGroup agent is unable to offline the resource if volume is unmounted outside VCS

DiskGroup agent is unable to offline the resource if volume is unmounted using the `umount -l` command outside VCS.

A service group contains DiskGroup, Volume and Mount resources and this service group is online. Volume is mounted by Mount resource with VxFSMountLock enabled. An attempt to manually unmount the volume using `umount -l system` command causes the mount point to go away; however, the file system lock remains as it is. The volume cannot be stopped as it is mount locked and hence the disk group cannot be imported. This causes the disk group resource to go into UNABLE to OFFLINE state. Also, any attempt to again mount the file system fails, because it is already mount locked. This issue is due to file system behavior on Linux.

Workaround: Do not use `umount -l` command to unmount the VxFS file system when the mount lock is enabled. Instead, first unlock the mount point using the `/opt/VRTS/bin/fsadm` command and then unmount the file system.

## RemoteGroup agent does not failover in case of network cable pull [2588807]

A RemoteGroup resource with ControlMode set to OnOff may not fail over to another node in the cluster in case of network cable pull. The state of the RemoteGroup resource becomes UNKNOWN if it is unable to connect to a remote cluster.

Workaround:

- Connect to the remote cluster and try taking offline the RemoteGroup resource.
- If connection to the remote cluster is not possible and you want to bring down the local service group, change the ControlMode option of the RemoteGroup resource to MonitorOnly. Then try taking offline the RemoteGroup resource. Once the resource is offline, change the ControlMode option of the resource to OnOff.

## VVR setup with FireDrill in CVM environment may fail with CFSSMount Errors [2564411]

When you try to bring the FireDrill service group online through Java Console or `hagr -online` command, the CFSSMount resource goes into faulted state.

Workaround: Run the `fsck` command.. You can find these commands in the engine logs.

### **CoordPoint agent remains in faulted state [2852872]**

The CoordPoint agent remains in faulted state because it detects `rfsm` to be in replaying state.

Workaround: After HAD has stopped, reconfigure fencing.

### **RVGsnapshot agent does not work with volume sets created using vxvset [2553505]**

RVGsnapshot agent does not work with volume sets created using `vxvset`. This happens during FireDrill in a VVR environment.

Workaround: No workaround.

### **No log messages in engine\_A.log if VCS does not find the Monitor program [2563080]**

No message is logged in the `engine_A.log`, when VCS cannot find the Monitor program with KVM guest with service group online.

Workaround: In case resource state is unknown , also refer to agent log files for messages.

### **No IPv6 support for NFS [2022174]**

IPv6 is not supported for NFS.

Workaround: No workaround.

### **Some agents may fail to come online after full upgrade to VCS 6.0 if they were online before the upgrade [2618482]**

Resources of type NFSRestart do not come online automatically after a full upgrade to VCS 6.0 if they were previously online.

Workaround: Online the resources manually after the upgrade, if they were online previously.

### **KVMGuest agent fails to communicate with RHEV-M domain as “Internal” (2738491)**

KVMGuest agent uses REST APIs to communicate with Red Hat Enterprise Virtualization Manager. The default domain that is set while configuring the RHEV-M

is **internal**, which is a local domain. The REST APIs fail to communicate with RHEV-M using internal domain.

Workaround: Add an additional valid domain using `rhevms -manage -domains` command. Red Hat has provided steps to use this command to add a valid domain for REST API communication. Please refer Red Hat Enterprise Virtualization documentation for more details.

### **SambaShare agent clean entry point fails when access to configuration file on shared storage is lost [2858183]**

When the Samba server configuration file is on shared storage and access to the shared storage is lost, SambaShare agent clean entry point fails.

Workaround: No workaround.

### **SambaShare agent fails to offline resource in case of cable pull or on unplumbing of IP [2848020]**

When IP is unplumbed or in case of cable pull scenario, agent fails to offline SambaShare resource.

Workaround: No workaround.

### **KVMGuest returns the resource state as OFFLINE for virtual machine in a “non-responding” state [2848003]**

In case virtual machine goes into “non-responding” state, the KVMGuest agent returns the resource state as OFFLINE. This situation occurs if storage domain is in “inactive” state and data-center is in “down” state.

Workaround: Activate the storage domain in RHEV-M and make sure that the data-center is in “up” state.

### **KVMGuest agent fails to recognize paused state of the VM causing KVMGuest resource to fault [2796538]**

In a SUSE KVM environment, when a virtual machine is saved, its state is changed to paused and then shut-off. The paused state remains for a very short period of time, due to timing in case that the KVMGuest agent misses this state. Then the resource state will be returned as OFFLINE instead of INTENTIONAL OFFLINE, which causes the KVMGuest resource to fault and failover.

This is due to the limitation of SUSE KVM as it does not provide a separate state for such events.

Workaround: No workaround.



### **Concurrency violation observed when host is moved to maintenance mode [2735283]**

When a Red Hat Enterprise Virtualization host running a virtual machine is moved to maintenance state, the virtual machine migration is initiated by RHEV. VCS detects the migration according to virtual machine state, such as "migrating". Due to timing issue RHEV Manager occasionally sends the virtual machine state as "up" even if the migration is in progress. Due to this state, the resource is marked ONLINE on the node to which it migrates and may cause concurrency violation.

Workaround: No workaround.

### **Logical volume resources fail to detect connectivity loss with storage when all paths are disabled in KVM guest [2871891]**

In a KVM environment if all storage paths are disabled, then LVMLogicalVolume and LVMVolumeGroup resources fails to detect the loss of connectivity with storage. This is because even if the storage paths are disabled, native LVM commands return success, which causes VCS to report the resource state ONLINE and hence no SG failover is initiated. If any application monitored by VCS is doing a read/write I/O to this volumes, then it can detect the fault and initiate service group failover.

Workaround: No workaround.

### **Resource does not appear ONLINE immediately after VM appears online after a restart [2735917]**

During a VM restart the resource does not come ONLINE immediately after the VM starts running. As the VM state is 'Reboot in Progress' it reports INTENTIONAL OFFLINE and after VM is UP the resource cannot immediately detect it as the next monitor is scheduled after 300 seconds.

Workaround: Reduce the OfflineMonitorInterval and set it to suitable value.

## Issues related to the VCS database agents

### **Health check monitoring does not work with VCS agent for Oracle [2101432]**

The health check monitoring in Oracle agent for VCS does not work due to incompatibility of the health check APIs provided by Oracle.

Workaround: Disable health check monitoring by setting the MonitorOption attribute to 0 (zero).

## **Intentional Offline does not work for VCS agent for Oracle [1805719]**

Due to issues with health check monitoring, Intentional Offline does not work for VCS agent for Oracle.

## **No health check monitoring for Oracle agent on SLES11 platform [1919203]**

Oracle agent does not support health check monitoring on SLES11 platform.

## **The ASMInstAgent does not support having pfile/spfile for the ASM Instance on the ASM diskgroups**

The ASMInstAgent does not support having pfile/spfile for the ASM Instance on the ASM diskgroups.

Workaround:

Have a copy of the pfile/spfile in the default `$GRID_HOME/dbs` directory to make sure that this would be picked up during the ASM Instance startup.

## **VCS agent for ASM: Health check monitoring is not supported for ASMInst agent**

The ASMInst agent does not support health check monitoring.

Workaround: Set the MonitorOption attribute to 0.

## **NOFAILOVER action specified for certain Oracle errors**

The Veritas High Availability agent for Oracle provides enhanced handling of Oracle errors encountered during detailed monitoring. The agent uses the reference file `oraerror.dat`, which consists of a list of Oracle errors and the actions to be taken.

See the *Veritas Cluster Server Agent for Oracle Installation and Configuration Guide* for a description of the actions.

Currently, the reference file specifies the NOFAILOVER action when the following Oracle errors are encountered:

ORA-00061, ORA-02726, ORA-6108, ORA-06114

The NOFAILOVER action means that the agent sets the resource's state to OFFLINE and freezes the service group. You may stop the agent, edit the `oraerror.dat` file, and change the NOFAILOVER action to another action that is appropriate for your environment. The changes go into effect when you restart the agent.

## Issues related to the agent framework

### Agent may fail to heartbeat under heavy load [2073018]

An agent may fail to heartbeat with the VCS engine under heavy load.

This may happen when agent does not get enough CPU to perform its tasks and when the agent heartbeat exceeds the time set in the `AgentReplyTimeout` attribute. The VCS engine therefore stops the agent and restarts it. The VCS engine generates a log when it stops and restarts the agent.

Workaround: If you are aware that the system load is likely to be high, then:

- The value of `AgentReplyTimeout` attribute can be set to a high value
- The scheduling class and scheduling priority of agent can be increased to avoid CPU starvation for the agent, using the `AgentClass` and `AgentPriority` attributes.

### The agent framework does not detect if service threads hang inside an entry point [1442255]

In rare cases, the agent framework does not detect if all service threads hang inside a C entry point. In this case it may not cancel them successfully.

Workaround: If the service threads of the agent are hung, send a kill signal to restart the agent. Use the following command: `kill -9 hung agent's pid`. The `haagent -stop` command does not work in this situation.

### IMF related error messages while bringing a resource online and offline [2553917]

For a resource registered with IMF, if you run `hagrps -offline` or `hagrps -online` explicitly or through a collective process to offline or online the resource respectively, the IMF displays error messages in either case.

The errors displayed is an expected behavior and it does not affect the IMF functionality in any manner.

Workaround: No workaround.

## Issues related to global clusters

### **The engine log file receives too many log messages on the secure site in global cluster environments [1919933]**

When the WAC process runs in secure mode on one site, and the other site does not use secure mode, the engine log file on the secure site gets logs every five seconds.

**Workaround:** The two WAC processes in global clusters must always be started in either secure or non-secure mode. The secure and non-secure WAC connections will flood the engine log file with the above messages.

### **Application group attempts to come online on primary site before fire drill service group goes offline on the secondary site (2107386)**

The application service group comes online on the primary site while the fire drill service group attempts to go offline at the same time, causing the application group to fault.

**Workaround:** Ensure that the fire drill service group is completely offline on the secondary site before the application service group comes online on the primary site.

## LLT known issues

This section covers the known issues related to LLT in this release.

### **LLT may fail to detect when bonded NICs come up (2604437)**

When LLT is configured over a bonded NIC and that bonded NIC is DOWN with the `ifconfig` command, LLT marks the corresponding link down. When the bonded NIC is UP again using the `ifconfig` command, LLT fails to detect this change and it doesn't mark the link UP.

**Workaround:** Close all the ports and restart LLT, then open the ports again.

### **LLT connections are not formed when a vlan is configured on a NIC (2484856)**

LLT connections are not formed when a vlan is configured on a NIC that is already used to configure an LLT link.

**Workaround:** Do not specify the MAC address of a NIC in the `llttab` file while configuring LLT if you want to configure a vlan later. If you have already specified

the MAC address of a NIC, then delete the MAC address from the `llttab` file, and update the file before you restart LLT.

### **LLT port stats sometimes shows recvcnt larger than recvbytes (1907228)**

With each received packet, LLT increments the following variables:

- `recvcnt` (increment by one for every packet)
- `recvbytes` (increment by size of packet for every packet)

Both these variables are integers. With constant traffic, `recvbytes` hits and rolls over `MAX_INT` quickly. This can cause the value of `recvbytes` to be less than the value of `recvcnt`.

This does not impact the LLT functionality.

### **LLT may incorrectly declare port-level connection for nodes in large cluster configurations [1810217]**

When ports get registered and unregistered frequently on the nodes of the cluster, LLT may declare that a port-level connection exists with another peer node. This occurs in some corner cases even though a port is not even registered on the peer node.

### **Cannot use CPI response files to add nodes to a cluster that is using LLT over UDP (2869763)**

When you run the `addnode -responsefile` command, if the cluster is using LLT over UDP, then the `/etc/llttab` file generated on new nodes is not correct. So, the procedure fails and you cannot add nodes to a cluster using CPI response files.

Workaround: None

## GAB known issues

This section covers the known issues related to GAB in this release.

### **While deinitializing GAB client, "gabdebug -R GabTestDriver" command logs refcount value 2 (2536373)**

After you unregister the port with `-nodeinit` option, the `gabconfig -C` command shows `refcount` as 1. But when forceful `deinit` option (`gabdebug -R GabTestDriver`) is run to deinitialize GAB client, then a message similar to the following is logged.

```
GAB INFO V-15-1-20239
```

```
Client GabTestDriver with refcount 2 forcibly deinited on user request
```

The `refcount` value is incremented by 1 internally. However, the `refcount` value is shown as 2 which conflicts with the `gabconfig -C` command output.

**Workaround:** There is no workaround for this issue.

### Cluster panics during reconfiguration (2590413)

While a cluster is reconfiguring, GAB broadcast protocol encounters a race condition in the sequence request path. This condition occurs in an extremely narrow window which eventually causes the GAB master to panic.

**Workaround:** There is no workaround for this issue.

## I/O fencing known issues

This section covers the known issues related to I/O fencing in this release.

### CP server repetitively logs unavailable IP addresses (2530864)

If coordination point server (CP server) fails to listen on any of the IP addresses that are mentioned in the `vxcps.conf` file or that are dynamically added using the command line, then CP server logs an error at regular intervals to indicate the failure. The logging continues until the IP address is bound to successfully.

```
CPS ERROR V-97-51-103 Could not create socket for host
10.209.79.60 on port 14250
CPS ERROR V-97-1400-791 Coordination point server could not
open listening port = [10.209.79.60]:14250
Check if port is already in use.
```

**Workaround:** Remove the offending IP address from the listening IP addresses list using the `rm_port` action of the `cpsadm` command.

See the *Veritas Cluster Server Administrator's Guide* for more details.

### Fencing port b is visible for few seconds even if cluster nodes have not registered with CP server (2415619)

Even if the cluster nodes have no registration on the CP server and if you provide coordination point server (CP server) information in the `vxfenmode` file of the cluster nodes, and then start fencing, the fencing port b is visible for a few seconds and then disappears.

**Workaround:** Manually add the cluster information to the CP server to resolve this issue. Alternatively, you can use installer as the installer adds cluster information to the CP server during configuration.

## The `cpsadm` command fails if LLT is not configured on the application cluster (2583685)

The `cpsadm` command fails to communicate with the coordination point server (CP server) if LLT is not configured on the application cluster node where you run the `cpsadm` command. You may see errors similar to the following:

```
cpsadm -s 10.209.125.200 -a ping_cps
CPS ERROR V-97-1400-729 Please ensure a valid nodeid using
environment variable
CPS_NODEID
CPS ERROR V-97-1400-777 Client unable to communicate with CPS.
```

However, if you run the `cpsadm` command on the CP server, this issue does not arise even if LLT is not configured on the node that hosts CP server. The `cpsadm` command on the CP server node always assumes the LLT node ID as 0 if LLT is not configured.

According to the protocol between the CP server and the application cluster, when you run the `cpsadm` on an application cluster node, `cpsadm` needs to send the LLT node ID of the local node to the CP server. But if LLT is unconfigured temporarily, or if the node is a single-node VCS configuration where LLT is not configured, then the `cpsadm` command cannot retrieve the LLT node ID. In such situations, the `cpsadm` command fails.

**Workaround:** Set the value of the `CPS_NODEID` environment variable to 255. The `cpsadm` command reads the `CPS_NODEID` variable and proceeds if the command is unable to get LLT node ID from LLT.

## In absence of cluster details in CP server, VxFEN fails with pre-existing split-brain message (2433060)

When you start server-based I/O fencing, the node may not join the cluster and prints error messages in logs similar to the following:

In the `/var/VRTSvcs/log/vxfen/vxfen.log` file:

```
VXFEN vxfenconfig ERROR V-11-2-1043
Detected a preexisting split brain. Unable to join cluster.
```

In the `/var/VRTSvcs/log/vxfen/vxfen.log` file:

```
operation failed.
CPS ERROR V-97-1400-446 Un-authorized user cpsclient@sys1,
domaintype vx; not allowing action
```

The `vxfsend` daemon on the application cluster queries the coordination point server (CP server) to check if the cluster members as seen in the GAB membership are registered with the CP server. If the application cluster fails to contact the CP server due to some reason, then fencing cannot determine the registrations on the CP server and conservatively assumes a pre-existing split-brain.

**Workaround:** Before you attempt to start VxFEN on the application cluster, ensure that the cluster details such as cluster name, UUID, nodes, and privileges are added to the CP server.

### The `vxfsenwap` utility does not detect failure of coordination points validation due to an RSH limitation (2531561)

The `vxfsenwap` utility runs the `vxfsenconfig -o modify` command over RSH or SSH on each cluster node for validation of coordination points. If you run the `vxfsenwap` command using RSH (with the `-n` option), then RSH does not detect the failure of validation of coordination points on a node. From this point, `vxfsenwap` proceeds as if the validation was successful on all the nodes. But, it fails at a later stage when it tries to commit the new coordination points to the VxFEN driver. After the failure, it rolls back the entire operation, and exits cleanly with a non-zero error code. If you run `vxfsenwap` using SSH (without the `-n` option), then SSH detects the failure of validation of coordination of points correctly and rolls back the entire operation immediately.

**Workaround:** Use the `vxfsenwap` utility with SSH (without the `-n` option).

### Fencing does not come up on one of the nodes after a reboot (2573599)

If VxFEN unconfiguration has not finished its processing in the kernel and in the meantime if you attempt to start VxFEN, you may see the following error in the `/var/VRTSvcs/log/vxfen/vxfen.log` file:

```
VXFEN vxfsenconfig ERROR V-11-2-1007 Vxfen already configured
```

However, the output of the `gabconfig -a` command does not list port b. The `vxfsenadm -d` command displays the following error:

```
VXFEN vxfsenadm ERROR V-11-2-1115 Local node is not a member of cluster!
```

**Workaround:** Start VxFEN again after some time.



## The `cpsadm` command fails after upgrading CP server to 6.0 or above in secure mode (2846727)

The `cpsadm` command may fail after you upgrade coordination point server (CP server) to 6.0 in secure mode. If the old VRTSat RPM is not removed from the system, the `cpsadm` command loads the old security libraries present on the system. As the installer runs the `cpsadm` command on the CP server to add or upgrade the VCS cluster (application cluster), the installer also fails.

**Workaround:** Perform the following procedure on all of the nodes of the CP server.

### To resolve this issue

- 1 Rename `cpsadm` to `cpsadmbin`:

```
mv /opt/VRTScps/bin/cpsadm /opt/VRTScps/bin/cpsadmbin
```

- 2 Create a file `/opt/VRTScps/bin/cpsadm` with the following content:

```
#!/bin/sh
EAT_USE_LIBPATH="/opt/VRTScps/lib"
export EAT_USE_LIBPATH
/opt/VRTScps/bin/cpsadmbin "$@"
```

- 3 Change the permissions of the new file to 775:

```
chmod 755 /opt/VRTScps/bin/cpsadm
```

## Server-based fencing may fail to start after reinstalling the stack (2802682)

Server-based fencing may fail to start if you use the existing configuration files after reinstalling the stack.

### Workaround:

After reinstalling the stack, add the client cluster information on the coordination point server because the client cluster information is removed when the stack is uninstalled. For more details, see the Setting up server-based I/O Fencing manually section in the Veritas Cluster Server Installation Guide. Alternatively, you can manually modify the `/etc/vxfenmode` file and the `main.cf` file to start fencing in disable mode and then configure fencing.

## Common product installer cannot setup trust between a client system on release version 5.1SP1 and a server on release version 6.0 or later (2824472)

The issue exists because the 5.1SP1 release version does not support separate directories for truststores. But, release version 6.0 and later support separate directories for truststores. So, because of this mismatch in support for truststores, you cannot set up trust between client systems and servers.

**Workaround:** Set up trust manually between the coordination point server and client systems using the `cpsat` or `vcsat` command. Now, the servers and client systems can communicate in secure mode.

## Hostname and username are case sensitive in CP server (2846392)

The hostname and username on the CP server are case sensitive. The hostname and username used by fencing to communicate with CP server must be in same case as present in CP server database, else fencing fails to start.

**Workaround:** Make sure that the same case is used in the hostname and username on the CP server.

## Server-based fencing comes up incorrectly if default port is not mentioned (2403453)

When you configure fencing in customized mode and do not provide default port, fencing comes up. However, the `vxfenconfig -l` command output does not list the port numbers.

**Workaround:** Retain the "port=<port\_value>" setting in the `/etc/vxfenmode` file, when using customized fencing with at least one CP server. The default port value is 14250.

## Secure CP server does not connect from localhost using 127.0.0.1 as the IP address (2554981)

The `cpsadm` command does not connect to the secure CP server on the localhost using 127.0.0.1 as the IP address

**Workaround:** Connect the secure CP server using any of the virtual IPs that is configured with the CP server and is plumbed on the local node.

### **Unable to customize the 30-second duration (2551621)**

When the vxcpsserv process is not able to bind to an IP address during startup, it attempts to bind to that IP address at an interval of 30 seconds. This interval is not configurable.

**Workaround:** There is no workaround for this issue.

### **CoordPoint agent does not report the addition of new disks to a Coordinator disk group [2727672]**

The LevelTwo monitoring of the CoordPoint agent does not report a fault even if the constituent of a coordinator disk group changes due to addition of new disks in the coordinator disk group

**Workaround:** There is no workaround for this issue.

### **Coordination point server-based fencing may fail if it is configured on 5.1SP1RP1 using 6.0.1 coordination point servers (2824472)**

The 5.1SP1 installer (CPI) cannot set up trust between a 5.1SP1 client and a 6.0 or later server, because there are no separate directories for truststores in the 5.1SP1. When trust cannot be setup, the 5.1SP1 installer cannot configure 5.1SP1 clients to work with 6.0 or later CPS in secure mode.

**Workaround:**

Set up trust manually between the CPS and clients using the cpsat or the vcsat command. After that, CPS and client will be able to communicate properly in the secure mode.

### **Cannot run the vxfentsthdw utility directly from the install media if VRTSvxfen package is not installed on the system (2858190)**

If VRTSvxfen package is not installed on the system, then certain script files that are needed for the vxfentsthdw utility to function are not available. So, without the VRTSvxfen package installed on the system you cannot run the utility from the install media.

**Workaround:** Install VRTSvxfen package, then run the utility from either the install media or from the `/opt/VRTSvcs/vxfen/bin/` location.

## Fencing may show the RFSM state as replaying for some nodes in the cluster (2555191)

Fencing based on coordination point clients in Campus cluster environment may show the RFSM state as replaying for some nodes in the cluster.

### Workaround:

Restart fencing on the node that shows RFSM state as replaying.

## The vxfentsthaw utility fails to launch before you install the VRTSvxfen package (2858190)

Before you install the VRTSvxfen package, the file of `/etc/vxfen.d/script/vxfen_scriptlib.sh` where stores the vxfentsthaw utility does not exist. In this case, the utility bails out.

### Workaround:

Besides installing the VRTSvxfen package, run the vxfentsthaw utility directly from the installation DVD.

## After you run the vxfenswap utility the CoordPoint agent may fault (3462738)

After you run the vxfenswap utility, if the value of the `FaultTolerance` attribute of the CoordPoint agent is more than the majority (more than 50%) of the coordination points then the Coordination Point agent faults.

Workaround: Manually set the value of the `FaultTolerance` attribute of CoordPoint agent to be less than the majority (more than 50%) of the coordination points.

## Veritas Cluster Server agents for Veritas Volume Replicator known issues

The following are new additional Veritas Cluster Server agents for Veritas Volume Replicator known issues in 6.0.1 release.

### fdsetup cannot correctly parse disk names containing characters such as "-" (1949294)

The fdsetup cannot correctly parse disk names containing characters such as "-".

## Stale entries observed in the sample main.cf file for RVGLogowner and RVGPrimary agent [2872047]

Stale entries are found in sample main.cf file for RVGLogowner agent and RVGPrimary agent.

The stale entries are present in the main.cf.seattle and main.cf.london files on the RVGLogowner agent which includes CFSQlogckd resource. However, CFSQlogckd is not supported since VCS 5.0.

On RVGPrimary agent, the stale entries are present in file main.cf.seattle and main.cf.london and the stale entry includes the DetailMonitor attribute.

### Workaround

#### 1 For main.cf.seattle for RVGLogowner agent in the cvm group:

- Remove the following lines.

```
CFSQlogckd qlogckd (
 Critical = 0
)

cvm_clus requires cvm_vxconfigd
qlogckd requires cvm_clus
vxfsckd requires qlogckd

// resource dependency tree
//
// group cvm
// {
// CFSfsckd vxfsckd
// {
// CFSQlogckd qlogckd
// {
// CVMCluster cvm_clus
// {
// CVMVxconfigd cvm_vxconfigd
// }
// }
// }
// }
// }
```

- Replace the above lines with the following:

```
cvm_clus requires cvm_vxconfigd
vxfsckd requires cvm_clus

// resource dependency tree
//
// group cvm
// {
// CFSfsckd vxfsckd
// {
// CVMCluster cvm_clus
// {
// CVMVxconfigd cvm_vxconfigd
// }
// }
// }
// }
```

## 2 For main.cf.london for RVGLogowner in the cvm group:

- Remove the following lines

```
CFSQlogckd qlogckd (
 Critical = 0
)

cvm_clus requires cvm_vxconfigd
qlogckd requires cvm_clus
vxfsckd requires qlogckd

// resource dependency tree
//
// group cvm
// {
// CFSfsckd vxfsckd
// {
// CFSQlogckd qlogckd
// {
// CVMCluster cvm_clus
// {
// CVMVxconfigd cvm_vxconfigd
// }
// }
// }
// }
// }
```

```
// }
// }
```

- Replace the above lines with the following:

```
cvm_clus requires cvm_vxconfigd
vxfsckd requires cvm_clus

// resource dependency tree
//
// group cvm
// {
// CFSfsckd vxfsckd
// {
// CVMCluster cvm_clus
// {
// CVMVxconfigd cvm_vxconfigd
// }
// }
// }
// }
```

- 3 For main.cf.seattle for RVGPrimary agent in the cvm group:
  - In the group ORAGrp and for the Oracle resource database, remove the line: `DetailMonitor = 1`
- 4 For main.cf.london for RVGPrimary agent in the cvm group:
  - In the group ORAGrp and for the Oracle resource database, remove the line: `DetailMonitor = 1`

## Issues related to Intelligent Monitoring Framework (IMF)

### Registration error while creating a Firedrill setup [2564350]

While creating the Firedrill setup using the `Firedrill setup` utility, VCS encounters the following error:

```
AMF amfregister ERROR V-292-2-167 \
Cannot register mount offline event
```

During Firedrill operations, VCS may log error messages related to IMF registration failure in the engine log. This happens because in the firedrill service group, there is a second CFSMount resource monitoring the same MountPoint through IMF.

Both the resources try to register for online/offline events on the same MountPoint and as a result, registration of one fails.

**Workaround:** No workaround.

## Perl errors seen while using haimfconfig command

Perl errors seen while using haimfconfig command:

```
Perl errors seen while using haimfconfig command
```

This error is due to the absolute path specified in main.cf for type-specific configuration files. Currently, haimfconfig does not support absolute path for type-specific configuration file in main.cf.

Workaround: Replace the actual path with the actual file name and copy the file from its absolute location to /etc/VRTSvcs/conf/config directory.

For example, if OracleTypes.cf is included in main.cf as:

```
include "/etc/VRTSagents/ha/conf/Oracle/OracleTypes.cf"
```

It should be replaced as follows in main.cf:

```
include "OracleTypes.cf"
```

## IMF does not provide notification for a registered disk group if it is imported using a different name [2730774]

If a disk group resource is registered with the AMF and the disk group is then imported using a different name, AMF does not recognize the renamed disk group and hence does not provide notification to DiskGroup agent. Therefore, the DiskGroup agent keeps reporting the disk group resource as offline.

Workaround: Make sure that while importing a disk group, the disk group name matches the the one registered with the AMF.

## Direct execution of linkamf displays syntax error [2858163]

Bash cannot interpret Perl when executed directly.

Workaround: Run linkamf as follows:

```
/opt/VRTSperl/bin/perl /opt/VRTSamf/imf/linkamf <destination-directory>
```

## Error messages displayed during reboot cycles [2847950]

During some reboot cycles, the following message might get logged in the engine log:



```
AMF libvxamf ERROR V-292-2-149 Cannot unregister event: no rid -1 found
AMF libvxamf ERROR V-292-2-306 Unable to unregister all events (errno:405)
```

This does not have any effect on the functionality of IMF.

Workaround: No workaround.

### **Error message displayed when ProPCV prevents a process from coming ONLINE to prevent concurrency violation does not have I18N support [2848011]**

The following message is seen when ProPCV prevents a process from coming ONLINE to prevent concurrency violation. The message is displayed in English and does not have I18N support.

```
Concurrency Violation detected by VCS AMF.
Process <process-details> will be prevented from startup.
```

Workaround: No Workaround.

### **Error message seen during system shutdown [2954309]**

During some system shutdowns, you might see the following message in the syslog.

```
Stopping AMF...
AMF amfconfig ERROR V-292-2-405 AMF_UNCONFIG failed, return value = -1
```

The system continues to proceed with the shutdown.

Workaround: No workaround.

### **System panics when `getnotification` requests access of groups cleaned by AMF [2848009]**

AMF while handling an agent that has faulted due to external or internal activity, cleans up the groups monitored by the agent. Simultaneously, if the agent notification is in progress and the `getnotification` thread requests to access an already deleted group, the system panics.

Workaround: No workaround.

### **The `libvxamf` library encounters an error condition while doing a process table scan [2848007]**

Sometimes, while doing a process table scan, the `libvxamf` encounters an error condition. As a result, the process offline registration with AMF fails. In most cases, this registration succeeds when tried again by the agent during the next monitor

cycle for this resource. This is not a catastrophic failure as the traditional monitoring continues for this resource.

Workaround: No workaround.

### **AMF displays StartProgram name multiple times on the console without a VCS error code or logs [2872064]**

When VCS AMF prevents a process from starting, it displays a message on the console and in syslog. The message contains the signature of the process that was prevented from starting. In some cases, this signature might not match the signature visible in the PS output. For example, the name of the shell script that was prevented from executing will be printed twice.

Workaround: No workaround.

### **Terminating the `imfd` daemon orphans the `vxnotify` process [2728787]**

If you terminate `imfd` daemon using the `kill -9` command, the `vxnotify` process created by `imfd` does not exit automatically but gets orphaned. However, if you stop `imfd` daemon with the `amfconfig -D` command, the corresponding `vxnotify` process is terminated.

Workaround: The correct way to stop any daemon is to gracefully stop it with the appropriate command (which is `amfconfig -D` command in this case), or to terminate the daemon using Session-ID. Session-ID is the `-PID` (negative PID) of the daemon.

For example:

```
kill -9 -27824
```

Stopping the daemon gracefully stops all the child processes spawned by the daemon. However, using `kill -9 pid` to terminate a daemon is not a recommended option to stop a daemon, and subsequently you must kill other child processes of the daemon manually.

### **Core dump observed when `amfconfig` is run with set and reset commands simultaneously [2871890]**

When you run `amfconfig -S -R` on a node, a command core dump is observed, instead of displaying the correct usage of the command. However, this core dump has no effect on the AMF functionality on that node. You need to use the correct command syntax instead.

Workaround: Use the correct commands:

```
amfconfig -S <options>
amfconfig -R <options>
```

## VCS 5.0.1 Rolling Patch 1 known issues

The VCS issues in this release are as follows:

- The Oracle agent with 11g Release 2 does not support Health check monitoring using the MonitorOption attribute. If the database is 11g Release 2, the MonitorOption attribute for the Oracle agent should be set to 0.  
The Oracle agent with 11g Release 2 database does not support the Intentional Offline feature. [1975007]
- The ASMInst agent does not support pfile or spfile for the ASM Instance on the ASM diskgroups in 11g Release 2. Symantec recommends that you store the file on the local file system. [1975010]
- If you try to enable debug logs for the DB2 agent, the logs are not written to the `engine_A.log` file. [1954752]  
Workaround: Download and install the GNU Awk software from the GNU Web site. Then, create a soft link to the default awk binary on the cluster nodes as follows:  

```
ln -s /usr/local/bin/gawk /bin/awk
```
- The VRTSperl patch takes more than 10 minutes to install on an HP Integrity system node:  
On an HP Integrity system node, installing the VRTSperl patch takes more than 10 minutes and requires that VCS is offline during this period. The installation time may vary based on the configuration of the machine on which the VRTSperl patch is being installed.

## Issues related to the Cluster Manager (Java Console)

This section covers the issues related to the Cluster Manager (Java Console).

### Cluster Manager (Java Console) may display an error while loading templates (1433844)

You can access the Template View in the Cluster Manager from the Tools > Templates menu. If you have Storage Foundation configured in a VCS cluster setup, the following error may occur while the Cluster Manager loads the templates.

```
VCS ERROR V-16-10-65 Could not load :-
/etc/VRTSvcs/Templates/DB2udbGroup.tf
```

Workaround: Ignore the error.

### **Some Cluster Manager features fail to work in a firewall setup [1392406]**

In certain environments with firewall configurations between the Cluster Manager and the VCS cluster, the Cluster Manager fails with the following error message:

```
V-16-10-13 Could not create CmdClient. Command Server
may not be running on this system.
```

Workaround: You must open port 14150 on all the cluster nodes.

## Issues related to virtualization

### **Host fails to reboot when the resource gets stuck in ONLINE|STATE UNKNOWN state [2738864]**

In a Red Hat Enterprise Virtualization environment, if a host reboot is performed on which the KVMGuest resource monitoring the virtual machine is ONLINE, then the host reboot fails. This is because the VDSM is getting stopped before VCS could shutdown the virtual machine. In this case, the virtual machine state remains ONLINE|STATE UNKNOWN, and hence VCS stop fails eventually failing the host reboot as well.

Workaround: Switch the service group to other node before initiating a host reboot.

### **VM state is in PAUSED state when storage domain is inactive [2747163]**

If the storage domain associated with the running virtual machine becomes inactive, the virtual machine may go to **paused** state.

Workaround: Make sure that the storage domain is always active when running virtual machine.

### **Switching KVMGuest resource fails due to inadequate swap space on the other host [2753936]**

Virtual machine fails to start on a host if the host does not have the sufficient swap space available.

Workaround: Please make sure that each host has sufficient swap space available for starting the virtual machine.

## Policies introduced in SLES 11SP2 may block graceful shutdown if a VM in SUSE KVM environment [2792889]

In a SUSE KVM environment, virtual machine running SLES11 SP2 inside may block the virtual machine graceful shutdown request due to some policies introduced in SLES 11SP2. SUSE recommends turning off the policy with `polkit-gnome-authorization` for a virtual machine.

Workaround: Make sure that all the policies blocking any such request are turned off.

## Load on `libvirtd` may terminate it in SUSE KVM environment [2824952]

In a SUSE KVM environment, occasionally `libvirtd` process may get terminated and `/etc/init.d/libvirtd status` command displays:

```
#/etc/init.d/libvirtd status
Checking status of libvirtd dead
```

This may be due to heavy load on `libvirtd` process.

Workaround: Restart the `libvirtd` process and run:

```
service libvirtd stop
service libvirtd start
```

## Offline or switch of KVMGuest resource fails if the VM it is monitoring is undefined [2796817]

In a SUSE KVM environment, if a running virtual machine is undefined using `virsh undefine` command, an attempt to offline or switch the KVM guest resource monitoring that VM fails because the agent is not able to get the information from the KVM hypervisor.

Workaround: To undefine the VM on a particular node, first switch the service group containing the KVMGuest resource to another node and then undefine the VM on the first node.

## VCS may detect the migration event during the regular monitor cycle due to the timing issue [2827227]

In a virtualization environment, VCS detects the virtual machine migration initiated outside VCS and changes the state accordingly. However, occasionally, VCS may miss the migration event due to timing issue and detect the migration during the regular monitor cycle. For example, if you set `OfflineMonitorInterval` as 300sec, it

takes up to 5 minutes for VCS to report ONLINE on the node where the virtual machine got migrated.

Workaround: No workaround available.

### **Increased memory usage observed even with no VM running [2734970]**

Increased memory usage was observed on the hosts even when VMs were either not running or had stopped. This is due to the RHEV behavior.

Workaround: No workaround.

### **Resource faults when it fails to ONLINE VM because of insufficient swap percentage [2827214]**

In virtualization environment, if VCS fails to start the virtual machine due to unavailability of required virtualization resources such as CPU, memory, or disks, the resource goes into FAULTED state.

Workaround: Make sure that the required virtualization resources are always available in a virtualization environment.

### **Migration of guest VM on native LVM volume may cause libvirtd process to terminate abruptly (2582716)**

When the guest VM image is on native LVM volume, then the migration of that guest initiated by the administrator may cause `libvirtd` process to terminate abruptly.

Workaround: Start the `libvirtd` process manually.

### **Virtual machine may return the not-responding state when the storage domain is inactive and the data center is down (2848003)**

In a Red Hat Enterprise Virtualization Environment, if the storage domain is in an inactive state and the data center is in down state, the virtual machine may return a not-responding state and the KVMGuest resource in OFFLINE state.

Workaround: To resolve this issue:

- 1 Activate the storage domain in RHEV-M.
- 2 Check that the data center is in the up state.

## Guest virtual machine may fail on RHEL 6.1 if KVM guest image resides on CVM-CFS [2659944]

If a KVM guest image file resides on CVM-CFS, the migration of that guest virtual machine may fail with "Permission Denied" error on RHEL 6.1. This causes guest virtual machine to go in "shut-off" state on both source and destination node, and the associated VCS KVMGuest.

Workaround: Make sure that the guest image file is having 777 permission.

## System panics after starting KVM virtualized guest or initiating KVMGuest resource online [2337626]

System panics when the KVM guest is started or when the KVMGuest resource online is initiated. This issue is rarely observed.

The issue is observed due to the file descriptor leak in the libvirtd process. The maximum file open limit of file descriptor for libvirtd process is 1024. You may sometimes observe that more than 1024 file descriptors are opened when the KVM guest is started. Therefore, if the maximum file open limit is crossed, any attempt to start the KVM guest or to open a new file causes the system to panic. VCS cannot control this behavior as it suspects a file descriptor leak in the libvirtd process.

Workaround: There is no definite resolution for this issue; however, you can check the number of files opened by the libvirtd process in `/proc/<pid of libvirtd>/fd/`. If the file count exceeds 1000, restart libvirtd with the following command:

```
/etc/init.d/libvirtd restart
```

# Software limitations

This section covers the software limitations of this release.

See the corresponding Release Notes for a complete list of software limitations related to that component or product.

See [“Documentation”](#) on page 80.

## Limitations related to installing and upgrading VCS

### **Remote and target systems must have the same OS and architecture while using installer from a remote system [589334]**

If you use the installer from a remote system, then the remote system must have the same operating system and architecture as that of the target systems where you want to install VCS.

### **Limitations related to rolling upgrade**

Rolling upgrade with responsefile to 6.0.1 is not supported.

## Limitations related to bundled agents

### **Programs using networked services may stop responding if the host is disconnected**

Programs using networked services (for example, NIS, NFS, RPC, or a TCP socket connection to a remote host) can stop responding if the host is disconnected from the network. If such a program is used as an agent entry point, a network disconnect can cause the entry point to stop responding and possibly time out.

For example, if the host is configured to use NIS maps as a client, basic commands such as `ps -ef` can hang if there is network disconnect.

Symantec recommends creating users locally. To reflect local users, configure:

```
/etc/nsswitch.conf
```

### **Volume agent clean may forcibly stop volume resources**

When the attribute `FaultOnMonitorTimeouts` calls the Volume agent clean entry point after a monitor time-out, the `vxvol -f stop` command is also issued. This command forcibly stops all volumes, even if they are still mounted.

### **False concurrency violation when using PidFiles to monitor application resources**

The PID files created by an application contain the PIDs for the processes that are monitored by Application agent. These files may continue to exist even after a node running the application crashes. On restarting the node, the operating system may assign the PIDs listed in the PID files to other processes running on the node.



Thus, if the Application agent monitors the resource using the PidFiles attribute only, the agent may discover the processes running and report a false concurrency violation. This could result in some processes being stopped that are not under VCS control.

## Mount agent limitations

The Mount agent has the following limitations:

- The Mount agent mounts a block device at only one mount point on a system. After a block device is mounted, the agent cannot mount another device at the same mount point.
- Mount agent does not support:
  - ext4 filesystem on SLES 11SP1, SLES 11SP2
  - ext4 filesystem configured on VxVM
  - xfs filesystem configured on VxVM

## Share agent limitations

To ensure proper monitoring by the Share agent, verify that the `/var/lib/nfs/etab` file is clear upon system reboot. Clients in the Share agent must be specified as fully qualified host names to ensure seamless failover.

## Driver requirements for DiskReservation agent

The VRTSvcsdr package ships the scsiutil utility. DiskReservation agent supports only those drivers supported by the scsiutil utility.

## Volumes in a disk group start automatically irrespective of the value of the StartVolumes attribute in VCS

Volumes in a disk group are started automatically when the disk group is imported, irrespective of the value of the StartVolumes attribute in VCS. This behavior is observed if the value of the system-level attribute `autostartvolumes` in Veritas Volume Manager is set to On.

Workaround: If you do not want the volumes in a disk group to start automatically after the import of a disk group, set the `autostartvolumes` attribute to Off at the system level.

## Application agent limitations

- ProPCV fails to prevent execution of script-based processes configured under MonitorProcesses.

## Limitations related to IMF

- IMF registration on Linux for “bind” file system type is not supported.
- In case of SLES11 SP1 and RHEL6.1:
  - IMF should not be enabled for the resources where the BlockDevice can get mounted on multiple MountPoints.
  - If FSType attribute value is nfs, then IMF registration for “nfs” file system type is not supported.

## Agent directory base name must be type name for an agent using out-of-the-box imf\_init IMF entry point to get IMF support [2858160]

To get IMF support for an agent which uses the out-of-the-box imf\_init IMF entry point, the base name of agent directory must be the type name. When AgentFile is set to one of the out-of-the-box agents like Script51Agent, that agent will not get IMF support.

### Workaround:

- 1 Create the following symlink in agent directory (for example in /opt/VRTSagents/ha/bin/WebSphereMQ6 directory).

```
cd /opt/VRTSagents/ha/bin/<ResourceType>
ln -s /opt/VRTSvcs/bin/Script51Agent <ResourceType>Agent
```
- 2 Run the following command to update the AgentFile attribute based on value of VCS\_HOME.
  - If VCS\_HOME is /opt/VRTSvcs:

```
hatype -modify <ResourceType> AgentFile
/opt/VRTSvcs/bin/<ResourceType>/<ResourceType>Agent
```
  - If VCS\_HOME is /opt/VRTSagents/ha:

```
hatype -modify <ResourceType> AgentFile
/opt/VRTSagents/ha/bin/<ResourceType>/<ResourceType>Agent
```

## Limitations related to the VCS database agents

### **DB2 RestartLimit value [1234959]**

When multiple DB2 resources all start at the same time with no dependencies, they tend to interfere or race with each other. This is a known DB2 issue.

The default value for the DB2 agent RestartLimit is 3. This higher value spreads out the re-start of the DB2 resources (after a resource online failure), which lowers the chances of DB2 resources all starting simultaneously.

### **Limitation with intentional offline functionality of VCS agent for Oracle**

The Oracle resource never faults after an intentional offline.

Intentional offline functionality of VCS agent for Oracle requires you to enable health check monitoring. The agent uses Oracle's Health Check API to find the state of the database. If the API returns a graceful shutdown for the database, then the agent marks the resource state as INTENTIONAL OFFLINE. Later if the Oracle agent's online function does not succeed, the agent does not mark the resource as FAULTED. The state remains as INTENTIONAL OFFLINE because the agent receives the database state from the API as graceful shutdown during each monitor cycle. [1805719]

### **Sybase agent does not perform qrmutil based checks if Quorum\_dev is not set (2724848)**

If you do not set the Quorum\_dev attribute for Sybase Cluster Edition, the Sybase agent does not perform the qrmutil-based checks. This error in configuration may lead to undesirable results. For example, if qrmutil returns failure pending, the agent does not panic the system. Thus, the Sybase agent does not perform qrmutil-based checks because the Quorum\_dev attribute is not set.

Therefore, setting Quorum\_Dev attribute is mandatory for Sybase cluster edition.

## Security-Enhanced Linux is not supported on SLES distributions

VCS does not support Security-Enhanced Linux (SELinux) on SLES10 and SLES11. [1056433]

## Systems in a cluster must have same system locale setting

VCS does not support clustering of systems with different system locales. All systems in a cluster must be set to the same locale.

## VxVM site for the disk group remains detached after node reboot in campus clusters with fire drill [1919317]

When you bring the DiskGroupSnap resource online, the DiskGroupSnap agent detaches the site from the target disk group defined. The DiskGroupSnap agent invokes VCS action entry points to run VxVM commands to detach the site. These commands must be run on the node where the disk group is imported, which is at the primary site.

If you attempt to shut down the node where the fire drill service group or the disk group is online, the node goes to a LEAVING state. The VCS engine attempts to take all the service groups offline on that node and rejects all action entry point requests. Therefore, the DiskGroupSnap agent cannot invoke the action to reattach the fire drill site to the target disk group. The agent logs a message that the node is in a leaving state and then removes the lock file. The agent's monitor function declares that the resource is offline. After the node restarts, the disk group site still remains detached.

Workaround:

You must take the fire drill service group offline using the `hagrps -offline` command before you shut down the node or before you stop VCS locally.

If the node has restarted, you must manually reattach the fire drill site to the disk group that is imported at the primary site.

If the secondary node has crashed or restarted, you must manually reattach the fire drill site to the target disk group that is imported at the primary site using the following command: `/opt/VRTSvcs/bin/hares -action $targetres jbindg -actionargs $fdsitename $is_fenced -sys $targetsys`.

## Limitations with DiskGroupSnap agent [1919329]

The DiskGroupSnap agent has the following limitations:

- The DiskGroupSnap agent does not support layered volumes.
- If you use the Bronze configuration for the DiskGroupSnap resource, you could end up with inconsistent data at the secondary site in the following cases:
  - After the fire drill service group is brought online, a disaster occurs at the primary site during the fire drill.
  - After the fire drill service group is taken offline, a disaster occurs at the primary while the disks at the secondary are resynchronizing.

Symantec recommends that you use the Gold configuration for the DiskGroupSnap resource.

## System reboot after panic

If the VCS kernel module issues a system panic, a system reboot is required [293447]. The supported Linux kernels do not automatically halt (CPU) processing. Set the Linux “panic” kernel parameter to a value other than zero to forcibly reboot the system. Append the following two lines at the end of the `/etc/sysctl.conf` file:

```
force a reboot after 60 seconds
kernel.panic = 60
```

## Host on RHEV-M and actual host must match [2827219]

You must configure the host in RHEV-M with the same name as in the `hostname` command on a particular host. This is mandatory for RHEV Manager to be able to search the host by hostname.

## Cluster Manager (Java console) limitations

This section covers the software limitations for Cluster Manager (Java Console).

### **Cluster Manager (Java Console) version 5.1 and lower cannot manage VCS 6.0 secure clusters**

Cluster Manager (Java Console) from versions lower than VCS 5.1 cannot be used to manage VCS 6.0 secure clusters. Symantec recommends using the latest version of Cluster Manager.

See the *Veritas Cluster Server Installation Guide* for instructions on upgrading Cluster Manager.

### **Cluster Manager does not work if the `hosts` file contains IPv6 entries**

VCS Cluster Manager fails to connect to the VCS engine if the `/etc/hosts` file contains IPv6 entries.

Workaround: Remove IPv6 entries from the `/etc/hosts` file.

### **VCS Simulator does not support I/O fencing**

When running the Simulator, be sure the `UseFence` attribute is set to the default, “None”.

## Using the KDE desktop

Some menus and dialog boxes on Cluster Manager (Java Console) may appear misaligned or incorrectly sized on a KDE desktop. To ensure the proper appearance and functionality of the console on a KDE desktop, use the Sawfish window manager. You must explicitly select the Sawfish window manager even if it is supposed to appear as the default window manager on a KDE desktop.

## Limited support from Cluster Manager (Java console)

Features introduced in VCS 6.0 may not work as expected with Java console. However, CLI option of the simulator supports all the VCS 6.0 features. You are recommended to use Veritas Operations Manager (VOM) since all new features are already supported in VOM. However, Java console may continue to work as expected with features of releases prior to VCS 6.0.

## Port change required to connect to secure cluster [2615068]

In order to connect to secure cluster, the default port must be changed from 2821 to 14149. You must choose **Advanced settings** in the **Login** dialog box and change **IP: 2821** to **IP: 14149** for secure cluster login.

## Limitations related to I/O fencing

This section covers I/O fencing-related software limitations.

### Preferred fencing limitation when VxFEN activates RACER node re-election

The preferred fencing feature gives preference to more weighted or larger subclusters by delaying the smaller subcluster. This smaller subcluster delay is effective only if the initial RACER node in the larger subcluster is able to complete the race. If due to some reason the initial RACER node is not able to complete the race and the VxFEN driver activates the racer re-election algorithm, then the smaller subcluster delay is offset by the time taken for the racer re-election and the less weighted or smaller subcluster could win the race. This limitation though not desirable can be tolerated.

### Stopping systems in clusters with I/O fencing configured

The I/O fencing feature protects against data corruption resulting from a failed cluster interconnect, or "split brain." See the *Veritas Cluster Server Administrator's Guide* for a description of the problems a failed interconnect can create and the protection I/O fencing provides.

In a cluster using SCSI-3 based fencing, I/O fencing implements data protection by placing the SCSI-3 PR keys on both the data disks and coordinator disks. In a cluster using CP server-based fencing, I/O fencing implements data protection by placing the SCSI-3 PR keys on data disks and similar registrations on CP server. The VCS administrator must be aware of several operational changes needed when working with clusters protected by I/O fencing. Specific shutdown procedures ensure keys are removed from coordination points and data disks to prevent possible difficulties with subsequent cluster startup.

Using the reboot command rather than the shutdown command bypasses shutdown scripts and can leave keys on the coordination points and data disks. Depending on the order of reboot and subsequent startup events, the cluster may warn of a possible split brain condition and fail to start up.

**Workaround:** Use the shutdown -r command on one node at a time and wait for each node to complete shutdown.

### **Uninstalling VRTSvxvm causes issues when VxFEN is configured in SCSI3 mode with dmp disk policy (2522069)**

When VxFEN is configured in SCSI3 mode with dmp disk policy, the DMP nodes for the coordinator disks can be accessed during system shutdown or fencing arbitration. After uninstalling VRTSvxvm RPM, the DMP module will no longer be loaded in memory. On a system where VRTSvxvm RPM is uninstalled, if VxFEN attempts to access DMP devices during shutdown or fencing arbitration, the system panics.

## Limitations related to global clusters

- Cluster address for global cluster requires resolved virtual IP.  
The virtual IP address must have a DNS entry if virtual IP is used for heartbeat agents.
- Total number of clusters in a global cluster configuration can not exceed four.
- Cluster may not be declared as faulted when Symm heartbeat agent is configured even when all hosts are down.  
The Symm agent is used to monitor the link between two Symmetrix arrays. When all the hosts are down in a cluster but the Symm agent is able to see the replication link between the local and remote storage, it would report the heartbeat as ALIVE. Due to this, DR site does not declare the primary site as faulted.

# Documentation

Product guides are available in the PDF format on the software media in the `/docs/product_name` directory. Additional documentation is available online.

Make sure that you are using the current version of documentation. The document version appears on page 2 of each guide. The publication date appears on the title page of each document. The latest product documentation is available on the Symantec website.

<http://sort.symantec.com/documents>

## Documentation set

[Table 1-20](#) lists the documents for Veritas Cluster Server.

**Table 1-20** Veritas Cluster Server documentation

| Title                                                                                               | File name                      |
|-----------------------------------------------------------------------------------------------------|--------------------------------|
| <i>Veritas Cluster Server Installation Guide</i>                                                    | vcs_install_604_lin.pdf        |
| <i>Veritas Cluster Server Release Notes</i>                                                         | vcs_notes_604_lin.pdf          |
| <i>Veritas Cluster Server Administrator's Guide</i>                                                 | vcs_admin_601_lin.pdf          |
| <i>Veritas Cluster Server Bundled Agents Reference Guide</i>                                        | vcs_bundled_agents_601_lin.pdf |
| <i>Veritas Cluster Server Agent Developer's Guide</i><br>(This document is available online, only.) | vcs_agent_dev_601_unix.pdf     |
| <i>Veritas Cluster Server Agent for DB2 Installation and Configuration Guide</i>                    | vcs_db2_agent_601_lin.pdf      |
| <i>Veritas Cluster Server Agent for Oracle Installation and Configuration Guide</i>                 | vcs_oracle_agent_601_lin.pdf   |
| <i>Veritas Cluster Server Agent for Sybase Installation and Configuration Guide</i>                 | vcs_sybase_agent_601_lin.pdf   |

[Table 1-21](#) lists the documentation for Veritas Storage Foundation and High Availability Solutions products.



**Table 1-21** Veritas Storage Foundation and High Availability Solutions products documentation

| Document title                                                                         | File name                        |
|----------------------------------------------------------------------------------------|----------------------------------|
| <i>Veritas Storage Foundation and High Availability Solutions Solutions Guide</i>      | sphas_solutions_601_lin.pdf      |
| <i>Veritas Storage Foundation and High Availability Solutions Virtualization Guide</i> | sphas_virtualization_601_lin.pdf |

If you use Veritas Operations Manager (VOM) to manage Veritas Storage Foundation and High Availability products, refer to the VOM product documentation at:

<http://sort.symantec.com/documents>

## Manual pages

The manual pages for Veritas Storage Foundation and High Availability Solutions products are installed in the `/opt/VRTS/man` directory.

Set the `MANPATH` environment variable so the `man(1)` command can point to the Veritas Storage Foundation manual pages:

- For the Bourne or Korn shell (`sh` or `ksh`), enter the following commands:

```
MANPATH=$MANPATH:/opt/VRTS/man
export MANPATH
```

- For C shell (`csh` or `tcsh`), enter the following command:

```
setenv MANPATH ${MANPATH}:/opt/VRTS/man
```

See the `man(1)` manual page.

Manual pages are divided into sections 1, 1M, 3N, 4, and 4M. Edit the `man(1)` configuration file `/etc/man.config` to view these pages.

**To edit the man(1) configuration file**

- 1 If you use the man command to access manual pages, set `LC_ALL` to “C” in your shell to ensure that the pages are displayed correctly.

```
export LC_ALL=C
```

See incident 82099 on the Red Hat Linux support website for more information.

- 2 Add the following line to `/etc/man.config`:

```
MANPATH /opt/VRTS/man
```

where other man paths are specified in the configuration file.

- 3 Add new section numbers. Change the line:

```
MANSECT 1:8:2:3:4:5:6:7:9:tcl:n:l:p:o
```

to

```
MANSECT 1:8:2:3:4:5:6:7:9:tcl:n:l:p:o:3n:1m
```

The latest manual pages are available online in HTML format on the Symantec website at:

<https://sort.symantec.com/documents>