



For the latest news about this release, including any hotfixes, subscribe to <https://www.veritas.com/docs/100032860>.

Note: Enterprise Vault 12.2 R1 includes the fix for an issue that was detected in the original release of Enterprise Vault 12.2. For more information on this issue, see <https://www.veritas.com/docs/100034377>.

This document describes the new features in Veritas Enterprise Vault 12.2.

If you are performing a new installation of Enterprise Vault, follow the installation instructions in the Enterprise Vault *Installing and Configuring* guide. If you are upgrading, follow the instructions in *Upgrade Instructions*. These guides are in the **Veritas Enterprise Vault\Documentation\English\Administration Guides** folder on the Enterprise Vault media.

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New features in Enterprise Vault 12.2

Enterprise Vault 12.2 includes the following new features. For information about the new features in earlier releases, see the release notes for [Enterprise Vault 12](#) and [Enterprise Vault 12.1](#).

Veritas Information Classifier

This release includes the next generation of our Veritas Information Classifier engine for classifying all new and existing archived content. The new engine provides multifaceted classification through advanced proximity searches, regular expressions, default keywords and patterns, and checksum validation. It can also classify content by confidence level and hit rate.

The Veritas Information Classifier includes over 50 built-in classification policies, which cover many of the data protection regulations and corporate standards worldwide. For example, you can meet privacy regulations such as GDPR through policies to detect Personally Identifiable Information (PII). You can also create custom policies.

For more information on this feature, see the *Classification using the Veritas Information Classifier* guide.

Skype for Business archiving

Enterprise Vault now supports archiving of peer-to-peer and conference messages from Microsoft Skype for Business. This feature enables companies to retain electronic correspondence in order to meet regulatory and compliance obligations. Both Skype for Business Server 2015 and Lync Server 2013 are supported.

You can manage Skype for Business archiving targets using the Administration Console or PowerShell.

For more information on this feature, see the *Setting up Skype for Business Archiving* guide.

Retention folders

The retention folder feature enables users to control the retention and expiry of the items in their Exchange archives. Use this feature to create a single retention folder or a hierarchy of folders in these archives. The attributes that you set for each retention folder determine the retention and expiry settings that Enterprise Vault applies to the items in the

folder. For example, you can create a folder that applies a retention category with a one-year retention period to the items, overriding the retention categories that Enterprise Vault has previously applied to them. You can further choose whether the subfolders of the retention folder inherit their retention and expiry settings from it or have their own settings.

Through facilities such as Virtual Vault, Enterprise Vault Search, and IMAP, users can access the retention folders and move items into or out of them.

You can manage retention folders using the Administration Console or PowerShell. After you have set the required attributes for the retention folders, you associate the folders with one or more retention plans and then apply the plans to the target archives.

For more information on this feature, see the *Administrator's Guide*.

Enterprise Vault Search enhancements

This release adds the following features and enhancements to Enterprise Vault Search:

- **Support for Skype for Business content.** Enterprise Vault Search can now show archived Skype for Business Server 2015 and Lync Server 2013 communications.
- **Option to change the retention categories of items.** By enabling a new search policy option, you can now give Enterprise Vault Search users the option to change the retention categories of the items in their archives.
- **Retention folders.** Any retention folders that you add to your users' archives are visible in Enterprise Vault Search. In the sidebar of Enterprise Vault Search, retention folders have the following icon to distinguish them from standard archive folders:



- **View original item in Outlook or Outlook Web Access.** The **View the original item** link in an Outlook or Outlook Web Access shortcut now opens a new browser window, which is the Enterprise Vault Search reading pane. Users can perform actions such as downloading or moving items, or open Enterprise Vault Search, using the toolbar buttons.
- **Expiry report.** On the Enterprise Vault page in Outlook Backstage view, the expiry report now opens in Enterprise Vault Search.
- **Easy-to-access Help.** A new Help button provides quick access to the Enterprise Vault Search Help topics and videos. The Help button is next to the user name at the top right of Enterprise Vault Search.

SMTP Archiving enhancements

This release adds the following new features and enhancements to SMTP Archiving:

- **SMTP message tracking.** When you enable message tracking for the site, each Enterprise Vault SMTP server records details of each message that it receives. The SMTP server stores the message details in a message

tracking log file. You can use the SMTP server log files for mail flow analysis, reporting, and troubleshooting. For example, you can compare the contents of the log files with the log file on the relay MTA to discover which messages were sent by the relay MTA but not received by an Enterprise Vault SMTP server

- **Enhanced Selective SMTP Journaling.** The items that match a Selective SMTP Journaling target can now be stored in a dedicated archive only, without also storing copies of the items in the SMTP journal archive.

For more information on these enhancements, see the *Setting up SMTP Archiving* guide.

Archive Discovery Search Service

This release makes available the Archive Discovery Search Service. This service provides a simple web service API that enables Veritas partners to develop search client applications for performing discovery-type searches across multiple vault stores and archives in an Enterprise Vault installation. You can install the Archive Discovery Search Service on any Enterprise Vault server.

The Archive Discovery Search Service provides methods through which client applications can do the following:

- Create and submit searches of Enterprise Vault archives.
- Check the status of searches.
- Retrieve the results of searches.
- Cancel and resubmit searches.
- Close searches to discard the search results and reclaim disk space.

Note the following:

- You require a license for the Archive Discovery Search Service to submit searches.
- The Archive Discovery Search Service is optimized for simultaneous searches across a large number of archives. It is not designed for a large number of simultaneous searches on a small number of archives.
- Veritas does not support the use of this service in Enterprise Vault building blocks environments. However, you can use the service in both Veritas Cluster Server (VCS) and Windows Server Failover Clustering (MSCS) environments.

For more information on this feature, see the *Introduction and Planning* and *Installing and Configuring* guides.

Enterprise Vault cloud storage

New cloud storage migrators

Enterprise Vault 12.2 introduces the following two migrators that allow you to migrate data to the cloud:

- Google Cloud Storage migrator. For more information, see <http://www.veritas.com/docs/000126441>.
- Microsoft Azure Blob Storage migrator. For more information, see <http://www.veritas.com/docs/000126440>.

These migrators are installed automatically when you install Enterprise Vault 12.2 or later.

Amazon S3 storage migrator enhancements

Enterprise Vault 12.2 includes the following enhancements to the Amazon S3 storage migrator:

- You can now select one of the following storage classes in which to store Enterprise Vault data: Standard or Standard - IA.
- You can now create buckets in the following additional regions:
 - EU (Frankfurt)
 - Asia Pacific (Seoul)
 - Asia Pacific (Mumbai)
 - US East (Ohio)
 - Canada (Central)
 - EU (London)

For more information, see <http://www.veritas.com/docs/000003245>.

OCR conversion of images

The existing Optical Character Recognition (OCR) functionality has been extended to convert images in PDF files, Microsoft Office documents, and other file types.

This feature is controlled using the new Content Conversion site setting, **OCR Conversion of embedded images**. The Content Conversion site settings are described in the *Administrator's Guide*.

New options for setting the retention periods of retention categories

When you configured retention categories in earlier versions of Enterprise Vault, the options for specifying how long to retain the target items were quite limited. You could either expire the items after a specified time period had elapsed, such as five years from the date on which they were archived, or retain the items forever.

With Enterprise Vault 12.2, you can now configure retention categories that have a specific date as the end of their retention period. For example, you can now create a retention category that has a fixed expiry date of 31 December 2017, and then assign this retention category to the items that you want to expire on that date.

Note the following:

- For the details of retention categories that have fixed expiry dates to display correctly in Microsoft Outlook, users require a 12.2 or later version of the Enterprise Vault Outlook Add-In.
- The Enterprise Vault Data Classification Services feature does not support retention categories with fixed expiry dates. Therefore, when you define the list of available retention categories in Data Classification Services, you must omit those that have fixed expiry dates.

New options to manage File System Archiving reports

The File System Archiving settings on the **Advanced** tab of the site properties now include various options to control how you want Enterprise Vault to store and retain reports. You can choose whether to retain the report files on the server for a specific number of days, set a new location to store the reports, and configure a rollover size for each report file.

See the *Administrator's Guide* and the *API Reference* guide for more information about these options.

Enterprise Vault Analytics Connector

This release adds the Enterprise Vault Analytics Connector. The connector provides proprietary and third party applications with Enterprise Vault index metadata for items that Enterprise Vault archives. The output files from this connector can be used with both on-premise and cloud applications.

This feature may be of particular interest to customers who use analytics and machine learning applications.

For more information about the connector, see the following guide in the Veritas Documentation Library:

https://www.veritas.com/content/support/en_US/doc/126579362-126579367-0/



Changes in Enterprise Vault 12.2

Changes to prerequisite software for Enterprise Vault 12.2

There are no changes to prerequisite software since Enterprise Vault 12.

The Enterprise Vault installer requires Microsoft .NET Framework 4.5.2, and all Enterprise Vault servers require both Microsoft .NET Framework 4.5.2 and .NET Framework 3.5 SP1.

For full details of all supported versions of software and devices, see the Enterprise Vault [Compatibility Charts](#). The appendix provides details of the versions of software that have been dropped since Enterprise Vault 11.0.

Support for Outlook 2016 on the Enterprise Vault server

Enterprise Vault now supports Outlook 2016 (32-bit version) on the Enterprise Vault server. Enterprise Vault supports the Windows Installer (.msi) package, which is available with the volume license.

The following versions of Outlook 2016 are not supported:

- Outlook 2016 (64-bit version)
- Outlook 2016 (Click-to-Run version)

Also note the following:

- Connections to Exchange 2010 with Outlook 2016 are not supported. If you want to use Exchange 2010, you must use Outlook 2013.
- Outlook 2016 supports Exchange 2013 and 2016 connections, but only using MAPI HTTP.
- With Outlook 2016, there is no public folder support.
- Outlook Anywhere and RPC are not supported connection methods.

New and enhanced PowerShell cmdlets

Enterprise Vault 12.2 includes the following new PowerShell cmdlets:

Cmdlet	Description
Disable-EVClassification	Disables the File Classification Infrastructure engine or Veritas Information Classifier engine.
Get-EVClassificationStatus	Shows the current status of the File Classification Infrastructure and Veritas Information Classifier engines in all sites.
Get-EVClassificationVICTags	For the specified item, returns details of the matching Veritas Information Classifier policies and the associated classification properties.
Get-EVExchangeMailboxPolicy	Returns the details of a particular Exchange Mailbox policy, or details of all the Exchange mailbox policies that are configured in an Enterprise Vault site.
Get-EVSkypeForBusinessTarget	Gets information about the Skype for Business archiving targets that are configured in the Enterprise Vault directory.
Get-EVSMTPMessageTrackingLogLocation	Displays the location of the message tracking log file on the specified Enterprise Vault SMTP server in the specified site.
Initialize-EVClassificationVIC	Enables the Veritas Information Classifier on all the Enterprise Vault servers in the specified site.
New-EVExchangeMailboxPolicy	Creates a new Exchange Mailbox policy.
New-EVSkypeForBusinessTarget	Creates a new Skype for Business archiving target.
Remove-EVExchangeMailboxPolicy	Deletes an Exchange Mailbox policy.
Remove-EVSkypeForBusinessTarget	Removes a Skype for Business archiving target from the Enterprise Vault directory.
Set-EVExchangeMailboxPolicy	Sets or updates the properties of an existing Exchange mailbox

	policy.
Set-EVSkypeForBusinessTarget	Sets or updates the properties of an existing Skype for Business archiving target.
Set-EVSMTPMessageTrackingLogLocation	Updates the location of the message tracking log file on the specified Enterprise Vault SMTP server in the specified site.

Enterprise Vault 12.2 includes the following changes to existing PowerShell cmdlets:

Cmdlet	Change
Get-EVClassificationFCITags	Renamed from Get-EVClassificationTags to distinguish it from the equivalent cmdlet for the Veritas Information Classifier (Get-EVClassificationVICTags).
Get-EVRetentionPlan	Can now return the details of any retention folders that you have associated with the specified retention plan.
Get-EVSMTPServerSettings	Can now return the SMTP message tracking details such as whether message tracking is enabled, whether the subject lines of messages are included in the log file, and the number of days to keep the message tracking log files on the server.
Import-EVClassificationFCIRules	Renamed from Import-EVClassificationRules to make clear that this cmdlet is for use with the File Classification Infrastructure engine only.
New-EVRetentionPlan	Can now submit the details of one or more retention folders that you want to associate with the new retention plan.
New-EVSMTPServerSettings	Can now specify whether to enable SMTP message tracking, whether to include the subject line of messages in the log file, and the number of days to keep the message tracking log files on the server.
Publish-EVClassificationFCIRules	Renamed from Publish-EVClassificationRules to make clear that this cmdlet is for use with the File Classification Infrastructure engine only.
Set-EVRetentionPlan	Can now set or update the details of one or more retention folders that you want to associate with an existing retention plan.
Set-EVSMTPServerSettings	Can now specify whether to enable SMTP message tracking, whether to include the subject line of messages in the log file, and the number of days to keep the message tracking log files on the

server.

See the *PowerShell Cmdlets* guide for more information on these cmdlets.

Changes to Enterprise Vault registry values

The following Enterprise Vault registry value has changed:

- HKEY_LOCAL_MACHINE\SOFTWARE\Wow6432Node\KVS\Enterprise Vault\Agents\InternalSMTPDomains (Exchange, SMTP, and File System Archiving)

Use of this registry value is now deprecated, and the registry value may be removed in a future release. We recommend that you use the Administration Console to edit the list of domains that Enterprise Vault recognizes as internal.

In the Administration Console, open site properties, and select the Advanced tab. Use **List of internal SMTP domains** in the list of SMTP settings.

Using the Administration Console setting ensures that the list of internal domains is consistent across all of the Enterprise Vault servers in the site.

Change to the advanced settings for the Exchange Mailbox policy

In the Advanced settings for the Exchange Mailbox policy, **Warn when mailbox not under quota after archiving run** has been removed from the **Archiving General** list of settings.

Enterprise Vault no longer generates an event message if an archive is not under quota after an archiving run. However, the archiving task lists in the Exchange mailbox archiving report any archives that it could not bring under quota. Such entries in the report are marked as warnings. The information is also reported when you run the DTrace utility on ArchiveTask.

Enterprise Vault 12.2 does not support File Blocking

Enterprise Vault 12.2 does not support File Blocking. When you upgrade to the 12.2 version of the FSA Agent, the File Blocking service is removed from the file server. Note that you are prompted for a compulsory restart of the file server to complete the upgrade.

If you use a version of the FSA Agent that is older than 12.1.1 with an Enterprise Vault 12.2 server, we recommend that you stop the File Blocking service on the file server.

Improved consistency when applying a retention period to items

Changes to the Vault Administration Console provide improved consistency and clarity in the way that Enterprise Vault applies a retention period to items. Some of these changes include changes to default behavior.

Administration Console	Changes made
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element	
<p>Exchange Mailbox Policy dialog box > Existing Items tab</p> <p>(In Enterprise Vault 11.0, this tab was called Moved Items)</p>	<p>This tab has been removed. The settings on the tab related to how retention was assigned to items whose shortcuts were moved from one mailbox folder to another. The settings also applied to existing shortcut items in the mailbox folder. On the Archive Settings tab of the Site Properties dialog box, the Update the category for existing items setting also controlled how retention was assigned to such items. The various setting names and their combined effect caused confusion.</p> <p>In this release, the item movement behavior has been standardized across Enterprise Vault. That is:</p> <ul style="list-style-type: none"> • The location of a moved item is always updated. See Limiting the impact when updating moved item locations. • The category of a moved item is updated. This is subject to site archive settings and classification policy settings. • The category of other, existing items in the folder is never changed. • The category of a moved item is updated, even if the original category was selected by a user, set by a custom filter, or set by PST migration. Again, this is subject to site archive settings and classification policy settings.
<p>Site Properties dialog box > Archive Settings tab</p>	<p>The Allow user actions to update categories setting on this tab determines whether, when users perform actions that could potentially update the retention categories of their archived items, Enterprise Vault allows the updates to take place. For example, users may move archived items between folders to which you have applied different retention categories, or change the retention categories of items in Enterprise Vault Search, if permitted. Both actions can cause the retention categories of the items to change. The following options now let you control when Enterprise Vault updates the retention category of such items:</p> <ul style="list-style-type: none"> • Always • If item expiry is the same or later, or the record type changes
<p>Classification Policy Properties dialog box > Settings tab</p>	<p>This tab now provides an option, Prevent user actions from updating retention categories, with which you can block unwanted changes to the retention categories that the Enterprise Vault classification feature has assigned to archived items. For example, users can potentially update the retention categories by moving the items from one folder to another.</p> <p>You can choose to block retention category updates in all instances or, if you use the Enterprise Vault records management feature, you can allow them in instances where this also causes the record types of the items to change.</p>
<p>Retention Category Properties dialog box > Details tab</p>	<p>The following options are available on this tab:</p> <ul style="list-style-type: none"> • Prevent automatic deletion of expired items with this category

<p>(In Enterprise Vault 12.1 and earlier, this tab was called General)</p>	<ul style="list-style-type: none"> • Prevent user deletion of items with this category <p>Consider the following situation:</p> <ul style="list-style-type: none"> • An item in a mailbox folder has a retention category with a hold set on automatic deletion of expired items. • The user moves the item shortcut to a folder that has a different category assigned. The folder category does not have any holds set. <p>In previous releases, Enterprise Vault did not update the category in this situation. This behavior has now changed. Enterprise Vault updates the item category, subject to site and classification policy settings for allowing user actions to update categories on items. In this example, updating the category means that the hold on automatic deletion on expiry is removed. Similarly, a user action may cause a change of retention category from one that specifies a hold on user deletion to one that does not. This can lead to the removal of the hold on user deletion.</p>
<p>Search Policy Properties dialog box > Features tab</p>	<p>This tab now contains an option, Allow Retention Category to be changed, with which you can allow Enterprise Vault Search users to change the retention categories of the items in their archives. By default, this option is turned off.</p> <p>This setting is subject to the site and classification policy settings that are described above.</p>

For an overview of retention in Enterprise Vault, see the following guide in the Veritas Documentation Library:

https://www.veritas.com/content/support/en_US/doc/122376360-125067086-0/

Limiting the impact when updating moved item locations

Previously, you could prevent Enterprise Vault from updating an item's location in the archive when a user moved the shortcut to a different folder in their mailbox. To disable this feature, you cleared **Update archive location for items moved in the mailbox** in the Exchange Mailbox policy. In Enterprise Vault 11.0 this option was on the **Moved Items** tab. In Enterprise Vault 12.0, this tab was renamed **Existing Items**.

In this release, Enterprise Vault always updates the archive location of moved items. If you had previously disabled this feature, and mailboxes contain lots of shortcuts, then Enterprise Vault attempts to update the archive location for moved items after you upgrade. If the mailboxes include historical shortcuts to Enterprise Vault servers that are no longer reachable, then long network timeouts may occur.

To prevent these timeouts, configure a list of valid site aliases as described in the following procedure.

Configuring a list of valid site aliases

1. In the Enterprise Vault Administration Console, open the **Advanced** tab in the Exchange Mailbox policy.
2. In **List settings from**, select **Archiving General**.

3. Select **Valid Enterprise Vault site aliases** and click **Modify**.
4. Enter a semi-colon separated list of valid site aliases. During shortcut processing, Enterprise Vault does not attempt to contact any site whose alias does not appear in the list.
5. Click **OK** to close the dialog box, and then again to close the properties.
6. Repeat the above steps for each Exchange Mailbox policy.

Enhancements to SCOM monitoring

All the event collection rules generate alerts. You can now override the severity and priority of these alerts using the standard rule overriding mechanism.

Changes to Enterprise Vault Software Identification (SWID) tag format

The SWID tags that are installed with Enterprise Vault components have been updated. The SWID tag file contents now comply with the 2015 SWIDTag format, that is defined by the ISO/IEC 19770-2:2015 specification.



Documentation

The Enterprise Vault media includes the Enterprise Vault documentation in all supported languages. In this Beta release, the localized documentation is based on an early draft of the English documentation.

Administration documentation

The Enterprise Vault administration documentation is available in English, Japanese, and Simplified Chinese from the following locations:

- **Veritas Enterprise Vault\Documentation** folder on the Enterprise Vault media
- Administration Console (click **Help** > **Help on Enterprise Vault**)
- The latest versions of the documentation are available in the Veritas Documentation Library at the following address:

https://www.veritas.com/content/support/en_US/DocumentBrowsing.html?product=Enterprise%20Vault

Document	Comments
Enterprise Vault Documentation Library	<p>Includes all the following documents in Windows Help (.chm) format so that you can search across them all. It also includes links to the guides in Acrobat (.pdf) format.</p> <p>You can access the library in several ways, including the following:</p> <ul style="list-style-type: none"> • In Windows Explorer, browse to the Documentation\language\Administration Guides subfolder of the Enterprise Vault installation folder, and then open the EV_Help.chm file.

	<ul style="list-style-type: none"> On the Help menu in the Administration Console, click Help on Enterprise Vault.
Introduction and Planning	Provides an overview of Enterprise Vault functionality.
Deployment Scanner	Describes how to check the required software and settings before you install Enterprise Vault.
Installing and Configuring	Provides detailed information on setting up Enterprise Vault.
Upgrade Instructions	Describes how to upgrade an existing Enterprise Vault installation to the latest version.
Setting up Domino Server Archiving	Describes how to archive items from Domino mail files and journal databases.
Setting up Exchange Server Archiving	Describes how to archive items from Microsoft Exchange user mailboxes, journal mailboxes, and public folders.
Setting up File System Archiving	Describes how to archive files that are held on network file servers.
Setting up IMAP	Describes how to configure IMAP client access to Exchange archives and Internet mail archives.
Setting up SharePoint Server Archiving	Describes how to archive documents from Microsoft SharePoint servers.
Setting up SMTP Archiving	Describes how to archive SMTP messages from other messaging servers.
Setting up Skype for Business Archiving	Describes how to archive Skype for Business sessions.
Administrator's Guide	Describes how to perform day-to-day administration procedures.
Backup and Recovery	Describes how to implement an effective backup strategy to prevent data loss, and how to provide a means for recovery in the event of a system failure.
Classification using the Microsoft File Classification Infrastructure	Describes how to use the classification engine that is built into recent Windows Server editions to classify all new and existing archived content.
Classification using the Veritas Information Classifier	<p>Describes how to use the Veritas Information Classifier to evaluate all new and archived content against a comprehensive set of industry-standard classification policies.</p> <p>If you are new to classification with Enterprise Vault, we recommend that you use the Veritas Information Classifier rather than the older and less intuitive File Classification Infrastructure engine.</p>
NSF Migration	Describes how to import content from Domino and Notes NSF files into Enterprise Vault archives.
PST Migration	Describes how to migrate content from Outlook PST files into Enterprise Vault archives.
Reporting	Describes how to implement Enterprise Vault Reporting, which provides reports on the status of Enterprise Vault servers, archives, and archived items. If you configure FSA Reporting, additional reports are available for file servers and their volumes.
Utilities	Describes Enterprise Vault tools and utilities.
PowerShell Cmdlets	Describes how to perform various administrative tasks by running the Enterprise Vault PowerShell cmdlets.

Registry Values	A reference document that lists the registry values with which you can modify many aspects of Enterprise Vault behavior.
Help for Administration Console	The online Help for the Enterprise Vault Administration Console.

Guides for end users

The following guides for end users are provided in .PDF format on the Enterprise Vault media, in the folder **Veritas Enterprise Vault\Documentation\Language\Client User Guides**:

- *Enterprise Vault Search Mobile edition: Quick Reference*
- *Guide for Notes Users*
- *Guide for Mac OS X Users*
- *Guide for Outlook Users*



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