

Symantec™ Desktop and Laptop Option 8.0 Compatibility Matrix

Version 1.0

Created on 14 August 2015

Revision History

Revision Number	Details	Date	Remarks
1.0	Added Windows 10 information	14 August 2015	

DLO Administration Server

Administration Server Matrix

OS Version	Platform	Symantec DLO 8.0	Note
Windows 2003 Servers (Standard, Enterprise, R2) SP2	x86	X	
Windows 2003 Servers (Standard, Enterprise, R2) SP2	x64	X	
Windows 2008 Servers (Standard, Enterprise) SP2	x86	X	
Windows 2008 Servers (Standard, Enterprise) SP2	x64	X	
Windows 2008 R2 Servers (Standard, Enterprise, Data Center) SP1	x64	X	
Windows 2012 Server (Standard, Data Center)	x64	X	
Windows 2012 Server R2 (Standard, Data Center)	x64	X	

Note: All the DLO components can be installed on virtual machines.

Dedupe Server

Dedupe Server Matrix

OS Version	Platform	Symantec DLO 8.0	Note
Windows 2003 Servers (Standard, Enterprise, R2) SP2	x86	X	
Windows 2003 Servers (Standard, Enterprise, R2) SP2	x64	X	
Windows 2008 Servers (Standard, Enterprise) SP2	x86	X	
Windows 2008 Servers (Standard, Enterprise) SP2	x64	X	
Windows 2008 R2 Servers (Standard, Enterprise, Data Center) SP1	x64	X	
Windows 2012 Server (Standard, Data Center)	x64	X	
Windows 2012 Server R2 (Standard, Data Center)	x64	X	

Edge Server

Edge Server Matrix

OS Version	Platform	Symantec DLO 8.0	Note
Windows 2003 Servers (Standard, Enterprise, R2) SP2	x86	X	
Windows 2003 Servers (Standard, Enterprise, R2) SP2	x64	X	
Windows 2008 Servers (Standard, Enterprise) SP2	x86	X	
Windows 2008 Servers (Standard, Enterprise) SP2	x64	X	
Windows 2008 R2 Servers (Standard, Enterprise, Data Center) SP1	x64	X	
Windows 2012 Server (Standard, Data Center)	x64	X	
Windows 2012 Server R2 (Standard, Data Center)	x64	X	

IO Server

IO Server Matrix

OS Version	Platform	Symantec DLO 8.0	Note
Windows 2003 Servers (Standard, Enterprise, R2) SP2	x86	X	
Windows 2003 Servers (Standard, Enterprise, R2) SP2	x64	X	
Windows 2008 Servers (Standard, Enterprise) SP2	x86	X	
Windows 2008 Servers (Standard, Enterprise) SP2	x64	X	
Windows 2008 R2 Servers (Standard, Enterprise, Data Center) SP1	x64	X	
Windows 2012 Server (Standard, Data Center)	x64	X	
Windows 2012 Server R2 (Standard, Data Center)	x64	X	

DLO Maintenance Server

DLO Maintenance Server Matrix

OS Version	Platform	Symantec DLO 8.0	Note
Windows 2003 Servers (Standard, Enterprise, R2) SP2	x86	X	
Windows 2003 Servers (Standard, Enterprise, R2) SP2	x64	X	
Windows 2008 Servers (Standard, Enterprise) SP2	x86	X	
Windows 2008 Servers (Standard, Enterprise) SP2	x64	X	
Windows 2008 R2 Servers (Standard, Enterprise, Data Center) SP1	x64	X	
Windows 2012 Server (Standard, Data Center)	x64	X	
Windows 2012 Server R2 (Standard, Data Center)	x64	X	

DLO Administration Console

Administration Console Matrix

OS Version	Platform	Symantec DLO 8.0
Windows 2003 Server	x86	X
Windows 2003 Server	x64	X
Windows 2003 R2 Server	x86	X
Windows 2003 R2 Server	x64	X
Windows 2008 Server	x86	X
Windows 2008 Server	x64	X
Windows 2008 R2 Server	x64	X
Windows 2012 Server	x64	X
Windows 2012 Server R2	x64	X
Windows XP SP2/SP3	x86	X
Windows XP	x64	X
Windows Vista	x86	X
Windows Vista	x64	X
Windows Vista SP1/SP2	x86	X
Windows Vista SP1/SP2	x64	X
Windows 7	x86	X
Windows 7	x64	X
Windows 7 SP1	x86	X
Windows 7 SP1	x64	X
Windows 8	x86	X
Windows 8	x64	X
Windows 8.1	x86	X
Windows 8.1	x64	X

Desktop Agent for Windows

Desktop Agent Matrix

OS Version	Platform	Symantec DLO 8.0	Note
Windows XP SP3	x86	X	
Windows XP SP2	x64	X	1
Windows Vista SP2	x86	X	
Windows Vista SP2	x64	X	2
Windows 7	x86	X	
Windows 7	x64	X	2
Windows 7 SP1	x86	X	
Windows 7 SP1	x64	X	2
Windows 8	x86	X	
Windows 8	x64	X	2
Windows 8.1	x86	X	
Windows 8.1	x64	X	2
Windows 10	x86	X	
Windows 10	x64	X	2

The DLO Desktop Agent is not supported on Microsoft Server operating systems such as Windows 2012, 2012 R2; Windows 2008, 2008 R2; Windows 2003, Windows Storage Server 2003, and Windows Server 2000.

Note 1: The Desktop Agent will install and run on 64-bit platform in 32-bit compatibility mode.

Note 2: 64-bit DLO Agent is installed on 64-bit Windows desktops, if and only if the Agent's machine's default mail client is 64-bit Microsoft Outlook 2010. In all other cases, the Desktop Agent will install and run on 64-bit platform in 32-bit compatibility mode.

Note 3: The default installation path of the Agent during installation in 64-bit machines remains *C:\Program Files (x86)\Symantec\Symantec DLO\DLO* irrespective of 32-bit or 64-bit DLO Agent being installed. Users can install the DLO Agent to other folders of their choice by changing the path during installation.

Note 4: Symantec DLO 8.0 Agents are not supported on Windows RT

Desktop Agent for MAC

Desktop Agent Matrix

MAC OS Version	Platform	Symantec DLO 8.0	Note
10.7	32-bit	X	
10.7	64-bit	X	
10.8	64-bit	X	
10.9	64-bit	X	
10.10	64-bit	X	

DLO Office Application Support

Office Application Support Matrix

Office Application	Symantec DLO 8.0
MS Office 2003	X
MS Office 2003 SP1	X
MS Office 2003 SP2	X
MS Office 2003 SP3	X
MS Office 2007	X
MS Office 2007 SP1	X
MS Office 2007 SP2	X
MS Office 2007 SP3	X
MS Office 2010 32-bit	X
MS Office 2010 64-bit	X
MS Office 2010 32-bit SP1	X
MS Office 2010 64-bit SP1	X
MS Office 2013 32-bit	X
MS Office 2013 64-bit	X
IBM Lotus Notes 7	X
IBM Lotus Notes 8	X
IBM Lotus Notes 8.5.3	X
IBM Lotus Notes 9	X

DLO Database Support

Symantec DLO 8.0 has support for the following SQL versions:

SQL Editions	Symantec DLO 8.0
SQL Express Edition 2005	X
SQL Express Edition 2005 SP3	X
SQL Express Edition 2005 SP4	X
SQL Enterprise Edition 2005 (x64)	X
SQL Enterprise Edition 2005 (x86)	X
SQL Standard Edition 2005 (x86)	X
SQL Standard Edition 2005 (x64)	X
SQL Express Edition 2008 (x86)	X
SQL Express Edition 2008 (x64)	X
SQL Enterprise Edition 2008 (x86)	X
SQL Enterprise Edition 2008 (x64)	X
SQL Standard Edition 2008 (x86)	X
SQL Standard Edition 2008 (x64)	X
SQL Standard Edition 2008 R2 (x86)	X
SQL Standard Edition 2008 R2 (x64)	X
SQL Express Edition 2008 R2 (x86)	X
SQL Express Edition 2008 R2 (x64)	X
SQL Enterprise Edition 2008 R2 (x86)	X
SQL Enterprise Edition 2008 R2 (x64)	X
SQL 2008 R2 Express SP1	X
SQL 2008 R2 Express SP2	X
SQL Enterprise Edition 2012 (x64)	X
SQL Enterprise Edition 2012 (x86)	X
SQL Standard Edition 2012 (x86)	X
SQL Standard Edition 2012 (x64)	X
SQL Express Edition 2012 (x86)	X
SQL Express Edition 2012 (x64)	X

SQL Enterprise Edition 2014 (x64)	X
SQL Enterprise Edition 2014 (x86)	X
SQL Standard Edition 2014 (x86)	X
SQL Standard Edition 2014 (x64)	X
SQL Express Edition 2014 (x86)	X
SQL Express Edition 2014 (x64)	X

DLO Mobile Application

DLO Mobile App Matrix

Mobile OS Platform	OS Versions	Symantec DLO 8.0	Note
Android	Ice Cream Sandwich (4.0) Jelly Bean (4.1) KitKat (4.4) Lollipop (5.0, 5.1)	X	
iOS	iOS 7 iOS 8.0, 8.1, 8.2, 8.3	X	

Supported Devices: Android phones, iPads, iPhones, iPad mini, iPod touch

DLO Web Restore

Browser Matrix

Browser Version	Symantec DLO 8.0	Note
Internet Explorer 10,11	X	
Mozilla Firefox 32, 33, 34	X	
Google Chrome 39, 40	X	
Safari 5.1	X	

DLO Cluster Support

Symantec DLO 8.0 has cluster support for DLO administration service.

Vendor	Product	OS Version	Platform	Symantec DLO 8.0	Note
Microsoft	MSCS	Windows 2003 Server SP2	x86	X	
Microsoft	MSCS	Windows 2003 Server SP2	x64	X	
Microsoft	MSCS	Windows 2003 R2 Server SP2	x86	X	
Microsoft	MSCS	Windows 2003 R2 Server SP2	x64	X	
Microsoft	MSCS	Windows 2008 Server SP2	x86	X	
Microsoft	MSCS	Windows 2008 Server SP2	x64	X	
Microsoft	MSCS	Windows 2008 R2 Server SP1	x64	X	
Microsoft	MSCS	Windows 2012 Server	x64	X	
Microsoft	MSCS	Windows 2012 R2 Server	x64	X	

DLO UPGRADE SUPPORT

Version	Symantec DLO 8.0
Symantec DLO 7.0, 7.5, 7.5 SP1, 7.6, 7.6 SP1	X
BackupExec-DLO 2010 R3	X

Note 1: For any existing customers with previous release of DLO (NetBackup DLO or BackupExec DLO) apart from the versions mentioned above, it will be a stepped upgrade support. That is, customers should first upgrade the existing version of DLO to Symantec DLO 7.0, and then upgrade to Symantec DLO 8.0

Symantec Product Compatibility

Symantec Products

Product Name	Qualified Version	OS Platform	Notes
Symantec Endpoint Protection	11	x86-64bit	
Symantec Endpoint Protection	12	x86-32bit	
Symantec Backup Exec	2014	x86-64bit	
Symantec System Recovery	2013	x86-64bit	
Symantec NetBackup	7	x86-64bit	