

Veritas[™] Cluster Server Agent for Sybase Installation and Configuration Guide

Linux for IBM Power

5.0 Release Update 3



Veritas Cluster Server Agent for Sybase Installation and Configuration Guide

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Introducing the Veritas agent for Sybase

This chapter includes the following topics:

- [About the Veritas agent for Sybase](#)
- [What's new in this release](#)
- [Supported software for Sybase](#)
- [How the agent makes Sybase highly available](#)
- [Agent functions](#)
- [Monitoring options for the Sybase agent](#)
- [Typical Sybase configuration in a VCS cluster](#)

About the Veritas agent for Sybase

The Veritas High Availability Agent for Sybase brings the configured Sybase servers online, monitors them, and takes them offline.

The package contains the following agents:

- Agent for SQL Server- Sybase
- Agent for Backup Server- SybaseBk

The agents include type declarations and agent executables, and are represented with Sybase and SybaseBk resource types, respectively. Both agents work together to make Sybase highly available in a VCS cluster.

Note: Veritas agent for Sybase provides "active/passive" support for Sybase. For "active/active" support, contact Sybase for their agent.

What's new in this release

The Sybase agent now supports the IPC cleanup feature.

Supported software for Sybase

The Veritas agent for Sybase supports the following software versions:

Sybase	Sybase Adaptive Server Enterprise (ASE) 12.5.x and 15.0
Veritas Cluster Server	VCS 5.0, 5.0 MP1, 5.0 MP2, and 5.0 MP3 on Linux
Linux	The agent supports the following Linux distributions: <ul style="list-style-type: none">■ Red Hat Enterprise Linux 4 (Update 3, Update 4, Update 5, or Update 6)■ Red Hat Enterprise Linux 5 (Update 1 or Update 2)■ SUSE Linux Enterprise Server 9 with SP3 or SP4■ SUSE Linux Enterprise Server 10 with SP1 or SP2■ Oracle Enterprise Linux based on RHEL 4 Update 5 or Update 6■ Oracle Enterprise Linux based on RHEL 5 Update 1

How the agent makes Sybase highly available

The agent for Sybase can perform different levels of monitoring and different actions which you can configure. In the basic monitoring mode, the agent detects an application failure if a configured Sybase server process is not running. In the detail monitoring mode, the agent detects application failure if it cannot perform a transaction in the test table in the Sybase database server.

When the agent detects that the configured Sybase server is not running on a system, the Sybase service group is failed over to the next available system in the service group's SystemList. The configured Sybase servers are started on the new system, thus ensuring high availability for the Sybase server and data.

Agent functions

The agent can perform different operations or functions on the database. These functions are online, offline, monitor, and clean.

Agent for SQL server- Sybase

The agent for Sybase starts a Sybase SQL server, monitors the server processes, and shuts down the server.

[Table 1-1](#) lists the Sybase agent for SQL server operations.

Table 1-1 Sybase agent for SQL server operations

Agent operation	Description
Online	Starts the Sybase SQL server by using the following command. <pre>startserver -f \$SYBASE/\$SYBASE_ASE/install/RUN_&Server</pre>
Monitor	In the basic monitoring mode, the agent scans process table for the dataserver process. In detail monitoring mode, the agent runs the script that is specified in Monscript as an option. See “Monitoring options for the Sybase agent” on page 13.
Offline	Stops the Sybase SQL server by using the <code>isql</code> command in the following manner. The agent first executes the command <code>shutdown with wait</code> . If this command fails, the offline script executes <code>shutdown with nowait</code> .
Clean	Forcefully stops the Sybase SQL server by using the <code>isql</code> command in the following manner. The agent first executes the command <code>shutdown with wait</code> . If this command fails, the clean script executes <code>shutdown with nowait</code> . If the process does not respond to the <code>shutdown</code> command, the agent scans the process table for the processes that are associated with the configured database and kills them.

Agent for Backup server- SybaseBk

The agent for SybaseBk starts a Sybase Backup server, monitors the server process, and shuts down the server.

[Table 1-2](#) lists the Sybase agent for Backup server operations.

Table 1-2 Sybase agent for Backup server operations

Agent operation	Description
Online	Starts the Sybase Backup server by using the following command. <pre>startserver -f \$\$SYBASE/\$\$SYBASE_ASE/ install/RUN_\$BackupServer</pre>
Monitor	Scans the process table for the backupserver process.
Offline	Stops the Sybase Backup server by using the <code>isql</code> command in the following manner. The agent first executes the command <code>shutdown SYB_BACKUP with wait</code> . If this command fails, the offline script executes <code>shutdown SYB_BACKUP with nowait</code> .
Clean	Forcefully stops the Sybase Backup server by using the <code>isql</code> command in the following manner. The agent first executes the command <code>shutdown SYB_BACKUP with wait</code> . If this command fails, the clean script executes <code>shutdown SYB_BACKUP with nowait</code> . If the process does not respond to the <code>shutdown</code> command, the agent scans the process table for the processes that are associated with the configured Sybase Backup server and kills them.

Using the IPC Cleanup feature for Sybase agent

When the Adaptive Server starts, it creates shared memory files in `$$SYBASE` to store information about the shared memory segments that it uses. Adaptive Server start-up parameter `-M` can be used to change the location of directory that stores shared memory files. The start-up parameter `-M` should be updated in `RUN_$Server` file.

If the Sybase home directory is unmounted, the Sybase clean script cannot access the shared memory files and does not clean the IPC resources that are allocated by the Sybase processes. Hence, the agent requires shared memory files to be present in the following directory on local system `/var/tmp/sybase_shm/$Server`.

In the `$$SYBASE/$SYBASE_ASE/install` directory, edit the `RUN_$$Server` file. Change the location of the directory that stores shared memory files to `/var/tmp/sybase_shm/$$Server` using the `-M` option.

For example, the file `RUN_Sybase_Server` resembles the following before the change:

```
/home/sybase/ASE-15_0/bin/dataserver \  
  
-sSybase_Server \  
  
-d/home/sybase/data/master.dat \  
  
-e/home/sybase/ASE-15_0/install/Sybase_Server.log \  
  
-c/home/sybase/ASE-15_0/Sybase_Server.cfg \  
  
-M/home/sybase/ASE-15_0 \  

```

After the replacement, the file resembles:

```
/home/sybase/ASE-15_0/bin/dataserver \  
  
-sSybase_Server \  
  
-d/home/sybase/data/master.dat \  
  
-e/home/sybase/ASE-15_0/install/Sybase_Server.log \  
  
-c/home/sybase/ASE-15_0/Sybase_Server.cfg \  
  
-M/var/tmp/sybase_shm/Sybase_Server \  

```

Here `Sybase_Server` is the Adaptive server name.

Note: Make sure you create the `/var/tmp/sybase_shm/Sybase_Server` directory with proper permissions.

Monitoring options for the Sybase agent

The Veritas agent for Sybase provides two levels of application monitoring: basic and detail.

In the basic monitoring mode, the agent for Sybase monitors the Sybase daemon processes to verify whether they are running.

In the detail monitoring mode, the agent performs a transaction on a test table in the database to ensure that Sybase functions properly.

See “[Setting up detail monitoring for the agent](#)” on page 36.

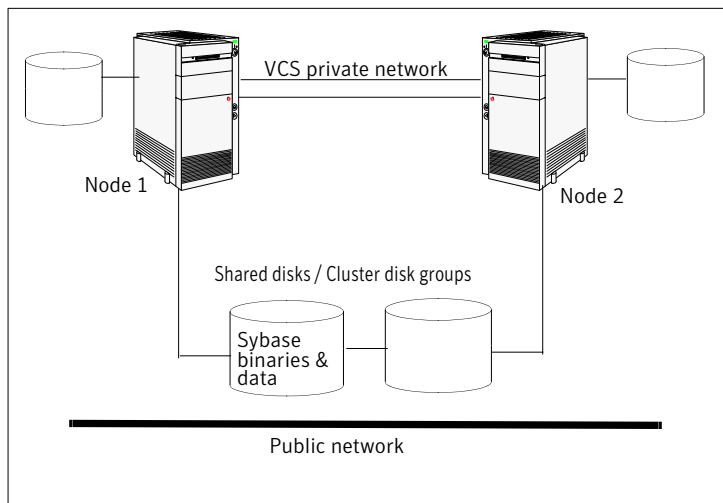
When the agent detects that the configured Sybase server is not running on a system, the Sybase service group is failed over to the next available system in the service group’s SystemList. The configured Sybase servers are started on the new system, thus ensuring high availability for the Sybase server and data.

Typical Sybase configuration in a VCS cluster

In a typical configuration, VCS is configured in a two node cluster. The Sybase data is installed on shared disks. The Sybase server binaries can be installed locally on both nodes or on shared disks. The agent for Sybase is installed on both nodes. The shared disks can be managed using Symantec Volume Manager (VxVM).

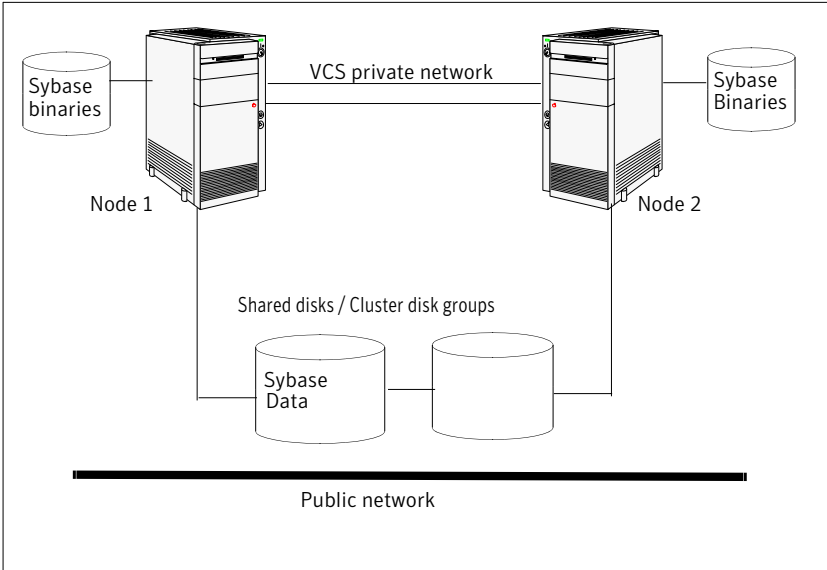
[Figure 1-1](#) illustrates a sample configuration in which the Sybase servers, including binaries and data are installed completely on shared disks or shared cluster disk groups managed using VxVM.

Figure 1-1 Sybase binaries and data on shared disks



[Figure 1-2](#) illustrates a sample configuration in which Sybase binaries are installed locally on each node in the cluster and the Sybase data is on shared disks or shared cluster disk groups managed using VxVM.

Figure 1-2 Binaries on local disk and Sybase data on shared disks



Installing and configuring Sybase

This chapter includes the following topics:

- [VCS requirements for installing Sybase](#)
- [Installing Sybase in a VCS environment](#)

VCS requirements for installing Sybase

Review the following prerequisites and requirements before you install Sybase in a VCS cluster. Before installing Sybase, make sure the systems in the cluster have adequate resources to run Sybase and VCS.

Sybase installation directory

The Sybase installation directory can be located on a local disk or a shared storage.

Review the following prerequisites:

- If the Sybase binaries are installed on a local disk, verify that the installation path is same on all the nodes in the cluster. Make sure the Sybase configuration files are identical on all the nodes in the cluster.
- If the Sybase binaries are installed on shared disks, make sure the mount points for the shared disks are same on all the nodes. The Sybase installation directory is specified by the environment variable `$SYBASE`. Create the same `$SYBASE` mount points on each system.

\$SYBASE directory on shared disks

All database devices, including master devices, sybssystemprocs, and information about Sybase user must be located on shared disks. If the database devices are created on file systems, the file systems must also be located on shared disks. Create the same file system mount points on each system to access the shared disks.

Database dbspaces

If you use shared disks for dbspaces, change the permissions, or access mode on the disk groups that store the Sybase data. Change the permissions for sybase to 660.

For example, if you use Symantec Volume Manager, type

```
# vxedit -g diskgroup_name set group= dba\  
user=sybase mode=660 volume_name
```

Transparent TCP/IP failover

For Sybase server failover to be transparent to Sybase clients, create an IP address as part of the Sybase service group. This IP address must match the dataserver and backup server entries in the \$SYBASE/interfaces file. For information on the format for adding entries to the \$SYBASE/interfaces file, refer to the Sybase documentation.

System user for Sybase home directory

Make sure you have a system user, with the same username and ID, on all cluster nodes. Also, the system user should have the ownership of the Sybase home directory on the shared disk. Type the following commands:

```
# useradd -u user_id user_name# chown -R user_name $SYBASE
```

Language settings

For the Veritas agent for Sybase to function with the desired locale, make sure that the Sybase installation has the correct localization files. For example, if the Sybase server requires 'LANG=en_US.UTF-8' environment variable, verify that the localization files corresponding to language 'en_US.UTF-8' are installed with Sybase Also, edit the file \$VCS_HOME/bin/vcsenv to contain the following:

```
LANG=en_US.UTF-8;export LANG
```

Note that this change affects all agents that are configured on the nodes.

Configuring Sybase for detail monitoring

This section describes the tasks to be performed for configuring a Sybase server to be monitored in detail.

See [“Setting up detail monitoring for the agent”](#) on page 36.

Note: The steps that are described here are specific to the sample script, `SqlTest.pl`, provided with the agent. If you use a custom script for detail monitoring, you must configure the Sybase database accordingly.

Perform these steps only once in a Sybase cluster.

To set up Sybase for detail monitoring

- 1 Source the `SYBASE.sh` file or `SYBASE.csh` file (depending on the user shell) to set the `$SYBASE` and `$SYBASE_ASE` environment variables.

- 2 Start the Sybase server.

```
# $SYBASE/$SYBASE_ASE/install/RUN_server_name
```

- 3 Start the Sybase client on any cluster node.

```
# isql -Usa
```

Enter the administrator password when prompted to do so.

- 4 Connect to the master database.

```
# use master  
# go
```

- 5 Create a Sybase user account.

```
# sp_addlogin user_name, password  
# go
```

The detail monitor script should use this account to make transactions on the database.

6 Create a database.

```
# create database database_name  
# go
```

The detail monitor script should make transactions on this database.

7 If required, restrict the size of the log file for the database.

```
# sp_dboption database_name, " log on chkpt", true  
# go
```

8 Connect to the database that is created in step 6.

```
# use database_name  
# go
```

9 Associate the user created in step 5 with the database created in step 6.

```
# sp_adduser user_name  
go
```

10 Change the user to the one created in step 5.

```
# setuser user_name  
# go
```

11 Create a table in the database.

```
# create table table_name (lastupd datetime)  
# go
```

The detail monitor script should make transactions on this table.

If you use the SqlTest.pl for detail monitoring, make sure you create a table with a lastupd field of type datetime.

12 Verify the configuration by adding an initial value to the table.

```
# insert into table_name (lastupd) values (getdate())  
# go
```

13 Exit the database.

```
# exit
```

Installing Sybase in a VCS environment

For information on how to install Sybase, refer to Sybase documentation.

Installing, upgrading, and removing the agent for Sybase

This chapter includes the following topics:

- [Before you install or upgrade the agent for Sybase](#)
- [Installing the agent for Sybase](#)
- [Removing the agent for Sybase](#)
- [Disabling the agent for Sybase](#)
- [Upgrading the agent for Sybase](#)

Before you install or upgrade the agent for Sybase

Meet the following prerequisites to install the Veritas agent for Sybase:

- Verify that VCS is installed and configured. Symantec recommends installing the VCS graphical user interface. If required, review the *Veritas Cluster Server Installation Guide*.
- Verify that Sybase is installed and configured on all cluster nodes on which you will install the agent. Review the Sybase documentation for more information.
See [“VCS requirements for installing Sybase”](#) on page 17.
- Verify that the sybase account is valid and identical on all cluster systems that will run Sybase. Verify that the sybase user account has permissions to execute Sybase binaries.

See [“System user for Sybase home directory”](#) on page 18.

Installing the agent for Sybase

Install the Veritas agent for Sybase on each node in the cluster.

To install the agent on Linux systems

- 1 Log in as superuser.
- 2 Insert the software disc that contains the Sybase agent software into the system’s drive. The disc automatically mounts.

If the disc does not automatically mount, enter:

```
# mount -o ro /dev/cdrom /mnt/cdrom
```

- 3 Navigate to the folder that contains the agent software.

```
# cd /mnt/cdrom/dist_arch/cluster_server_agents/  
sybase_agent/rpms
```

Where

dist is rhel4, rhel5, sles9, or sles10

arch is i686 or x86_64 for RHEL and i586 or x86_64 for SLES

- 4 Install the agent software.

For RHEL4 or RHEL5:

```
# rpm -i VRTSvcssy-5.0.30.00-MP3_dist.i686.rpm
```

Where dist is rhel4 or rhel5

For SLES9 or SLES10:

```
# rpm -i VRTSvcssy-5.0.30.00-MP3_dist.i586.rpm
```

Where dist is sles9 or sles10

- 5 Copy the file SybaseTypes.cf from /etc/VRTSagents/ha/conf/Sybase/ directory to /etc/VRTSvcs/conf/config directory.

Removing the agent for Sybase

This section provides steps to remove the agent from the cluster.

To remove the agent

- 1 Take the Sybase and SybaseBk resources offline.
- 2 Stop the agent for Sybase.

```
# haagent -stop Sybase -system
```

Perform this step on all nodes where the agent for Sybase is running.

- 3 Stop the agent for SybaseBk.

```
# haagent -stop SybaseBk -system
```

Perform this step on all nodes where the agent for SybaseBk is running.

- 4 Type the following command to remove the agent from all nodes in the cluster. Answer prompts accordingly.

```
Linux # rpm -e VRTSvcssy
```

Disabling the agent for Sybase

To disable the agent on a system, you must first change the Sybase service group to an OFFLINE state. You can stop the application completely, or switch the service group to another system.

To disable the agent

- 1 Determine if the service group is online. At the prompt, type:

```
# hagr -state service_group -sys system_name
```

- 2 If the service group is online, take it offline. At the prompt, type:

```
# hagr -switch service_group -to system_name
```

Or

```
# hagr -offline service_group -sys system_name
```

- 3 Stop the agent on the system. At the prompt, type:

```
# haagent -stop Sybase -sys system_name
```

```
# haagent -stop SybaseBk -sys system_name
```

- 4 When you get the message "Please look for messages in the log file," check the file `/var/VRTSvcs/log/engine_A.log` for a message confirming the agent has stopped.

You can also use the `ps` command to verify that the agent has stopped.

- 5 When the agent has stopped, you can remove the system, the service group, or the resource type from the VCS configuration.

For more information, see the chapter on reconfiguring VCS from the command line in:

Veritas Cluster Server User's Guide.

Upgrading the agent for Sybase

This section describes the procedure to upgrade the Veritas agent for Sybase in a VCS cluster.

Upgrading the agent on Linux systems

You can upgrade the agent for Sybase from version 4.1 in a VCS cluster. Perform the following steps on each node of the VCS cluster.

To upgrade the agent for Sybase on Linux systems

- 1 Save the VCS configuration and stop the VCS engine.

```
# haconf -dump -makero
# hastop -all -force
```

- 2 Back up the configuration file, `main.cf` to a location on the cluster node.
- 3 Perform the following steps on all systems that have the agent for Sybase installed.

- Remove the agent for Sybase.

```
# rpm -e VRTSvcssy
```

- Delete the file `/etc/VRTSvcs/conf/config/SybaseTypes.cf`.
- Install the Veritas High Availability Agent for Sybase.
See ["Installing the agent for Sybase"](#) on page 24.

- 4 Copy the file `SybaseTypes.cf` from the `/etc/VRTSagents/ha/conf/Sybase/` directory to `/etc/VRTSvcs/conf/config` directory.

5 Copy the main.cf from the backed up location to /etc/VRTSvcs/conf/config directory.

6 Verify the configuration.

```
# cd /etc/VRTSvcs/conf/config  
# hacf -verify
```

7 Start VCS on the local node.

8 Start VCS on other nodes.

Configuring VCS service groups for Sybase

This chapter includes the following topics:

- [About configuring service groups for Sybase](#)
- [Before configuring the service group for Sybase](#)
- [Configuring the service groups for Sybase](#)
- [Configuring the service group from Cluster Manager \(Java console\)](#)
- [Configuring the service group using the command line](#)
- [Encrypting passwords](#)
- [Setting up detail monitoring for the agent](#)

About configuring service groups for Sybase

Configuring the Sybase service group involves configuring service group resources and defining attribute values for the configured resources. You must have administrator privileges to create and configure a service group. Before you configure the agent, review the Sybase resource types and their attributes.

Before configuring the service group for Sybase

Before you configure the Sybase service group, you must meet the following prerequisites:

- Verify that VCS is installed and configured on all nodes in the cluster where you plan to configure the service group. For more information on installing VCS:
See the *Veritas Cluster Server Installation Guide*.
- Verify that Sybase is installed and configured identically on all nodes in the cluster.
See “[VCS requirements for installing Sybase](#)” on page 17.
- Verify that the Veritas agent for Sybase is installed on all nodes in the cluster.
See “[Installing the agent for Sybase](#)” on page 24.
- Verify the type definition for Veritas agent for Sybase is imported into the VCS engine.
See “[Importing the SybaseTypes.cf file](#)” on page 30.

Importing the SybaseTypes.cf file

Before you configure the Sybase service group, you must import the SybaseTypes.cf file to the VCS engine.

To import the SybaseTypes.cf file using the Cluster Manager

- 1 On one of the nodes in the cluster, start the Cluster Manager (Java Console).
Type:

```
# haGUI&
```

- 2 Log in to the cluster and wait for the Cluster Explorer to launch.
- 3 From the **File** menu select **Import Types**. Switch to the read/write mode if prompted.
- 4 In the Import Types dialog box, select the file:

```
/etc/VRTSagents/ha/conf/Db2udb/Db2udbTypes.cf
```

- 5 Click **Import** and wait for the file to import.
- 6 Save the configuration.

To import the SybaseTypes.cf file using the command line

- 1 Log in to a cluster system as superuser.
- 2 Make the cluster configuration as read-only. This action ensures that all changes to the existing configuration have been saved and further changes are prevented while you modify main.cf:

```
# haconf -dump -makero
```

- 3 To ensure that VCS is not running while you edit main.cf, issue the following command to stop the VCS engine on all systems. Leave the resources that are available online.

```
# hstop -all -force
```

- 4 Make a backup copy of the main.cf file.

```
# cd /etc/VRTSvcs/conf/config  
# cp main.cf main.cf.orig
```

- 5 Edit the main.cf file to include the SybaseTypes.cf file.

```
# include "SybaseTypes.cf"
```

The Sybase types definition is imported to the VCS engine. The agent for Sybase can be configured without interrupting or stopping VCS.

Configuring the service groups for Sybase

You can configure the service groups for Sybase using the following methods:

- By using VCS Cluster Manager (Java Console) to edit a resource group template for the agent.
See [“Configuring the service group from Cluster Manager \(Java console\)”](#) on page 31.
- By using the types configuration files and directly editing the sample main.cf file supplied with the agent. This method requires you to restart VCS before the configuration takes effect.
See [“Configuring the service group using the command line”](#) on page 33.

Configuring the service group from Cluster Manager (Java console)

A template for the Sybase resource groups is automatically installed with the Veritas agent for Sybase. Using the VCS cluster Manager (Java console), you can view the template, which displays the Sybase service group, its resources and their attributes. You can dynamically modify the attributes' values as necessary for your configuration.

To configure a service group from the Java console

- 1 Make sure that the Sybase type definition file SybaseTypes.cf is imported in your configuration.
See “[Configuring the service groups for Sybase](#)” on page 31.
- 2 Launch the Cluster Configuration wizard using any of the following ways:
 - From the Cluster Explorer menu, select **Tools > Configuration Wizard**.
 - If no service groups exist on the system, Cluster Explorer prompts you to launch the Cluster Configuration wizard. Click **Yes** when prompted.The Loading Templates Information window appears, and launches the wizard.
- 3 Review the information in the Welcome dialog box and click **Next**.
- 4 Specify the name of the service group and the target systems on which the service group is configured.
 - Enter the name of the service group.
 - From the **Available Systems** box, select the systems on which to configure the service group.
 - Click the right arrow to move the selected systems to the **Systems for Service Group** box. To remove a system from the box, select the system and click the left arrow.
 - Specify system priority for the service group to failover. System priority is numbered sequentially, with the lowest assigned number denoting the highest priority.
 - Select the **Service Group Type** as Failover and click **Next**.
- 5 On the Would you like to use a template to configure the service group? dialog box, click **Next** to configure the service group using a template.
- 6 Select the **SybaseGroup** template to configure a Sybase service group.
If applicable, a window opens notifying that names of some resources within the new service group are already in use. Resolve the name clashes, if any and click **Next**.
- 7 Click **Next** to create the service group that is based on the selected template.
A progress indicator displays the percentage of the commands that are executed to create the service group. The actual commands are displayed at the top of the indicator.

- 8 After the service group is created, click **Next** to edit the attributes for the resources.

The left pane in the dialog box lists all the resources for the Sybase service group. Select a resource from the left pane to list the attributes on the right pane. The attributes in bold denote mandatory attributes. You can modify the attribute values.

See [“Editing resource attributes”](#) on page 33.

- 9 Click **Finish** to accept the default values and complete the configuration.

Editing resource attributes

Edit the resource attributes to modify the values of the resources.

To edit resource attributes

- 1 Select the resource from the list on the left pane. The resource attributes appear in the right pane.
- 2 Select the attribute to be modified and click the edit icon in the **Edit** column.
- 3 In the Edit Attribute dialog box, enter the attribute values. To modify the scope of the attribute, choose the **Global** or **Local** option.
- 4 Click **OK**.
- 5 Repeat the procedure for each resource and click **Finish**. Edit the attributes for all the resources according to your configuration.
- 6 Follow the wizard instructions to complete the configuration. Click **Finish** to quit the wizard.

Caution: For added security, you must always provide a secure value for passwords.

See [“Encrypting passwords”](#) on page 35.

Configuring the service group using the command line

The Veritas agent for Sybase contains a sample configuration file that can be used as reference to directly modify your present configuration file. This method requires you to restart VCS before the configuration takes effect.

To configure a service group from the command line

- 1 Log in to a cluster system as superuser.
- 2 Make sure the Sybase type definition is imported into VCS engine.
See “[Configuring the service groups for Sybase](#)” on page 31.
- 3 Edit the main.cf file. Use the file
`/etc/VRTSagents/ha/conf/Sybase/sample_main.cf` for reference.
 - Create a Sybase service group.
 - Create the Sybase and SybaseBk resources.
See “[Sybase resource type](#)” on page 43.
See “[SybaseBk resource type](#)” on page 46.
 - Edit the default attributes to match the parameters in your configuration.
For added security, you must always provide a secure value for passwords.
See “[Encrypting passwords](#)” on page 35.
 - Assign dependencies to the newly created resources. Refer to the sample file `/etc/VRTSagents/ha/conf/Sybase/sample_main.cf`. See the *Veritas Cluster Server User’s Guide* for more information on assigning dependencies.

- 4 Save and close the file.

- 5 Verify the syntax of the file `/etc/VRTSvcs/conf/config/main.cf`.

```
# hacf -verify config
```

- 6 Start VCS on local node.

```
# hstart
```

- 7 Start VCS on other nodes.

- 8 Verify that all Sybase service group resources are brought online.

```
# hagr -state
```

- 9 Take the service group offline and verify that all resources are stopped.

```
# hagr -offline service_group -sys system_name# hagr -state
```

- 10 Bring the service group online again and verify that all resources are available.

```
# hagr -online service_group -sys system_name# hagr -state
```