

Symantec™ Desktop and Laptop Option 8.0 SP4 Compatibility Matrix

Version 1.1

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Revision History

Revision Number	Details	Date	Remarks
1.1	Added Surface Pro 4 Support Information	14 September 2016	

DLO Administration Server

Administration Server Matrix

OS Version	Platform	Symantec DLO 8.0 SP4	Note
Windows 2008 Servers (Standard, Enterprise) SP2	x86	X	
Windows 2008 Servers (Standard, Enterprise) SP2	x64	X	
Windows 2008 R2 Servers (Standard, Enterprise, Data Center) SP2	x64	X	
Windows 2012 Server (Standard, Data Center)	x64	X	
Windows 2012 Server R2 (Standard, Data Center)	x64	X	

Note: All the DLO components can be installed on virtual machines.

Dedupe Server

Dedupe Server Matrix

OS Version	Platform	Symantec DLO 8.0 SP4	Note
Windows 2008 Servers (Standard, Enterprise) SP2	x86	X	
Windows 2008 Servers (Standard, Enterprise) SP2	x64	X	
Windows 2008 R2 Servers (Standard, Enterprise, Data Center) SP2	x64	X	
Windows 2012 Server (Standard, Data Center)	x64	X	
Windows 2012 Server R2 (Standard, Data Center)	x64	X	

Edge Server

Edge Server Matrix

OS Version	Platform	Symantec DLO 8.0 SP4	Note
Windows 2008 Servers (Standard, Enterprise) SP2	x86	X	
Windows 2008 Servers (Standard, Enterprise) SP2	x64	X	
Windows 2008 R2 Servers (Standard, Enterprise, Data Center) SP2	x64	X	
Windows 2012 Server (Standard, Data Center)	x64	X	
Windows 2012 Server R2 (Standard, Data Center)	x64	X	

IO Server

IO Server Matrix

OS Version	Platform	Symantec DLO 8.0 SP4	Note
Windows 2008 Servers (Standard, Enterprise) SP2	x86	X	
Windows 2008 Servers (Standard, Enterprise) SP2	x64	X	
Windows 2008 R2 Servers (Standard, Enterprise, Data Center) SP2	x64	X	
Windows 2012 Server (Standard, Data Center)	x64	X	
Windows 2012 Server R2 (Standard, Data Center)	x64	X	

DLO Maintenance Server

DLO Maintenance Server Matrix

OS Version	Platform	Symantec DLO 8.0 SP4	Note
Windows 2008 Servers (Standard, Enterprise) SP2	x86	X	
Windows 2008 Servers (Standard, Enterprise) SP2	x64	X	
Windows 2008 R2 Servers (Standard, Enterprise, Data Center) SP2	x64	X	
Windows 2012 Server (Standard, Data Center)	x64	X	
Windows 2012 Server R2 (Standard, Data Center)	x64	X	

DLO Administration Console

Administration Console Matrix

OS Version	Platform	Symantec DLO 8.0 SP4
Windows 2008 Server	x86	X
Windows 2008 Server	x64	X
Windows 2008 R2 Server	x64	X
Windows 2012 Server	x64	X
Windows 2012 Server R2	x64	X
Windows XP SP2/SP3	x86	X
Windows XP	x64	X
Windows Vista	x86	X
Windows Vista	x64	X
Windows Vista SP1/SP2	x86	X
Windows Vista SP1/SP2	x64	X
Windows 7	x86	X
Windows 7	x64	X
Windows 7 SP1	x86	X
Windows 7 SP1	x64	X
Windows 8	x86	X
Windows 8	x64	X
Windows 8.1	x86	X
Windows 8.1	x64	X
Windows 10	x86	X
Windows 10	x64	X

Desktop Agent for Windows

Desktop Agent Matrix

OS Version	Platform	Symantec DLO 8.0 SP4	Note
Windows XP SP3	x86	X	
Windows XP SP2	x64	X	1
Windows Vista SP2	x86	X	
Windows Vista SP2	x64	X	2
Windows 7	x86	X	
Windows 7	x64	X	2
Windows 7 SP1	x86	X	
Windows 7 SPI	x64	X	2
Windows 8	x86	X	
Windows 8	x64	X	2
Windows 8.1	x86	X	
Windows 8.1	x64	X	2
Windows 10	x86	X	
Windows 10	x64	X	2

Device	OS Version	Symantec DLO 8.0 SP4	Note
Surface Pro 4	Windows 10 Pro	X	

The DLO Desktop Agent is not supported on Microsoft Server operating systems such as Windows 2012, 2012 R2; Windows 2008, 2008 R2, and Windows Server 2000.

Note 1: The Desktop Agent will install and run on 64-bit platform in 32-bit compatibility mode.

Note 2: 64-bit DLO Agent is installed on 64-bit Windows desktops, if and only if the Agent's machine's default mail client is 64-bit Microsoft Outlook. In all other cases, the Desktop Agent will install and run on 64-bit platform in 32-bit compatibility mode.

Note 3: The default installation path of the Agent during installation in 64-bit machines remains *C:\Program Files (x86)\Symantec\Symantec DLO\DLO* irrespective of 32-bit or 64-bit DLO Agent being installed. Users can install the DLO Agent to other folders of their choice by changing the path during installation.

Note 4: Symantec DLO 8.0 SP4 Agents are not supported on Windows RT.

Desktop Agent for MAC

Desktop Agent Matrix

MAC OS Version	Platform	Symantec DLO 8.0 SP4	Note
10.7	32-bit	X	
10.7	64-bit	X	
10.8	64-bit	X	
10.9	64-bit	X	
10.10	64-bit	X	
10.11	64-bit	X	

DLO Office Application Support

Office Application Support Matrix

Office Application	Symantec DLO 8.0 SP4
MS Office 2003	X
MS Office 2003 SP1	X
MS Office 2003 SP2	X
MS Office 2003 SP3	X
MS Office 2007	X
MS Office 2007 SP1	X
MS Office 2007 SP2	X
MS Office 2007 SP3	X
MS Office 2010 32-bit	X
MS Office 2010 64-bit	X
MS Office 2010 32-bit SP1	X
MS Office 2010 64-bit SP1	X
MS Office 2013 32-bit	X
MS Office 2013 64-bit	X
MS Office 2016 32-bit	X
MS Office 2016 64-bit	X
IBM Lotus Notes 7	X
IBM Lotus Notes 8	X
IBM Lotus Notes 8.5.3	X
IBM Lotus Notes 9	X

DLO Database Support

Symantec DLO 8.0 SP4 has support for the following SQL versions:

SQL Editions	Symantec DLO 8.0 SP4
SQL Express Edition 2005	X
SQL Express Edition 2005 SP3	X
SQL Express Edition 2005 SP4	X
SQL Enterprise Edition 2005 (x64)	X
SQL Enterprise Edition 2005 (x86)	X
SQL Standard Edition 2005 (x86)	X
SQL Standard Edition 2005 (x64)	X
SQL Express Edition 2008 (x86)	X
SQL Express Edition 2008 (x64)	X
SQL Enterprise Edition 2008 (x86)	X
SQL Enterprise Edition 2008 (x64)	X
SQL Standard Edition 2008 (x86)	X
SQL Standard Edition 2008 (x64)	X
SQL Standard Edition 2008 R2 (x86)	X
SQL Standard Edition 2008 R2 (x64)	X
SQL Express Edition 2008 R2 (x86)	X
SQL Express Edition 2008 R2 (x64)	X
SQL Enterprise Edition 2008 R2 (x86)	X
SQL Enterprise Edition 2008 R2 (x64)	X
SQL 2008 R2 Express SP1	X
SQL 2008 R2 Express SP3	X
SQL Enterprise Edition 2012 (x64)	X
SQL Enterprise Edition 2012 (x86)	X
SQL Standard Edition 2012 (x86)	X

SQL Editions	Symantec DLO 8.0 SP4
SQL Standard Edition 2012 (x64)	X
SQL Express Edition 2012 (x86)	X
SQL Express Edition 2012 (x64)	X
SQL Enterprise Edition 2014 SP1 (x64)	X
SQL Enterprise Edition 2014 SP1 (x86)	X
SQL Standard Edition 2014 SP1 (x86)	X
SQL Standard Edition 2014 SP1 (x64)	X
SQL Express Edition 2014 SP1 (x86)	X
SQL Express Edition 2014 SP1 (x64)	X

DLO Mobile Application

DLO Mobile App Matrix

Mobile OS Platform	OS Versions	Symantec DLO 8.0 SP4	Note
Android	Ice Cream Sandwich Jelly Bean KitKat Lollipop Marshmallow (6.0)	X	
iOS	iOS 7 iOS 8.x iOS 9	X	

Supported Devices: Android phones, Android Tablets, iPads, iPhones, iPad mini, iPod touch

DLO Web Restore

Browser Matrix

Browser Version	Symantec DLO 8.0 SP4	Note
Internet Explorer 10,11	X	
Mozilla Firefox 32, 33, 34	X	
Google Chrome 39, 40	X	
Safari 5.1 and above	X	
Microsoft Edge	X	

DLO Cluster Support

Symantec DLO 8.0 SP4 has cluster support for DLO Administration Service.

Vendor	Product	OS Version	Platform	Symantec DLO 8.0 SP4	Note
Microsoft	MSCS	Windows 2008 Server SP2	x86	X	
Microsoft	MSCS	Windows 2008 Server SP2	x64	X	
Microsoft	MSCS	Windows 2008 R2 Server SP1	x64	X	
Microsoft	MSCS	Windows 2012 Server	x64	X	
Microsoft	MSCS	Windows 2012 R2 Server	x64	X	

DLO UPGRADE SUPPORT

Version	Symantec DLO 8.0 SP4
Symantec DLO 7.0, 7.5, 7.5 SP1, 7.6, 7.6 SP1, 8.0, 8.0 SP1, 8.0 SP2, 8.0 SP3	X
BackupExec-DLO 2010 R3	X

Note 1: For any existing customers with previous release of DLO (NetBackup DLO or BackupExec DLO) apart from the versions mentioned above, it will be a stepped upgrade support. That is, customers should first upgrade the existing version of DLO to Symantec DLO 7.0, and then upgrade to Symantec DLO 8.0 SP4.

Direct upgrade to next major version of DLO will be supported only from the following DLO versions:

Product	Service Packs
DLO 7.6	All Service Packs
DLO 8.0	All Service Packs

Symantec Product Compatibility

Symantec Products

Encryption Type	Qualified Version	OS Platform	Note
Symantec Endpoint Protection	11	x86-64bit	
Symantec Endpoint Protection	12	x86-64bit	
Symantec Backup Exec	2014	x86-64bit	
Symantec Backup Exec	15	x86-64bit	
Symantec System Recovery	2013 / 2013 R2	x86-64bit	
Symantec NetBackup	7	x86-64bit	

Encryption Support Compatibility with DLO Desktop Agent

Encryption Type	Symantec DLO 8.0 SP4	Note
Full Disk Encryption	Supported	
Logical Drive Encryption	Not Supported	Supported only for BitLocker
Files/Folder Level Encryption	Not Supported	

End-of-Life Information

EOL Notice: The following versions of server operating system are no longer supported for use with the 8.0 SP3 version of Symantec Desktop and Laptop Option.

- The Version EOL Started identifies the Version of Symantec Desktop and Laptop Option that no longer provides the support and includes all subsequent releases.

Name	Version	Service Pack	CPU Architecture	Version EOL Started
Microsoft Windows 2003 Server	All Versions and Editions	All Service Packs	x86-64bit	DLO 8.0 SP3
Microsoft Windows 2003 R2 Server	All Versions and Editions	All Service Packs	x86-64bit	DLO 8.0 SP3

Retiring Soon

Items Planned for End-of-Life

The following versions of Windows operating system, MAC operating system, Office application, and SQL editions that are listed in this section may not be listed as supported in the future Compatibility Matrix and releases.

OS Name	Version	Service Pack	CPU Architecture
Microsoft Windows XP	All Versions and Editions	All Service Packs	x86-64bit
MAC OS	10.7	All Updates	X86-64bit
MAC OS	10.8	All Updates	x64bit

Office Application	Version	Service Pack
Microsoft Office 2003	All Versions and Editions	All Service Packs
IBM Lotus Notes	7	All Updates
IBM Lotus Notes	8	All Updates

SQL Editions	Version	Service Pack
SQL Server 2005	All Versions and Editions	All Service Packs

The following direct product upgrade will no longer be listed as Upgrade Support in the future Compatibility Matrix.

Product	Step Upgrade to (before upgrading to next version of DLO)
DLO Backup Exec 2010 R3	DLO 7.6 SP1
DLO 7.0	DLO 7.6 SP1
DLO 7.5	DLO 7.6 SP1

Note: The base version for Step Upgrade will be DLO 7.6 for the next major release of DLO.