

# Veritas InfoScale™ Support Matrix for Oracle®

# Veritas InfoScale™ Support Matrix for Oracle

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- Available memory, disk space, and NIC information

- Operating system
- Version and patch level
- Network topology
- Router, gateway, and IP address information
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  - Troubleshooting that was performed before contacting Technical Support
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[CustomerCare@veritas.com](mailto:CustomerCare@veritas.com)

Japan

[CustomerCare\\_Japan@veritas.com](mailto:CustomerCare_Japan@veritas.com)

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# Oracle RAC support matrix

This chapter includes the following topics:

- [About the Oracle RAC support matrix](#)
- [Oracle Clusterware and Oracle database interoperability matrix](#)
- [AIX support matrix for Veritas InfoScale Enterprise \(Storage Foundation for Oracle RAC\)](#)
- [Linux support matrix for Veritas InfoScale Enterprise \(Storage Foundation for Oracle RAC\)](#)
- [Solaris SPARC support matrix for Veritas InfoScale Enterprise \(Storage Foundation for Oracle RAC\)](#)

## About the Oracle RAC support matrix

Review the following notes before you proceed:

- The Oracle RAC versions listed in the tables represent the database versions. Hyphens in the tables designate a range of Oracle patch sets.
- All configurations listed in the tables below are certified and supported by Oracle and Veritas. Configurations that are not shown in the tables are not supported.
- If you need assistance, consult your Veritas sales team for details.

The following matrices list support for Veritas InfoScale Enterprise (Storage Foundation for Oracle RAC) for:

- AIX  
See [“AIX support matrix for Veritas InfoScale Enterprise \(Storage Foundation for Oracle RAC\)”](#) on page 9.
- Linux



See [“Linux support matrix for Veritas InfoScale Enterprise \(Storage Foundation for Oracle RAC\)”](#) on page 10.

- Solaris SPARC  
 See [“Solaris SPARC support matrix for Veritas InfoScale Enterprise \(Storage Foundation for Oracle RAC\)”](#) on page 11.

## Oracle Clusterware and Oracle database interoperability matrix

[Table 1-1](#) lists interoperability information for Oracle Clusterware and Oracle database.

**Table 1-1** Oracle Clusterware and Oracle database interoperability matrix

Oracle RAC	11gR2 Database	12cR1 Database
11gR2 Clusterware	Yes	No
12cR1 Grid	Yes	Yes

## AIX support matrix for Veritas InfoScale Enterprise (Storage Foundation for Oracle RAC)

[Table 1-2](#) describes the AIX support matrix for Veritas InfoScale Enterprise (Storage Foundation for Oracle RAC).

**Table 1-2** AIX support matrix for Veritas InfoScale Enterprise (Storage Foundation for Oracle RAC)

Veritas InfoScale Enterprise (Storage Foundation for Oracle RAC)	AIX	11gR2	12cR1
7.1	7.2	11.2.0.4 \$, \$\$	12.1.0.2 \$.t. tt
7.1	7.1	11.2.0.4 \$, \$\$	12.1.0.2 \$.t. tt
7.1	6.1	11.2.0.4 \$, \$\$	12.1.0.2 \$.t. tt
7.0	7.1	11.2.0.4 \$, \$\$	12.1.0.2 \$.t. tt
7.0	6.1	11.2.0.4 \$,\$\$	12.1.0.2 \$.t. tt

† If a private network interface (on which the private IP address for Oracle Grid Infrastructure is configured) is brought down on a running 11.2.0.2 and later versions cluster node, the HAIP resource fails to fail over the private IP address. This causes the Oracle instance to fail on the node from which the private interface is brought down. This is because AIX does not notify the status change in the network interface. Oracle and IBM are working together to resolve this issue (Oracle bug ID: 10373244).

**Workaround:** Append the following lines at the end of the file `/etc/rc.net`:

```
# /usr/sbin/ifconfig interface_name monitor >>$LOGFILE 2>&1
```

where *interface\_name* is the name of the network interface, one interface per line.

†† Requires linking with Veritas Extension for Oracle Disk Manager (ODM) with Oracle database 12.1.0.2. For details, see the following TechNote:

[https://www.veritas.com/support/en\\_US/article.TECH225500](https://www.veritas.com/support/en_US/article.TECH225500)

\$ See the following Technote:

[https://www.veritas.com/support/en\\_US/article.TECH145261](https://www.veritas.com/support/en_US/article.TECH145261)

\$\$ Requires Oracle patch, Patch 17501491: ODM API version is not correct for ODM\_MKDIR call in 11.2.0.4.0.

# Linux support matrix for Veritas InfoScale Enterprise (Storage Foundation for Oracle RAC)

Table 1-3 describes the Linux support matrix for Veritas InfoScale Enterprise (Storage Foundation for Oracle RAC).

**Table 1-3** Linux support matrix for Veritas InfoScale Enterprise (Storage Foundation for Oracle RAC)

Veritas InfoScale Enterprise (Storage Foundation for Oracle RAC)	RHEL/OEL/SLES	11gR2	12cR1
7.1	SLES12 SLES11	11.2.0.4 \$ and *	12.1.0.2 \$ and **
7.1	RHEL 7 OEL 7	11.2.0.4 \$ and *	12.1.0.2 \$ and **
7.1	RHEL 6 OEL 6	11.2.0.4 \$ and *	12.1.0.2 \$ and **

**Table 1-3** Linux support matrix for Veritas InfoScale Enterprise (Storage Foundation for Oracle RAC) (*continued*)

Veritas InfoScale Enterprise (Storage Foundation for Oracle RAC)	RHEL/OEL/SLES	11gR2	12cR1
7.0.1	RHEL 7 OEL 7	11.2.0.4 \$ and *	12.1.0.2 \$ and **
7.0.1	RHEL 6 OEL 6	11.2.0.4 \$ and *	12.1.0.2 \$ and **
7.0.1	SLES12	11.2.0.4 \$ and *	12.1.0.2 \$ and **
7.0.1	SLES11	11.2.0.4 \$ and *	12.1.0.2 \$ and **
7.0	RHEL 7 OEL 7	11.2.0.4 \$ and *	12.1.0.2 \$ and **
7.0	RHEL 6 OEL 6	11.2.0.4 \$ and *	12.1.0.2 \$ and **
7.0	SLES12	11.2.0.4 \$ and *	12.1.0.2 \$ and **
7.0	SLES11	11.2.0.4 \$ and *	12.1.0.2 \$ and **

\* Requires Oracle patch, Patch 17501491: ODM API version is not correct for ODM\_MKDIR CALL in 11.2.0.4.0.

\*\* Requires linking with Veritas Extension for Oracle Disk Manager (ODM) with Oracle database 12.1.0.2. For details, see the following TechNote:  
[https://www.veritas.com/support/en\\_US/article.TECH225500](https://www.veritas.com/support/en_US/article.TECH225500)

\$ See the following Technote:  
[https://www.veritas.com/support/en\\_US/article.TECH145261](https://www.veritas.com/support/en_US/article.TECH145261)

## Solaris SPARC support matrix for Veritas InfoScale Enterprise (Storage Foundation for Oracle RAC)

Table 1-4 describes the Solaris support matrix for Veritas InfoScale Enterprise (Storage Foundation for Oracle RAC).

## Solaris SPARC support matrix for Veritas InfoScale Enterprise (Storage Foundation for Oracle RAC)

**Table 1-4** Solaris SPARC support matrix for Veritas InfoScale Enterprise (Storage Foundation for Oracle RAC)

Veritas InfoScale Enterprise (Storage Foundation for Oracle RAC)	Solaris SPARC	11gR2	12cR1
7.1	11	11.2.0.4 \$, \$\$	12.1.0.2 \$ and #
7.1	10	11.2.0.4 \$, \$\$	12.1.0.2 \$ and #
7.0	11	11.2.0.4 \$, \$\$	12.1.0.2 \$ and #
7.0	10	11.2.0.4 \$, \$\$	Not supported

\$ See the following Technote:

[https://www.veritas.com/support/en\\_US/article.TECH145261](https://www.veritas.com/support/en_US/article.TECH145261)

\$\$ Requires Oracle patch, Patch 17501491: ODM API version is not correct for ODM\_MKDIR call in 11.2.0.4.0.

Additionally, to resolve OUI issues during the Oracle Grid Infrastructure 11.2.0.4 installation with SF Oracle RAC, see the technote:

[https://www.veritas.com/support/en\\_US/article.TECH213369](https://www.veritas.com/support/en_US/article.TECH213369)

# Requires linking with Veritas Extension for Oracle Disk Manager (ODM) with Oracle database 12.1.0.2. For details, see the following TechNote:

[https://www.veritas.com/support/en\\_US/article.TECH225500](https://www.veritas.com/support/en_US/article.TECH225500)

# Oracle single instance support matrix

This chapter includes the following topics:

- [About Oracle single instance support matrix](#)
- [AIX - Oracle single instance support matrix for Veritas InfoScale](#)
- [Linux - Oracle single instance support matrix for Veritas InfoScale](#)
- [Solaris SPARC - Oracle single instance support matrix for Veritas InfoScale](#)

## About Oracle single instance support matrix

This section lists the Oracle single instance versions supported with Veritas InfoScale and Storage Foundation for Databases (SFDB) tools. The following matrices also apply to Oracle single instance with Storage Foundation Cluster File System HA.

## AIX - Oracle single instance support matrix for Veritas InfoScale

[Table 2-1](#) lists the Oracle single instance version and AIX combinations supported with Veritas InfoScale and SFDB tools. Unless otherwise specified, you can use the SFDB tools with the following Oracle versions. You can also run Oracle with ODM, VxFS and VxVM without invoking the SFDB tools.

**Table 2-1** Oracle single instance support on AIX

Veritas InfoScale	AIX	10gR2 10.2(64-bit)	11gR1 11.1 (64-bit)	11gR2 11.2 (64-bit)	12c (64-bit)
7.3	7.2	Not supported	Not supported	Supported [8] [13]	Supported [10]
7.3	7.1	Not supported	Not supported	Supported [7] [8]	Supported [9] [10]
7.2	7.2	Not supported	Not supported	Supported [8] [13]	Supported [10]
7.2	7.1	Not supported	Not supported	Supported [7] [8]	Supported [9] [10]
7.1	7.2	Not supported	Not supported	Supported [8] [13]	Supported [10]
7.1	7.1	Not supported	Not supported	Supported [7] [8]	Supported [9] [10]
7.1	6.1	Not supported	Not supported	Supported [7] [8]	Supported [9] [10]
7.0	7.1	Not supported	Not supported	Supported [7] [8]	Supported [9] [10] [11]
7.0	6.1	Not supported	Not supported	Supported [7] [8]	Supported [9] [10] [11]

[2] Oracle 11g R2 11.2.0.3, 11.2.0.2 and 11.2.0.1 are supported.

[3] SFDB tools are only supported with Oracle 10g R2 10.2.0.5.

[4] SFDB tools are only supported with Oracle 11g R2 11.2.0.1.

[5] SFDB tools are only supported with Oracle 11g R2 11.2.0.2 and 11.2.0.1.

[6] Oracle 11g R2 11.2.0.2 and 11.2.0.1 are supported.

[7] Oracle 11g R2 11.2.0.4, 11.2.0.3, 11.2.0.2 and 11.2.0.1 are supported.

[8] Requires Oracle patch "Patch 17501491: ODM API version is not correct for ODM\_MKDIR call in 11.2.0.4.0", when SF ODM is used with oracle version 11.2.0.4.

[9] Oracle 12c version 12.1.0.1 is supported.

[10] Oracle 12c version 12.1.0.2 is supported.

[11] Requires linking with Veritas Extension for Oracle Disk Manager (ODM) with Oracle database 12.1.0.2. For details, see the following TechNote:  
[https://www.veritas.com/support/en\\_US/article.TECH225500](https://www.veritas.com/support/en_US/article.TECH225500)

[12] Oracle 12c version 12.2.0.1 is supported.

[13] Oracle 11gR2 version 11.2.0.4 is supported.

# Linux - Oracle single instance support matrix for Veritas InfoScale

Table 2-2 lists the Oracle single instance version and Linux combinations supported with Veritas InfoScale and SFDB tools. Unless otherwise specified, you can use the SFDB tools with the following Oracle versions. You can also run Oracle with ODM, VxFS and VxVM without invoking the SFDB tools.

**Table 2-2** Oracle single instance support on Linux

Veritas InfoScale	Linux (AMD Opteron 64 bit/Intel Xeon EM64T)	10gR2 10.2(64-bit)	11gR1 11.1 (64-bit)	11gR2 11.2 (64-bit)	12c (64-bit)
7.3	RHEL7 OEL7	Not Supported	Not Supported	Supported [10] [15] [21]	Supported [18][22]
7.3	RHEL6 OEL6	Not Supported	Not Supported	Supported [10] [14] [15]	Supported [17] [18] [22]
7.3	SLES11	Not Supported	Not Supported	Supported [10] [14] [15]	Supported [17] [18]
7.3	SLES12	Not Supported	Not Supported	Supported [10] [15] [21]	Supported [18] [22]
7.2	RHEL7 OEL7	Not Supported	Not Supported	Supported [10] [15] [21]	Supported [18]
7.2	RHEL6 OEL6	Not Supported	Not Supported	Supported [10] [14] [15]	Supported [17] [18]
7.2	SLES11	Not Supported	Not Supported	Supported [10] [14] [15]	Supported [17] [18]
7.2	SLES12	Not Supported	Not Supported	Supported [15] [21]	Supported [18]
7.1	RHEL7 OEL7	Not Supported	Not Supported	Supported [10] [15] [21]	Supported [18]
7.1	RHEL6 OEL6	Not Supported	Not Supported	Supported [10] [14] [15]	Supported [17] [18]

**Table 2-2** Oracle single instance support on Linux (*continued*)

Veritas InfoScale	Linux (AMD Opteron 64 bit/Intel Xeon EM64T)	10gR2 10.2(64-bit)	11gR1 11.1 (64-bit)	11gR2 11.2 (64-bit)	12c (64-bit)
7.1	SLES11	Not Supported	Not Supported	Supported [10] [14] [15]	Supported [17] [18]
7.1	SLES12	Not Supported	Not Supported	Supported [10] [15] [21]	Supported [18]
7.0	RHEL7 OEL7	Not Supported	Not Supported	Supported [10] [15] [21]	Supported [18] [19]
7.0	RHEL6 OEL6	Not Supported	Not Supported	Supported [10] [14] [15]	Supported [17] [18] [19]
7.0	SLES11	Not Supported	Not Supported	Supported [10] [14] [15]	Supported [17] [18] [19]

- [1] This configuration is also supported on the RHEL5 PowerPC platform.
- [2] This configuration is also supported on the SLES10 PowerPC platform.
- [4] Oracle 11g R2 11.2.0.3, 11.2.0.2 and 11.2.0.1 are supported.
- [5] SFDB tools are only supported with Oracle 10g R2 10.2.0.5.
- [6] SFDB tools are only supported with Oracle 11g R2 11.2.0.1.
- [7] SFDB tools are only supported with Oracle 11g R2 11.2.0.2 and 11.2.0.1.
- [8] Oracle 11g R2 11.2.0.2 and 11.2.0.1 are supported.
- [9] Oracle 11g R2 version 11.2.0.3 is supported.
- [10] This configuration supports Veritas InfoScale wizard configuration for Oracle.
- [11] SFDB tools are supported with Oracle 11gR2 11.2.0.2 and 11.2.0.3.
- [12] SFDB tools are not supported with Oracle 11gR2 11.2.0.2 and 11.2.0.3.
- [13] Patches are required for ODM, and SFDB tools. For details, please refer to the following tech note: [https://www.veritas.com/support/en\\_US/article.TECH210620](https://www.veritas.com/support/en_US/article.TECH210620)
- [14] Oracle 11gR2 version 11.2.0.3 and 11.2.0.4 are supported.
- [15] Requires Oracle patch "Patch 17501491: ODM API version is not correct for ODM\_MKDIR call in 11.2.0.4", when SF ODM is used with oracle version 11.2.0.4.
- [16] SFDB tools are not supported for 11gR1 11.1.



[17] Oracle 12c version 12.1.0.1 is supported.

[18] Oracle 12c version 12.1.0.2 is supported.

[19] Requires linking with Veritas Extension for Oracle Disk Manager (ODM) with Oracle database 12.1.0.2. For details, see the following

TechNote:[https://www.veritas.com/support/en\\_US/article.TECH225500](https://www.veritas.com/support/en_US/article.TECH225500)

[20] Requires VRTSvxfs patch. For details, see Tech Alert:

<https://sort.veritas.com/patch/detail/9011>

<https://sort.veritas.com/patch/detail/9010>

[21] Oracle 11gr2 version 11.2.0.4 is Supported.

[22] Oracle 12c version 12.2.0.1 is supported

## Solaris SPARC - Oracle single instance support matrix for Veritas InfoScale

Table 2-3 lists the Oracle single instance version and Solaris SPARC combinations supported with Veritas InfoScale and SFDB tools. Unless otherwise specified, you can use the SFDB tools with the following Oracle versions. You can also run Oracle with ODM, VxFS and VxVM without invoking the SFDB tools.

**Table 2-3** Oracle single instance support on Solaris SPARC

Veritas InfoScale	Solaris SPARC	9iR2 9.2 (32-bit)	9iR2 9.2 (64-bit)	10gR1 10.1 (64-bit)	10gR2 10.2 (64-bit)	11gR1 11.1(64-bit)	11gR2 11.2 (64-bit)	12c (64-bit)
7.3	11 (64-bit)	Not Supported	Not Supported	Not Supported	Not Supported	Not Supported	Supported [11] [14]	Supported [15] [16] [18]
7.2	11 (64-bit)	Not Supported	Not Supported	Not Supported	Not Supported	Not Supported	Supported [11] [14]	Supported [15] [16]
7.1	11 (64-bit)	Not Supported	Not Supported	Not Supported	Not Supported	Not Supported	Supported [11] [14]	Supported [15] [16] [17]
7.1	10 (64-bit)	Not Supported	Not Supported	Not Supported	Not Supported	Not Supported	Supported [13] [14]	Supported [15] [16] [17]
7.0	11 (64-bit)	Not Supported	Not Supported	Not Supported	Not Supported	Not Supported	Supported [11] [14]	Supported [15] [16] [17]
7.0	10 (64-bit)	Not Supported	Not Supported	Not Supported	Not Supported	Not Supported	Supported [13] [14]	Supported [15] [16] [17]

- [1] ODM is not supported on Oracle 9i.
- [3] SFDB tools are not supported; you can run Oracle with VxFS and VxVM. ODM is not supported on Oracle 9i.
- [4] This configuration is only supported on Solaris 10 (64-bit).
- [5] Oracle 11g R2 11.2.0.3, 11.2.0.2 and 11.2.0.1 are supported.
- [6] SFDB tools are only supported with Oracle 10g R2 10.2.0.5.
- [7] SFDB tools are only supported with Oracle 11g R2 11.2.0.1.
- [8] SFDB tools are only supported with Oracle 11g R2 11.2.0.2 and 11.2.0.1.
- [9] Oracle 11g R2 11.2.0.2 and 11.2.0.1 are supported.
- [10] Patches are required for ODM, and SFDB tools. For details, please refer to the following tech note: [https://www.veritas.com/support/en\\_US/article.TECH210620](https://www.veritas.com/support/en_US/article.TECH210620)
- [11] Oracle 11.2.0.3 and 11.2.0.4 are supported.
- [12] SFDB tools are not supported.
- [13] Oracle 11g R2 11.2.0.4, 11.2.0.3, 11.2.0.2 and 11.2.0.1 are supported.
- [14] Requires Oracle patch "Patch 17501491: ODM API version is not correct for ODM\_MKDIR call in 11.2.0.4.0", when SF ODM is used with oracle version 11.2.0.4.
- [15] Oracle 12c version 12.1.0.1 is supported.
- [16] Oracle 12c version 12.1.0.2 is supported.
- [17] Requires linking with Veritas Extension for Oracle Disk Manager (ODM) with Oracle database 12.1.0.2. For details, see the following TechNote:[https://www.veritas.com/support/en\\_US/article.TECH225500](https://www.veritas.com/support/en_US/article.TECH225500)
- [18] Oracle 12c version 12.2.0.1 is supported.