

Veritas™ Dynamic Multi-Pathing Release Notes

Linux

5.1 Service Pack 1



Veritas Dynamic Multi-Pathing Release Notes

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When you contact Technical Support, please have the following information available:

- Product release level

- Hardware information
- Available memory, disk space, and NIC information
- Operating system
- Version and patch level
- Network topology
- Router, gateway, and IP address information
- Problem description:
 - Error messages and log files
 - Troubleshooting that was performed before contacting Symantec
 - Recent software configuration changes and network changes

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Customer Service is available to assist with non-technical questions, such as the following types of issues:

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- Latest information about product updates and upgrades
- Information about upgrade assurance and support contracts
- Information about the Symantec Buying Programs
- Advice about Symantec's technical support options
- Nontechnical presales questions
- Issues that are related to CD-ROMs or manuals

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Product guides are available on the media in PDF format. Make sure that you are using the current version of the documentation. The document version appears on page 2 of each guide. The latest product documentation is available on the Symantec website.

<http://www.symantec.com/business/support/overview.jsp?pid=15107>

Your feedback on product documentation is important to us. Send suggestions for improvements and reports on errors or omissions. Include the title and document version (located on the second page), and chapter and section titles of the text on which you are reporting. Send feedback to:

docs@symantec.com

About Symantec Connect

Symantec Connect is the peer-to-peer technical community site for Symantec's enterprise customers. Participants can connect and share information with other product users, including creating forum posts, articles, videos, downloads, blogs and suggesting ideas, as well as interact with Symantec product teams and Technical Support. Content is rated by the community, and members receive reward points for their contributions.

<http://www.symantec.com/connect/storage-management>

Support agreement resources

If you want to contact Symantec regarding an existing support agreement, please contact the support agreement administration team for your region as follows:

Asia-Pacific and Japan

customercare_apac@symantec.com

Europe, Middle-East, and Africa

semea@symantec.com

North America and Latin America

supportsolutions@symantec.com

Dynamic Multi-Pathing Release Notes

This document includes the following topics:

- [About this document](#)
- [About Veritas Dynamic Multi-Pathing](#)
- [About Symantec Operations Readiness Tools](#)
- [Important release information](#)
- [System requirements](#)
- [Software limitations](#)
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About this document

This document provides important information about Veritas Dynamic Multi-Pathing (Dynamic Multi-Pathing) version for Linux. Review this entire document before you install or upgrade Dynamic Multi-Pathing.

The information in the Release Notes supersedes the information provided in the product documents for Dynamic Multi-Pathing.

This is Document version: 5.1SP1.2 of the *Veritas Dynamic Multi-Pathing Release Notes*. Before you start, ensure that you are using the latest version of this guide. The latest product documentation is available on the Symantec Web site at:

<http://www.symantec.com/business/support/overview.jsp?pid=15107>

About Veritas Dynamic Multi-Pathing

Veritas Dynamic Multi-Pathing (DMP) provides multi-pathing functionality for the operating system native devices configured on the system. DMP creates DMP metadevices (also known as DMP nodes) to represent all the device paths to the same physical LUN.

In previous Veritas releases, DMP was only available as a feature of Veritas Volume Manager (VxVM). DMP supported VxVM volumes on DMP metadevices, and Veritas File System (VxFS) file systems on those volumes.

This release extends DMP metadevices to support OS native logical volume managers (LVM). You can create LVM volumes and volume groups on DMP metadevices.

In this release, Veritas Dynamic Multi-Pathing does not support Veritas File System (VxFS) on DMP devices.

Veritas Volume Manager (VxVM) volumes and disk groups can co-exist with LVM volumes and volume groups, but each device can only support one of the types. If a disk has a VxVM label, then the disk is not available to LVM. Similarly, if a disk is in use by LVM, then the disk is not available to VxVM.

About Symantec Operations Readiness Tools

Symantec™ Operations Readiness Tools (SORT) is a set of Web-based tools and services that lets you proactively manage your Symantec enterprise products. SORT automates and simplifies administration tasks, so you can manage your data center more efficiently and get the most out of your Symantec products. SORT lets you do the following:

- Collect, analyze, and report on server configurations across UNIX or Windows environments. You can use this data to do the following:
 - Assess whether your systems are ready to install or upgrade Symantec enterprise products
 - Tune environmental parameters so you can increase performance, availability, and use
 - Analyze your current deployment and identify the Symantec products and licenses you are using
- Upload configuration data to the SORT Web site, so you can share information with coworkers, managers, and Symantec Technical Support
- Compare your configurations to one another or to a standard build, so you can determine if a configuration has "drifted"

- Search for and download the latest product patches
- Get notifications about the latest updates for:
 - Patches
 - Hardware compatibility lists (HCLs)
 - Array Support Libraries (ASLs)
 - Array Policy Modules (APMs)
 - High availability agents
- Determine whether your Symantec enterprise product configurations conform to best practices
- Search and browse the latest product documentation
- Look up error code descriptions and solutions

Note: Certain features of SORT are not available for all products.

To access SORT, go to:

<http://sort.symantec.com>

Important release information

- The latest product documentation is available on the Symantec Web site at: <http://www.symantec.com/business/support/overview.jsp?pid=15107>
- For important updates regarding this release, review the Late-Breaking News TechNote on the Symantec Technical Support website: <http://entsupport.symantec.com/docs/335001>
- For the latest patches available for this release, go to: <http://sort.symantec.com/>

System requirements

This section describes the system requirements for this release.

Hardware compatibility list

The compatibility list contains information about supported hardware and is updated regularly. For the latest information on supported hardware go to the following URL:

<http://entsupport.symantec.com/docs/330441>

Supported Linux operating systems

This section lists the supported operating systems for this release of Veritas products.

The Veritas 5.1 SP1 release supports the following operating systems and hardware:

- Red Hat Enterprise Linux 5 (RHEL 5) with Update 3 (2.6.18-128.el5 kernel) or later on AMD Opteron or Intel Xeon EM64T (x86_64)
- SUSE Linux Enterprise Server 10 (SLES 10) with SP2 (2.6.16.60-0.21 kernel) or SP3 on AMD Opteron or Intel Xeon EM64T (x86_64)
- SUSE Linux Enterprise Server 11 (SLES 11) (2.6.27.19-5-default kernel) or SUSE Linux Enterprise Server 11 (SLES 11) with SP1 on AMD Opteron or Intel Xeon EM64T (x86_64)
- Oracle Enterprise Linux 5 (OEL 5) with Update 3 or later (Red Hat compatible kernel mode only)

Note: 64-bit operating systems are only supported.

If your system is running an older version of either Red Hat Enterprise Linux, SUSE Linux Enterprise Server, or Oracle Enterprise Linux, you must upgrade it before attempting to install the Veritas software. Consult the Red Hat, SUSE, or Oracle documentation for more information on upgrading or reinstalling your system.

Symantec supports only Oracle, Red Hat, and SUSE distributed kernel binaries.

Symantec products operate on subsequent kernel and patch releases provided the operating systems maintain kernel ABI (application binary interface) compatibility.

Information about the latest supported Red Hat errata and updates and SUSE service packs is available in the following TechNote. Read this TechNote before you install Symantec products.

<http://entsupport.symantec.com/docs/335001>

Veritas Storage Foundation memory requirements

A minimum of 1 GB of memory is strongly recommended.

Software limitations

This section covers the software limitations of this release.

See “[Documentation](#)” on page 20.

DMP behavior on Linux SLES11 when connectivity to a path is lost (2049371)

On SLES 11, when the connectivity to a path is lost, the SLES 11 kernel removes the device path from its database. DMP reacts to the UDEV event that is raised in this process, and marks the device path as DISABLED[M]. DMP will not use the path for further I/Os. Unlike on other flavours of Linux, the path state is DISABLED[M] instead of DISABLED. Subsequently, if the path comes back online, DMP responds to the UDEV event to signal the addition of device path into SLES 11 kernel. DMP enables the path and changes its state to ENABLED.

DMP settings for NetApp storage attached environment

To minimize the path restoration window and maximize high availability in the NetApp storage attached environment, set the following DMP tunables:

Table 1-1

Parameter name	Definition	New value	Default value
dmp_restore_interval	DMP restore daemon cycle	60 seconds.	300 seconds.
dmp_path_age	DMP path aging tunable	120 seconds.	300 seconds.

The change is persistent across reboots.

To change the tunable parameters

- 1 Issue the following commands:

```
# vxdmpadm settune dmp_restore_interval=60  
# vxdmpadm settune dmp_path_age=120
```

- 2 To verify the new settings, use the following commands:

```
# vxdmpadm gettune dmp_restore_interval  
# vxdmpadm gettune dmp_path_age
```

LVM volume group in unusable state if last path is excluded from DMP (1976620)

When a DMP device is used by a native LVM volume group, do not exclude the last path to the device. This can put the LVM volume group in an unusable state.

Known issues

This section covers the known issues in this release.

See the corresponding Release Notes for a complete list of known issues related to that product.

See [“Documentation”](#) on page 20.

I/O fails on some paths after array connectivity is restored, due to high restore daemon interval (2091619)

If a path loses connectivity to the array, the path is marked with the `NODE_SUSPECT` flag. After the connectivity is restored, the restore daemon detects that the path is restored when the restore daemon probes the paths. The restore daemon clears the `NODE_SUSPECT` flag and makes the path available for I/O. The restore daemon probes the paths at the interval set with the tunable parameter `dmp_restore_interval`. If you set the `dmp_restore_interval` parameter to a high value, the paths are not available for I/O until the next interval.

Node is not able to join the cluster with high I/O load on the array with Veritas Cluster Server (2124595)

When the array has a high I/O load, the DMP database exchange between master node and joining node takes a longer time. This situation results in VCS resource online timeout, and then VCS stops the join operation.

Workaround:

Increase the online timeout value for the HA resource to 600 seconds. The default value is 300 seconds.

To set the OnlineTimeout attribute for the HA resource type CVMCluster

- 1 Make the VCS configuration to be read/write:

```
# haconf -makerw
```

- 2 Change the OnlineTimeout attribute value of CVMCluster:

```
# hatype -modify CVMCluster OnlineTimeout 600
```

- 3 Display the current value of OnlineTimeout attribute of CVMCluster:

```
# hatype -display CVMCluster -attribute OnlineTimeout
```

- 4 Save and close the VCS configuration:

```
# haconf -dump -makero
```

Changes in enclosure attributes are not persistent after an upgrade to VxVM 5.1 SP1 (2082414)

The Veritas Volume Manager (VxVM) 5.1 SP1 includes several array names that differ from the array names in previous releases. Therefore, if you upgrade from a previous release to VxVM 5.1 SP1, changes in the enclosure attributes may not remain persistent. Any enclosure attribute set for these arrays may be reset to the default value after an upgrade to VxVM 5.1 SP1. Manually reconfigure the enclosure attributes to resolve the issue.

[Table 1-2](#) shows the Hitachi arrays that have new array names.

Table 1-2 Hitachi arrays with new array names

Previous name	New name
TagmaStore-USP	Hitachi_USP

Table 1-2 Hitachi arrays with new array names (*continued*)

Previous name	New name
TagmaStore-NSC	Hitachi_NSC
TagmaStoreUSPV	Hitachi_USP-V
TagmaStoreUSPVM	Hitachi_USP-VM
<New Addition>	Hitachi_R700
Hitachi AMS2300 Series arrays	New array names are based on the Model Number 8x. For example, AMS_100, AMS_2100, AMS_2300, AMS_2500, etc.

In addition, the Array Support Library (ASL) for the enclosures XIV and 3PAR now converts the cabinet serial number that is reported from Hex to Decimal, to correspond with the value shown on the GUI. The persistence of the enclosure name is achieved with the `/etc/vx/array.info` file, which stores the mapping between cabinet serial number and array name. Because the cabinet serial number has changed, any enclosure attribute set for these arrays may be reset to the default value after an upgrade to VxVM 5.1 SP1. Manually reconfigure the enclosure attributes to resolve the issue.

The cabinet serial numbers are changed for the following enclosures:

- IBM XIV Series arrays
- 3PAR arrays

DMP disables subpaths and initiates failover when an iSCSI link is failed and recovered within 5 seconds. (2100039)

When using iSCSI S/W initiator with an EMC CLARiiON array, iSCSI connection errors may cause DMP to disable subpaths and initiate failover. This situation occurs when an iSCSI link is failed and recovered within 5 seconds.

Work around:

When using iSCSI S/W initiator with an EMC CLARiiON array, set the `node.session.timeo.replacement_timeout` iSCSI tunable value to 40 secs or higher.

Device discovery failure during VxVM startup in SUSE (2122771)

When the system boots up, some devices are not displayed in the `vxdisk list` output. This issue occurs if the `vold` daemon does the device discovery before the

operating system (OS) completes its device discovery. Therefore, the vold daemon may miss some devices.

Work-around:

Configure the vxvm-startup script to wait until the operating system discovery is completed before starting vold. In the `/etc/vx/vxvm-startup` file, set `DEV_DISCOVER_DELAY` to the expected device discovery time taken by the OS. By default, `DEV_DISCOVER_DELAY` is set to 0.

You must reboot the system before this configuration applies. To discover the missed devices, run the `vxdisk scandisks` command or the `vxctl enable` command.

DMP marks the subpaths as DISABLED while these subpaths are accessible from OS level (2037222)

For iSCSI devices on SLES 10 SP3, the DMP tunable parameter `dmp_fast_recovery` needs to be turned off.

```
# vxdmppadm settune dmp_fast_recovery=off
```

DMP panics if a DDL device discovery is initiated immediately after loss of connectivity to the storage (2040929)

When using EMC Powerpath with VxVM 5.1SP1 on SLES11, set the `fast_io_fail_tmo` on the HBA port to any non-zero value that is less than the `dev_loss_tmo` value so as to avoid a panic in case a DDL device discovery is initiated by the `vxdisk scandisks` command or the `vxctl enable` command immediately after loss of connectivity to the storage.

Upgrading the Linux kernel when the root volume is under DMP control

This section includes the procedures for upgrading the Linux kernel when the root volume is under DMP control.

Linux kernel can be upgraded on RHEL5 systems without turning off the DMP native support. Only one reboot is required to bring system LVM volume on DMP after kernel upgrade.

To update the kernel on a RHEL5 system

- 1 Update kernel with the rpm command.

```
# rpm -ivh kernel_rpm
```

- 2 Turn on the dmp_native_support tunable:

```
# vxddm adm settune dmp_native_support=on
```

This enables booting with new kernel with LVM devices with DMP.

- 3 Reboot.

On SLES10 or SLES11

On SLES, the kernel can not be upgraded in a single reboot due to limitation in mkinitrd command.

To update the kernel on a SLES10 or SLES11 system

- 1 Turn off DMP native support

```
# vxddm adm settune dmp_native_support=off
```

- 2 Reboot the system.

- 3 Upgrade kernel using the rpm command

```
# rpm -ivh kernel_rpm
```

- 4 Turn on DMP native support.

```
# vxddm adm settune dmp_native_support=on
```

- 5 Reboot the system to bring the root LVM volume under DMP control.

Adding a DMP device or its OS device path as a foreign disk is not supported (2062230)

When DMP native support is enable, adding a DMP device or its OS device path as a foreign disk using the `vxddladm addforeign` command is not supported. Using this command can lead to unexplained behaviour.

Issues related to installation

This section describes the known issues during installation and upgrade.

While configuring authentication passwords through the Veritas product installer, the double quote character is not accepted (1245237)

The Veritas product installer prompts you to configure authentication passwords when you configure Veritas Cluster Server (VCS) as a secure cluster, or when you configure Symantec Product Authentication Service (AT) in authentication broker (AB) mode. If you use the Veritas product installer to configure authentication passwords, the double quote character (") is not accepted. Even though this special character is accepted by authentication, the installer does not correctly pass the characters through to the nodes.

Workaround: There is no workaround for this issue. When entering authentication passwords, do not use the double quote character (").

Incorrect error messages: error: failed to stat, etc. (2120567)

During installation, you may receive errors such as, "error: failed to stat /net: No such file or directory." Ignore this message. You are most likely to see this message on a node that has a mount record of /net/x.x.x.x. The /net directory, however, is unavailable at the time of installation.

EULA changes (2161557)

The locations for all EULAs have changed.

The English EULAs now appear in */product_dir/EULA/en/product_eula.pdf*

The EULAs for Japanese and Chinese now appear in those language in the following locations:

The Japanese EULAs appear in */product_dir/EULA/ja/product_eula.pdf*

The Chinese EULAs appear in */product_dir/EULA/zh/product_eula.pdf*

NetBackup 6.5 or older version is installed on a VxFS file system (2056282)

NetBackup 6.5 or older version is installed on a VxFS file system. Before upgrading to Veritas Storage Foundation (SF) 5.1, the user umounts all VxFS file systems including the one which hosts NetBackup binaries (/usr/opensv). While upgrading SF 5.1, the installer fails to check if NetBackup is installed on the same machine and uninstalls the shared infrastructure packages VRTSspb, VRTSat, and VRTSisco, which causes NetBackup to stop working.

Workaround: Before you umount the VxFS file system which hosts NetBackup, copy the two files /usr/opensv/netbackup/bin/version and /usr/opensv/netbackup/version to /tmp directory. After you umount the NetBackup

file system, manually copy these two version files from /tmp to their original path. If the path doesn't exist, make the same directory path with the command: `mkdir -p /usr/opensv/netbackup/bin` and `mkdir -p /usr/opensv/netbackup/bin`. Run the installer to finish the upgrade process. After upgrade process is done, remove the two version files and their directory paths.

How to recover systems already affected by this issue: Manually install VRTSpxb, VRTSat, VRTSisco packages after the upgrade process is done.

During product migration the installer overestimates disk space use (2088827)

The installer displays the space that all the product RPMs and patches needs. During migration some RPMs are already installed and during migration some RPMs are removed. This releases disk space. The installer then claims more space than it actually needs.

Workaround: Run the installer with `-nospacecheck` option if the disk space is less than that installer claims but more than actually required.

The VRTSaclib RPM is deprecated (2032052)

The VRTSaclib RPM is deprecated. For installation, uninstallation, and upgrades, note the following:

- Fresh installs: Do not install VRTSaclib.
- Upgrade: Ignore VRTSaclib.
- Uninstall: Ignore VRTSaclib.

Error messages in syslog (1630188)

If you install or uninstall a product on a node, you may see the following warnings in syslog: /var/log/message. These warnings are harmless and can be ignored.

```
Jul  6 10:58:50 swlx62 setroubleshoot: SELinux is preventing the
semanage from using potentially mislabeled files
(/var/tmp/installer-200907061052eVe/install.swlx62.VRTSvxvm). For
complete SELinux messages. run sealert -l ed8978d1-0b1b-4c5b-a086-
67da2a651fb3
Jul  6 10:58:54 swlx62 setroubleshoot: SELinux is preventing the
semanage from using potentially mislabeled files
(/var/tmp/installer-200907061052eVe/install.swlx62.VRTSvxvm). For
complete SELinux messages. run sealert -l ed8978d1-0b1b-4c5b-a086-
67da2a651fb3
```

```
Jul  6 10:58:59 swlx62 setroubleshoot: SELinux is preventing the
restorecon from using potentially mislabeled files
```

Ignore certain errors after an operating system upgrade—after a product upgrade with encapsulated boot disks (2030970)

Ignore certain errors after an operating system upgrade after a product upgrade with encapsulated boot disks.

You can ignore the following errors after you upgrade the operating system after a product upgrade that occurred with an encapsulated boot disk. Examples of the errors follow:

```
The partitioning on disk /dev/sda is not readable by
The partitioning tool parted, which is used to change the
partition table.
You can use the partitions on disk /dev/sda as they are.
You can format them and assign mount points to them, but you
cannot add, edit, resize, or remove partitions from that
disk with this tool.
```

Or

```
Root device: /dev/vx/dsk/bootdg/rootvol (mounted on / as reiserfs)
Module list: pilix mptspi qla2xxx silmage processor thermal fan
reiserfs aedd (xennet xenblk)
```

```
Kernel image: /boot/vmlinuz-2.6.16.60-0.54.5-smp
Initrd image: /boot/initrd-2.6.16.60-0.54.5-smp
```

The operating system upgrade is not failing. The error messages are harmless.

Workaround: Remove the /boot/vmlinuz.b4vxvm and /boot/initrd.b4vxvm files (from an un-encapsulated system) before the operating system upgrade.

The `-help` option for certain commands prints an erroneous argument list (2138046)

For `installsf`, `installat`, and the `installdmp` scripts, although the `-help` option prints the `-security`, `-fencing`, `-addnode` options as supported, they are in fact not supported. These options are only applicable for high availability products.

Documentation

Product guides are available on the documentation disc in PDF formats. Symantec recommends copying pertinent information, such as installation guides and release notes, from the disc to your system's `/opt/VRTS/docs` directory for reference.

Documentation set

[Table 1-3](#) lists the documentation for Veritas Dynamic Multi-Pathing.

Table 1-3 Veritas Dynamic Multi-Pathing documentation

Document title	File name
<i>Veritas Dynamic Multi-Pathing Release Notes</i>	dmp_notes_51SP1_lin.pdf
<i>Veritas Dynamic Multi-Pathing Installation Guide</i>	dmp_install_51SP1_lin.pdf
<i>Veritas Dynamic Multi-Pathing Administrator's Guide</i>	dmp_admin_51SP1_lin.pdf

[Table 1-4](#) lists the documentation for Symantec Product Authentication Service (AT).

Table 1-4 Symantec Product Authentication Service documentation

Title	File name
<i>Symantec Product Authentication Service Release Notes</i>	vxat_notes.pdf
<i>Symantec Product Authentication Service Administrator's Guide</i>	vxat_admin.pdf

Manual pages

The manual pages for Veritas Storage Foundation and High Availability Solutions products are installed in the `/opt/VRTS/man` directory.

Set the `MANPATH` environment variable so the `man(1)` command can point to the Veritas Storage Foundation manual pages:

- For the Bourne or Korn shell (`sh` or `ksh`), enter the following commands:

```
MANPATH=$MANPATH:/opt/VRTS/man
export MANPATH
```

- For C shell (`csh` or `tcsh`), enter the following command:

```
setenv MANPATH ${MANPATH}:/opt/VRTS/man
```

See the `man(1)` manual page.

Manual pages are divided into sections 1, 1M, 3N, 4, and 4M. Edit the `man(1)` configuration file `/etc/man.config` to view these pages.

To edit the `man(1)` configuration file

- 1 If you use the `man` command to access manual pages, set `LC_ALL` to “C” in your shell to ensure that the pages are displayed correctly.

```
export LC_ALL=C
```

See incident 82099 on the Red Hat Linux support website for more information.

- 2 Add the following line to `/etc/man.config`:

```
MANPATH /opt/VRTS/man
```

where other `man` paths are specified in the configuration file.

- 3 Add new section numbers. Change the line:

```
MANSECT          1:8:2:3:4:5:6:7:9:tcl:n:l:p:o
```

to

```
MANSECT          1:8:2:3:4:5:6:7:9:tcl:n:l:p:o:3n:1m
```

